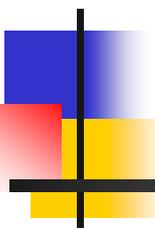


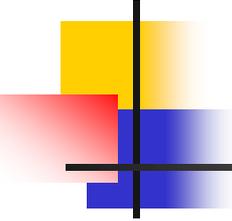
Presentation to the Medical Assistance Program Oversight Council

September 9, 2011



Charter Oak Health Plan Changes

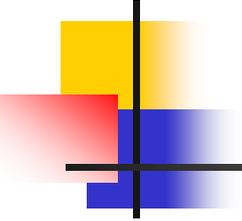




New Legislation: Public Act 11-44

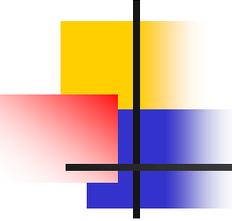
Effective September 1, 2011:

- Reduced the amount of State subsidized premium assistance available to Charter Oak members
- Limited eligibility in Charter Oak to those applicants who do not qualify for the CT Pre-Existing Condition Insurance Plan



Charter Oak Health Plan

- Premium increase effective 9/1/11
 - Increased rate of \$446 for new enrollees and those enrolled 6/1/10 or after regardless of income.
 - Increased rates for members receiving premium subsidy; affects those enrolled prior to 6/1/10 formerly paying \$129 - \$296 per member per month. Premium subsidies are reduced.
 - No change in deductible or co-insurance amounts



Charter Oak Subsidized Premiums

Income according to federal poverty level	Former premium	Premium effective 9/1/11
Band 1 >150% FPL	\$129.00	\$215.00
Band 2 150-185% FPL	\$172.00	\$287.00
Band 3 185-235% FPL	\$202.00	\$332.00
Band 4 235-300% FPL	\$239.00	\$369.00
Band 5 >300% FPL	\$296.00	\$446.00

Charter Oak Benefit

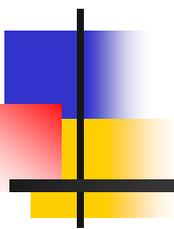
Enhancements

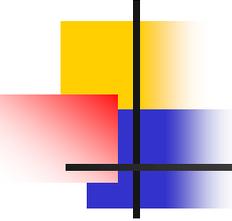
Effective 9/1/11

Eliminates:

- \$100,000 annual benefit maximum
- \$7,500 annual prescription benefit maximum
- \$4,000 medical equipment maximum

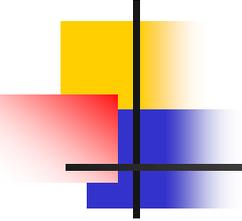
CT Pre-Existing Condition Insurance Plan Changes



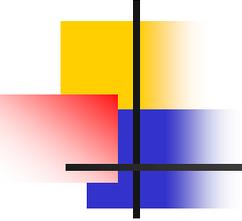


CT PCIP Premium Change

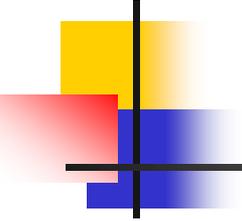
- DSS received federal approval to implement a single “flat” premium rate of \$381 per member per month, regardless of age. Former premiums ranged from \$243 - \$893 based on age.
- Rate is effective 9/1/11.
- Rate is more affordable for most members. Two thirds of membership are receiving a rate reduction.
- Allows the state to take full advantage of the \$50 million federal allotment to provide health coverage to those with pre-existing conditions



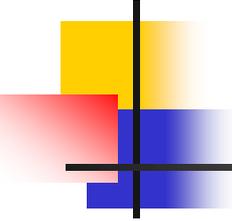
HUSKY Parent Continued
Coverage when 18-year old
Coverage is Re-instated



