

Medicaid Managed Care Oversight Council



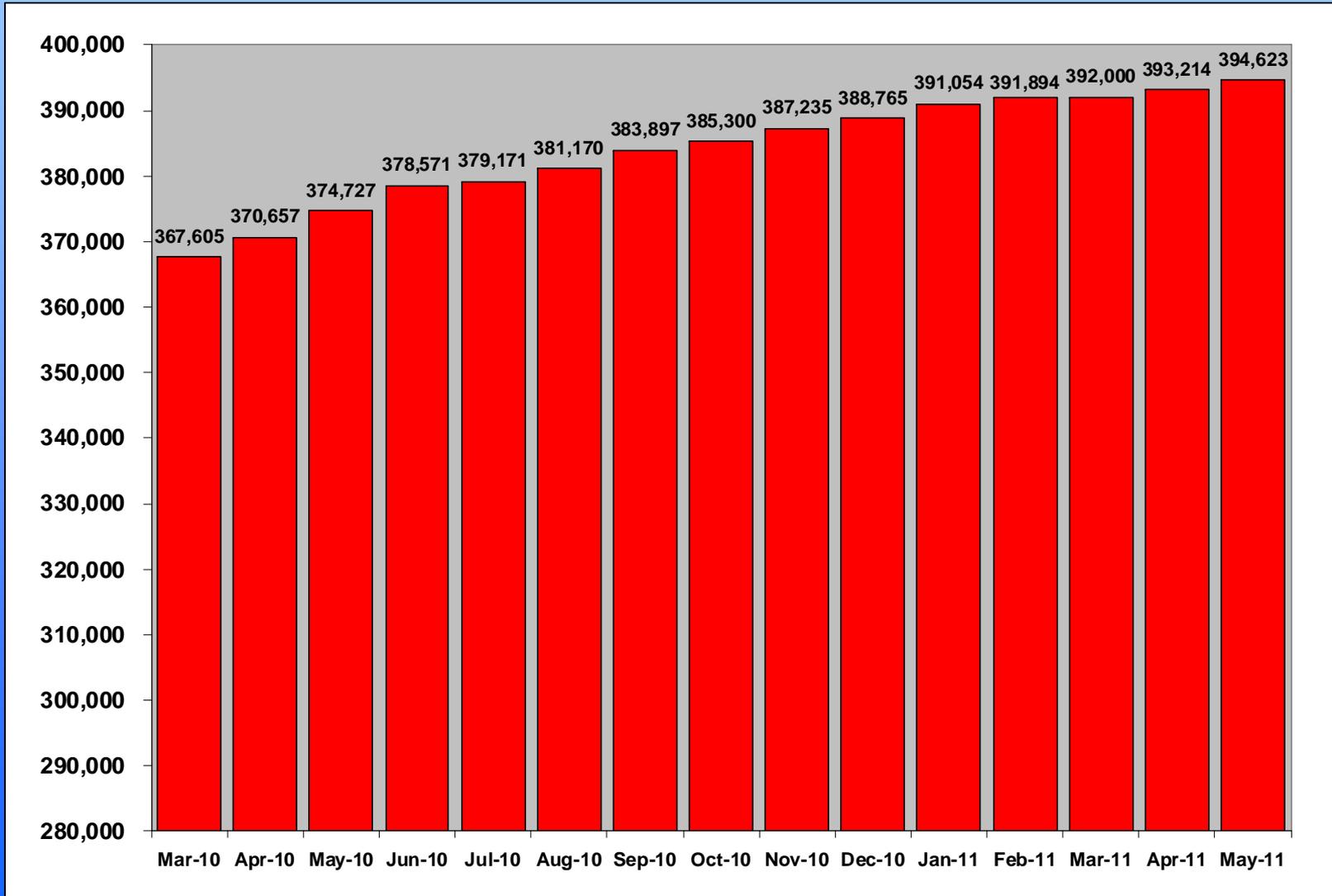
HUSKY, Charter Oak & CTPCIP Programs

Update

May 13, 2011



HUSKY A Enrollment Growth by Month (Previous 15 Months)



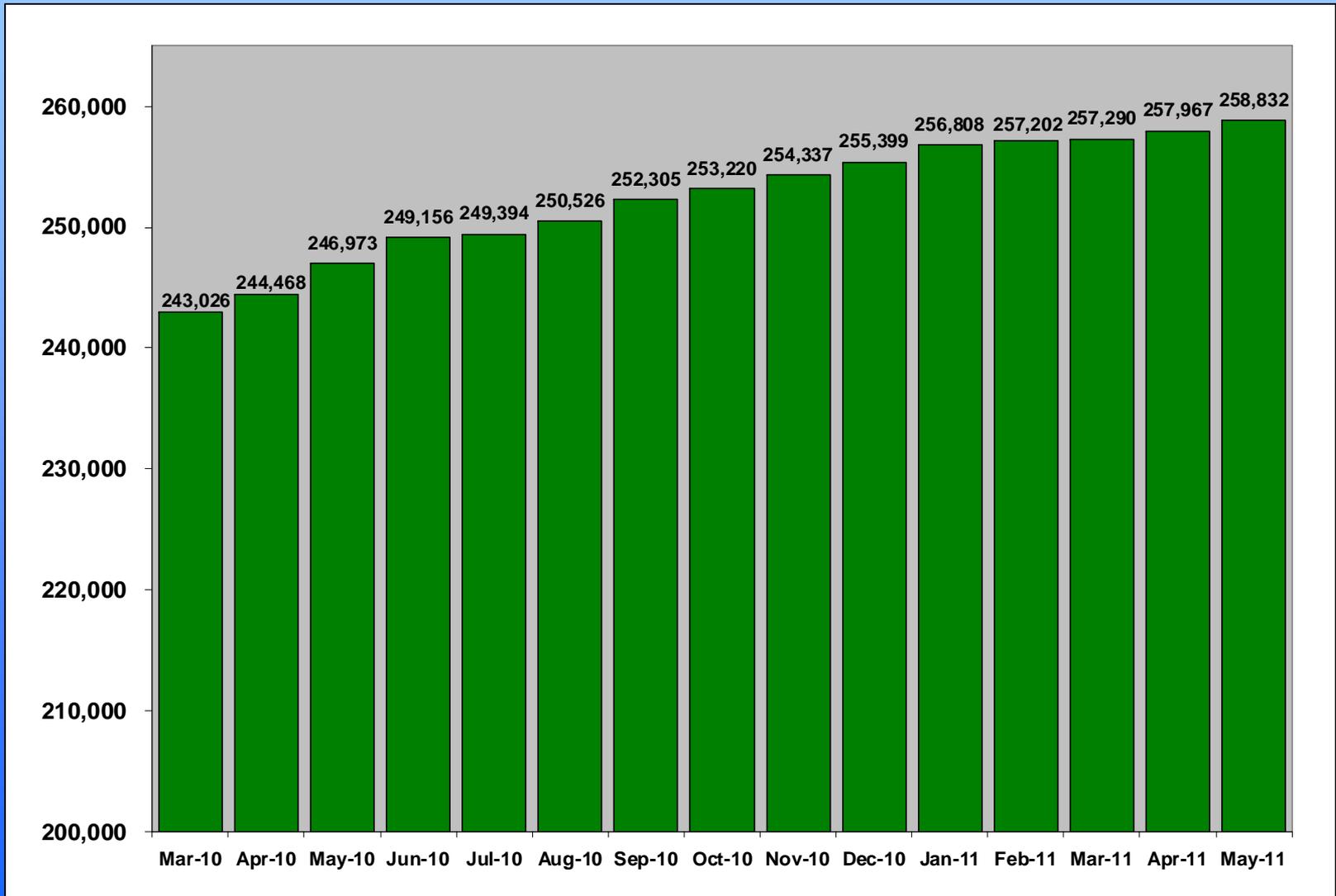


HUSKY A

Under 19-Year-Olds

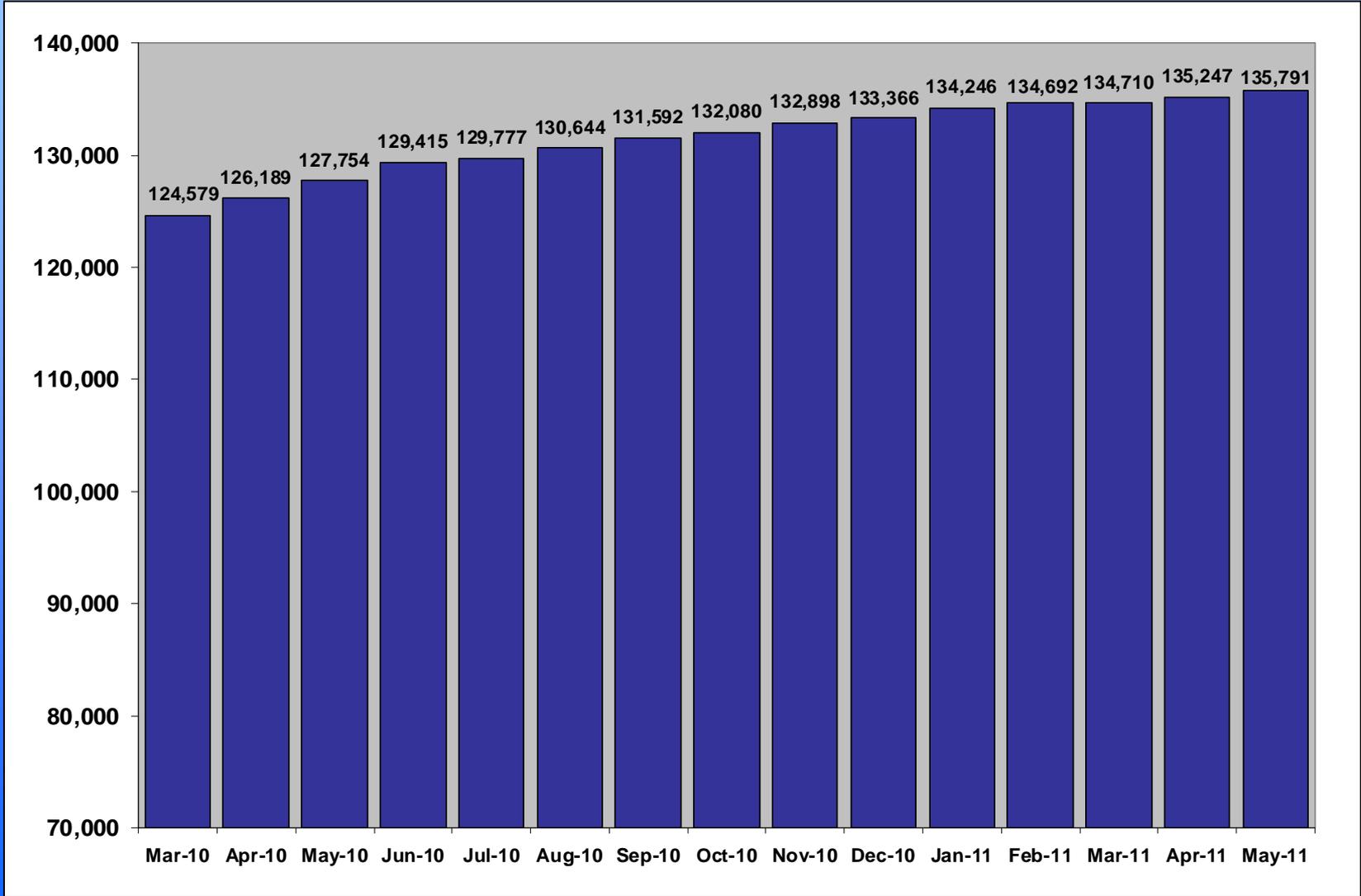
Enrollment Growth by Month

(Previous 15 Months)

