

# Medicaid Managed Care Council

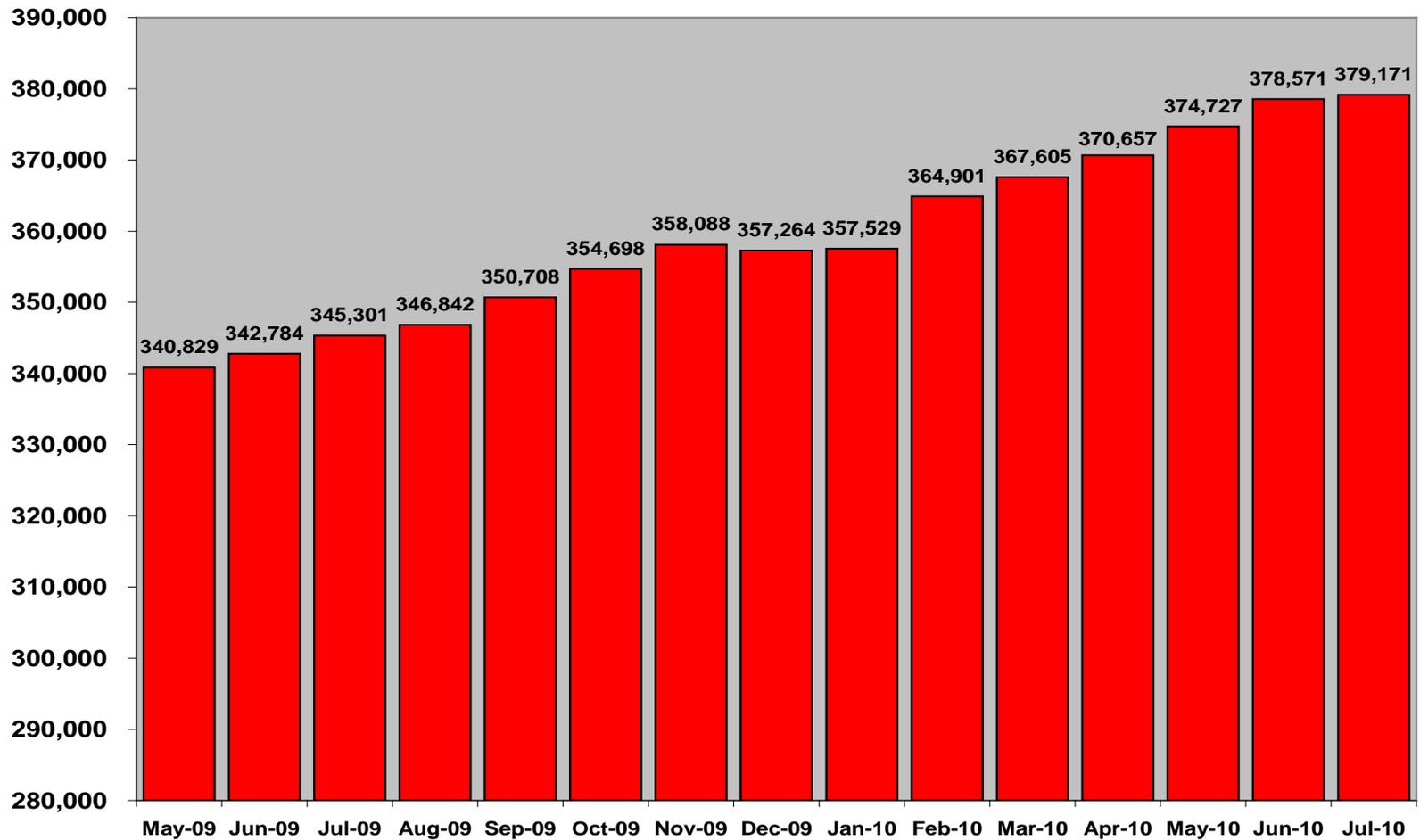


**HUSKY and Charter Oak Programs**

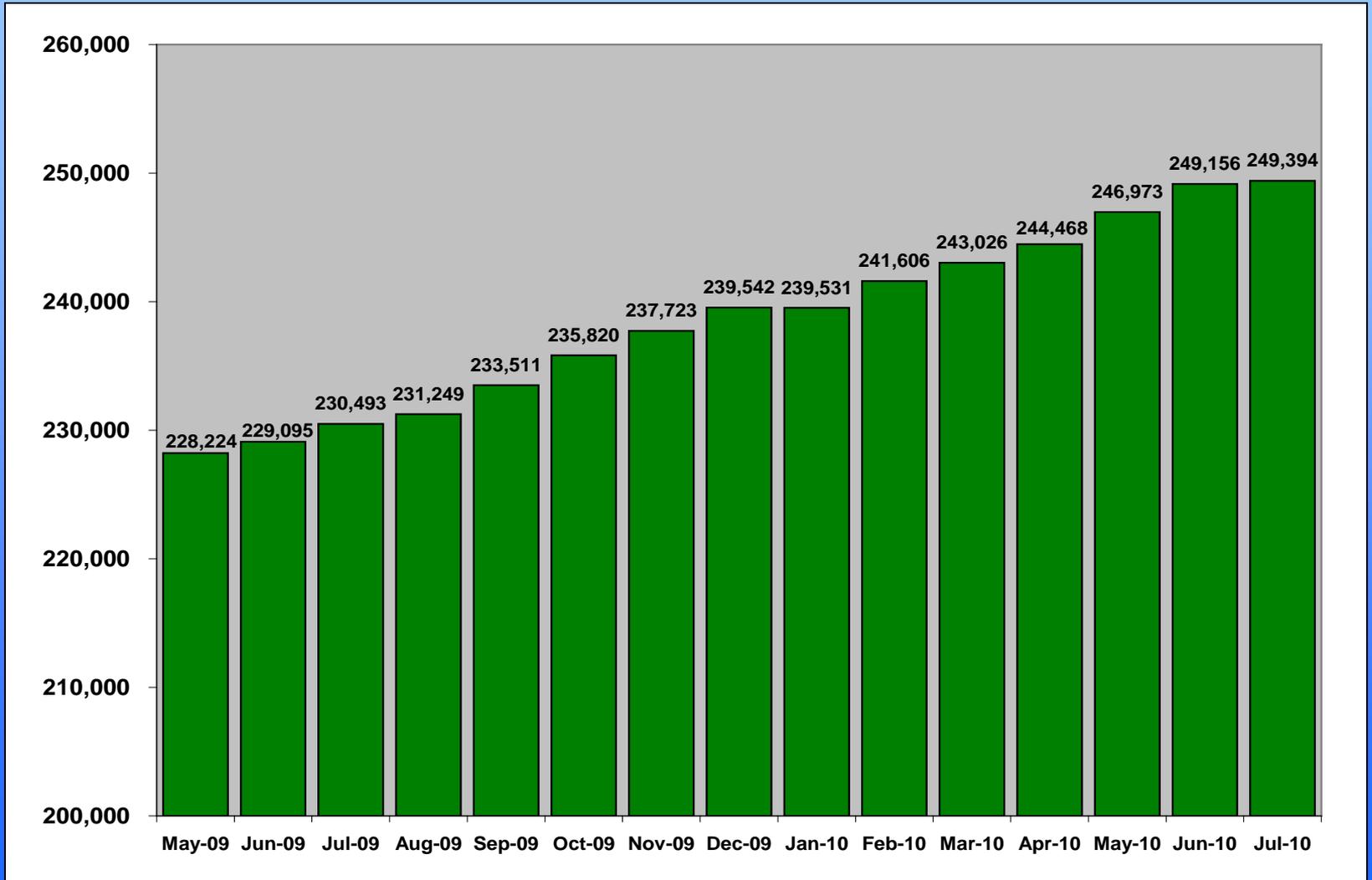
Update

*July 9, 2010*

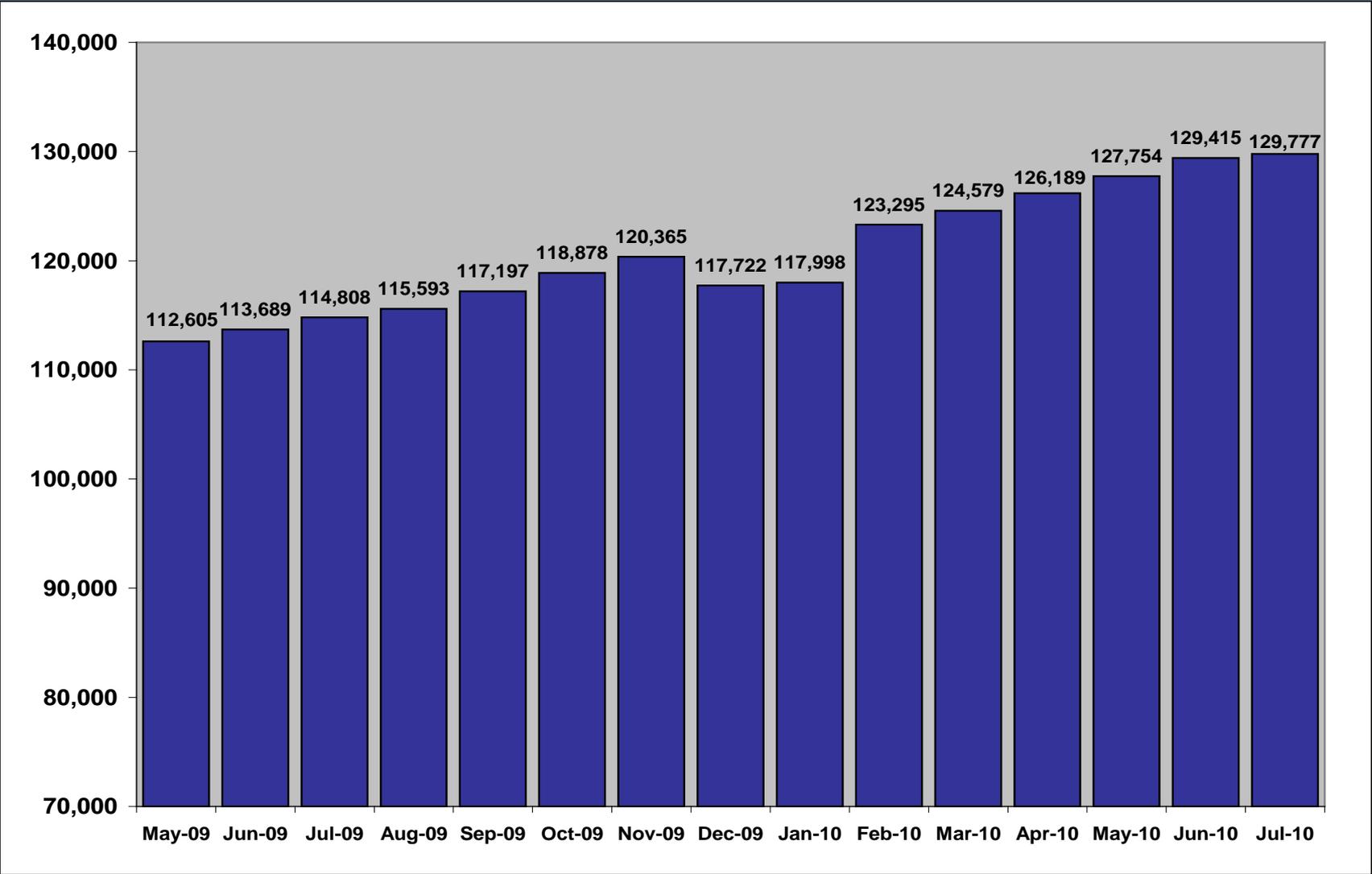
# HUSKY A Enrollment by Month (Previous 15 Months)



