

Medicaid Managed Care Council

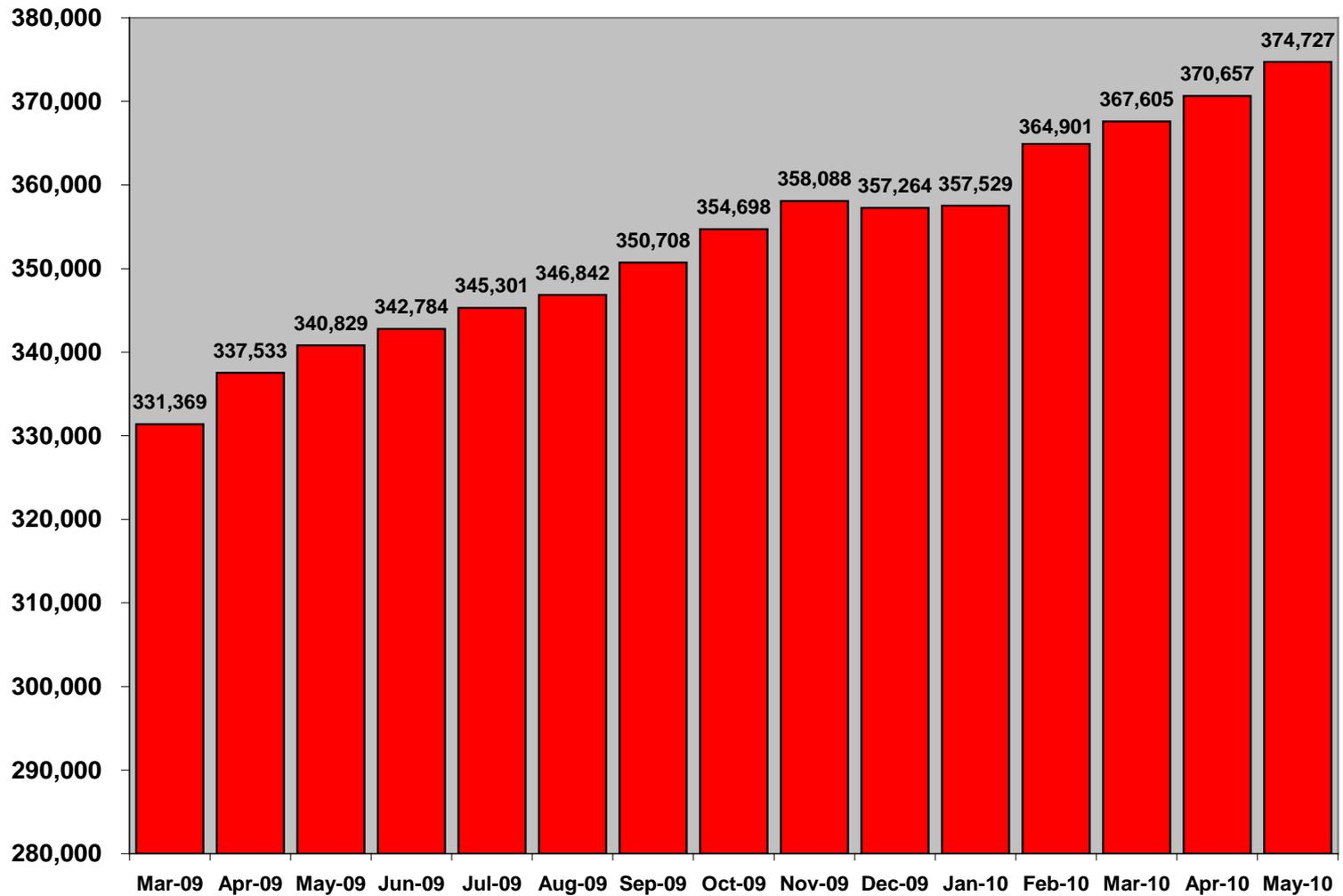


HUSKY and Charter Oak Programs

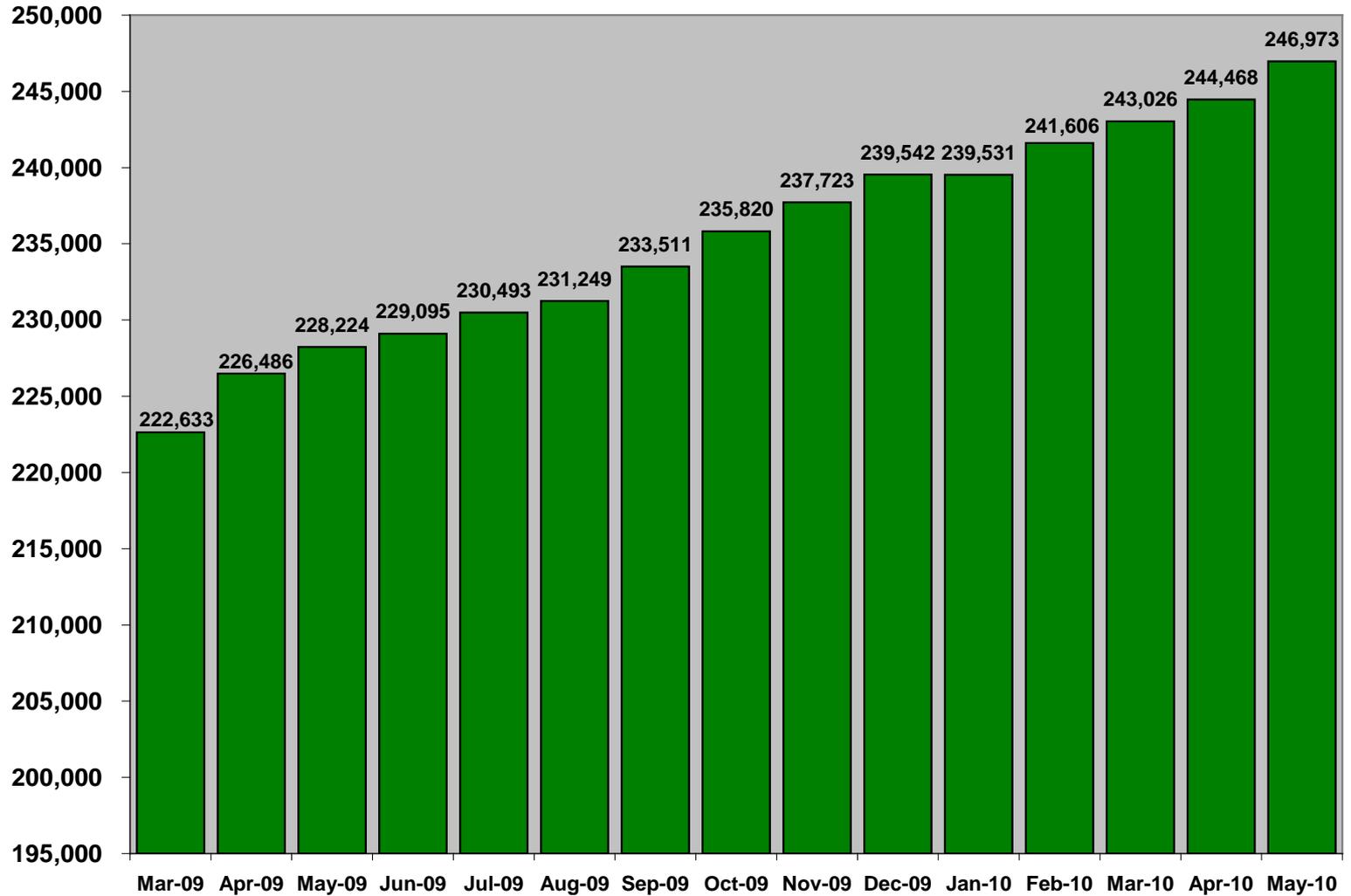
Update

May 14, 2010

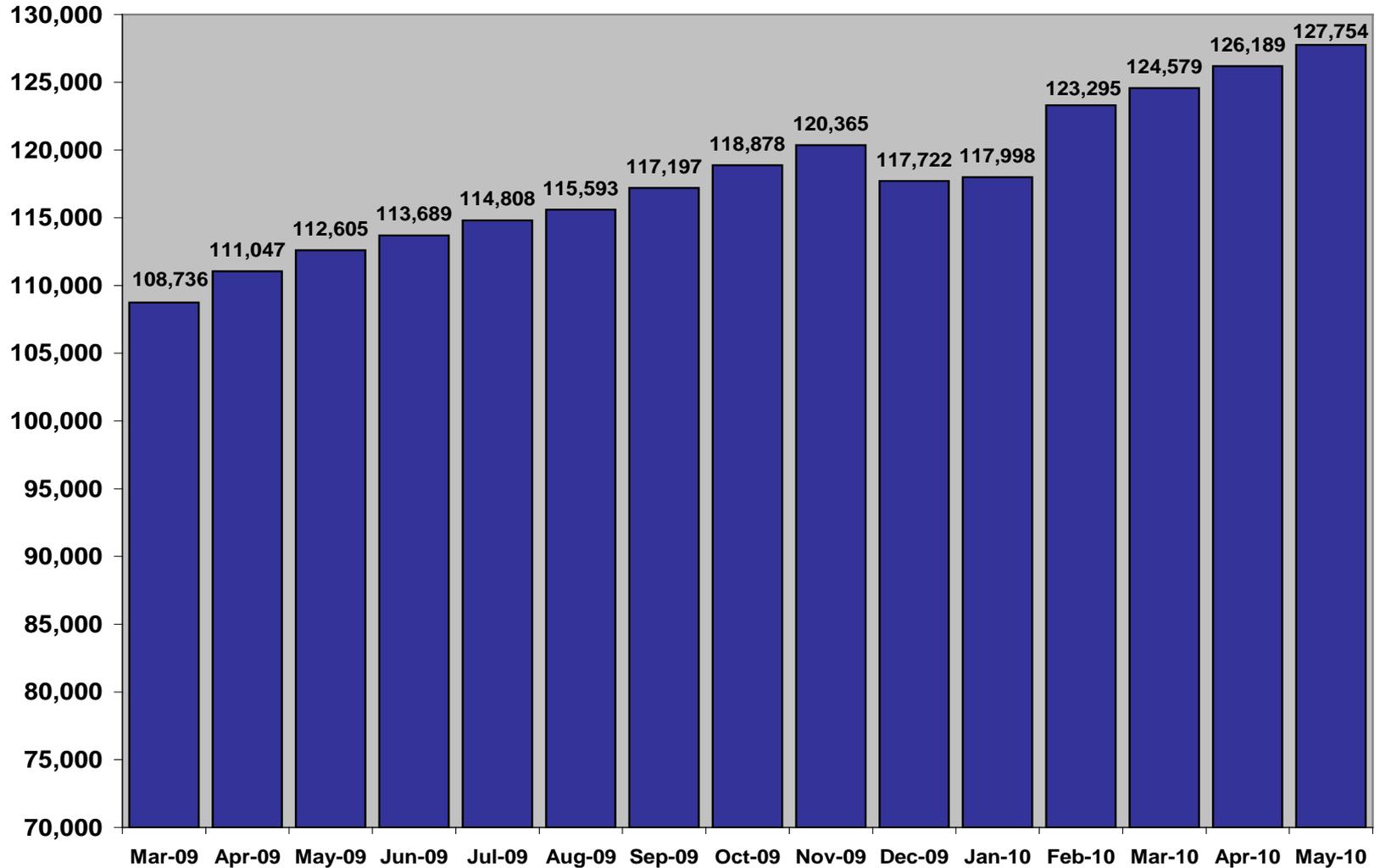
HUSKY A Enrollment Growth by Month (Previous 15 Months)