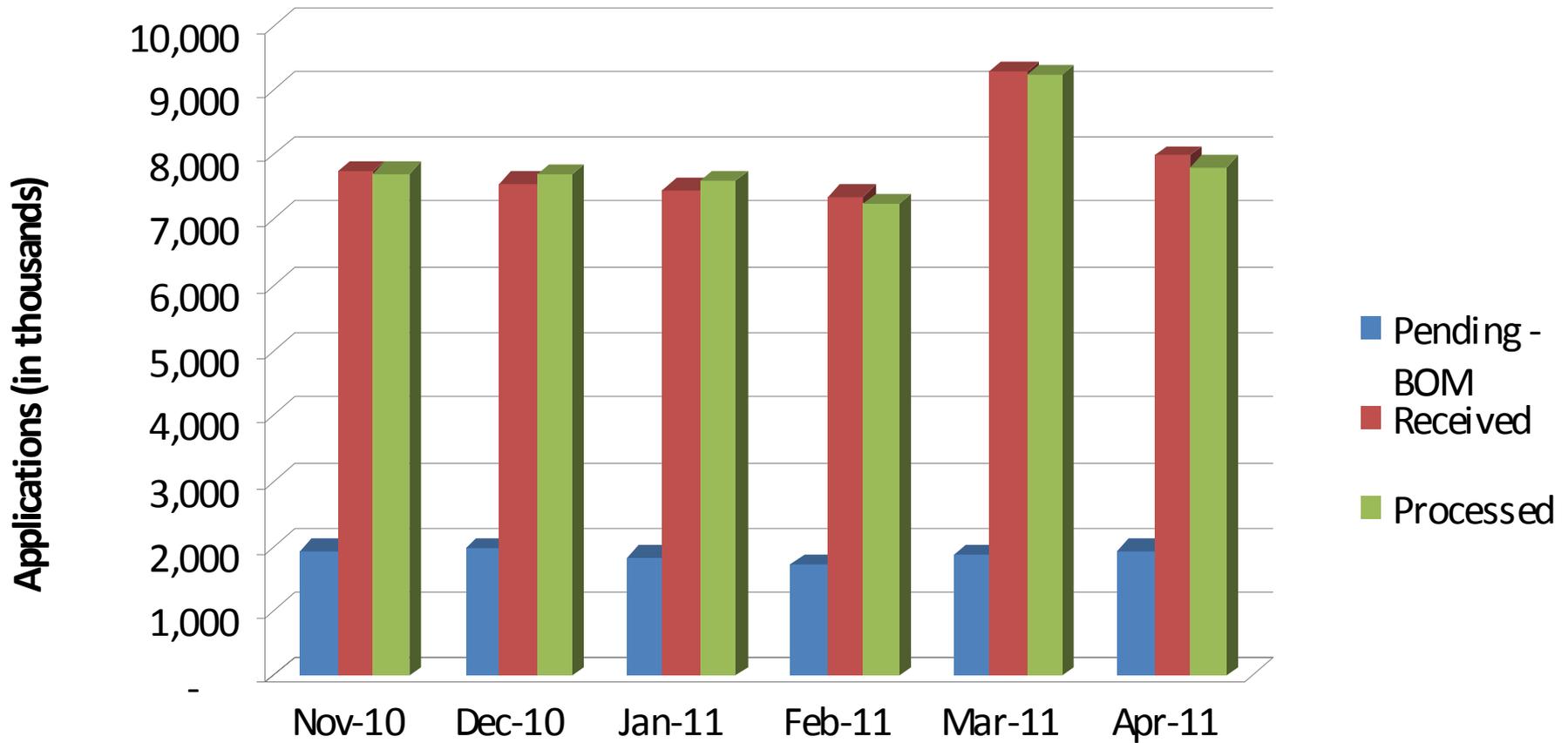




HUSKY A
Adults
Enrollment Growth by Month
(Previous 15 Months)



HUSKY A - Application Activity

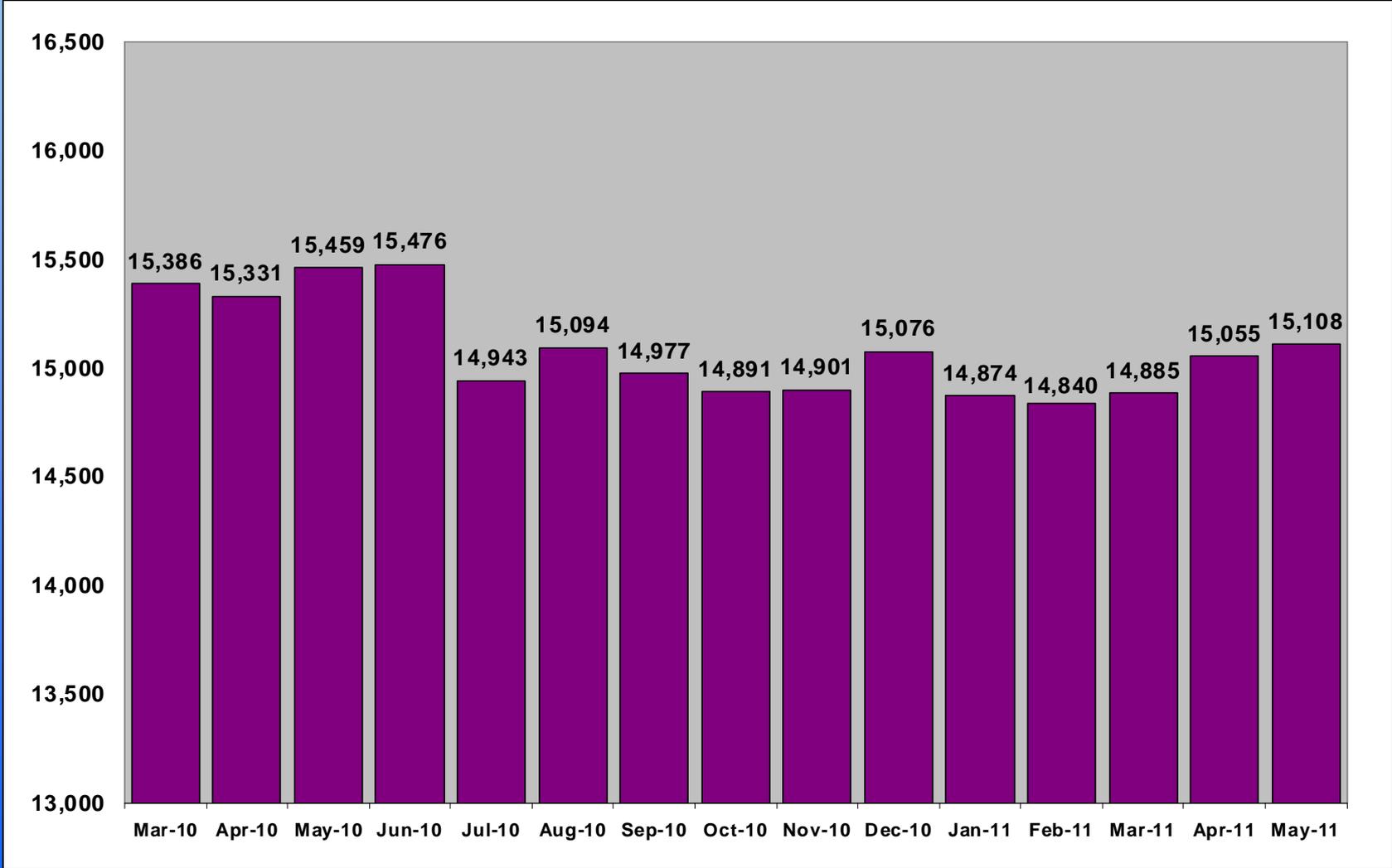


Application Activity
April 2011

	HUSKY			Charter Oak			HUSKY/Charter Oak			Grand Total		
	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total
Pending At Start of Period	172	94	266	581	112	693	643	70	713	1,396	276	1,672
New During Period (+)	769	629	1,398	2,010	668	2,678	1,854	497	2,351	4,633	1,794	6,427
Resolved During Period (-)	620	538	1,158	1,597	660	2,257	1,753	438	2,191	3,970	1,636	5,606
Pending at End of Period	308	156	464	974	106	1,080	735	110	845	2,017	372	2,389

