

# Medicaid Managed Care Oversight Council

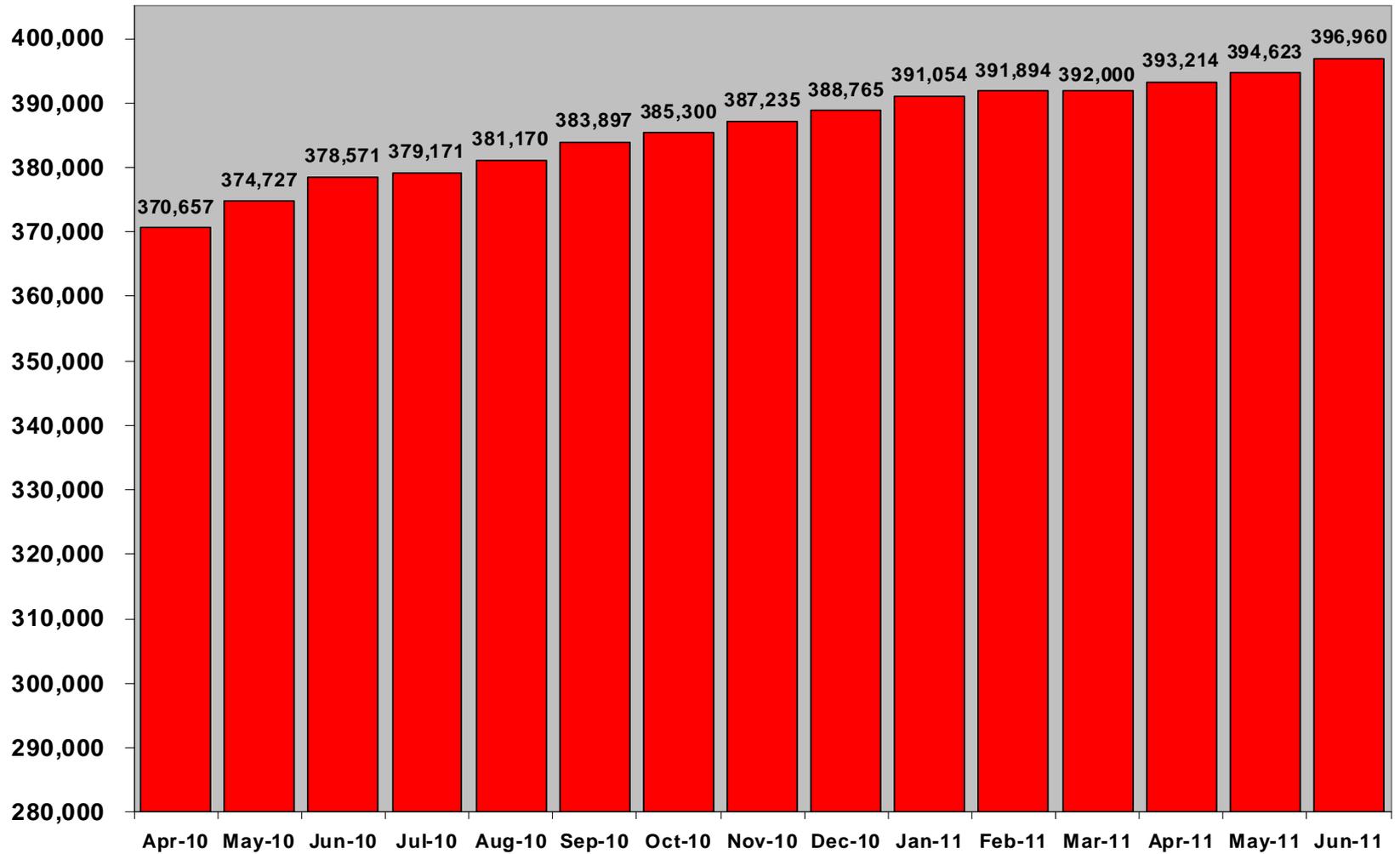


**HUSKY, Charter Oak & CTPCIP Programs**

Update

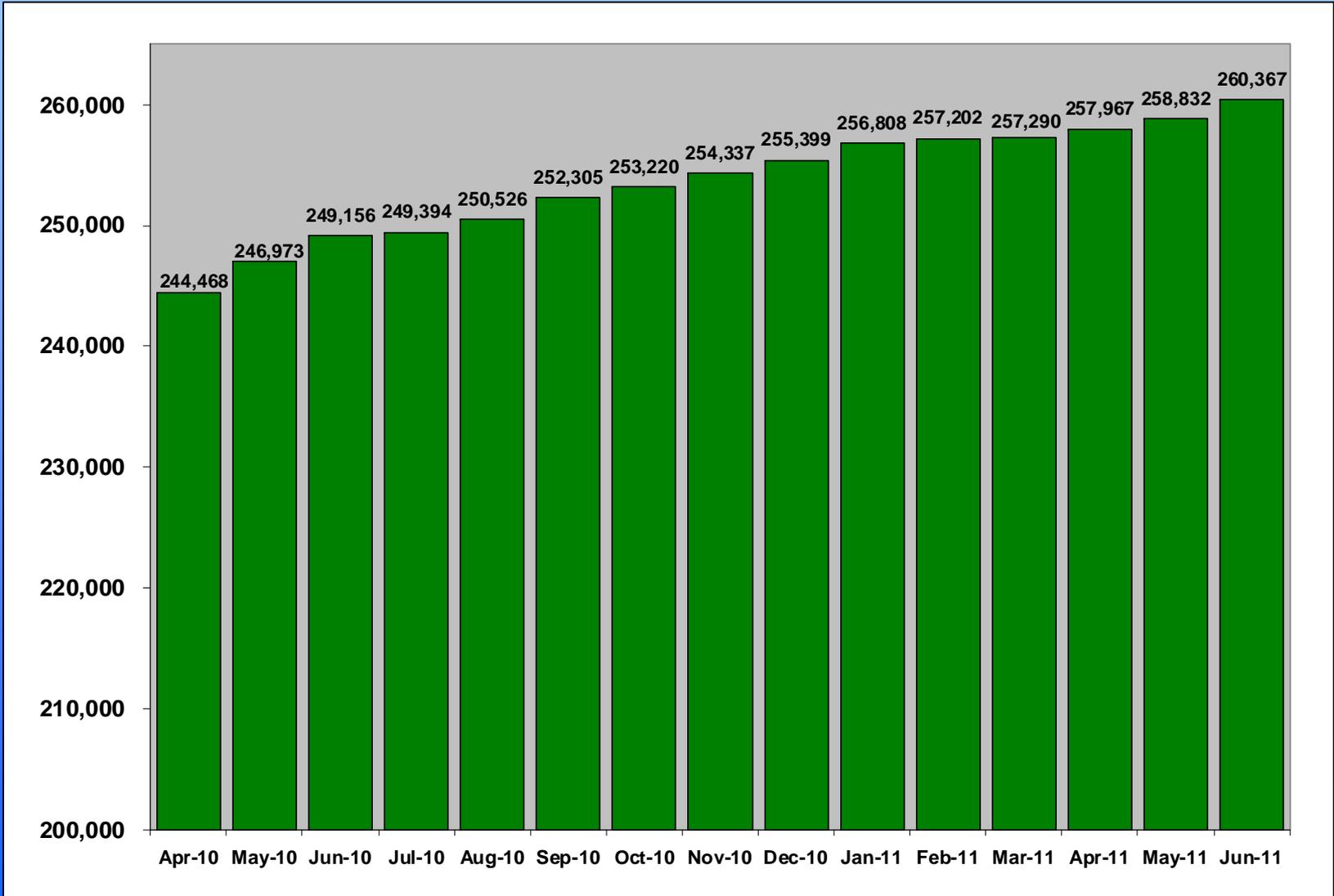
*June 17, 2011*

# HUSKY A Enrollment Growth by Month (Previous 15 Months)



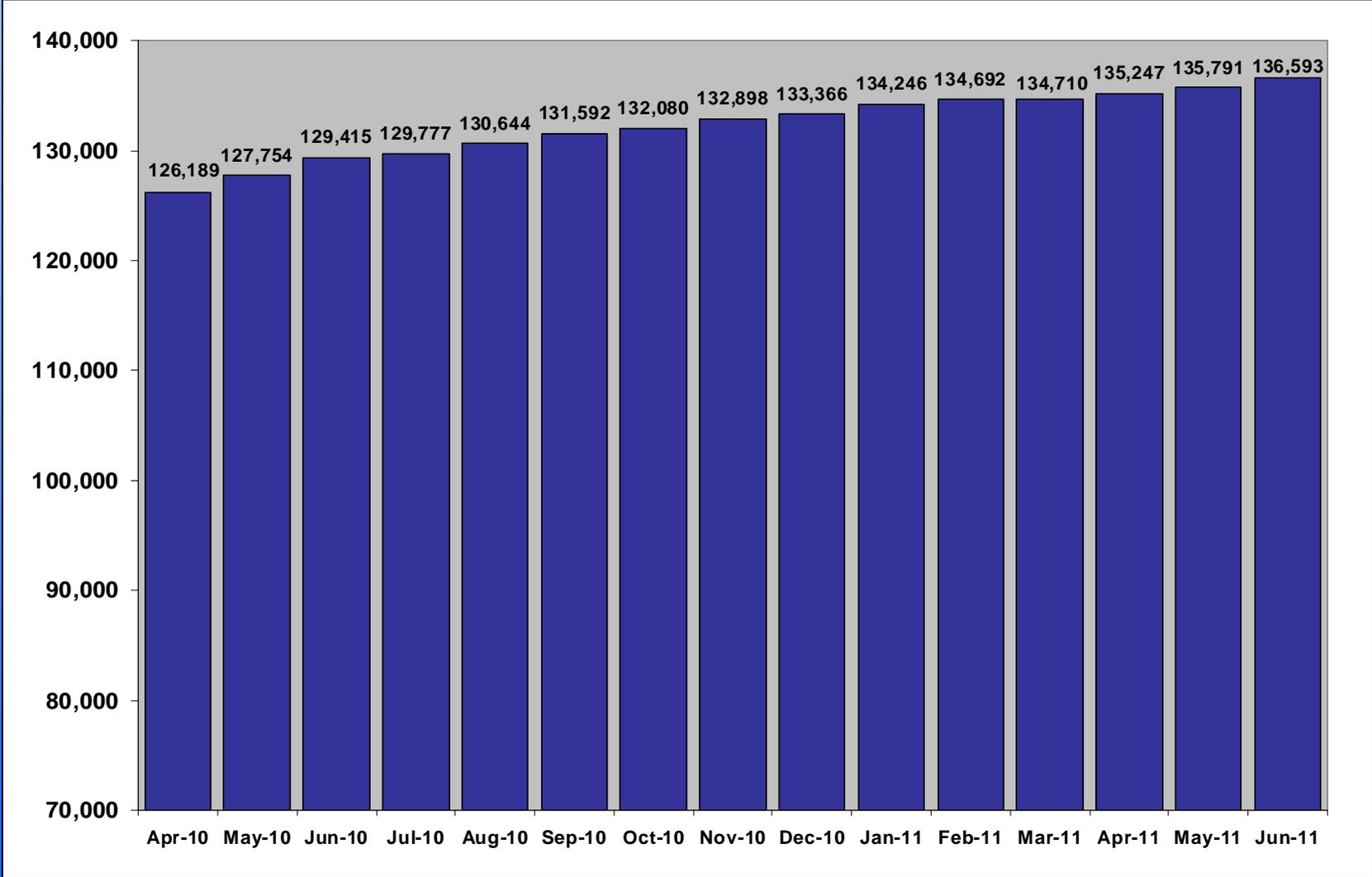


HUSKY A  
Under 19-Year-Olds  
Enrollment Growth by Month  
(Previous 15 Months)

