

# Medicaid Managed Care Council

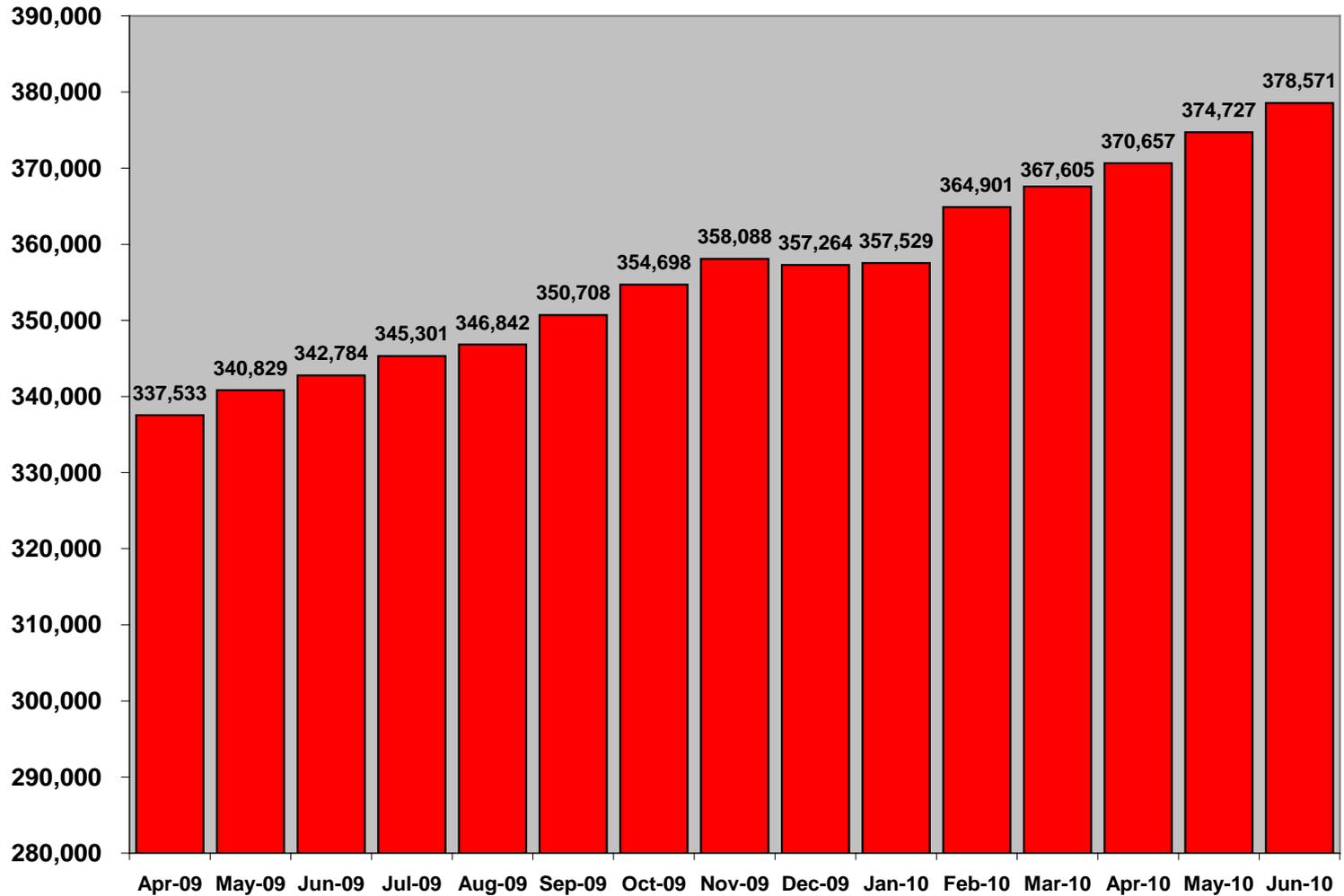


**HUSKY and Charter Oak Programs**

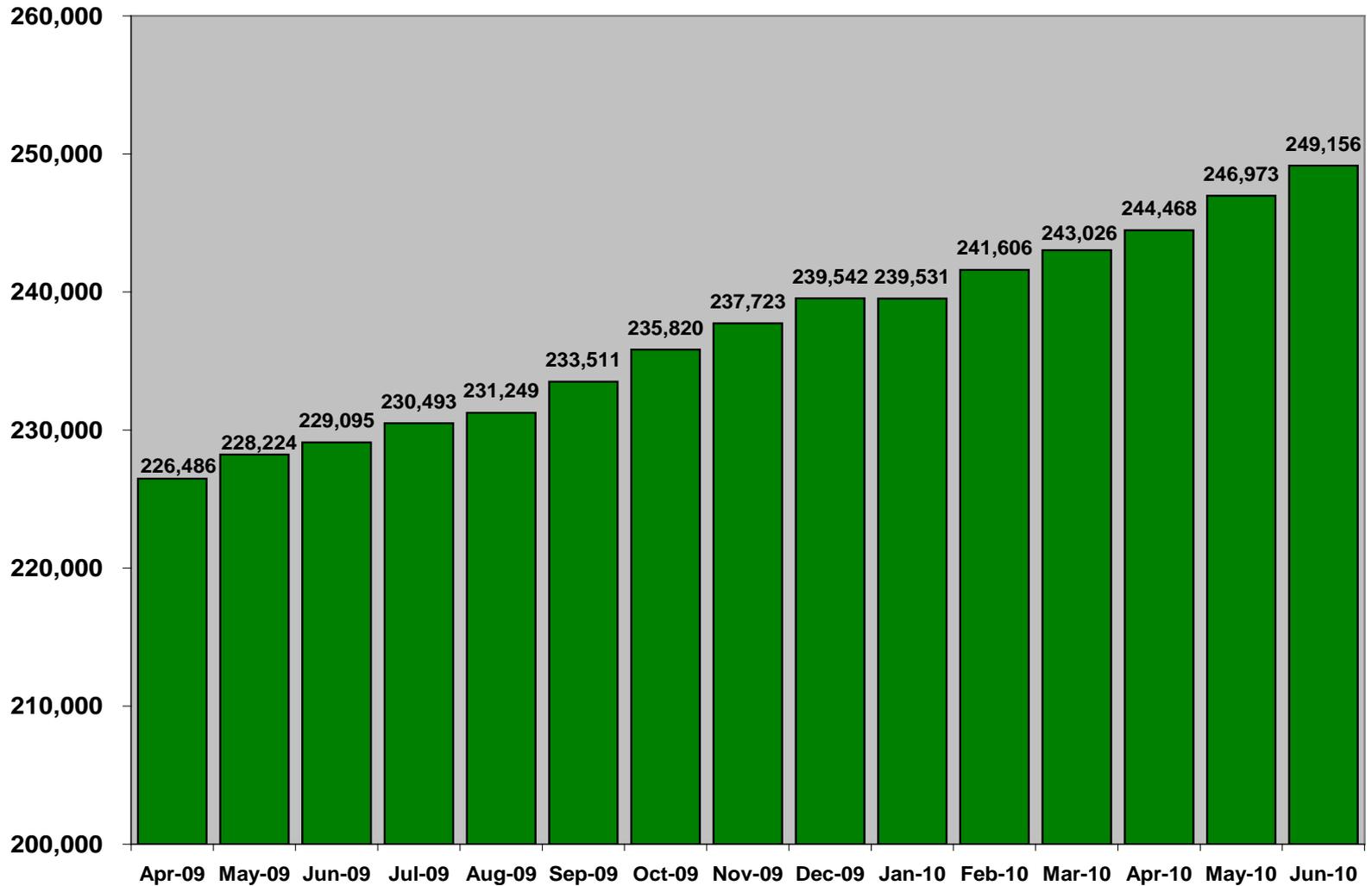
Update

*June 11, 2010*

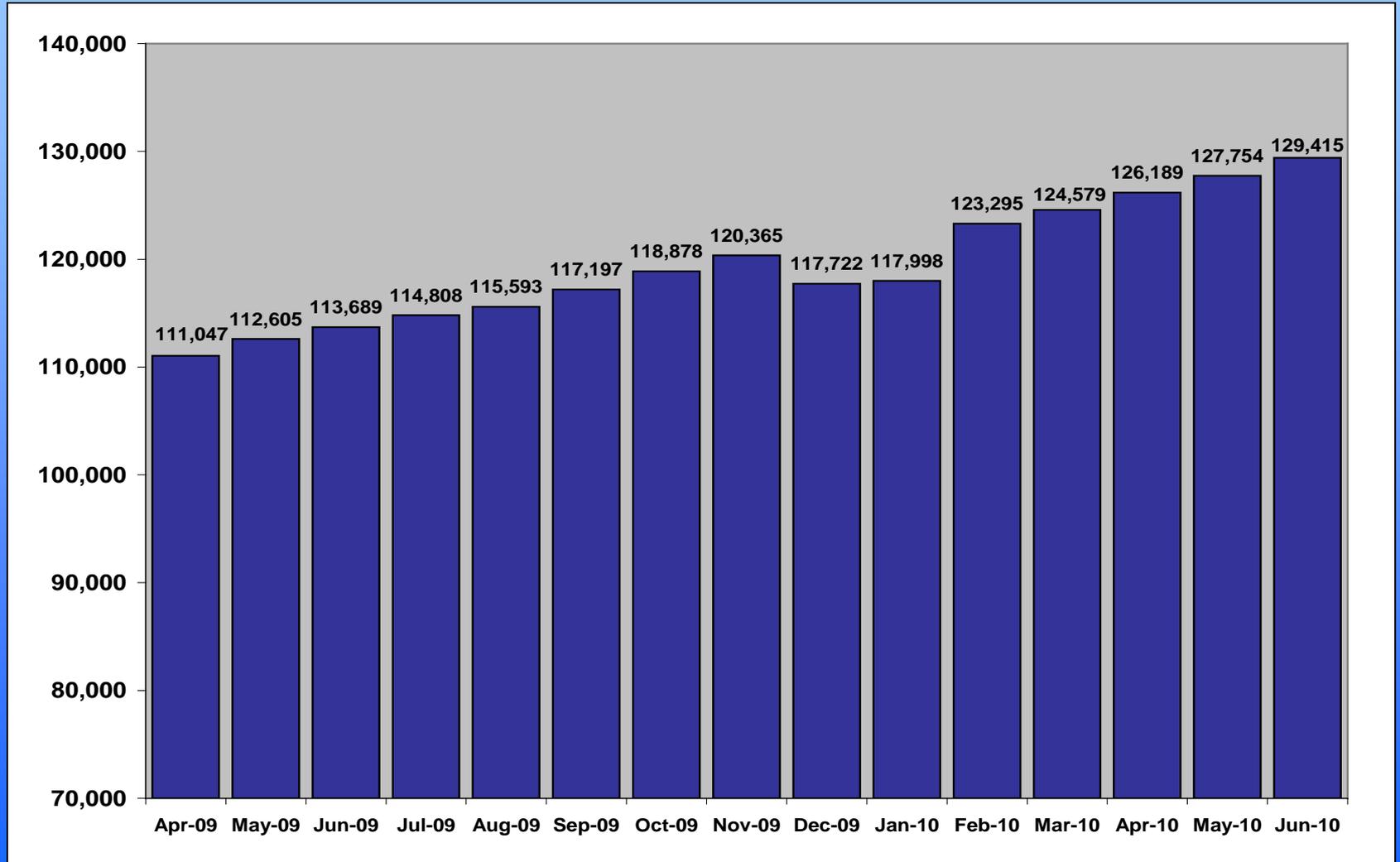
# HUSKY A Enrollment Growth by Month (Previous 15 Months)



