

Medicaid Managed Care Council



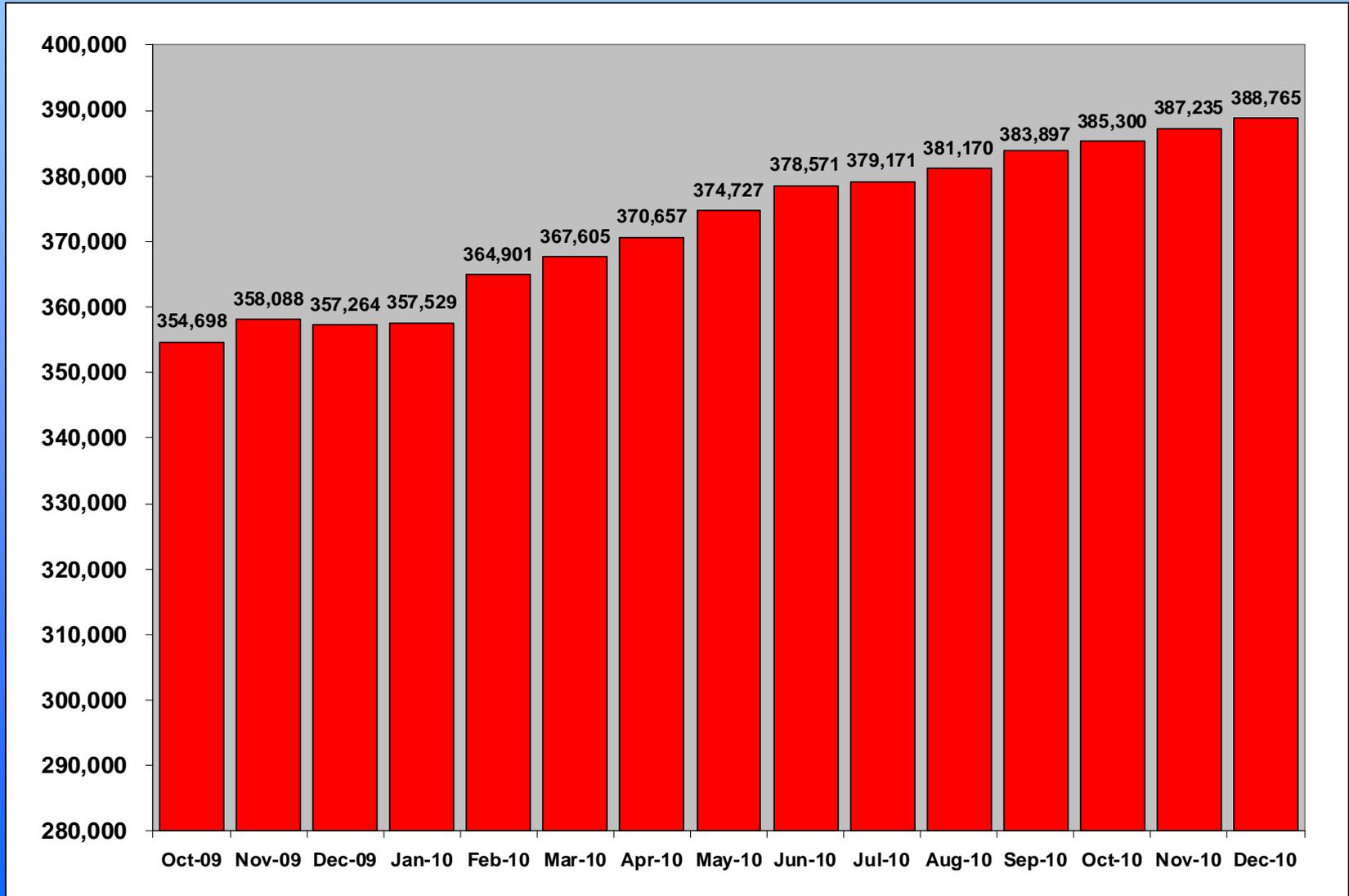
HUSKY and Charter Oak Programs

Update

December 10, 2010



HUSKY A Enrollment Growth by Month (Previous 15 Months)



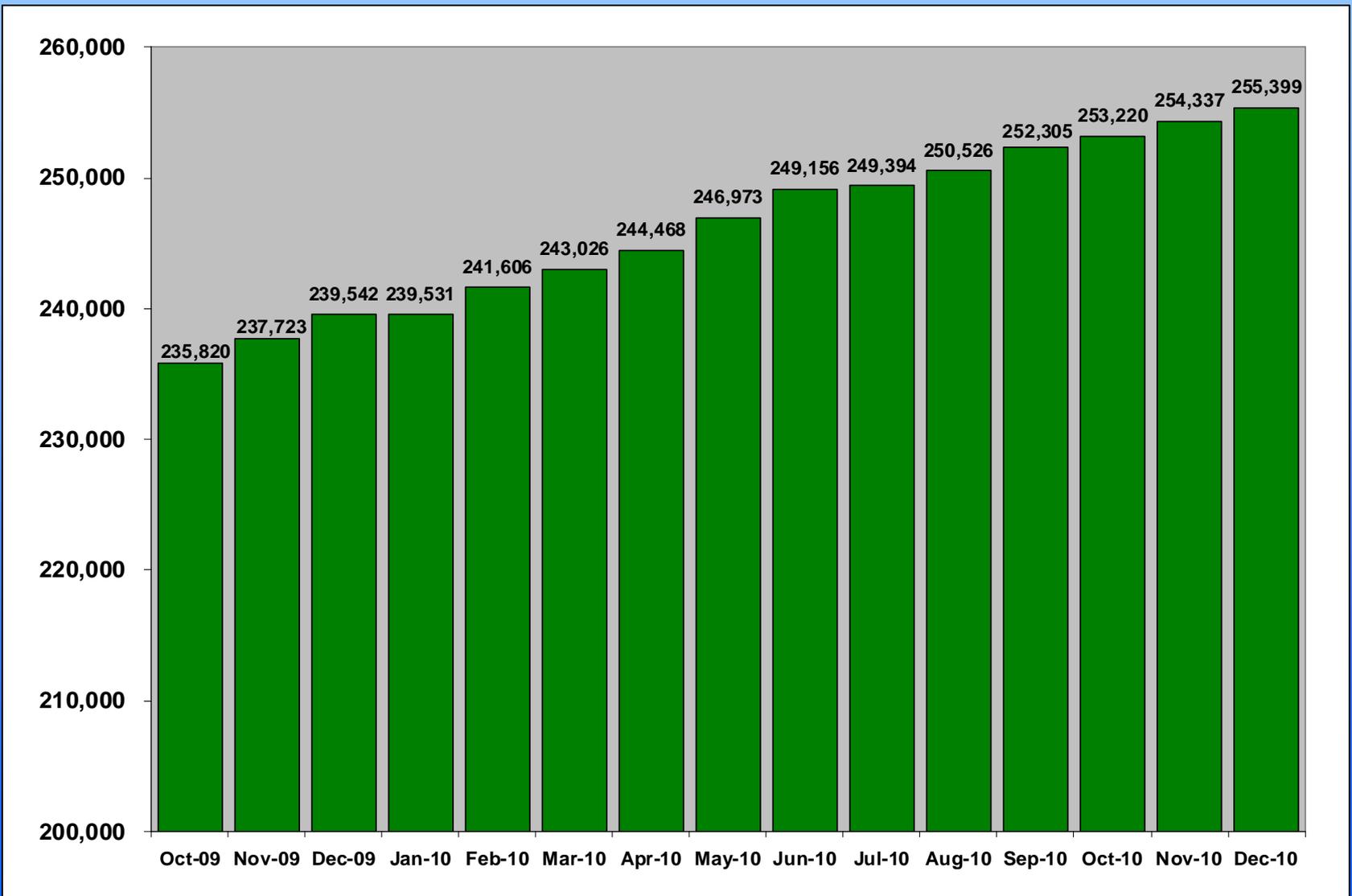


HUSKY A

Under 19-Year-Olds

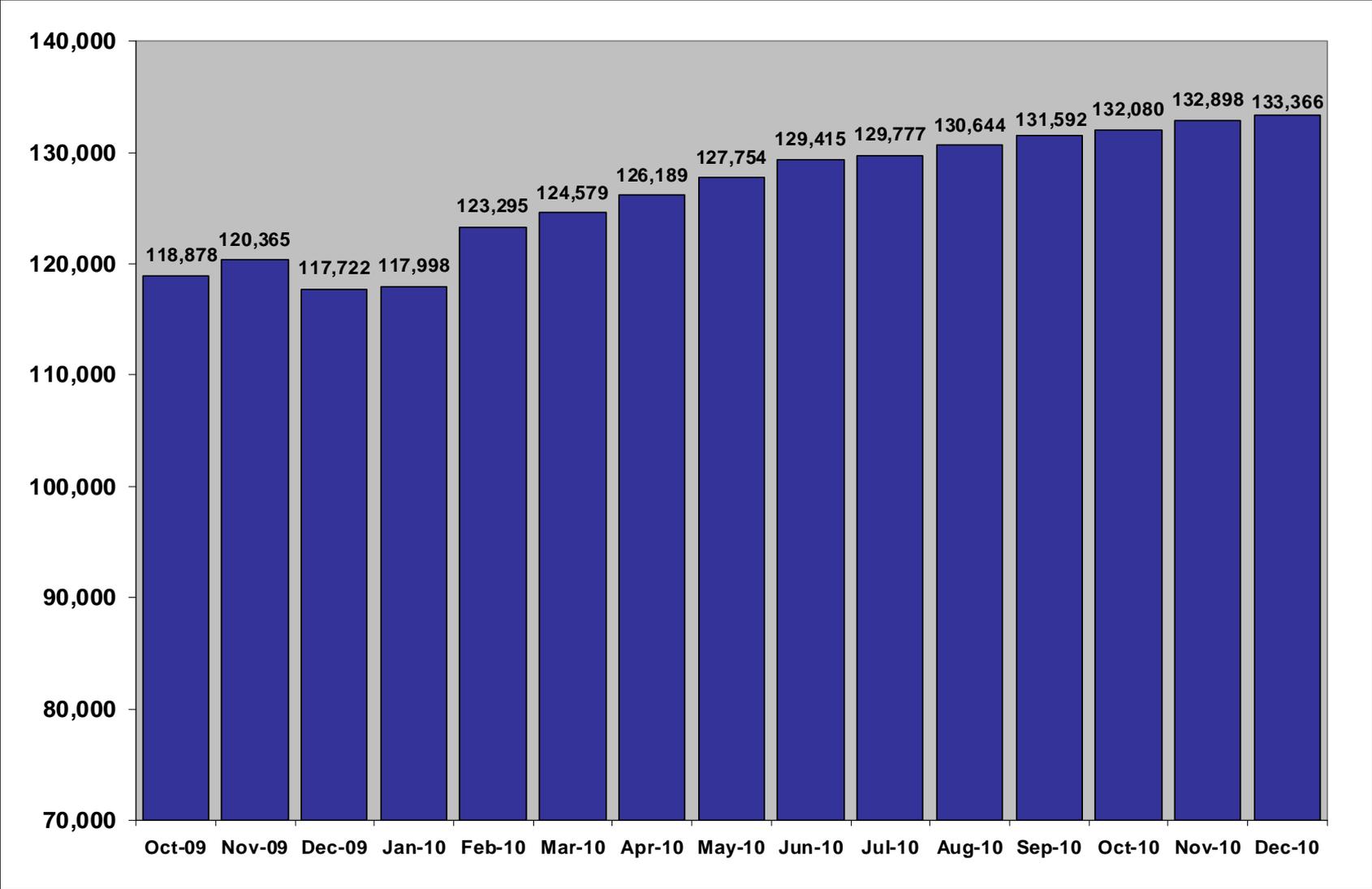
Enrollment Growth by Month

(Previous 15 Months)