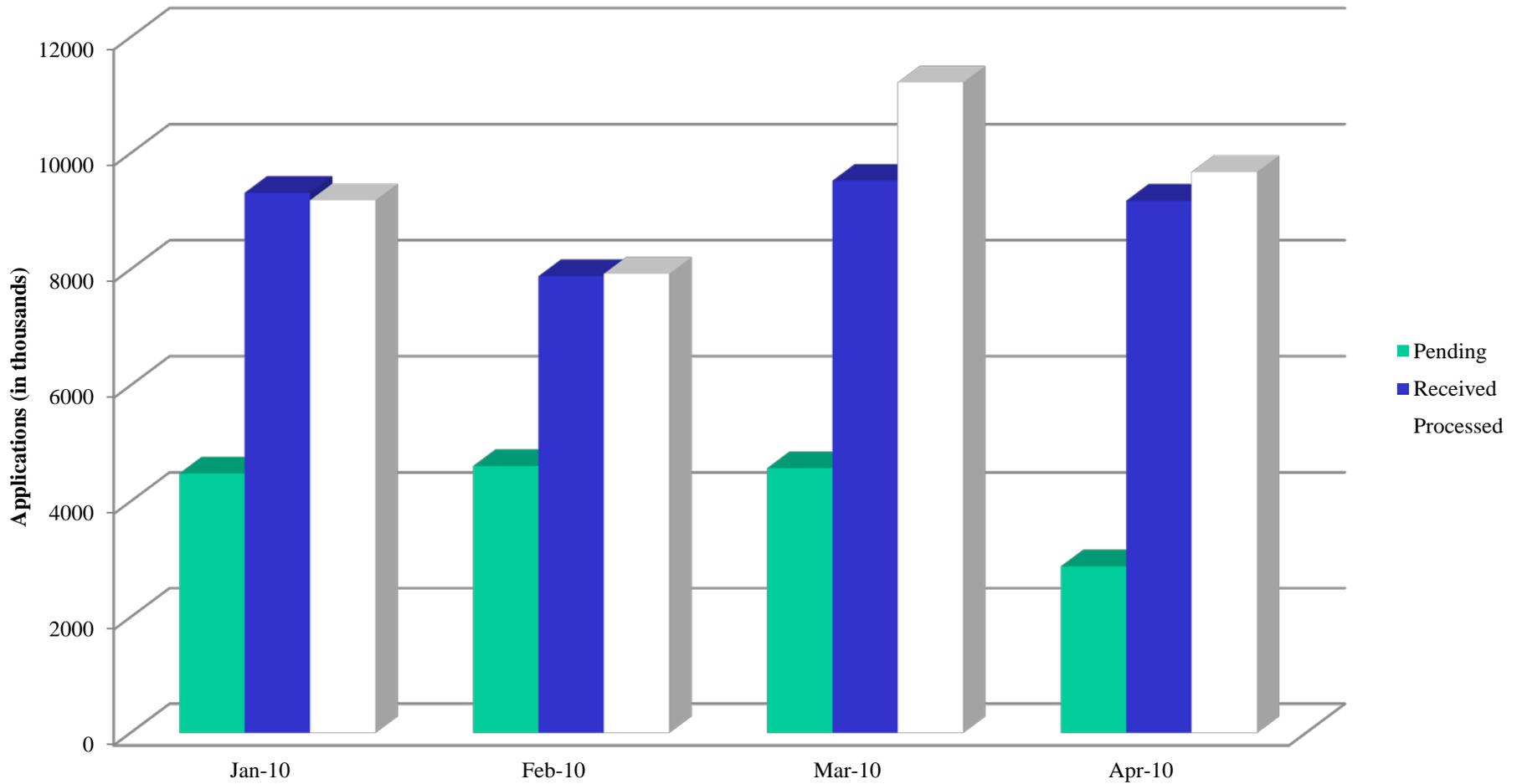
HUSKY A
Under 19-Year-Olds
Enrollment Growth by Month
(Previous 15 Months)



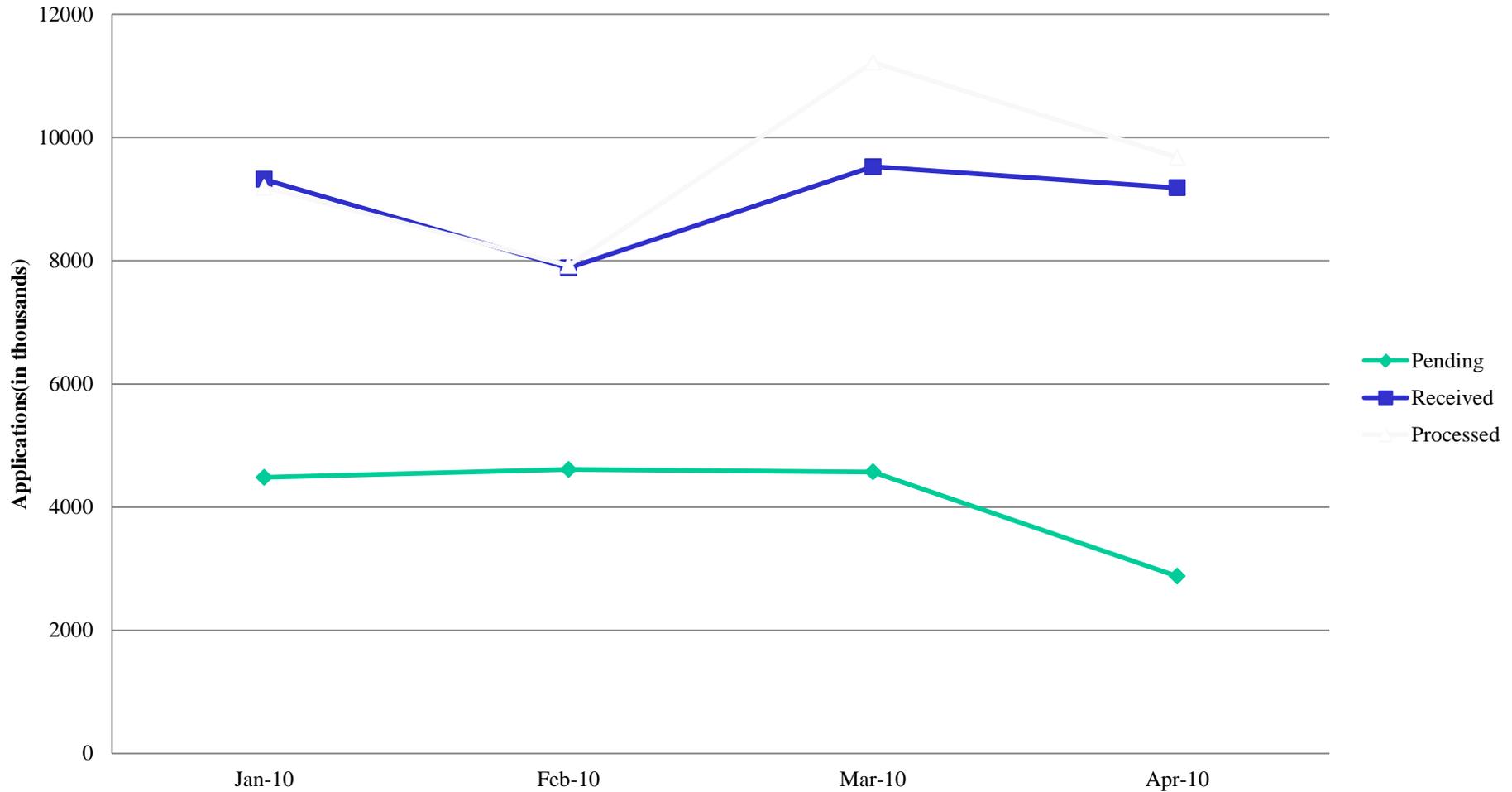
HUSKY A
Adults
Enrollment Growth by Month
(Previous 15 Months)