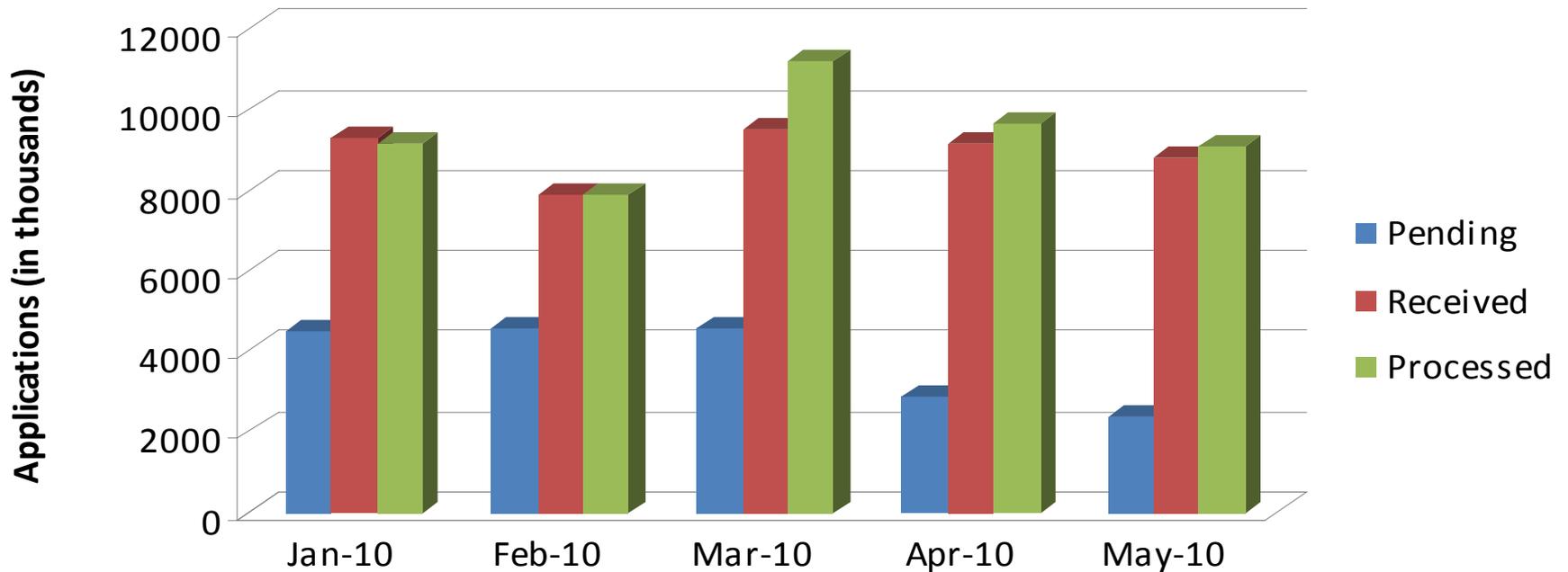
HUSKY A  
Under 19-Year-Olds  
Enrollment Growth by Month  
(Previous 15 Months)



HUSKY A  
Adults  
Enrollment Growth by Month  
(Previous 15 Months)



