

Medicaid Managed Care Council

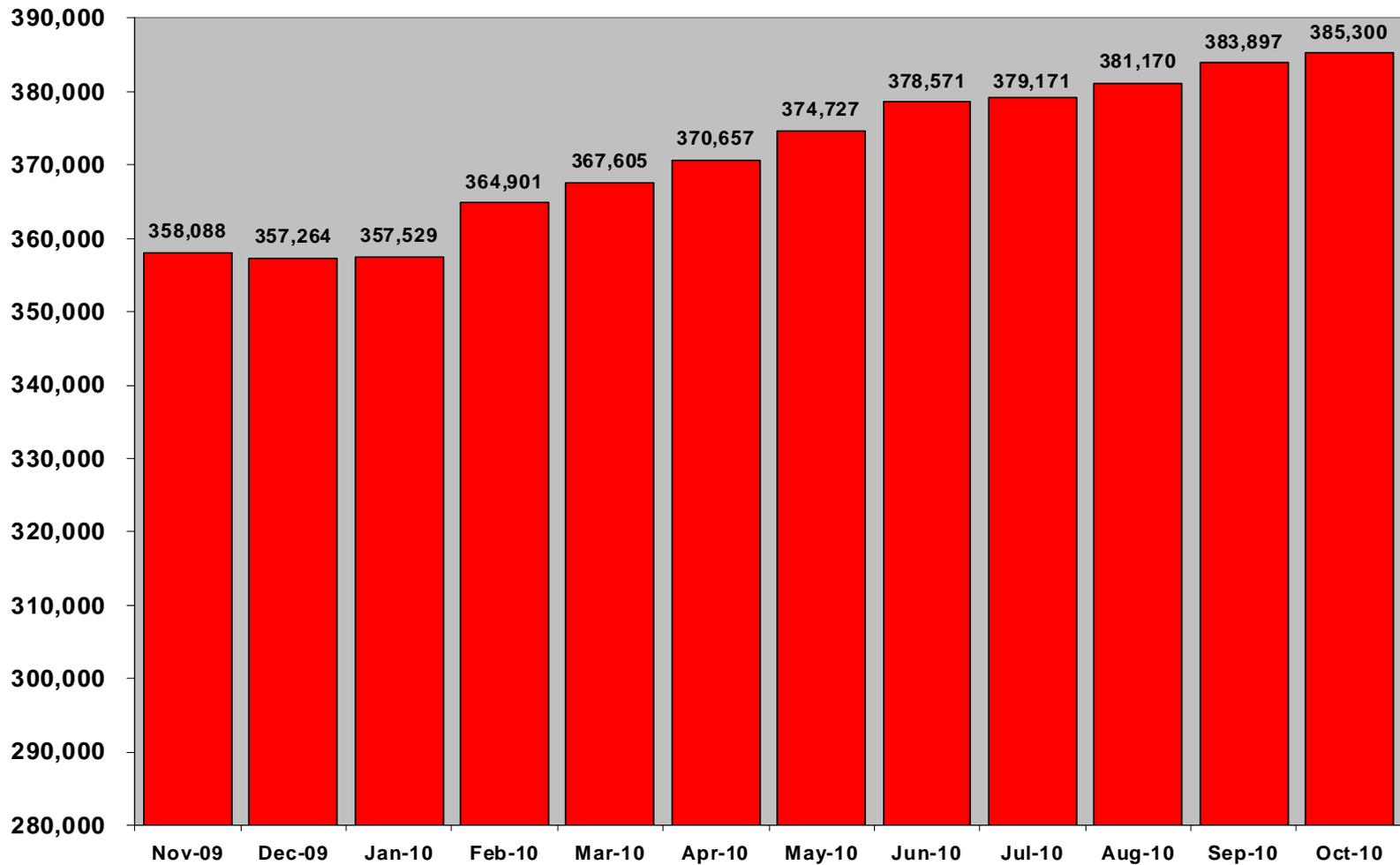


HUSKY and Charter Oak Programs

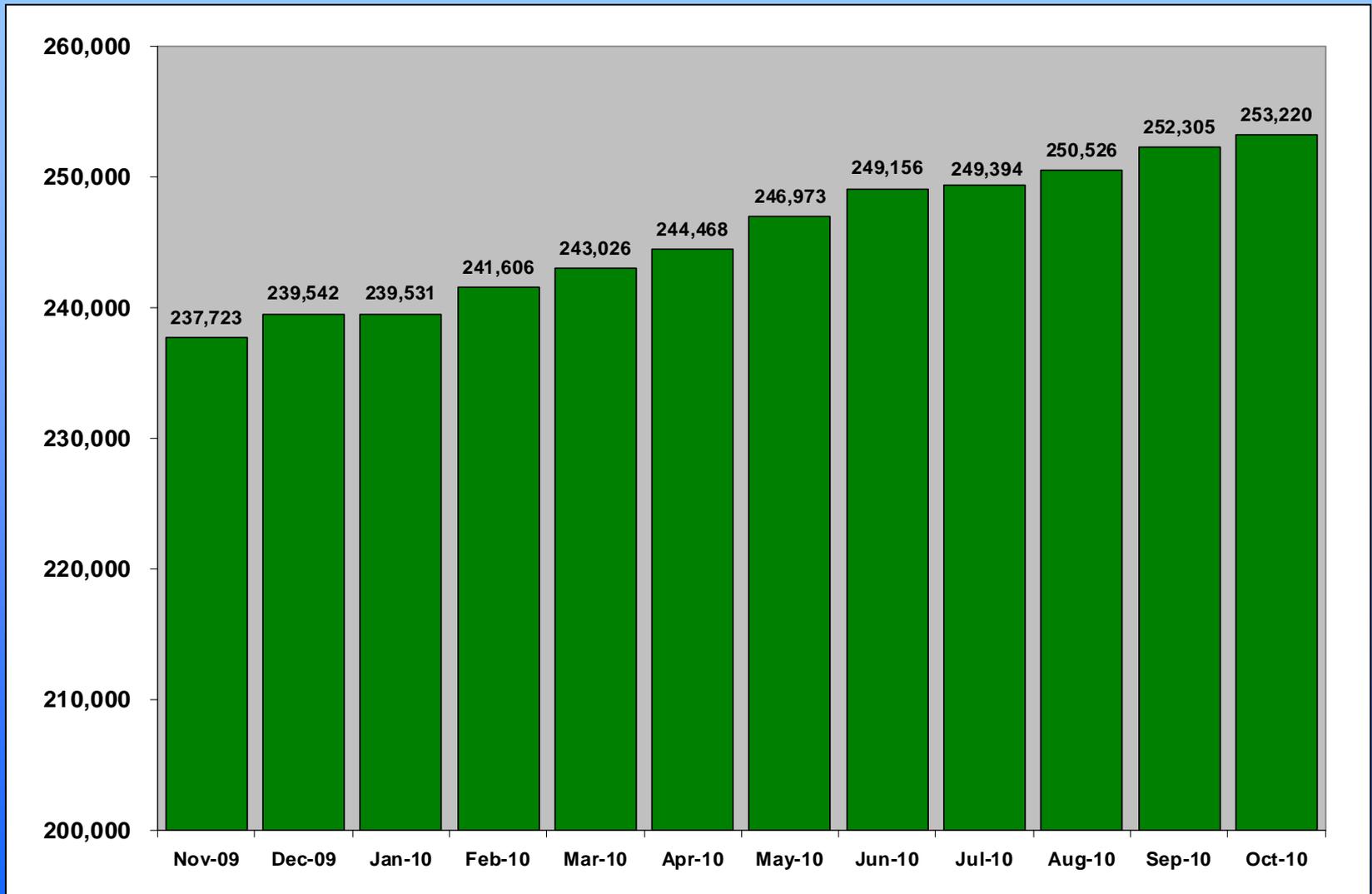
Update

October 8, 2010

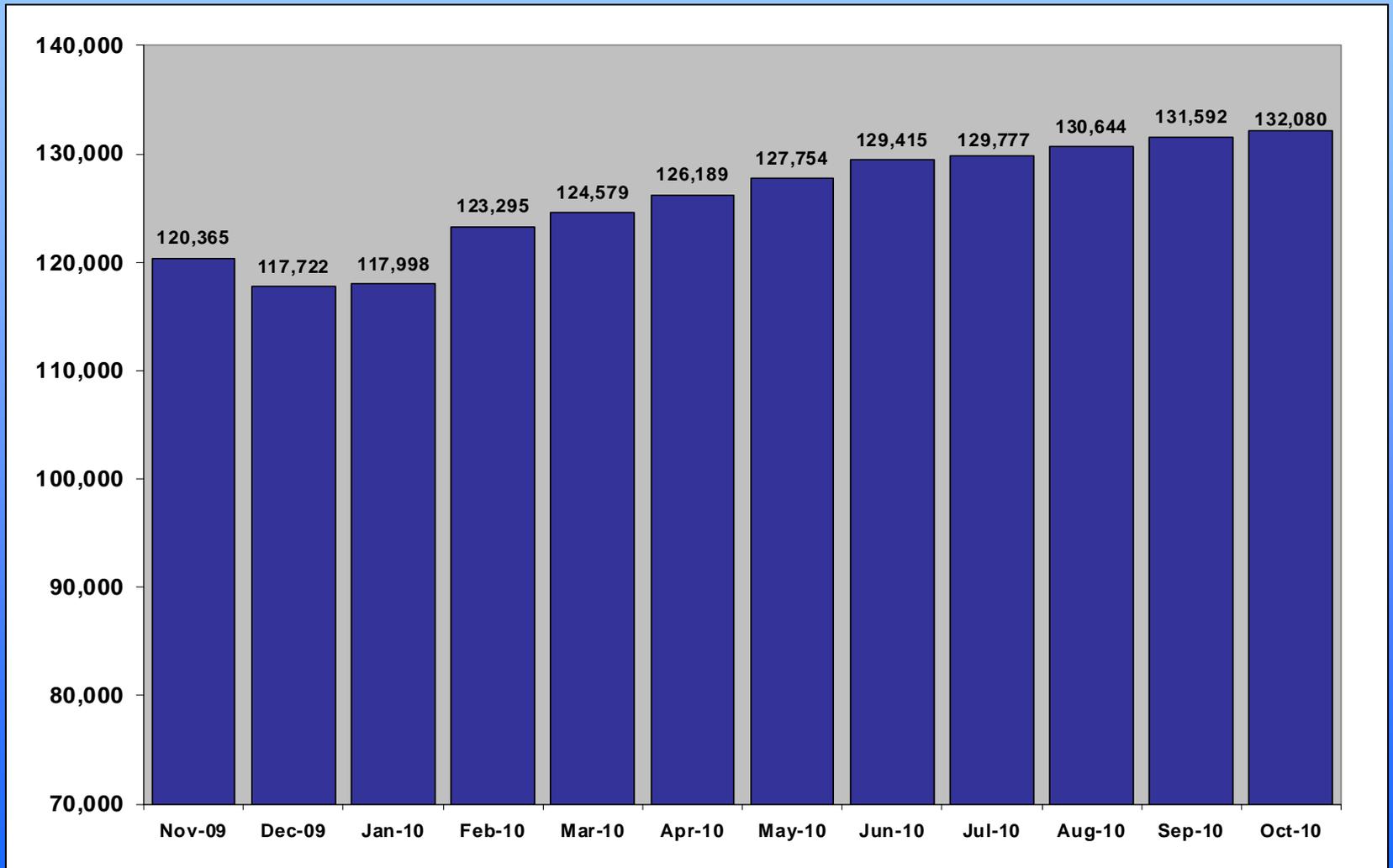
HUSKY A Enrollment Growth by Month (Previous 15 Months)



