

# Medicaid Care Management Oversight Council

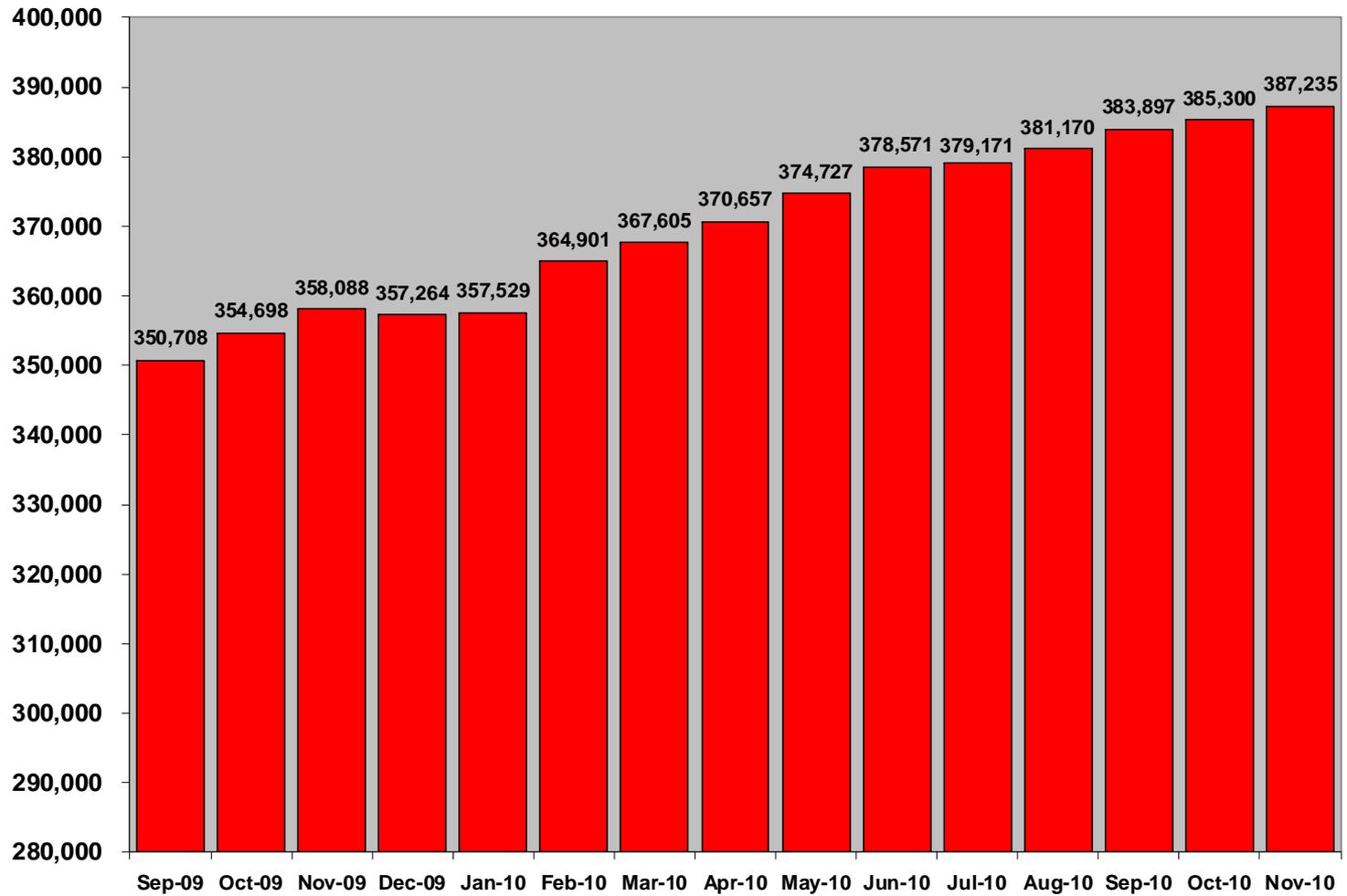


**HUSKY, Charter Oak & CT PCIP  
Programs**

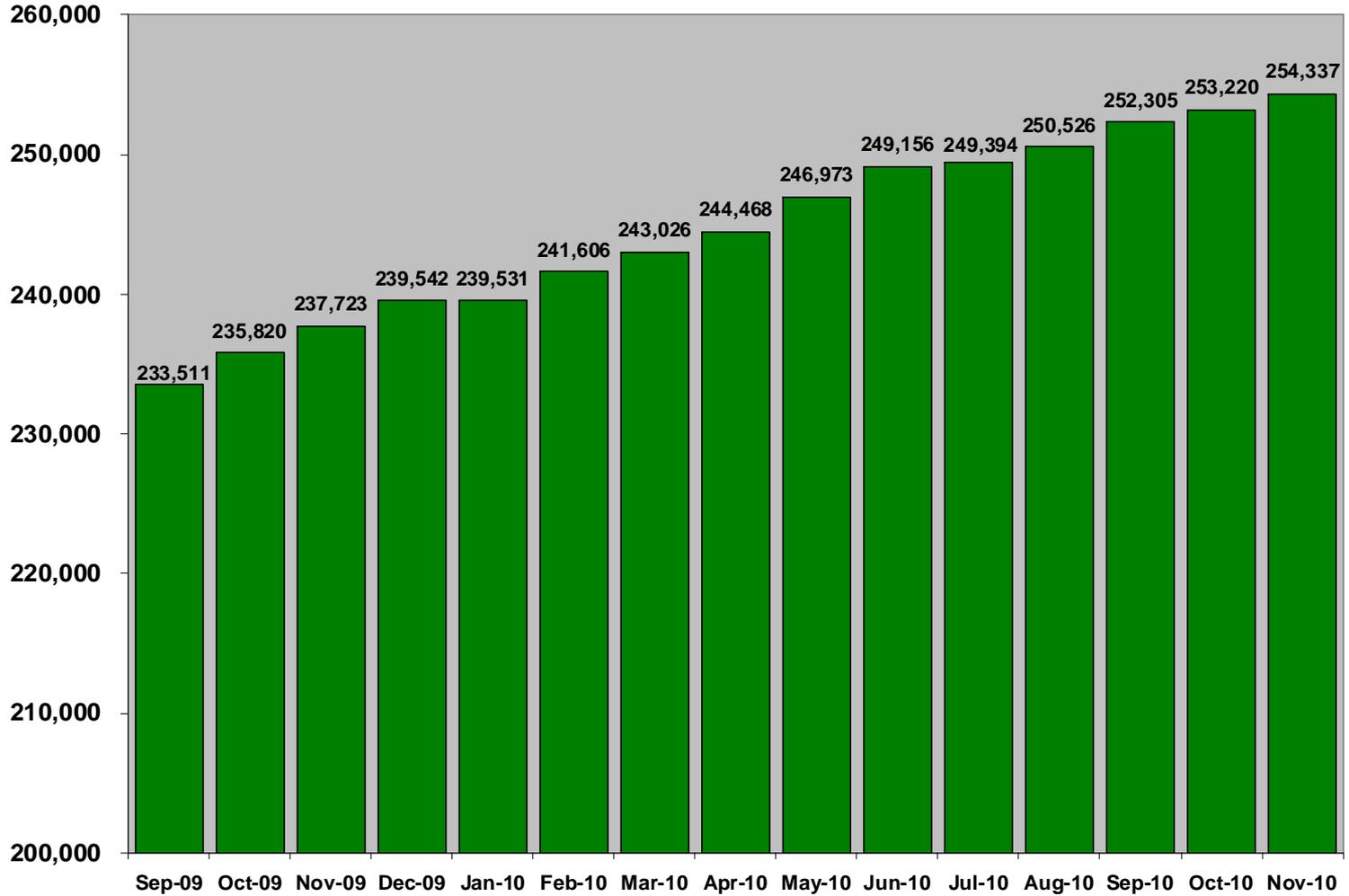
**Update**

*November 12, 2010*

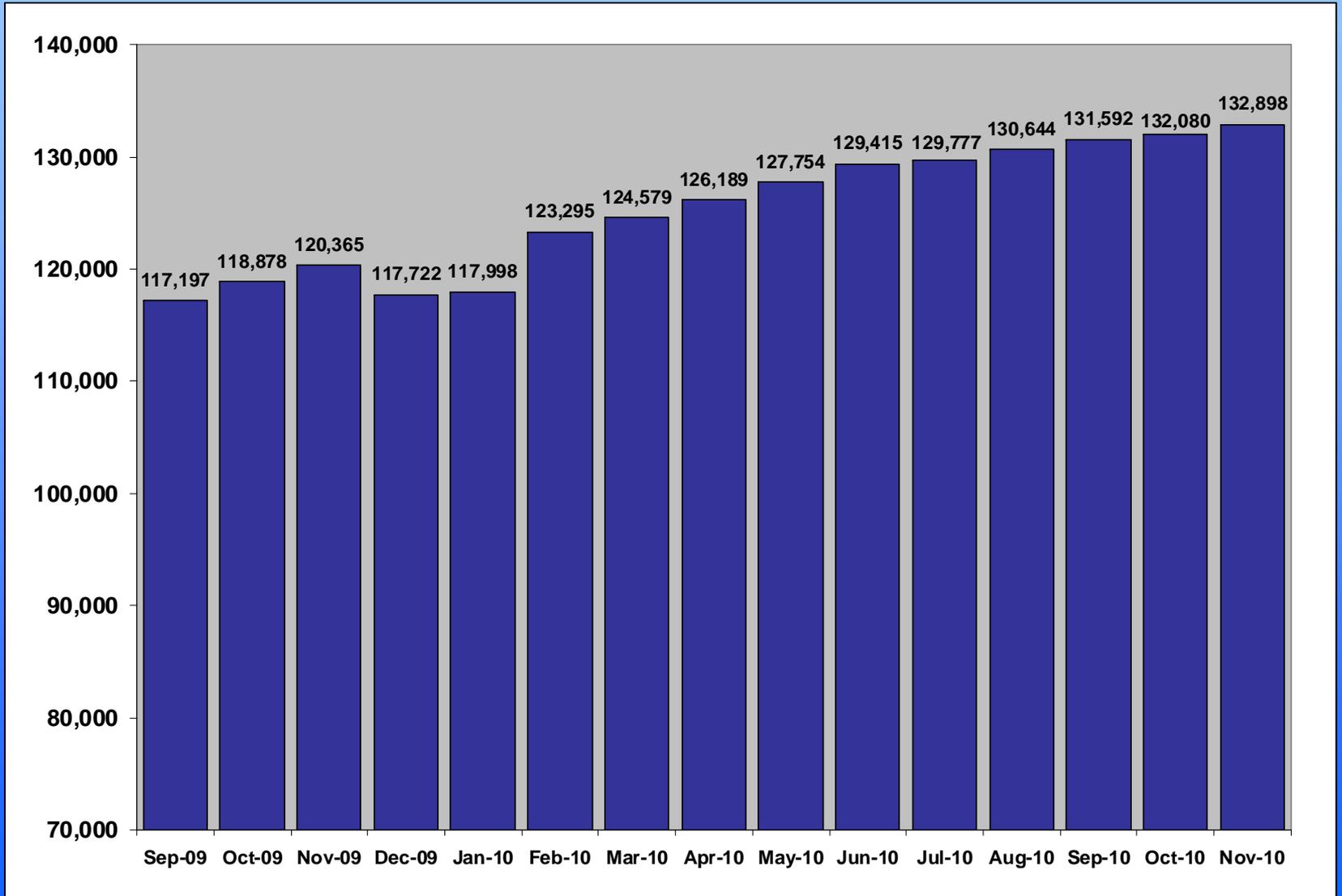
# HUSKY A Enrollment Growth by Month (Previous 15 Months)