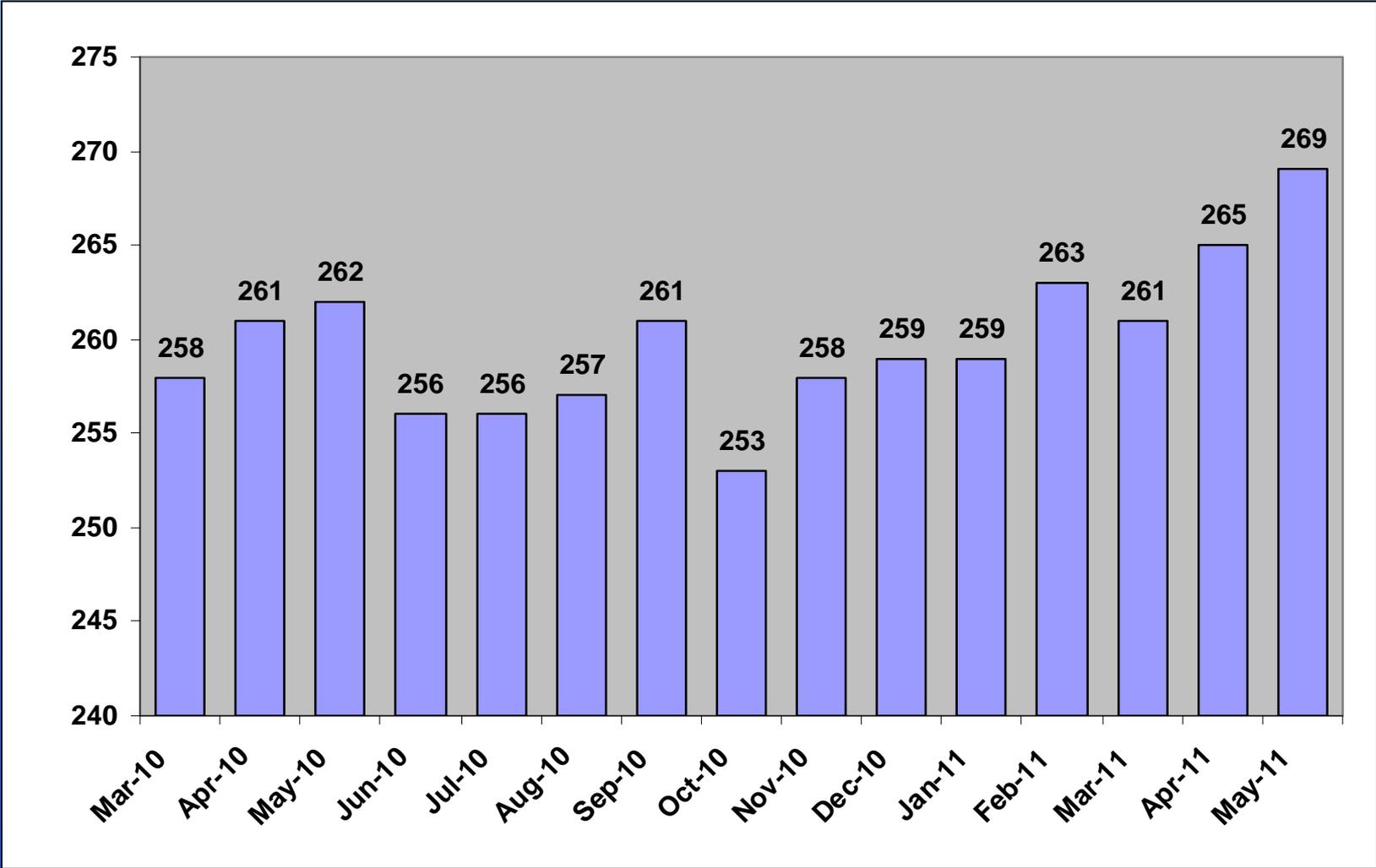


HUSKY B Enrollment Growth by Month (Previous 15 Months)



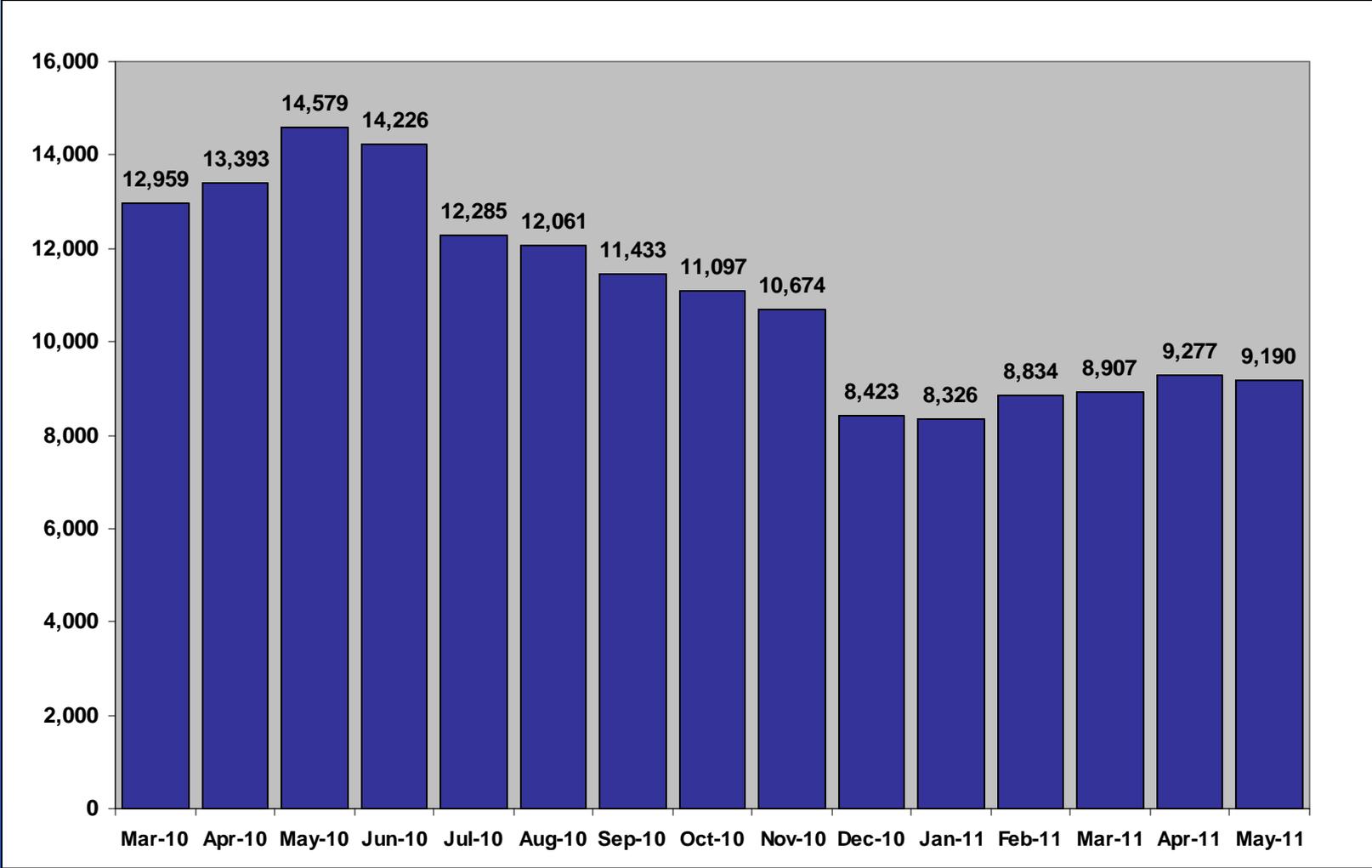


HUSKY PLUS Enrollment (Previous 15 Months)