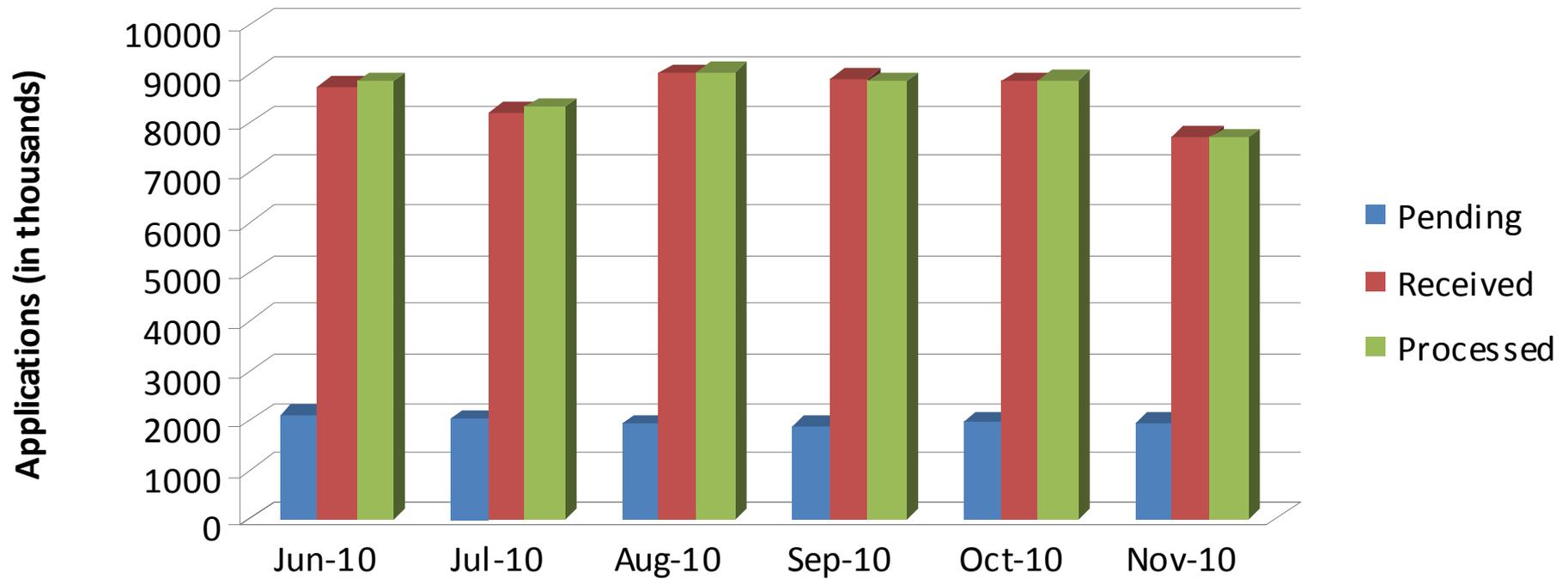




HUSKY A
Adults
Enrollment Growth by Month
(Previous 15 Months)



HUSKY A - Application Activity

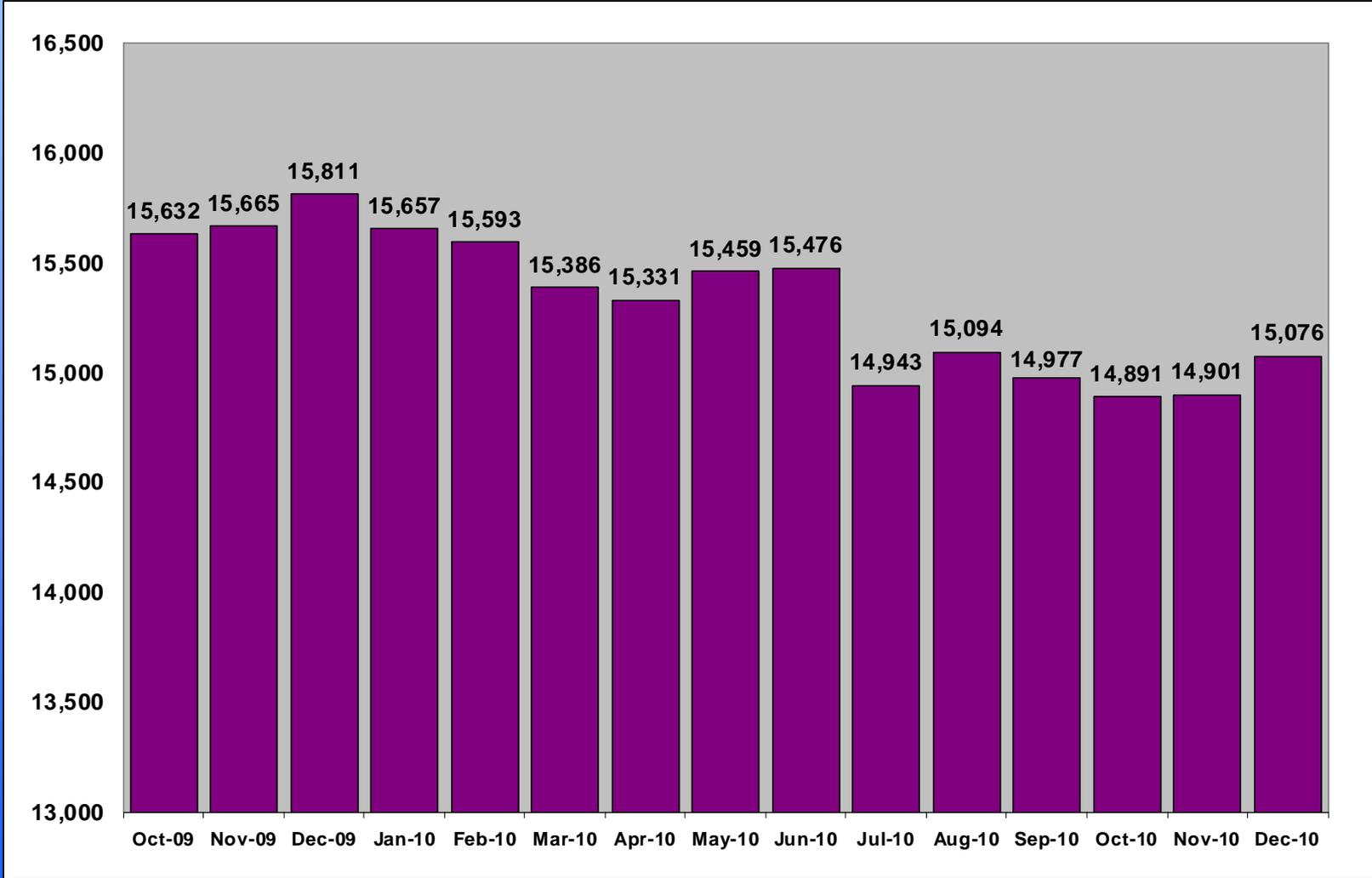


ACS Application Activity November 2010

	HUSKY			Charter Oak			HUSKY/Charter Oak			Grand Total		
	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total
Pending At Start of Period	320	218	538	1,016	353	1,369	1,179	131	1,310	2,515	702	3,217
New During Period (+)	529	336	865	1,173	597	1,770	1,221	209	1,430	2,923	1,142	4,065
Resolved During Period (-)	501	359	860	1,182	656	1,838	1,508	231	1,739	3,191	1,246	4,437
Pending at End of Period	341	177	518	1,003	267	1,270	875	101	976	2,219	545	2,764