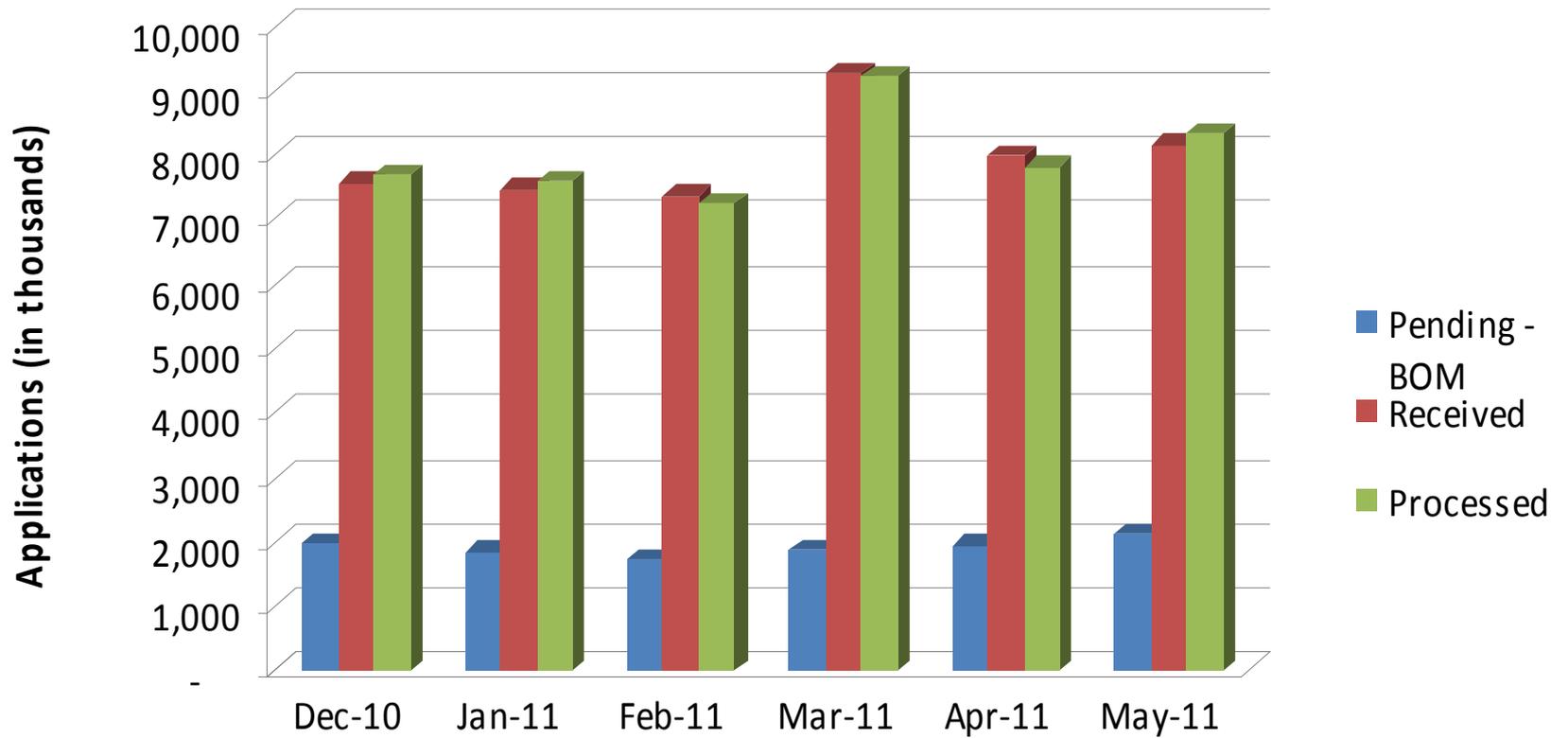




HUSKY A  
Adults  
Enrollment Growth by Month  
(Previous 15 Months)



# HUSKY A - Application Activity

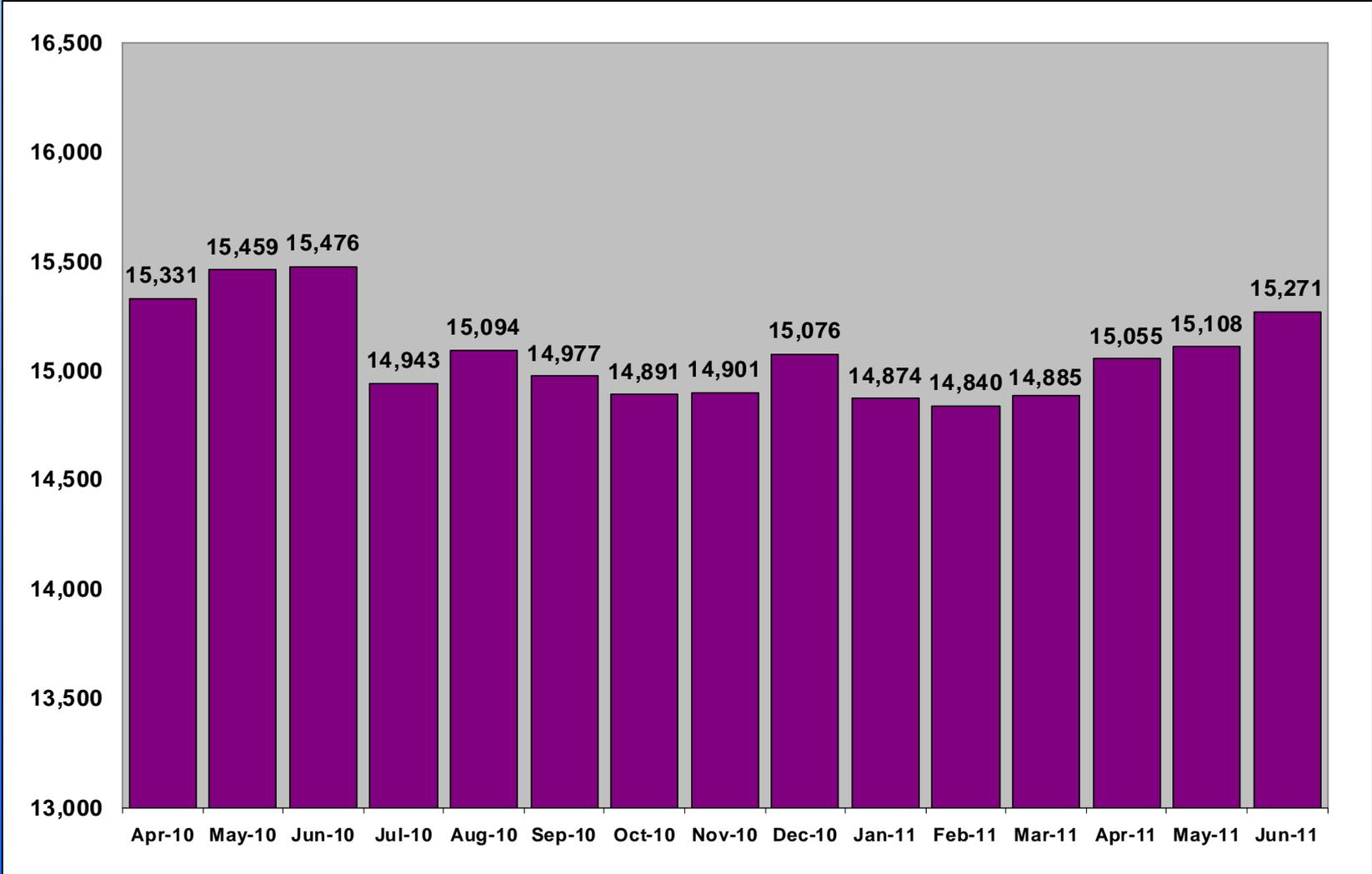


## Application Activity May 2011

	HUSKY			Charter Oak			HUSKY/Charter Oak			Grand Total		
	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total
<b>Pending At Start of Period</b>	173	67	240	575	55	630	555	42	597	1,303	164	1,467
<b>New During Period (+)</b>	776	687	1,463	1,931	694	2,625	1,988	534	2,522	4,695	1,915	6,610
<b>Resolved During Period (-)</b>	576	531	1,107	1,448	577	2,025	1,687	416	2,103	3,711	1,524	5,235
<b>Pending at End of Period</b>	357	198	555	1,035	149	1,184	835	131	966	2,227	478	2,705