HUSKY Application Activity



HUSKY Application Activity

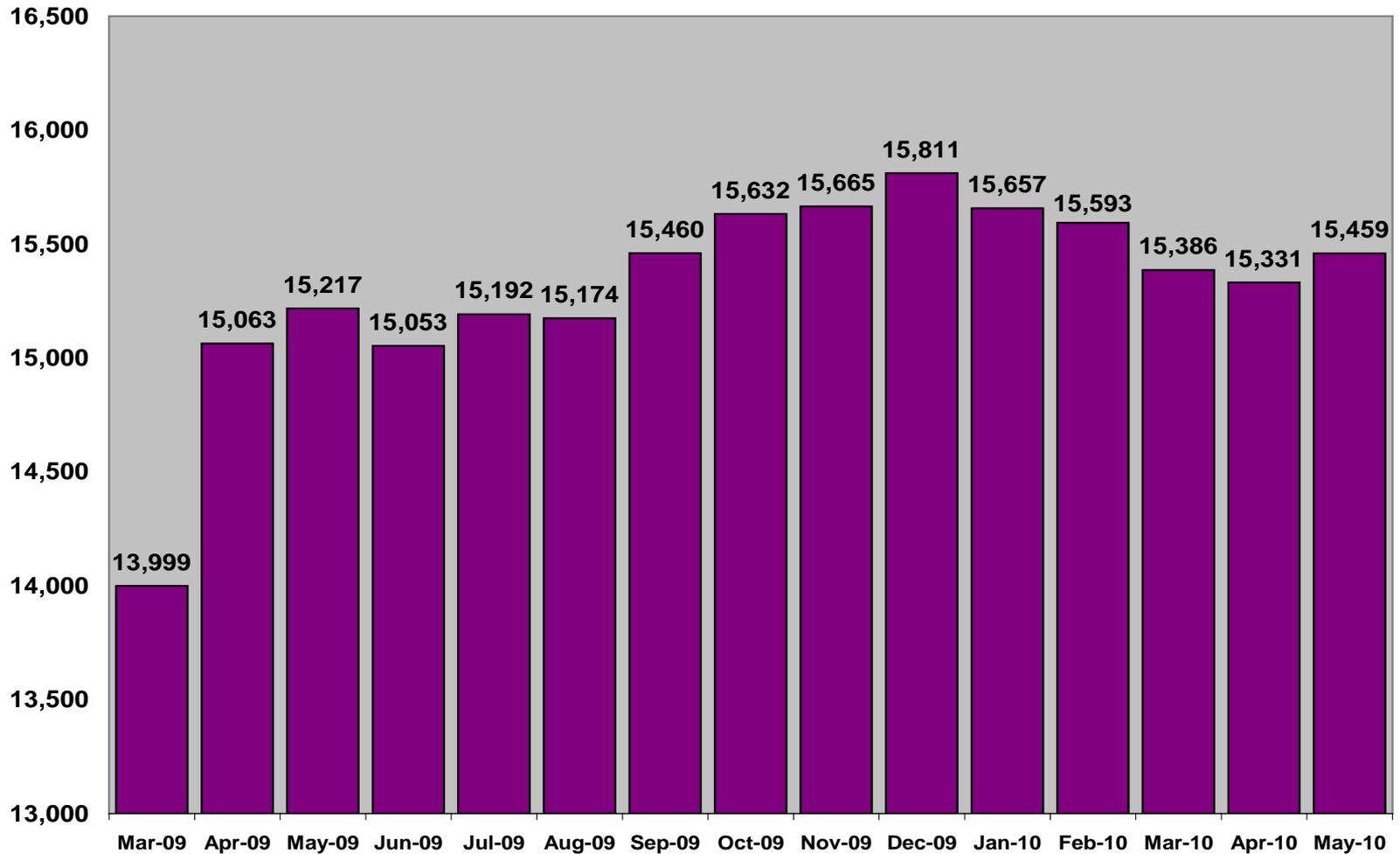


The total number of pending applications decreased from March to April by 37%

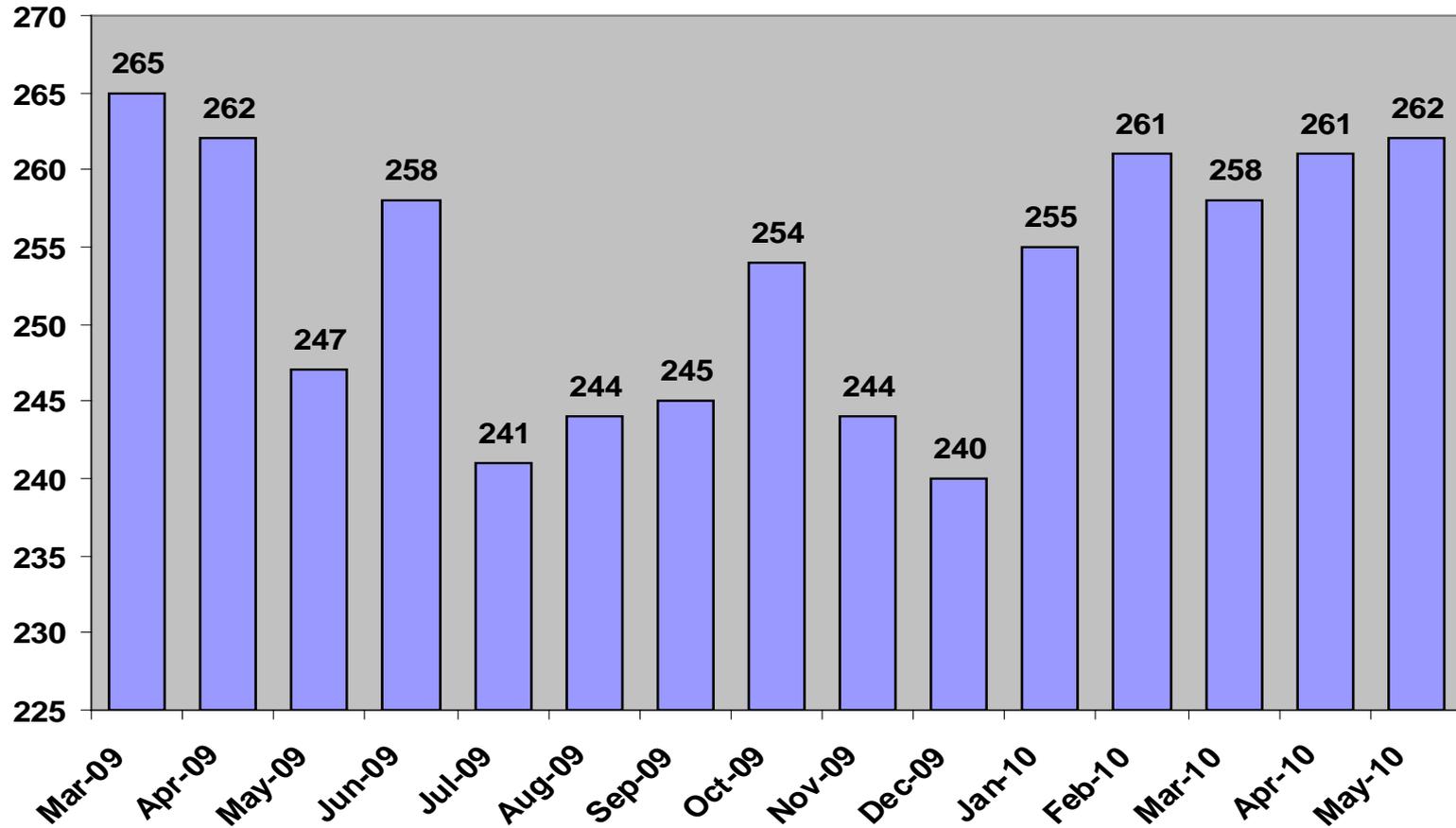
The total number of received applications decreased from March to April by 4%

The total number of processed applications decreased from March to April by 14%

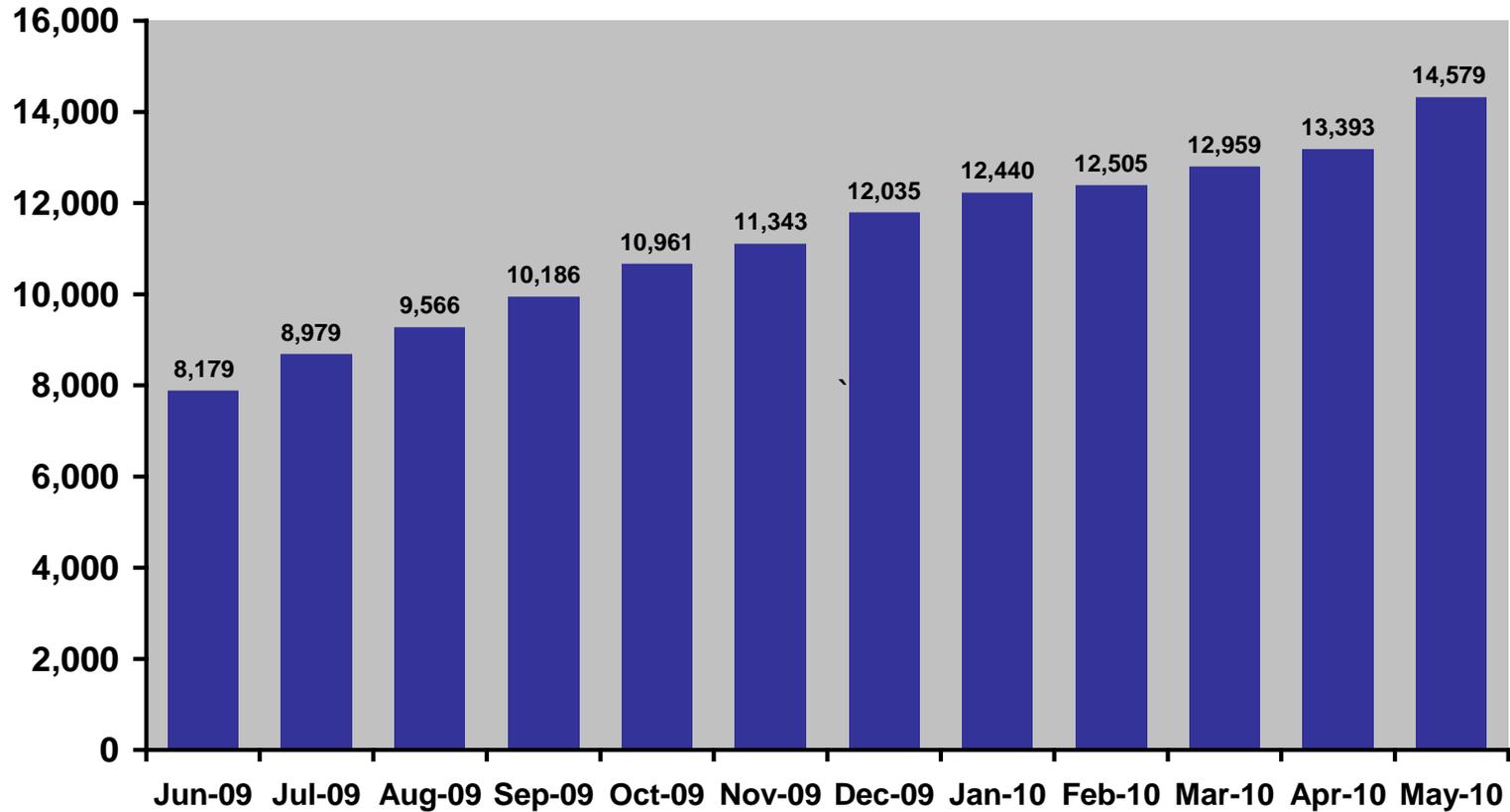
HUSKY B Enrollment Growth by Month (Previous 15 Months)