# HUSKY Application Activity

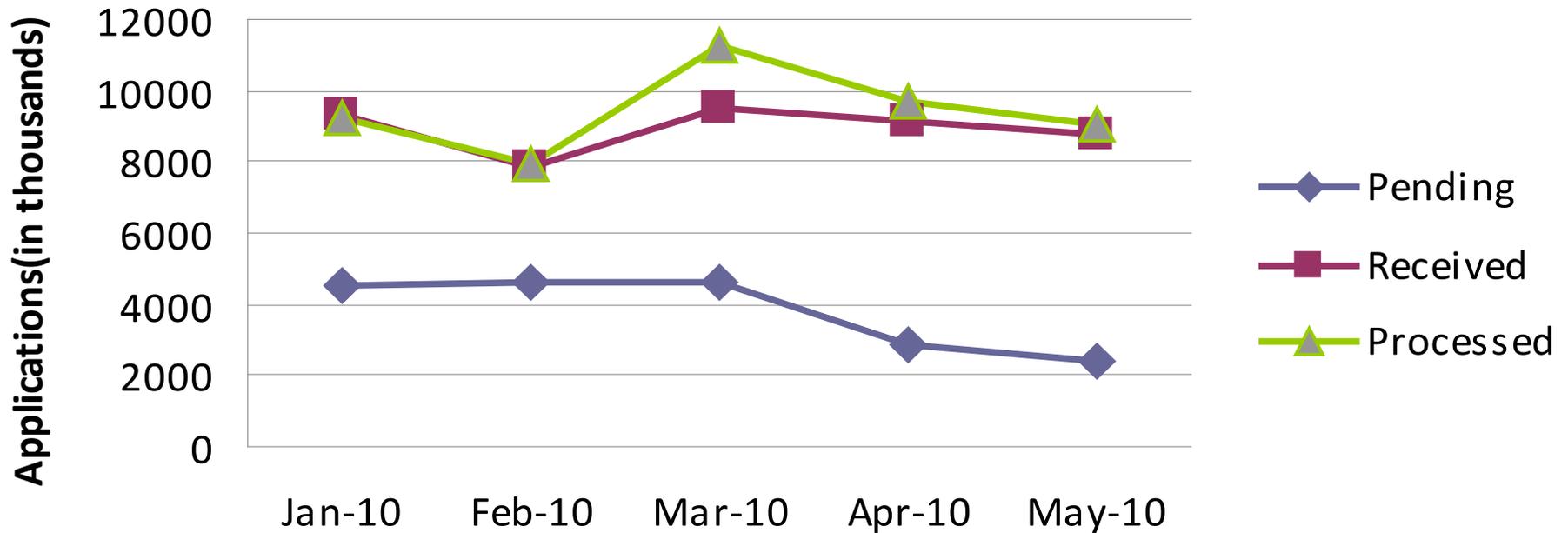


The total number of pending applications decreased from April to May by 17%

The total number of received applications decreased from April to May by 4%

The total number of processed applications decreased from April to May by 6%

# HUSKY Application Activity

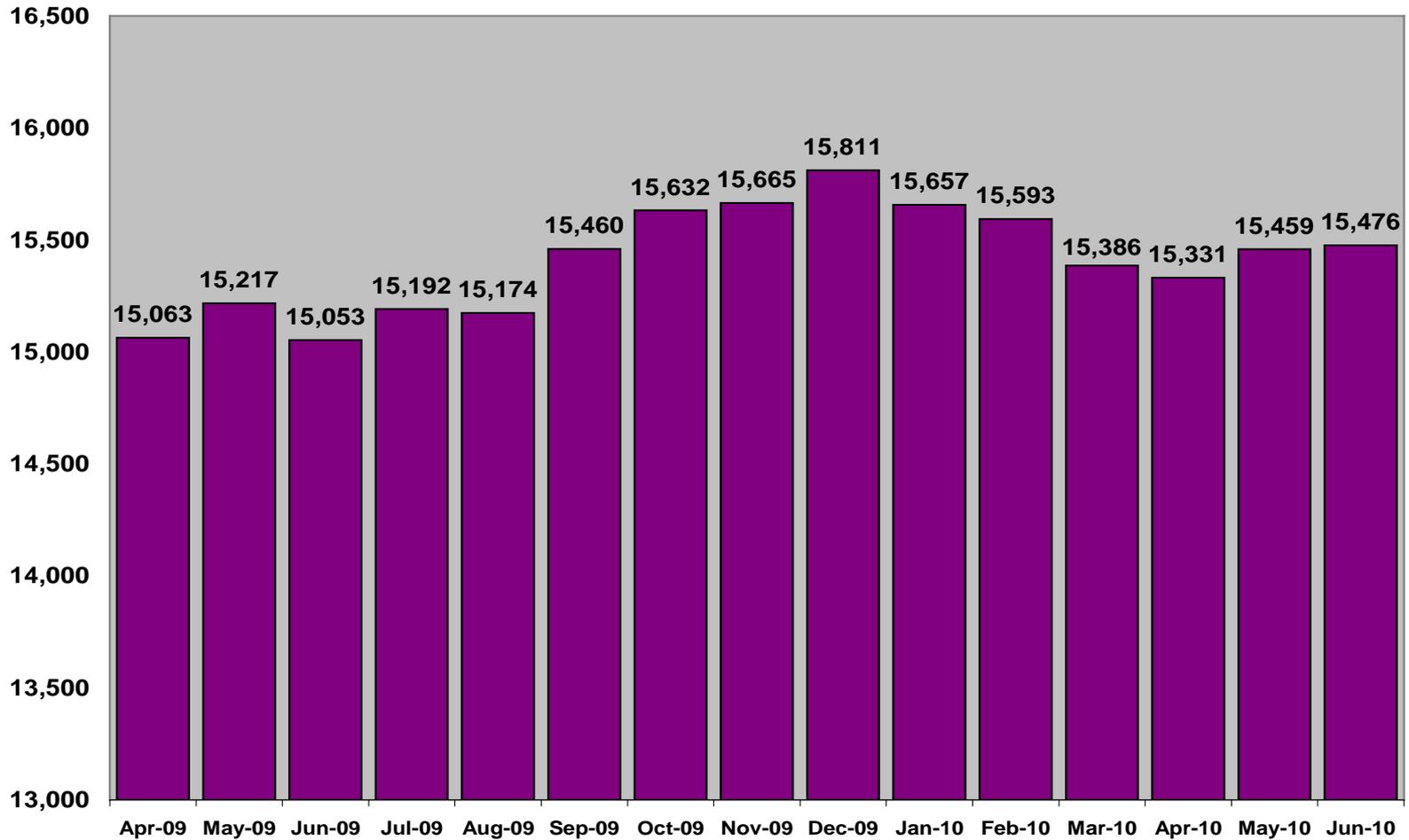


The total number of pending applications decreased from April to May by 17%

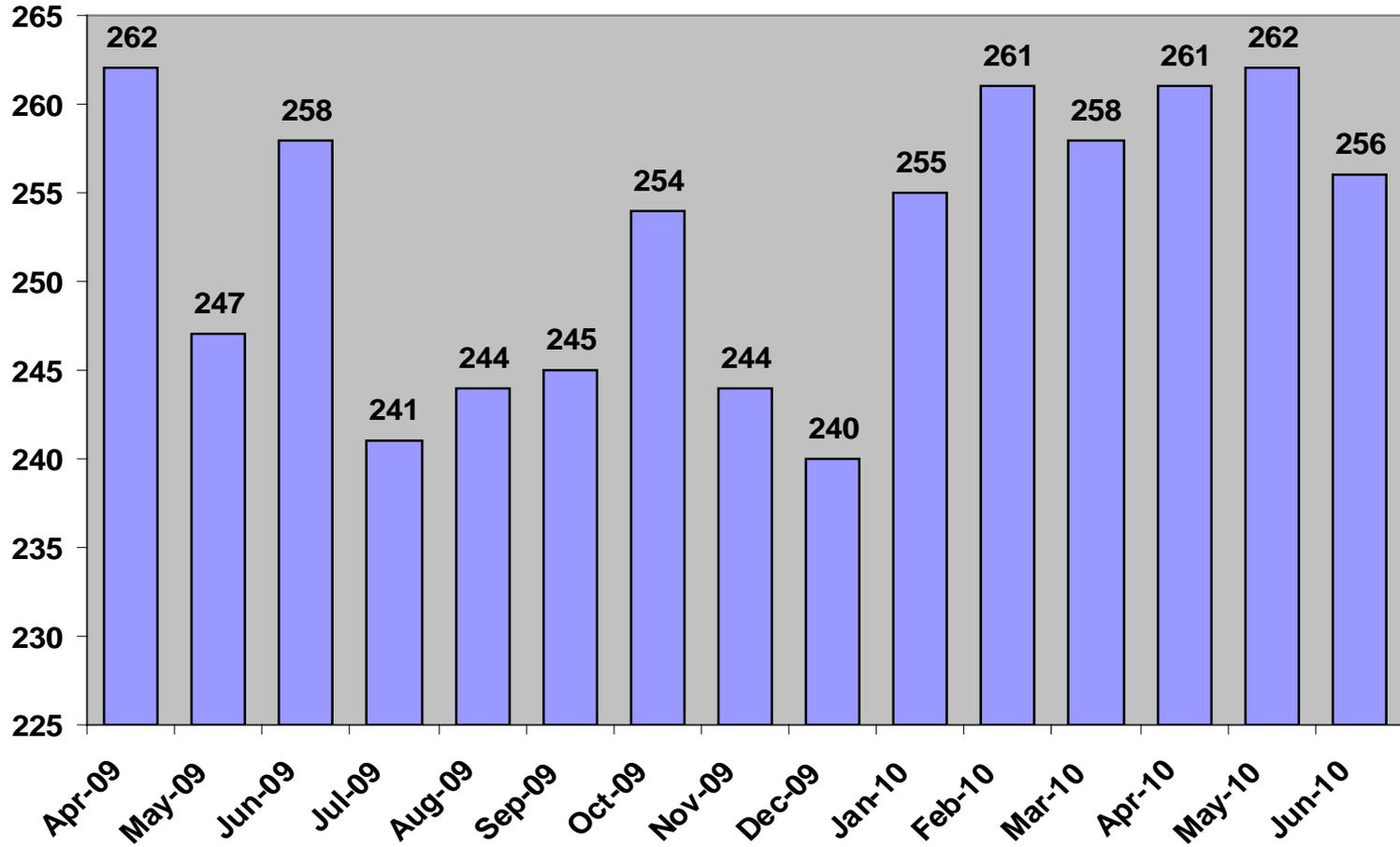
The total number of received applications decreased from April to May by 4%

The total number of processed applications decreased from April to May by 6%

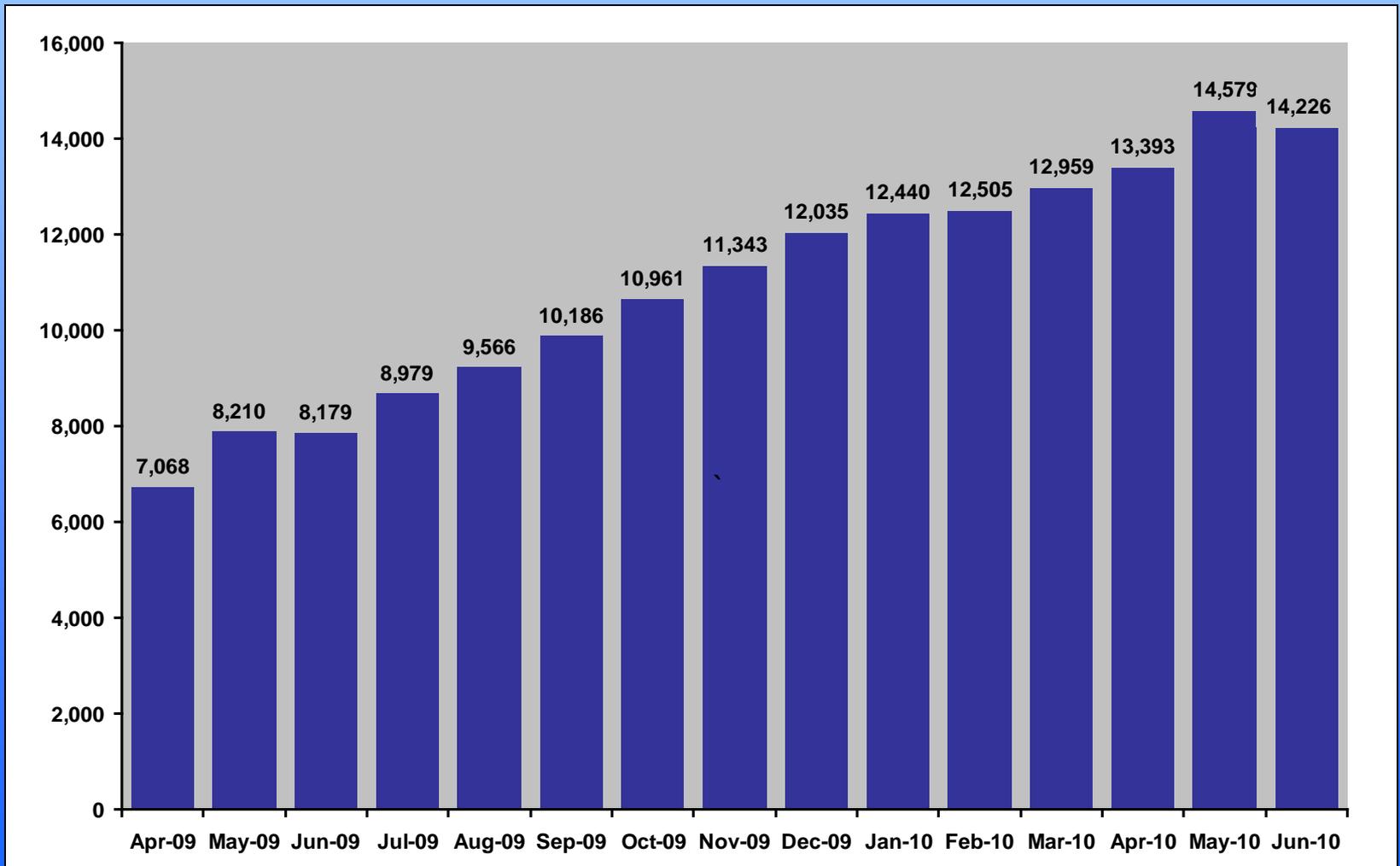
# HUSKY B Enrollment Growth by Month (Previous 15 Months)