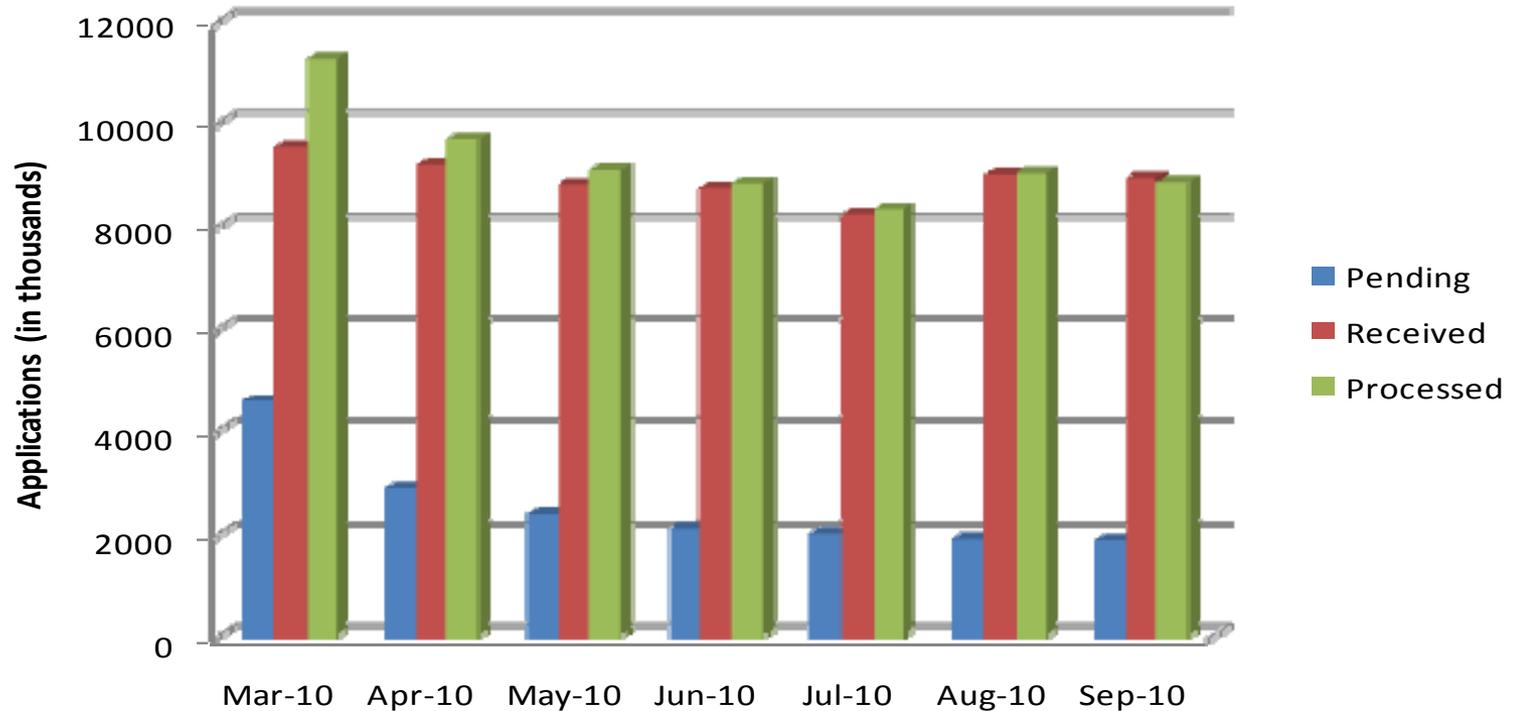
HUSKY A
Under 19-Year-Olds
Enrollment Growth by Month
(Previous 15 Months)



HUSKY A
Adults
Enrollment Growth by Month
(Previous 15 Months)



HUSKY Application Activity

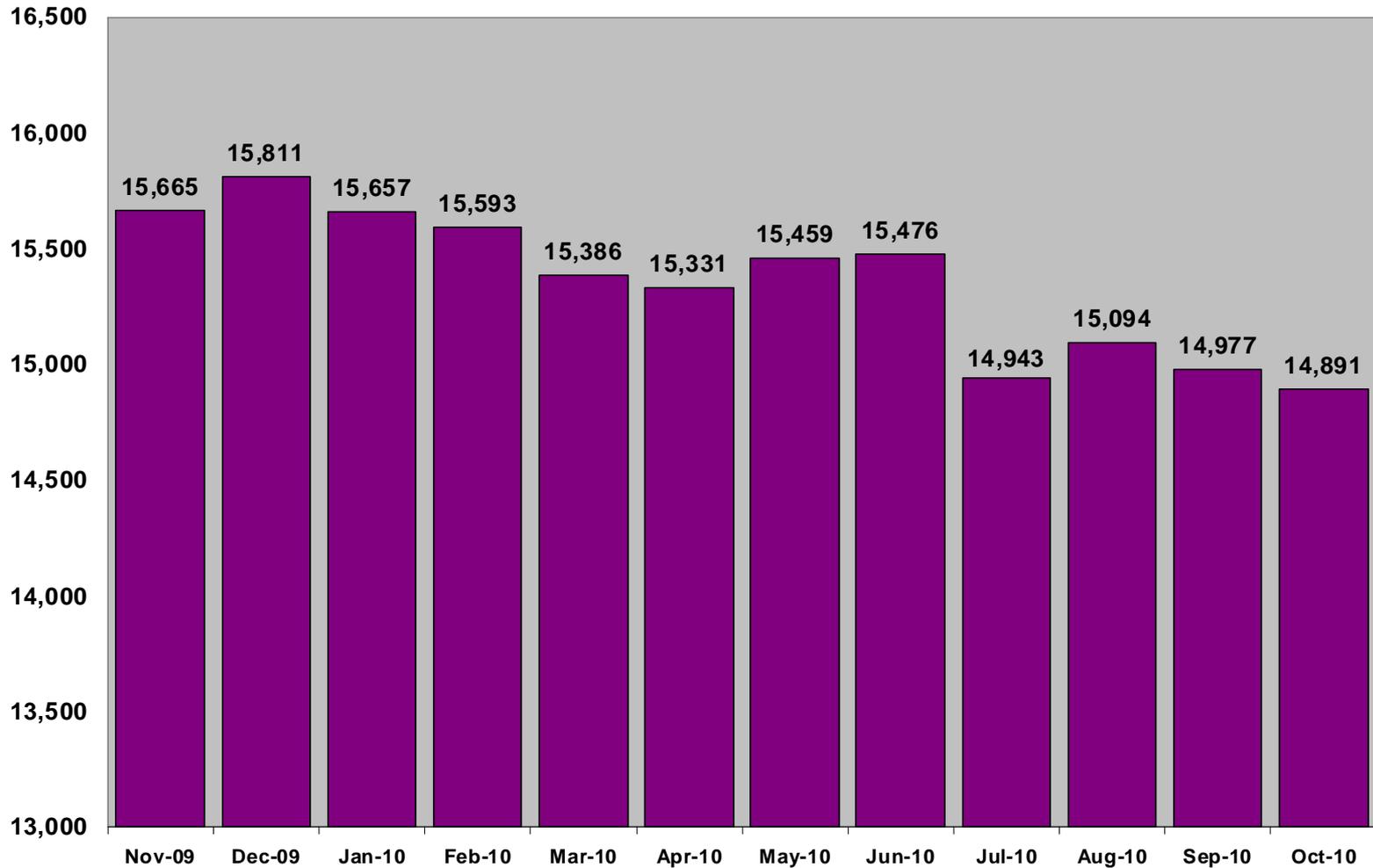


The total number of pending applications decreased from August to September by 1%