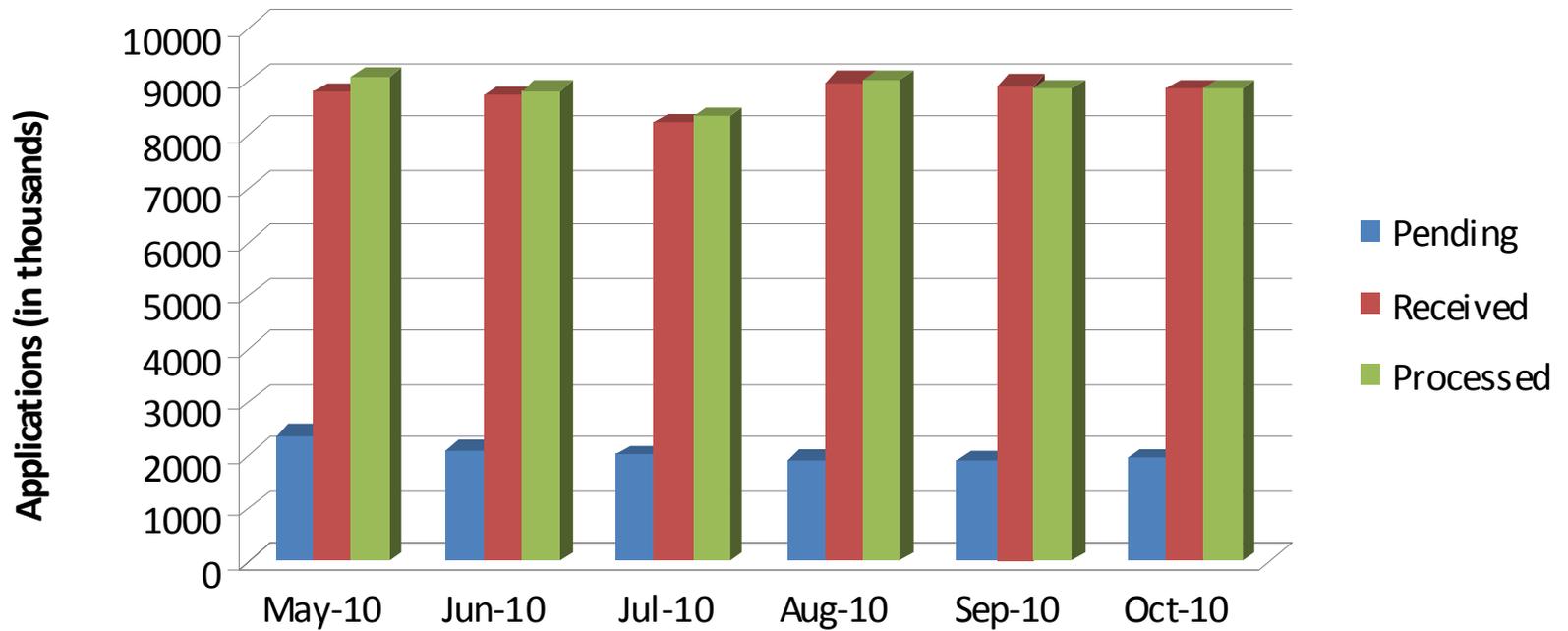
HUSKY A  
Under 19-Year-Olds  
Enrollment Growth by Month  
(Previous 15 Months)



HUSKY A  
Adults  
Enrollment Growth by Month  
(Previous 15 Months)



