



ConneCT Public Dashboard – March 2014

<p>“My Account”</p>		<p>71,515 <i>Online client accounts created since implementation</i> 9.4% <i>growth from previous month</i></p>																
<p>Pre-Screening</p>		<p>55,760 <i>Screenings completed since implementation</i></p>																
<p>IVR Phone Account</p>		<p>117,482 <i>Phone client accounts created since implementation</i> 5.2% <i>growth from previous month</i></p>																
<p>Service Centers</p>		<p>35,663 <i>Current month’s total walk-ins</i></p>																
<p>Processing Centers</p>		<table border="1"> <tr> <td>Work Items Incoming Current Month</td> <td>419,599</td> </tr> <tr> <td>Work Items Processed Current Month</td> <td>426,007</td> </tr> </table>	Work Items Incoming Current Month	419,599	Work Items Processed Current Month	426,007												
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<p>Document Scanning</p>		<p>4,614,821 <i>Documents scanned since implementation. Zero backlog.</i></p>																
<p>Online Applications</p>		<p>16,319 <i>Applications submitted since soft launch 10/13</i></p>																