After Irene CT

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What's on your mind?

Allison Scotti Waddington

We lost power on Sun. Aug. 28 11AM & it wasn't restored until Tue Sept 6 11AM. Ten days. I live in the middle of the state where there wasn't much more than a windstorm. A loss of power for me also means no running water. We had no telephone either. My complaint is with CL&P. I was patient for 7 days. I called them daily and sent requests in through my iPhone. All they told us is that our info had been passed onto the crews. After a week we stopped to talk to crews on the road and questioned them. They told us they did not have instructions OR our specific address & to call CL&P again.

about an hour ago  Like  Comment

Allison Scotti Waddington

I tweeted CL&P constantly and never got ONE response. Without a phone, I complained to a friend in Seattle who called CL&P for me. They told her that the whole town was back and had been for days. Wrong. We (and our neighbors) were still without power. Finally a friend suggested that (on day 10) I contact a TV station. I tweeted @NBC CT & CL&P and got an instant response. Surprise. Surprise. 10 Days to get noticed was ironic, if I don't pay the bill, they notice right away.

about an hour ago  Like  Comment

Scott Pempek

My question deals with the management of the crews once they got here. I saw crews from Ohio sitting in their trucks for almost 3 hours. I finally went up to one of the guys in a truck and asked what they were waiting for. The answer I got was that they were told to head up to Putnam and wait to be told where to go. They left about 1/2 hour later and never fixed the lines on our Road. I have a B...

See More  Saturday at 3:26pm  Like  Comment

Bob Trester

They did what they could with what they had I suppose. My question is about what I've heard regarding union and non union teams.

The buzz is that if there were non-union teams in one area, the unionized workers would not work in that area or even assist. If true, then this was clearly a minority group of union people putting themselves above the people of Connecticut.

Even though it's a private sector union, perhaps these private sector unions need to rethink their strategy.

Saturday at 12:08pm  Like  Comment

Robert L Whipple

Why not commend them on a job well done. They busted their ass with the resources they had. You fail to realize this was not a CT problem this was an East Coast problem. Its not like they can grab crews from MA, NY, NJ etc when they had their own problems to deal with. With that being said you can pre-plan as best you can, but it may not be in your best interest to have crews drive from Arkansas or Colorado or wherever just to not be needed, but raise our rates. To have them on notice, available and enroute as soon as safe travel allowed is commendable. Also, I am
Paul Griese
Power at our house was out for only 14 hours, we were fortunate. Pretty good response time to get us back up and running. The Durham VFD pumped out the basement once while power was out, which was fantastic. Comcast, who we use for telephone, was out for 5 days. My neighbors on ATT had phone service on Sunday night. I was concerned about not having 911 service, if I had anything to complain about that is. I suspect their relay station in Killingworth or Guilford was out of power, because the call center knew the problem was area-wide.
Friday at 12:45pm · Like · Comment

Matthew Lesser likes this.

Caroline P. Curtis
in Guilford our power did not come back on for 6 days. If this had happened at a hotter time of year it would have been a tragedy -- no air conditioning, fans, running water (if on a well) etc. in the heat of summer would have caused many deaths. Something should be done to be sure clean-up and repair crews are sent out sooner. Also, we were told emergency info was sent by telephone message, however what about those with no telephone service after the storm as we were? There should be a better way to inform citizens of emergency information in such a situation.
Friday at 9:06am · Like · Comment

Sharon Pealer likes this.

Nick Lapacchino
I thought CL&P did the best they could, and it could have been much worse. A major problem were roads blocked by fallen trees, not just back roads, but many major roads were closed for 3-7 days after the storm. Many of the trees blocking the roads were entangled with power lines, making them untouched until CL&P was able to assist. We need to figure out a way for DOT and First Responders to clear these trees without the help of CL&P.
September 15 at 10:44pm · Like · Comment

Caroline P. Curtis if the “public” were allowed to help this could all be done quicker. A friend of ours tried to clear a downed tree from the road with his chain saw in order to allow traffic to flow and he got in trouble with the authorities for it. In a state of emergency such as this, the state should request people with the resources to help cut -- not punish, them for it!
Friday at 9:12pm · Like · 1 person

Dawn Piscitelli I agree with you Caroline. My husband drove down our road the morning after and could easily have cleared the fallen trees with his chainsaw, rope and truck. I understand there are safety issues and unions, but the work needs to be done and...
See More
Friday at 3:16pm · Like

Write a comment...

RECENT ACTIVITY

After Irene CT changed their Website.