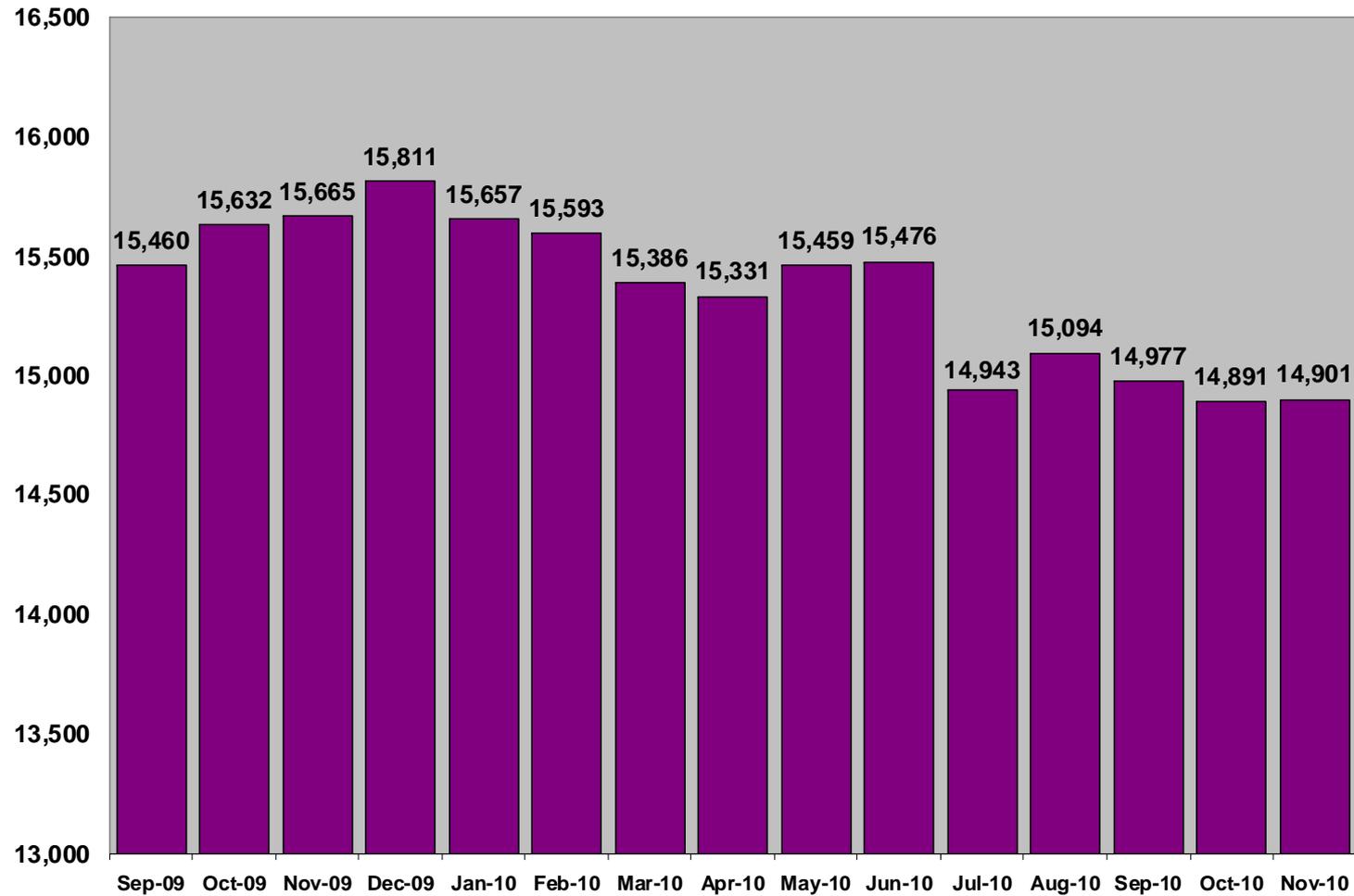
# HUSKY Application Activity



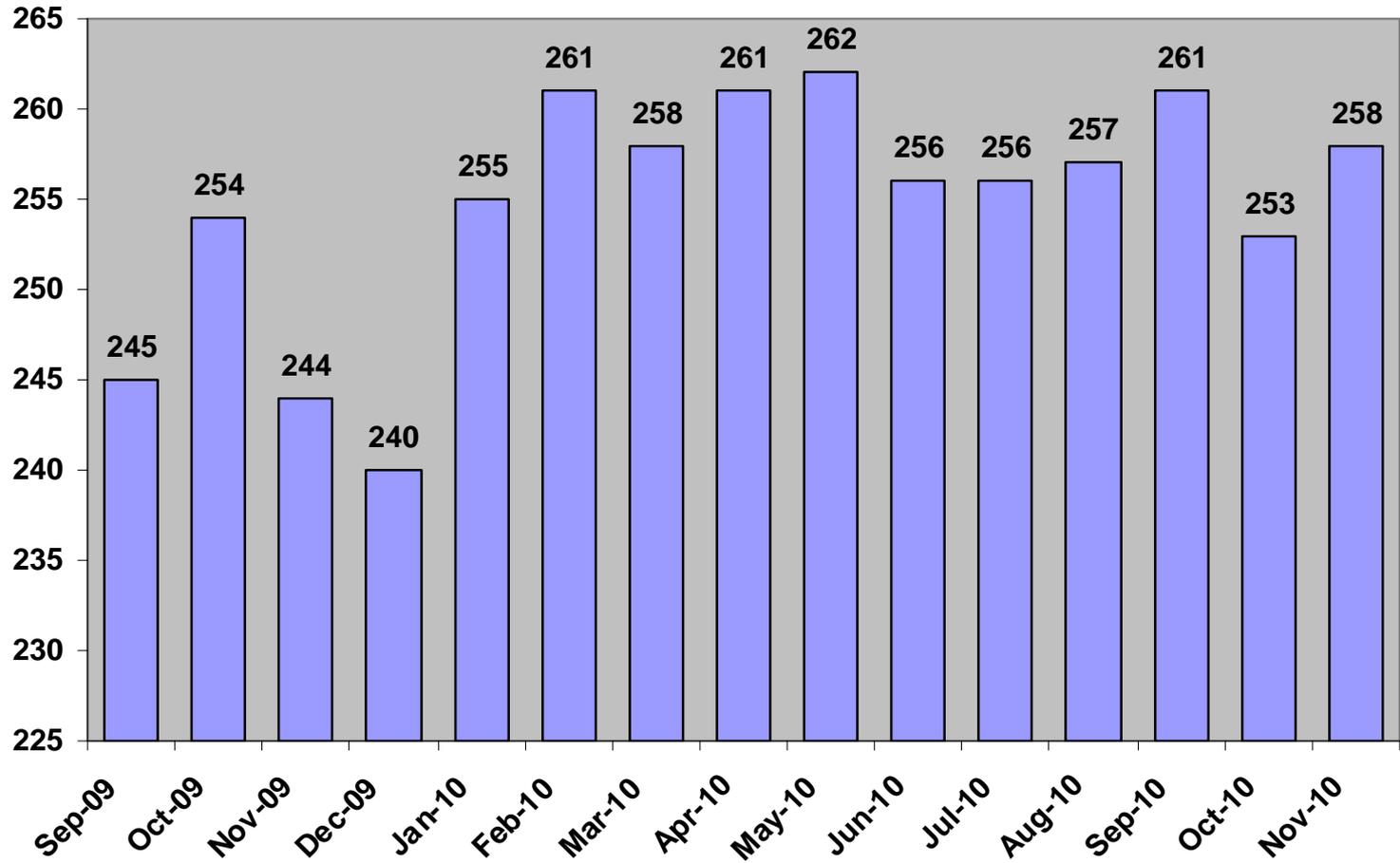
## Application Activity October 2010

	HUSKY			Charter Oak			HUSKY/Charter Oak			Grand Total		
	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total	New	Renewal	Total
<b>Pending At Start of Period</b>	312	267	579	1,042	342	1,384	1,258	141	1,399	2,612	750	3,362
<b>New During Period (+)</b>	679	413	1,092	1,304	729	2,033	1,467	270	1,737	3,450	1,412	4,862
<b>Resolved During Period (-)</b>	572	421	993	1,253	668	1,921	1,701	273	1,974	3,526	1,362	4,888
<b>Pending at End of Period</b>	413	232	645	1,085	351	1,436	1,012	118	1,130	2,510	701	3,211

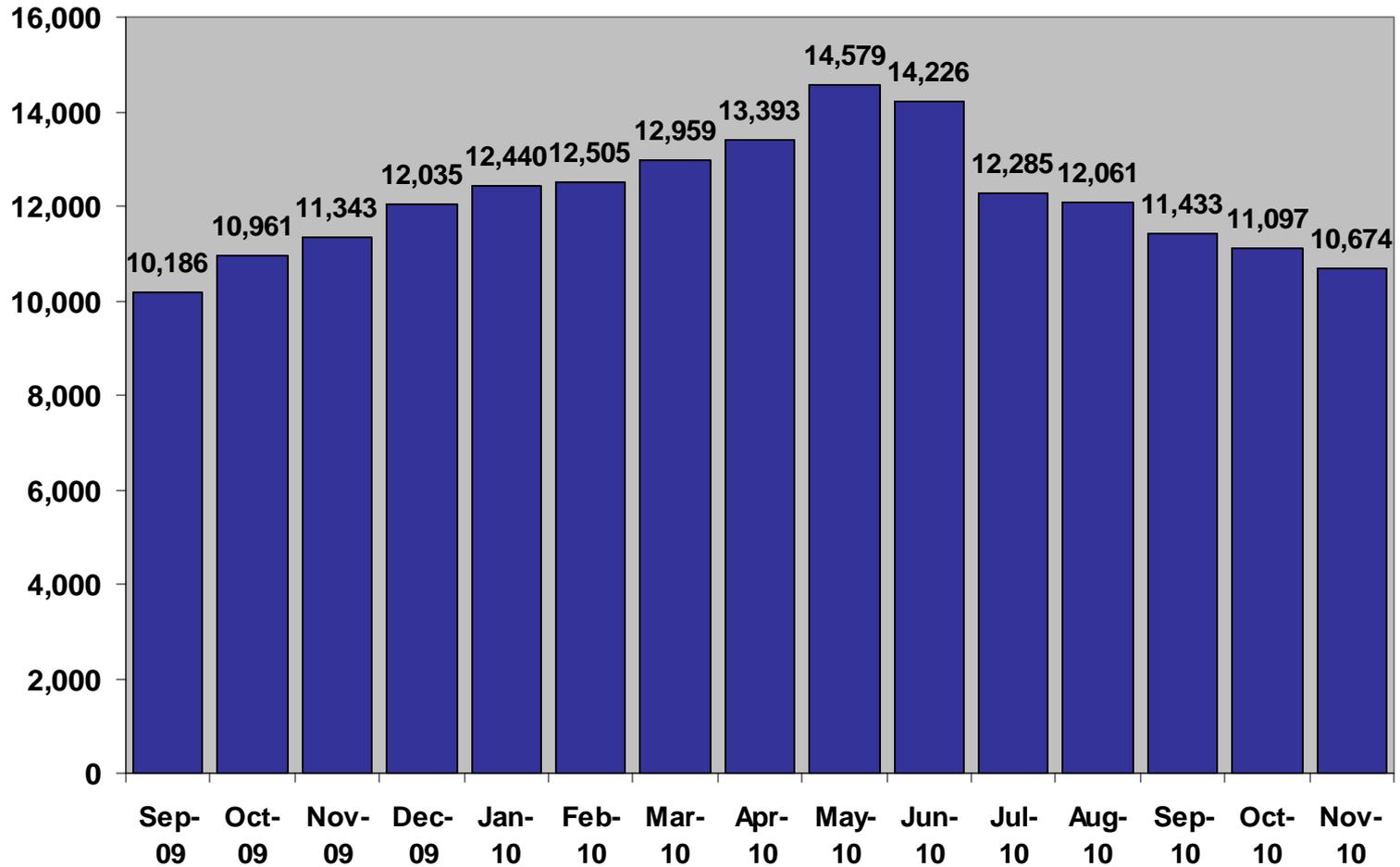
# HUSKY B Enrollment Growth by Month (Previous 15 Months)