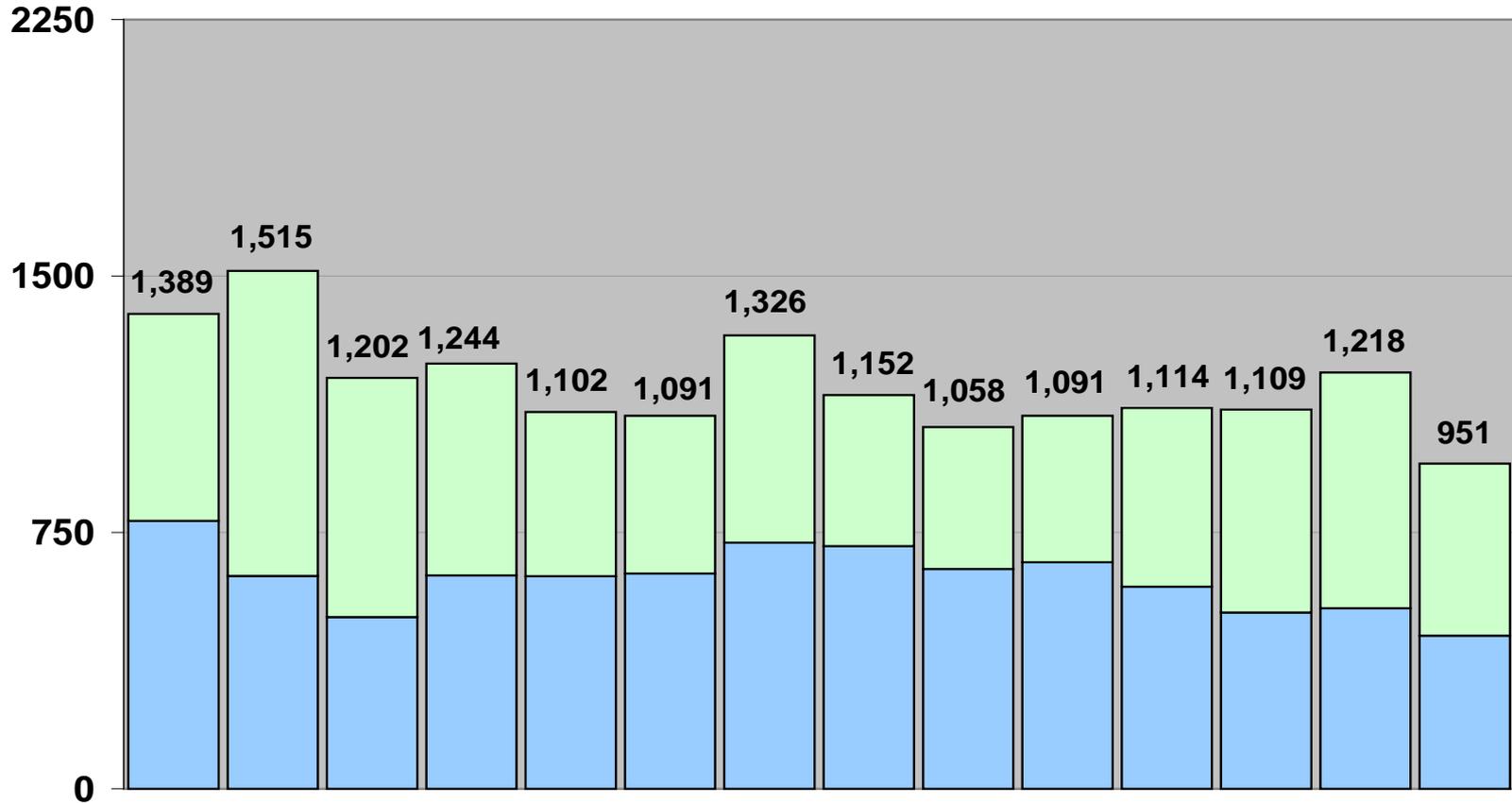
HUSKY PLUS Enrollment (Previous 15 Months)