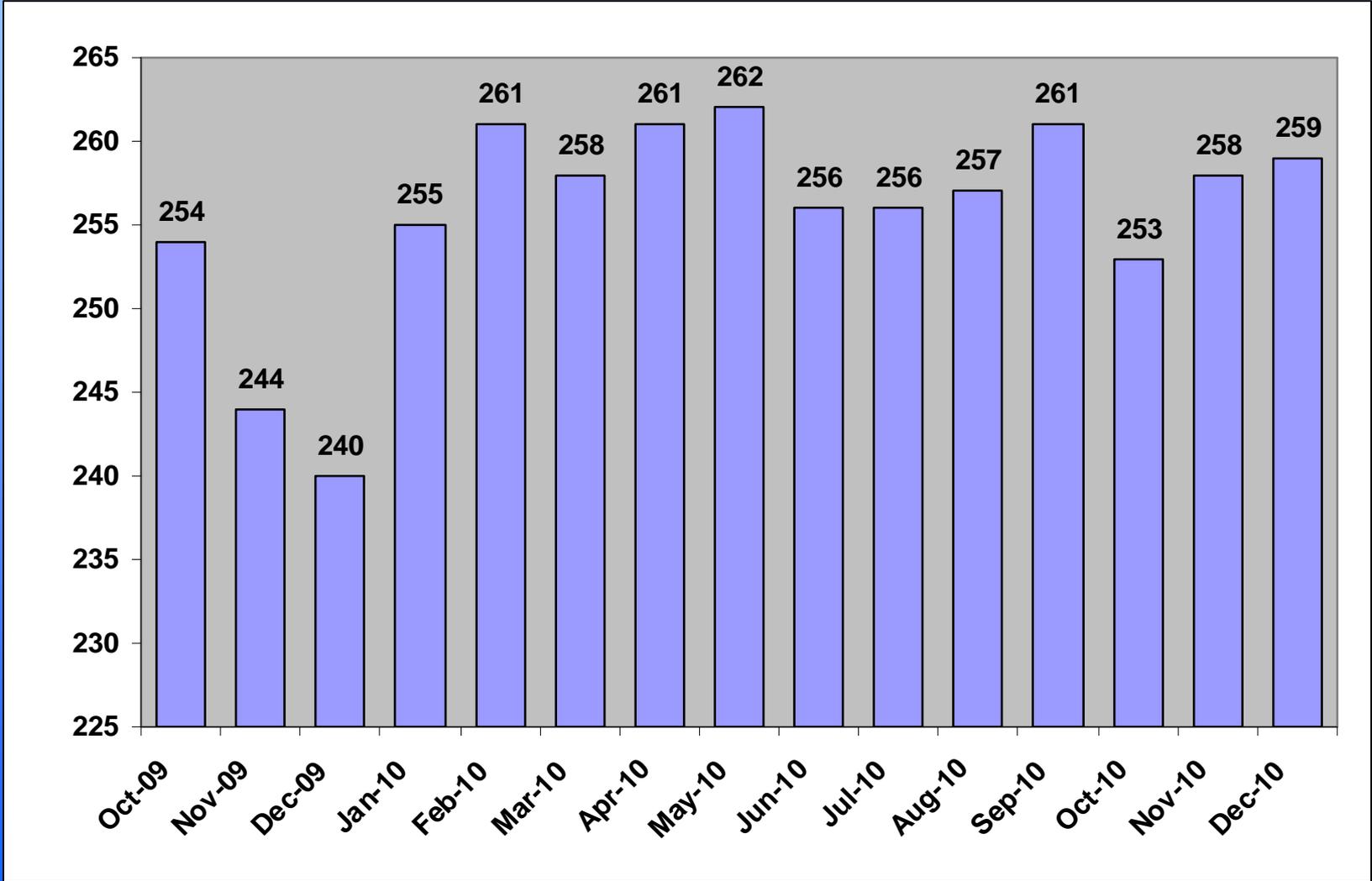


HUSKY B Enrollment Growth by Month (Previous 15 Months)



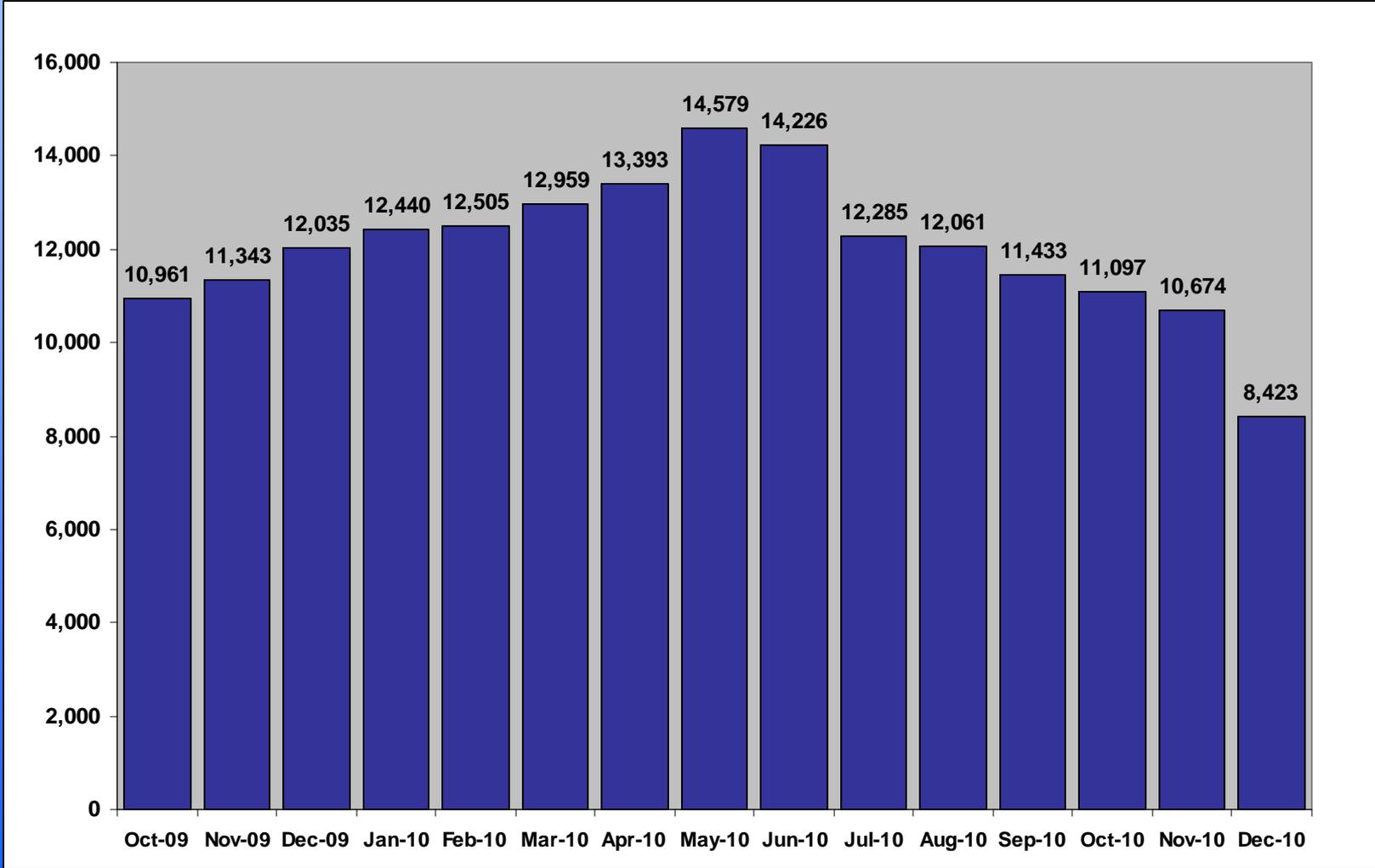


HUSKY PLUS Enrollment (Previous 15 Months)