# HUSKY PLUS Enrollment (Previous 15 Months)

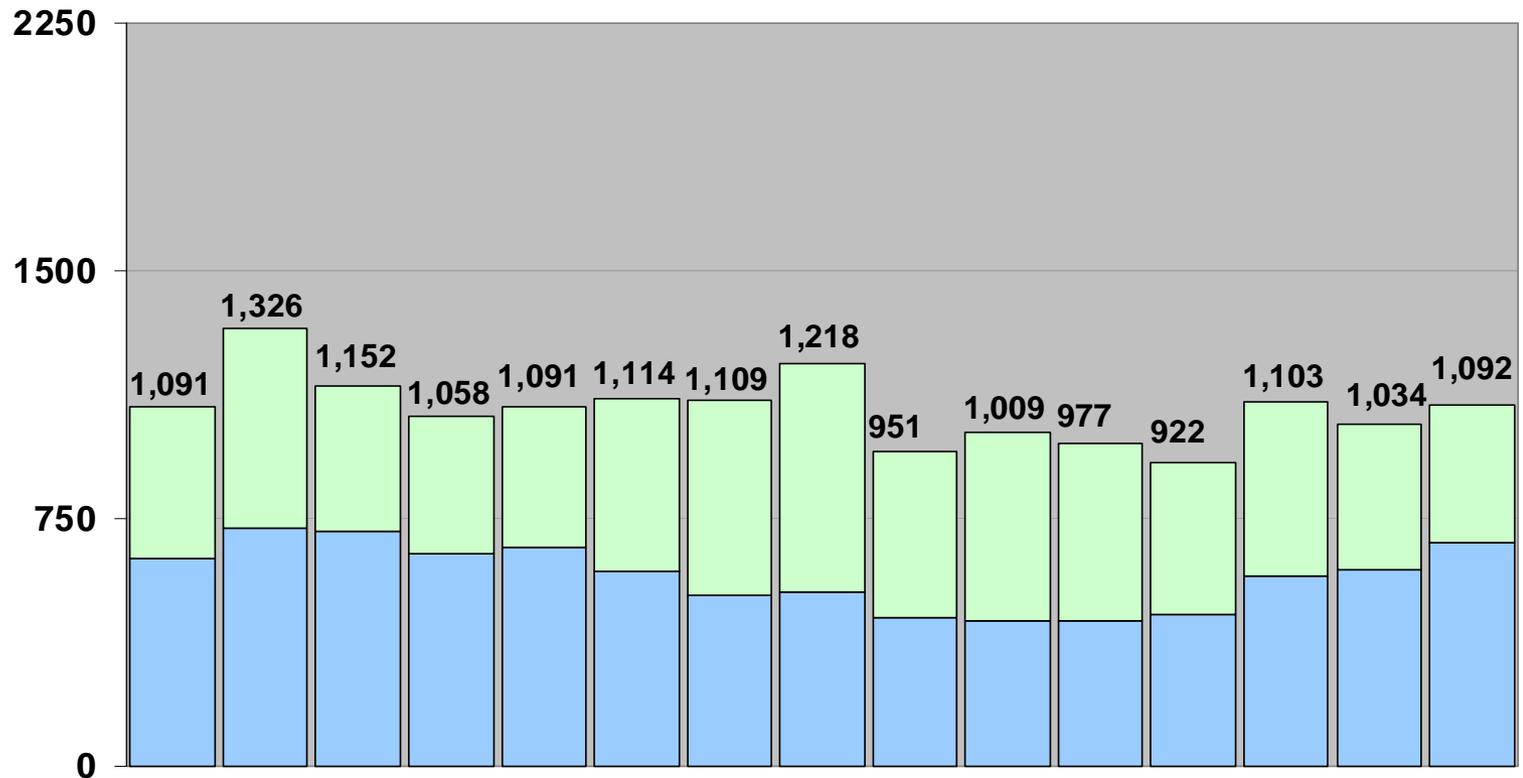


# Charter Oak Enrollment Growth By Month



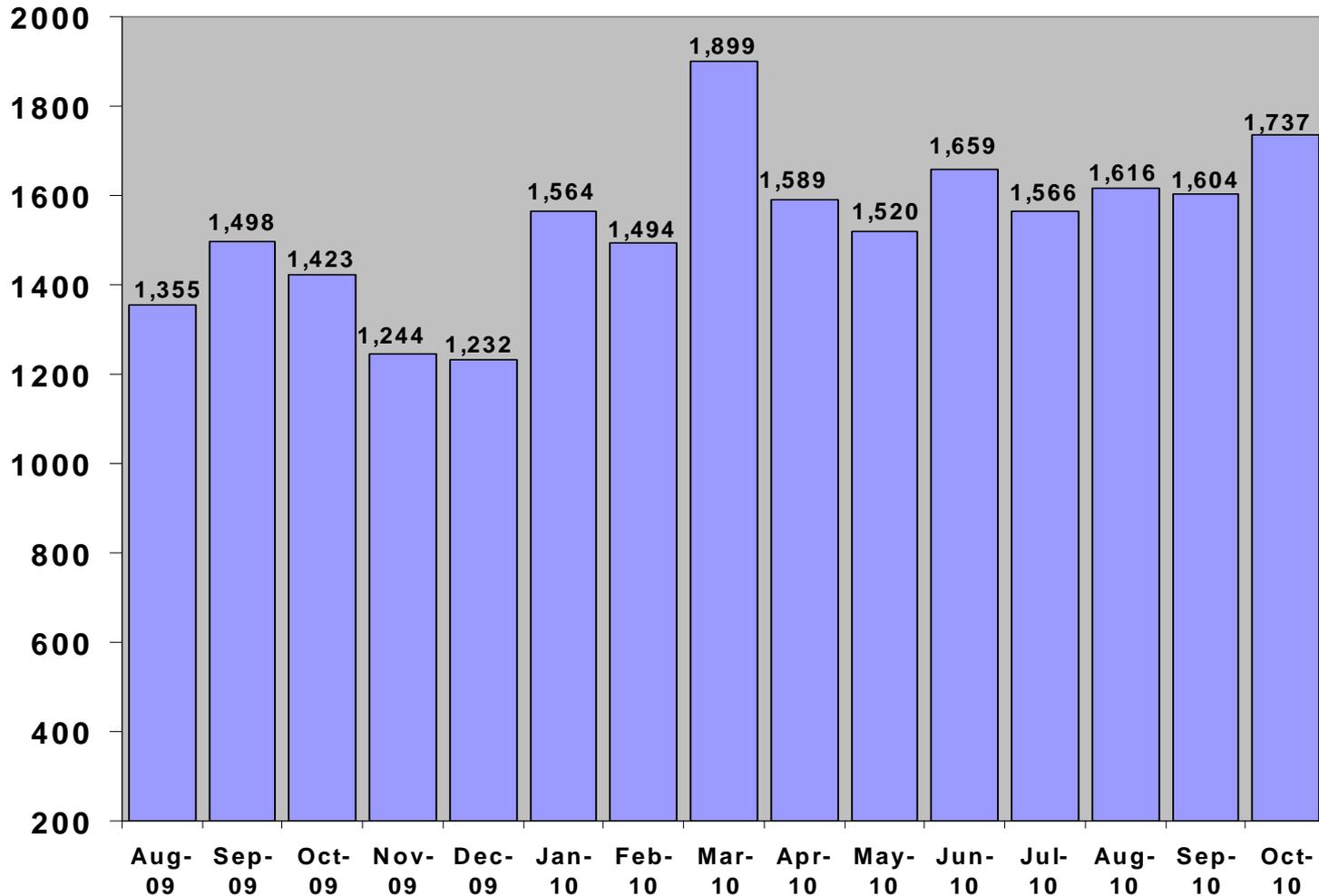
# HUSKY

(Only Children Applying)  
Applications Received  
New and Renewal

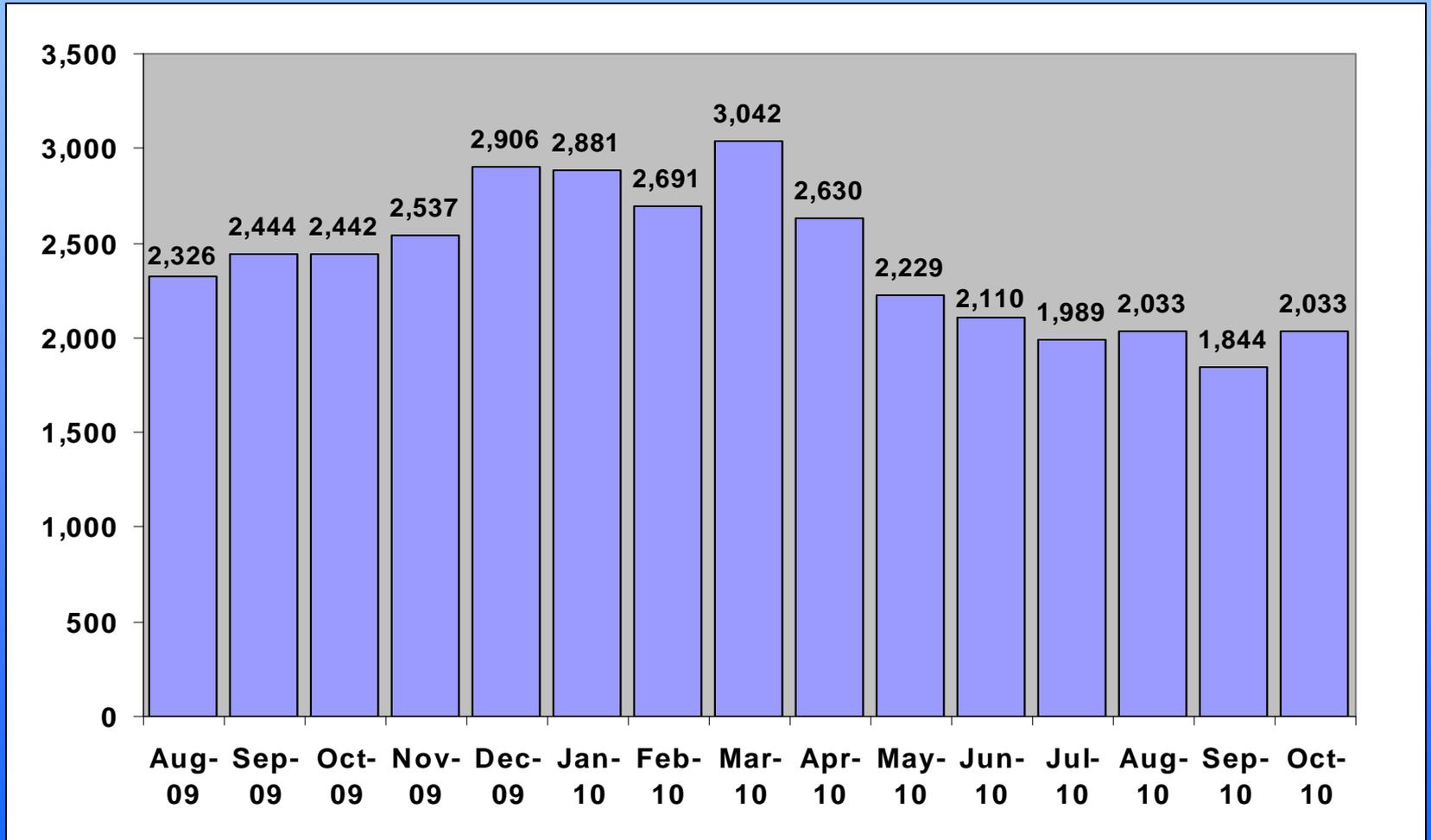


	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10
Renewal	461	606	442	415	428	523	593	690	503	569	535	463	527	440	413
New	630	720	710	643	663	591	516	528	448	440	442	459	576	594	679
<b>Total</b>	<b>1,091</b>	<b>1,326</b>	<b>1,152</b>	<b>1,058</b>	<b>1,091</b>	<b>1,114</b>	<b>1,109</b>	<b>1,218</b>	<b>951</b>	<b>1,009</b>	<b>977</b>	<b>922</b>	<b>1,103</b>	<b>1,034</b>	<b>1,092</b>

HUSKY/Charter Oak  
(Both Children and Adults Applying)  
Applications Received  
New and Renewal



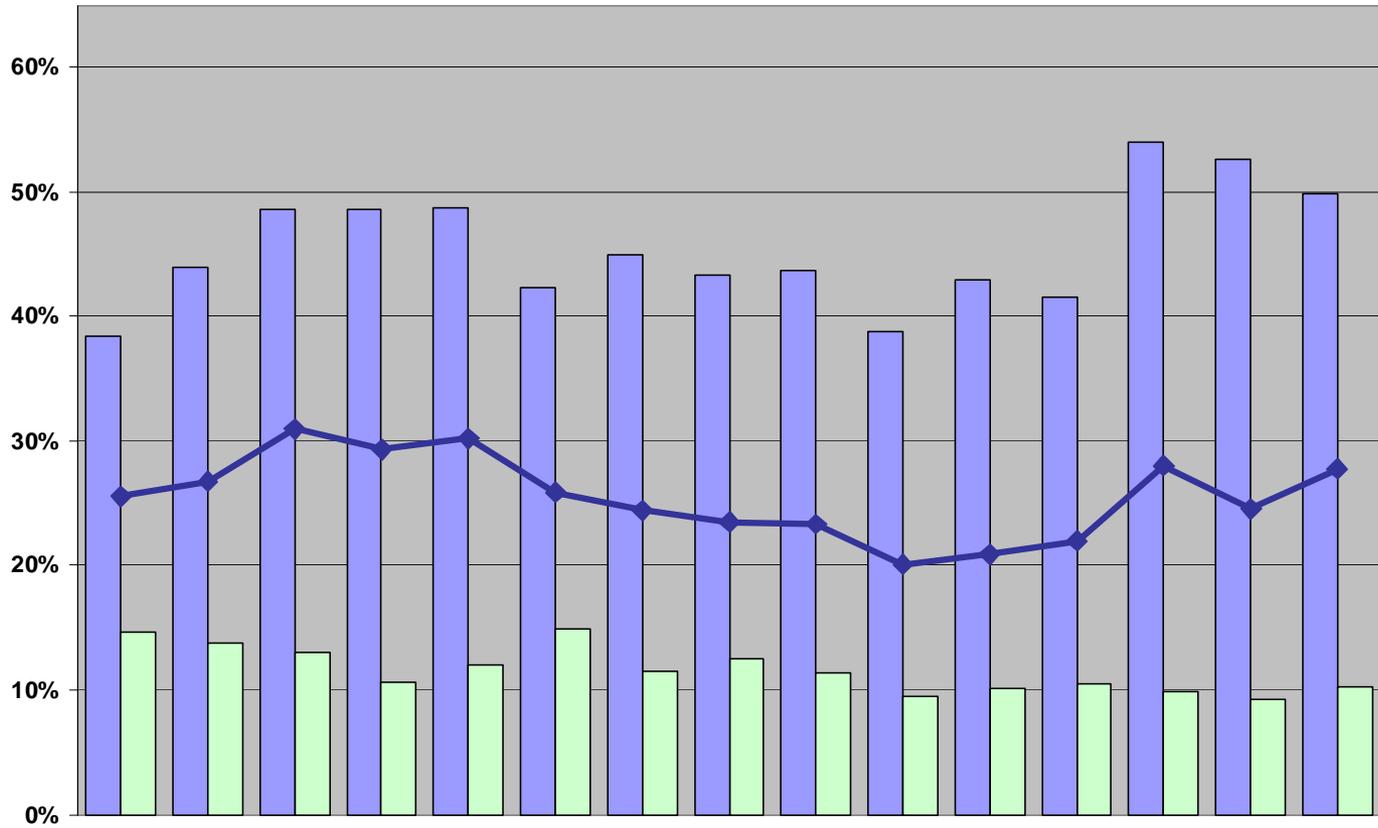
Charter Oak  
(Only Adults Applying)  
Applications Received  
New and Renewal



