Post-pandemic policy will require in-person visits for PT, OT and SLP services in order to ensure clinical efficiency and optimal outcomes. Provider personnel must be on site for the provision of PT, OT, and SLP services.

The following lists all of the HUSKY Health Provider Bulletins related to telemedicine, including a summary of the changes and the proposed post-pandemic policy. Please note that this policy is dependent on federal and state waivers and authorities for many services.

### Summary of Changes

- **PT, OT, and SLP Services:**
  - In-person visits required
  - Telemedicine services not allowed

- **Home Health Services:**
  - In-person visits required
  - Telemedicine services not allowed

- **Telemedicine Services:**
  - New guidance
  - Changes to service categories
  - Updated billing guidance

- **Behavioral Health Services:**
  - New guidance
  - Changes to service categories
  - Updated billing guidance

### Proposed HUSKY Health Post-Pandemic Telemedicine Policy

#### Additional Changes to Home Health Services

- **Coverage for Specified Telemedicine Services:**
  - Medication administration via telemedicine or telephonically
  - Face-to-face requirements may be completed via telemedicine only.

- **Coverage for Specified PT/OT/SLP Services:**
  - Expanded telemedicine to cover specified physical therapy, occupational therapy, and speech-language pathology services for established patients only.

- **Coverage for Specified Behavioral Intervention Services:**
  - Expanded telemedicine to cover group psychotherapy, IOP, PHP, Adult Day Treatment, and Behavioral Intervention Services for School-Based (CMAP). This PB expands coverage for the following audio-only telephone procedure codes to new patients: 99442, 99443, 98967, 98968. This PB supersedes the guidance stated in PB 2020-14 under section "Behavioral Health Services Rendered to Established Patients via Telephone" and PB 2020-45 "Updated Guidance Regarding Audio-Only Telephone Services and Guidance Regarding the Use of Synchronized Telemedicine Services" in order to ensure clinical efficiency and optimal outcomes.

- **Coverage for Specified Medical and Behavioral Health Services:**
  - Allowing medical administration via telecommunication (audio or video)
  - Face-to-face requirements may be completed via telemedicine only.

### Additional Policy Guidance and Limitations

- Additional policy guidance and limitations still under development.

### Summary of Bulletins

- **Bulletin 31:**
  - Autism Spectrum
  - Telemedicine (Audio and Video)
  - Guidance Regarding the Use of Synchronized Telemedicine Services

- **Bulletin 30:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Behavioral Health
  - Expanded Audio-Only Response - Bulletin 31: Autism Spectrum

- **Bulletin 29:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Behavioral Health

- **Bulletin 28:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 23:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Speech-Language Pathology Services

- **Bulletin 17:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 13:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 9:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 6:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 4:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 2:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 1:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services

- **Bulletin 0:**
  - CMAP COVID-19
  - NEW Billing Guidance (Telephonic) Services - Physical Therapy and Occupational Therapy Services