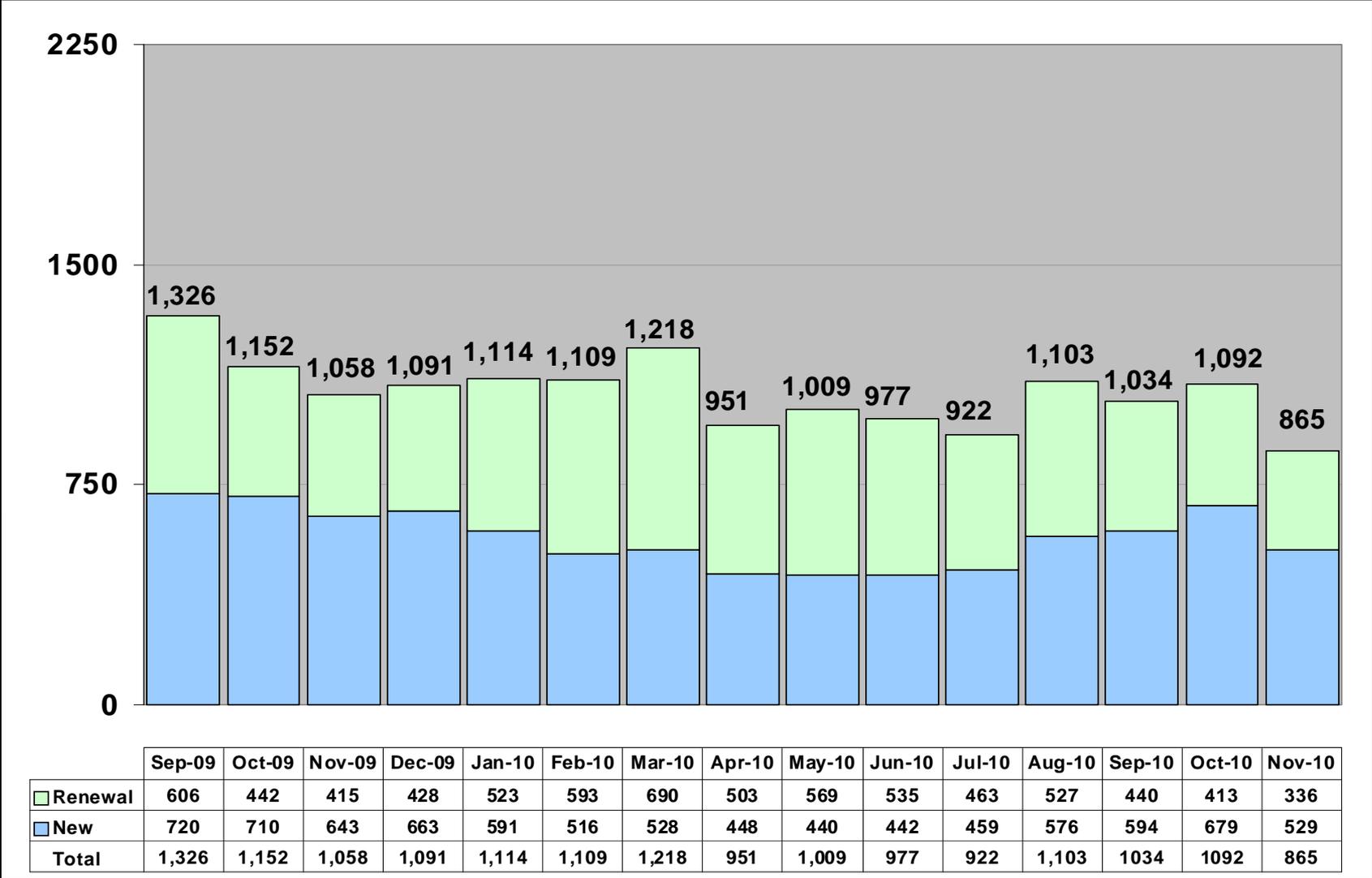


Charter Oak Enrollment Growth By Month

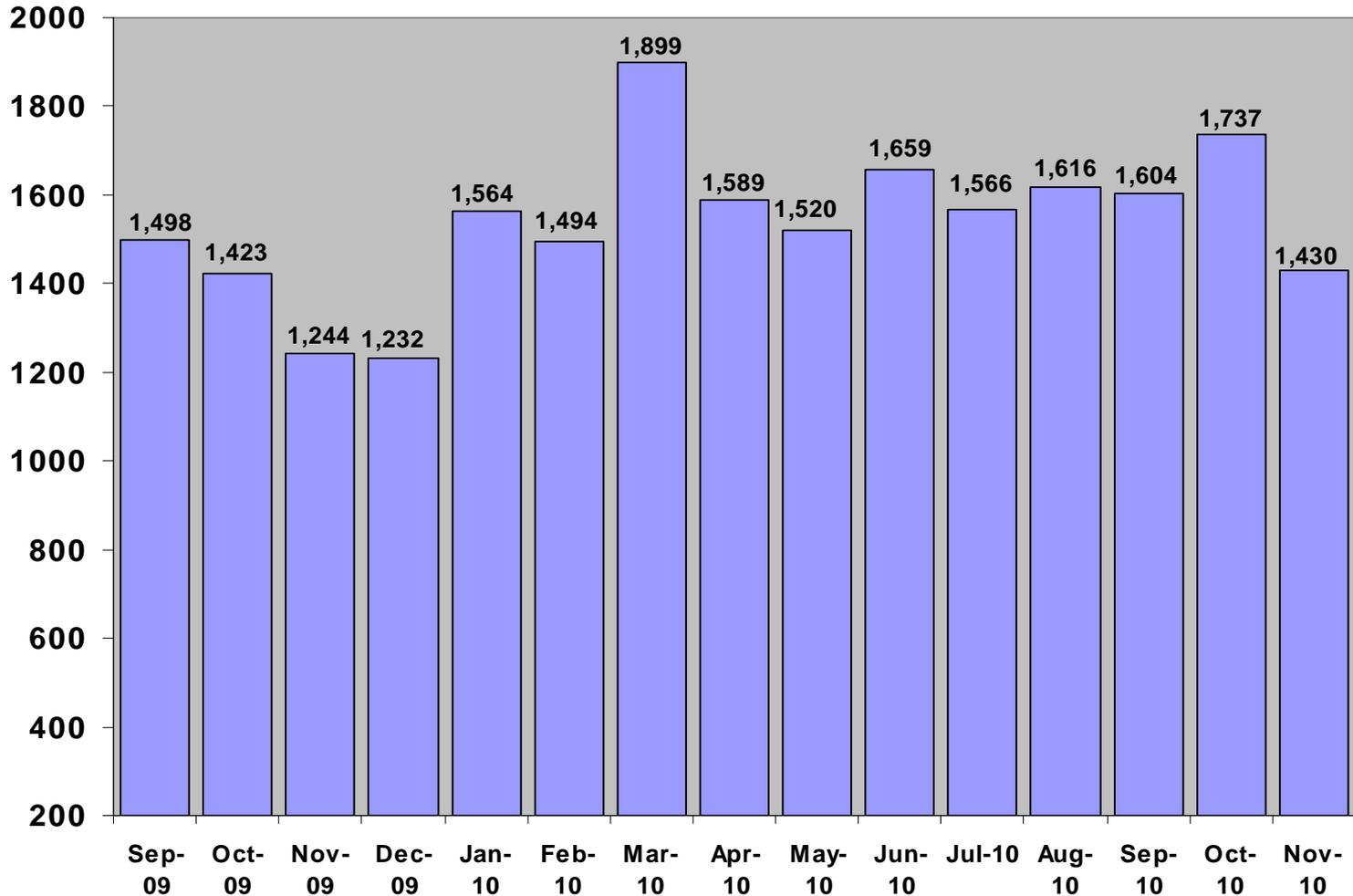




HUSKY
(Only Children Applying)
Applications Received
New and Renewal

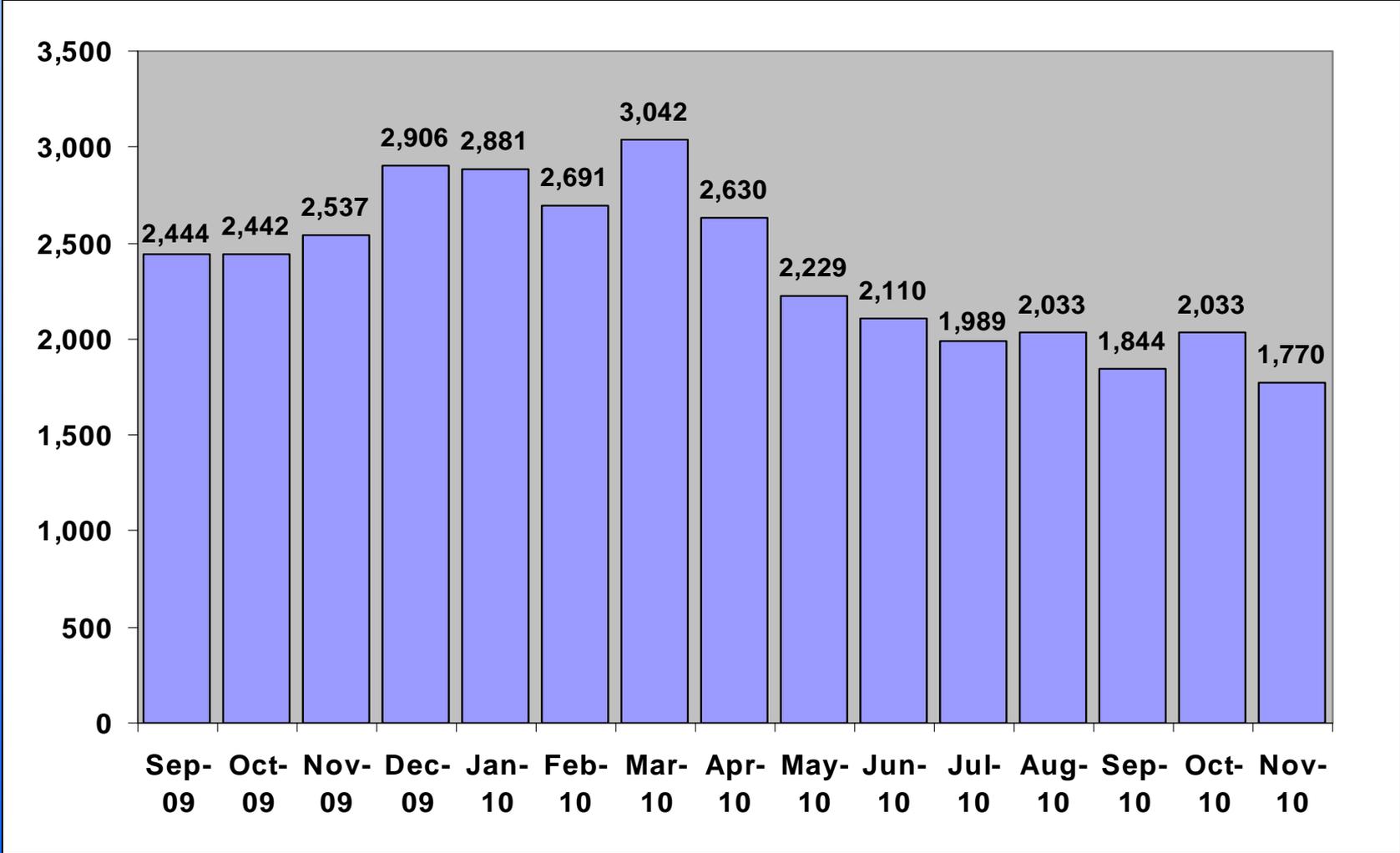


HUSKY/Charter Oak
(Both Children and Adults Applying)
Applications Received
New and Renewal