# HUSKY Only

## Applications Referred to DSS

### New, Renewal and Combined AUs

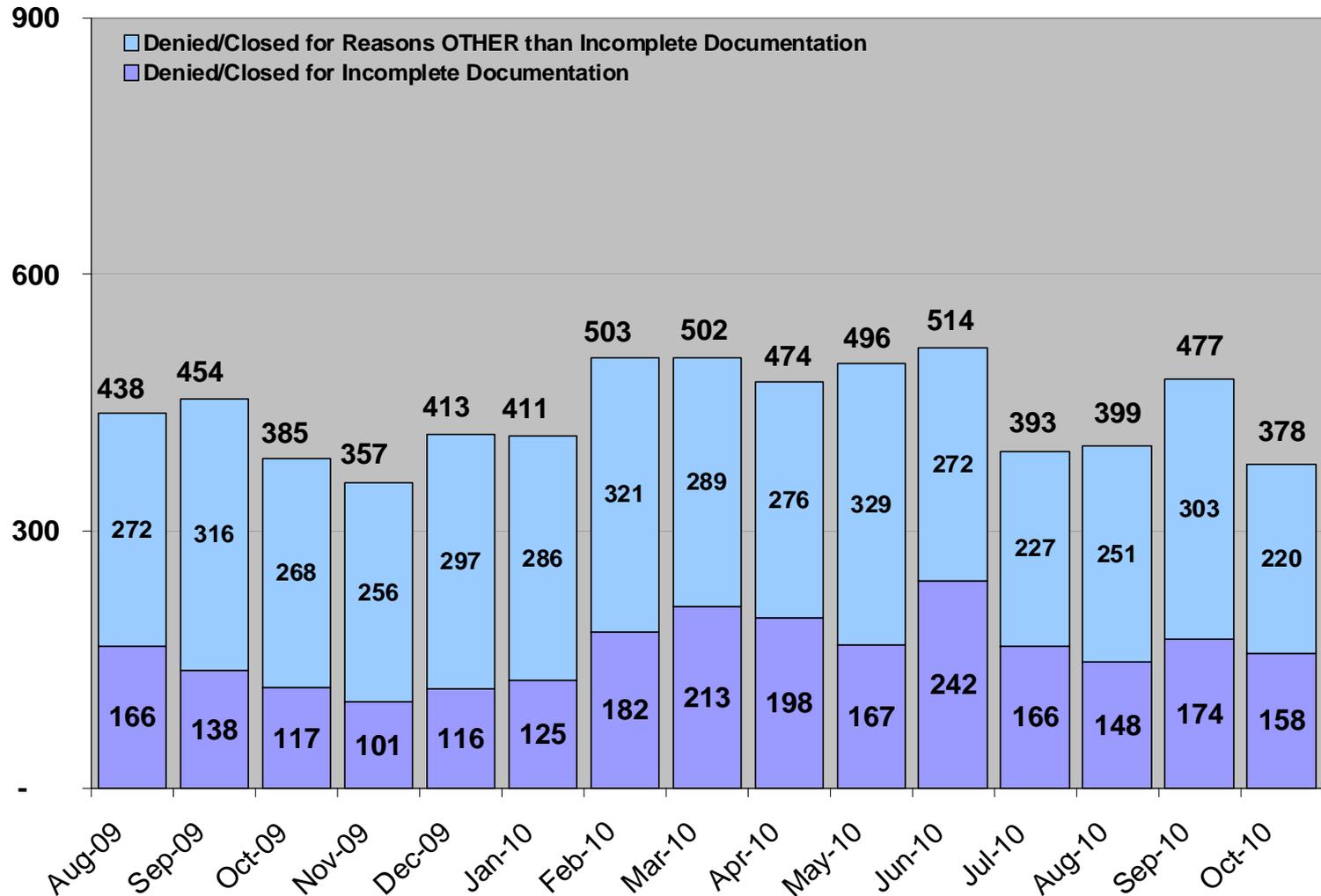


	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10
New	38.4%	44.0%	48.6%	48.6%	48.7%	42.3%	45.0%	43.4%	43.7%	38.8%	42.9%	41.5%	54.0%	52.7%	49.8%
Renewal	14.7%	13.8%	13.0%	10.6%	12.1%	14.9%	11.5%	12.6%	11.4%	9.5%	10.2%	10.5%	9.9%	9.3%	10.2%
Combined	25.6%	26.8%	31.0%	29.3%	30.2%	25.9%	24.4%	23.5%	23.3%	20.1%	20.9%	22.0%	28.0%	24.5%	27.8%