Status of ASO Procurement

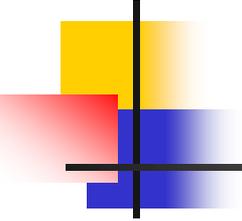


Person Centered Medical Home Update

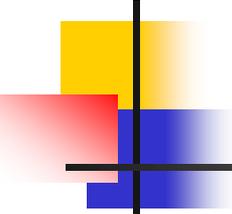


PCMH Update

- General requirements
- CT specific requirements
- Glide path
- Attribution
- Reimbursement
- Performance measurement
- Consumer protections

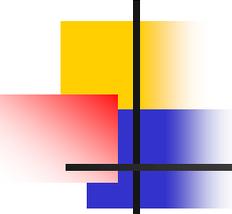


Integrated Care Organizations/Duals Initiative Update



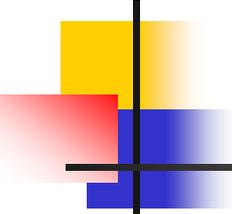
ICO Update

- Lead for application development
- JEN Associates - data integration
- Mercer – data analytics
- Medicare data request submitted to CMS (parts A, B, D)
- ABD/Duals Committee underway
- Establishing ICO Provider Committee, Oct 2011
- PCMH Provider Advisory Committee => ICO/health home care model
- DMHAS establishing special ICO/HH Committee



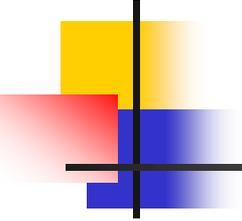
ICO Update

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ICO Update

- SMDL# 11-008
- Financial Models to Support State Efforts to Integrate Care for Medicare-Medicaid Enrollees
- One of the two models is comparable to the approach that we proposed in our duals application
- Letter of intent due October 1, 2011
- Department intends to submit this non-binding letter of intent in order to preserve this “fast track” option
- Requires implementation by late 2012



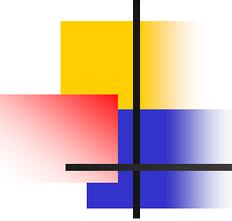
Medical ASO Implementation: Communication Plan to Providers

Medical ASO: Communication Plan to Providers - Mailings

Type of Communication	Target date	Program	Purpose	DSS	MCOs	ASO
<u>Provider Bulletin 1 (PB1)</u>	9/11	FFS	Initial communication to raise awareness of program changes	X		
<u>MCO notification letter to their network</u>	9/11	HUSKY/Charter Oak	Initial communication w/ PB1 attached		X	
<u>Targeted recruitment letter (TRL) to non FFS enrolled providers</u>	9/11	HUSKY/Charter Oak	Provide non-enrolled MCO providers w/ DSS enrollment information and encourage enrollment	X		
<u>Targeted recruitment letter to out of state providers</u>	9/11	HUSKY A – primarily DCF	Inform out of state providers of the need to enroll and provide enrollment information	X		
<u>HP follow up phone calls to MCO providers and out of state providers</u>	10/11	HUSKY/Charter Oak	Facilitate enrollment of current HUSKY and Charter Oak providers into CTMAP	X (HP)		

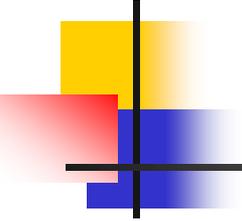
Medical ASO: Communication Plan to Providers – Mailings (cont.)

Type of Communication	Target date	Program	Purpose	DSS	MCOs	ASO
<u>Provider bulletin 2 (PB2)</u> , provider specific versions	11/11	FFS provider	Provide additional information regarding the ASO, authorization requirements, and remind providers of timely filing, appeals etc.	X		
<u>MCO notification letter</u> to their network	11/11	HUSKY/Charter Oak	MCO advance notice of termination of HUSKY agreements and reminder of ASO transition by means of attachment (TRL)		X	
<u>ASO provider newsletter</u>	1/12 (2X yr)	All programs				X
<u>Post implementation Provider Bulletin 3 (PB3)</u>	1/12	All programs		X		