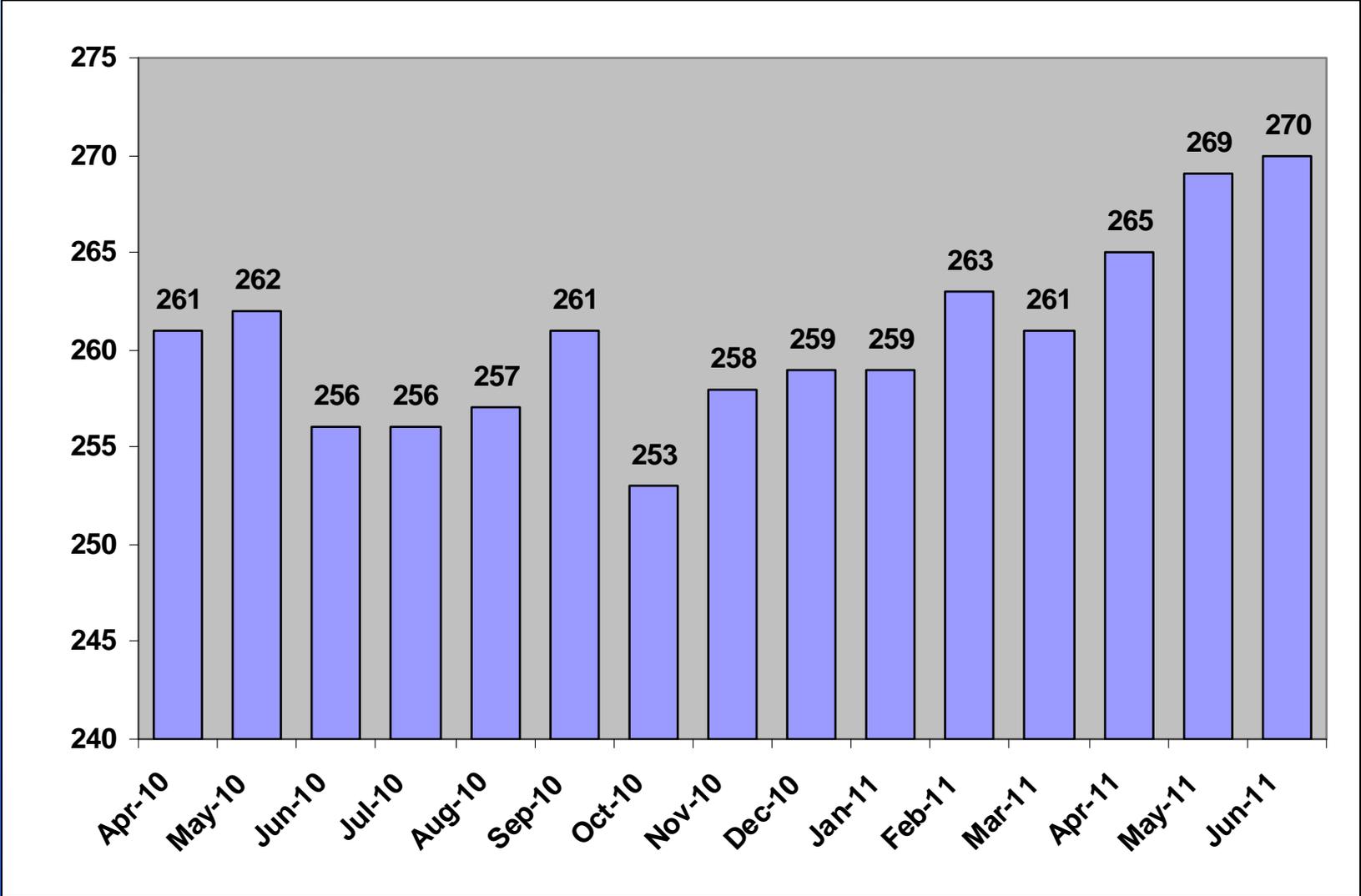


# HUSKY B Enrollment Growth by Month (Previous 15 Months)



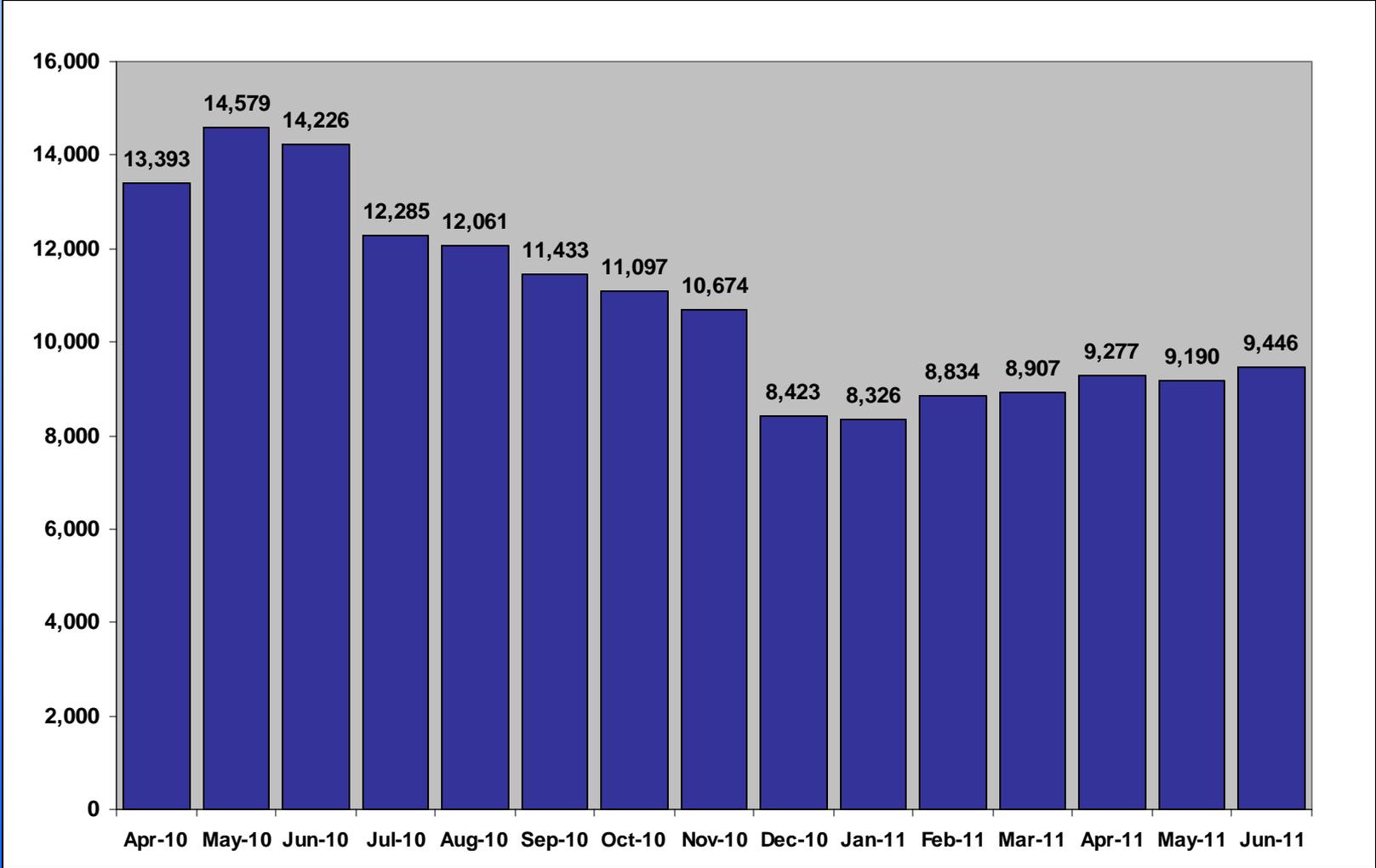


# HUSKY PLUS Enrollment (Previous 15 Months)



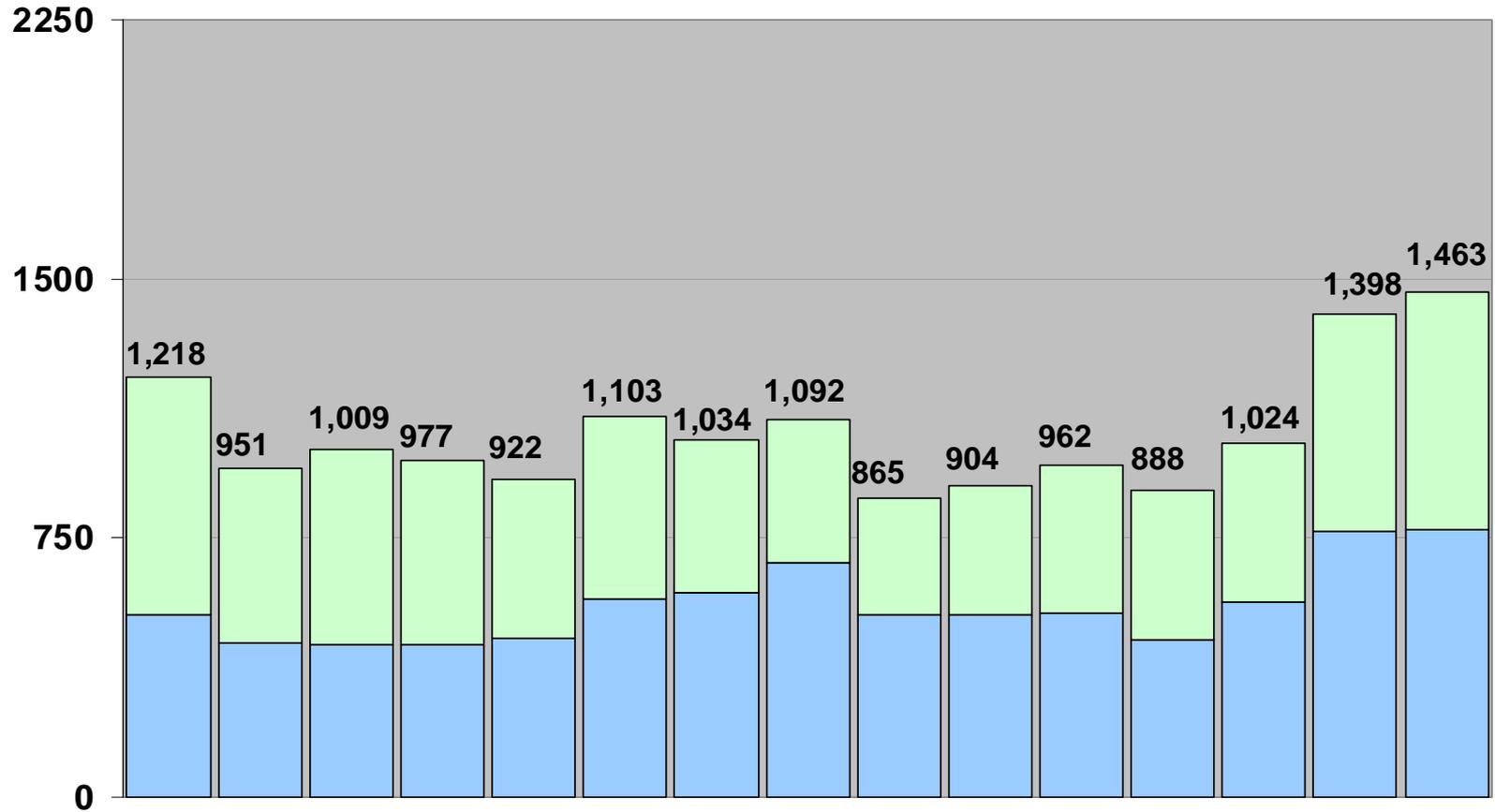


# Charter Oak Enrollment Growth By Month



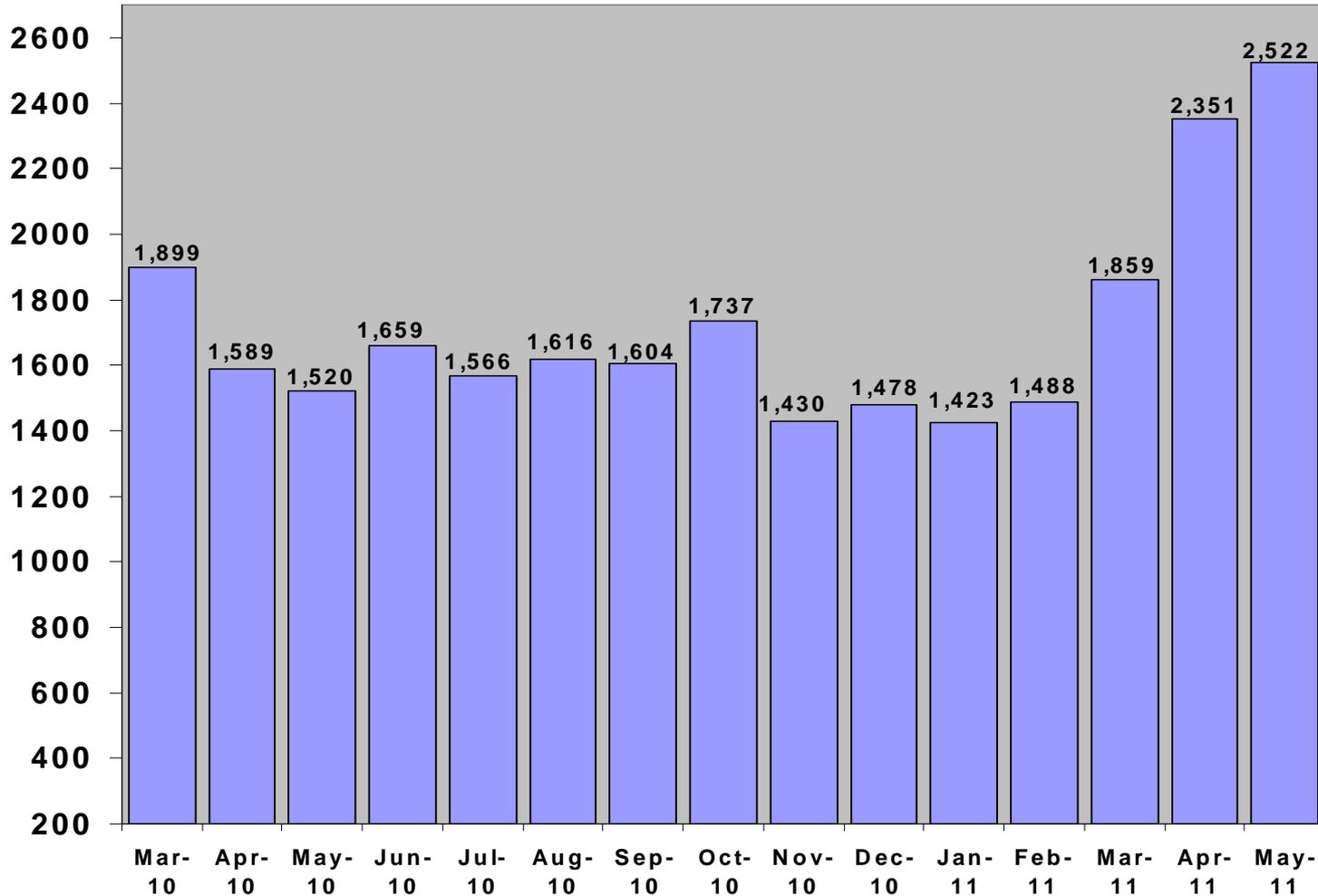
# HUSKY

(Only Children Applying)  
Applications Received  
New and Renewal



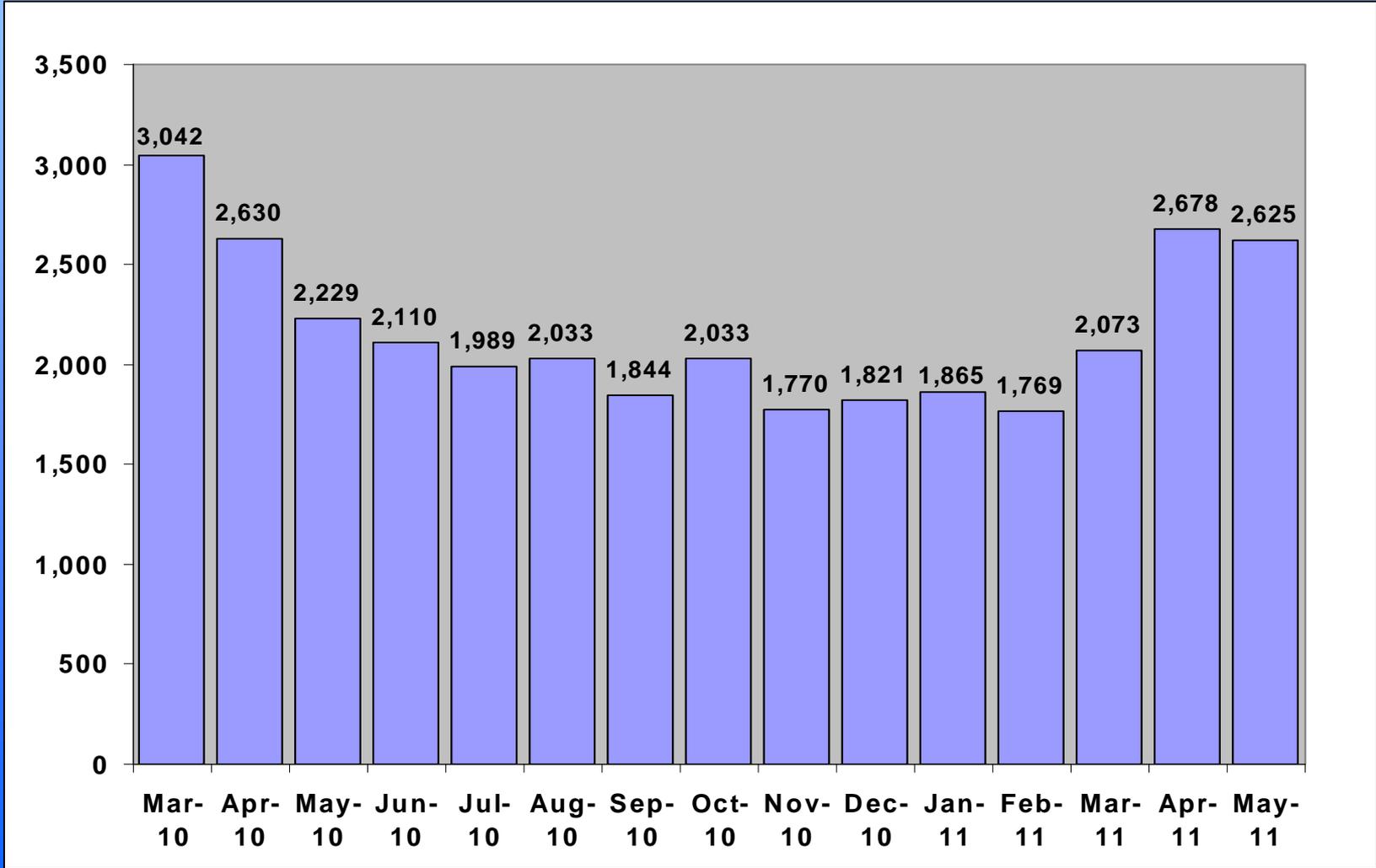
	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11
Renewal	690	503	569	535	463	527	440	413	336	377	429	431	460	629	687
New	528	448	440	442	459	576	594	679	529	527	533	457	564	769	776
<b>Total</b>	<b>1,218</b>	<b>951</b>	<b>1,009</b>	<b>977</b>	<b>922</b>	<b>1,103</b>	<b>1,034</b>	<b>1,092</b>	<b>865</b>	<b>904</b>	<b>962</b>	<b>888</b>	<b>1,024</b>	<b>1,398</b>	<b>1,463</b>

HUSKY/Charter Oak  
(Both Children and Adults Applying)  
Applications Received  
New and Renewal