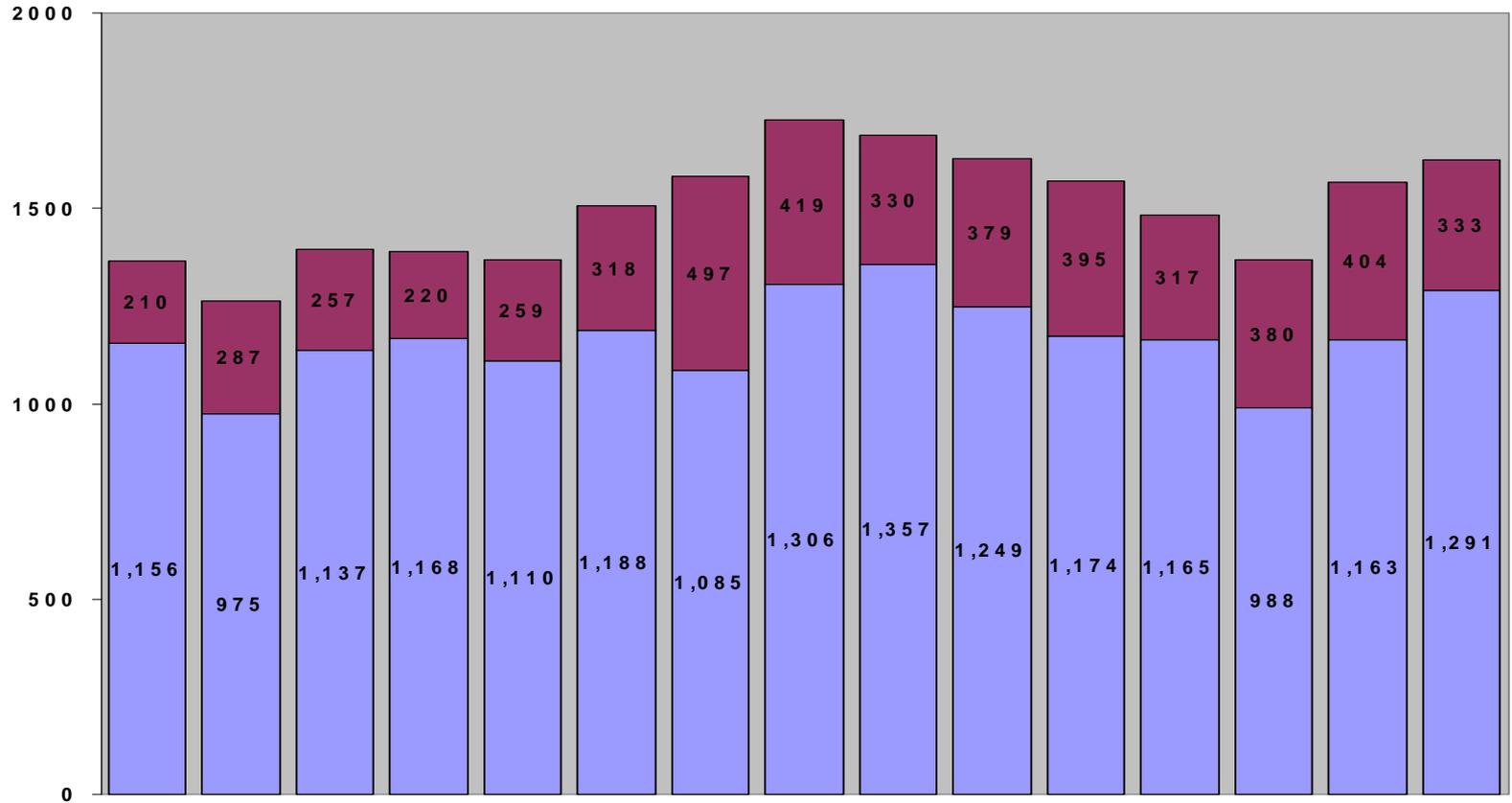
# HUSKY B Only

## Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

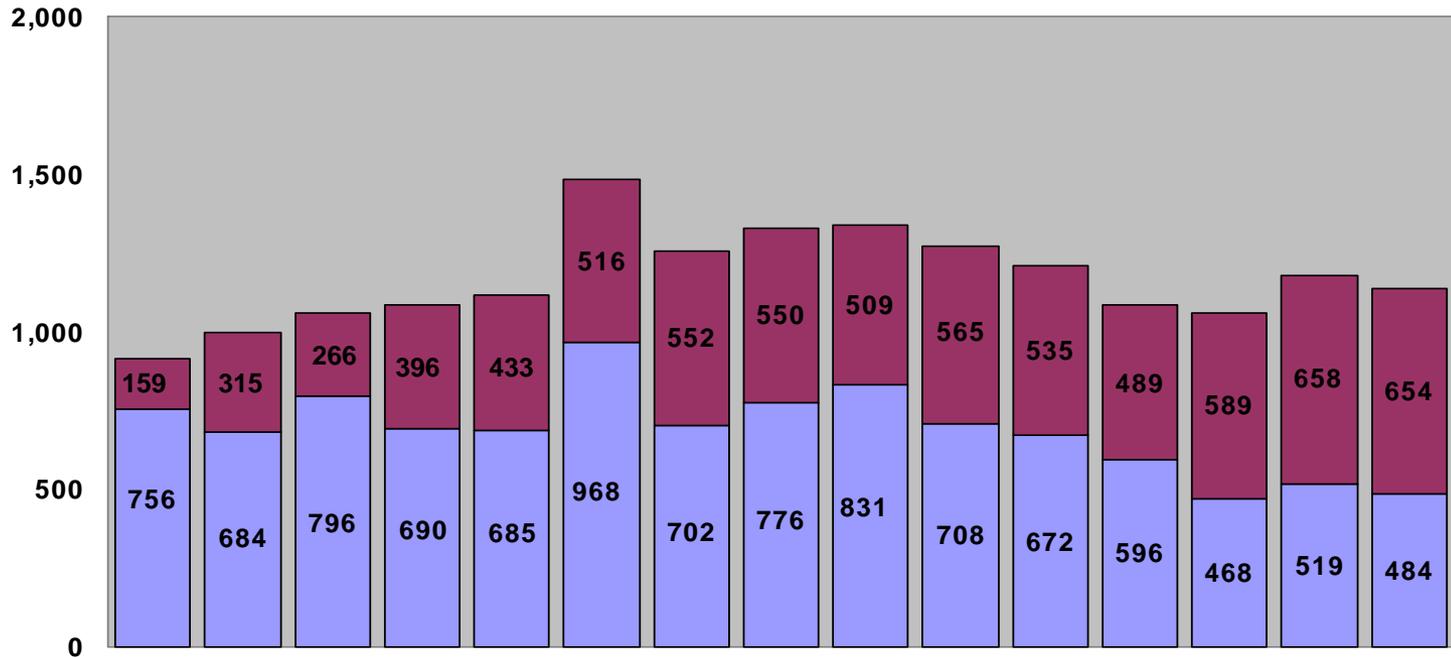


# HUSKY B/Charter Oak Applications Denied or Closed



	Aug - 09	Sep - 09	Oct - 09	Nov - 09	Dec - 09	Jan - 10	Feb - 10	Mar - 10	Apr - 10	May - 10	Jun - 10	Jul - 10	Aug - 10	Sep - 10	Oct - 10
<b>Closed</b>	210	287	257	220	259	318	497	419	330	379	395	317	380	404	333
<b>Denied</b>	1156	975	1137	1168	1110	1188	1085	1306	1357	1249	1174	1165	988	1163	1291

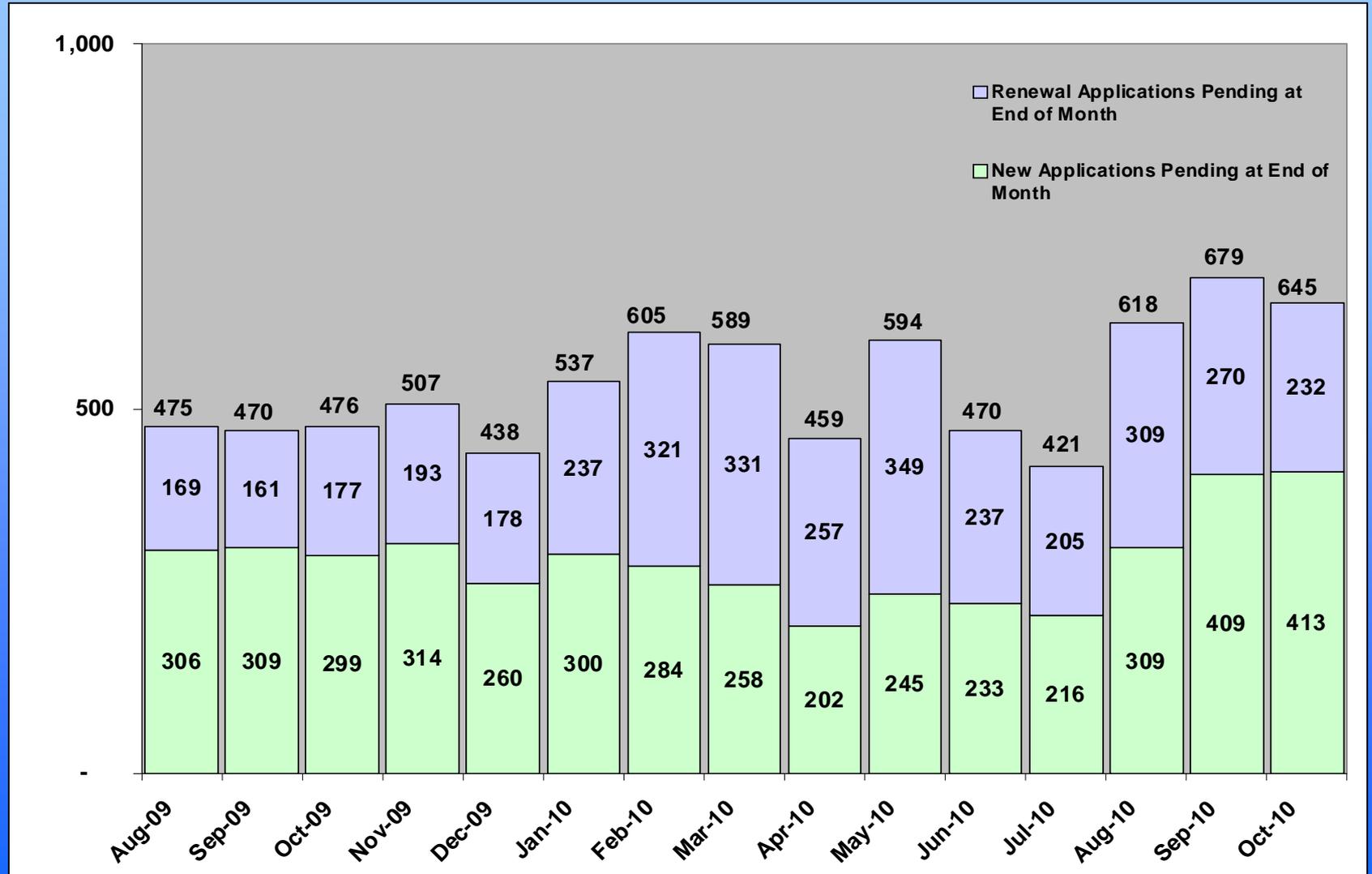
# Charter Oak Applications Denied or Closed



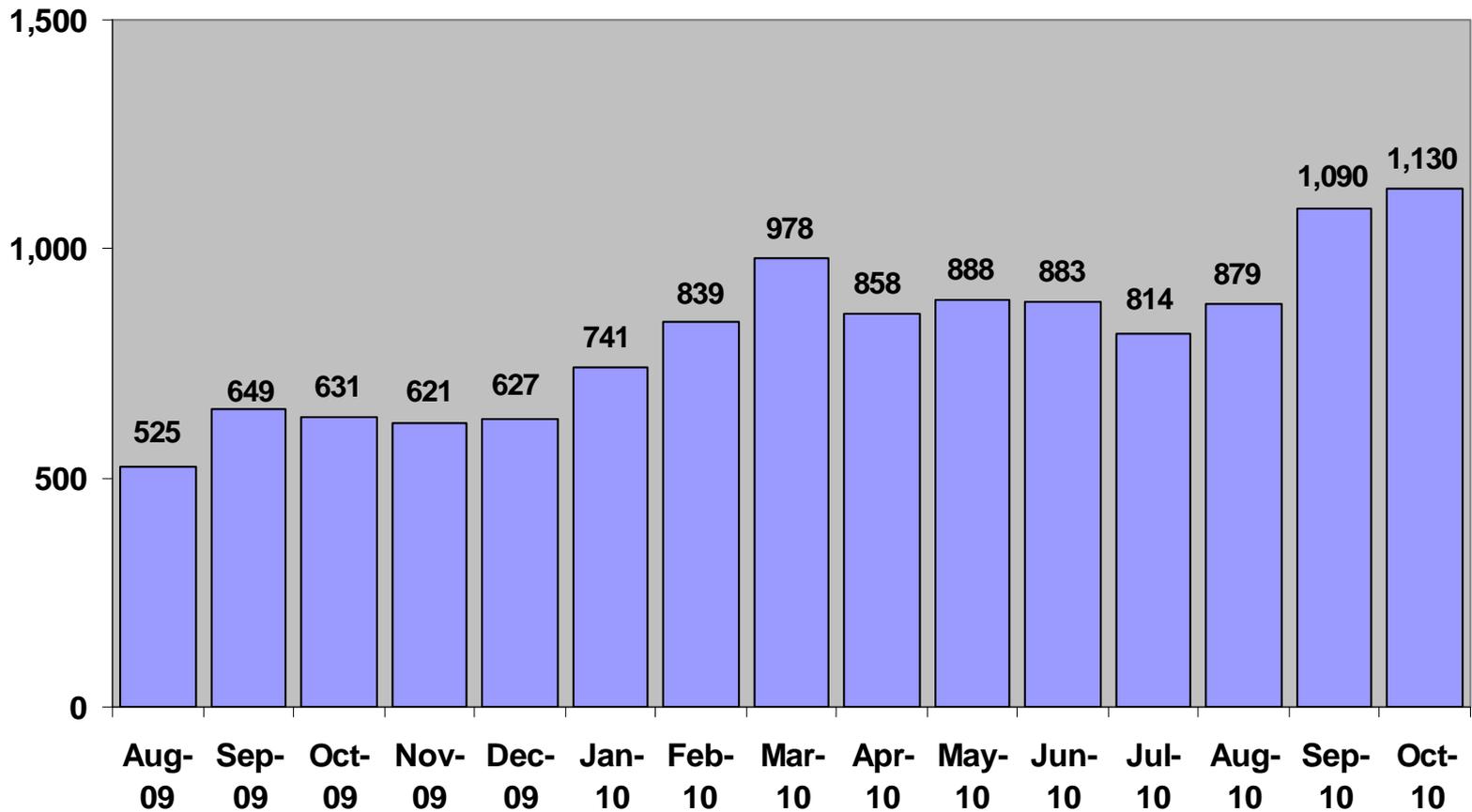
	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10
<b>■ Closed</b>	159	315	266	396	433	516	552	550	509	565	535	489	589	658	654
<b>■ Denied</b>	756	684	796	690	685	968	702	776	831	708	672	596	468	519	484