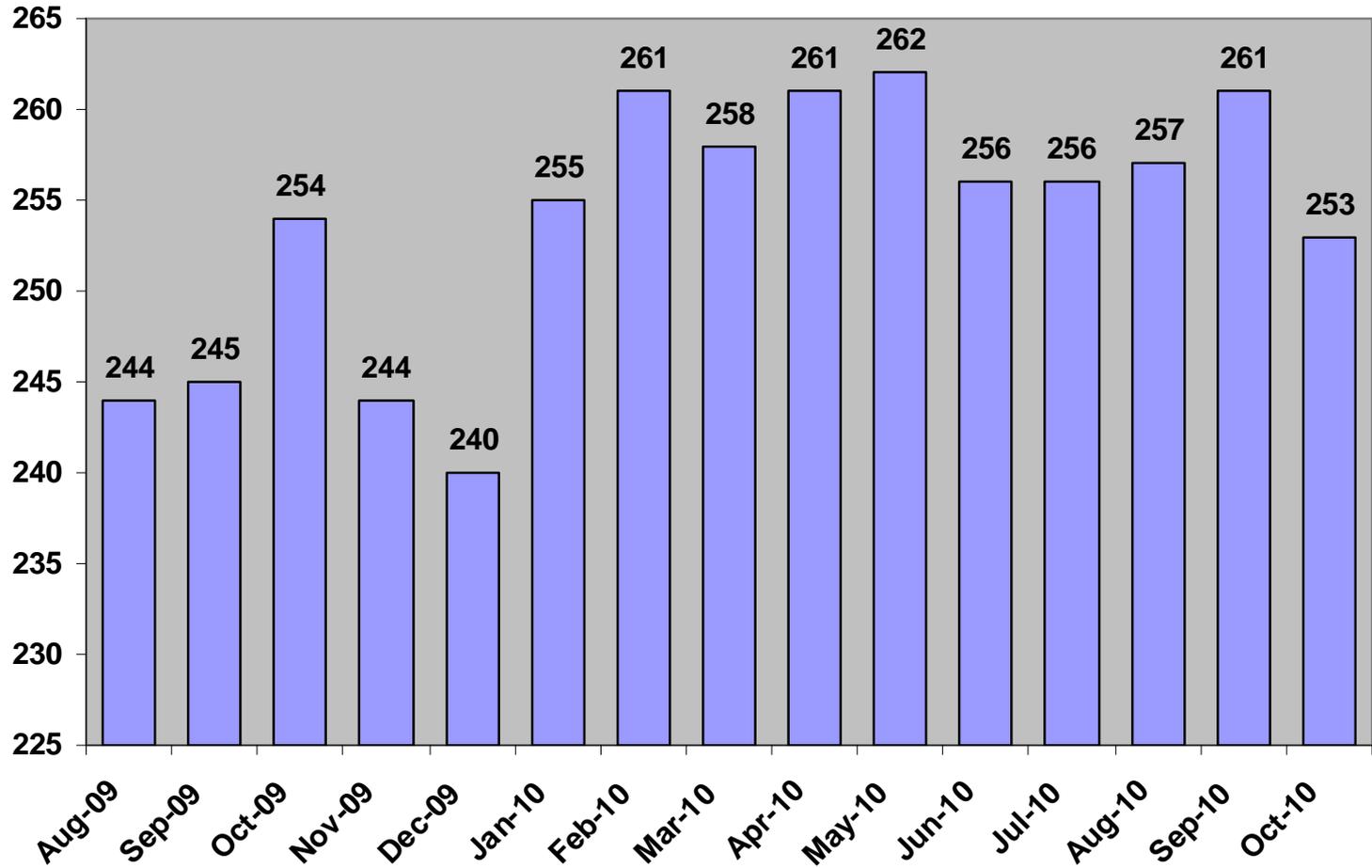
The total number of received applications decreased from August to September by 1%

The total number of processed applications decreased from August to September by 2%

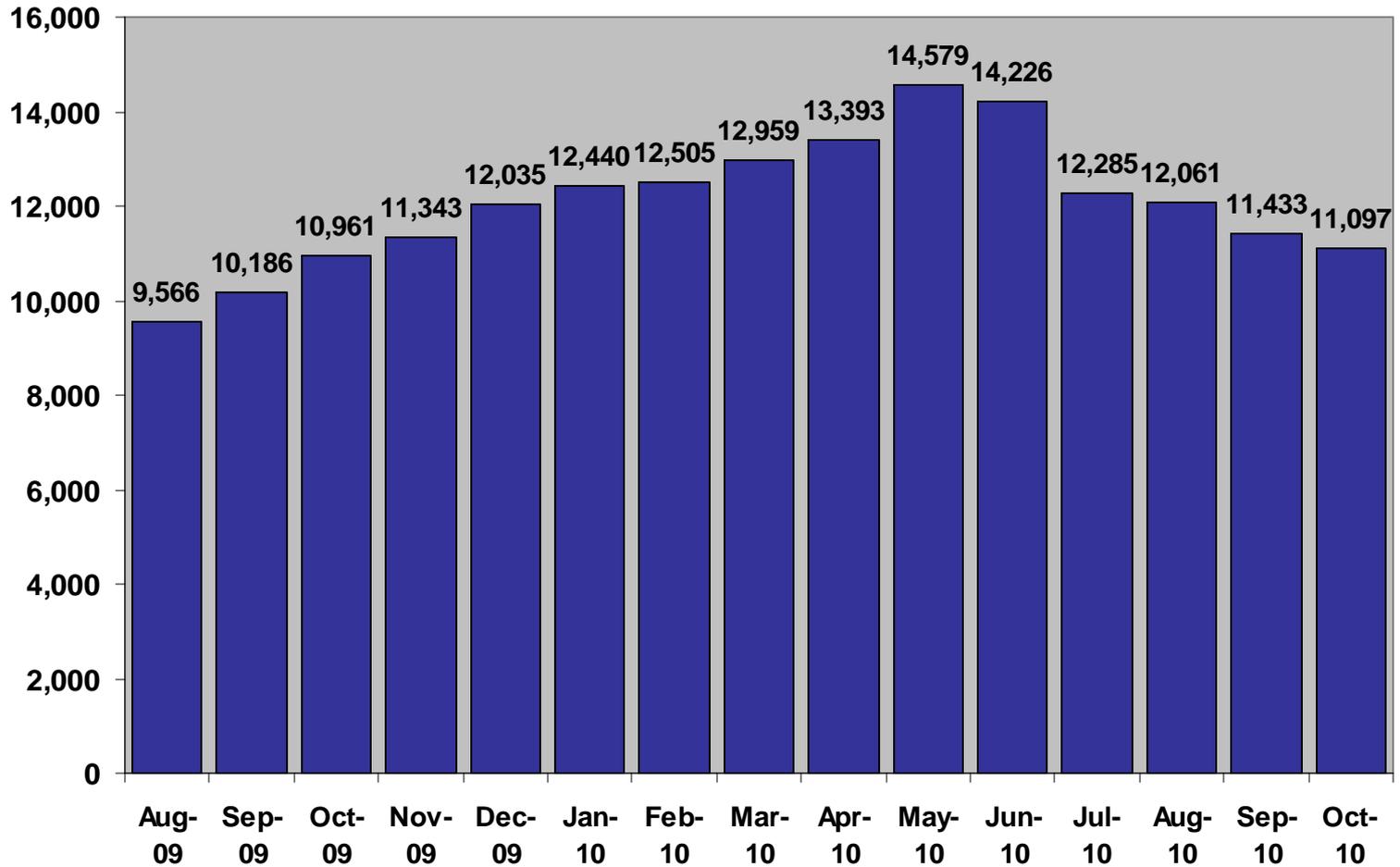
HUSKY B Enrollment Growth by Month (Previous 15 Months)



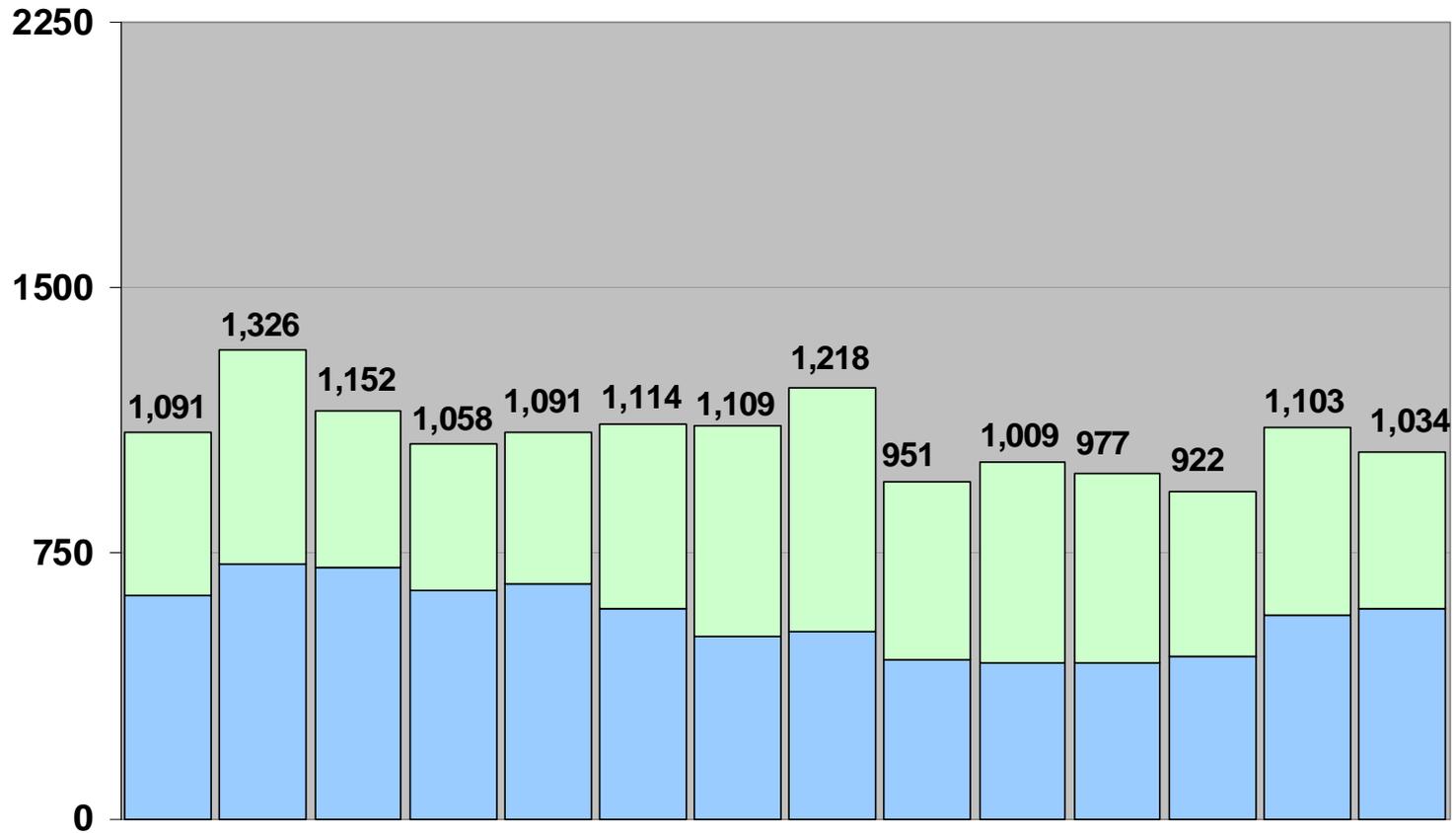
HUSKY PLUS Enrollment (Previous 15 Months)