Charter Oak
(Only Adults Applying)
Applications Received
New and Renewal

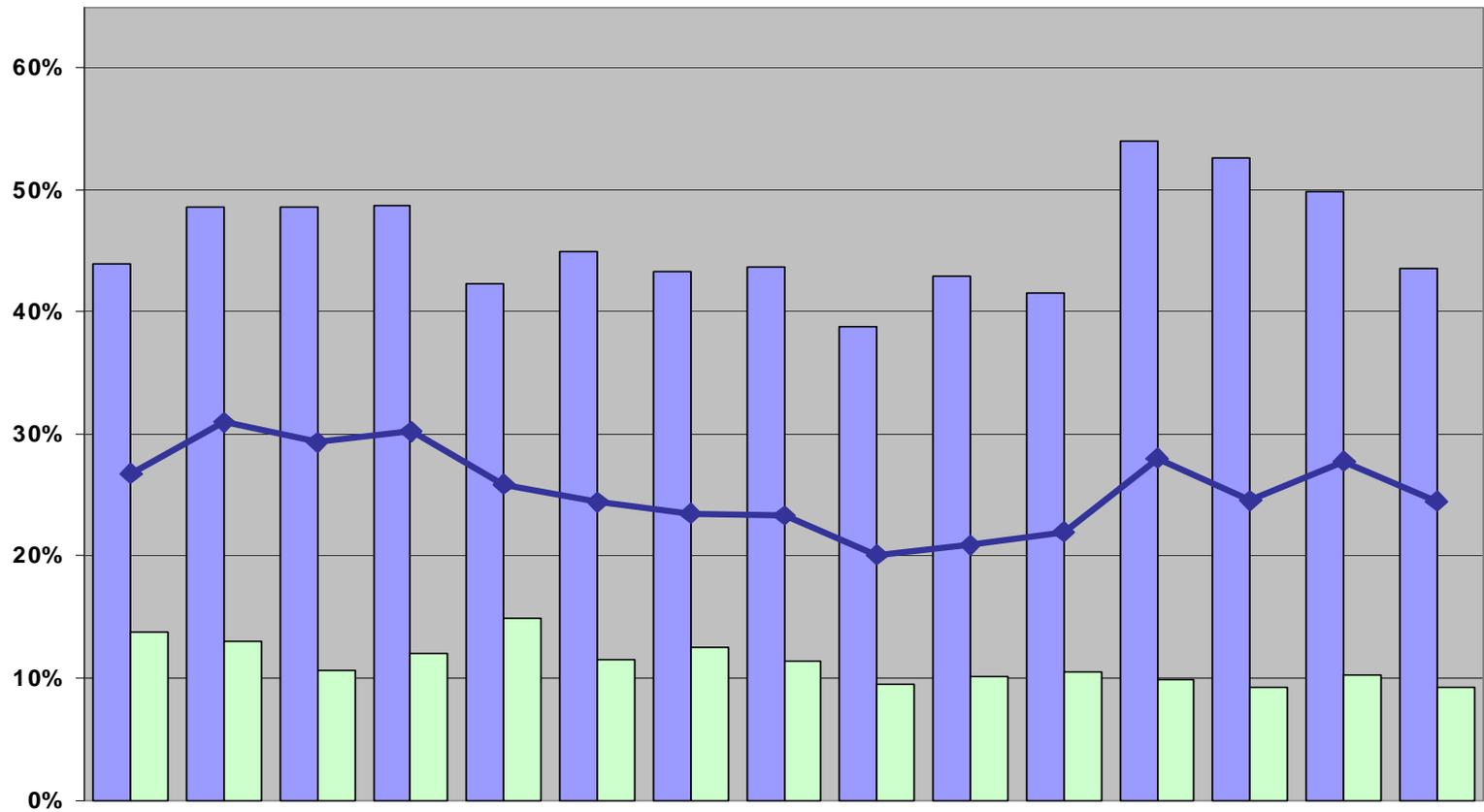




HUSKY Only

Applications Referred to DSS

New, Renewal and Combined AUs

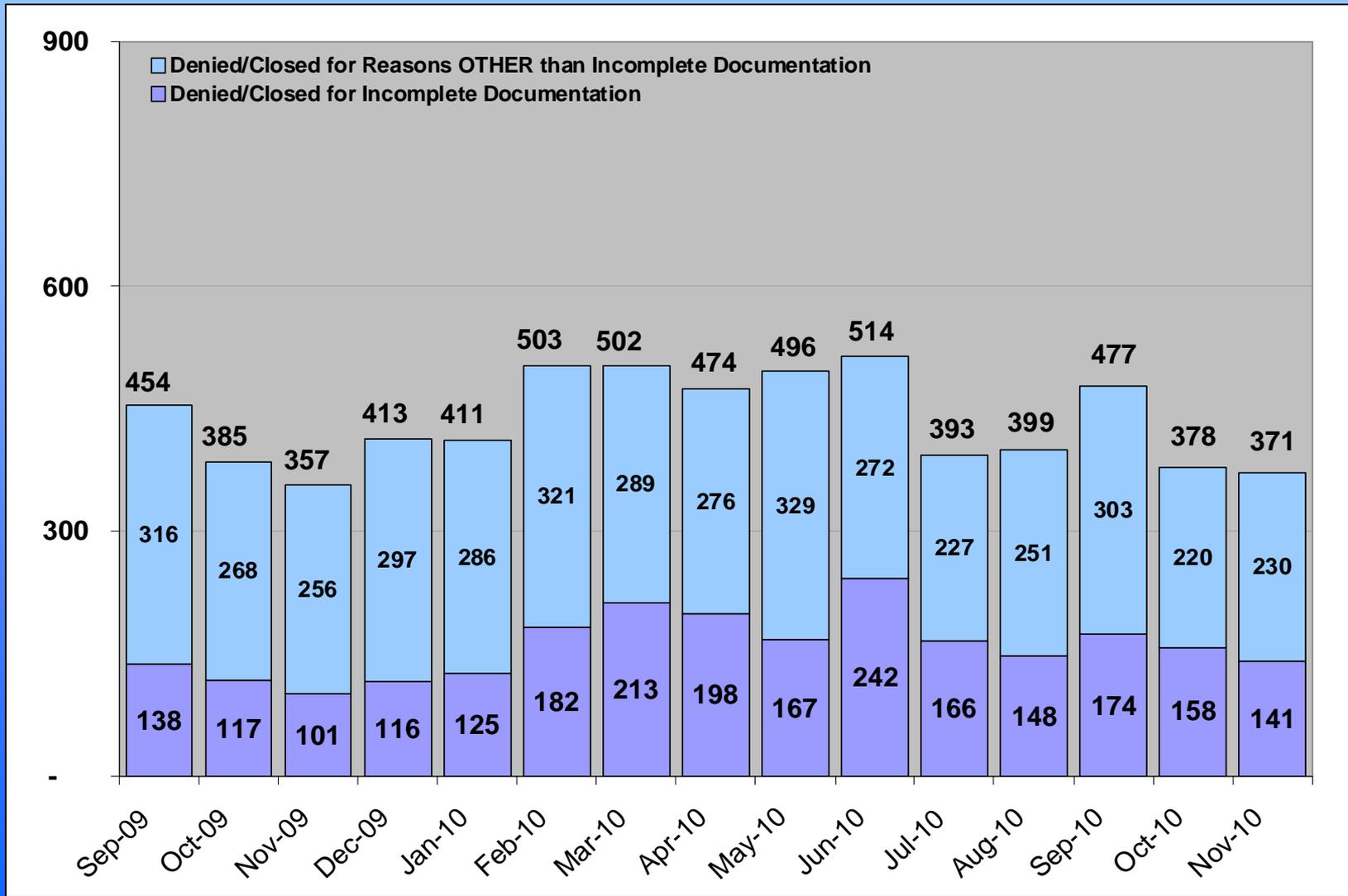


	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10
New	44.0%	48.6%	48.6%	48.7%	42.3%	45.0%	43.4%	43.7%	38.8%	42.9%	41.5%	54.0%	52.7%	49.8%	43.5%
Renewal	13.8%	13.0%	10.6%	12.1%	14.9%	11.5%	12.6%	11.4%	9.5%	10.2%	10.5%	9.9%	9.3%	10.2%	9.3%
Combined	26.8%	31.0%	29.3%	30.2%	25.9%	24.4%	23.5%	23.3%	20.1%	20.9%	22.0%	28.0%	24.5%	27.8%	24.5%