Charter Oak  
(Only Adults Applying)  
Applications Received  
New and Renewal

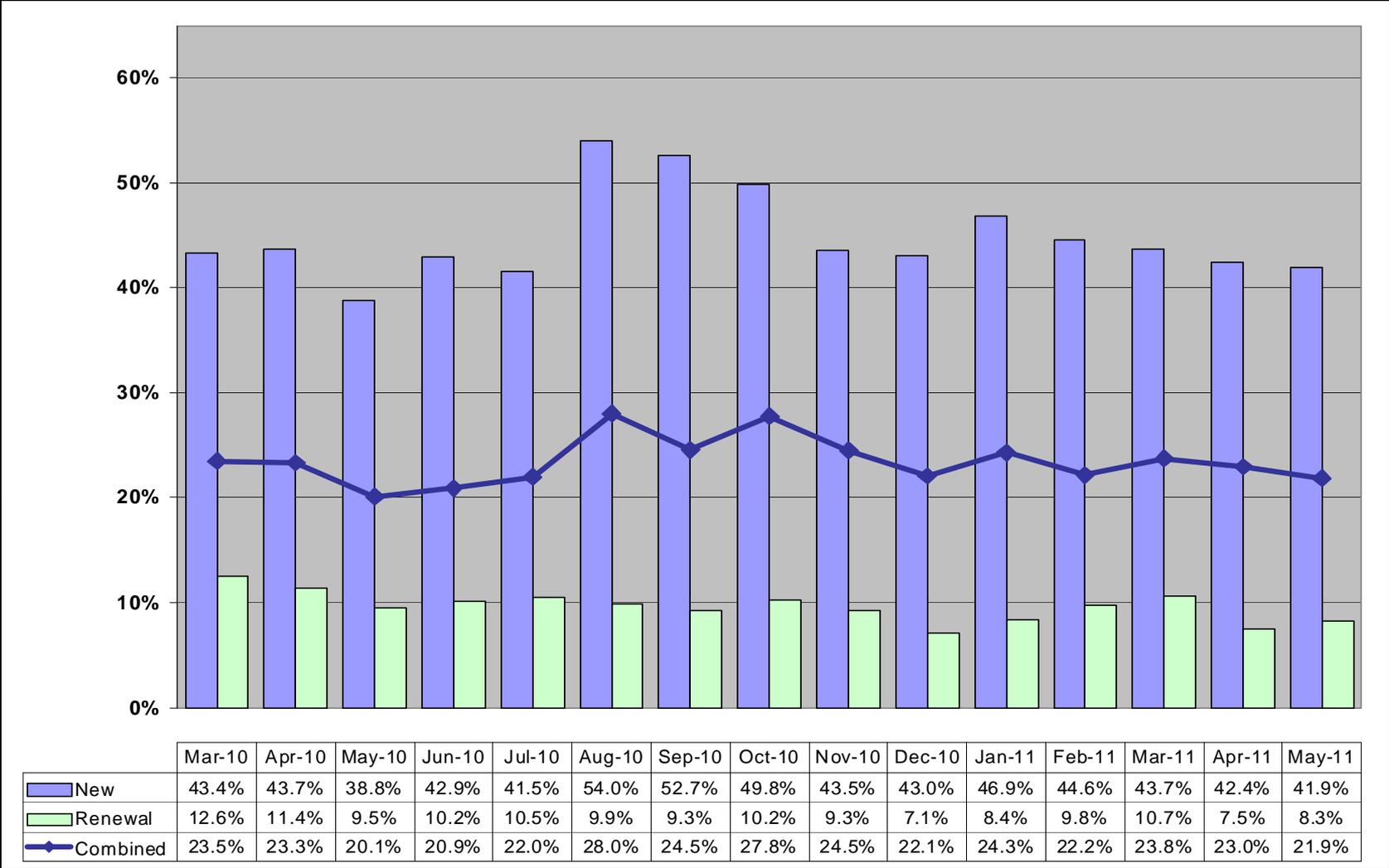




# HUSKY Only

## Applications Referred to DSS

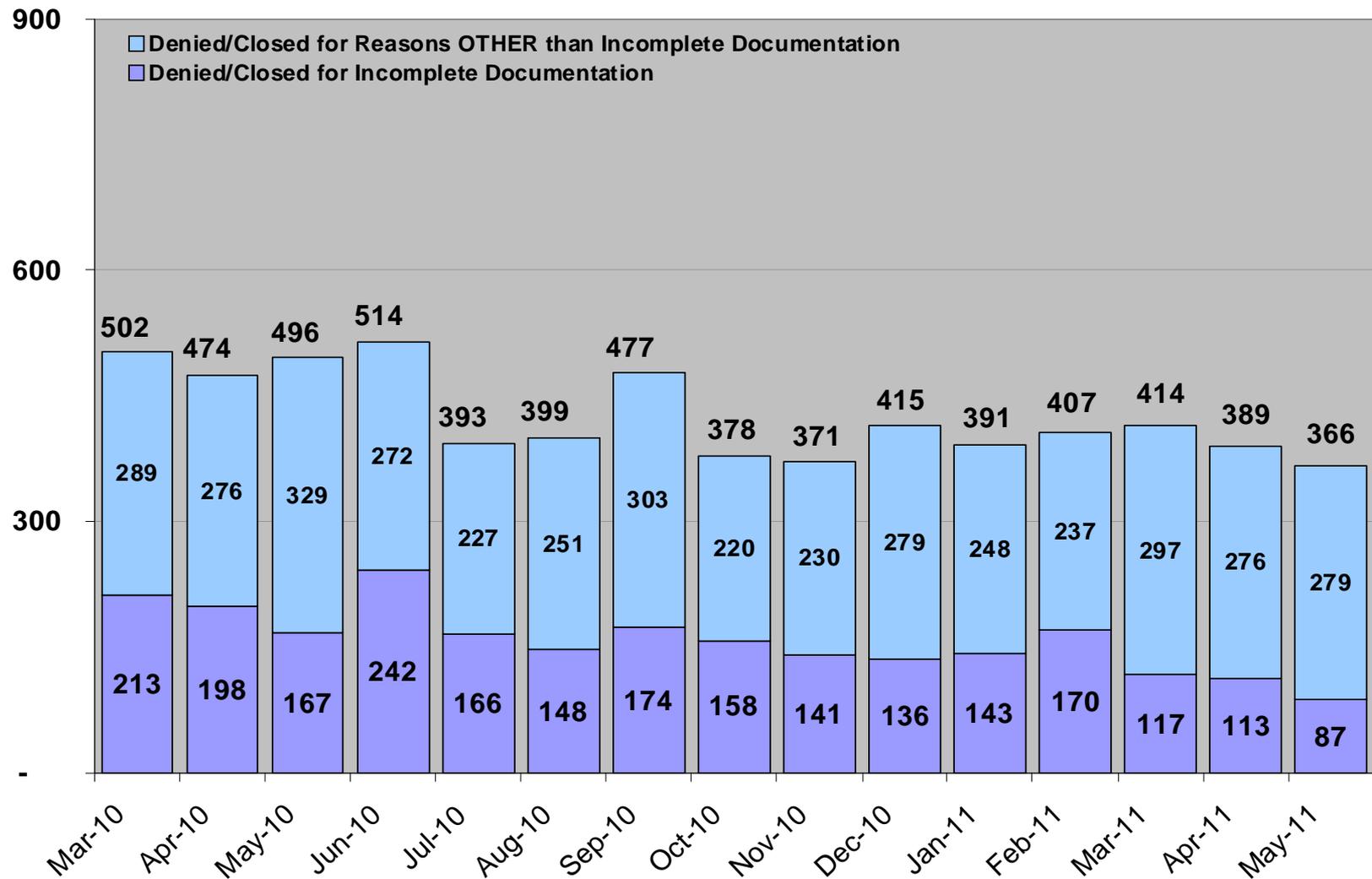
### New, Renewal and Combined AUs



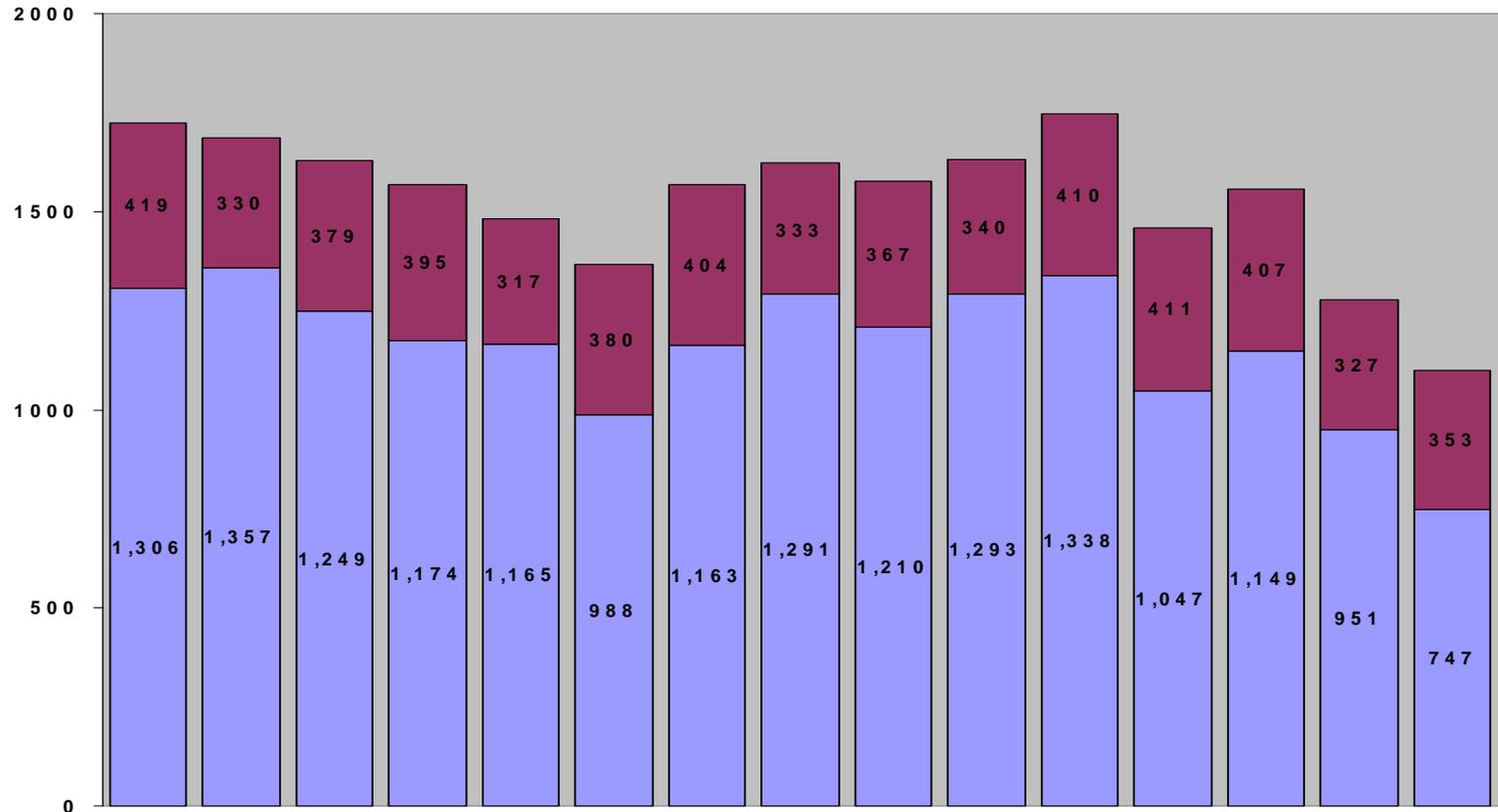
# HUSKY B Only

## Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

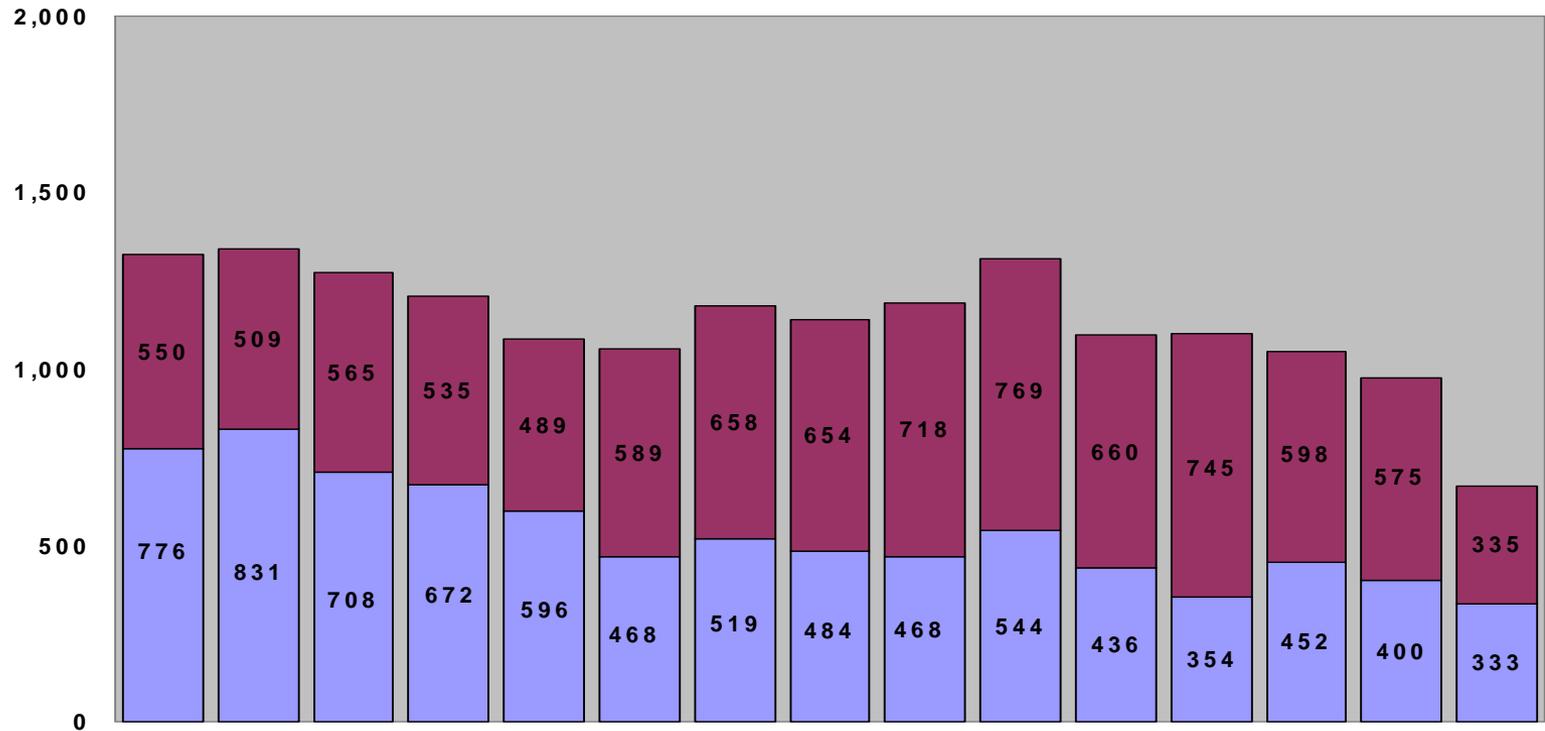


# HUSKY B/Charter Oak Applications Denied or Closed



	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11