Thomas Long
Tues 8/30/11: I call CL&P to get status; they tell me they have no info; same night, my neighbor calls and is told: “According to our records, your power is restored.” it wasn’t.) Wed 8/31/11: I call CL&P to get status; they tell me “Can’t send a crew because a tree blocks Conantville Rd.” it wasn’t; I’d just driven the length of it. No real-time data; guessing where the problems were. If hadn’t calling, their records would probably still be inaccurate. For this we’re paying highest rates in US?
September 15 at 5:45pm · Like · Comment

After Irene CT

FEMA Blog: Connecticut: Recovery Continues From Irene
blog.fema.gov
Julie McGovern
I thought the state and UU did very well. Yes, we were without power for a bit, but the tree damage was extensive in our neighborhood. A town police officer mentioned to me that he thought our area was the hardest hit in our town. The road was cleared and a few days later the utility came. This was a massive storm in terms of tree damage & I didn't expect power for at least a week. I was pleasantly surprised it came sooner than that. And the utility workers were very nice and polite, as were the tree cutters clearing the road. We still have trees down on people's property all over the place. It takes time to cut them up.

September 14 at 9:33pm · Like · Comment

Lon Seidman
Connecticut's utility companies need to become customer focused. They've respond to elected officials, the media, and their shareholder concerns but have not included customers in the discussion. Here are my thoughts on what went wrong and how they can fix it.

Lon Seidman – Google+ – As predicted, Hurricane Irene -- the first named storm to...
plus.google.com
As predicted, Hurricane Irene -- the first named storm to make significant landfall since Bob in 1991 -- is a utility nightmare for Connecticut. Hundreds...

September 14 at 9:15pm · Like · Comment · Share

Heidi Brown likes this.

Shawn Hopkinson
HERE'S MY SIMPLE STORY ON HOW ONE PERSON IS CAPABLE OF MAKING A DIFFERENCE. OF COURSE I HAD TONS OF HELP AS THE DAYS PASSED BUT THIS ALL STARTED IN MY HEAD AND WITH MY ONLY $50. TAKE A MINUTE TO READ THIS STORY AND LIVE BY THE LESSONS WITHIN

TheDay.com – Shawn Hopkinson: Everybody Should Try | Southeastern Connecticut News, Sports, We
www.theday.com
Former President John F. Kennedy once spoke the famous words that East Haven native Shawn Hopkinson is living to heart. Known as a one-man relief organization in the wake of Tropical Storm Irene, Shawn now lives his life by those words.

September 14 at 9:14pm · Like · Comment · Share

Melissa Crasso likes this.

Chuck Richards
my situation although not nearly as bad as most seems to have no solution. a tree fell down onto my property from the state property behind my house. a person from that state DOT came to my house and told me that if it just landed on the ground they would clean it up but since it landed on a fence i need to file a homeowners claim, the issue is that even though it fell onto a fence the tree did not damage anything including the fence. DOT regulations seem inflexible for these situations. I just want the tree out of my yard and at this point i am going to end up paying for the removal and take DOT to court.. what a waste of time

September 14 at 8:08pm · Like · Comment

Steve Gencarelle
My situation, first I understand the issue with extensive power outages and damages overwhelming scant resources, however a tree struck our house bringing down the house service with it. The line dangled at windshield height across the road. I immediately called 911, CLP and the Town of Plainfield. Nobody showed up for three days, the neighbors erected a barricade because the town told us they had none, cars coming down the hill were swerving to avoid entanglement. Then it happened, a tractor trailer came down the hill, caught the line which in turn started pulling the line across my yard at high speed along with my down service, my grandson and wife and three dogs were in the yard as this occurred, very luckily the wire released before they were hurt. I then did the wrong thing and grabbed the wires and bunched them high up in a tree. All we wanted was for someone to respond, highly disappointed in my town, the state and CLP.

September 14 at 6:05pm · Like · Comment
After Irene CT

Senate President Don Williams invites your input on the readiness and response to Tropical Storm Irene, here on After Irene CT, with Connecticut Senate Democrats and Donald Williams.

After Irene CT: Inviting your input [HQ]
Length: 0:20

804 Impressions - 0.23% Feedback
September 13 at 4:08pm - Unlike - Comment - Share

You and Jim Perrin like this.

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After Irene CT

Tropical Storm Irene put Connecticut to the test. Democratic leaders of the General Assembly believe it's time to examine the quality and effectiveness of Connecticut's readiness and response.

Informational hearings will be held at the Legislative Office Building in Hartford on September 19th and 26th. We're reserving time for public comment on the 26th but if you can't attend we hope you'll consider sharing your thoughts and experiences with us through Facebook and Twitter.

After Irene CT (@AfterIreneCT) on Twitter
twitter.com

Sign up for Twitter to follow After Irene CT (@AfterIreneCT). The CT Legislature will hold hearings Sept. 19th & 26th on the readiness & response to Tropical Storm Irene in CT. Share your thoughts and experiences with us.

810 Impressions - 0.12% Feedback
September 13 at 11:42am - Unlike - Comment - Share

You like this.

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After Irene CT edited their Description and About.

RECENT ACTIVITY

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