# HUSKY PLUS Enrollment (Previous 15 Months)

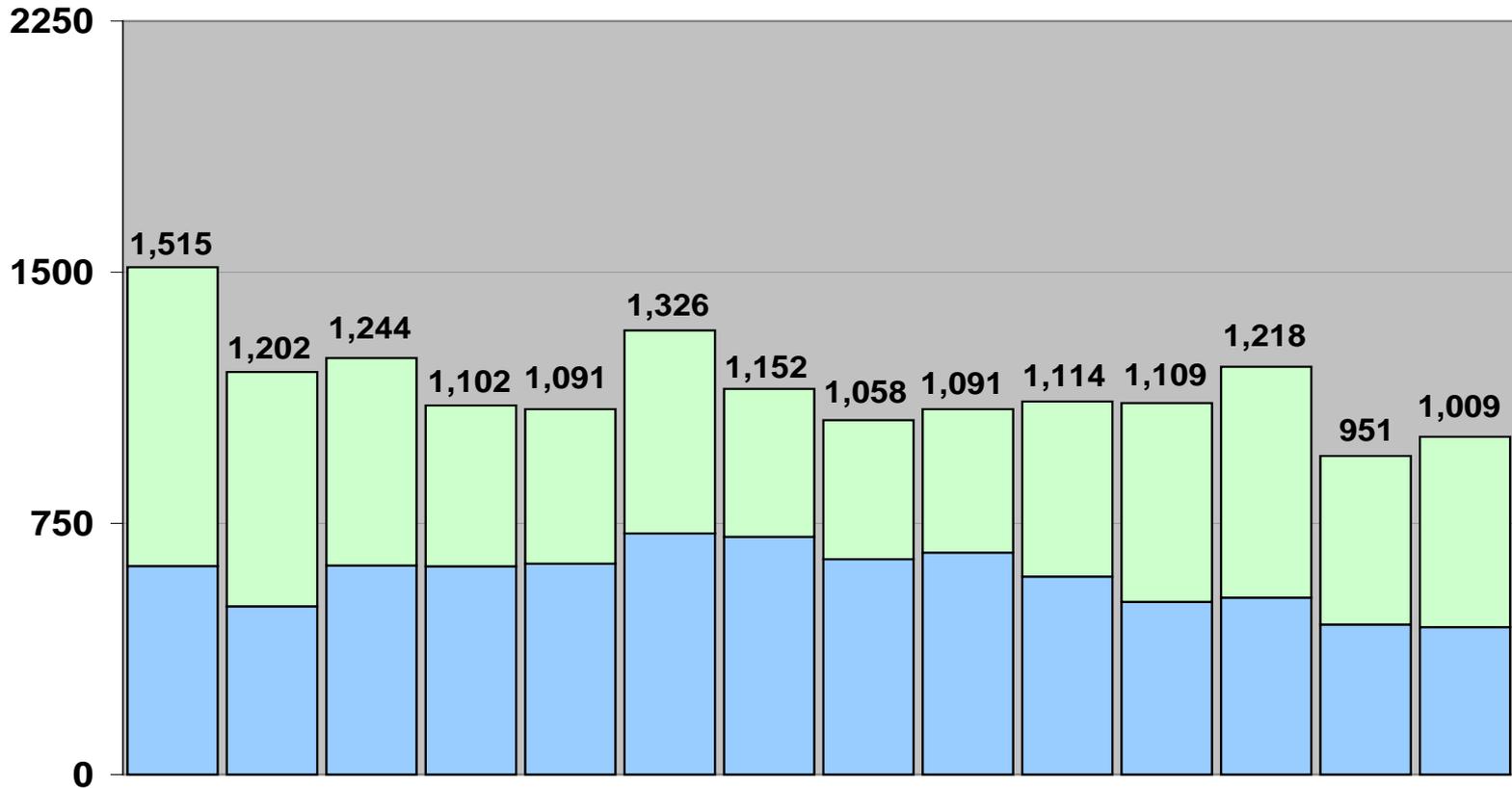


# Charter Oak Enrollment Growth By Month



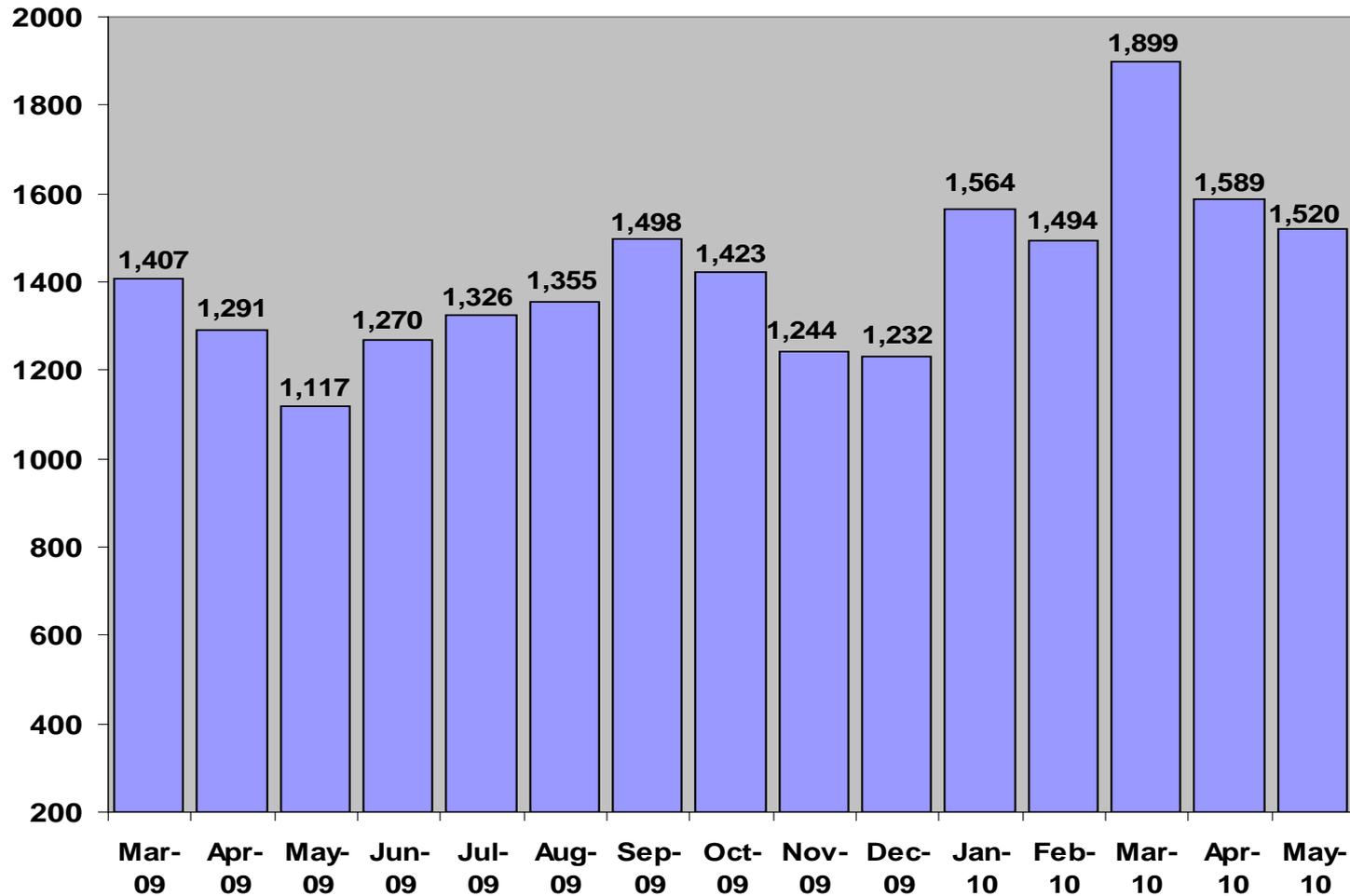
# HUSKY

(Only Children Applying)  
Applications Received  
New and Renewal

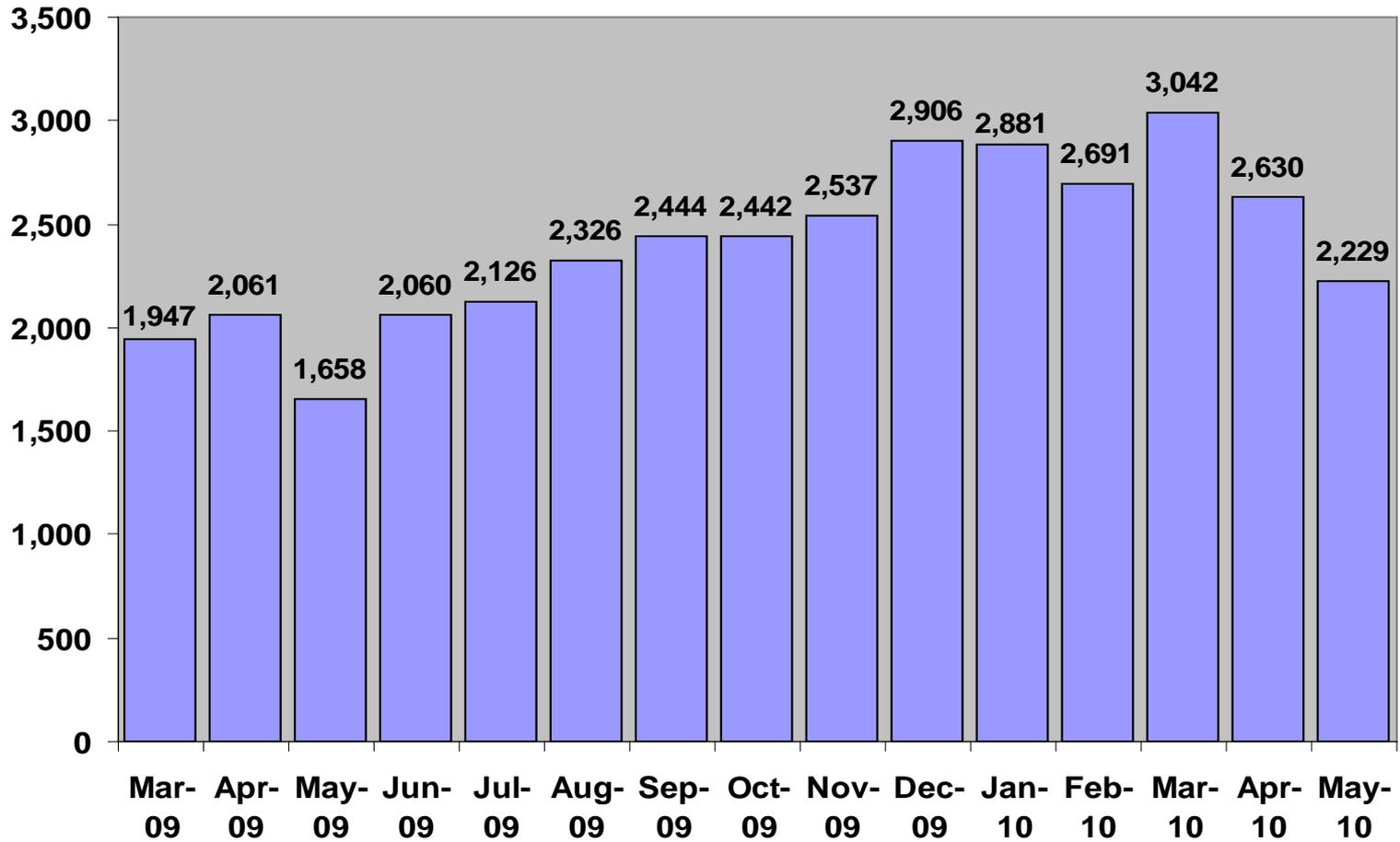


	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10
Renewal	892	700	620	480	461	606	442	415	428	523	593	690	503	569
New	623	502	624	622	630	720	710	643	663	591	516	528	448	440