# HUSKY B Only

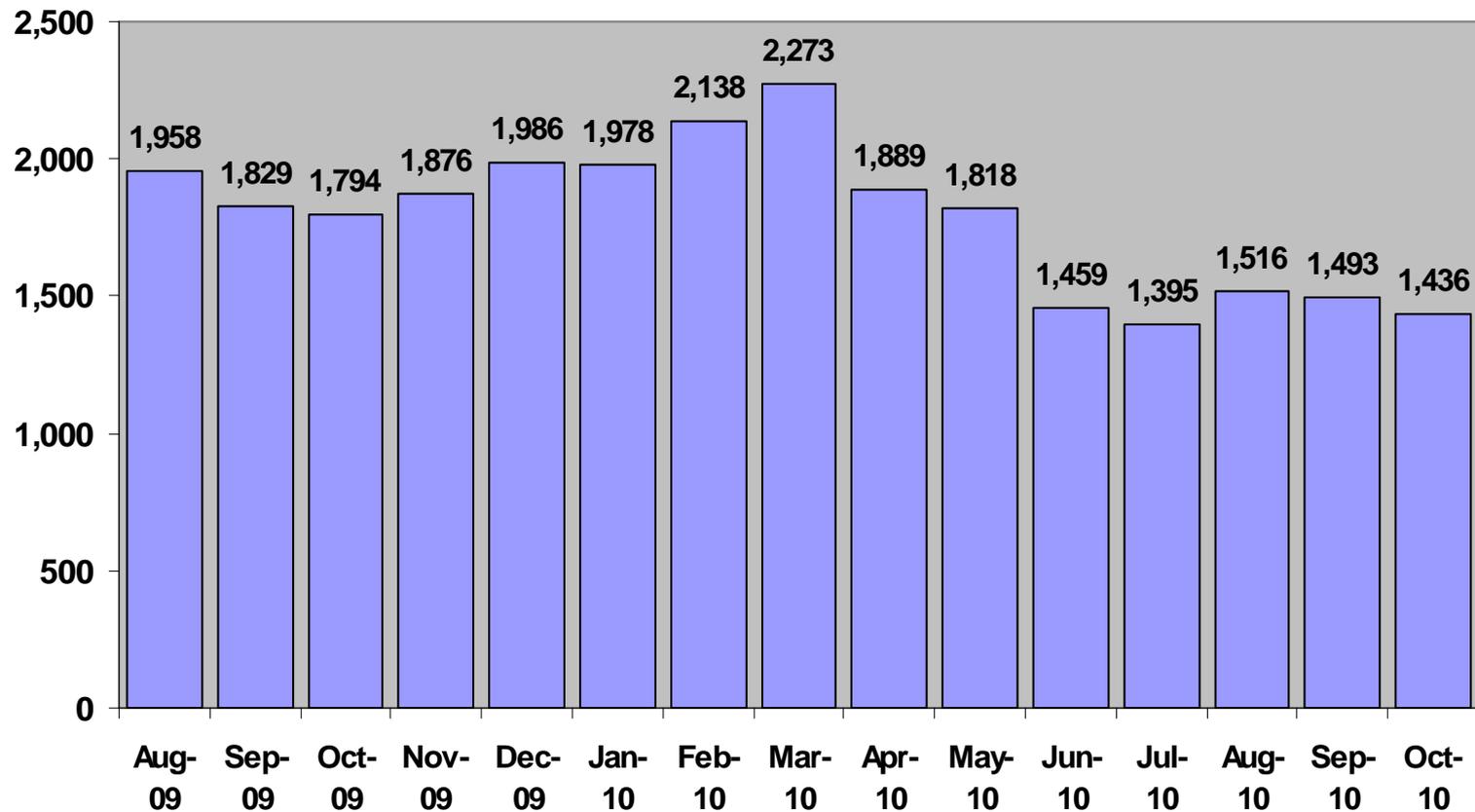
## Applications Pending at End of Month



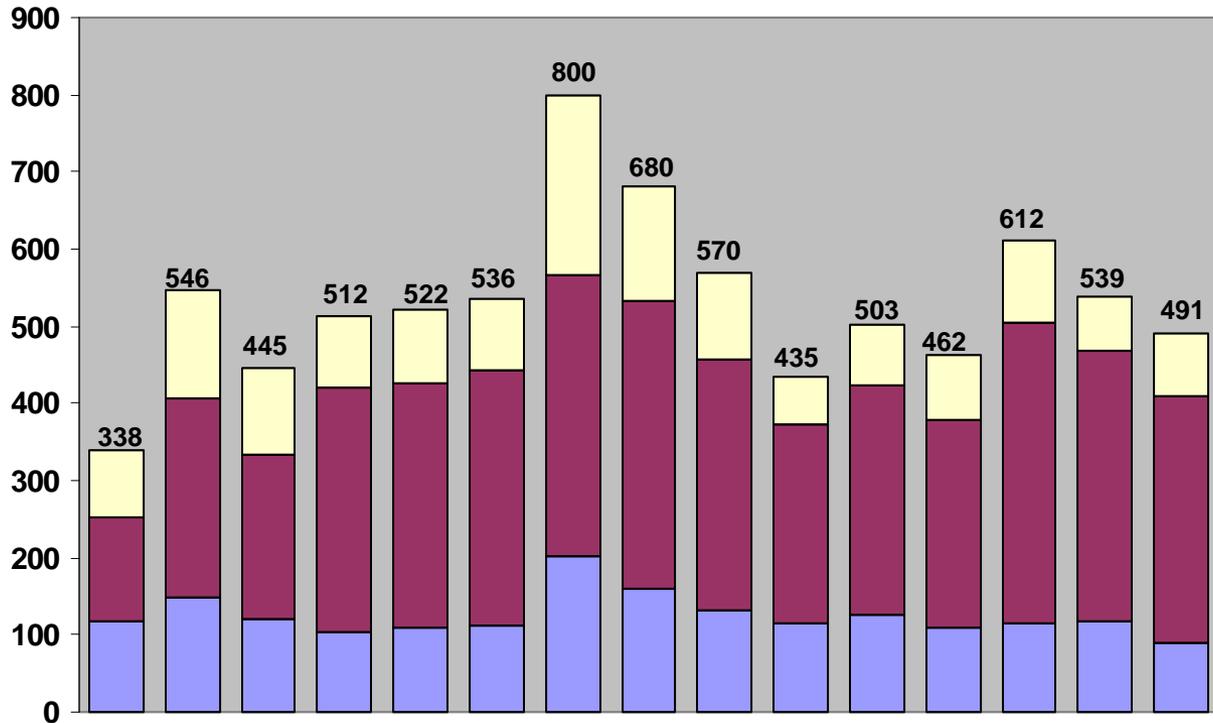
# HUSKY B/Charter Oak Applications Pending at End of Month



# Charter Oak Only Applications Pending at End of Month



# Did Not Reapply at Renewal by Application Type



	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10
■ HUSKY B/Charter Oak	85	139	112	92	96	93	234	148	114	62	79	84	106	71	81
■ Charter Oak	135	259	212	316	317	331	363	371	323	258	299	268	392	351	320
■ HUSKY B	118	148	121	104	109	112	203	161	133	115	125	110	114	117	90

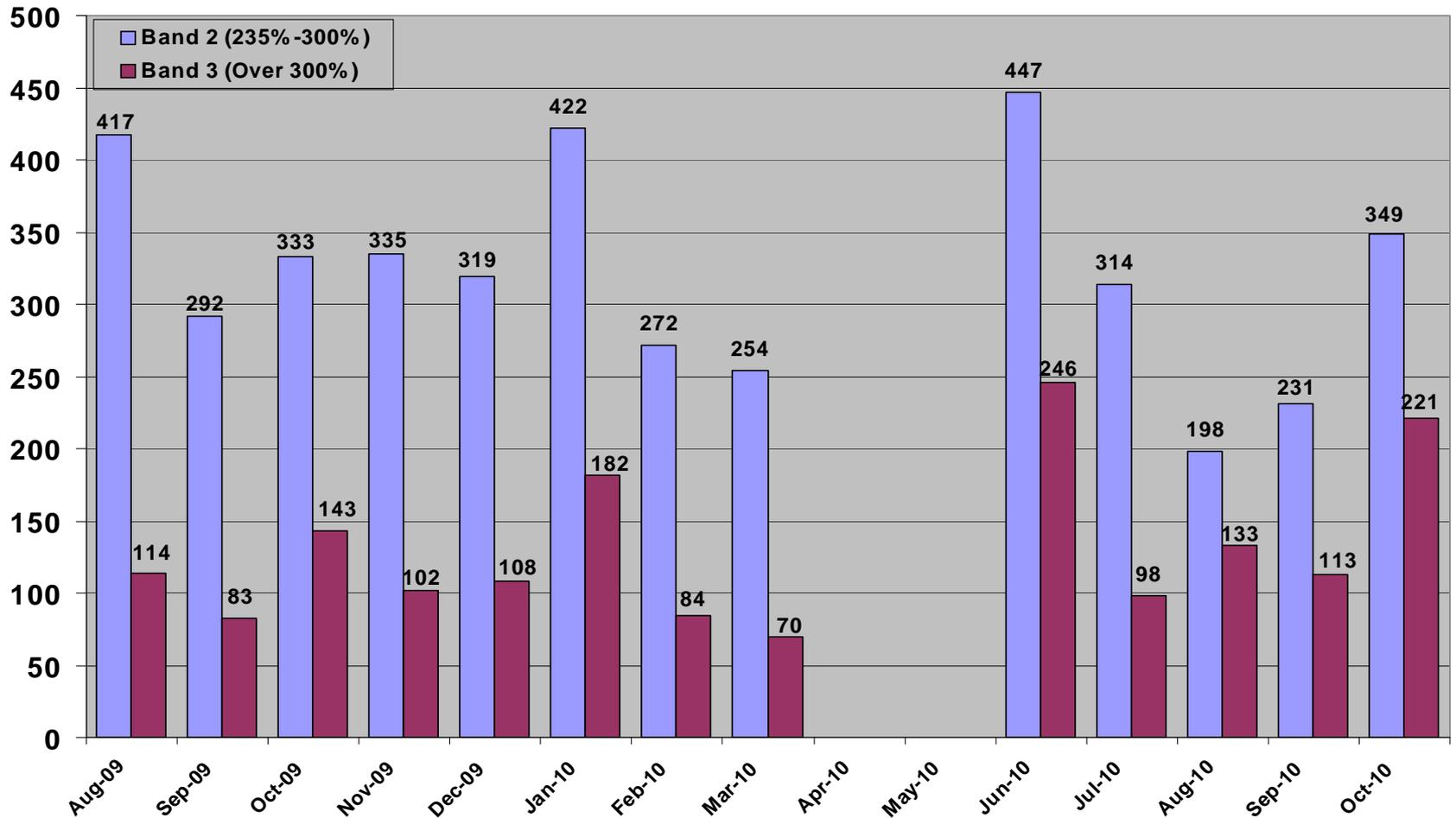
## HUSKY A Default Enrollments

Targeted Mandatories	8,552
Aetna Better Health	861
AmeriChoice	852
Community Health Network	906
Total Default Enrollments	2,619
Default Rate	30.6%
Mandatory Choice Rate	69.4%