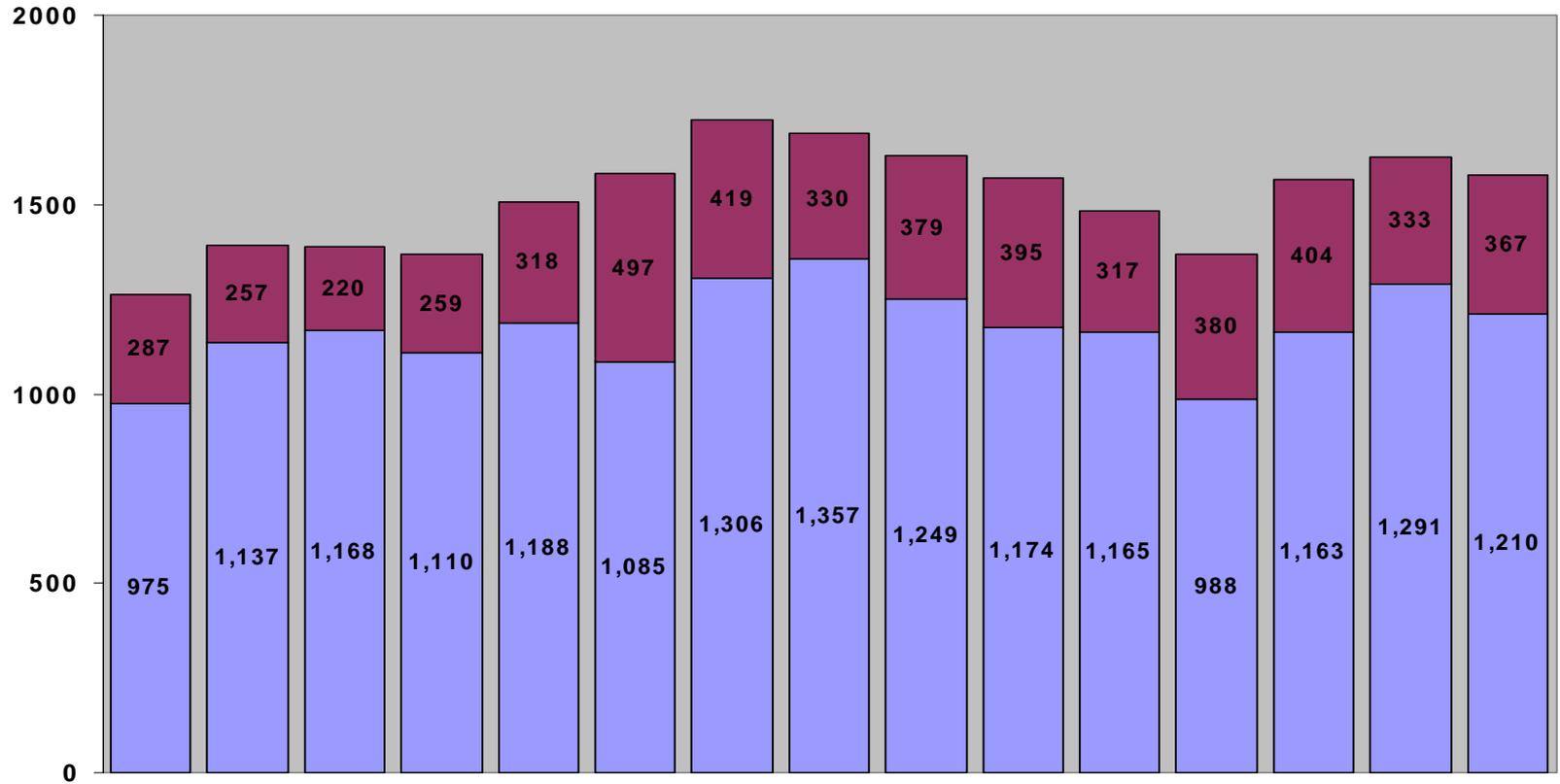
HUSKY B Only

Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

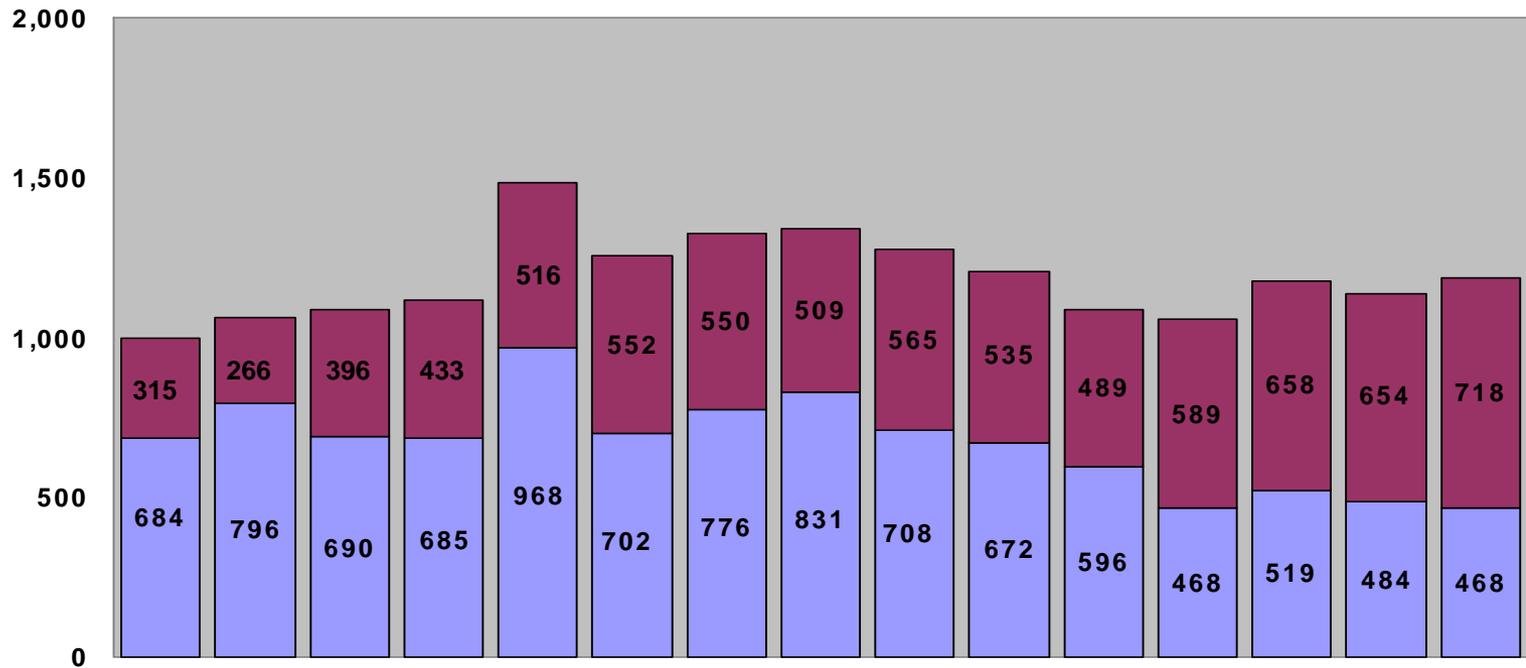


HUSKY B/Charter Oak Applications Denied or Closed



	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10
■ Closed	287	257	220	259	318	497	419	330	379	395	317	380	404	333	367
■ Denied	975	1137	1168	1110	1188	1085	1306	1357	1249	1174	1165	988	1163	1291	1210

Charter Oak Applications Denied or Closed



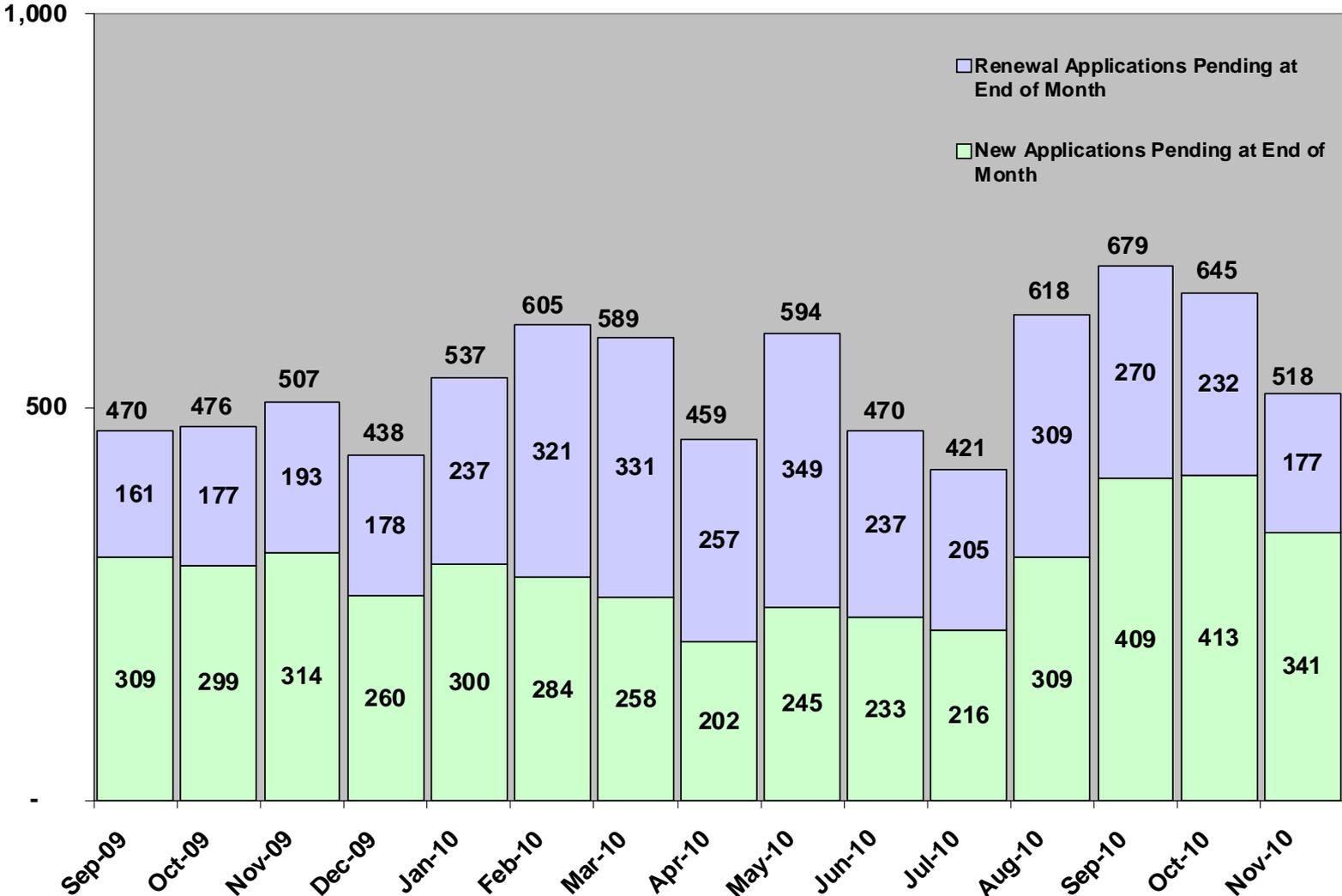
	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10
■ Closed	315	266	396	433	516	552	550	509	565	535	489	589	658	654	718
■ Denied	684	796	690	685	968	702	776	831	708	672	596	468	519	484	468

HUSKY B Only

Applications Pending at End of Month

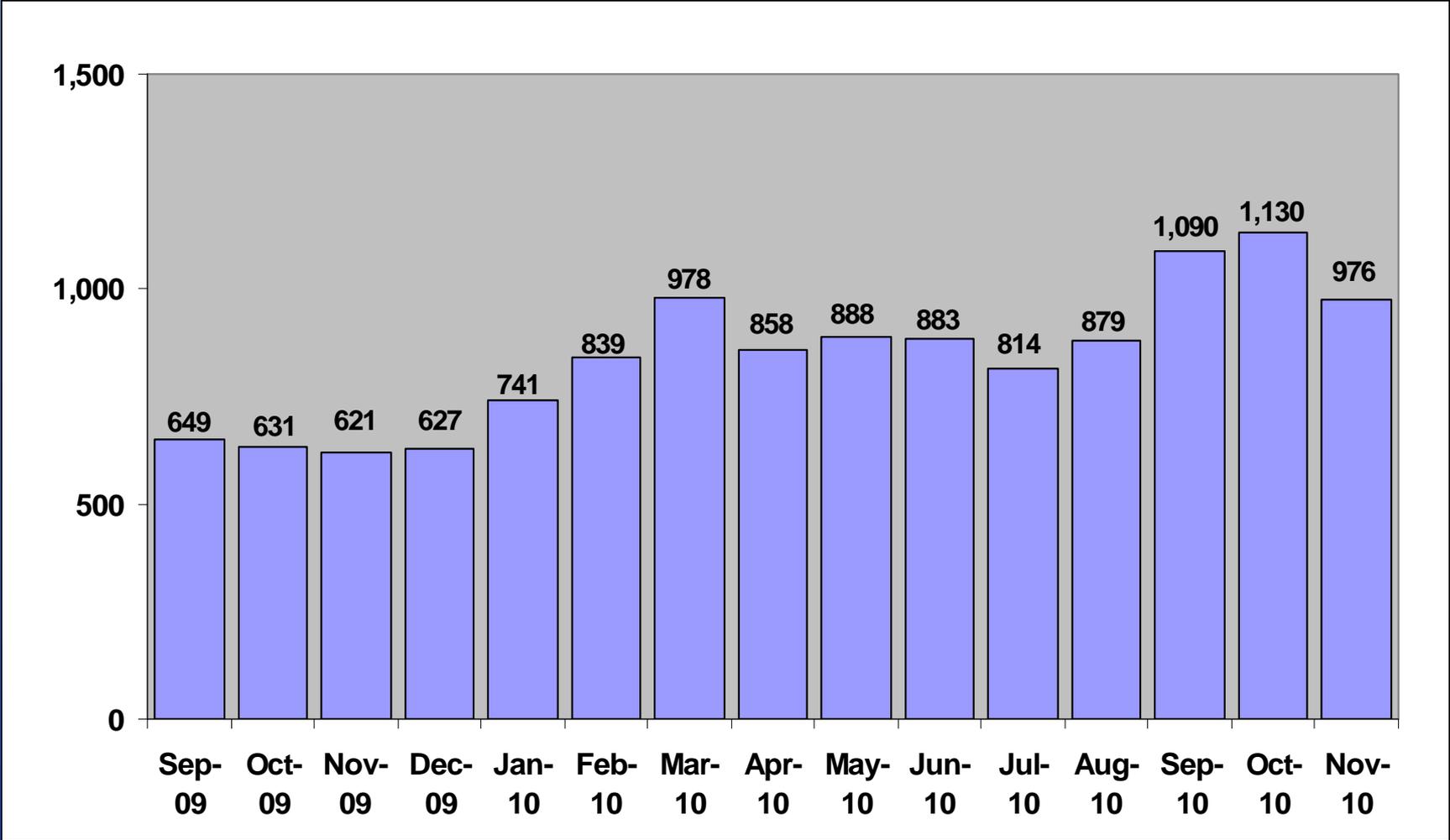
Renewal Applications Pending at End of Month