Charter Oak Enrollment Growth By Month

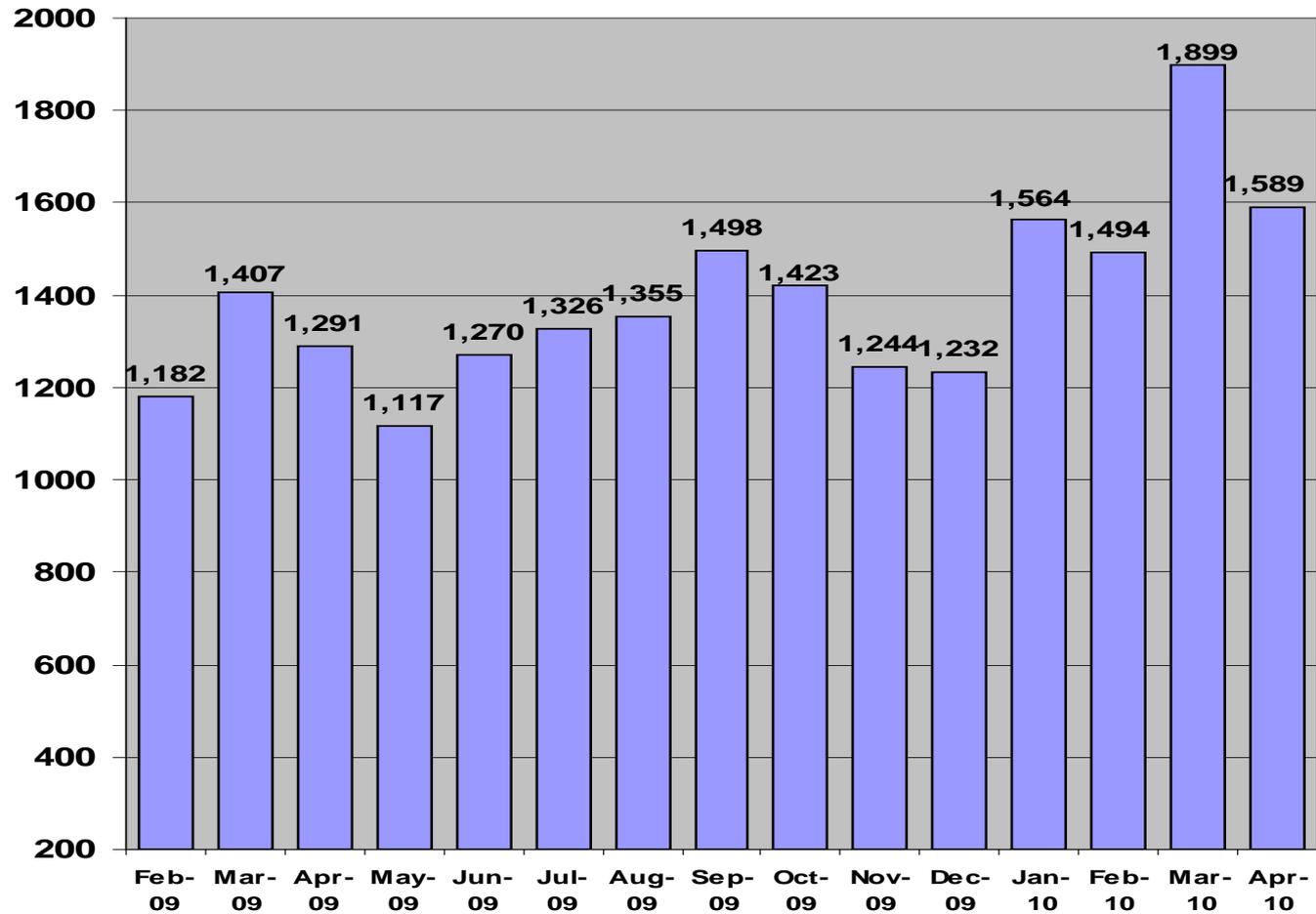


HUSKY
 (Only Children Applying)
 Applications Received
 New and Renewal

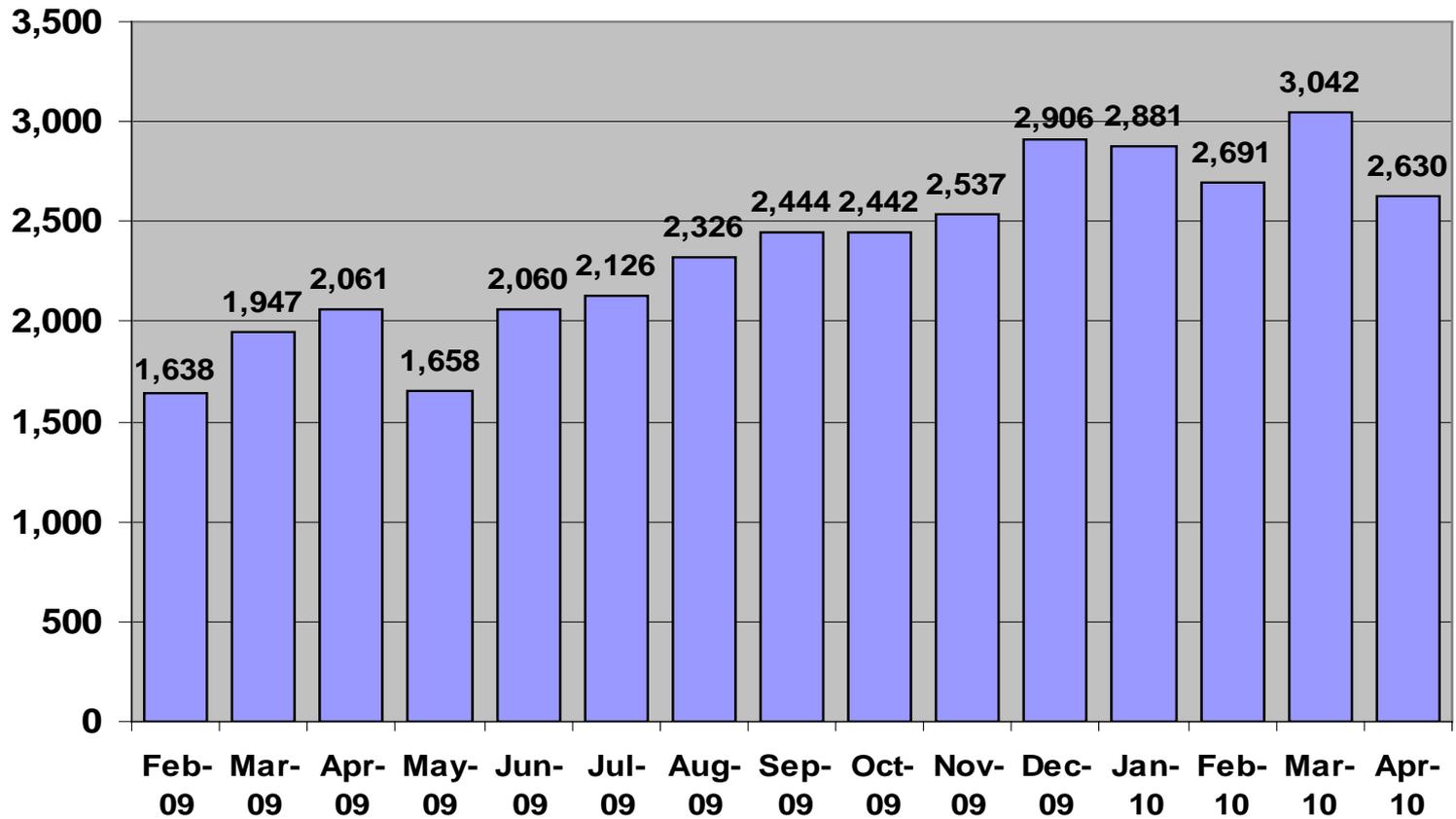


| | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 |
|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|------------|
| Renewal | 605 | 892 | 700 | 620 | 480 | 461 | 606 | 442 | 415 | 428 | 523 | 593 | 690 | 503 |
| New | 784 | 623 | 502 | 624 | 622 | 630 | 720 | 710 | 643 | 663 | 591 | 516 | 528 | 448 |
| Total | 1,389 | 1,515 | 1,202 | 1,244 | 1,102 | 1,091 | 1,326 | 1,152 | 1,058 | 1,091 | 1,114 | 1,109 | 1,218 | 951 |

HUSKY/Charter Oak
(Both Children and Adults Applying)
Applications Received
New and Renewal



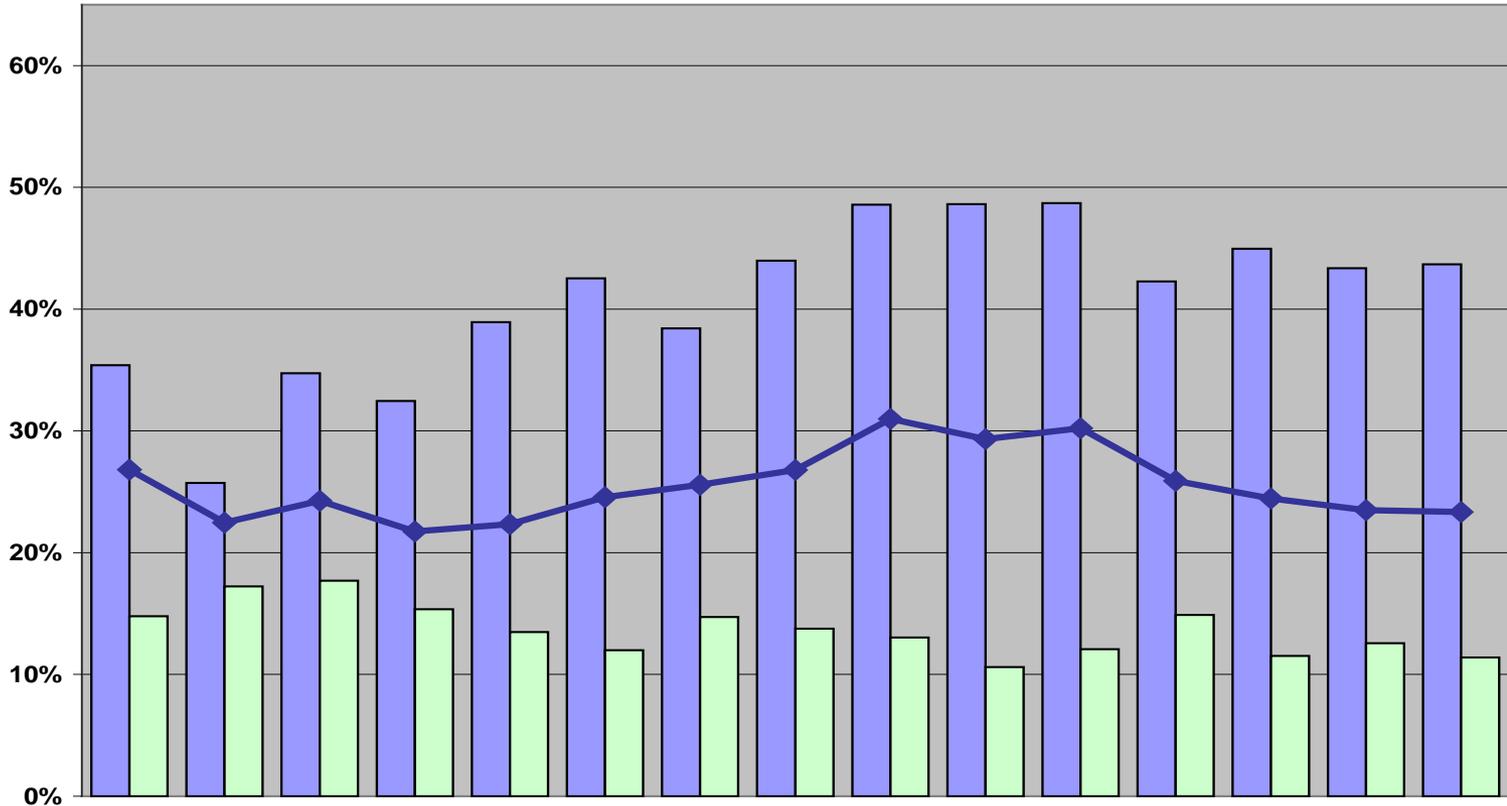
Charter Oak
(Only Adults Applying)
Applications Received
New and Renewal



HUSKY Only

Applications Referred to DSS

New, Renewal and Combined AUs

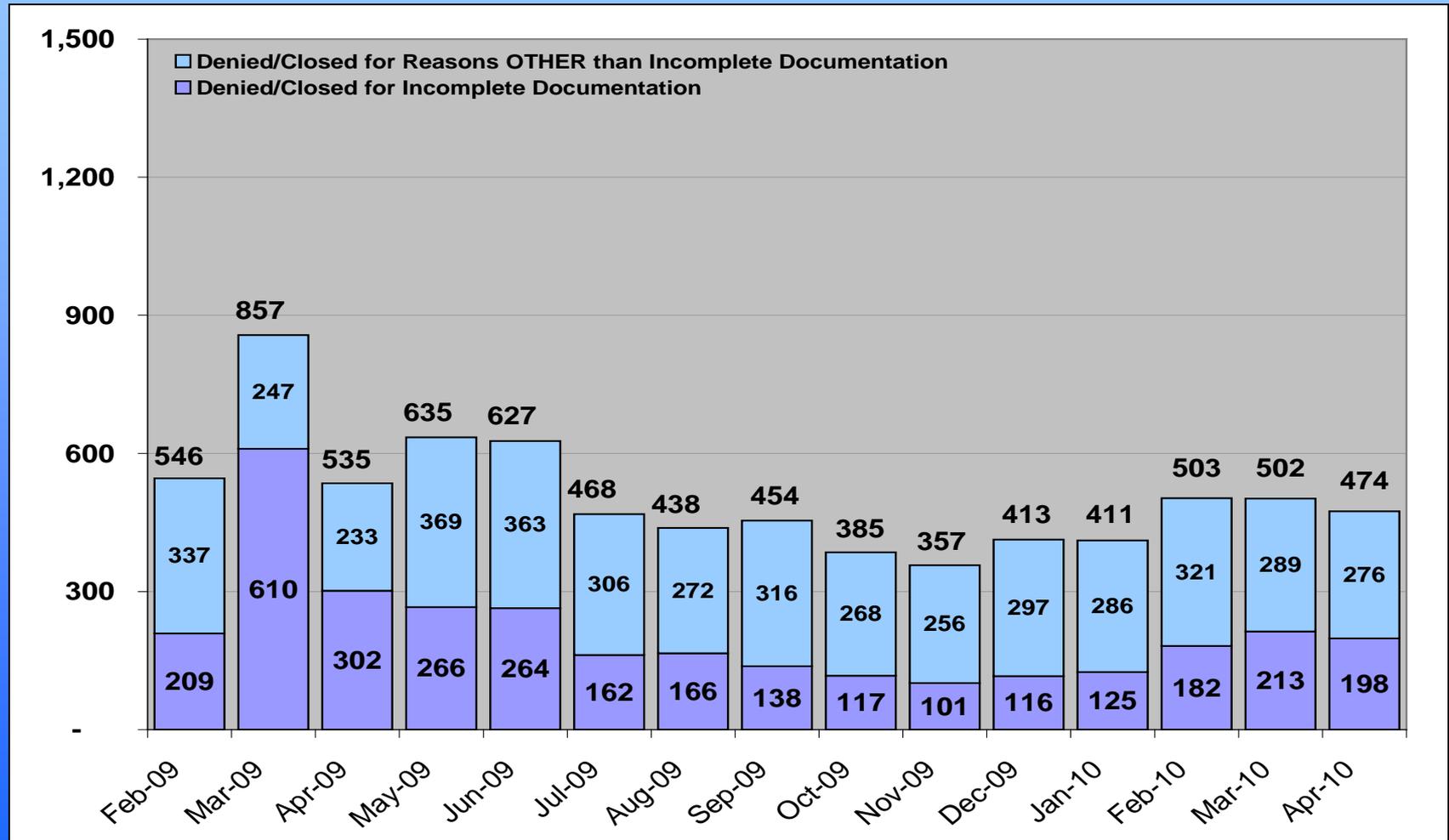


| | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 |
|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| New | 35.4% | 25.7% | 34.7% | 32.4% | 38.9% | 42.5% | 38.4% | 44.0% | 48.6% | 48.6% | 48.7% | 42.3% | 45.0% | 43.4% | 43.7% |
| Renewal | 14.8% | 17.2% | 17.7% | 15.4% | 13.5% | 12.0% | 14.7% | 13.8% | 13.0% | 10.6% | 12.1% | 14.9% | 11.5% | 12.6% | 11.4% |
| Combined | 26.8% | 22.5% | 24.3% | 21.7% | 22.3% | 24.6% | 25.6% | 26.8% | 31.0% | 29.3% | 30.2% | 25.9% | 24.4% | 23.5% | 23.3% |