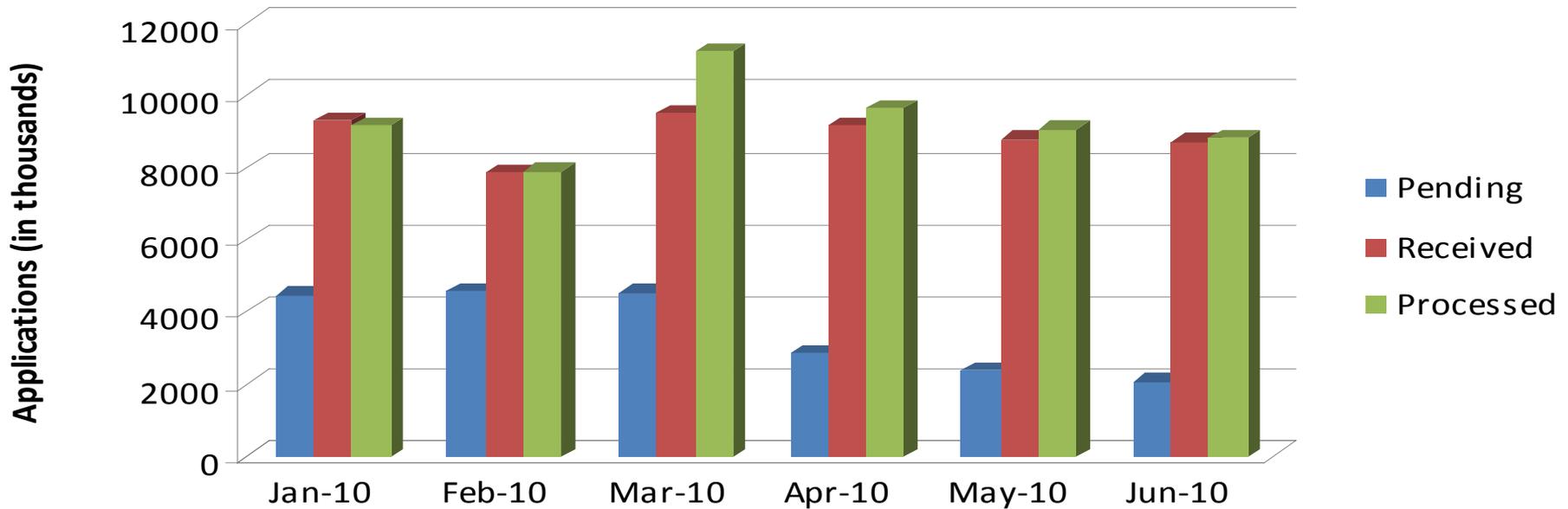
HUSKY A  
Under 19-Year-Olds  
Enrollment by Month  
(Previous 15 Months)



HUSKY A  
Adults  
Enrollment by Month  
(Previous 15 Months)