<b>Closed</b>	419	330	379	395	317	380	404	333	367	340	410	411	407	327	353
<b>Denied</b>	1306	1357	1249	1174	1165	988	1163	1291	1210	1293	1338	1047	1149	951	747

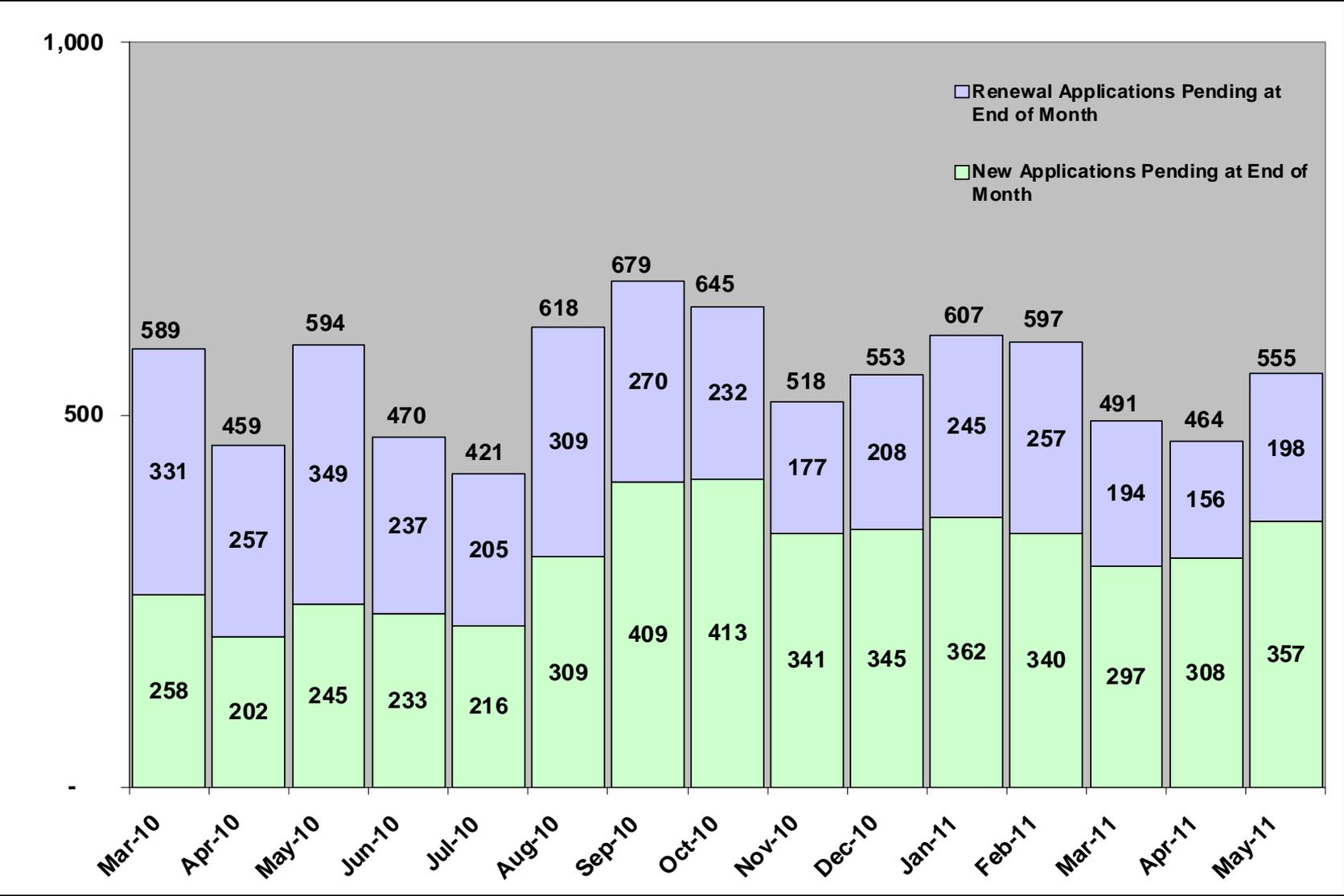
# Charter Oak Applications Denied or Closed



	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11
<span style="color: maroon;">■</span> Closed	550	509	565	535	489	589	658	654	718	769	660	745	598	575	335
<span style="color: blue;">■</span> Denied	776	831	708	672	596	468	519	484	468	544	436	354	452	400	333