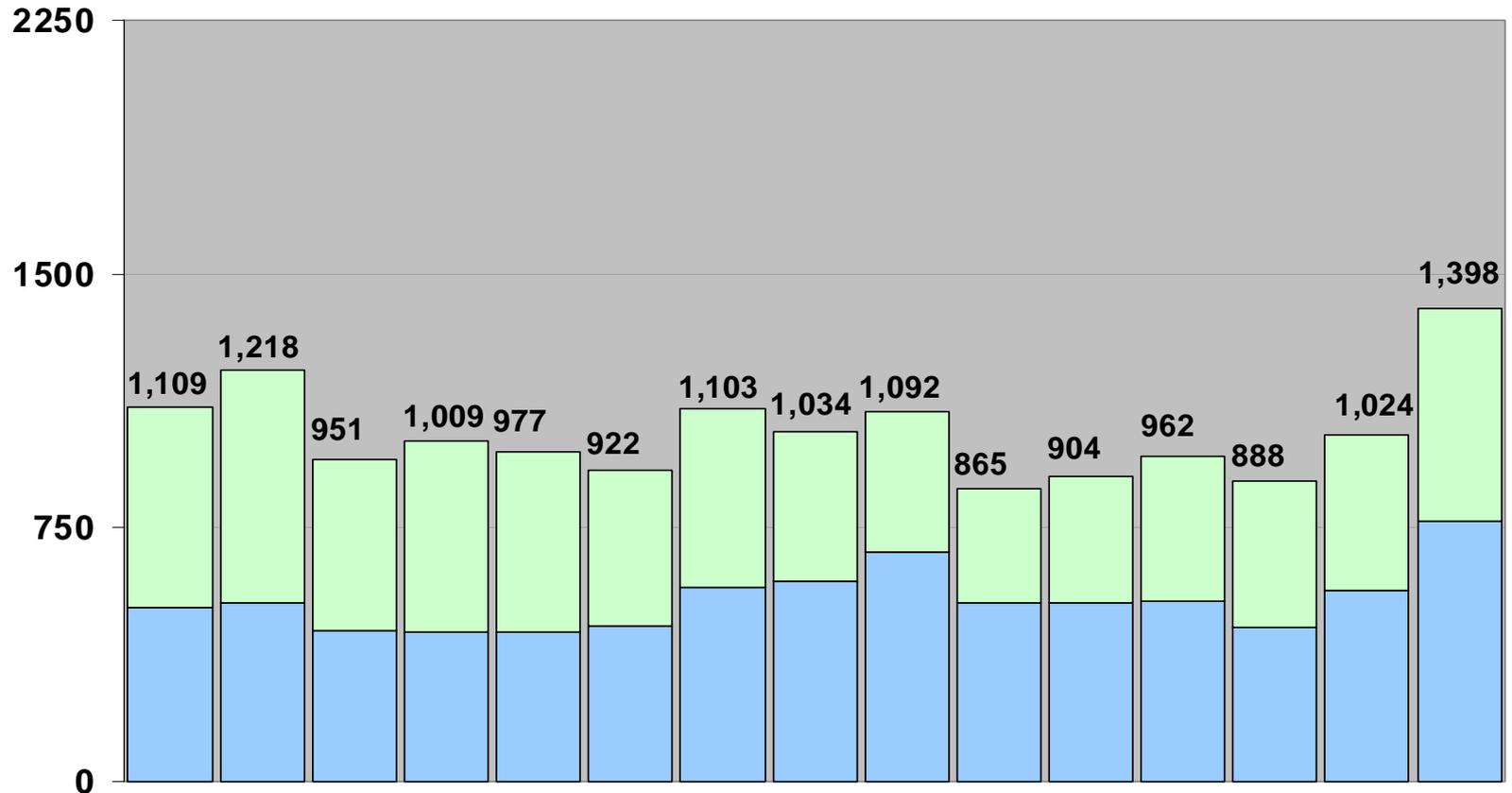


Charter Oak Enrollment Growth By Month



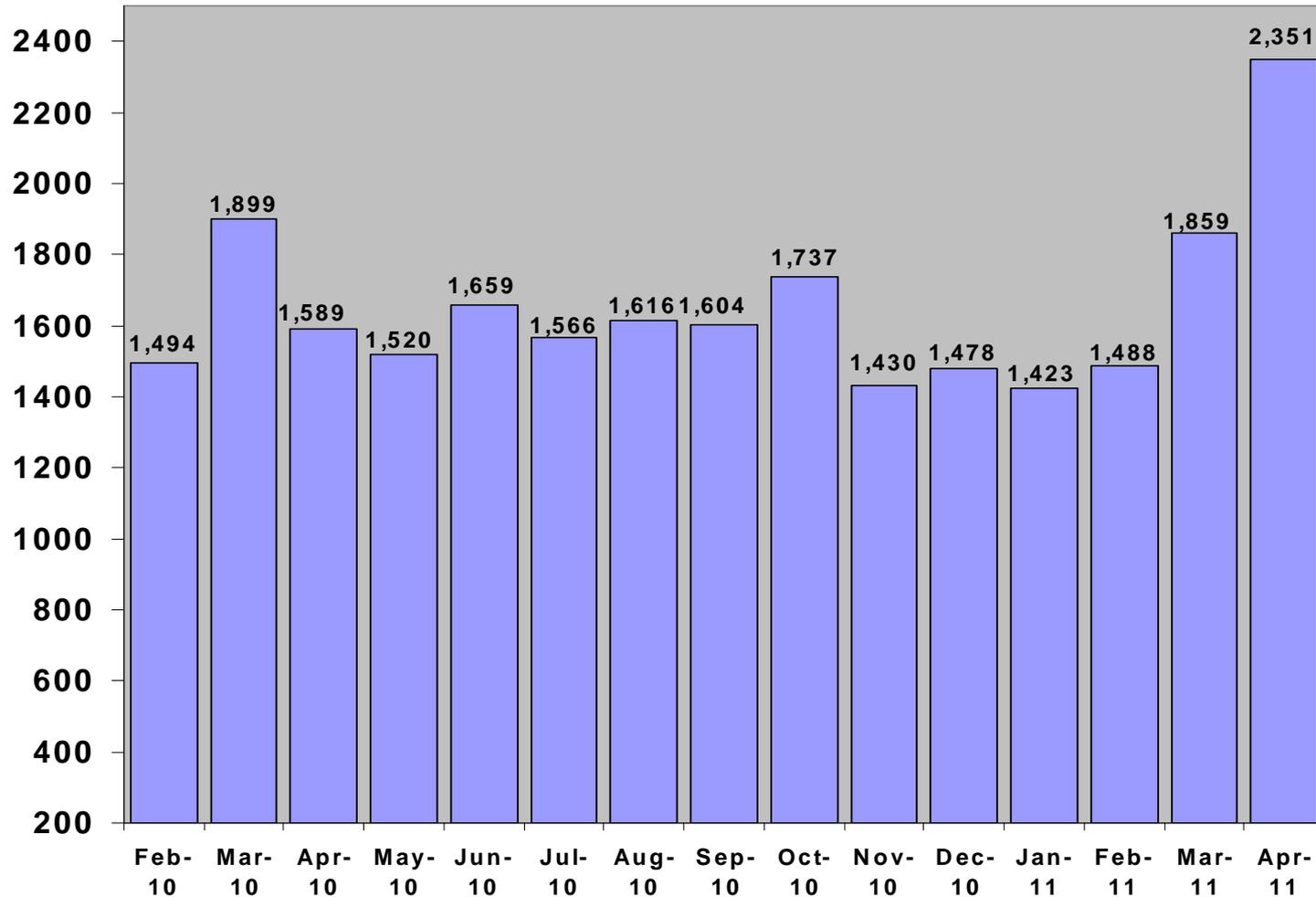
HUSKY

(Only Children Applying)
Applications Received
New and Renewal



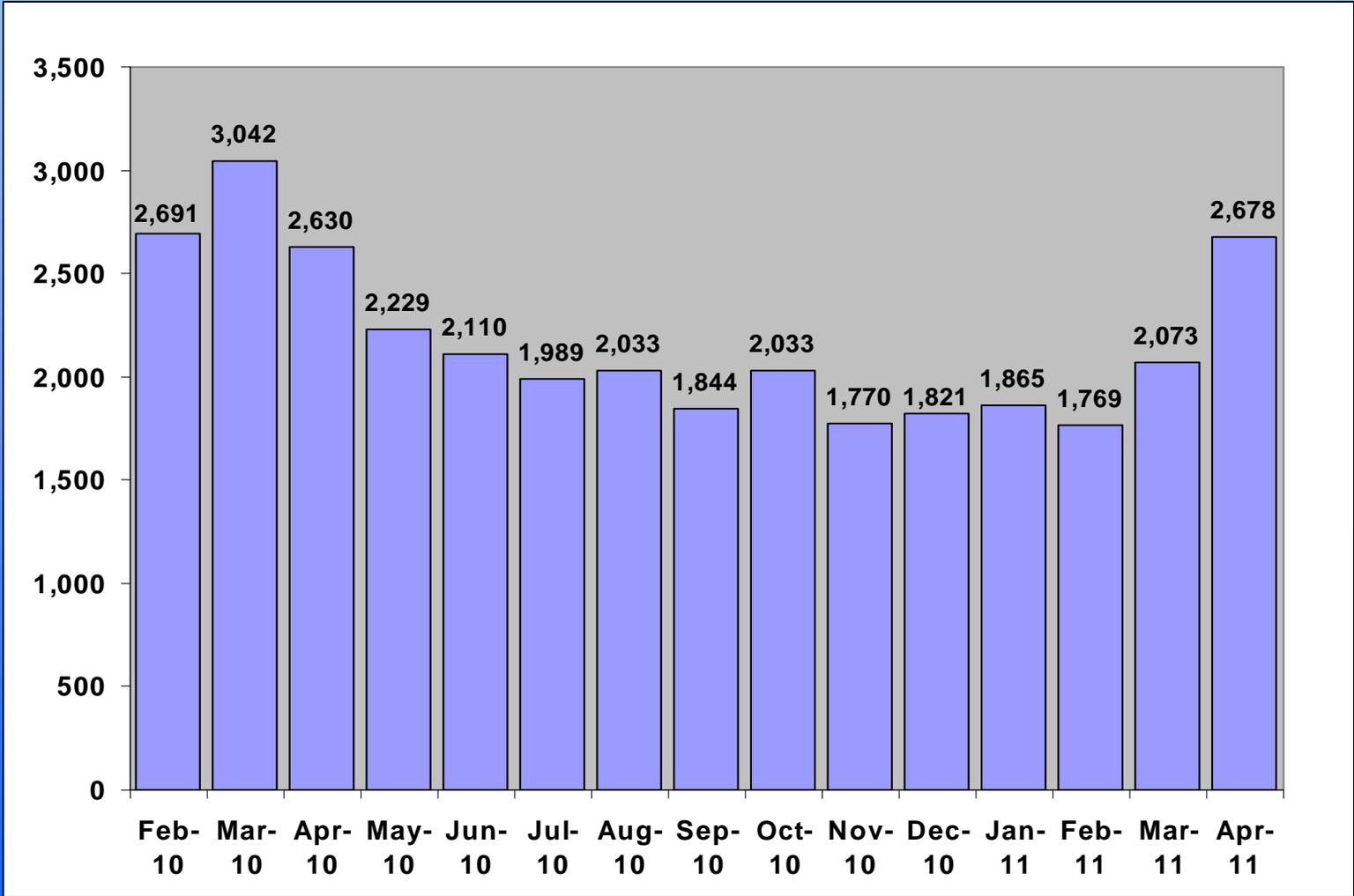
	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11
Renewal	593	690	503	569	535	463	527	440	413	336	377	429	431	460	629
New	516	528	448	440	442	459	576	594	679	529	527	533	457	564	769
Total	1,109	1,218	951	1,009	977	922	1,103	1,034	1,092	865	904	962	888	1,024	1,398

HUSKY/Charter Oak
(Both Children and Adults Applying)
Applications Received
New and Renewal



