From: Lynne Auch [mailto:auch@optonline.net]
Sent: Tuesday, September 20, 2011 8:21 AM
To: MacDonald, David; Skip Auch
Subject: Irene

Dear David:

Cannot make the meeting. But I would like to mention a few things. First off, we lose our electricity all the time – maybe every other month. I have no idea why but it is inexcusable. And then, of course, with Irene it was 4 days and 5 days last winter with the huge storm. With this storm I called CL&P and they usually give you – on computer – an estimated time for electricity to go back on – they said nothing this time!!!. I have been through this sooo many times I know the drill!!!! The town doesn’t help with anything – so basically with a disaster you are on your own and cannot depend on anyone or any government or utility. Very disheartening to say the least.

Thanks for your attention to this matter.

Lynne B. Auch