<b>Total</b>	<b>1,515</b>	<b>1,202</b>	<b>1,244</b>	<b>1,102</b>	<b>1,091</b>	<b>1,326</b>	<b>1,152</b>	<b>1,058</b>	<b>1,091</b>	<b>1,114</b>	<b>1,109</b>	<b>1,218</b>	<b>951</b>	<b>1,009</b>

HUSKY/Charter Oak  
(Both Children and Adults Applying)  
Applications Received  
New and Renewal



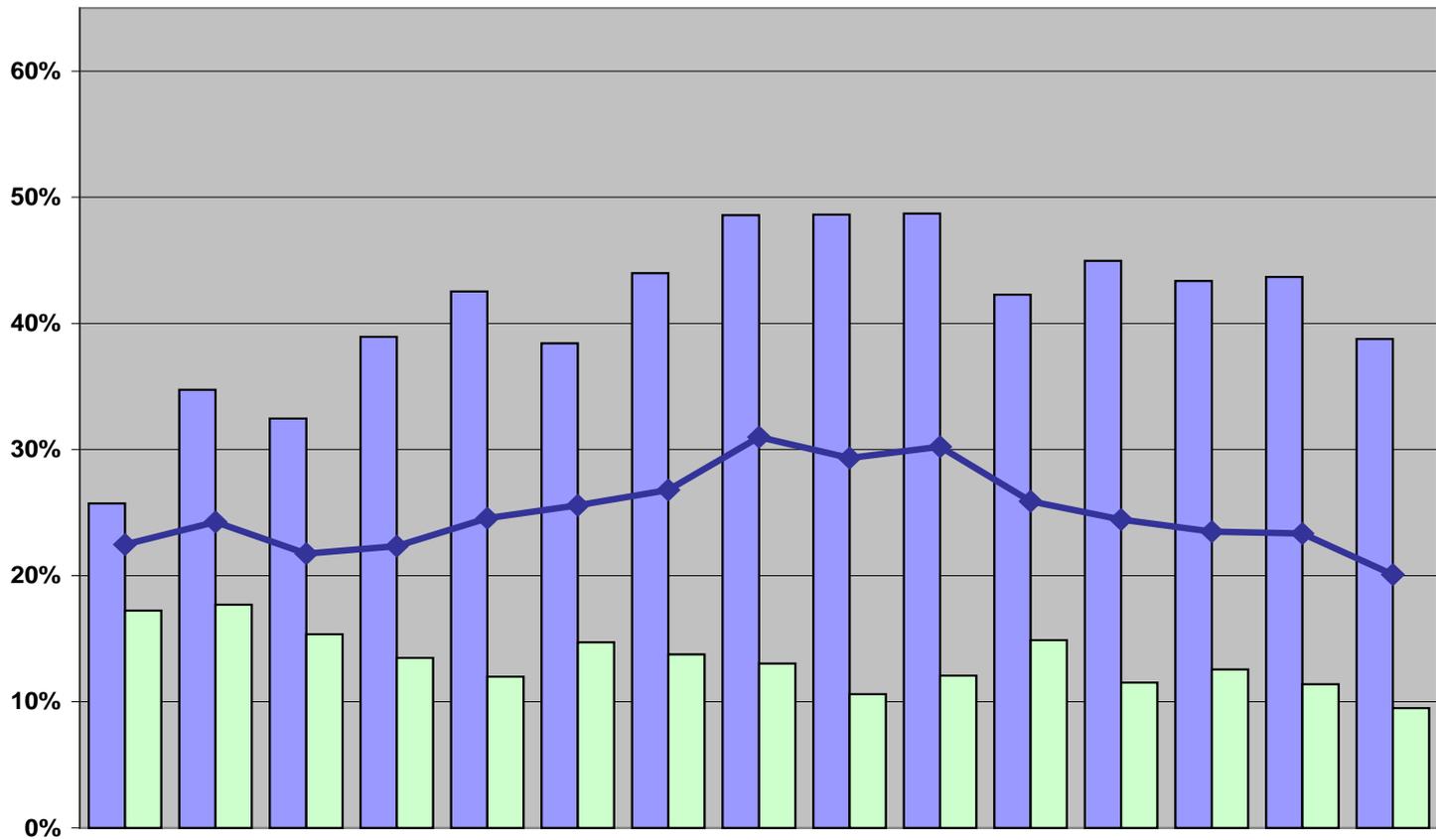
Charter Oak  
(Only Adults Applying)  
Applications Received  
New and Renewal