New Applications Pending at End of Month



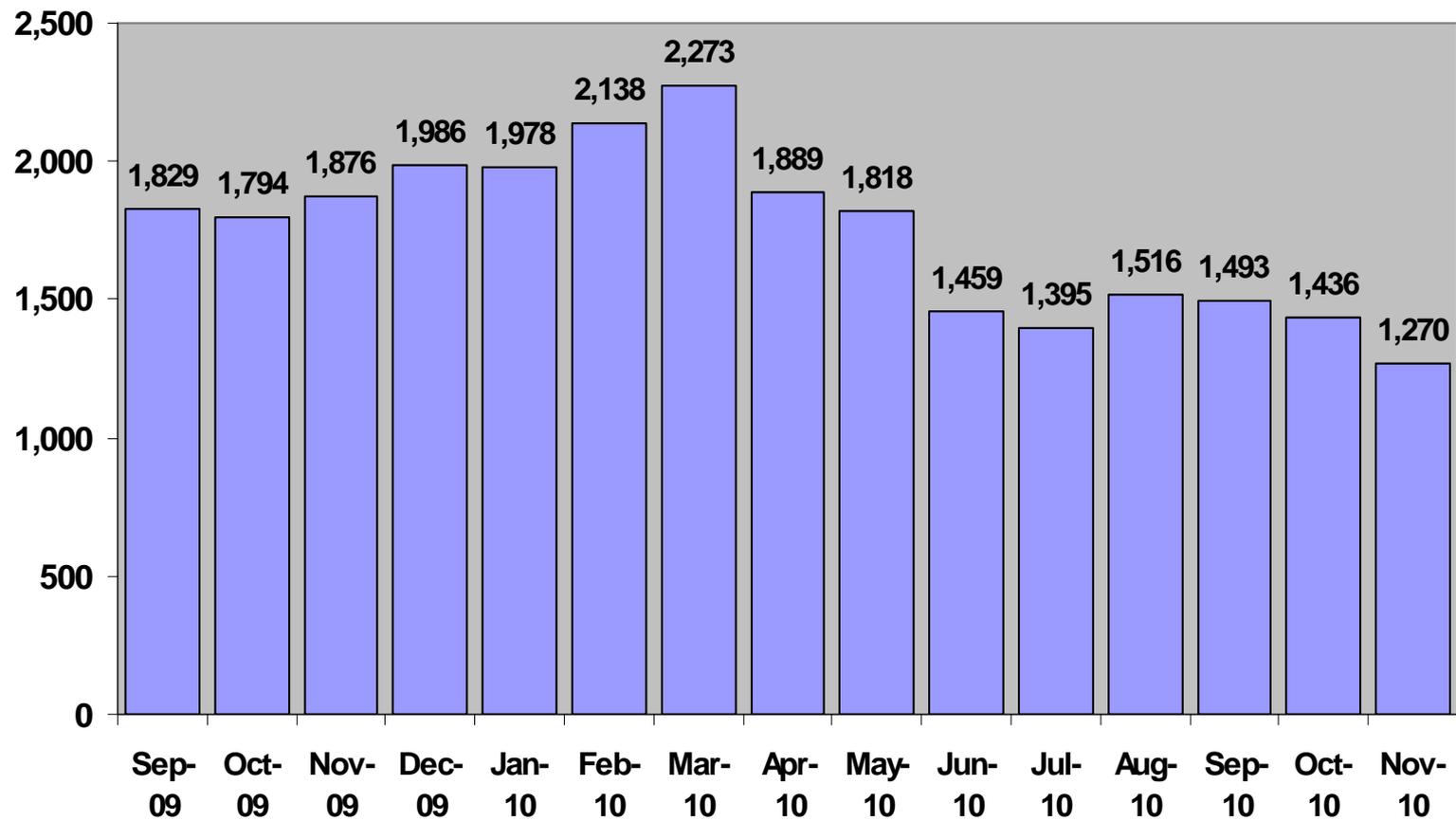


HUSKY B/Charter Oak Applications Pending at End of Month

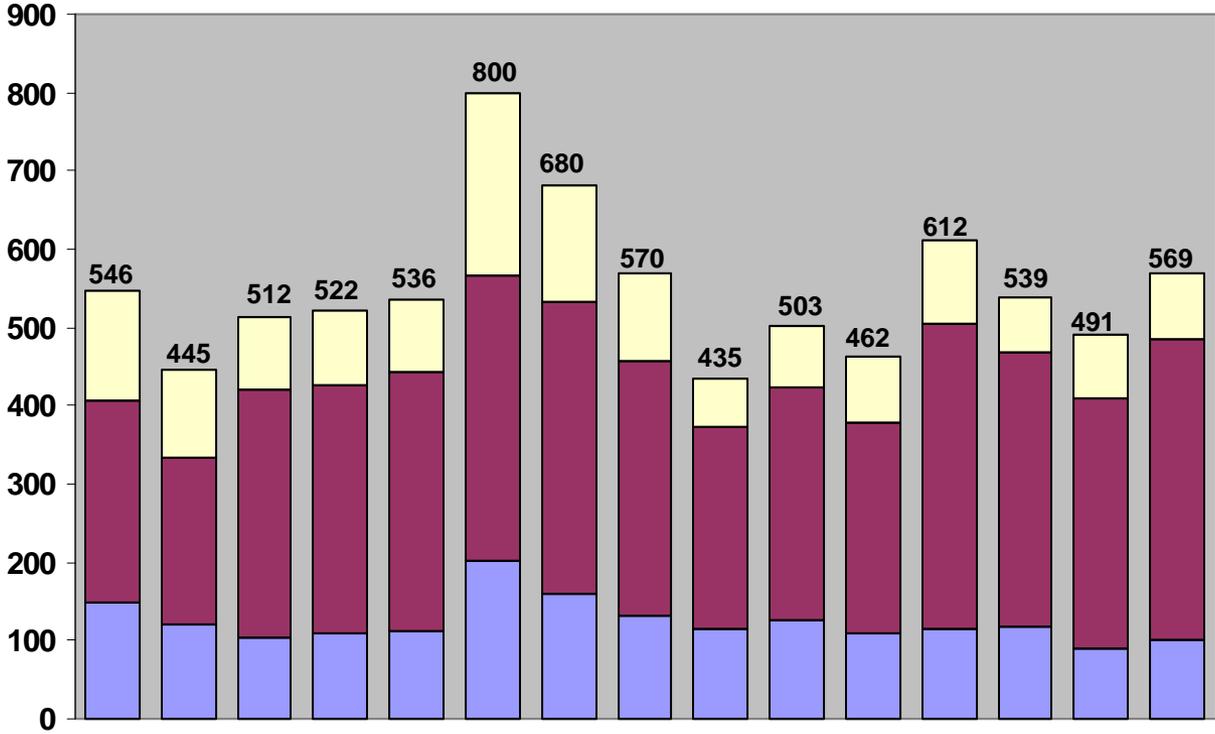




Charter Oak Only Applications Pending at End of Month



Did Not Reapply at Renewal by Application Type



	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10
HUSKY B/Charter Oak	139	112	92	96	93	234	148	114	62	79	84	106	71	81	83
Charter Oak	259	212	316	317	331	363	371	323	258	299	268	392	351	320	385
HUSKY B	148	121	104	109	112	203	161	133	115	125	110	114	117	90	101