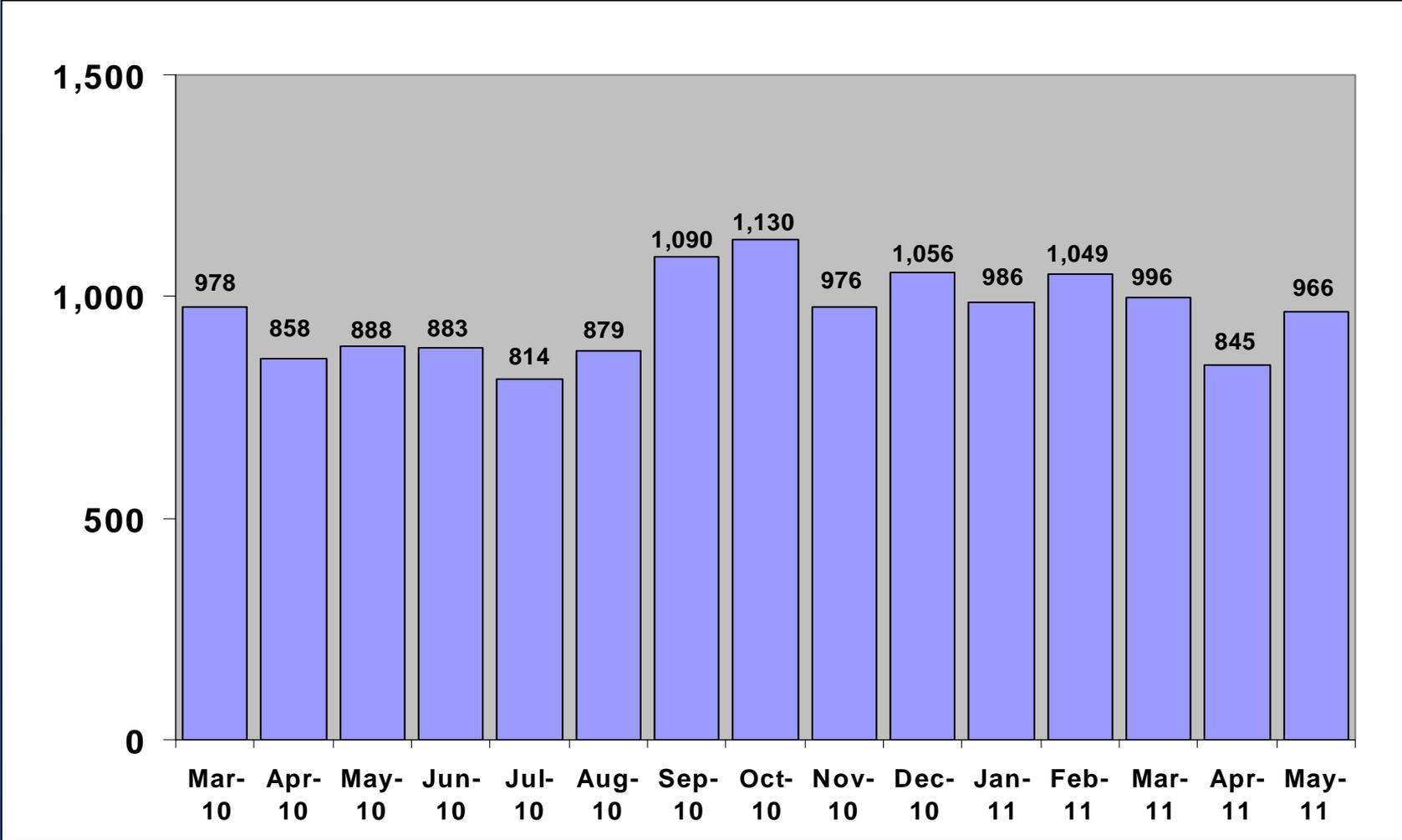
# HUSKY B Only

## Applications Pending at End of Month



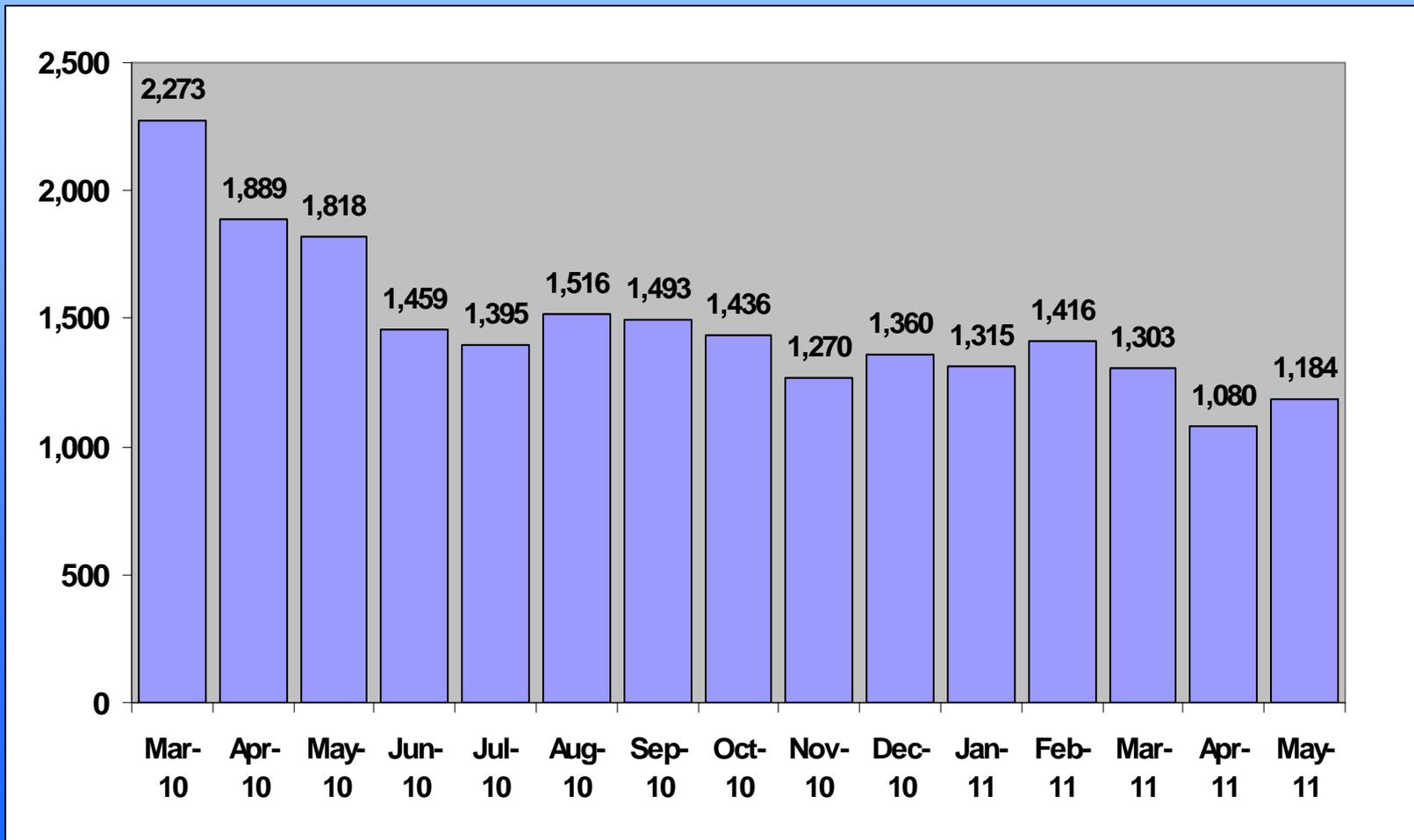


# HUSKY B/Charter Oak Applications Pending at End of Month

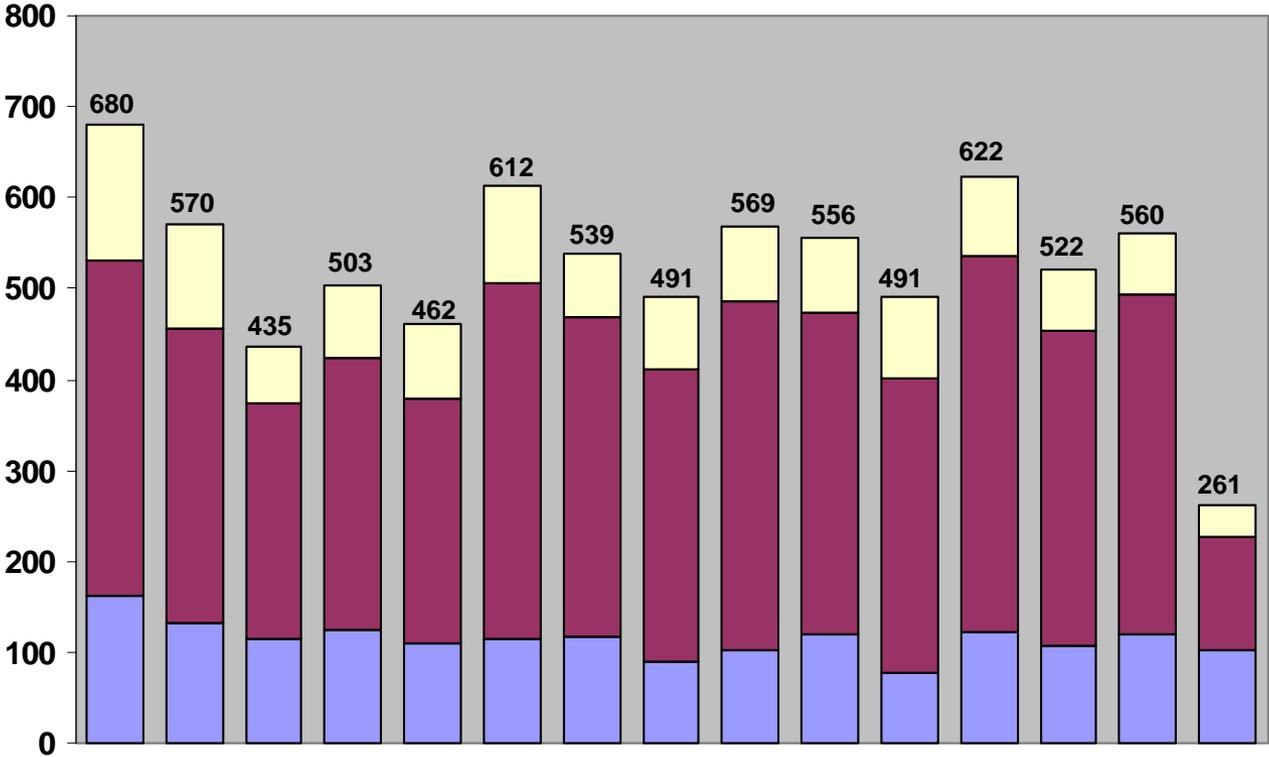




# Charter Oak Only Applications Pending at End of Month



# Did Not Reapply at Renewal by Application Type



	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11
□ HUSKY B/Charter Oak	148	114	62	79	84	106	71	81	83	83	90	85	69	67	35
■ Charter Oak	371	323	258	299	268	392	351	320	385	354	323	416	346	373	123
■ HUSKY B	161	133	115	125	110	114	117	90	101	119	78	121	107	120	103

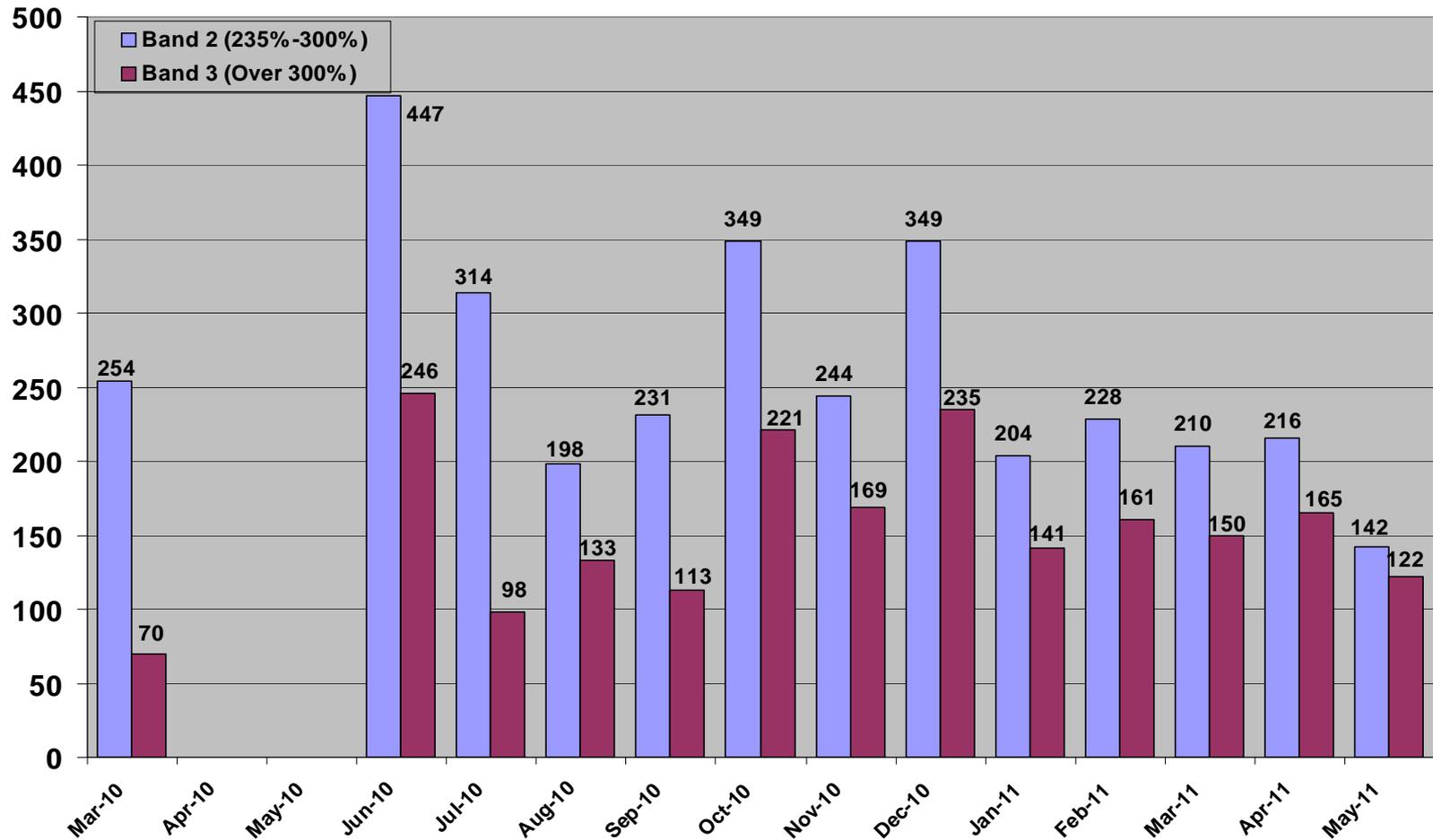
## HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	35	47	23	105	58.66%
No Reason Given	13	5	7	25	13.97%
Specialist not in plan	8	7	3	18	10.06%
Other (disenrollment)	8	4	4	16	8.93%
Hospital/clinic not participating in plan	4	0	0	4	2.23%
Client chose after auto default started	1	3	0	4	2.23%
Dissatisfaction with plan	0	2	1	3	1.68%
Accidentally chose wrong plan	1	0	2	3	1.68%
Client's PCP left plan	1	0	0	1	0.56%
			<b>Total</b>	<b>179</b>	<b>100.00%</b>