# HUSKY Only

## Applications Referred to DSS

### New, Renewal and Combined AUs

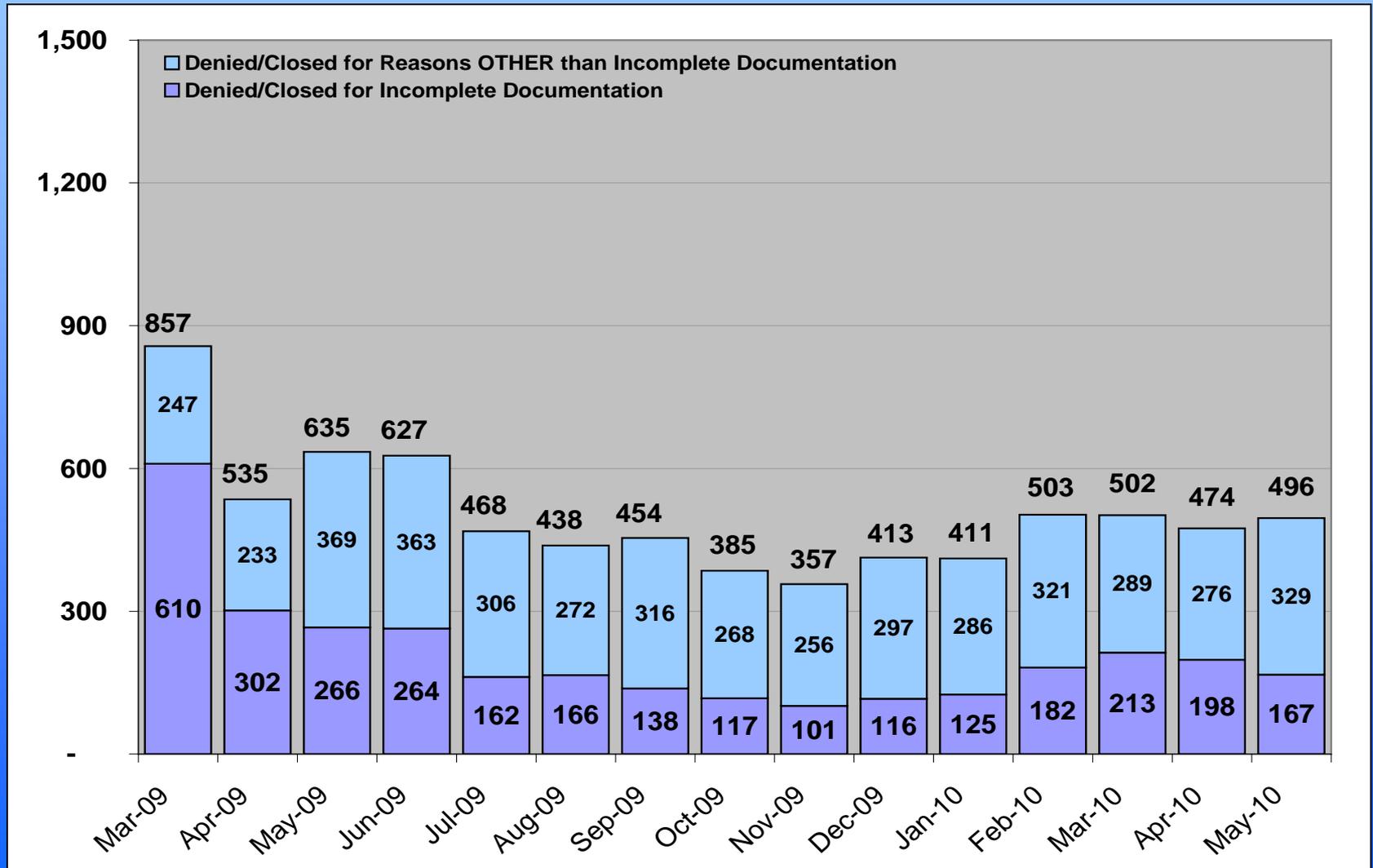


	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10
New	25.7%	34.7%	32.4%	38.9%	42.5%	38.4%	44.0%	48.6%	48.6%	48.7%	42.3%	45.0%	43.4%	43.7%	38.8%
Renewal	17.2%	17.7%	15.4%	13.5%	12.0%	14.7%	13.8%	13.0%	10.6%	12.1%	14.9%	11.5%	12.6%	11.4%	9.5%
Combined	22.5%	24.3%	21.7%	22.3%	24.6%	25.6%	26.8%	31.0%	29.3%	30.2%	25.9%	24.4%	23.5%	23.3%	20.1%

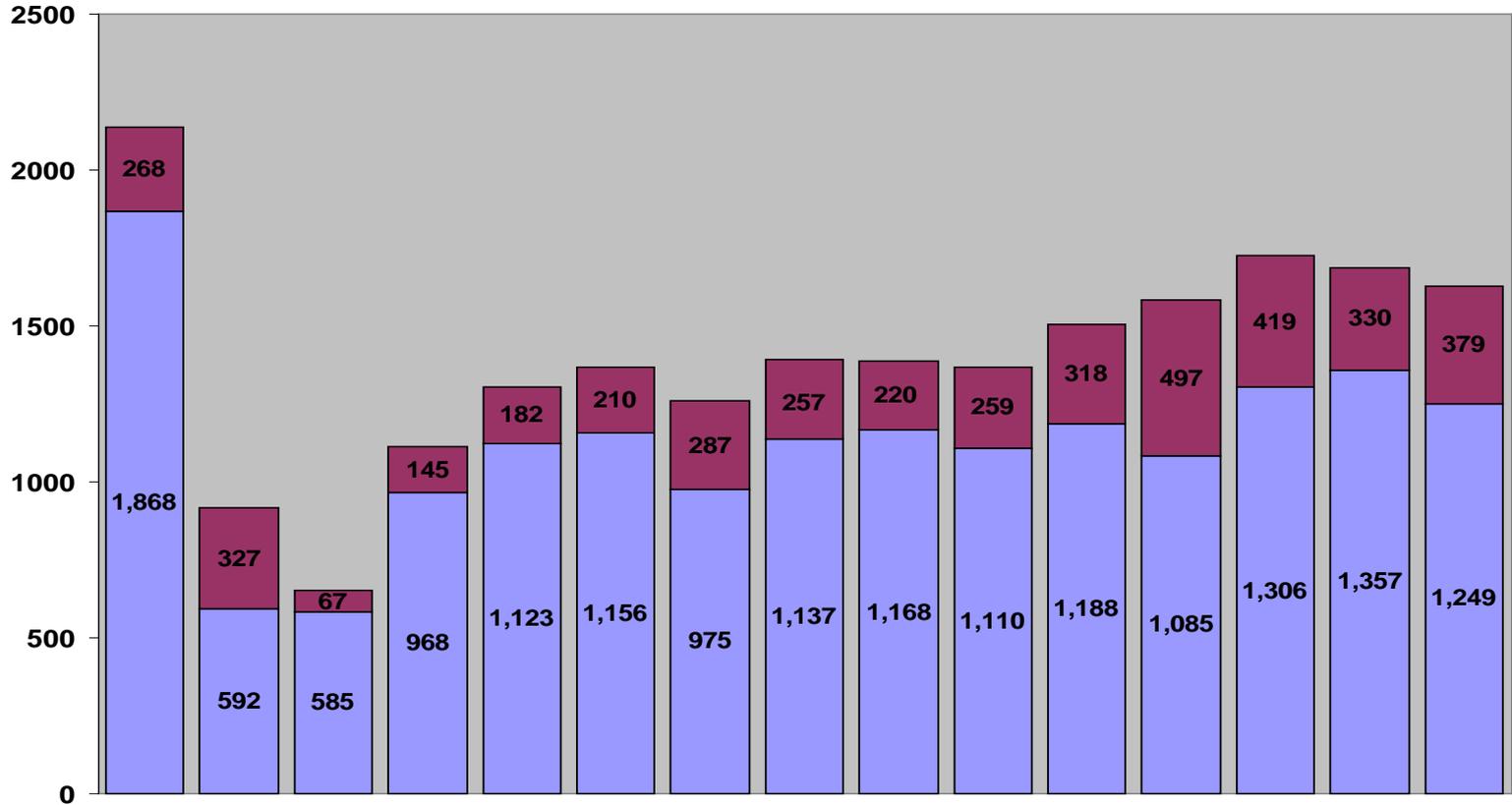
# HUSKY B Only

## Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

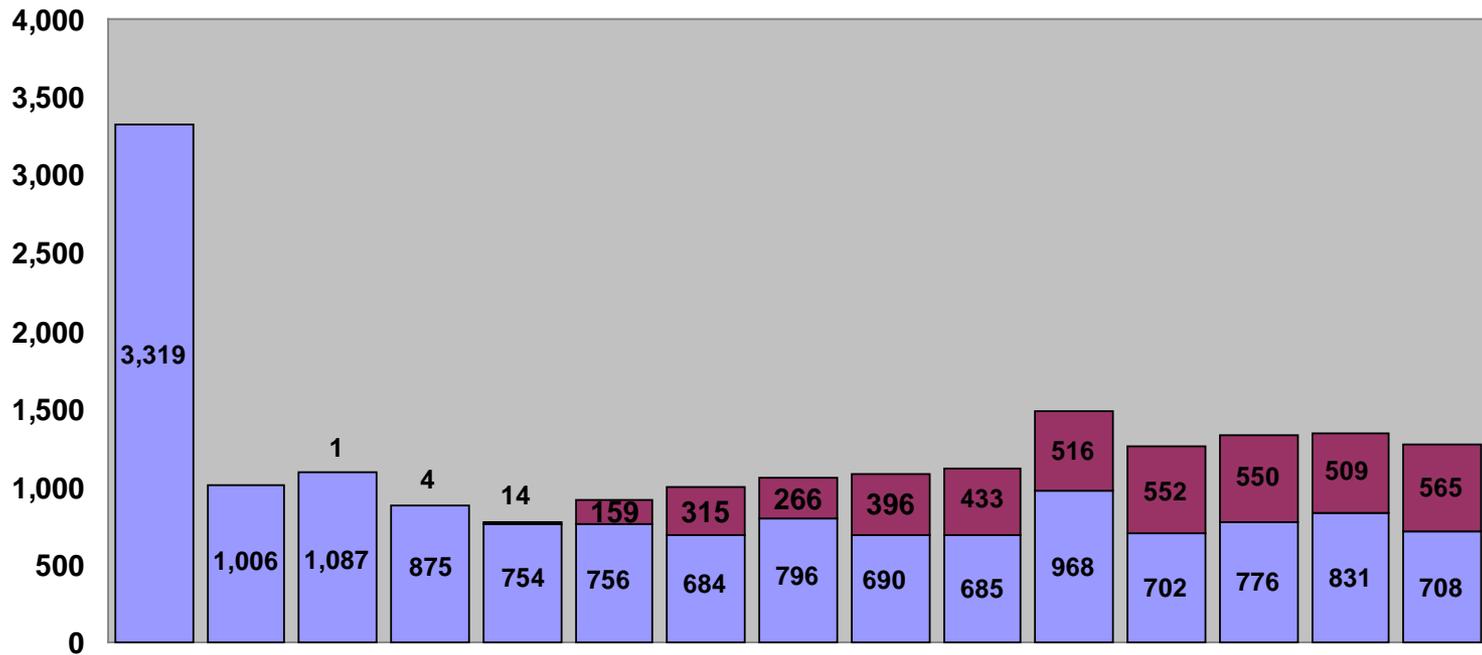


## HUSKY B/Charter Oak Applications Denied or Closed



	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10
■ Closed	268	327	67	145	182	210	287	257	220	259	318	497	419	330	379
■ Denied	1868	592	585	968	1123	1156	975	1137	1168	1110	1188	1085	1306	1357	1249