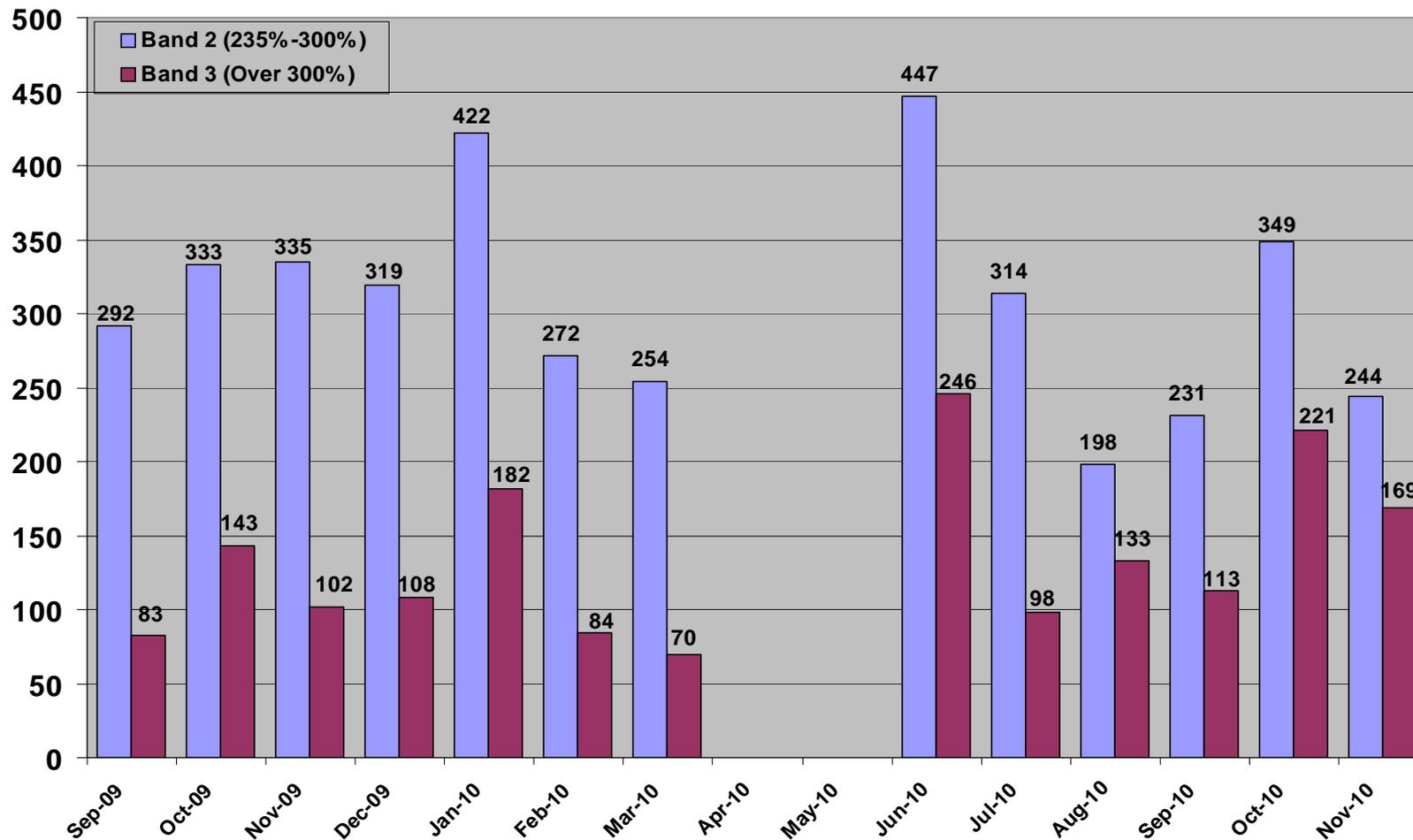
HUSKY A Default Enrollments

Targeted Mandatories	6,723
Aetna Better Health	793
AmeriChoice	822
Community Health Network	813
Total Default Enrollments	2,428
Default Rate	36.1%
Mandatory Choice Rate	63.9%

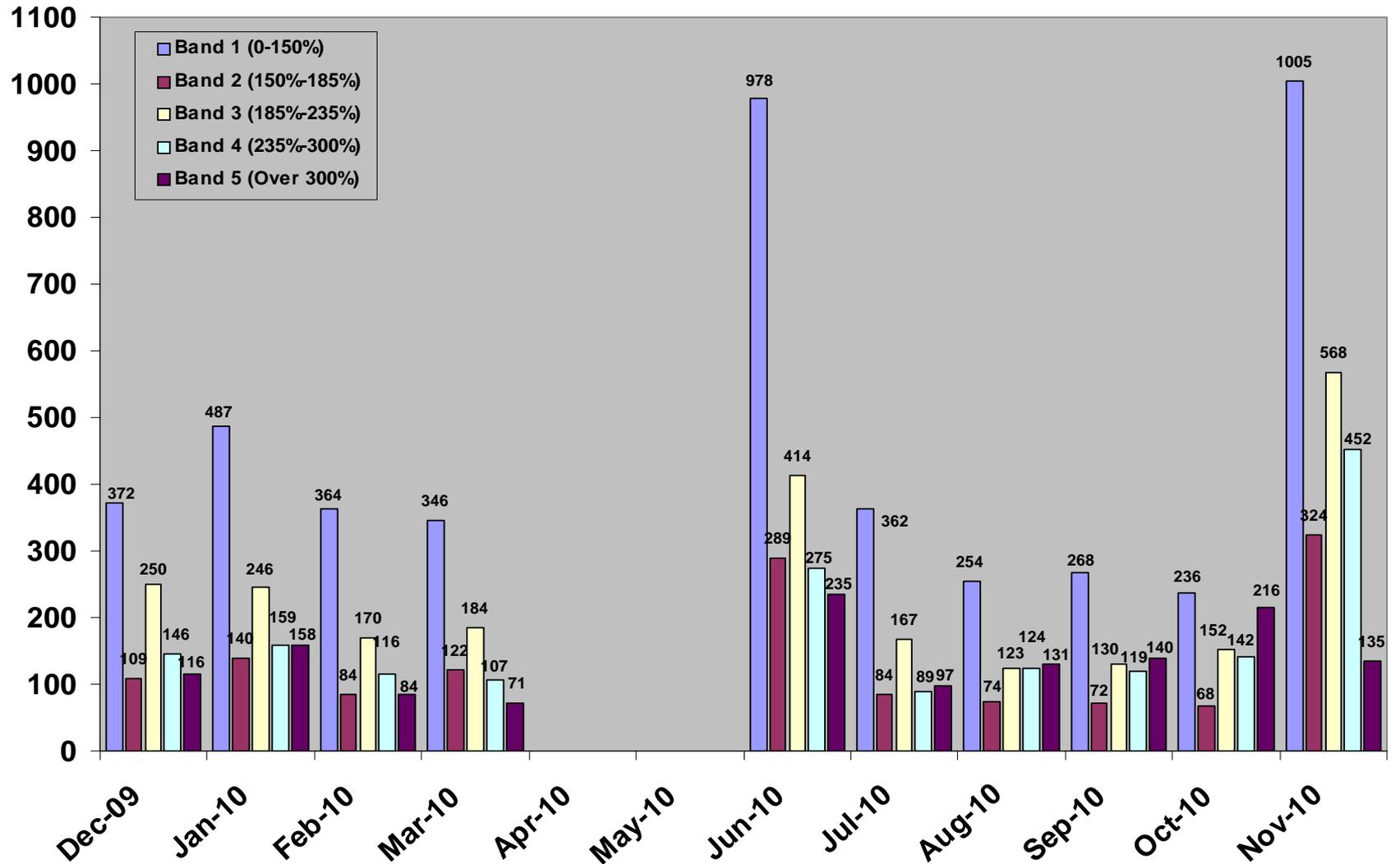
HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	130	114	52	296	47.20%
Other (disenrollment)	39	40	42	121	19.30%
No Reason Given	31	26	22	79	12.60%
Specialist not in plan	22	4	14	40	6.38%
Client chose after auto default started	3	28	0	31	4.94%
Hospital/clinic not participating in plan	21	0	0	21	3.35%
Dissatisfaction with plan	6	12	3	21	3.35%
Dissatisfaction with PCP	1	0	5	6	0.96%
Accidentally chose wrong plan	1	3	1	5	0.80%
Trouble getting prescriptions	5	0	0	5	0.80%
Trouble getting durable goods	0	2	0	2	0.32%
			Total	627	100.00%

HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



Charter Oak Program Disenrolled - Failure to Pay Premium



HUSKY A Count of Enrollees By County By Plan As of 12/01/2010

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	PCCM	Total
Fairfield	20,637	14,990	48,780	0	84,407
Hartford	28,388	13,916	69,107	80	111,491
Litchfield	4,660	1,126	10,137	9	15,932
Middlesex	3,194	875	7,436	0	11,505
New Haven	23,779	10,545	76,715	362	111,401
New London	4,836	3,520	20,539	0	28,895
Tolland	2,858	1,345	5,099	14	9,316
Windham	3,319	2,046	10,426	27	15,818
Total	91,671	48,363	248,239	492	388,765

**HUSKY B Count of Enrollees By County By Plan
As of 12/01/2010**

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1,210	674	1,950	3,834
Hartford	1,300	265	2,148	3,713
Litchfield	416	65	730	1,211
Middlesex	194	29	392	615
New Haven	1,039	248	2,338	3,625
New London	244	101	663	1,008
Tolland	230	59	266	555
Windham	161	41	313	515
Total	4,794	1,482	8,800	15,076

HUSKY B Enrollment By Plan By Band As of 12/01/2010

Health Plan	Premium Bands			Total
	01	02	03	
Aetna Better Health	2,609	1,764	421	4,794
AmeriChoice by United Healthcare	886	478	118	1,482
Community Health Network	4,858	3,198	744	8,800
Total Enrollment by Premium Band	8,353	5,440	1,283	15,076

Premium Band	Definition
01	From 185% up to 235% of FPL
02	From 235% up to 300% of FPL
03	Over 300% of FPL

Charter Oak Enrollment By County By Plan
As of 12/01/2010

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	973	506	348	1,827
Hartford	846	285	919	2,050
Litchfield	296	81	292	669
Middlesex	202	50	152	404
New Haven	1,225	372	579	2,176
New London	176	129	277	582
Tolland	188	67	143	398
Windham	140	43	134	317
Total	4,046	1,533	2,844	8,423

Charter Oak Enrollment By Plan By Band As of 12/01/2010

Health Plan	Premium Bands										Total
	Subsidized					Unsubsidized					
	01	02	03	04	05	A	B	C	D	E	
Aetna Better Health	1,264	397	472	445	472	154	97	209	227	309	4,046
AmeriChoice by United Healthcare	443	132	174	177	224	60	32	89	75	127	1,533
Community Health Network	898	293	413	340	276	90	61	131	151	191	2,844
Total Enrollment by Premium Band	2,605	822	1,059	962	972	304	190	429	453	627	8,423

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Charter Oak
Age by Premium Band
As of 12/01/2010

	19-30 Years	31-40 Years	41-50 Years	51-64 Years	Total
Band 1	482	172	417	1,534	2,605
Band 2	88	45	138	551	822
Band 3	43	138	274	604	1,059
Band 4	32	92	229	609	962
Band 5	23	64	148	737	972
Band A	35	21	39	209	304
Band B	21	11	31	127	190
Band C	28	69	95	237	429
Band D	18	62	100	273	453
Band E	34	66	114	413	627
Total	804	740	1,585	5,294	8,423

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Connecticut Pre- Existing Condition Insurance Plan (CT PCIP)

- **CT PCIP Application Activity**

- 4000+ HUSKY/COAK/LIA/PCIP applications reviewed by ACS in November
- 622 individuals qualified for HUSKY B Band 3, Charter Oak or CT PCIP
- All 622 screened for CT PCIP
- 218 (35%) eligible for CT PCIP
- 27 enrolled in CT PCIP to date (as of 1/1/11)
- Rest may enroll with Charter Oak or HUSKY B Band 3

- **Interest in the CT PCIP to date**

- 550+ calls received by ACS inquiring about the program
- Over 5,000 hits to the website

Connecticut Pre – Existing Condition Insurance Plan (CT PCIP)

Month	Eligible Individuals	Enrollees by effective date	Chose CO or HB band 3	Closed or Undecided
Oct & Prior	279	5	76	188
November	179	10	26	141
December		9		
January		3		
Total	458	27	102	329

ACS Office Hours

**Our office is open Monday through Friday from 8:30 AM to 5:00 PM
1-800-656-6684**