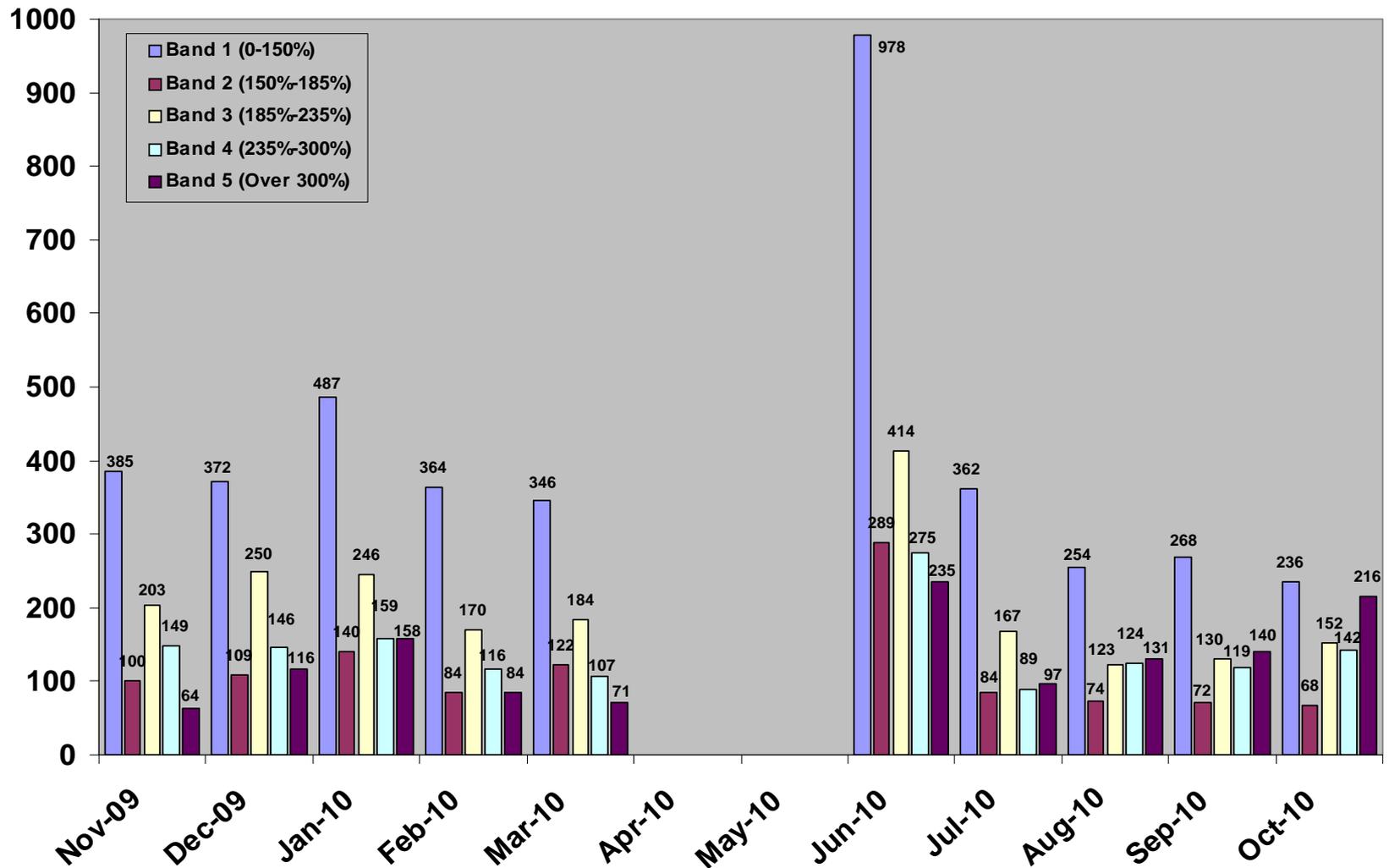
## HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	172	127	113	416	47.38%
Other (disenrollment)	59	42	74	175	19.93%
No Reason Given	44	34	19	97	11.05%
Specialist not in plan	28	16	21	65	7.40%
Client chose after auto default started	37	8	6	51	5.81%
Dissatisfaction with plan	11	13	10	34	3.87%
Hospital/clinic not participating in plan	18	3	0	21	2.39%
Accidentally chose wrong plan	3	0	6	9	1.03%
Problem with plan's transportation	5	0	0	5	0.57%
Client's PCP left plan	0	0	2	2	0.23%
Medical facilities too far away	2	0	0	2	0.23%
Plan's providers too far	0	0	1	1	0.11%
				878	100.00%

# HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



# Charter Oak Program Disenrolled - Failure to Pay Premium



## HUSKY A Count of Enrollees By County By Plan As of 11/01/2010

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	PCCM	Total
Fairfield	20,508	14,828	48,669	0	<b>84,005</b>
Hartford	28,364	13,789	68,984	82	<b>111,219</b>
Litchfield	4,646	1,134	10,116	9	<b>15,905</b>
Middlesex	3,118	874	7,428	0	<b>11,420</b>
New Haven	23,534	10,443	76,434	363	<b>110,774</b>
New London	4,790	3,456	20,455	0	<b>28,701</b>
Tolland	2,856	1,374	5,061	14	<b>9,305</b>
Windham	3,327	2,068	10,487	24	<b>15,906</b>
<b>Total</b>	<b>91,143</b>	<b>47,966</b>	<b>247,634</b>	<b>492</b>	<b>387,235</b>

**HUSKY B Count of Enrollees By County By Plan  
As of 11/01/2010**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1,166	642	1,950	<b>3,758</b>
<b>Hartford</b>	1,302	280	2,139	<b>3,721</b>
<b>Litchfield</b>	395	58	734	<b>1,187</b>
<b>Middlesex</b>	203	30	400	<b>633</b>
<b>New Haven</b>	1,034	246	2,297	<b>3,577</b>
<b>New London</b>	225	93	659	<b>977</b>
<b>Tolland</b>	223	60	268	<b>551</b>
<b>Windham</b>	164	37	296	<b>497</b>
<b>Total</b>	<b>4,712</b>	<b>1,446</b>	<b>8,743</b>	<b>14,901</b>

## HUSKY B Enrollment By Plan By Band As of 11/01/2010

Health Plan	Premium Bands			Total
	01	02	03	
<b>Aetna Better Health</b>	2,561	1,730	421	<b>4,712</b>
<b>AmeriChoice by United Healthcare</b>	881	455	110	<b>1,446</b>
<b>Community Health Network</b>	4,798	3,216	729	<b>8,743</b>
<b>Total Enrollment by Premium Band</b>	<b>8,240</b>	<b>5,401</b>	<b>1,260</b>	<b>14,901</b>

Premium Band	Definition
01	From 185% up to 235% of FPL
02	From 235% up to 300% of FPL
03	Over 300% of FPL

**Charter Oak Enrollment By County By Plan  
As of 11/01/2010**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1,239	615	451	<b>2,305</b>
<b>Hartford</b>	1,103	369	1,186	<b>2,658</b>
<b>Litchfield</b>	369	94	361	<b>824</b>
<b>Middlesex</b>	236	65	172	<b>473</b>
<b>New Haven</b>	1,575	457	760	<b>2,792</b>
<b>New London</b>	233	158	322	<b>713</b>
<b>Tolland</b>	234	88	175	<b>497</b>
<b>Windham</b>	181	49	182	<b>412</b>
<b>Total</b>	<b>5,170</b>	<b>1,895</b>	<b>3,609</b>	<b>10,674</b>

## Charter Oak Enrollment By Plan By Band As of 11/01/2010

Health Plan	Premium Bands										Total
	Subsidized					Unsubsidized					
	01	02	03	04	05	A	B	C	D	E	
<b>Aetna Better Health</b>	1,916	540	724	623	486	147	84	185	190	275	<b>5,170</b>
<b>AmeriChoice by United Healthcare</b>	639	196	273	249	215	51	29	76	57	110	<b>1,895</b>
<b>Community Health Network</b>	1,310	398	611	480	266	88	44	117	138	157	<b>3,609</b>
<b>Total Enrollment by Premium Band</b>	<b>3,865</b>	<b>1,134</b>	<b>1,608</b>	<b>1,352</b>	<b>967</b>	<b>286</b>	<b>157</b>	<b>378</b>	<b>385</b>	<b>542</b>	<b>10,674</b>

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Charter Oak  
Age by Premium Band  
As of 11/01/2010

	19-30 Years	31-40 Years	41-50 Years	51-64 Years	Total
<b>Band 1</b>	819	267	642	2,137	<b>3,865</b>
<b>Band 2</b>	132	62	199	741	<b>1,134</b>
<b>Band 3</b>	84	220	429	875	<b>1,608</b>
<b>Band 4</b>	45	149	355	803	<b>1,352</b>
<b>Band 5</b>	21	68	149	729	<b>967</b>
<b>Band A</b>	41	25	31	189	<b>286</b>
<b>Band B</b>	16	8	23	110	<b>157</b>
<b>Band C</b>	18	64	90	206	<b>378</b>
<b>Band D</b>	20	42	94	229	<b>385</b>
<b>Band E</b>	29	64	105	344	<b>542</b>
<b>Total</b>	<b>1,225</b>	<b>969</b>	<b>2,117</b>	<b>6,363</b>	<b>10,674</b>

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

## Connecticut Pre-Existing Insurance Plan (CT PCIP) Background Information

- Over 3,000 applications for medical assistance are reviewed monthly
- Approximately 75% qualify for Medicaid or HUSKY B bands 1 & 2 (185% to 235% FPL)
- Approximately 25% qualify for Charter Oak, HUSKY B band 3 (over 300% FPL) or CT PCIP
- ACS received over 465 calls inquiring about CT PCIP through October 31.

## Connecticut Pre – Existing Condition Insurance Plan (CT PCIP)

Month	Eligible Individuals	Enrollees by effective date	Chose CO or HB band 3 <small>(no Band 3 as of 10/31)</small>	Closed or Undecided
August	63		17	44
September	113		32	77
October	103	5		94
November		10		
<b>Total</b>	<b>279</b>	<b>15</b>	<b>49</b>	<b>215</b>

**CT HUSKY CHARTER OAK  
& CT PCIP Program  
Office Hours**

**Our office is open Monday through Friday from 8:30 AM to 5:00 PM  
Our Toll Free Call Center number is 1-800-656-6684**