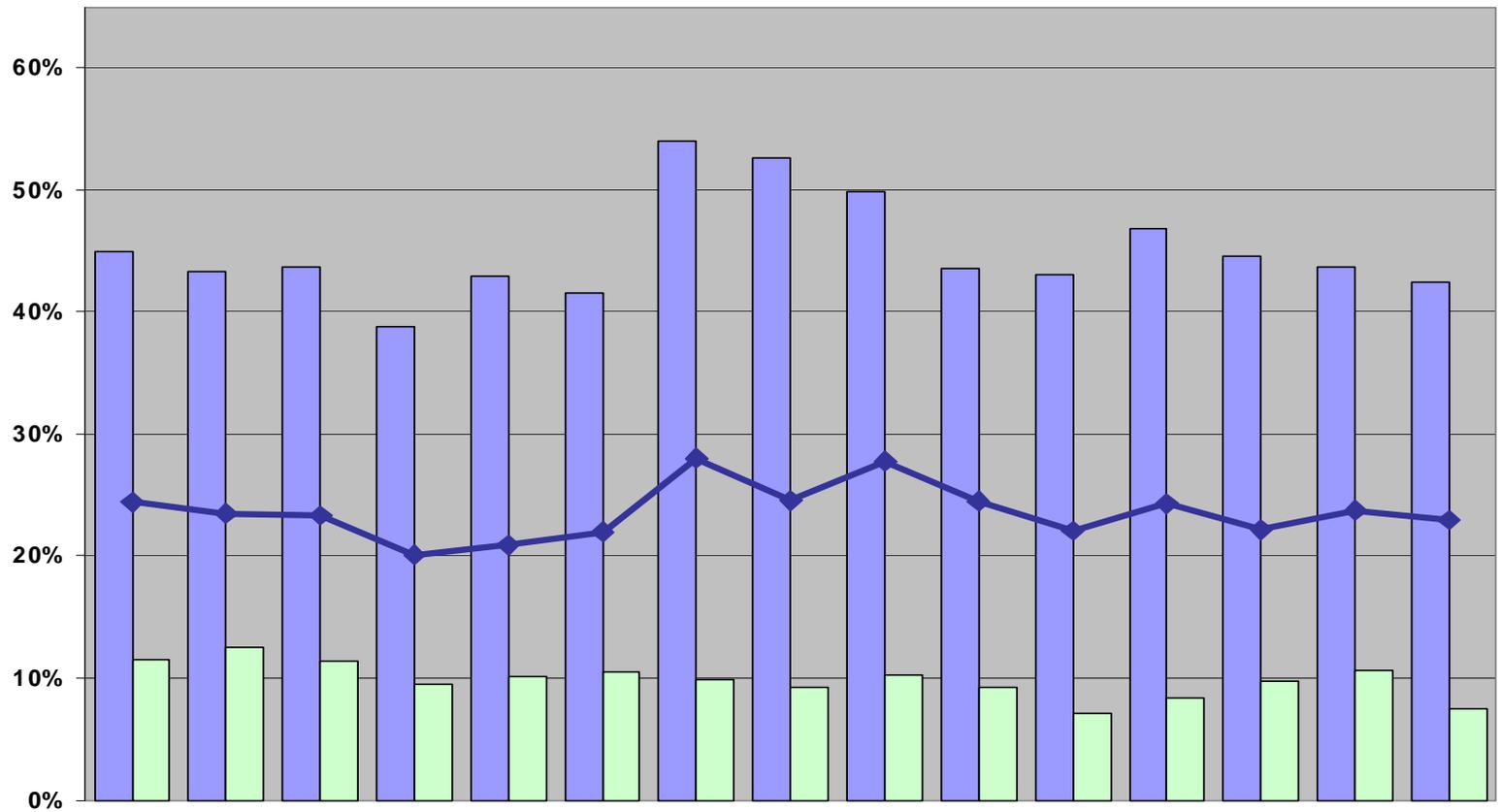


Charter Oak
(Only Adults Applying)
Applications Received
New and Renewal





HUSKY Only
Applications Referred to DSS
New, Renewal and Combined AUs

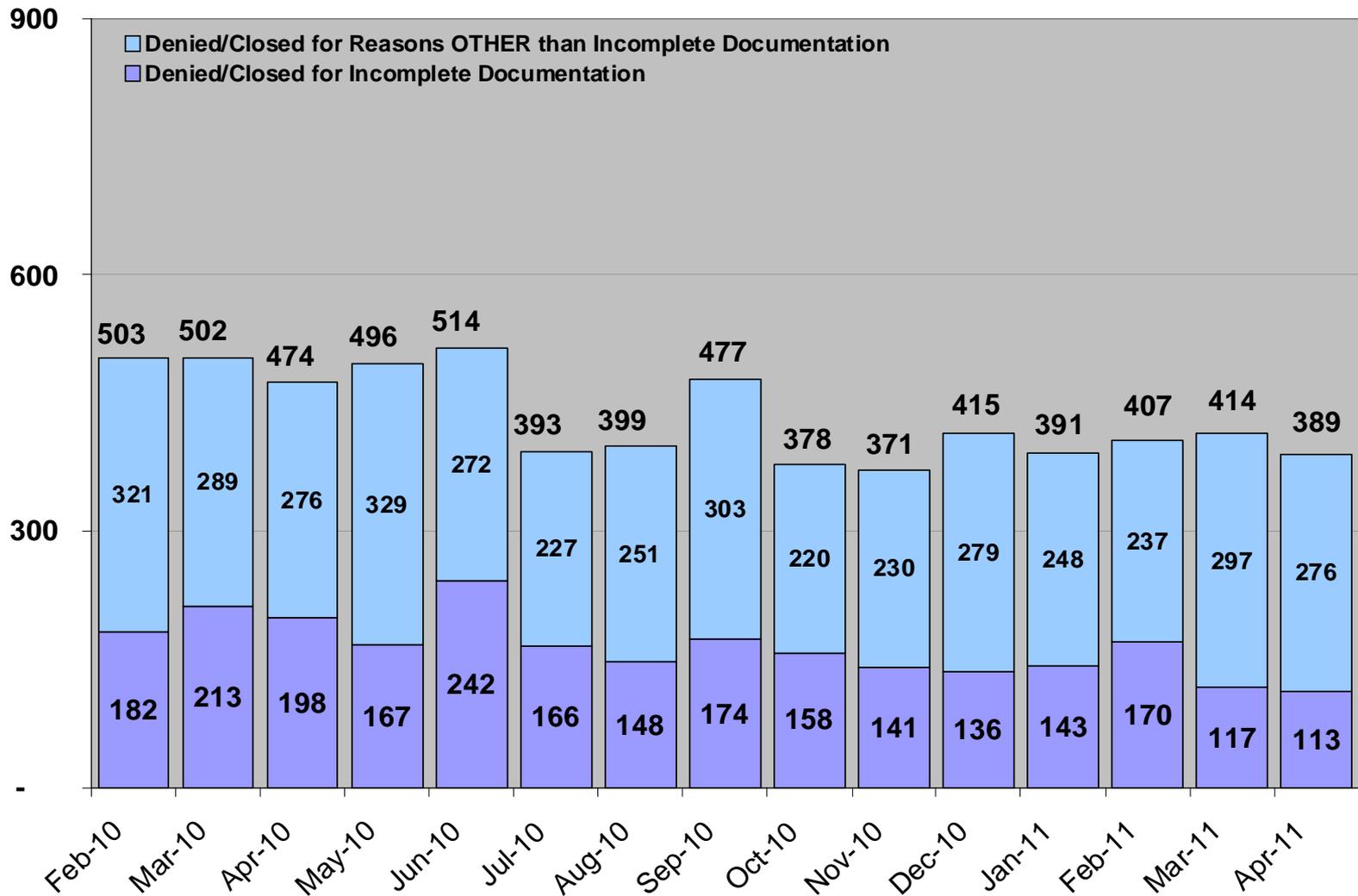


	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11
New	45.0%	43.4%	43.7%	38.8%	42.9%	41.5%	54.0%	52.7%	49.8%	43.5%	43.0%	46.9%	44.6%	43.7%	42.4%
Renewal	11.5%	12.6%	11.4%	9.5%	10.2%	10.5%	9.9%	9.3%	10.2%	9.3%	7.1%	8.4%	9.8%	10.7%	7.5%
Combined	24.4%	23.5%	23.3%	20.1%	20.9%	22.0%	28.0%	24.5%	27.8%	24.5%	22.1%	24.3%	22.2%	23.8%	23.0%

