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FISCAL NOTE(Form 1)
(Office of Fiscal Analysis)
Analyst: Cg 4/15/92
tk
Version:

BILL NUMBER: sSB 484
FILE NUMBER:
AMENDMENTS:

TITLE: "AN ACT CONCERNING TOTAL QUALITY MANAGEMENT IN STATE GOVERNMENT"

FAVORABLY REPORTED BY Commerce and Exportation, Government Administration and Elections

EFFECTIVE DATE: Upon Passage

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FISCAL IMPACT STATEMENT - BILL NUMBER sSB 484

STATE IMPACT	Cost, Increased Administrative Efficiency, see explanation below
MUNICIPAL IMPACT	None
STATE AGENCY(S)	Office of Policy and Management, Various State Agencies

EXPLANATION OF ESTIMATES:

STATE IMPACT: Passage of this bill requires state agencies to prepare plans for implementing total quality management (TQM) and to report their progress to the secretary of the Office of Policy and Management (OPM). Additionally, OPM must set deadlines for completing and implementing plans and then monitor the agencies progress. The expanded responsibilities for OPM, specified in the bill, would be carried out by its Management and Performance Evaluation Division. Currently, this Division has a staff of five positions. It is anticipated that additional resources will be needed to fulfill the mandates of the bill. OPM has preliminarily indicated the need for three positions at an annual cost of approximately \$150,000.

Agencies adopting TQM, as defined in the bill, are expected to incur implementation costs that cannot be determined at this time. It is ultimately anticipated that the implementation of TQM will result in increased administrative efficiency.