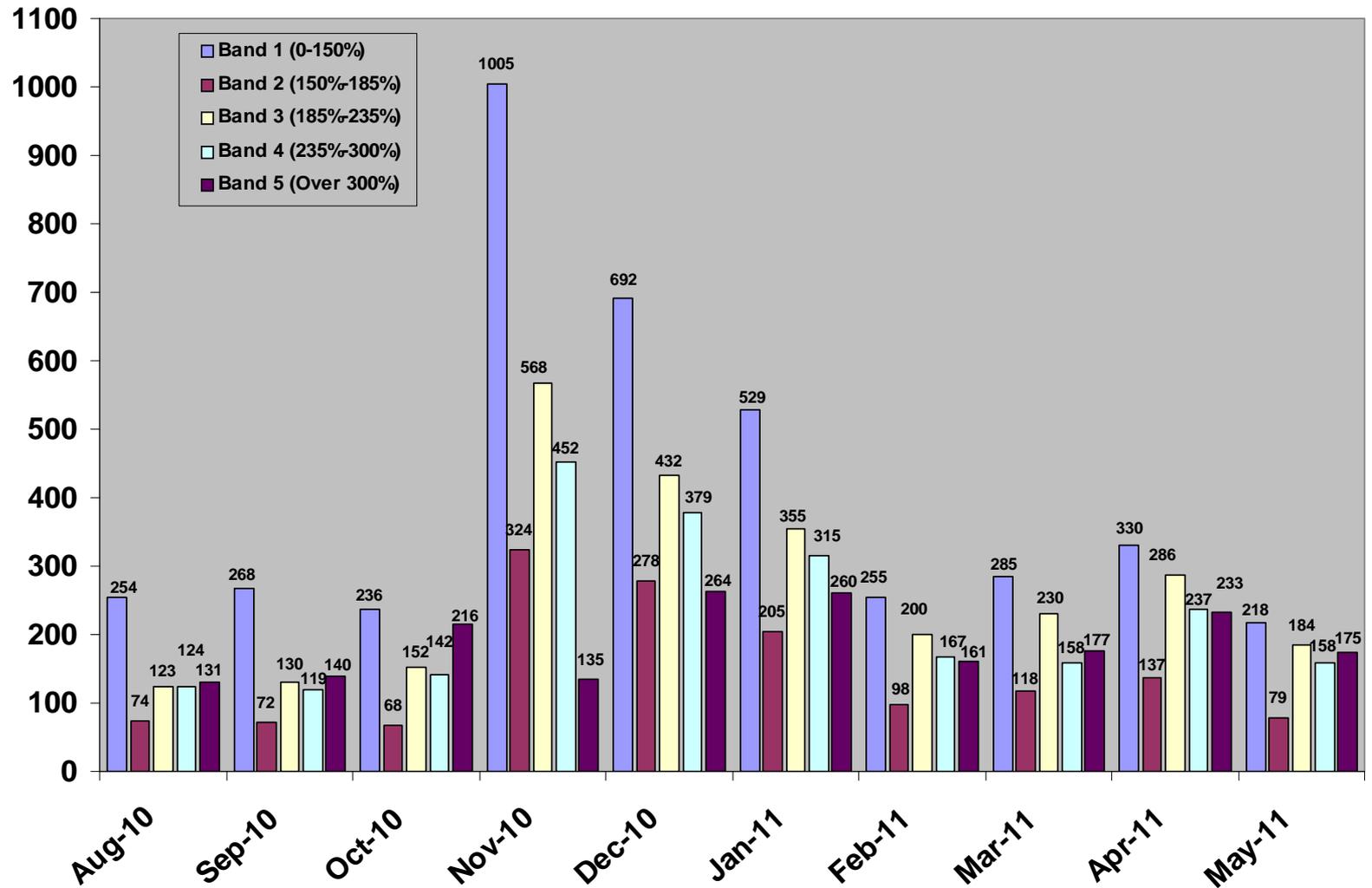
## HUSKY A Default Enrollments

Targeted Mandatories	7,628
Aetna Better Health	607
AmeriChoice	588
Community Health Network	580
Total Default Enrollments	1,775
Default Rate	23.2%
Mandatory Choice Rate	76.8%

# HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



# Charter Oak Program Disenrolled - Failure to Pay Premium



## HUSKY A Count of Enrollees By County By Plan As of 06/01/2011

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>PCCM</b>	<b>Total</b>
<b>Fairfield</b>	21,937	15,889	49,703	0	<b>87,529</b>
<b>Hartford</b>	28,917	14,206	69,483	97	<b>112,703</b>
<b>Litchfield</b>	4,792	1,215	10,074	10	<b>16,091</b>
<b>Middlesex</b>	3,301	929	7,613	0	<b>11,843</b>
<b>New Haven</b>	24,130	11,139	77,618	390	<b>113,277</b>
<b>New London</b>	4,922	3,811	20,928	0	<b>29,661</b>
<b>Tolland</b>	3,037	1,381	5,223	13	<b>9,654</b>
<b>Windham</b>	3,387	2,067	10,723	25	<b>16,202</b>
<b>Total</b>	<b>94,423</b>	<b>50,637</b>	<b>251,365</b>	<b>535</b>	<b>396,960</b>

**HUSKY B Count of Enrollees By County By Plan  
As of 06/01/2011**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1,299	<b>720</b>	1,907	<b>3,926</b>
<b>Hartford</b>	1,357	297	2,134	<b>3,788</b>
<b>Litchfield</b>	416	76	712	<b>1,204</b>
<b>Middlesex</b>	214	27	397	<b>638</b>
<b>New Haven</b>	1,029	281	2,247	<b>3,557</b>
<b>New London</b>	262	101	664	<b>1,027</b>
<b>Tolland</b>	244	60	272	<b>576</b>
<b>Windham</b>	177	37	341	<b>555</b>
<b>Total</b>	<b>4,998</b>	<b>1,599</b>	<b>8,674</b>	<b>15,271</b>

**HUSKY B Enrollment By Plan By Band  
As of 06/01/2011**

Health Plan	Premium Bands			Total
	01	02	03	
<b>Aetna Better Health</b>	2,528	1,887	583	<b>4,998</b>
<b>AmeriChoice by United Healthcare</b>	894	546	159	<b>1,599</b>
<b>Community Health Network</b>	4,608	3,194	872	<b>8,674</b>
<b>Total Enrollment by Premium Band</b>	<b>8,030</b>	<b>5,627</b>	<b>1,614</b>	<b>15,271</b>

Premium Band	Definition
01	From 185% up to 235% of FPL
02	From 235% up to 300% of FPL
03	Over 300% of FPL

Charter Oak Enrollment By County By Plan  
As of 06/01/2011

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
Fairfield	1,096	580	358	2,034
Hartford	985	334	1,018	2,337
Litchfield	320	107	309	736
Middlesex	209	75	163	447
New Haven	1,399	414	669	2,482
New London	187	127	283	597
Tolland	218	77	157	452
Windham	155	57	149	361
<b>Total</b>	<b>4,569</b>	<b>1,771</b>	<b>3,106</b>	<b>9,446</b>

## Charter Oak Enrollment By Plan By Band As of 06/01/2011

Health Plan	Premium Bands										Total
	Subsidized					Unsubsidized					
	01	02	03	04	05	A	B	C	D	E	
<b>Aetna Better Health</b>	985	357	470	401	465	299	195	405	465	527	<b>4,569</b>
<b>AmeriChoice by United Healthcare</b>	336	125	174	156	198	108	90	169	151	264	<b>1,771</b>
<b>Community Health Network</b>	710	249	399	353	253	171	116	246	271	338	<b>3,106</b>
<b>Total Enrollment by Premium Band</b>	<b>2,031</b>	<b>731</b>	<b>1,043</b>	<b>910</b>	<b>916</b>	<b>578</b>	<b>401</b>	<b>820</b>	<b>887</b>	<b>1,129</b>	<b>9,446</b>

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Charter Oak  
Age by Premium Band  
As of 06/01/2011

	19-30 Years	31-40 Years	41-50 Years	51-64 Years	Total
<b>Band 1</b>	246	117	311	1,357	<b>2,031</b>
<b>Band 2</b>	56	30	109	536	<b>731</b>
<b>Band 3</b>	44	110	245	644	<b>1,043</b>
<b>Band 4</b>	23	78	216	593	<b>910</b>
<b>Band 5</b>	23	61	132	700	<b>916</b>
<b>Band A</b>	57	33	87	401	<b>578</b>
<b>Band B</b>	30	25	61	285	<b>401</b>
<b>Band C</b>	47	104	229	440	<b>820</b>
<b>Band D</b>	35	114	216	522	<b>887</b>
<b>Band E</b>	61	123	213	732	<b>1,129</b>
<b>Total</b>	<b>622</b>	<b>795</b>	<b>1,819</b>	<b>6,210</b>	<b>9,446</b>

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

# Connecticut Pre- Existing Condition Insurance Plan (CT PCIP)

- **CT PCIP Application Activity**

- 5,200+ HUSKY/COAK/LIA/PCIP applications reviewed by ACS in May
- 1,341 individuals qualified for HUSKY B Band 3, Charter Oak or CT PCIP
- All 1,341 screened for CT PCIP
- 116 (8.7%) eligible for CT PCIP
- 11 enrolled in CT PCIP (as of 6/1/11 or 7/1/11)
- Remaining 152 may enroll with Charter Oak or HB Band 3

- **Interest in the CT PCIP to date**

- 1,250+ calls received by ACS inquiring about the program
- Over 10,500 hits to the website

## Connecticut Pre – Existing Condition Insurance Plan (CT PCIP)

Month	Eligible Individuals	Enrollees by effective date	Undecided or Chose CO or HB B3
March & Prior	1023	33	1121
April	141	9	124
May	116	17	105
June/July		11	
Total	1280	70	1350

## **ACS Office Hours**

**Our office is open Monday through Friday from 8:30 AM to 5:00 PM  
1-800-656-6684**