# HUSKY Application Activity

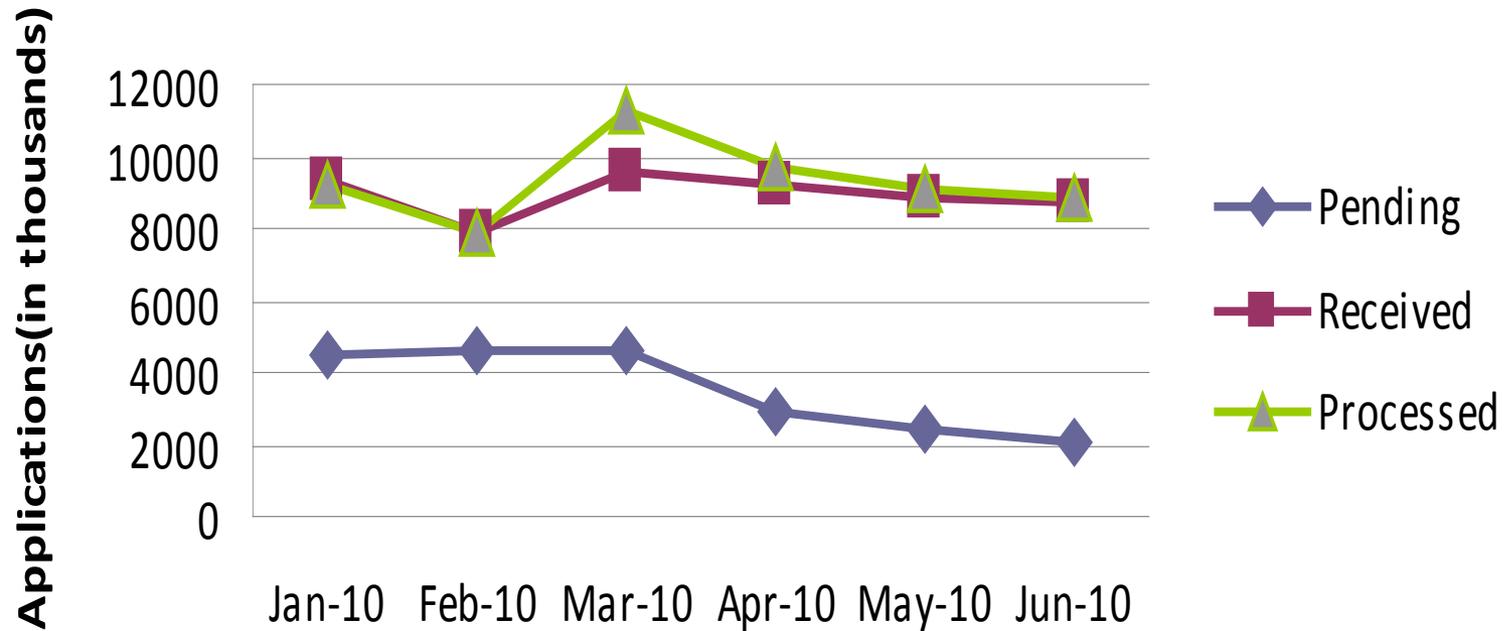


The total number of pending applications decreased from May to June by 12%

The total number of received applications decreased from May to June by 1%

The total number of processed applications decreased from May to June by 3%

# HUSKY Application Activity

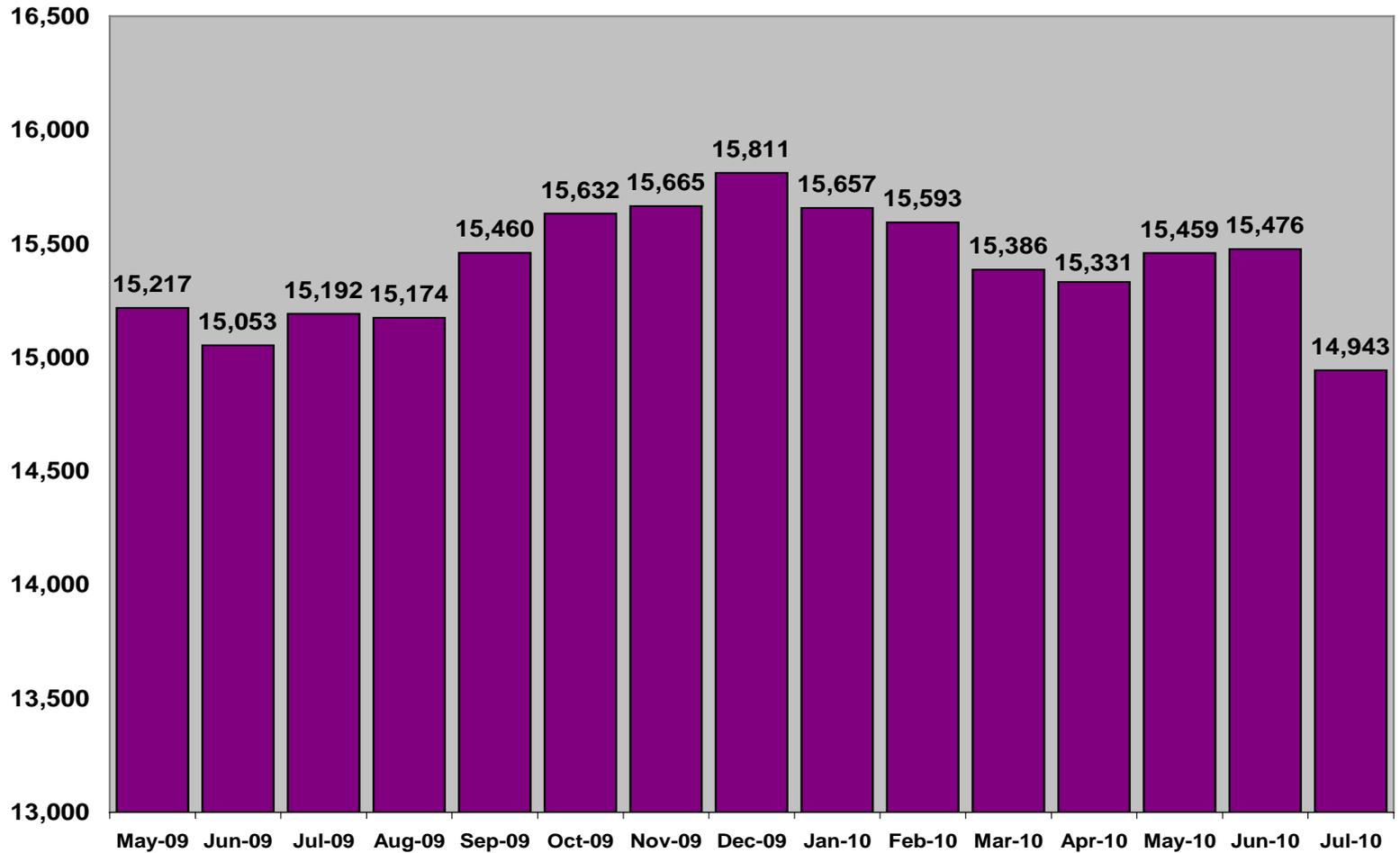


The total number of pending applications decreased from May to June by 12%

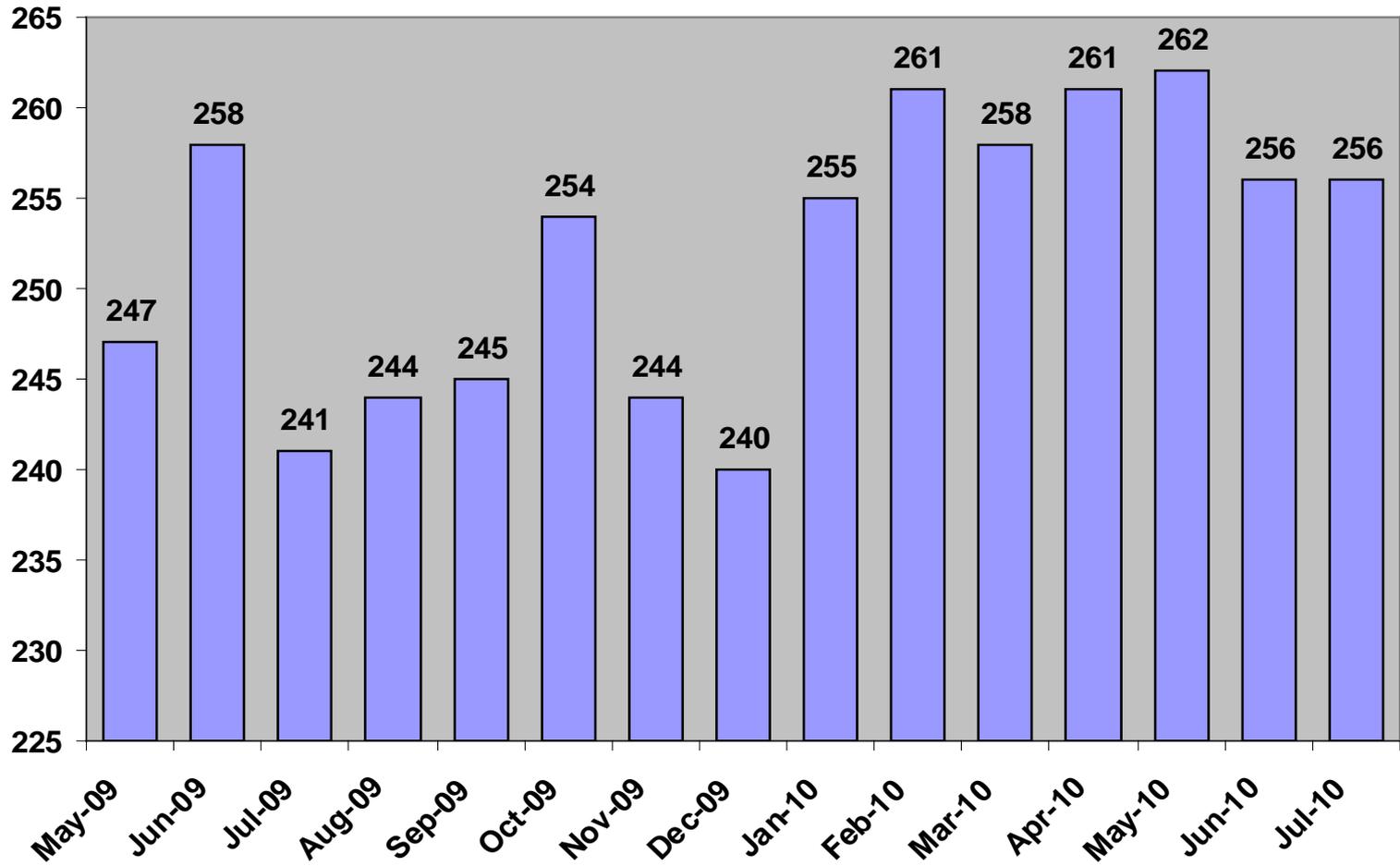
The total number of received applications decreased from May to June by 1%

The total number of processed applications decreased from May to June by 3%

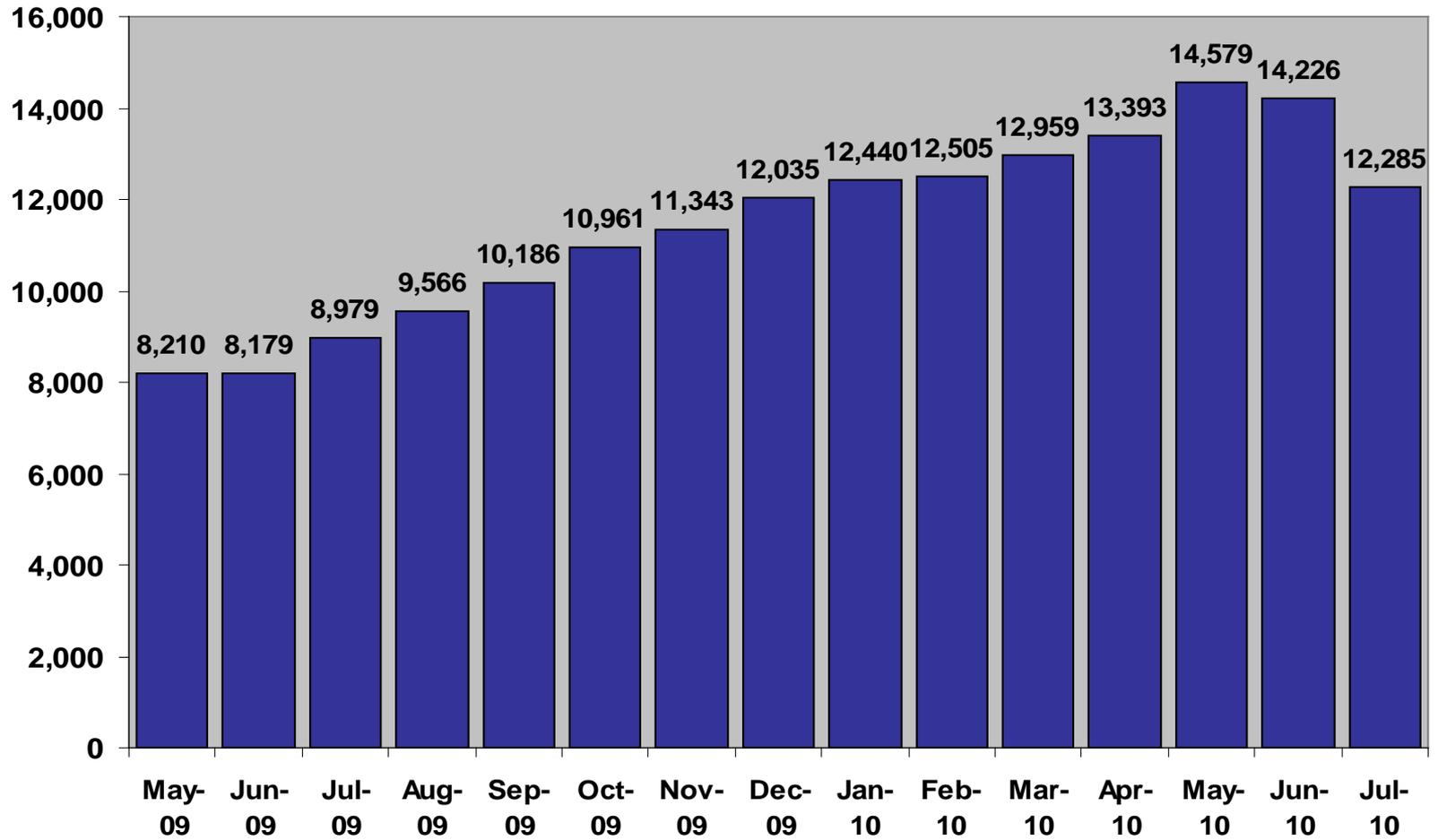
# HUSKY B Enrollment by Month (Previous 15 Months)



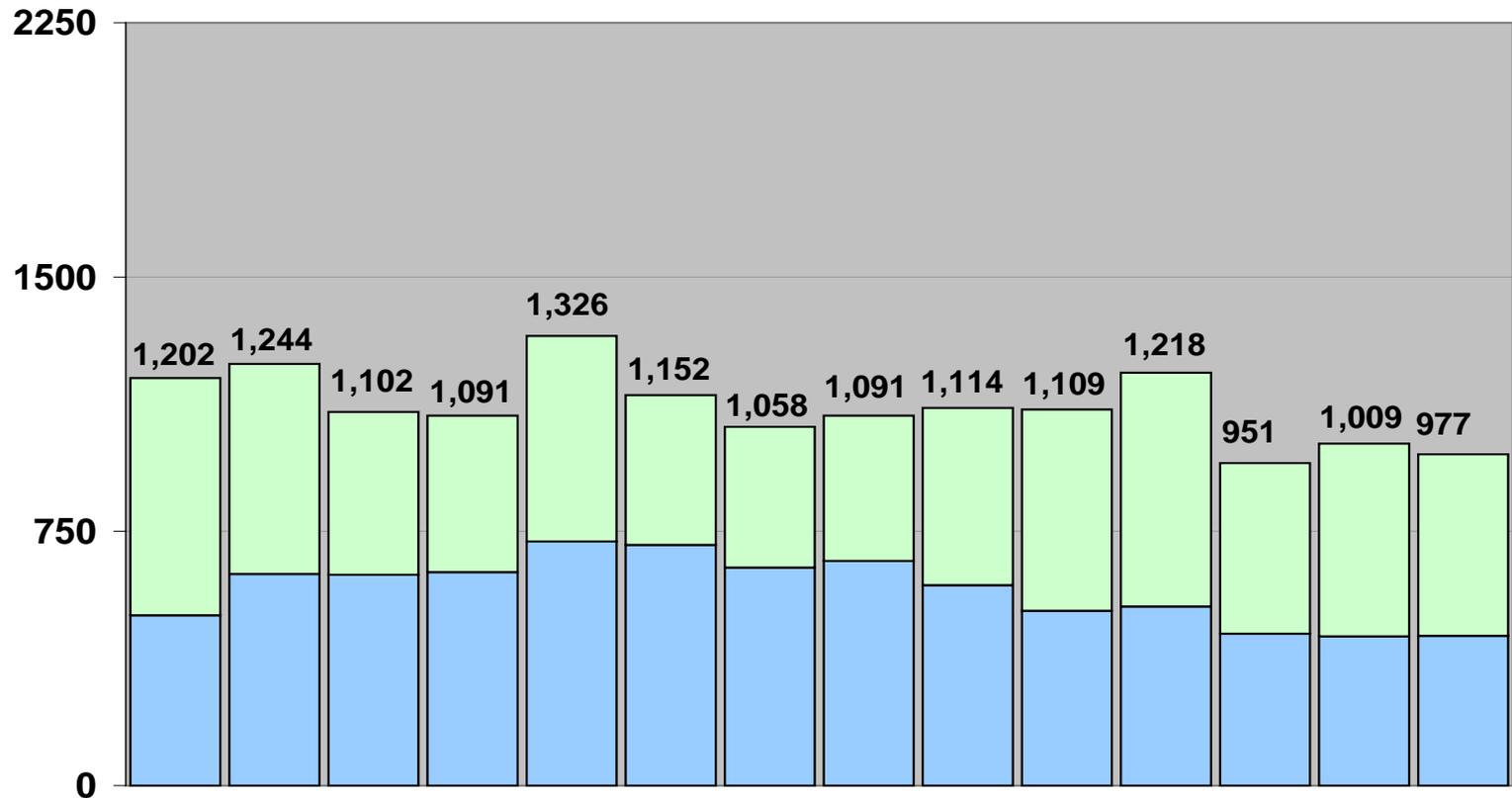
# HUSKY PLUS Enrollment (Previous 15 Months)