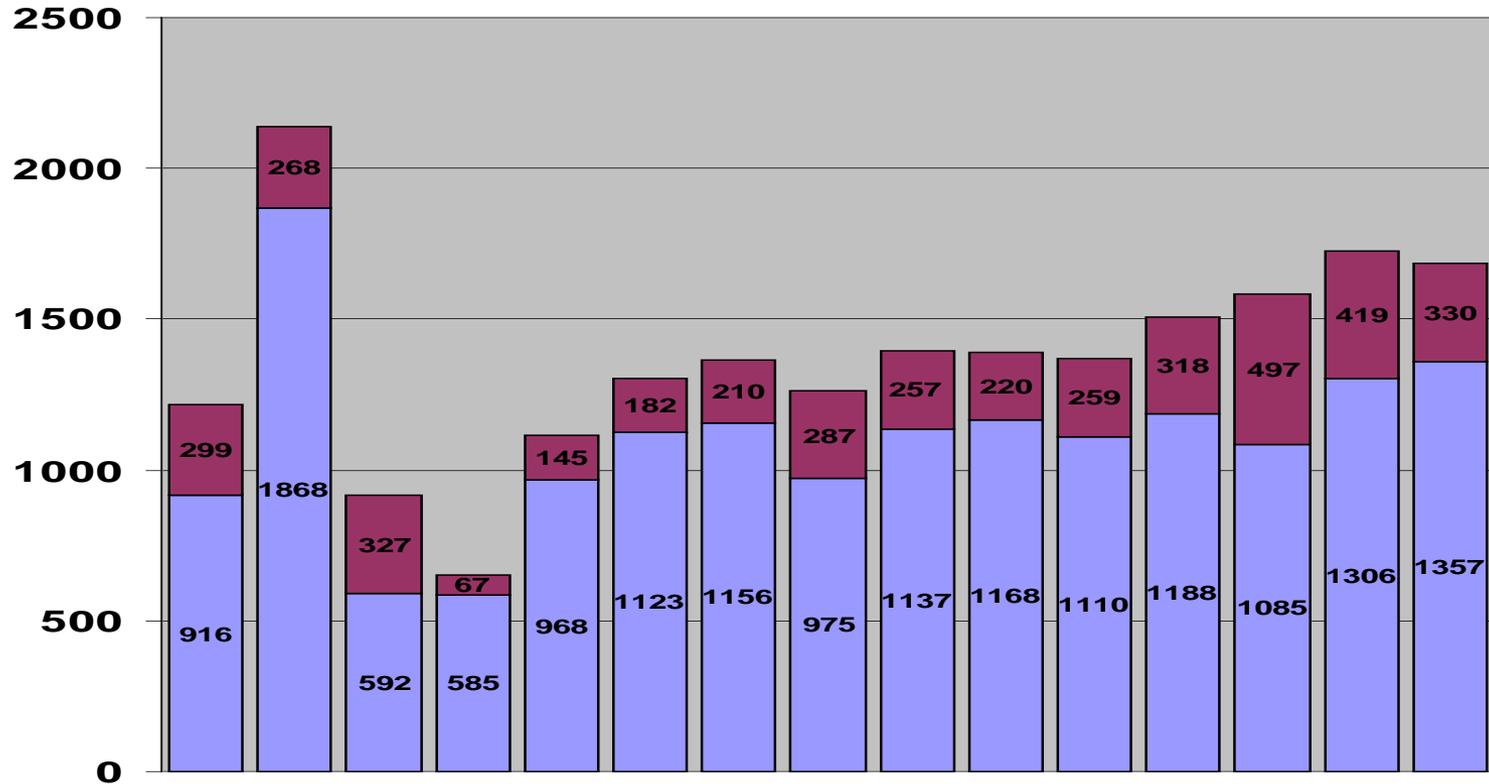
HUSKY B Only

Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

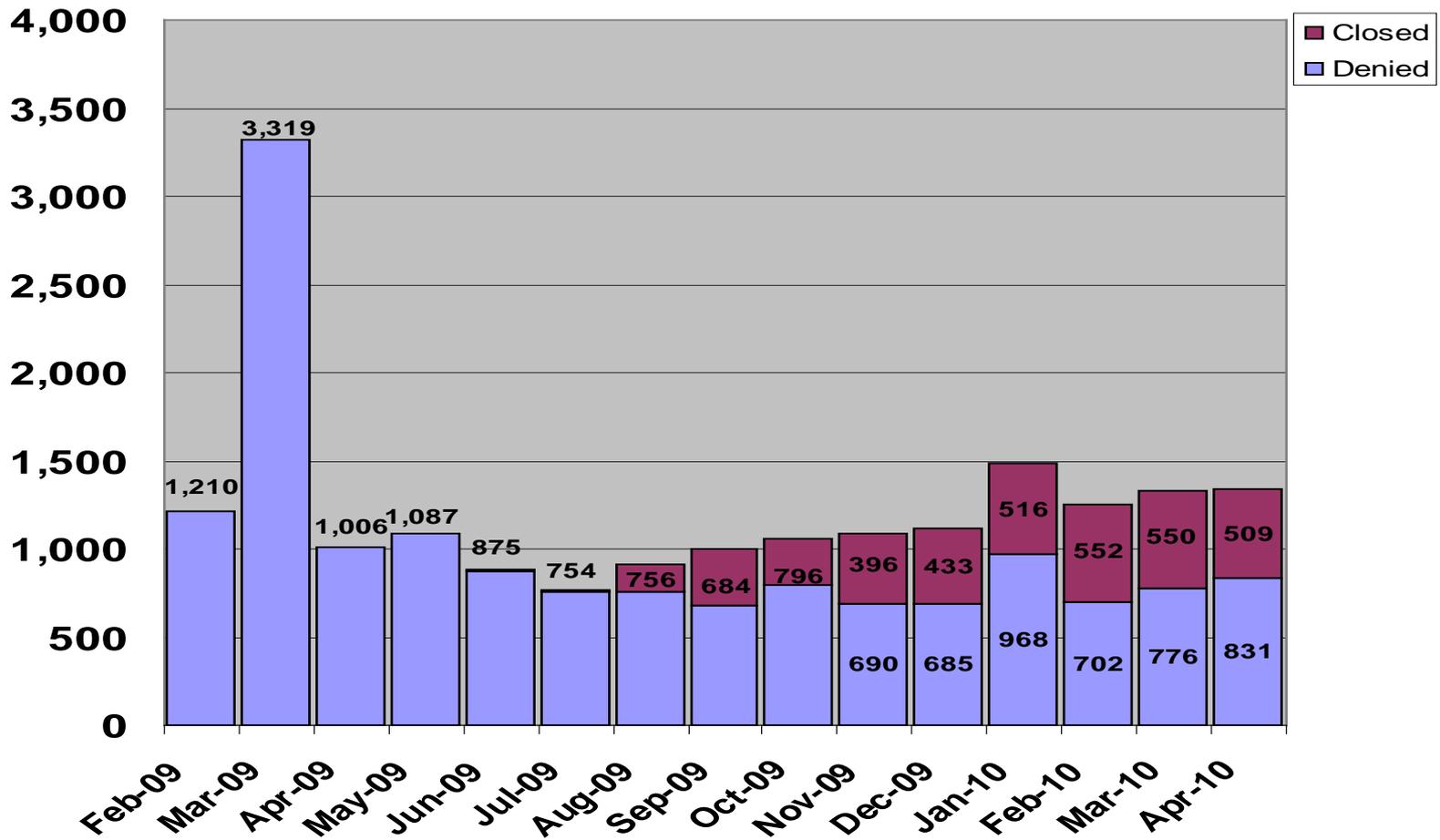


HUSKY B/Charter Oak Applications Denied or Closed



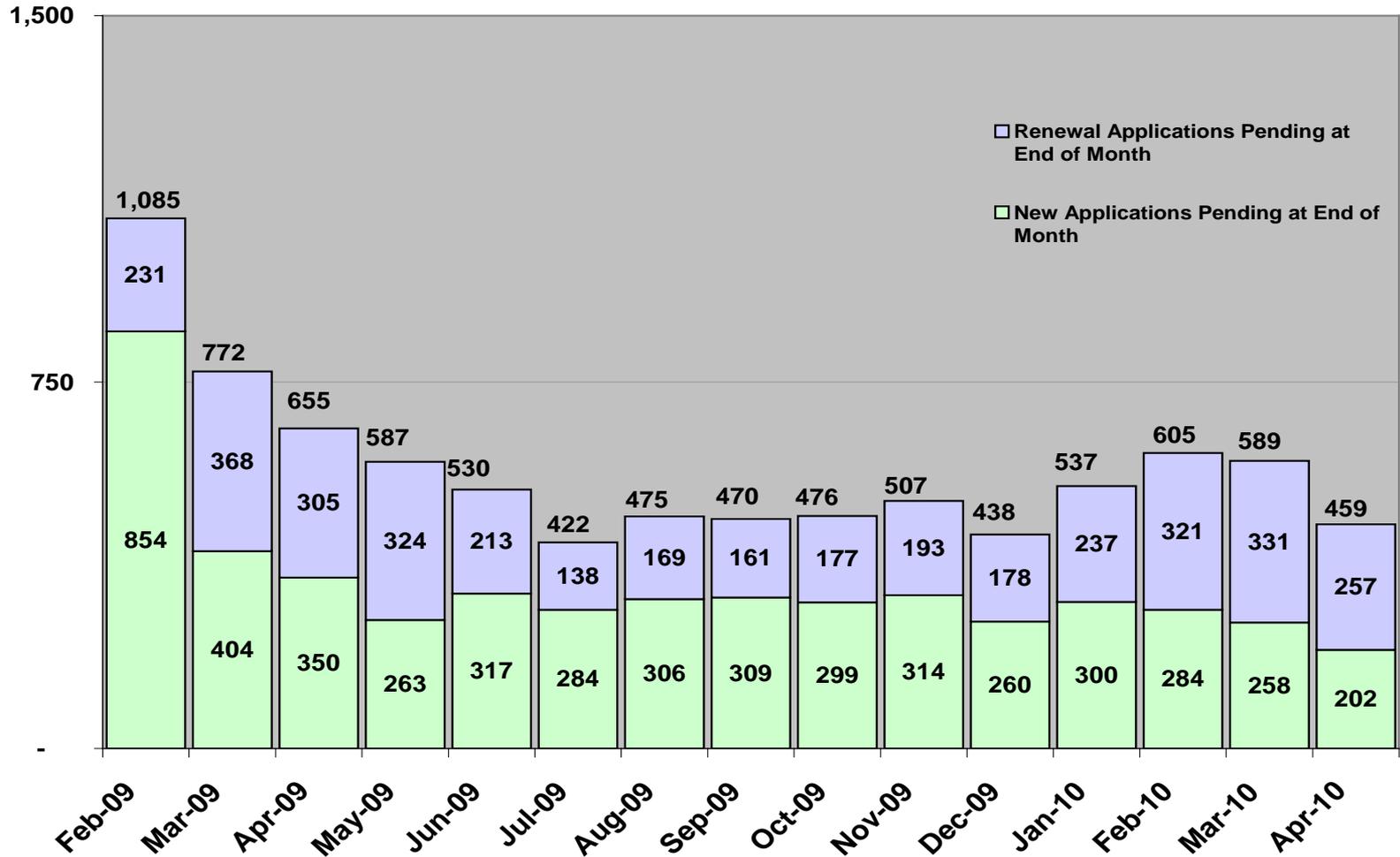
| | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 |
|-------------------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| ■ Closed | 299 | 268 | 327 | 67 | 145 | 182 | 210 | 287 | 257 | 220 | 259 | 318 | 497 | 419 | 330 |
| ■ Denied | 916 | 1868 | 592 | 585 | 968 | 1123 | 1156 | 975 | 1137 | 1168 | 1110 | 1188 | 1085 | 1306 | 1357 |