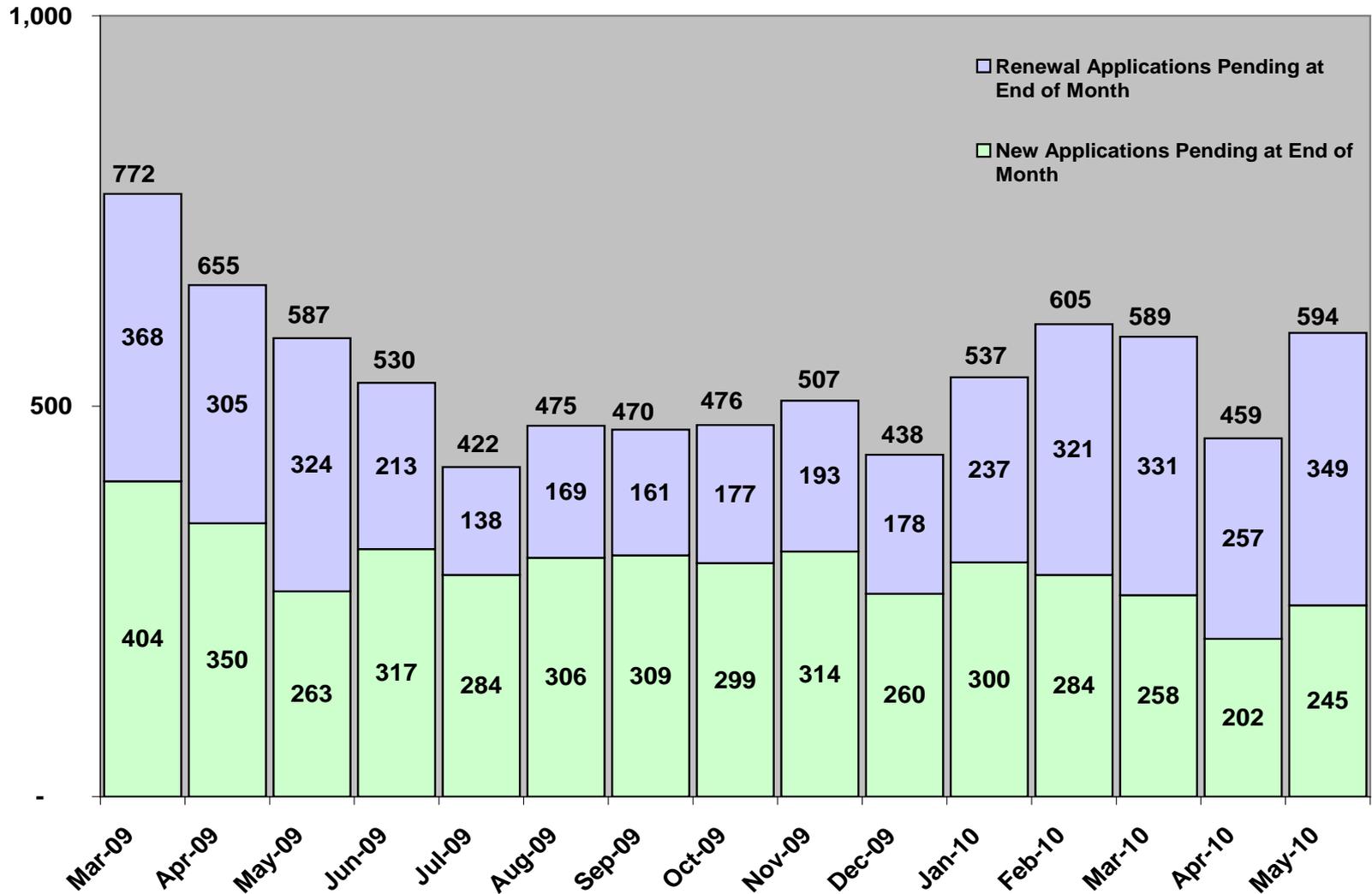
# Charter Oak Applications Denied or Closed



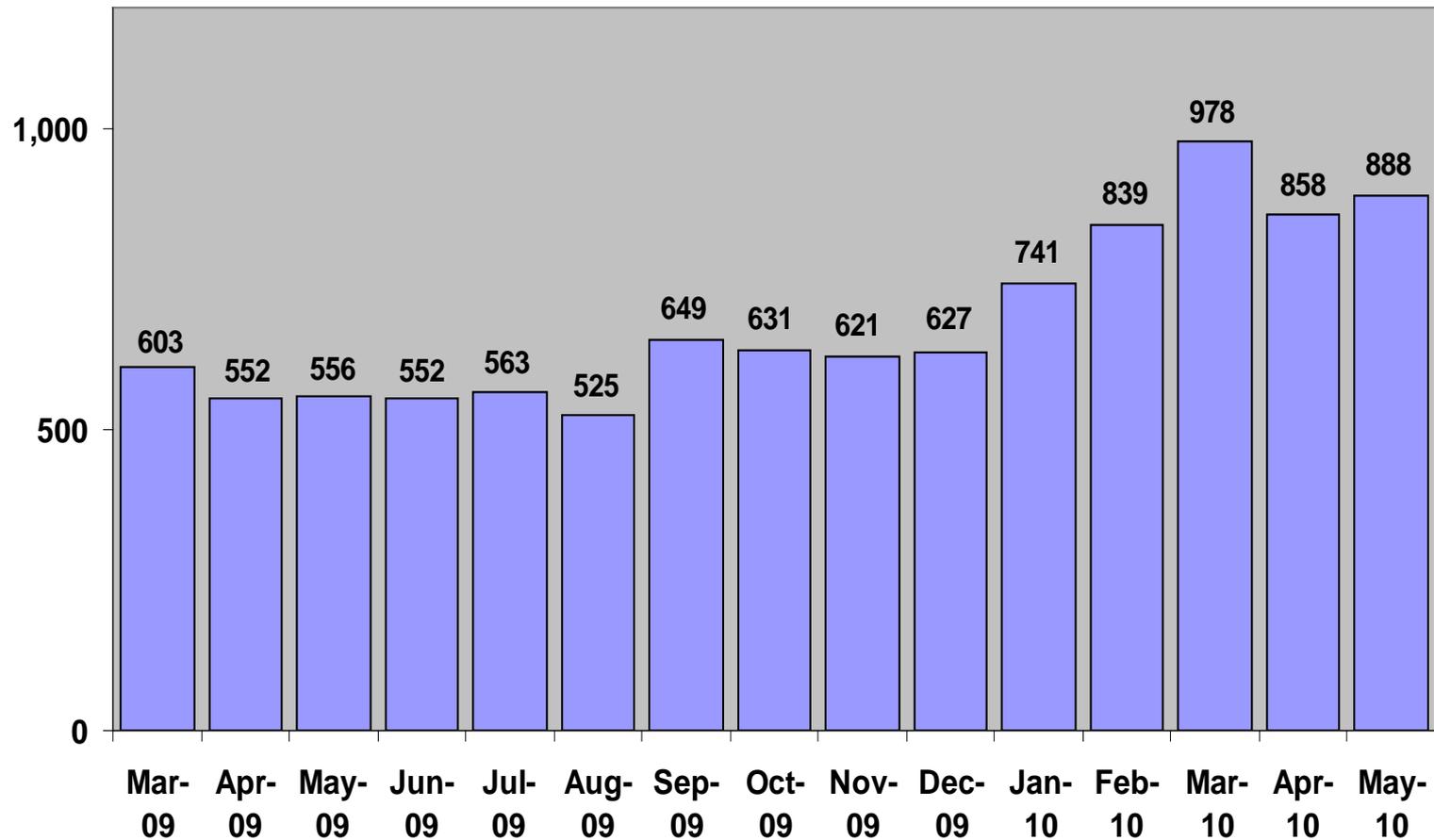
	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10
<span style="color: maroon;">■</span> Closed	0	0	1	4	14	159	315	266	396	433	516	552	550	509	565
<span style="color: blue;">■</span> Denied	3,319	1,006	1,087	875	754	756	684	796	690	685	968	702	776	831	708