Charter Oak Enrollment Growth By Month

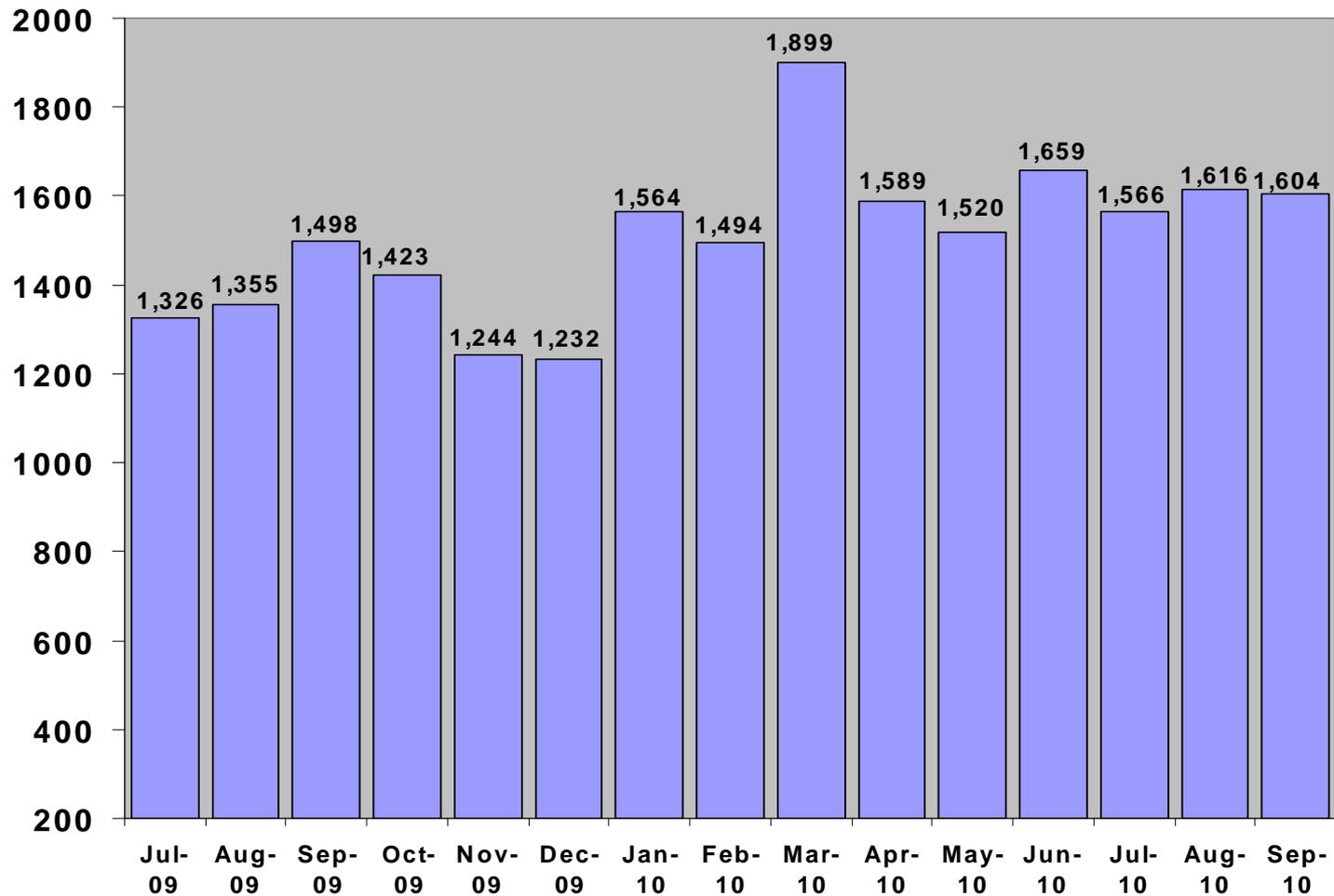


HUSKY (Only Children Applying) Applications Received New and Renewal

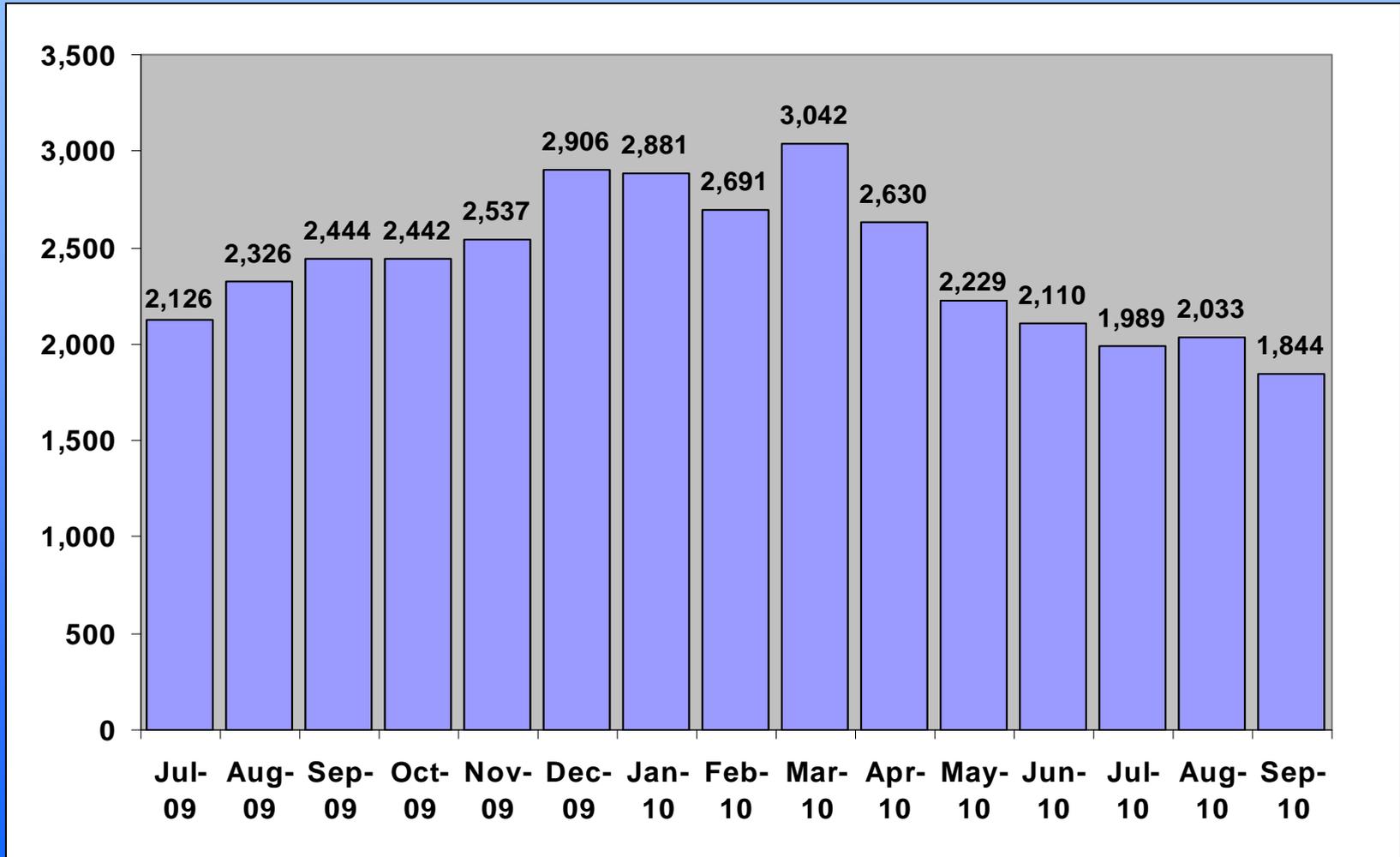


	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
Renewal	461	606	442	415	428	523	593	690	503	569	535	463	527	440
New	630	720	710	643	663	591	516	528	448	440	442	459	576	594
Total	1,091	1,326	1,152	1,058	1,091	1,114	1,109	1,218	951	1,009	977	922	1,103	1034

HUSKY/Charter Oak
(Both Children and Adults Applying)
Applications Received
New and Renewal