Charter Oak Applications Denied or Closed

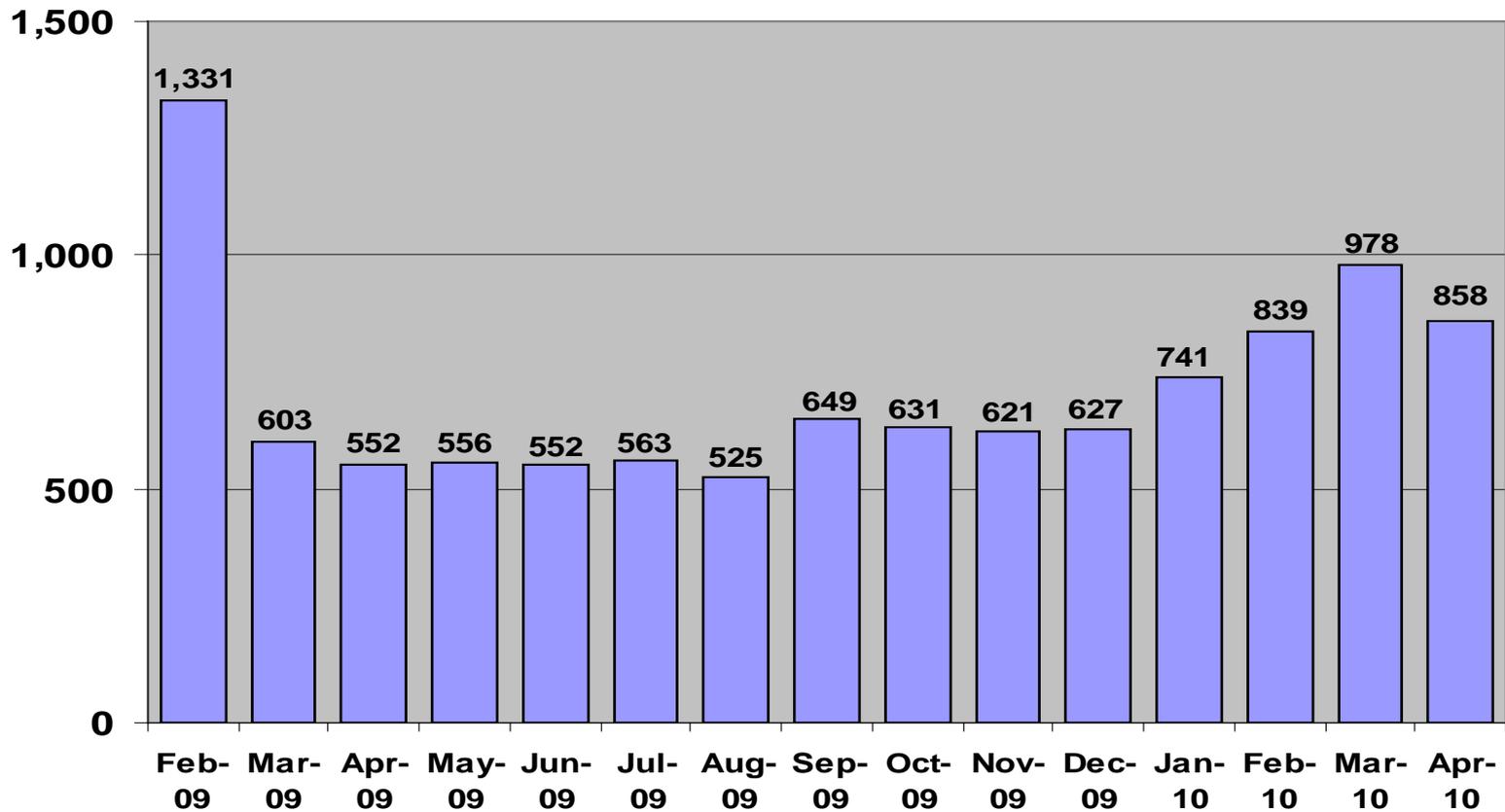


HUSKY B Only

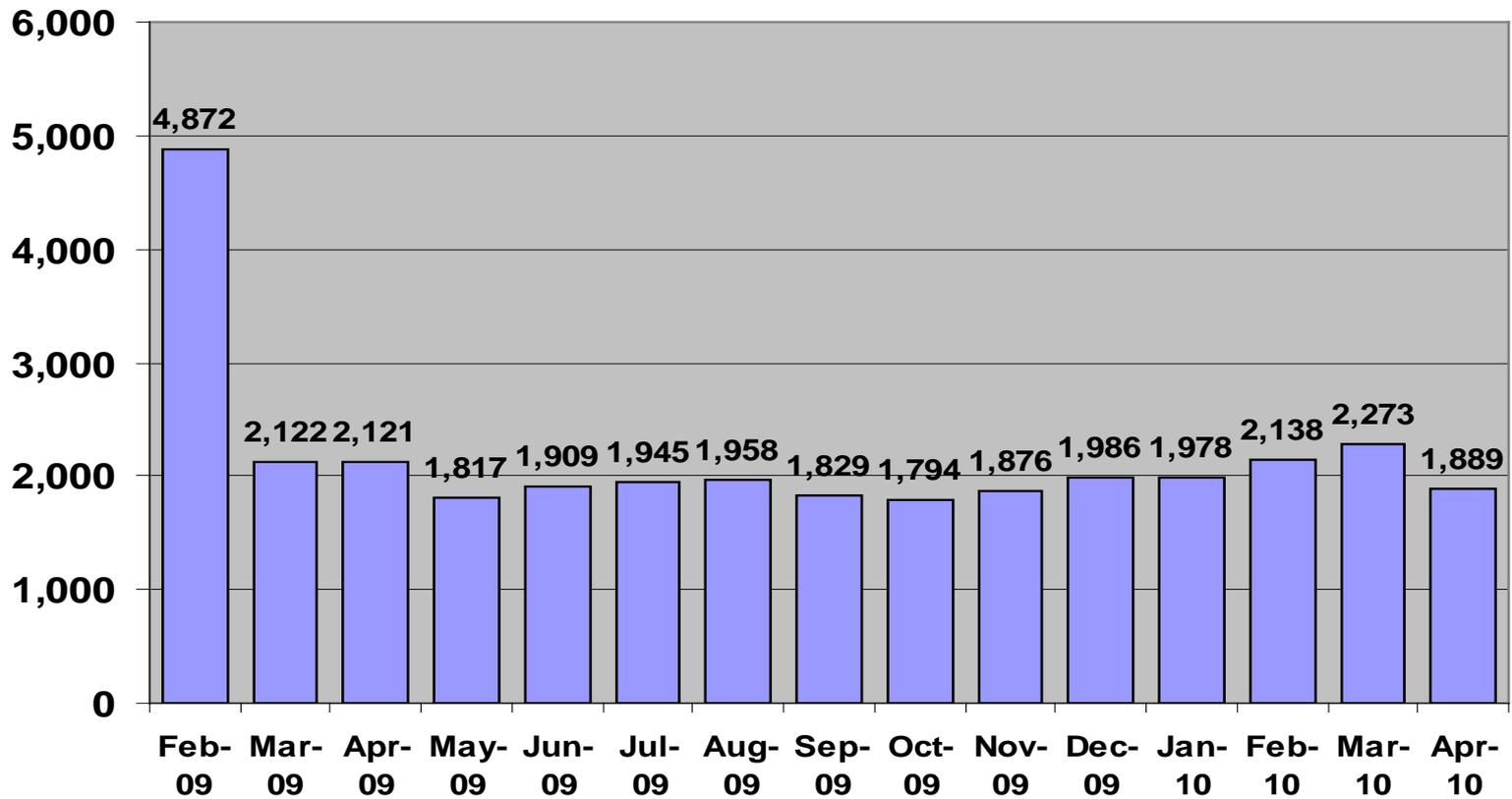
Applications Pending at End of Month



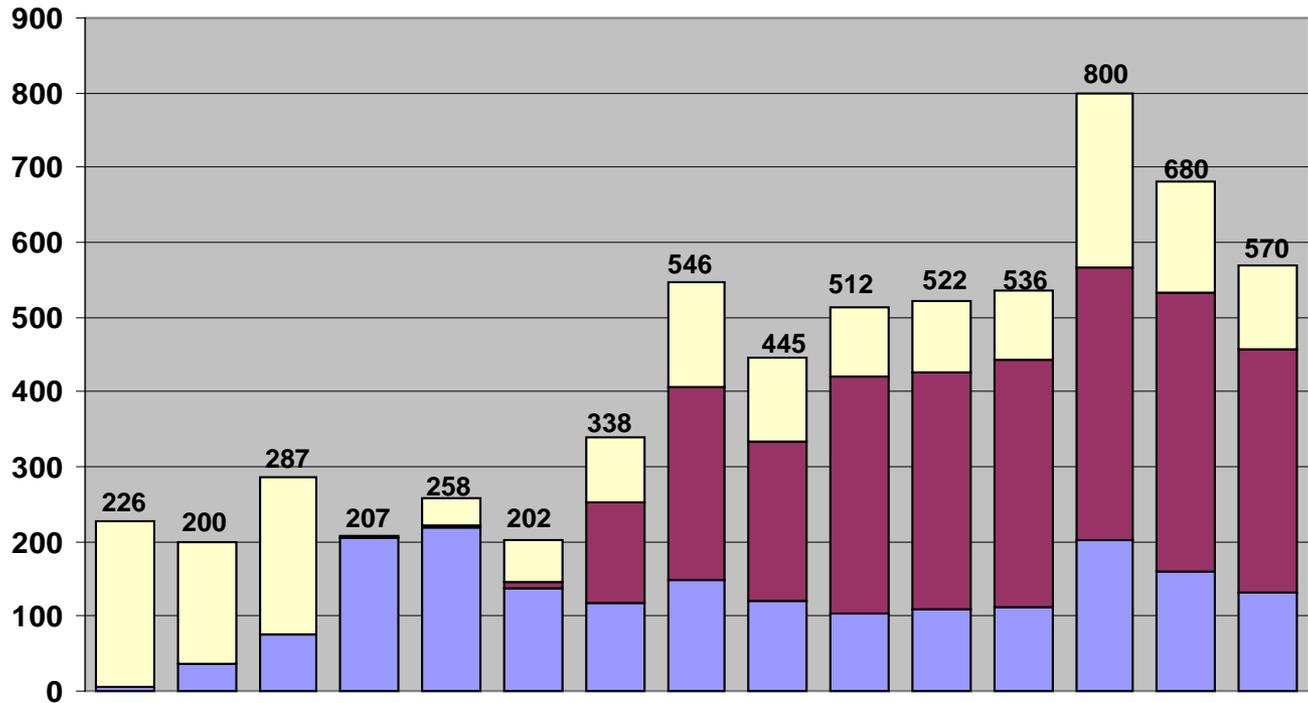
HUSKY B/Charter Oak Applications Pending at End of Month



Charter Oak Only Applications Pending at End of Month



Did Not Reapply at Renewal by Application Type



| | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 |
|-----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| ■ HUSKY B/Charter Oak | 219 | 163 | 212 | 0 | 37 | 55 | 85 | 139 | 112 | 92 | 96 | 93 | 234 | 148 | 114 |
| ■ Charter Oak | 0 | 0 | 0 | 1 | 3 | 10 | 135 | 259 | 212 | 316 | 317 | 331 | 363 | 371 | 323 |
| ■ HUSKY B | 7 | 37 | 75 | 206 | 218 | 137 | 118 | 148 | 121 | 104 | 109 | 112 | 203 | 161 | 133 |

HUSKY A
Default Enrollments

| | |
|---------------------------|--------|
| Targeted Mandatories | 10,150 |
| Aetna Better Health | 1,246 |
| AmeriChoice | 1,177 |
| Community Health Network | 1,224 |
| Total Default Enrollments | 3,647 |
| Default Rate | 35.8% |
| Mandatory Choice Rate | 64.2% |

HUSKY A

Gross Plan Changes By Reason

| Disenrollment Reasons | Aetna Better Health | AmeriChoice by United Healthcare | Community Health Network | Total | % |
|-------------------------------------------------------------|---------------------|----------------------------------|--------------------------|------------|----------------|
| PCP not in plan | 219 | 155 | 102 | 476 | 49.07% |
| Other (disenrollment) | 90 | 86 | 56 | 232 | 23.90% |
| No Reason Given | 33 | 35 | 21 | 89 | 9.18% |
| Specialist not in plan | 15 | 15 | 14 | 44 | 4.54% |
| Client chose after auto default started | 13 | 17 | 8 | 38 | 3.92% |
| Hospital/clinic not participating in plan | 22 | 4 | 2 | 28 | 2.89% |
| Dissatisfaction with plan | 0 | 8 | 12 | 20 | 2.06% |
| Client's PCP left plan | 8 | 9 | 0 | 17 | 1.75% |
| Accidentally chose wrong plan | 0 | 9 | 3 | 12 | 1.24% |
| Plan's providers too far | 0 | 2 | 2 | 4 | 0.41% |
| Medical facilities too far away | 0 | 3 | 0 | 3 | 0.31% |
| Problem with plan's transportation | 3 | 0 | 0 | 3 | 0.31% |
| Continuous inappropriate denial of care or payment for care | 0 | 2 | 0 | 2 | 0.21% |
| Dissatisfaction with PCP | 0 | 2 | 0 | 2 | 0.21% |
| | | | TOTAL | 970 | 100.00% |

**HUSKY A Count of Enrollees By County By Plan
As of 05/01/2010**

| County | Aetna Better Health | AmeriChoice by United Healthcare | Community Health Network | PCCM | Total |
|-------------------|--------------------------------|---------------------------------------------|-------------------------------------|-------------|----------------|
| Fairfield | 19,171 | 13,373 | 47,511 | 0 | 80,055 |
| Hartford | 27,844 | 13,002 | 67,073 | 45 | 107,964 |
| Litchfield | 4,513 | 1,014 | 9,874 | 10 | 15,411 |