# HUSKY B Only

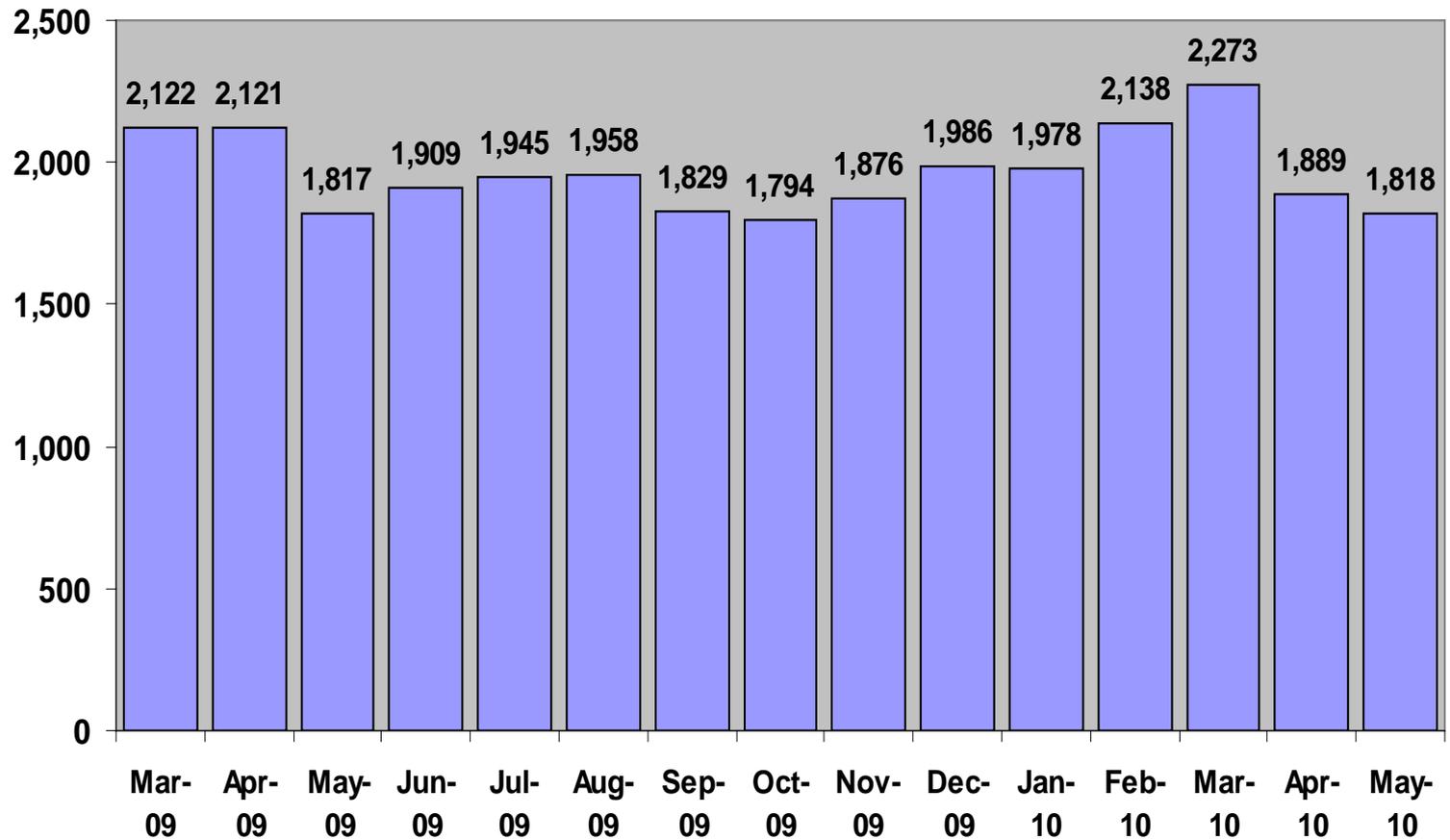
## Applications Pending at End of Month



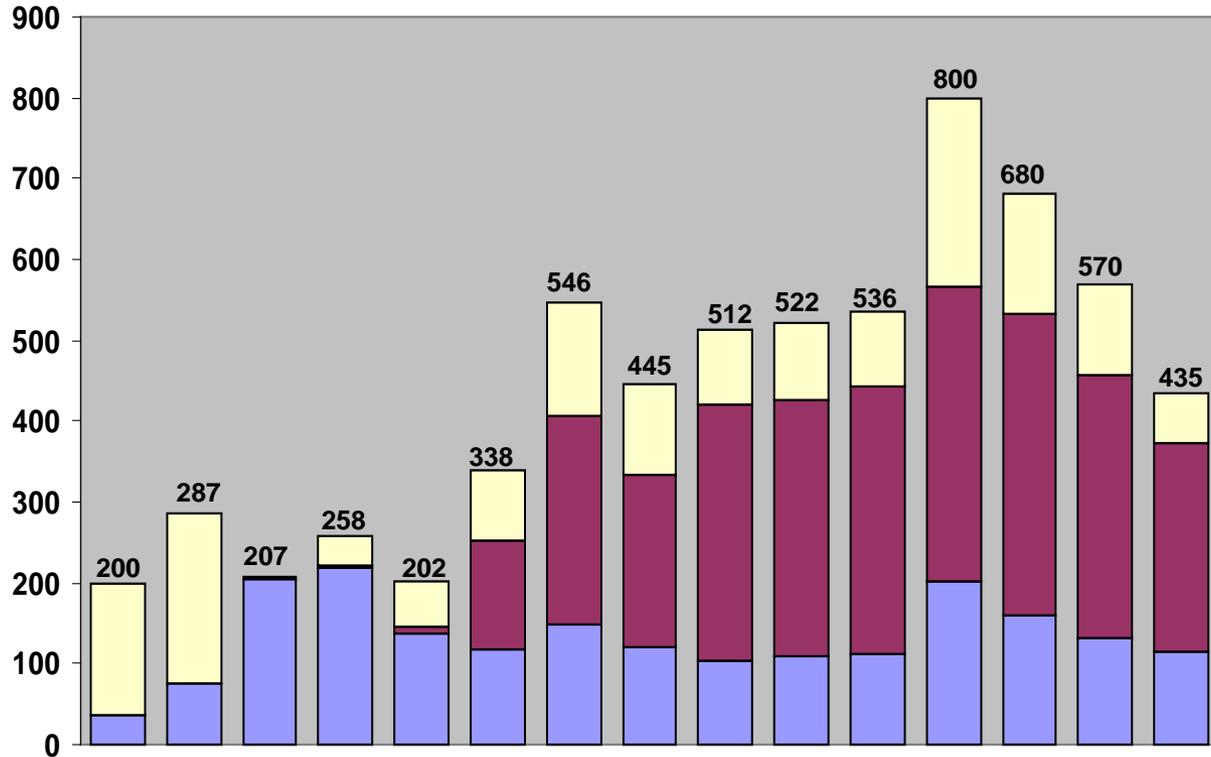
# HUSKY B/Charter Oak Applications Pending at End of Month



# Charter Oak Only Applications Pending at End of Month



# Did Not Reapply at Renewal by Application Type



	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10
□ HUSKY B/Charter Oak	163	212	0	37	55	85	139	112	92	96	93	234	148	114	62
■ Charter Oak	0	0	1	3	10	135	259	212	316	317	331	363	371	323	258
■ HUSKY B	37	75	206	218	137	118	148	121	104	109	112	203	161	133	115

## HUSKY A Default Enrollments

Targeted Mandatories	9,001
Aetna Better Health	918
AmeriChoice	930
Community Health Network	999
Total Default Enrollments	2,847
Default Rate	31.6%
Mandatory Choice Rate	68.4%

## HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	168	182	124	474	46.33%
Other (disenrollment)	93	81	65	239	23.36%
No Reason Given	50	34	27	111	10.85%
Client chose after auto default started	24	16	15	55	5.38%
Specialist not in plan	24	16	8	48	4.69%
Hospital/clinic not participating in plan	28	3	0	31	3.03%
Dissatisfaction with plan	14	7	3	24	2.35%
Client's PCP left plan	5	5	0	10	0.98%
Accidentally chose wrong plan	6	1	3	10	0.98%
Dental provider not in plan	0	7	0	7	0.68%
Plan's providers too far	2	2	3	7	0.68%
Discriminatory treatment	4	0	0	4	0.39%
Client moved out of service area	0	2	0	2	0.20%
Dissatisfaction with PCP	0	0	1	1	0.10%
			<b>Total</b>	<b>1,023</b>	<b>100.00%</b>

**HUSKY A Count of Enrollees By County By Plan  
As of 06/01/2010**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>PCCM</b>	<b>Total</b>
<b>Fairfield</b>	19,599	13,776	48,167	0	<b>81,542</b>
<b>Hartford</b>	27,993	13,121	67,733	55	<b>108,902</b>
<b>Litchfield</b>	4,577	1,028	9,945	11	<b>15,561</b>
<b>Middlesex</b>	2,835	842	7,111	0	<b>10,788</b>
<b>New Haven</b>	23,087	10,206	75,697	310	<b>109,300</b>
<b>New London</b>	4,442	3,218	20,275	1	<b>27,936</b>
<b>Tolland</b>	2,731	1,314	4,965	7	<b>9,017</b>
<b>Windham</b>	3,157	1,867	10,482	19	<b>15,525</b>
<b>Total</b>	<b>88,421</b>	<b>45,372</b>	<b>244,375</b>	<b>403</b>	<b>378,571</b>

**HUSKY B Count of Enrollees By County By Plan  
As of 06/01/2010**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1,214	636	2,019	<b>3,869</b>
<b>Hartford</b>	1,437	262	2,190	<b>3,889</b>
<b>Litchfield</b>	415	81	734	<b>1,230</b>
<b>Middlesex</b>	239	34	382	<b>655</b>
<b>New Haven</b>	984	276	2,481	<b>3,741</b>
<b>New London</b>	206	83	706	<b>995</b>
<b>Tolland</b>	218	61	258	<b>537</b>
<b>Windham</b>	158	47	355	<b>560</b>
<b>Total</b>	<b>4,871</b>	<b>1,480</b>	<b>9,125</b>	<b>15,476</b>

HUSKY B Enrollment By Plan By Band  
As Of 06/01/2010

Health Plan	Premium Bands			Total
	01 185% to 235%	02 235% to 300%	03 over 300%	
Aetna Better Health	2,707	1,750	414	4,871
AmeriChoice by United Healthcare	908	482	90	1,480
Community Health Network	5,117	3,248	760	9,125
<b>Total Enrollment by Premium Band</b>	<b>8,732</b>	<b>5,480</b>	<b>1,264</b>	<b>15,476</b>

Charter Oak Enrollment By County By Plan  
As of 06/01/2010

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
Fairfield	1618	782	692	3,092
Hartford	1602	504	1613	3,719
Litchfield	488	108	462	1,058
Middlesex	296	84	218	598
New Haven	2,027	554	1128	3,709
New London	276	196	418	890
Tolland	288	97	238	623
Windham	212	71	254	537
<b>Total</b>	<b>6,807</b>	<b>2,396</b>	<b>5,023</b>	<b>14,226</b>

Charter Oak Enrollment By Plan By Band  
As of 06/01/2010

Health Plan	Premium Bands					Total
	01 0 to 150%	02 150% to 185%	03 185% to 235%	04 235% to 300%	05 Over 300%	
Aetna Better Health	3,118	889	1,198	933	669	6,807
AmeriChoice by United Healthcare	1,069	295	424	352	256	2,396
Community Health Network	2,389	591	1,017	675	351	5,023
<b>Total Enrollment by Premium Band</b>	<b>6,576</b>	<b>1,775</b>	<b>2,639</b>	<b>1,960</b>	<b>1,276</b>	<b>14,226</b>

Charter Oak  
Age by Premium Band  
As of 06/01/2010

	19-30 Years	31-40 Years	41-50 Years	51-64 Years	Total
Band 1	1,991	536	1,123	2,926	6,576
Band 2	273	166	356	980	1,775
Band 3	245	473	756	1,165	2,639
Band 4	105	300	543	1,012	1,960
Band 5	54	104	223	895	1,276
Total	2,668	1,579	3,001	6,978	14,226