# Charter Oak Enrollment By Month

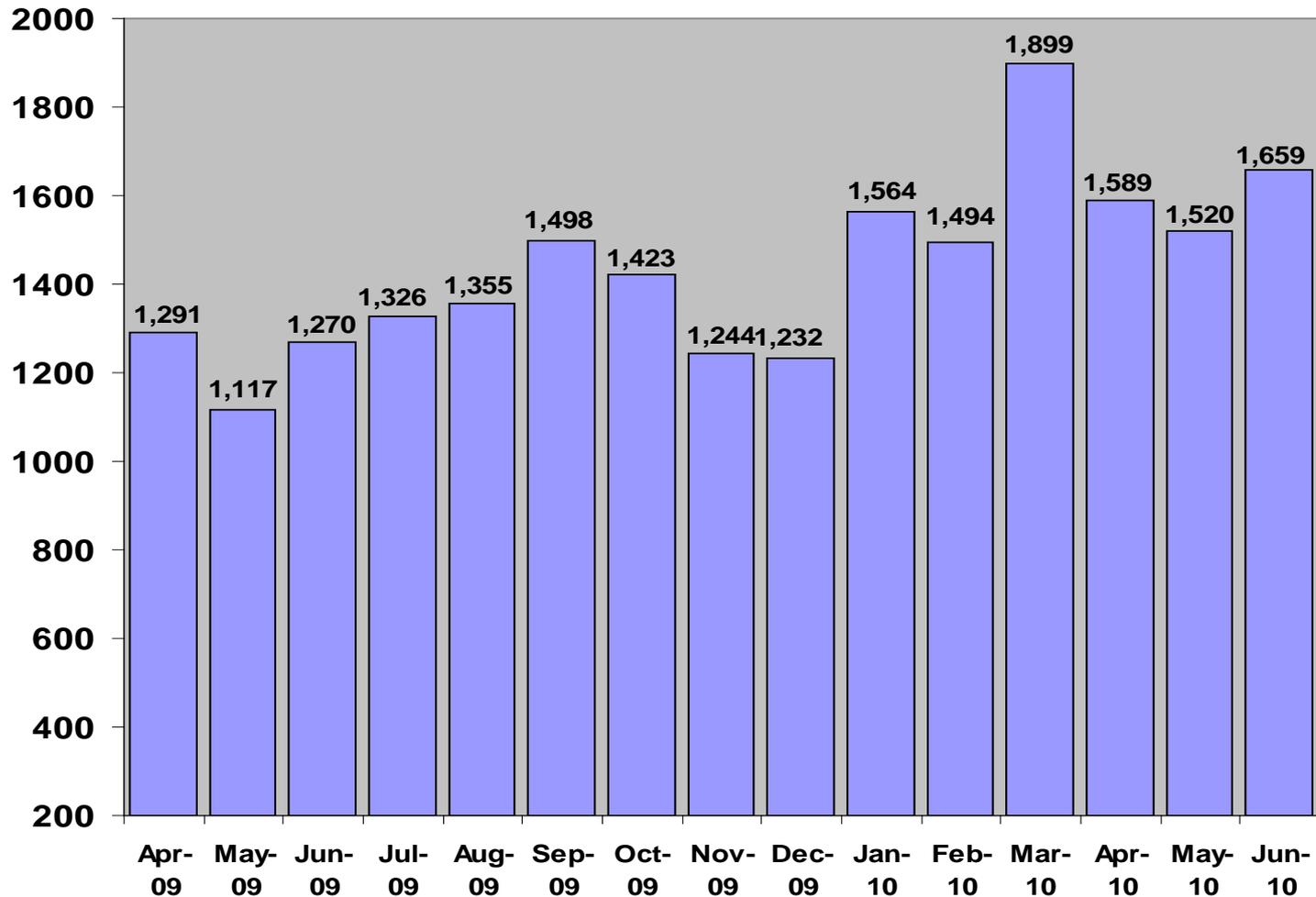


**HUSKY**  
 (Only Children Applying)  
 Applications Received  
 New and Renewal

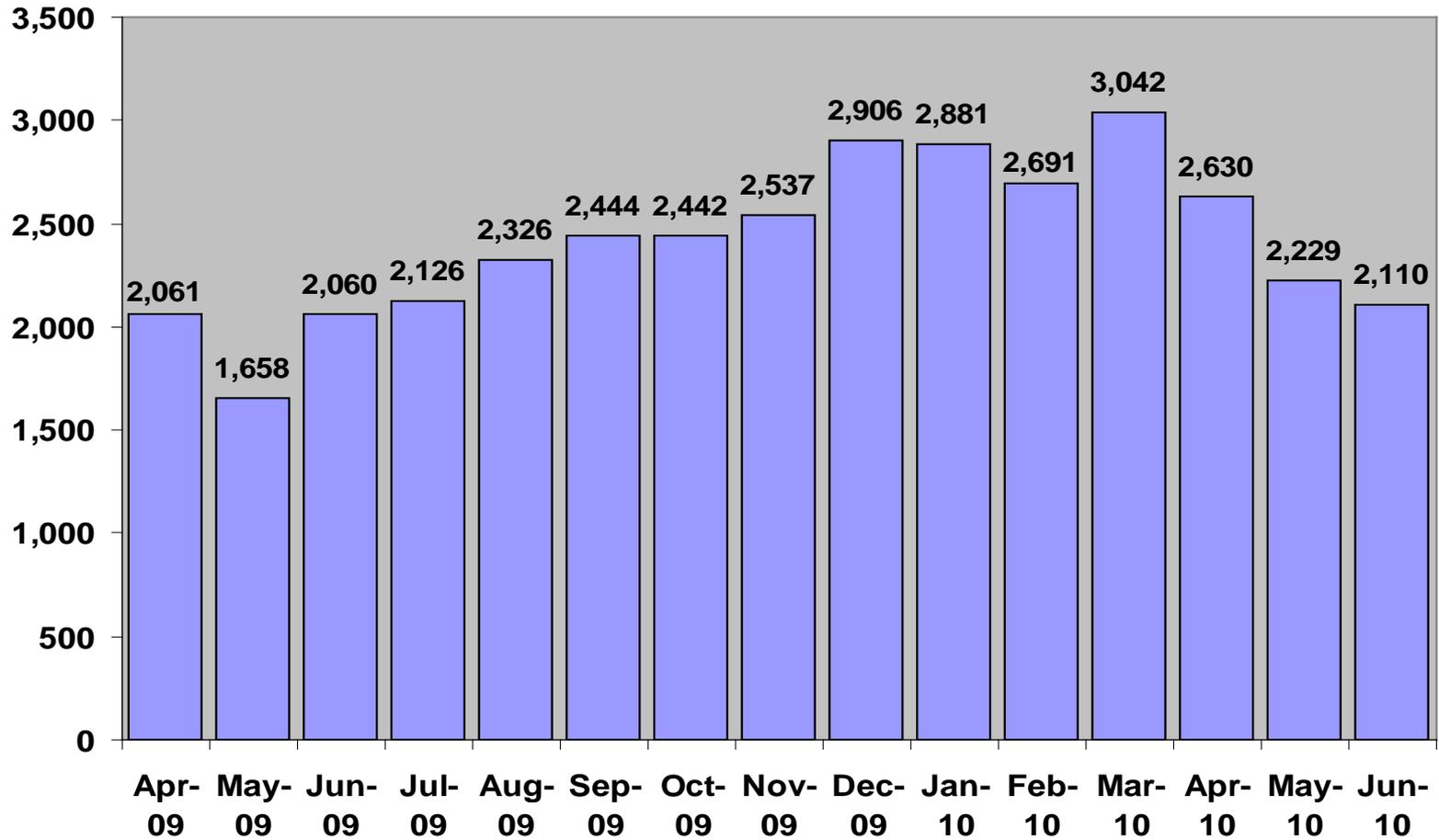


	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
Renewal	700	620	480	461	606	442	415	428	523	593	690	503	569	535
New	502	624	622	630	720	710	643	663	591	516	528	448	440	442
<b>Total</b>	<b>1,202</b>	<b>1,244</b>	<b>1,102</b>	<b>1,091</b>	<b>1,326</b>	<b>1,152</b>	<b>1,058</b>	<b>1,091</b>	<b>1,114</b>	<b>1,109</b>	<b>1,218</b>	<b>951</b>	<b>1,009</b>	<b>977</b>

HUSKY/Charter Oak  
(Both Children and Adults Applying)  
Applications Received  
New and Renewal