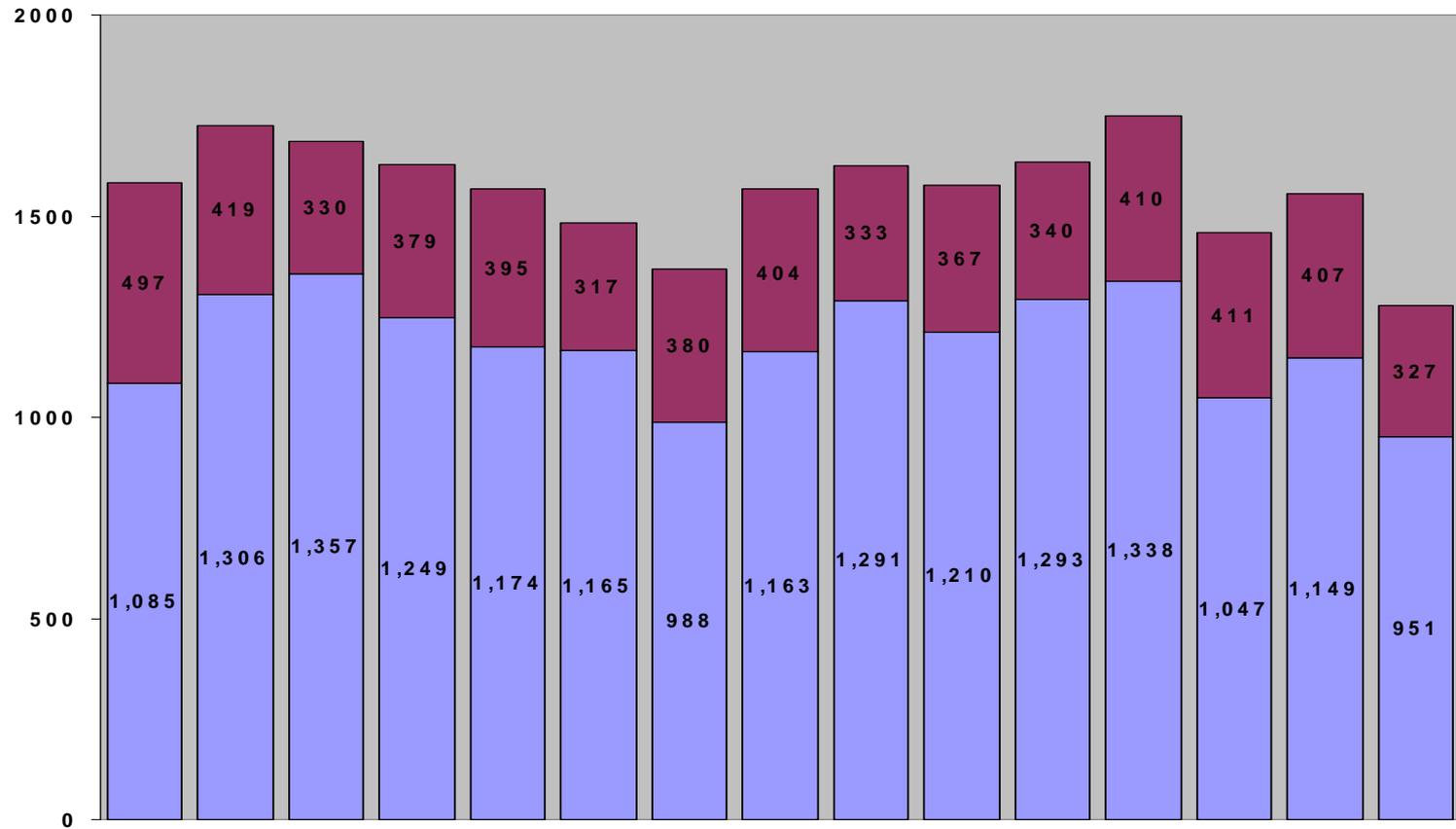
HUSKY B Only

Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

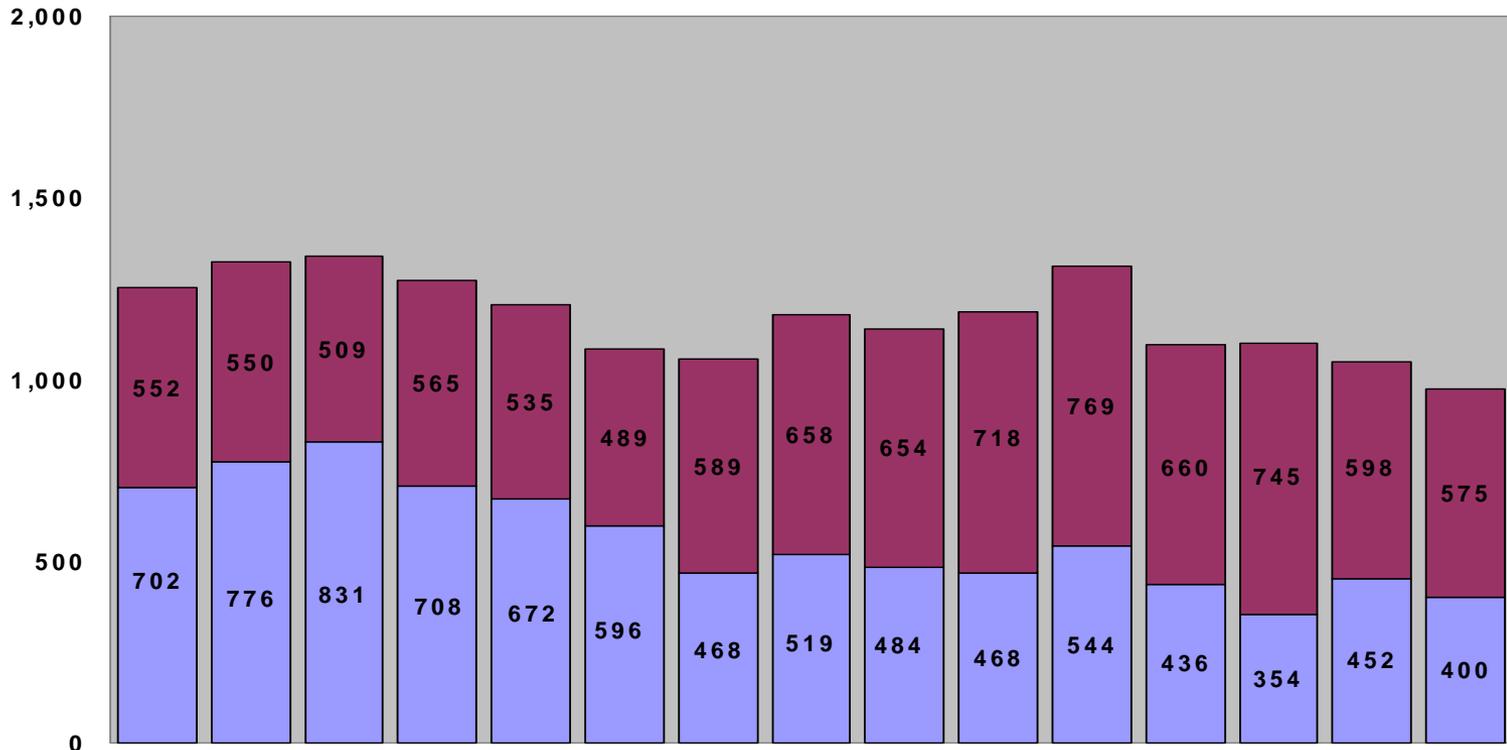


HUSKY B/Charter Oak Applications Denied or Closed



	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11
Closed	497	419	330	379	395	317	380	404	333	367	340	410	411	407	327
Denied	1085	1306	1357	1249	1174	1165	988	1163	1291	1210	1293	1338	1047	1149	951

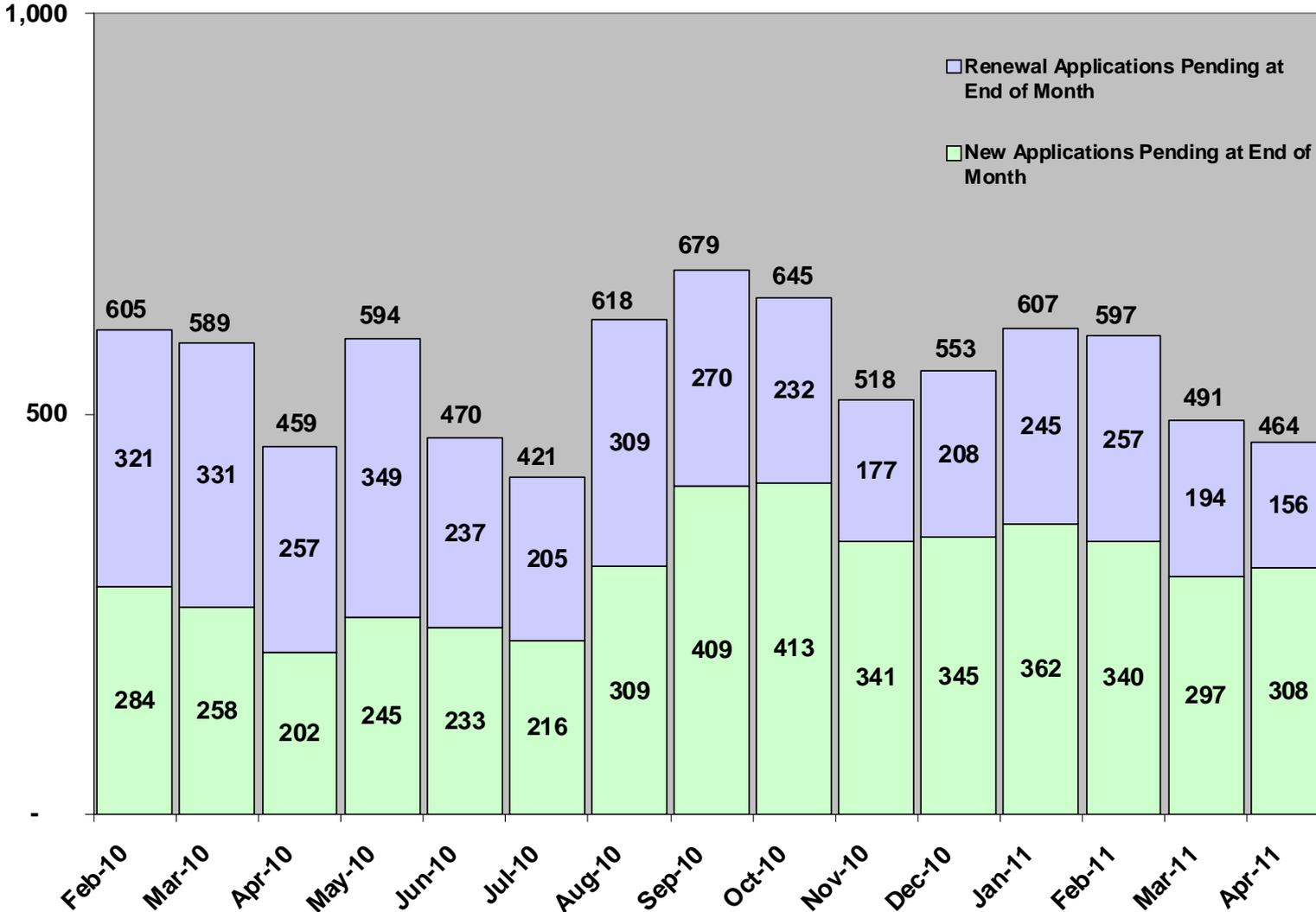
Charter Oak Applications Denied or Closed



	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11
■ Closed	552	550	509	565	535	489	589	658	654	718	769	660	745	598	575
■ Denied	702	776	831	708	672	596	468	519	484	468	544	436	354	452	400