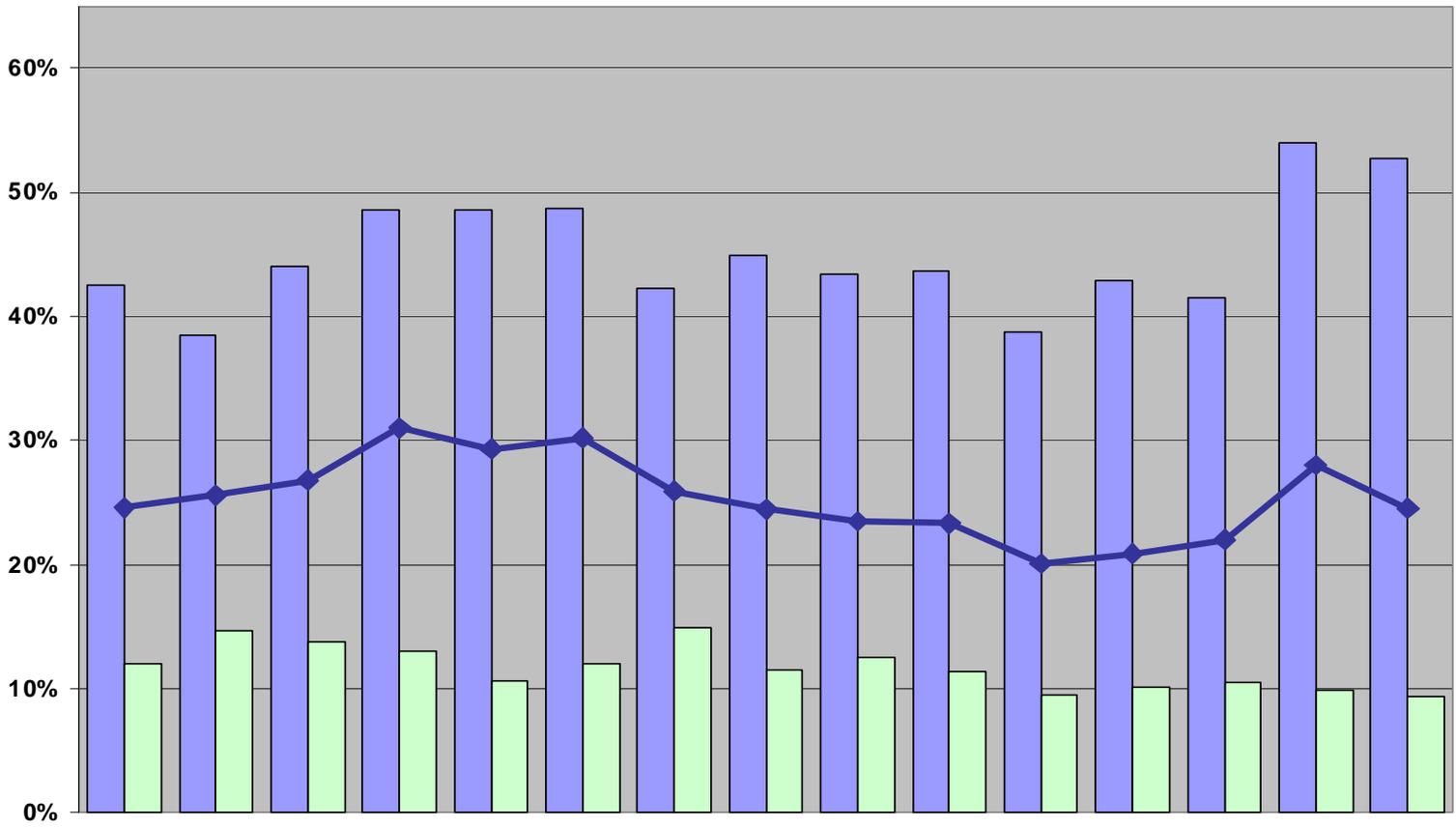
Charter Oak
(Only Adults Applying)
Applications Received
New and Renewal



HUSKY Only

Applications Referred to DSS

New, Renewal and Combined AUs

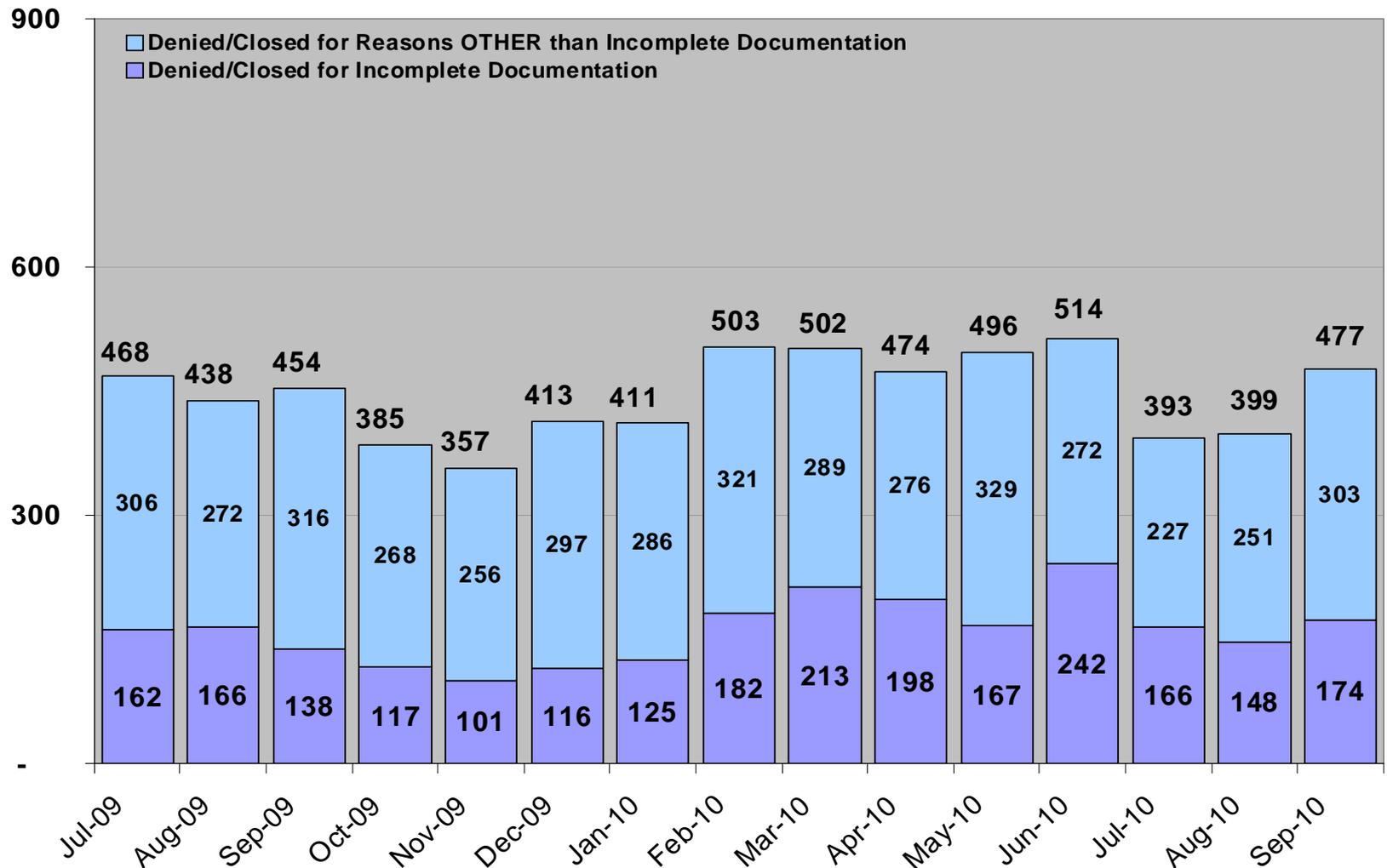


	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
New	42.5%	38.4%	44.0%	48.6%	48.6%	48.7%	42.3%	45.0%	43.4%	43.7%	38.8%	42.9%	41.5%	54.0%	52.7%
Renewal	12.0%	14.7%	13.8%	13.0%	10.6%	12.1%	14.9%	11.5%	12.6%	11.4%	9.5%	10.2%	10.5%	9.9%	9.3%
Combined	24.6%	25.6%	26.8%	31.0%	29.3%	30.2%	25.9%	24.4%	23.5%	23.3%	20.1%	20.9%	22.0%	28.0%	24.5%