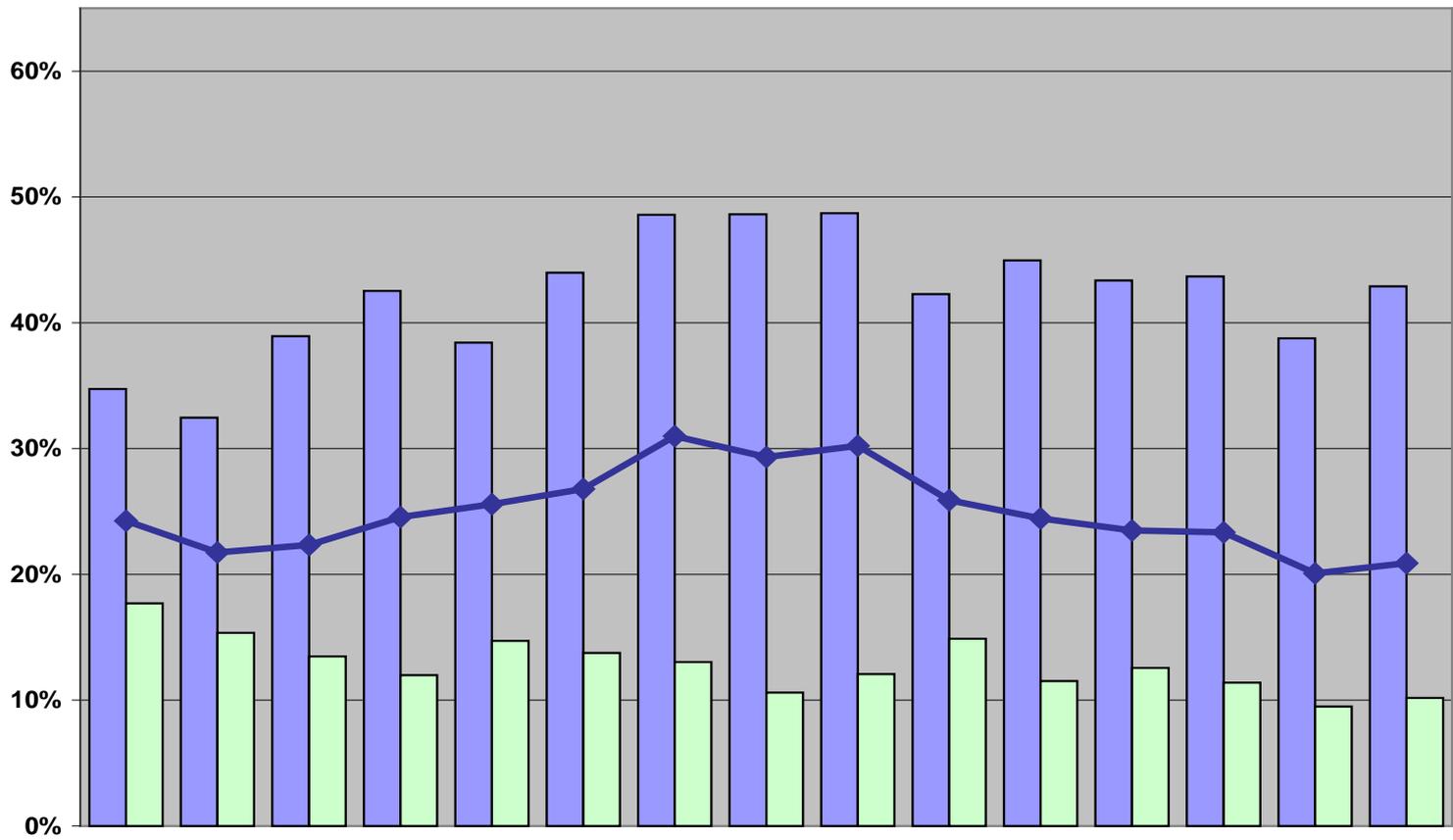
Charter Oak  
(Only Adults Applying)  
Applications Received  
New and Renewal



# HUSKY Only

## Applications Referred to DSS

### New, Renewal and Combined AUs

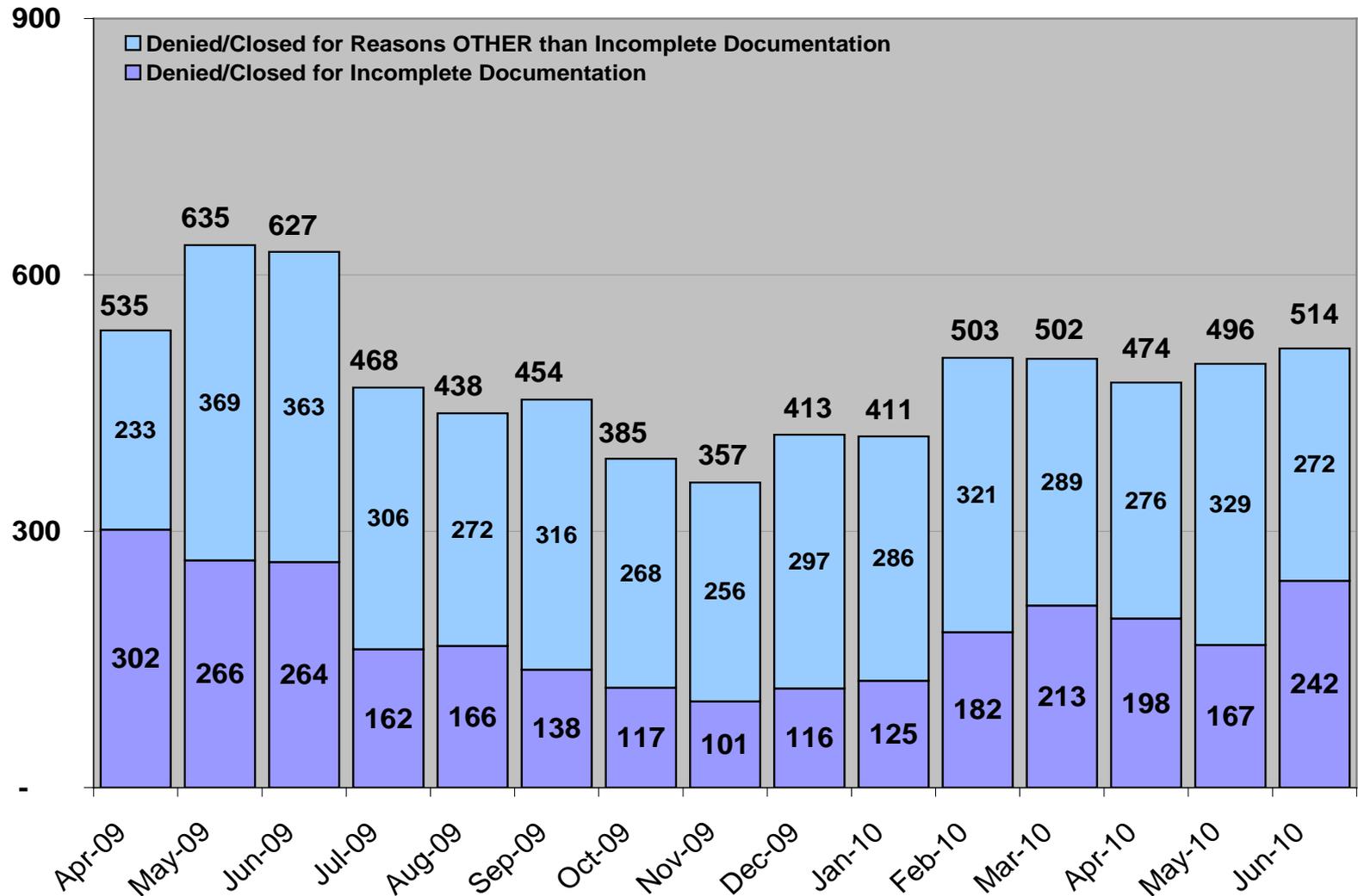


	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
<span style="color: blue;">■</span> New	34.7%	32.4%	38.9%	42.5%	38.4%	44.0%	48.6%	48.6%	48.7%	42.3%	45.0%	43.4%	43.7%	38.8%	42.9%
<span style="color: green;">■</span> Renewal	17.7%	15.4%	13.5%	12.0%	14.7%	13.8%	13.0%	10.6%	12.1%	14.9%	11.5%	12.6%	11.4%	9.5%	10.2%
<span style="color: blue;">◆</span> Combined	24.3%	21.7%	22.3%	24.6%	25.6%	26.8%	31.0%	29.3%	30.2%	25.9%	24.4%	23.5%	23.3%	20.1%	20.9%

