

State of Connecticut
GENERAL ASSEMBLY



Medical Assistance Program Oversight Council

Legislative Office Building, Room 3000, Hartford, CT 06106

* (860) 240-0321 * Info Line (860) 240-8329 * FAX (860) 240-5306 *

www.cga.ct.gov/med/

Chairs: Sen. Terry Gerratana and Rep. Catherine Abercrombie

MEETING MINUTES

Friday, September 18, 2015

9:30 AM in Room 1E of the LOB

Attendance is on Record with the Council.

I. The meeting was called to order at 9:34 by the chair, Sen. Gerratana.

***IV.** Sen. Gerratana went straight to item **IV**. A copy of the section of the implementer related to the required report, on Husky A Parents, was distributed. A letter was sent out by the Council Chairs asking the Department of Social Services and Access Health CT to share the required report at the November Council meeting.

Introductions were made by Council Members and Agency Personnel.

II. Donna Balaski, of DSS, began the presentation on Non-Emergency Medical Transportation (NEMT) (See Attachment). She began with a brief overview of what the NEMT program is and the topics that would be covered throughout the presentation. DSS has been looking at other NEMT models and talking to CMS about what is allowable. Donna and her team are finishing recommendations that will be submitted to the Commissioner. She continued going through the PowerPoint, featuring the reorganization of administrative aspects of the NEMT Program and its outcomes.

https://www.cga.ct.gov/med/council/2015/0918/20150918ATTACH_NEMT%20Presentation%2009-18-2015%20.pdf

Sen. Gerratana thanked Donna for her presentation. She asked for clarification on why people might be denied and how gas is reimbursed.

Kristen Hatcher asked about the review process for denials and how the client is notified. She shared her concern about the issuance of denials once every 60 days. CMS requires a notification for each denial.

Sheila Amdur asked for clarification on what DSS is doing compared to Logisticare administratively. She shared her concerns with Logisticare. Kate McEvoy explained the Departments role and the structure of NEMT service.

Ellen Andrews asked for clarification on the numbers on the slides. She asked if there were efforts to combine appointments. Sheila asked if there was a group of high utilizers and if data could be provided.

Rep. Johnson asked about the process for parents joining their children on rides and asked about transit in rural areas. Donna provided some additional information.

Mary Alice Lee stated that children under 21 may have a parent/ guardian accompany them for a NEMT ride.

Christine Bianchi asked about the issues in the contract and sanctions. Donna stated that she recently issued a sanction that was admissible in the contract. She added that it is difficult to give sanctions under the current contract.

Deb Polun asked if CT has looked at how other states provide NEMT. Donna discussed how different other states are, and the challenges with NEMT.

III. Marc Shok, of DSS, began the presentation on the Application Timeliness of the Husky Program (See Attachment). He began with an overview of the presentation which would include information on Application Timeliness, and overviews on the MAGI Medicaid Process, 2014 Open Enrollment, Tactical Approaches, Strategic Approaches and 2015 Open Enrollment.

https://www.cga.ct.gov/med/council/2015/0918/20150918ATTACH_DSS-%20Application%20Timeliness%20Update%209-18-2015%20.pdf

Deb Polun asked for clarification on whether persons are officially enrolled or not after going through Enrollment through Access Health CT. Discussion followed on Temporary ID's, and point of enrollment.

Christine asked of the 40,000 temporary ID's that were issued, how many claims came through. Kate McEvoy stated that DSS tracks that information and that the one instance she knew of was with Behavior Health claims and due to lack of knowledge with the process. Christine asked how the process worked with Newborns. Marc Shok explained the process, but would need to follow up with RFP's for timeliness.

Kristen Hatcher asked how long it takes for the individual ID to be issued and how long the temporary ID lasts. Kate added a few comments distinguishing the difference of the ID's.

Marc continued the presentation, which he believed would help answer questions.

Cindi Delfavero asked if the timing of the Medicaid Savings Program was similar to Husky. Marc replied that the Husky C program included those applications. The MSP does not currently have auto-renewal.

Mary Alice Lee asked about the Enrollment in Husky of August which was down and how long it will take for DSS/Xerox to catch up on re-eligibility. Marc replied that the plan is to have

everything caught up by November 1, the beginning of open enrollment and then enrollment numbers should begin to catch up.

Deb asked if the Dashboard could reflect the difference in time between an automatic renewal and someone going through enrollment.

III. Sen. Gerratana asked for an Overview on Medicaid Quality Improvement and Shared Savings Program. There will be an overview of MQISSP at the next meeting.

Kate went over a set of documents that were distributed and also online. She included an overview of the work of the Care Management Committee and Department including the timeframe of the project.

Kate went over the future meetings of the Care Management Committee and what they would focus on.

Sen. Gerratana thanked Kate and went over how she finds the new model which is driven on data very innovative and exciting.

Sheila commented that the Duals Demonstration on the infographic needs to be updated.

IV. Mary Alice Lee briefly went through the three reports, from CT Voices for Children, which were distributed at the meeting. She asked about the filing of taxes and 1095 forms and how they will work in Medicaid. DSS confirmed that they could go over that at the next meeting. Discussion followed on changes in coverage.

Kate went over the process diagram of the DSS process and benefit center which was distributed at the meeting (See Attachment). She added that the latest ConneCT Dashboard was updated on the Department's website.

https://www.cga.ct.gov/med/council/2015/0918/20150918ATTACH_DSS%20Benefit%20Center%20Process%20Flow%20Chart.pdf

Mary Alice asked for an update on the monthly enrollment of the Husky program for the October meeting.

With no other business, Sen. Gerratana thanked all the presenters and members.

The meeting was adjourned at 11:56 AM.

The next meeting will be held on Friday, October 9, 2015 at 9:30 AM

Richard Eighme
Council Clerk