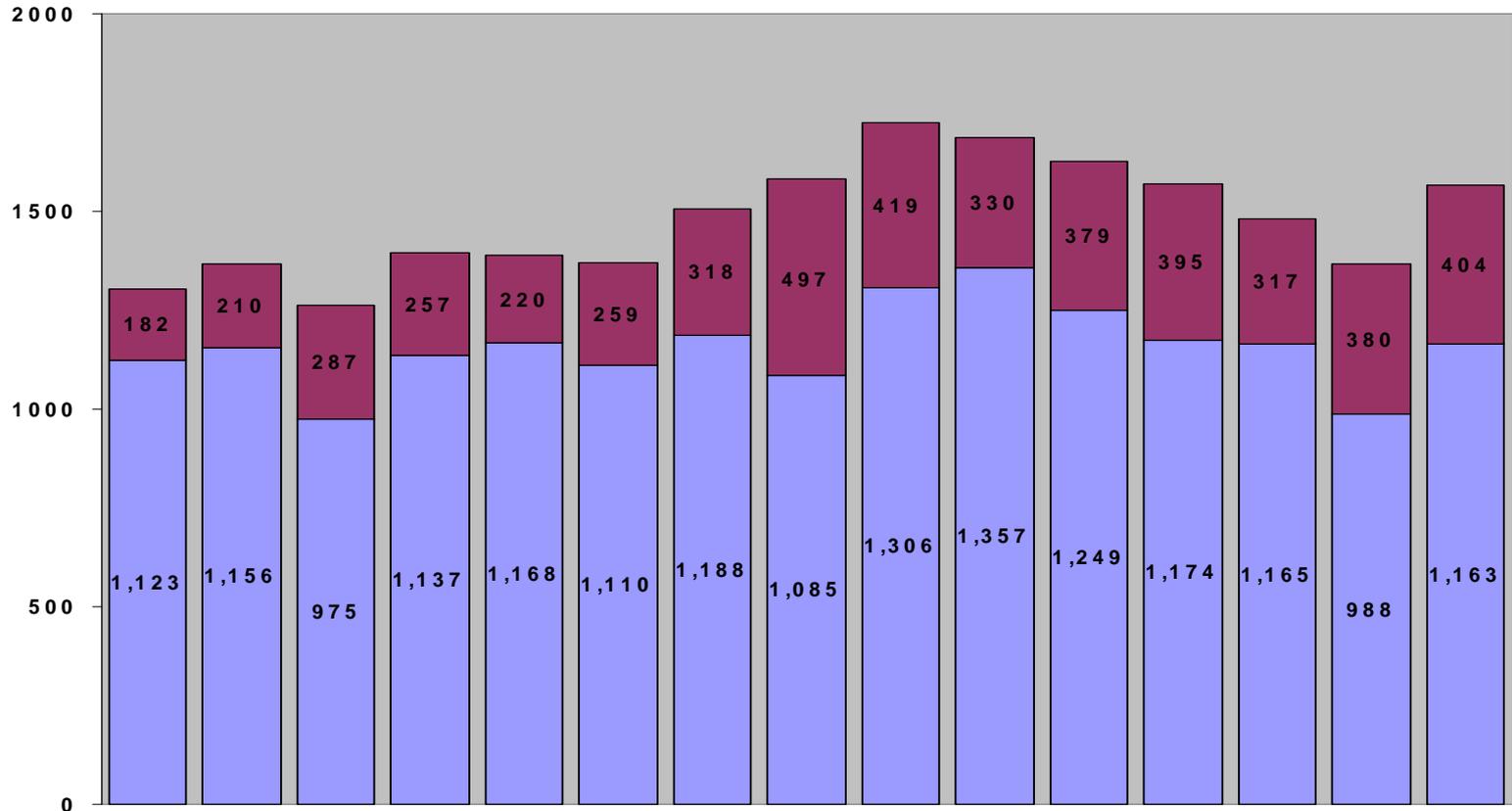
HUSKY B Only

Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

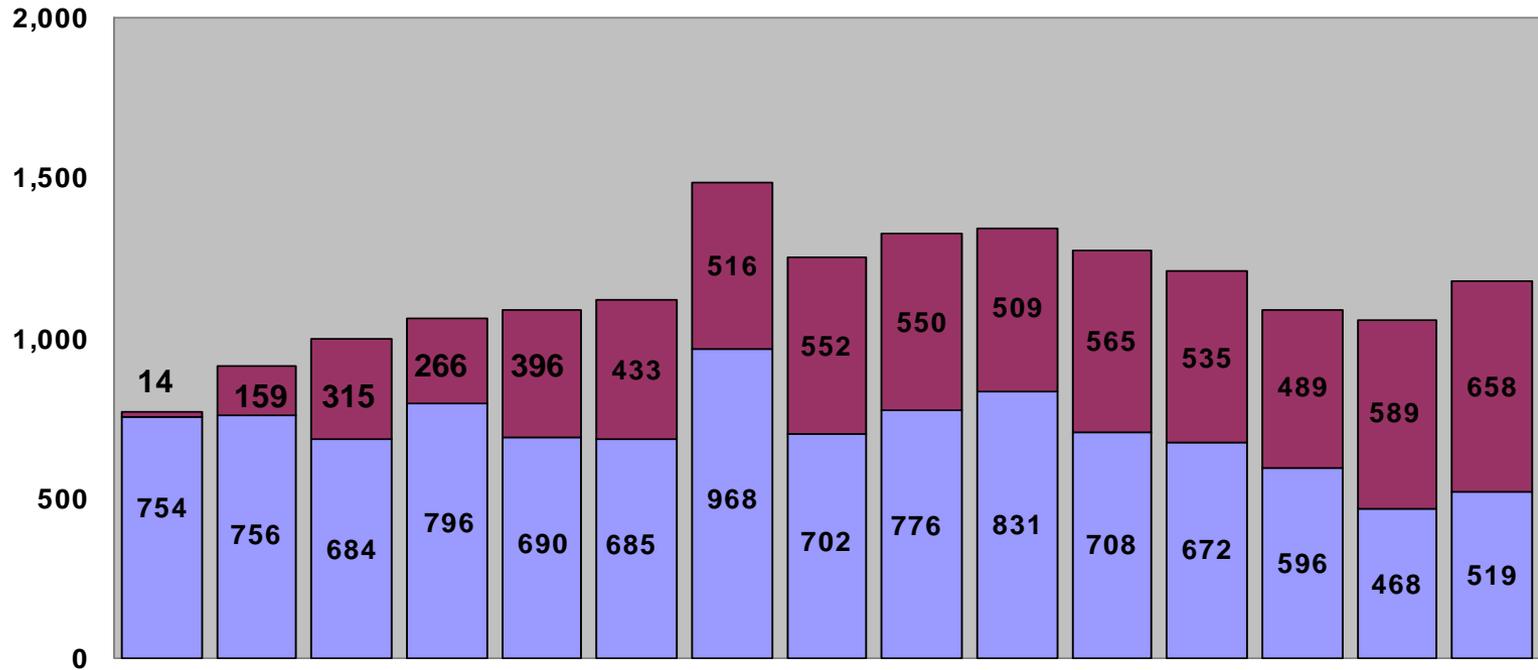


HUSKY B/Charter Oak Applications Denied or Closed



	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
Closed	182	210	287	257	220	259	318	497	419	330	379	395	317	380	404
Denied	1123	1156	975	1137	1168	1110	1188	1085	1306	1357	1249	1174	1165	988	1163

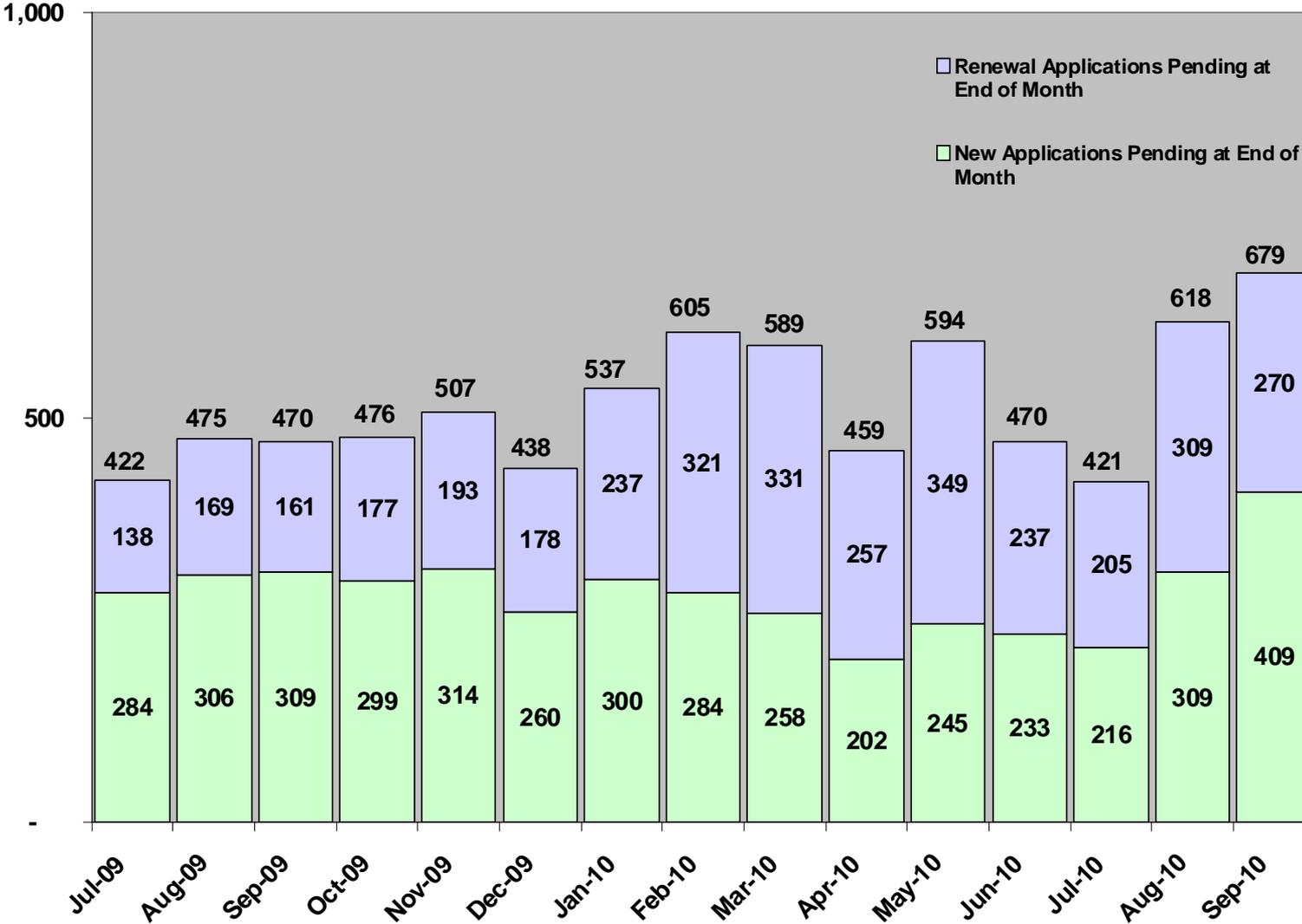
Charter Oak Applications Denied or Closed