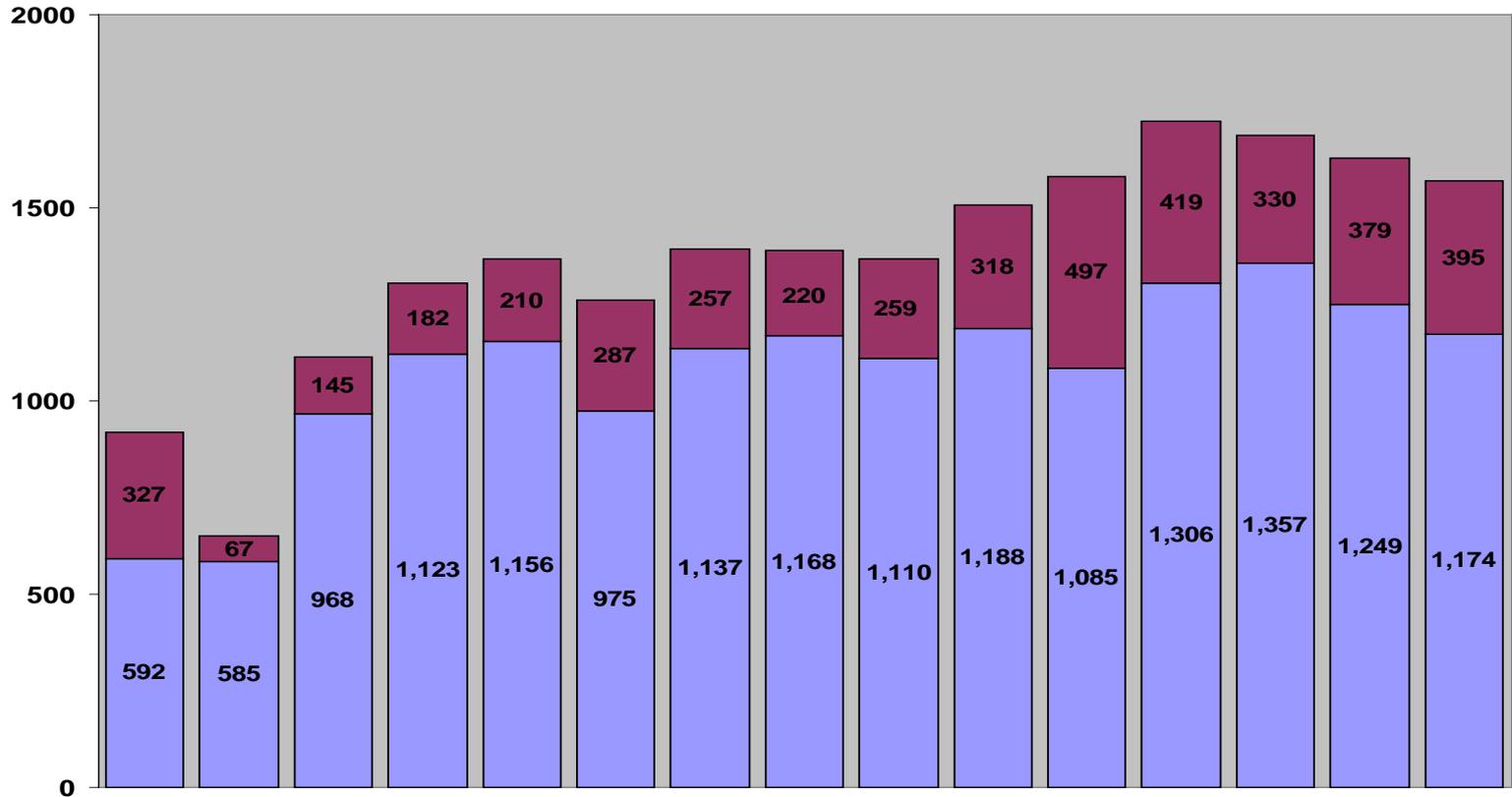
# HUSKY B Only

## Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

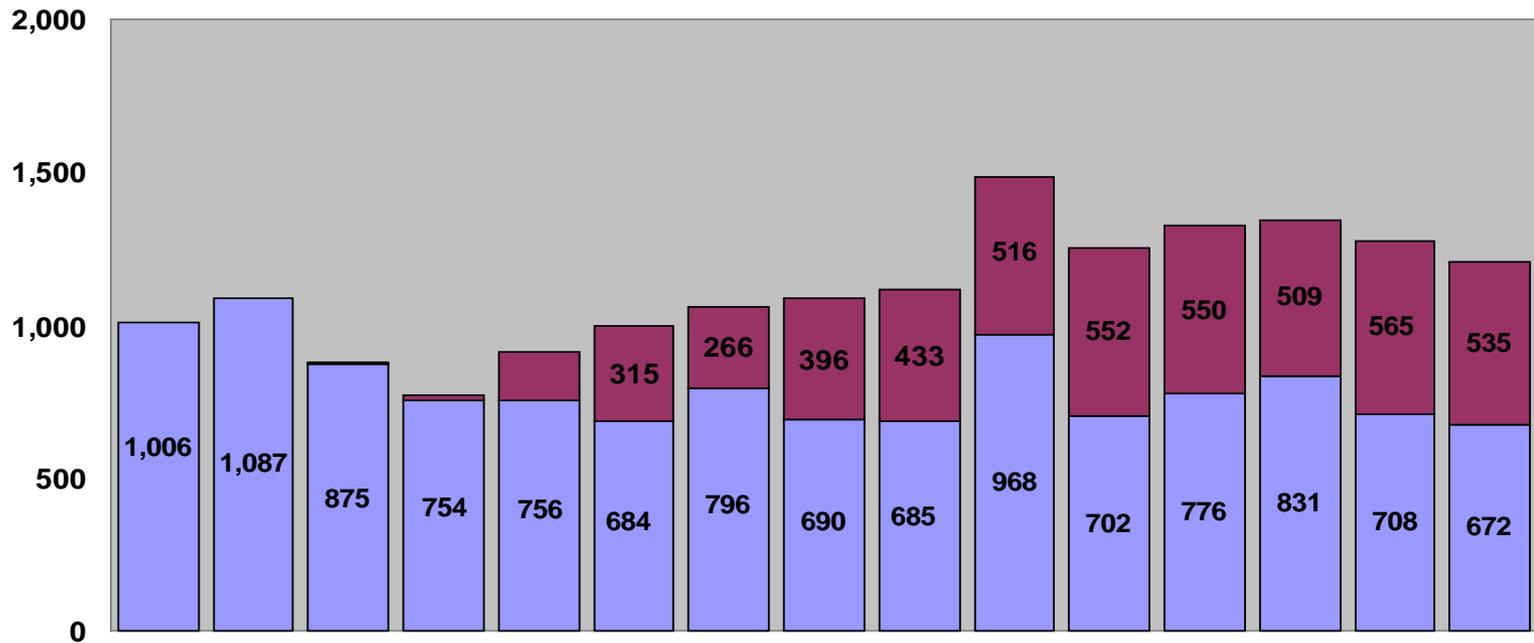


# HUSKY B/Charter Oak Applications Denied or Closed



	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
■ Closed	327	67	145	182	210	287	257	220	259	318	497	419	330	379	395
■ Denied	592	585	968	1123	1156	975	1137	1168	1110	1188	1085	1306	1357	1249	1174

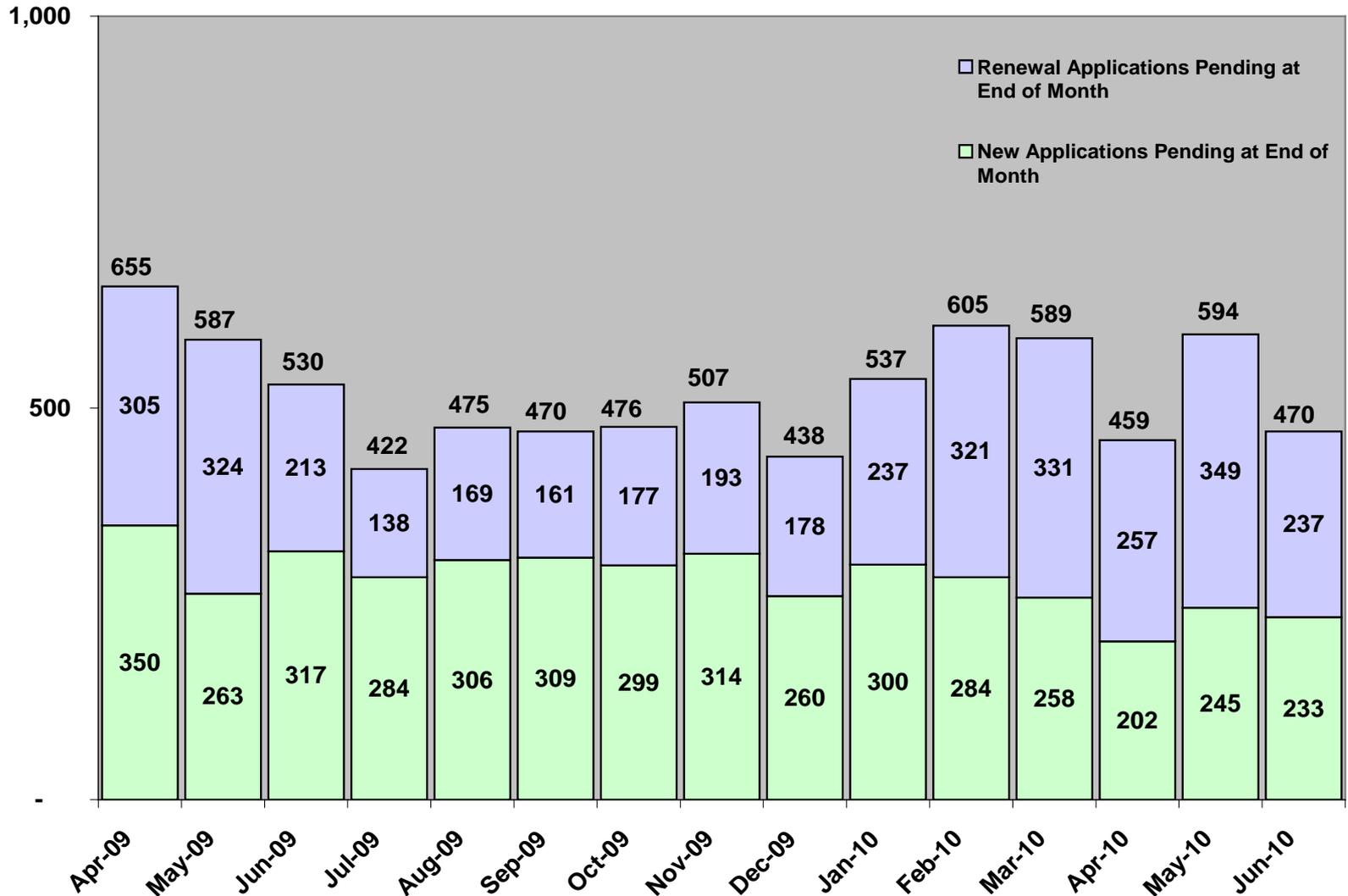
# Charter Oak Applications Denied or Closed



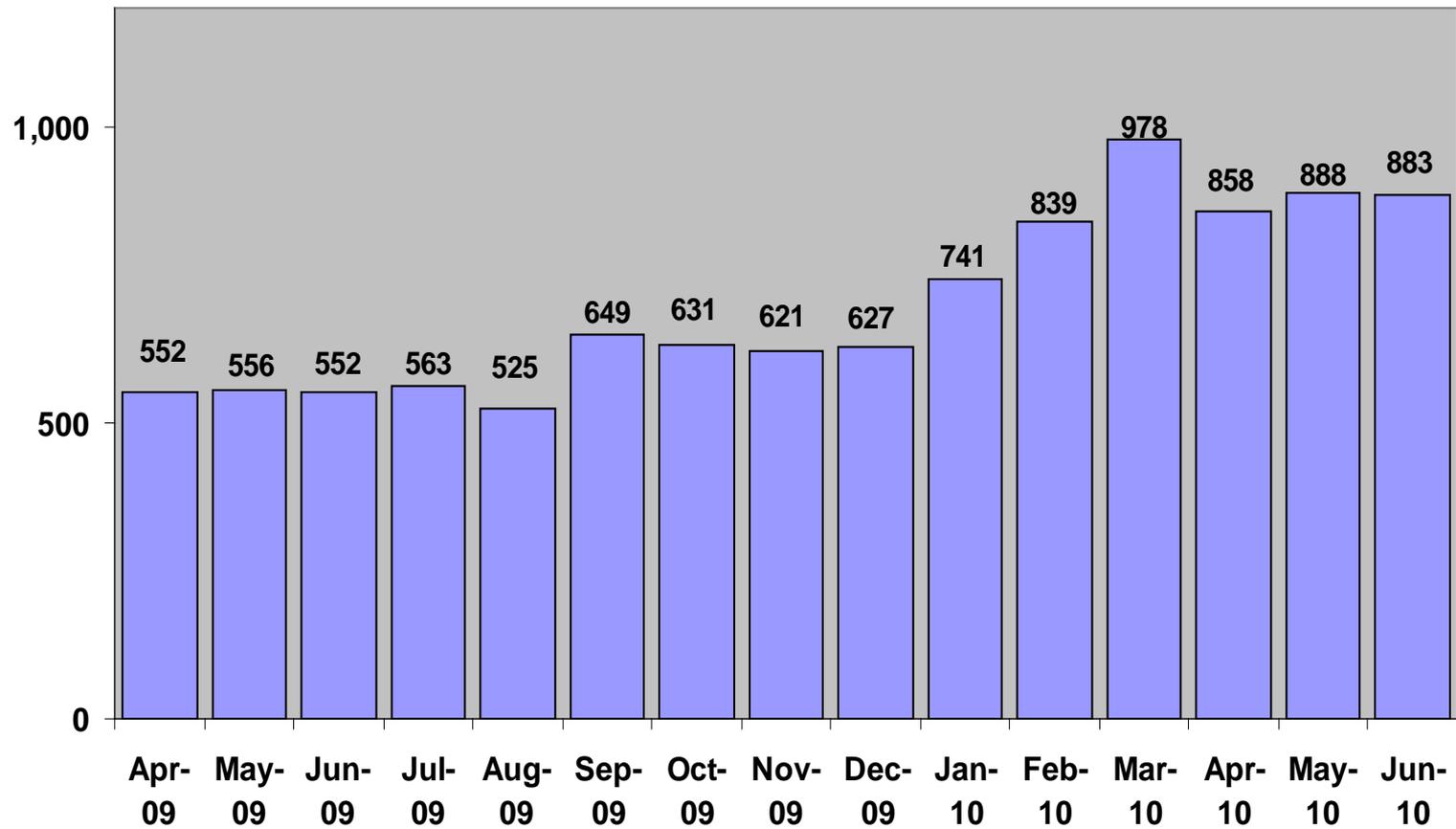
	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
<b>■ Closed</b>	0	1	4	14	159	315	266	396	433	516	552	550	509	565	535
<b>■ Denied</b>	1,006	1,087	875	754	756	684	796	690	685	968	702	776	831	708	672

