Operations Committee - Meeting Minutes

Connecticut BHP
Supporting Health and Recovery

DATE AND TIME OF MEETING: Date May 1, 2015 Time: 2:30 -4:00 PM Location: Hartford Room – ValueOptions	Internal	External	Recorder: Jane Matyszyk	Draft	Final
	x				X

TOPIC	DISCUSSION/RECOMMENDATION
Outpatient Report – Next Steps	• The Outpatient Clinical report has been posted on the Oversight Council website. • Formation of a workgroup was suggested. Workgroup should: o Consist of individuals familiar with clinical care; o Consist of individuals with an understanding of Level of Care Guidelines o Providers o Have State & Consumer input • Foundational question raised by Bill H. (DSS) – What are the feelings of providers? Do they want a Performance or Value Based model of payment? Or just rate increases? State agencies do not have a particular model in mind – opened to group discussion • Suggestion made to look at the PCMH Medical Model and perhaps replicate for Behavioral Health – research how it is financed. • Launching of a new Outpatient Model could be 2 to 3 years out – need to: o Develop new payment models o Develop Quality Measures o Run data for 1 year to see financial impact o Level of Care Discussions - ensure that any change in the finance model has an outcome that is positive to both consumers and providers • Concerns regarding cost of implementation by the providers may out way any incentives. • Concerns voiced regarding sustaining outpatient facilities in the interim – rate increases/grants..
Outpatient Rate Increase Follow-up	• Per Bill H. (DSS) Rate Increases in DSS budget - Although previously announced at Oversight Council that the Rate Increase was not in the DSS budget, OPM has corrected this and the increase is in budge. Note: The UPL (Upper Payment Limit) still needs to be completed.
IOP Chart Reviews Summary	• Report will be reviewed at next Operations Sub-Committee Meeting (6/5/2015) • VO will share findings and discuss impact of the findings; Share hi-lights from reviews regarding what's working in other facilities.
Status of ECC in CT	• Sub-committee looking for an update on if/how the landscape for ECC's has changed. • Per Lois B.(DCF) there is no statistical change in the ECC environment. Although some providers have lost or have chosen to give up their ECC they still remain open and providing services. Individual practitioners are also providing services for members. Geographically, where ECC's were light they still remain that way and vice-versa.

Network Development Autism Services – Update
ASD Services Update - BHPOC-Operations !
ASD Provider Map (2).doc
	• Ellen Livingston (VO) gave an overview of ASD call volume, Provider Enrollment/Authorization Status and ASD Authorizations for treatment (see embedded document).
	• Question raised regarding high volume of calls versus number of actual Authorizations. Per VO most calls are requests for information (i.e.: Identify providers; General questions regarding services; families requesting information on the process)
	• Question raised as to adequacy of Provider Network and wait times at providers.
	  o Wait times at providers, depending on location, could be 30 days. Meeting members requested map showing ASD provider locations. (See embedded map showing provider locations)
	  o Per Bill H (DSS) Provider Network is currently not at capacity - State is looking at how to balance the need for providers and also ensure the providers are qualified to provide these services
	  o VO continues daily enrollment outreach to providers.
	  o State is currently working on modifications to Regs and policies.
	• Question raised regarding BCBA's qualifications – although licensed a BCBA may never have treated anyone on the Autism spectrum

Backlog in Inputting Husky Membership Eligibility	• Concern raised regarding backlog in member certification/recertification paperwork at DSS. Although hospitals are still providing services, they must keep checking the status of the member on the DSS website. Members are not able to receive some benefits (i.e. Logisticare) until they are active. • Per Bill H. (DSS) process that providers could use– HP website – go to Access Health – FAQ's
Medicare Saving Program	• Presentation by Kelly to be scheduled for 6/5/2015 Operations Sub-Committee