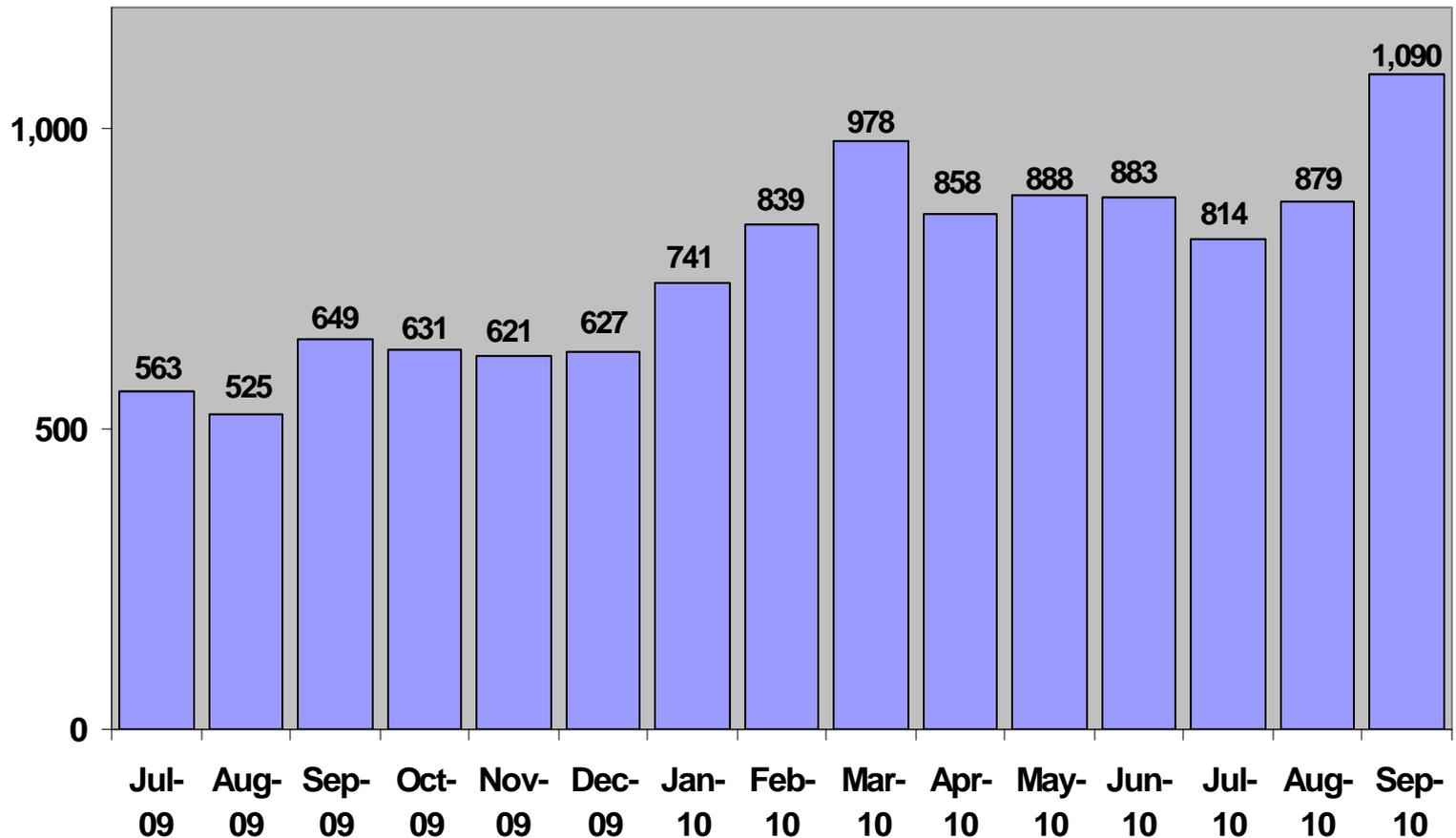
	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
■ Closed	14	159	315	266	396	433	516	552	550	509	565	535	489	589	658
■ Denied	754	756	684	796	690	685	968	702	776	831	708	672	596	468	519

HUSKY B Only

Applications Pending at End of Month



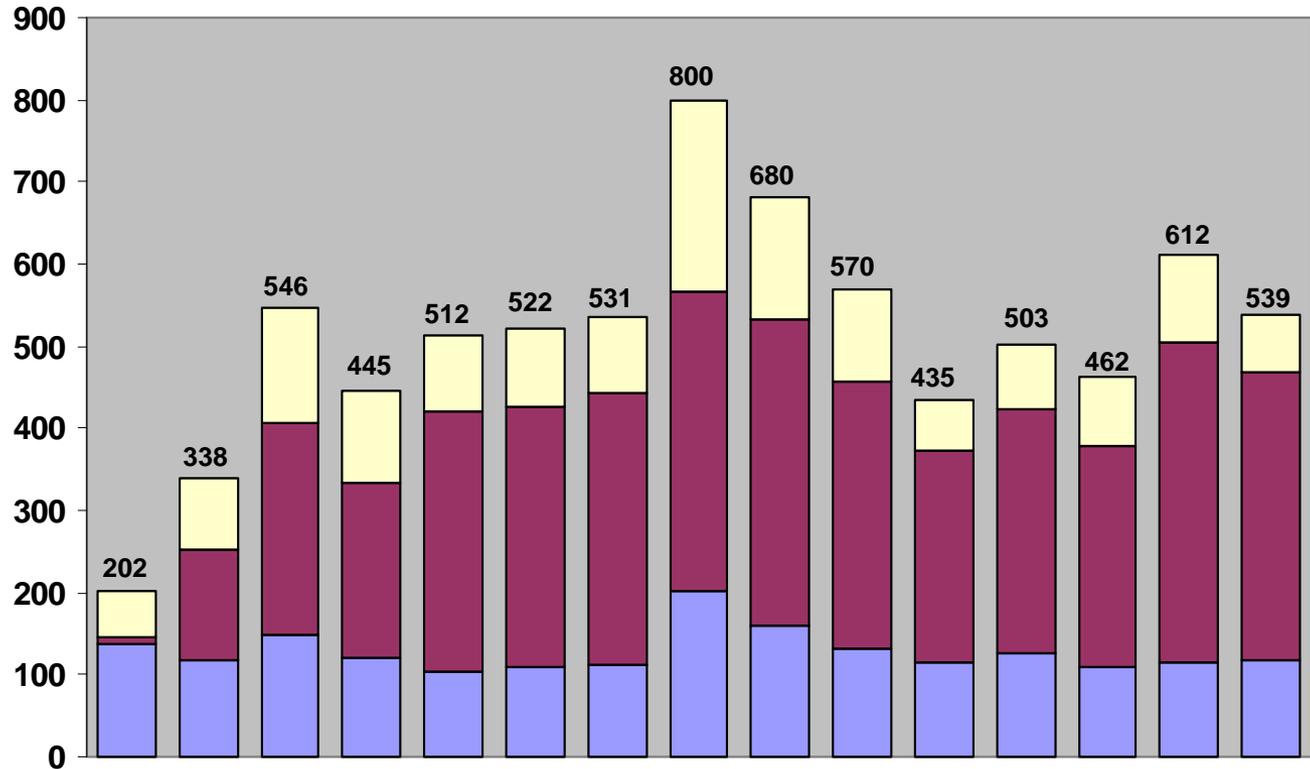
HUSKY B/Charter Oak Applications Pending at End of Month



Charter Oak Only
Applications Pending at End of Month



Did Not Reapply at Renewal by Application Type



	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
HUSKY B/Charter Oak	55	85	139	112	92	96	93	234	148	114	62	79	84	106	71
Charter Oak	10	135	259	212	316	317	331	363	371	323	258	299	268	392	351
HUSKY B	137	118	148	121	104	109	112	203	161	133	115	125	110	114	117

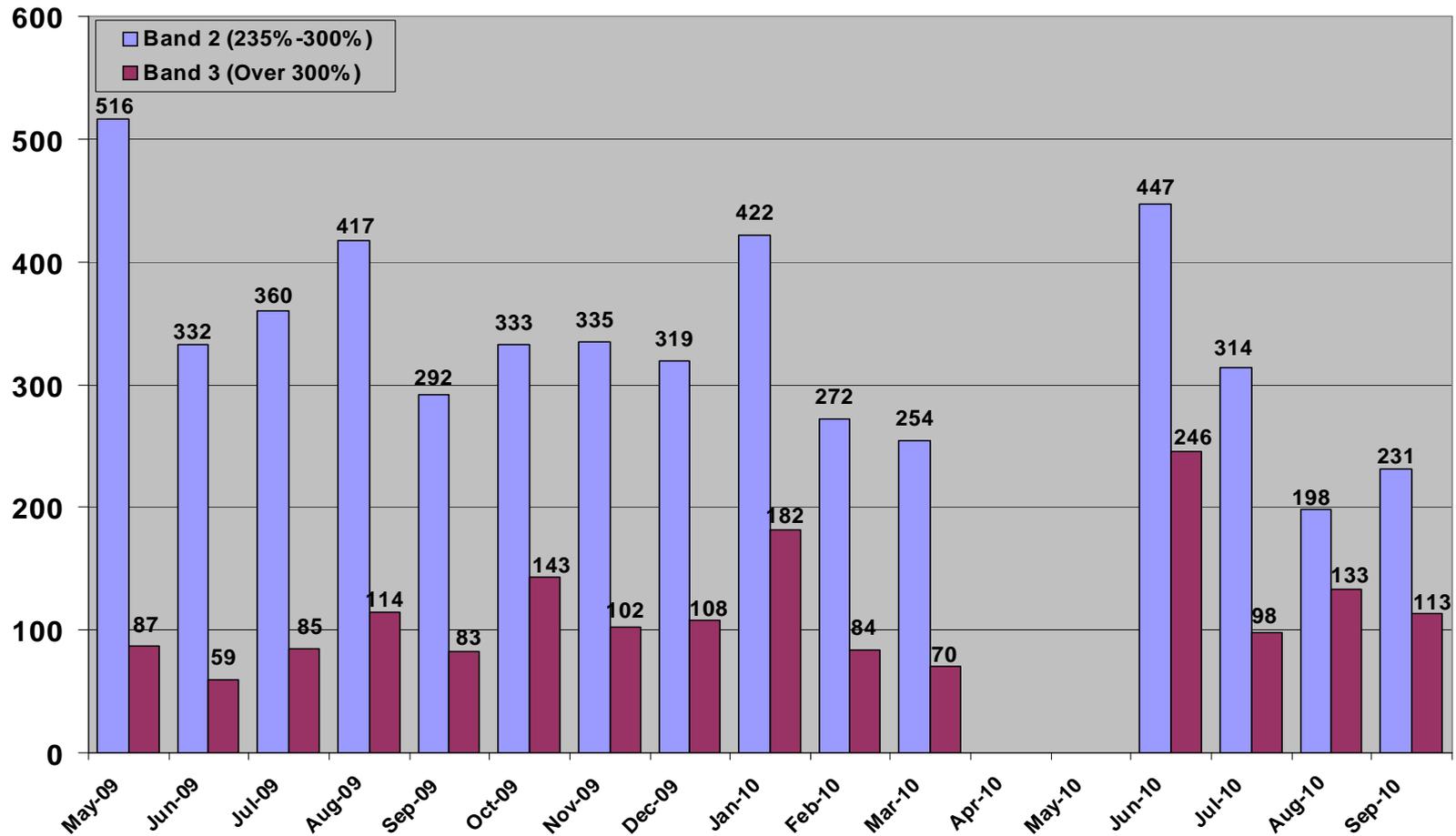
HUSKY A Default Enrollments

Targeted Mandatories	8,904
Aetna Better Health	826
AmeriChoice	814
Community Health Network	878
Total Default Enrollments	2,518
Default Rate	28.3%
Mandatory Choice Rate	71.7%