| Middlesex | 2,806 | 847 | 7,020 | 0 | 10,673 |
| New Haven | 22,943 | 10,112 | 75,192 | 302 | 108,549 |
| New London | 4,427 | 3,126 | 20,244 | 0 | 27,797 |
| Tolland | 2,711 | 1,285 | 4,886 | 8 | 8,890 |
| Windham | 3,142 | 1,874 | 10,349 | 23 | 15,388 |
| Total | 87,557 | 44,633 | 242,149 | 388 | 374,727 |

**HUSKY B Count of Enrollees By County By Plan
As of 05/01/2010**

| County | Aetna Better Health | AmeriChoice by United Healthcare | Community Health Network | Total |
|---------------|--------------------------------|---------------------------------------------|-------------------------------------|---------------|
| Fairfield | 1,203 | 613 | 2,031 | 3,847 |
| Hartford | 1,430 | 269 | 2,200 | 3,899 |
| Litchfield | 414 | 83 | 728 | 1,225 |
| Middlesex | 249 | 34 | 386 | 669 |
| New Haven | 993 | 268 | 2,490 | 3,751 |
| New London | 210 | 68 | 693 | 971 |
| Tolland | 213 | 66 | 269 | 548 |
| Windham | 156 | 42 | 351 | 549 |
| Total | 4,868 | 1,443 | 9,148 | 15,459 |

Charter Oak Enrollment By County By Plan
As of 05/01/2010

| County | Aetna Better Health | AmeriChoice by United Healthcare | Community Health Network | Total |
|-------------------|--------------------------------|---------------------------------------------|-------------------------------------|---------------|
| Fairfield | 1646 | 802 | 722 | 3,170 |
| Hartford | 1660 | 527 | 1656 | 3,843 |
| Litchfield | 510 | 107 | 476 | 1,093 |
| Middlesex | 302 | 82 | 233 | 617 |
| New Haven | 2,057 | 563 | 1142 | 3,762 |
| New London | 277 | 196 | 444 | 917 |
| Tolland | 294 | 95 | 249 | 638 |
| Windham | 214 | 73 | 252 | 539 |
| Total | 6,960 | 2,445 | 5,174 | 14,579 |

Charter Oak Enrollment By Plan By Band
As of 05/01/2010

| Health Plan | Premium Bands | | | | | Total |
|-----------------------------------------|---------------|-----------------|-----------------|-----------------|-----------------|---------------|
| | 01 0-150% | 02 150%-185% | 03 185%-235% | 04 235%-300% | 05 Over 300% | |
| Aetna Better Health | 3,177 | 934 | 1,226 | 962 | 661 | 6,960 |
| AmeriChoice by United Healthcare | 1,101 | 299 | 434 | 364 | 247 | 2,445 |
| Community Health Network | 2,473 | 608 | 1,058 | 691 | 344 | 5,174 |
| Total Enrollment by Premium Band | 6,751 | 1,841 | 2,718 | 2,017 | 1,252 | 14,579 |

Charter Oak
Age by Premium Band
As of 05/01/2010

| | 19-30 Years | 31-40 Years | 41-50 Years | 51-64 Years | Total |
|---------------|--------------------|--------------------|--------------------|--------------------|---------------|
| Band 1 | 2,098 | 542 | 1,157 | 2,954 | 6,751 |
| Band 2 | 283 | 174 | 370 | 1,014 | 1,841 |
| Band 3 | 260 | 507 | 779 | 1,172 | 2,718 |
| Band 4 | 115 | 318 | 555 | 1,029 | 2,017 |
| Band 5 | 55 | 101 | 219 | 877 | 1,252 |
| Total | 2,811 | 1,642 | 3,080 | 7,046 | 14,579 |