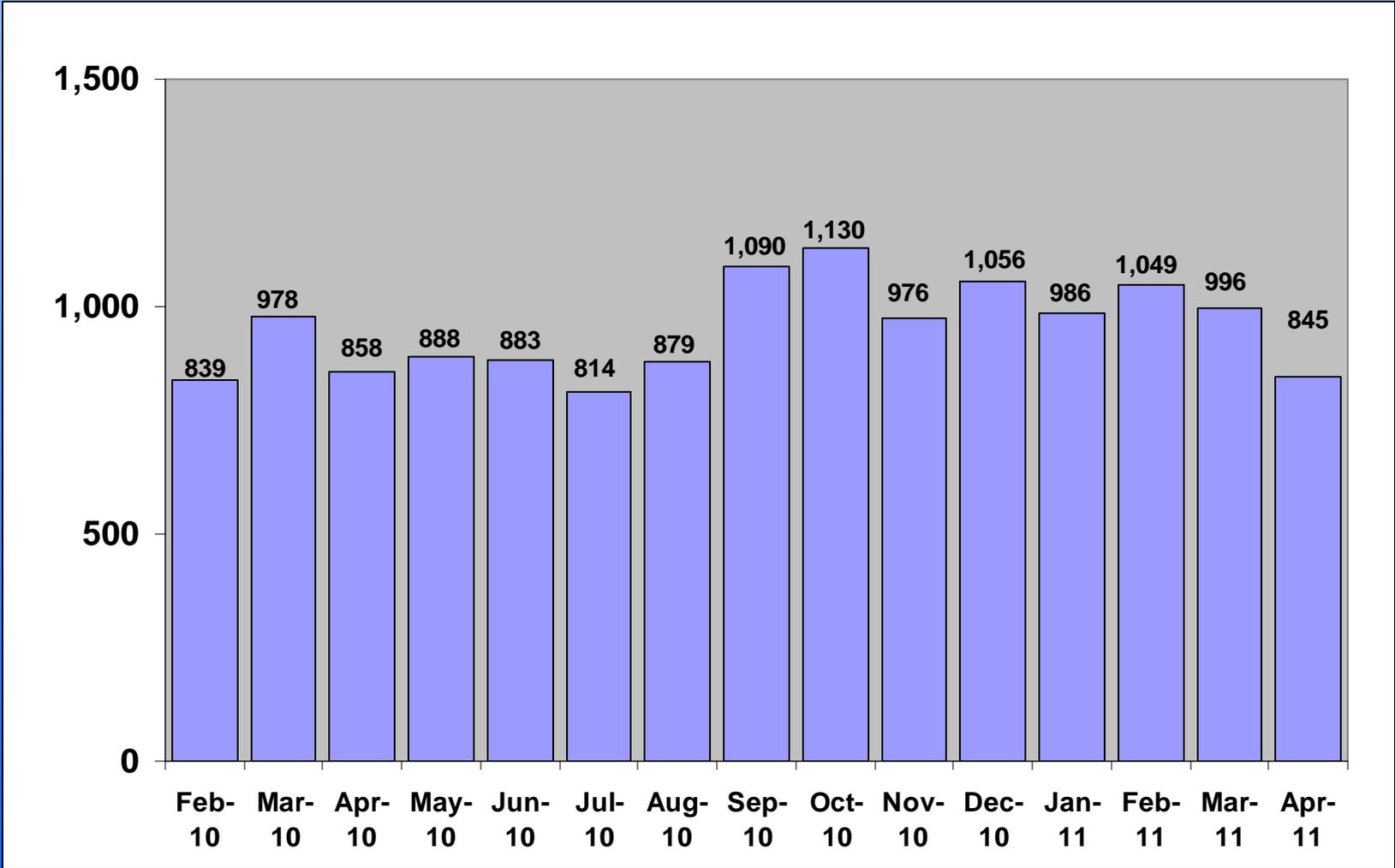
HUSKY B Only

Applications Pending at End of Month



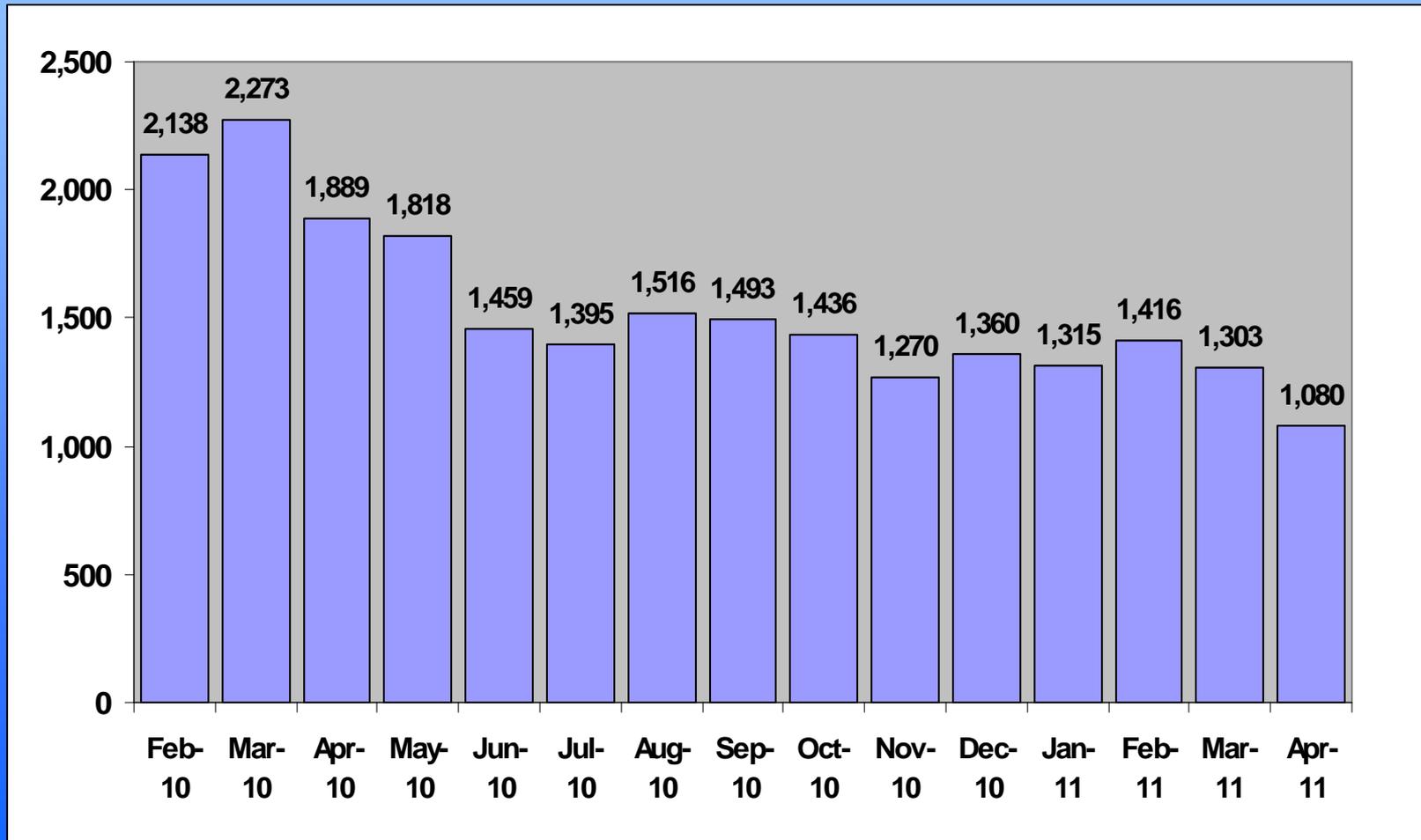


HUSKY B/Charter Oak Applications Pending at End of Month

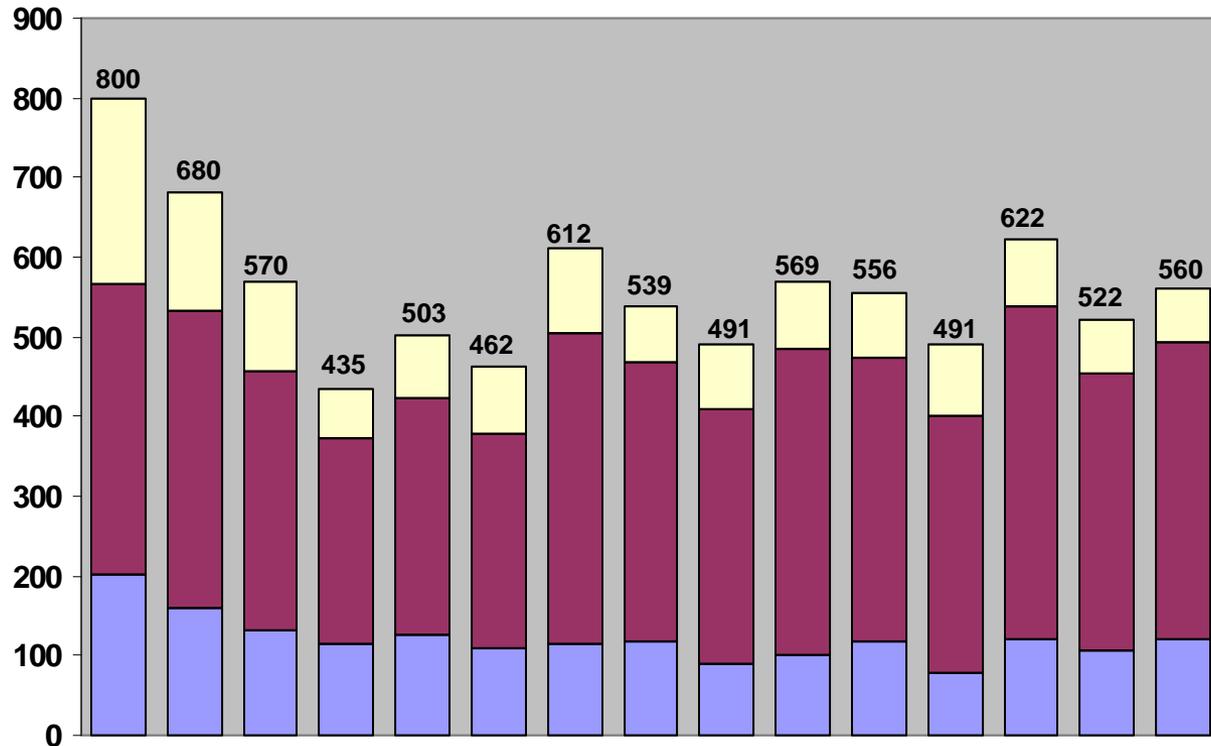




Charter Oak Only Applications Pending at End of Month



Did Not Reapply at Renewal by Application Type



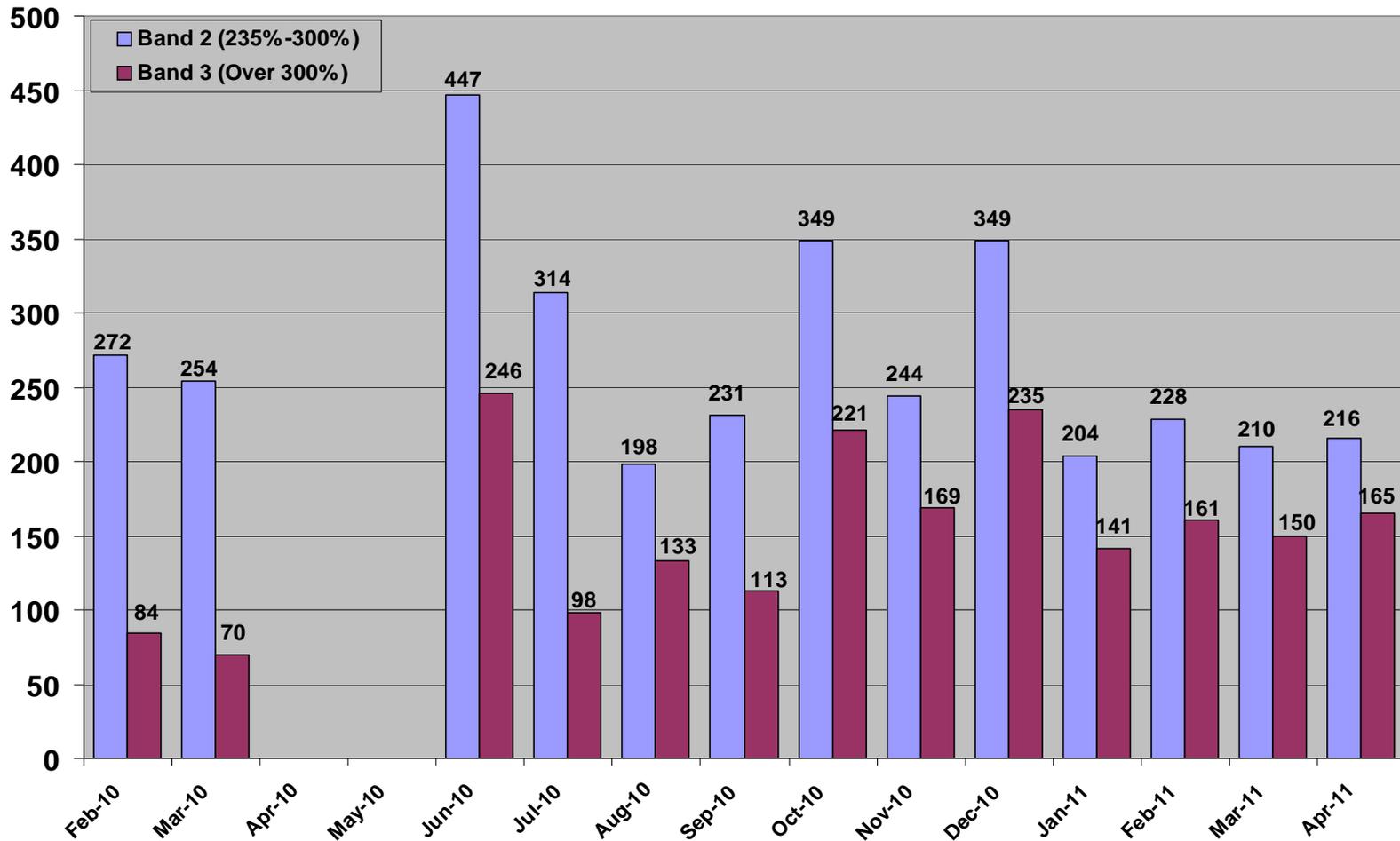
	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11
■ HUSKY B/Charter Oak	234	148	114	62	79	84	106	71	81	83	83	90	85	69	67
■ Charter Oak	363	371	323	258	299	268	392	351	320	385	354	323	416	346	373
■ HUSKY B	203	161	133	115	125	110	114	117	90	101	119	78	121	107	120