# HUSKY B Only

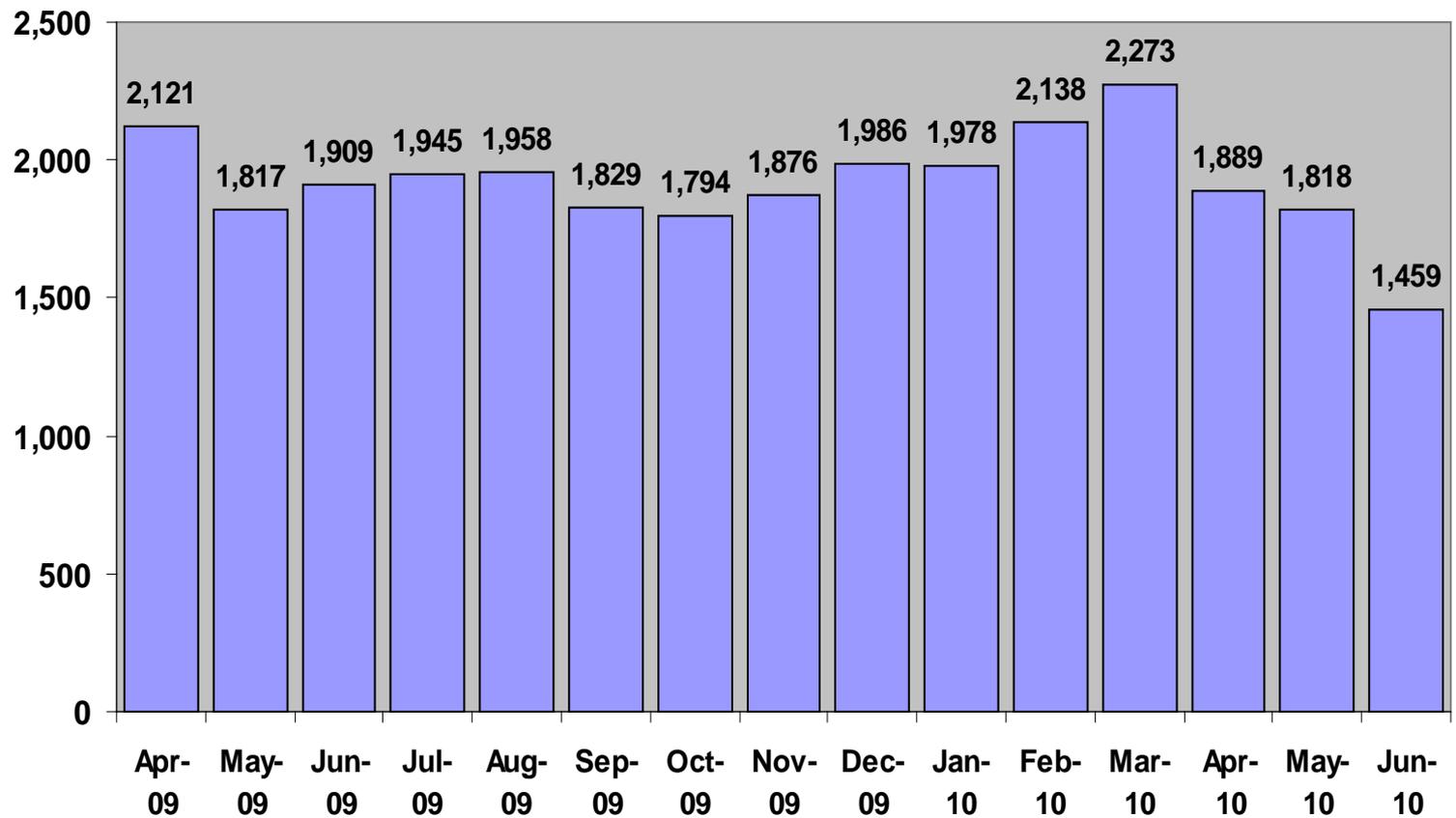
## Applications Pending at End of Month



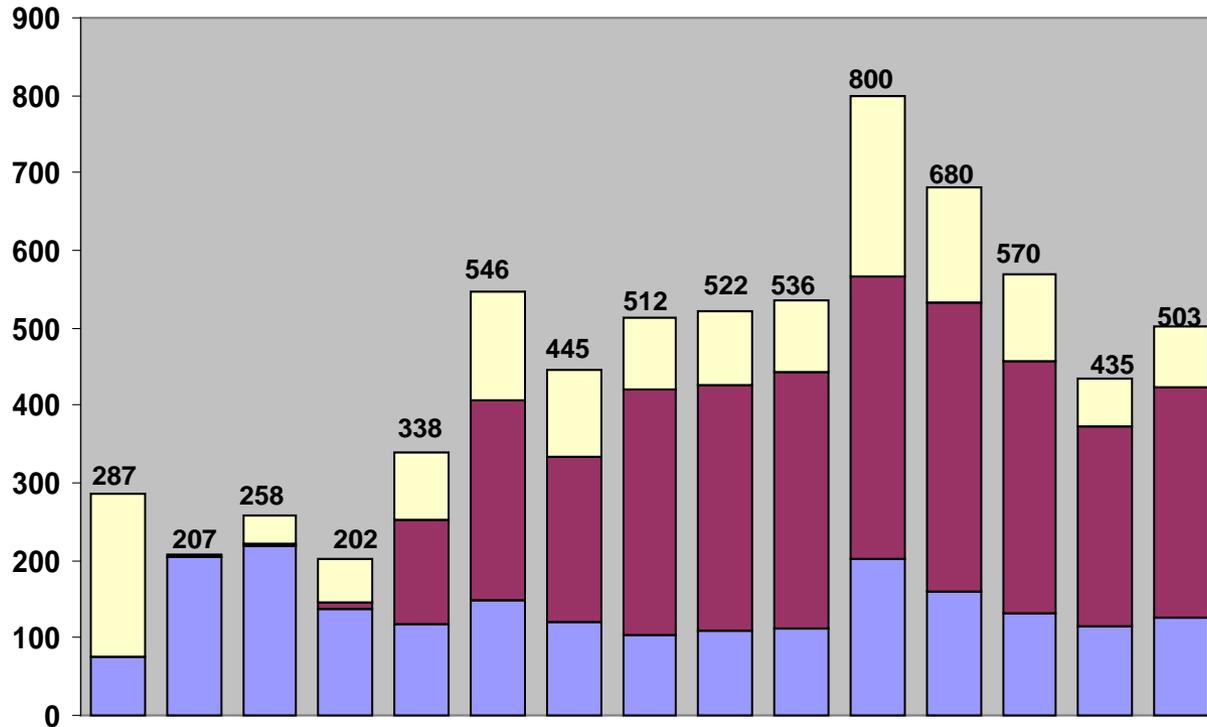
# HUSKY B/Charter Oak Applications Pending at End of Month



# Charter Oak Only Applications Pending at End of Month



# Did Not Reapply at Renewal by Application Type



	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
□ HUSKY B/Charter Oak	212	0	37	55	85	139	112	92	96	93	234	148	114	62	79
■ Charter Oak	0	1	3	10	135	259	212	316	317	331	363	371	323	258	299
■ HUSKY B	75	206	218	137	118	148	121	104	109	112	203	161	133	115	125

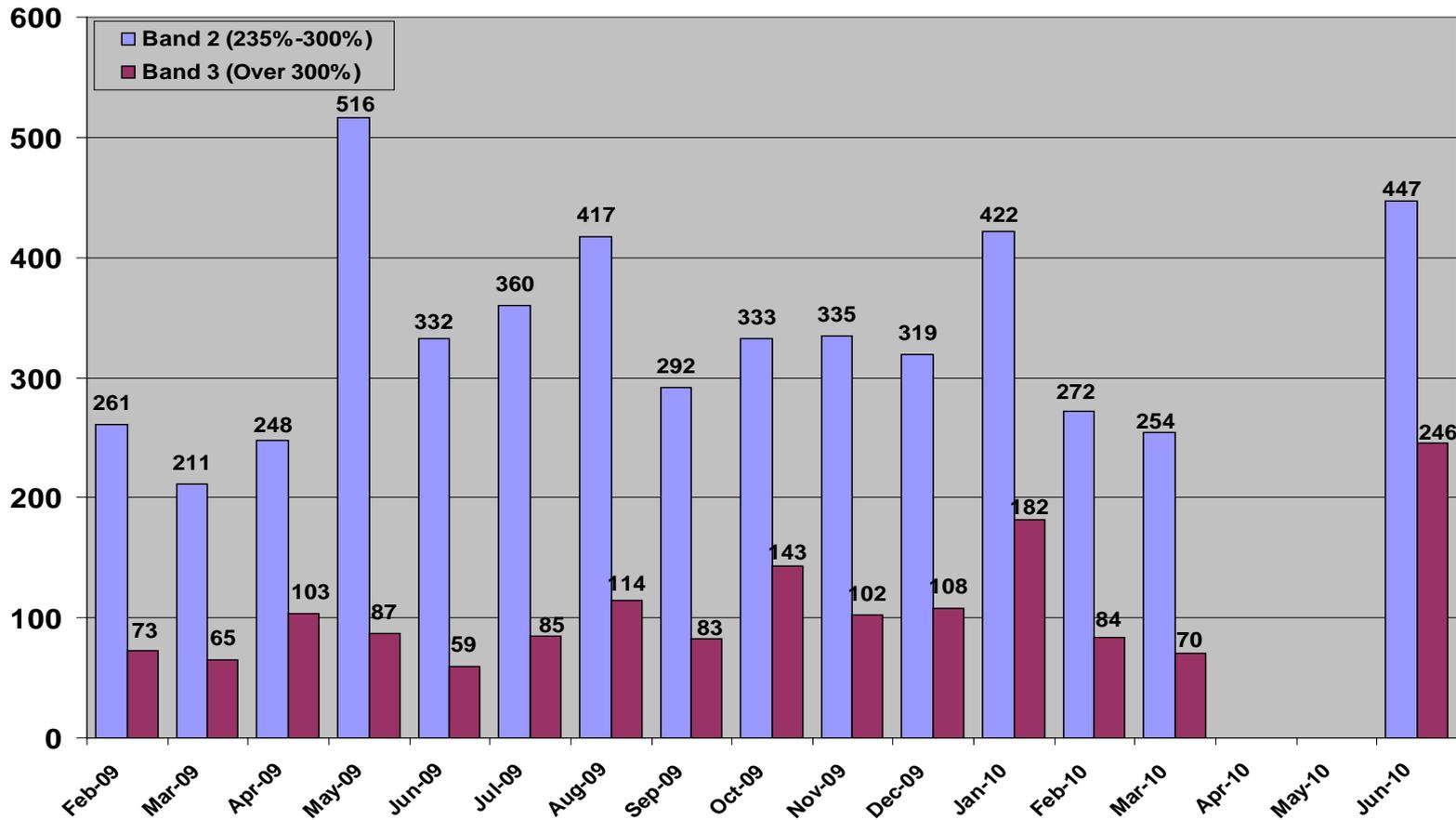
HUSKY A  
Default Enrollments

Targeted Mandatories	8,521
Aetna Better Health	909
AmeriChoice	854
Community Health Network	897
Total Default Enrollments	2,660
Default Rate	31.2%
Mandatory Choice Rate	68.8%