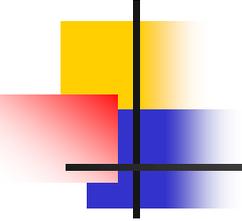
Medical ASO: Communication Plan to Providers – Meetings/Other Actions

Type of Communication	Target date	Program	Purpose	DSS	MCOs	ASO
Warm Phone Line Transfer from MCOs to the ASO	1/12	HUSKY/Charter Oak			X	
Provider <u>Handbook</u> (hard copy on request)	4/12	All programs				X
Statewide and local (2 or more) orientation <u>meetings</u>	11/11	All programs				X
ASO provider recruitment <u>plan</u>		All programs				X



Medical ASO: Communication Plan to Providers – Internet

Type of Communication	Target date	Program	Purpose	DSS	MCOs	ASO
Update DSS <u>Websites</u>	10/11-11/11	All programs		X		
MCO <u>Websites</u>	10/11-11/11	HUSKY/Charter Oak			X	
Informational <u>Webinar</u> for providers/staff	Under discussion					X
ASO <u>Website</u> – policies, procedures, handbook, etc.	12/12 – corporate website	All programs				X



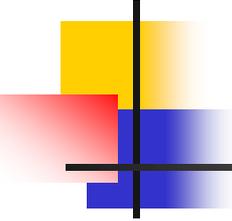
Medical ASO Implementation: Communication Plan to Clients

Medical ASO: Communication Plan to Clients – Mailings

Type of Communication	Timeline	Program	DSS	MCOs	ASO
Initial <u>Letter</u> to MCO Clients	10/11	HUSKY/Charter Oak	X		
<u>Letter and Brochure</u> (different notices to HUSKY A, HUSKY B, Charter Oak and Medicaid members)	11/11	All programs	X		X
Standard <u>EMS Eligibility Notices</u> for Medical Programs (to be revised)	12/11	Medicaid/HUSKY A	X		
Standard <u>ACS Eligibility Notices</u>	12/11	HUSKY B/Charter Oak	X (ACS)		

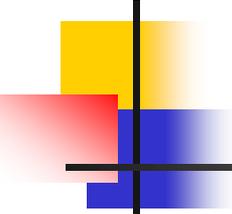
Medical ASO: Communication Plan to Clients – Member Services

Type of Communication	Timeline	Program	DSS	MCOs	ASO
Warm phone line transfer to the ASO	1/12	HUSKY/Charter Oak		X	
Care for Kids meeting	10/11	HUSKY/family coverage	X		
Member Inquiry Process (RFP, Q.2.1)	12/11	All programs			X
Semi-Annual Community Meetings (initial) (RFP. Q.4)	11/11	All Programs	X		X
Member Handbook	4/12	All Programs			X
Member ID Cards	11/11	All Programs			X



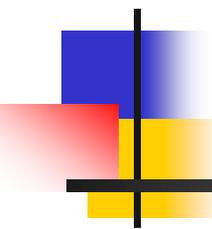
Medical ASO: Communication Plan to Clients – Websites

Type of Communication	Timeline	Program	DSS	MCOs	ASO
Update DSS Websites	10/11-11/11	All Programs	X		
Webinar	11/11-12/11	All Programs			X
MCO Websites	10/11-11/11	HUSKY/Charter Oak		X	
ASO Website	12/12 corporate website	All Programs			X



Medical ASO: Communication Plan to Clients – Initial Letter to Clients

- Initial communication to members (HUSKY & Charter Oak)
- Letter will be sent in October and will inform members that:
 - There will be a change in the HUSKY and Charter Oak programs
 - There will be an ASO to coordinate their medical care
 - Reason for change: improve quality of care and services
 - Members need to take no action to enroll
 - Benefits will remain the same, with minor exceptions
 - Members should encourage their providers to enroll in CTMAP
 - All other benefits (behavioral, dental, pharmacy) unaffected
 - Members will be apprised of the NEMT ASO
- There will be additional communication and welcoming packet sent to all members including LIA and FFS in November or December



Questions?