HUSKY A

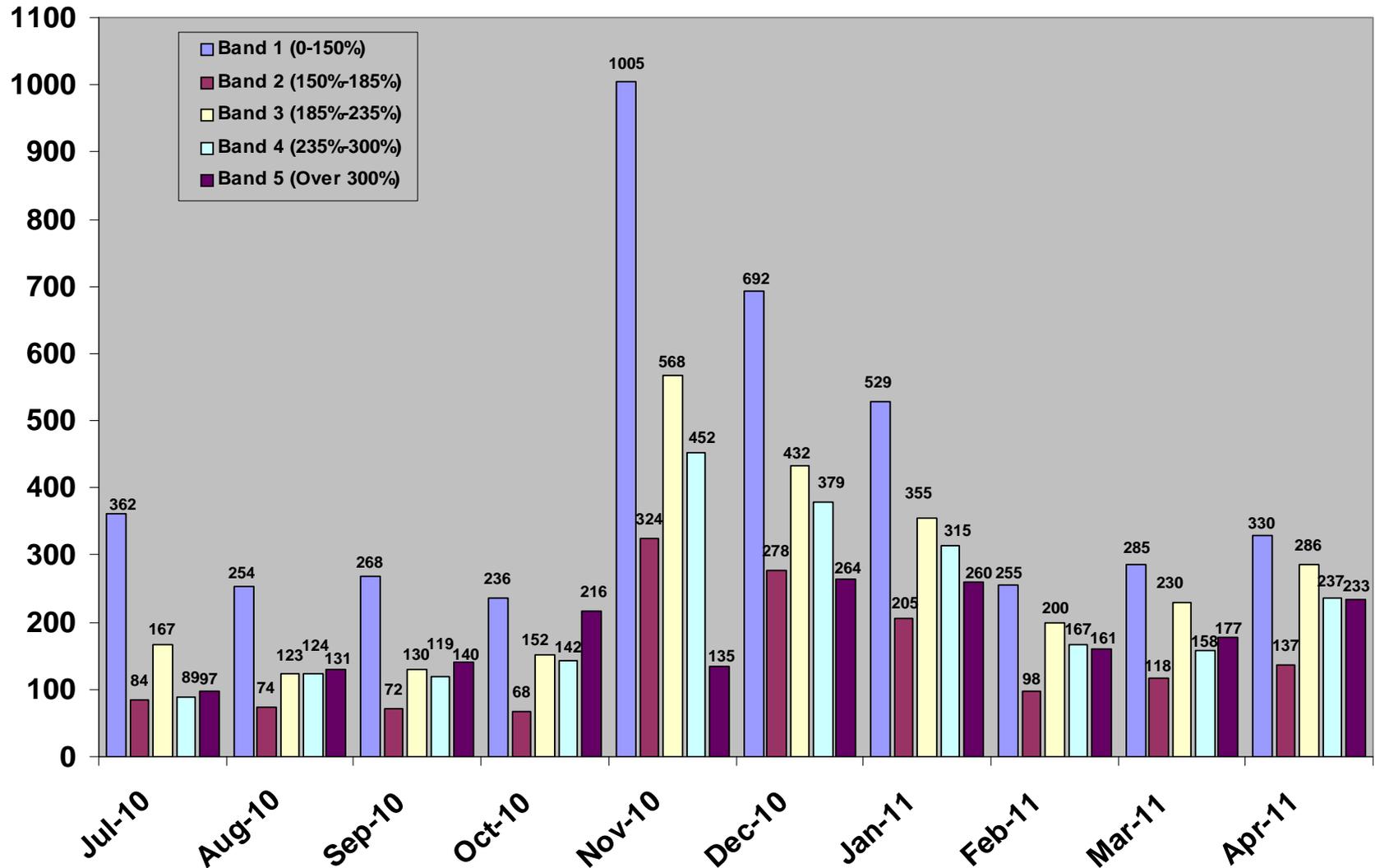
Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	27	43	30	100	49.75%
No Reason Given	6	20	15	41	20.40%
Other (disenrollment)	4	8	9	21	10.45%
Specialist not in plan	3	7	4	14	6.95%
Client chose after auto default started	2	4	3	9	4.48%
Dissatisfaction with plan	5	0	0	5	2.49%
Dissatisfaction with PCP	0	4	0	4	1.99%
Hospital/clinic not participating in plan	4	0	0	4	1.99%
Client's PCP left plan	0	1	0	1	0.50%
Accidentally chose wrong plan	1	0	0	1	0.50%
Plan's providers too far	0	0	1	1	0.50%
				201	100.00%

HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



Charter Oak Program Disenrolled - Failure to Pay Premium



HUSKY A Count of Enrollees By County By Plan As of 05/01/2011

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	PCCM	Total
Fairfield	21,736	15,726	49,553	0	87,015
Hartford	28,809	14,087	69,201	89	112,186
Litchfield	4,756	1,202	10,050	12	16,020
Middlesex	3,290	917	7,550	0	11,757
New Haven	23,900	11,035	77,238	393	112,566
New London	4,928	3,768	20,795	0	29,491
Tolland	2,963	1,355	5,149	13	9,480
Windham	3,403	2,043	10,637	25	16,108
Total	93,785	50,133	250,173	532	394,623

**HUSKY B Count of Enrollees By County By Plan
As of 05/01/2011**

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1,277	688	1,906	3,871
Hartford	1,370	282	2,100	3,752
Litchfield	404	75	724	1,203
Middlesex	202	29	385	616
New Haven	1,025	268	2,222	3,515
New London	269	105	663	1,037
Tolland	243	62	272	577
Windham	181	35	321	537
Total	4,971	1,544	8,593	15,108

**HUSKY B Enrollment By Plan By Band
As of 05/01/2011**

Health Plan	Premium Bands			Total
	01	02	03	
Aetna Better Health	2,557	1,849	565	4,971
AmeriChoice by United Healthcare	867	522	155	1,544
Community Health Network	4,592	3,156	845	8,593
Total Enrollment by Premium Band	8,016	5,527	1,565	15,108

Premium Band	Definition
01	From 185% up to 235% of FPL
02	From 235% up to 300% of FPL
03	Over 300% of FPL

Charter Oak Enrollment By County By Plan
As of 05/01/2011

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1061	539	338	1,938
Hartford	966	319	981	2,266
Litchfield	306	101	314	721
Middlesex	203	70	166	439
New Haven	1,377	395	660	2,432
New London	174	127	285	586
Tolland	214	80	152	446
Windham	155	58	149	362
Total	4,456	1,689	3,045	9,190

Charter Oak Enrollment By Plan By Band As of 05/01/2011

Health Plan	Premium Bands										Total
	Subsidized					Unsubsidized					
	01	02	03	04	05	A	B	C	D	E	
Aetna Better Health	1,007	357	483	394	466	264	175	394	427	489	4,456
AmeriChoice by United Healthcare	337	129	165	150	205	96	76	154	139	238	1,689
Community Health Network	720	260	391	360	260	158	101	230	246	319	3,045
Total Enrollment by Premium Band	2,064	746	1,039	904	931	518	352	778	812	1,046	9,190

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Charter Oak
Age by Premium Band
As of 05/01/2011

	19-30 Years	31-40 Years	41-50 Years	51-64 Years	Total
Band 1	253	127	317	1,367	2,064
Band 2	60	30	111	545	746
Band 3	45	98	257	639	1,039
Band 4	27	80	222	575	904
Band 5	23	66	142	700	931
Band A	51	30	82	355	518
Band B	20	21	55	256	352
Band C	48	104	205	421	778
Band D	30	101	194	487	812
Band E	57	118	197	674	1,046
Total	614	775	1,782	6,019	9,190

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Connecticut Pre- Existing Condition Insurance Plan (CT PCIP)

- **CT PCIP Application Activity**

- 6200+ HUSKY/COAK/LIA/PCIP applications reviewed by ACS in April
- 1551 individuals qualified for HUSKY B Band 3, Charter Oak or CT PCIP
- All 1551 screened for CT PCIP
- 141 (10%) eligible for CT PCIP
- 13 enrolled in CT PCIP (as of 1/1/11 or 2/1/11)
- Remaining 152 may enroll with Charter Oak or HB Band 3

- **Interest in the CT PCIP to date**

- 1200+ calls received by ACS inquiring about the program
- Over 9,900 hits to the website



Connecticut Pre – Existing Condition Insurance Plan (CT PCIP)

Month	Eligible Individuals	Enrollees by effective date	Undecided or Chose CO or HB B3
February & Prior	842	32	809*
March	181	1	172
April	141	9	152
May		19	
Total	1164	61	1133

ACS Office Hours

**Our office is open Monday through Friday from 8:30 AM to 5:00 PM
1-800-656-6684**