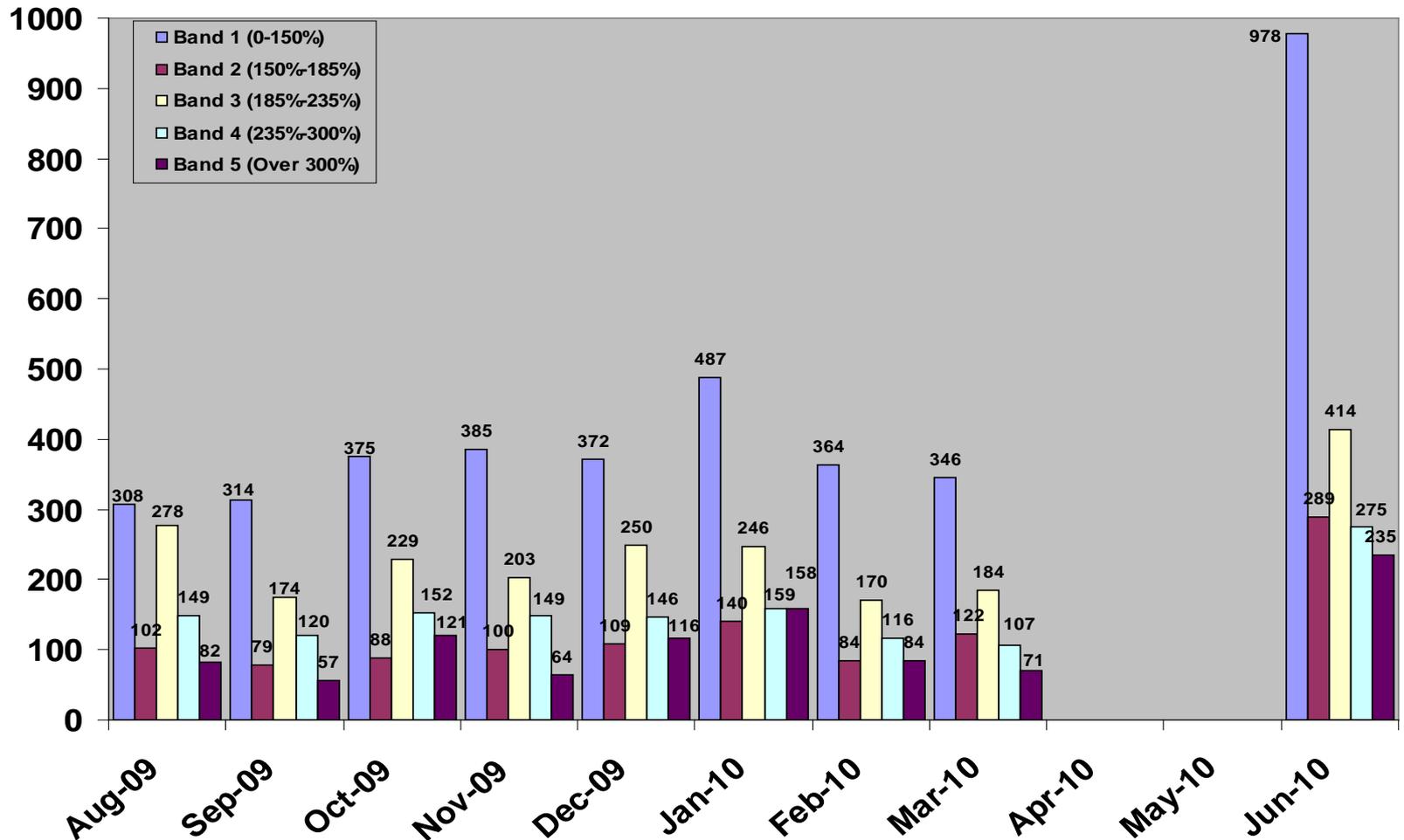
## HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	177	186	99	462	48.79%
Other (disenrollment)	59	45	56	160	16.90%
No Reason Given	44	54	32	130	13.73%
Client chose after auto default started	21	30	6	57	6.02%
Specialist not in plan	8	36	6	50	5.28%
Hospital/clinic not participating in plan	32	8	1	41	4.33%
Dissatisfaction with plan	5	9	3	17	1.80%
Plan's providers too far	7	9	0	16	1.69%
Client's PCP left plan	2	3	1	6	0.63%
Accidentally chose wrong plan	0	1	2	3	0.32%
Long waiting times Dr office	3	0	0	3	0.32%
Medical facilities too far away	2	0	0	2	0.21%
			<b>Total</b>	<b>947</b>	<b>100.00%</b>

# HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



# Charter Oak Program Disenrolled - Failure to Pay Premium



## HUSKY A Count of Enrollees By County By Plan As of 07/01/2010

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>PCCM</b>	<b>Total</b>
<b>Fairfield</b>	19,721	13,917	48,226	0	<b>81,864</b>
<b>Hartford</b>	28,028	13,201	67,916	53	<b>109,198</b>
<b>Litchfield</b>	4,554	1,026	9,937	11	<b>15,528</b>
<b>Middlesex</b>	2,871	828	7,174	0	<b>10,873</b>
<b>New Haven</b>	23,215	10,146	75,538	332	<b>109,231</b>
<b>New London</b>	4,431	3,199	20,357	0	<b>27,987</b>
<b>Tolland</b>	2,746	1,289	4,943	7	<b>8,985</b>
<b>Windham</b>	3,140	1,869	10,474	22	<b>15,505</b>
<b>Total</b>	<b>88,706</b>	<b>45,475</b>	<b>244,565</b>	<b>425</b>	<b>379,171</b>

**HUSKY B Count of Enrollees By County By Plan  
As of 07/01/2010**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1,157	586	1,954	3,697
<b>Hartford</b>	1,381	260	2,122	3,763
<b>Litchfield</b>	418	75	737	1,230
<b>Middlesex</b>	220	30	375	625
<b>New Haven</b>	973	270	2,339	3,582
<b>New London</b>	200	80	696	976
<b>Tolland</b>	205	60	264	529
<b>Windham</b>	158	45	338	541
<b>Total</b>	<b>4,712</b>	<b>1,406</b>	<b>8,825</b>	<b>14,943</b>

**HUSKY B Enrollment By Plan By Band  
As of 07/01/2010**

Health Plan	Premium Bands			Total
	01	02	03	
<b>Aetna Better Health</b>	2,714	1,643	355	<b>4,712</b>
<b>AmeriChoice by United Healthcare</b>	884	447	75	<b>1,406</b>
<b>Community Health Network</b>	5,057	3,110	658	<b>8,825</b>
<b>Total Enrollment by Premium Band</b>	<b>8,655</b>	<b>5,200</b>	<b>1,088</b>	<b>14,943</b>

Premium Band	Definition
01	From 185% up to 235% of FPL
02	From 235% up to 300% of FPL
03	Over 300% of FPL

Charter Oak Enrollment By County By Plan  
As of 07/01/2010

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1419	704	565	<b>2,688</b>
<b>Hartford</b>	1353	420	1352	<b>3,125</b>
<b>Litchfield</b>	433	100	419	<b>952</b>
<b>Middlesex</b>	255	73	193	<b>521</b>
<b>New Haven</b>	1,803	498	924	<b>3,225</b>
<b>New London</b>	234	181	359	<b>774</b>
<b>Tolland</b>	257	77	205	<b>539</b>
<b>Windham</b>	184	55	222	<b>461</b>
<b>Total</b>	<b>5,938</b>	<b>2,108</b>	<b>4,239</b>	<b>12,285</b>

## Charter Oak Enrollment By Plan By Band As of 07/01/2010

Health Plan	Premium Bands										Total
	Subsidized					Unsubsidized					
	01	02	03	04	05	A	B	C	D	E	
<b>Aetna Better Health</b>	2,660	720	994	756	544	43	30	61	54	76	<b>5,938</b>
<b>AmeriChoice by United Healthcare</b>	930	249	353	286	207	12	8	22	14	27	<b>2,108</b>
<b>Community Health Network</b>	1,933	487	812	566	291	21	9	24	39	57	<b>4,239</b>
<b>Total Enrollment by Premium Band</b>	<b>5,523</b>	<b>1,456</b>	<b>2,159</b>	<b>1,608</b>	<b>1,042</b>	<b>76</b>	<b>47</b>	<b>107</b>	<b>107</b>	<b>160</b>	<b>12,285</b>

Premium Band	Definition
01 & A	Less Than 0 up to 150%
02 & B	Over 150% to 185%
03 & C	Over 185% up to 235%
04 & D	Over 235% up to 300%
05 & E	Over 300%

Charter Oak  
Age by Premium Band  
As of 07/01/2010

	<b>19-30 Years</b>	<b>31-40 Years</b>	<b>41-50 Years</b>	<b>51-64 Years</b>	<b>Total</b>
<b>Band 1</b>	1,470	417	935	2,701	<b>5,523</b>
<b>Band 2</b>	187	123	267	879	<b>1,456</b>
<b>Band 3</b>	163	349	597	1,050	<b>2,159</b>
<b>Band 4</b>	65	223	422	898	<b>1,608</b>
<b>Band 5</b>	42	78	173	749	<b>1,042</b>
<b>Band A</b>	18	6	11	41	<b>76</b>
<b>Band B</b>	4	4	8	31	<b>47</b>
<b>Band C</b>	2	12	24	69	<b>107</b>
<b>Band D</b>	8	5	27	67	<b>107</b>
<b>Band E</b>	9	26	33	92	<b>160</b>
<b>Total</b>	<b>1,968</b>	<b>1,243</b>	<b>2,497</b>	<b>6,577</b>	<b>12,285</b>