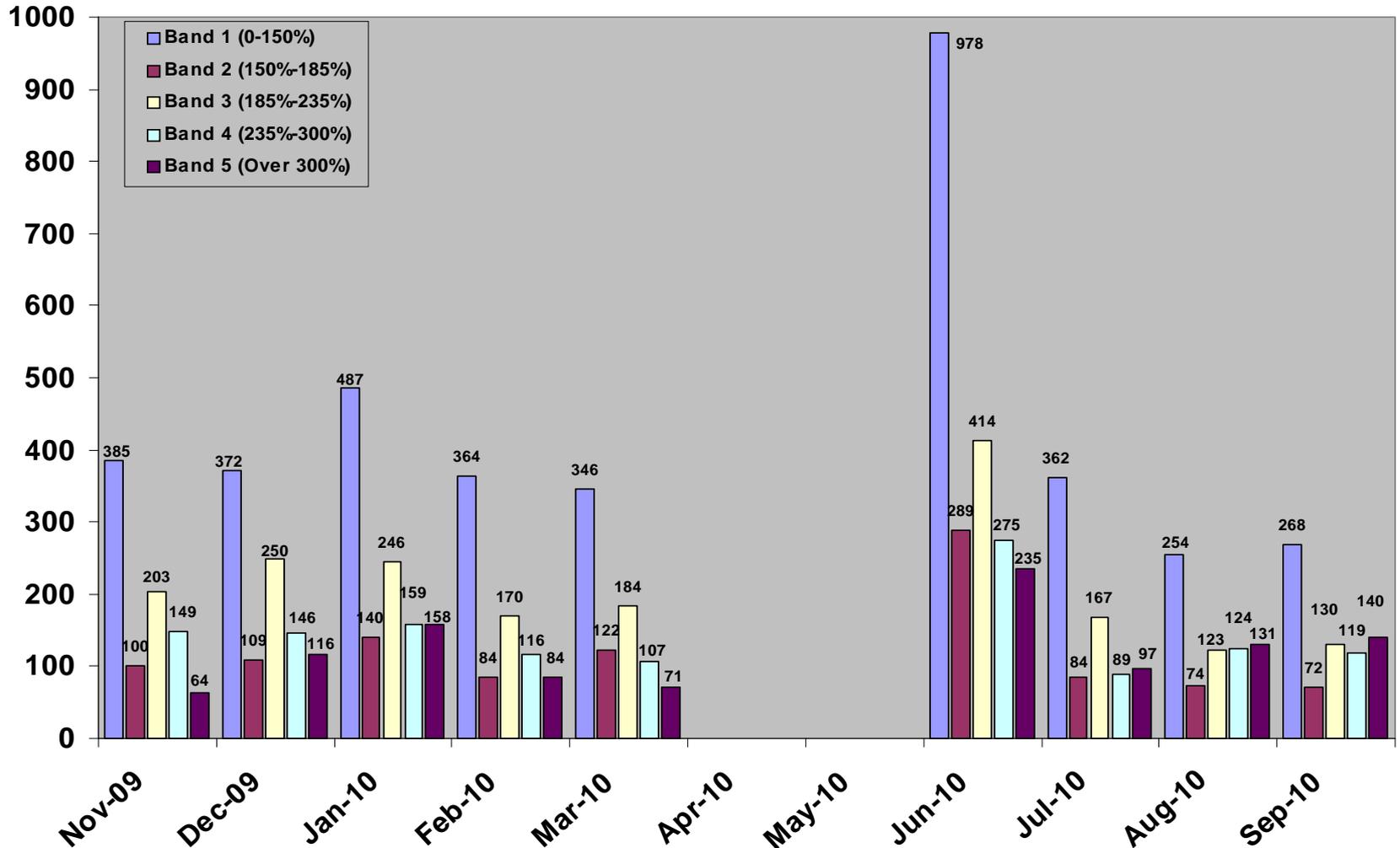
HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	172	158	202	536	53.28%
Other (disenrollment)	55	59	65	180	17.89%
No Reason Given	22	18	16	56	5.57%
Specialist not in plan	13	23	16	53	5.27%
Client's PCP left plan	2	3	38	43	4.27%
Hospital/dinic not participating in plan	25	7	6	38	3.78%
Dissatisfaction with plan	10	4	17	31	3.08%
Client chose after auto default started	9	14	0	31	3.08%
Plan's providers too far	5	4	0	9	0.88%
Accidentally chose wrong plan	4	1	2	7	0.70%
Discriminatory treatment	0	0	6	6	0.60%
Continuous inappropriate denial of care or payment for care	0	5	0	5	0.50%
Medical facilities too far away	1	4	0	5	0.50%
Trouble getting prescriptions	2	3	0	5	0.50%
Dissatisfaction with PCP	1	0	0	1	0.10%
			Total	1,006	100.00%

HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



Charter Oak Program Disenrolled - Failure to Pay Premium



**HUSKY A Count of Enrollees By County By Plan
As of 10/01/2010**

County	Aetna Better Health	AmeriChoice by Healthcare	Community Health Network	PCCM	Total
Fairfield	20,379	14,575	48,687	0	83,641
Hartford	28,299	13,506	68,699	72	110,576
Litchfield	4,635	1,107	10,100	7	15,849
Middlesex	3,032	863	7,288	0	11,183
New Haven	23,374	10,388	76,292	353	110,407
New London	4,774	3,411	20,401	0	28,586
Tolland	2,843	1,356	5,027	9	9,235
Windham	3,256	2,030	10,513	24	15,823
Total	90,592	47,236	247,007	465	385,300

**HUSKY B Count of Enrollees By County By Plan
As of 10/01/2010**

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1,176	643	1,915	3,734
Hartford	1,336	272	2,136	3,744
Litchfield	401	64	727	1,192
Middlesex	197	37	392	626
New Haven	1,021	242	2,299	3,562
New London	239	88	673	1,000
Tolland	220	55	261	536
Windham	161	38	298	497
Total	4,751	1,439	8,701	14,891

HUSKY B Enrollment By Plan By Band As of 10/01/2010

Health Plan	Premium Bands			Total
	01	02	03	
Aetna Better Health	2,564	1,766	421	4,751
AmeriChoice by United Healthcare	877	459	103	1,439
Community Health Network	4,799	3,166	736	8,701
Total Enrollment by Premium Band	8,240	5,391	1,260	14,891

Premium Band	Definition
01	From 185% up to 235% of FPL
02	From 235% up to 300% of FPL
03	Over 300% of FPL

Charter Oak Enrollment By County By Plan
As of 10/01/2010

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1,282	642	476	2,400
Hartford	1,147	377	1,203	2,727
Litchfield	392	99	389	880
Middlesex	237	67	187	491
New Haven	1,666	475	788	2,929
New London	238	168	331	737
Tolland	234	88	181	503
Windham	188	49	193	430
Total	5,384	1,965	3,748	11,097

Charter Oak Enrollment By Plan By Band As of 10/01/2010

Health Plan	Premium Bands										Total
	Subsidized					Unsubsidized					
	01	02	03	04	05	A	B	C	D	E	
Aetna Better Health	2,158	583	767	651	526	107	74	138	157	223	5,384
AmeriChoice by United Healthcare	732	204	292	261	216	44	26	58	57	75	1,965
Community Health Network	1,457	399	658	485	287	68	40	97	119	138	3,748
Total Enrollment by Premium Band	4,347	1,186	1,717	1,397	1,029	219	140	293	333	436	11,097

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Charter Oak
Age by Premium Band
As of 10/01/2010

	19-30 Years	31-40 Years	41-50 Years	51-64 Years	Total
Band 1	975	302	730	2,340	4,347
Band 2	140	70	207	769	1,186
Band 3	100	249	445	923	1,717
Band 4	53	158	371	815	1,397
Band 5	30	76	166	757	1,029
Band A	32	18	24	145	219
Band B	12	8	25	95	140
Band C	13	51	72	157	293
Band D	22	40	88	183	333
Band E	26	52	85	273	436
Total	1,403	1,024	2,213	6,457	11,097

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Connecticut Pre- Existing Condition Insurance Plan (CT PCIP)

- **CT PCIP Application Activity**
 - Over 3000 HUSKY/COAK/LIA/PCIP applications reviewed by ACS in September
 - 806 individuals qualified for HUSKY B Band 3, Charter Oak or CT PCIP
 - All 806 screened for CT PCIP
 - 129 (nearly 16%) are potentially eligible for CT PCIP
 - 9 enrolled in CT PCIP (as of 11/1/10)
 - Remaining 677 may enroll with Charter Oak or HUSKY B Band 3
- **Interest in the CT PCIP to date**
 - 387 calls received by ACS inquiring about the program
 - Approximately 2, 862 hits to the website