Mr. McDonald:

While we were inconvenienced by a power outage, we believe CL&P did a good job of getting us back on line, and should be commended for their work. Given the level of disaster that hit this state, the companies did the best they could with what they had. No one should be complaining.

People should be aware that storms and other natural phenomena can interrupt their lives; especially things electrical and electronic. If people do not or cannot be without electricity, then they should make sure they have a generator of some sort. It's just common sense. No excuses.

Likewise, if you choose to live near water like the Sound, a stream, a river, a lake, you should be aware that weather may impact that body of water, and your home may be damaged. If you can't prepare yourself for such a phenomenon, you have no business buying that property. The same holds true for anyone living in a home with a basement. It does not matter that the basement has been "dry" for sixty years. Any one storm can change that, and you need to be prepared.

I understand there can be extenuating circumstances and truly unforeseen catastrophic conditions. It seems to me, however, in this instance, most of the complaining going on is nothing more that people behaving like spoiled children who expect their every need to be taken care of by some other entity rather than taking responsibility for themselves and their own well-being.

Having a hearing about this is taking valuable time away from real issues and costing us tax payers even more money.

Yours truly,

Gail Powell