

Medicaid Managed Care Council

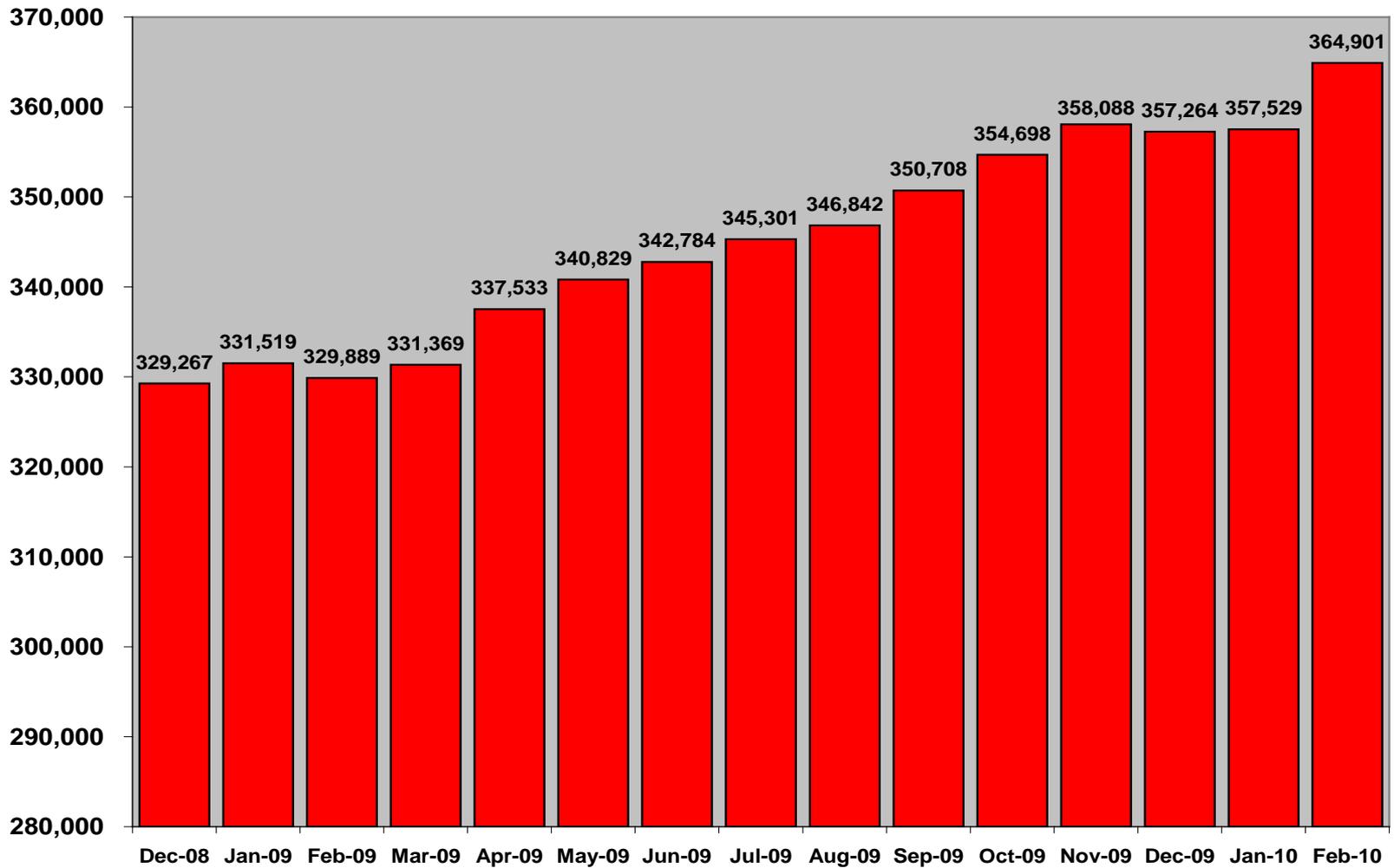


HUSKY and Charter Oak Programs

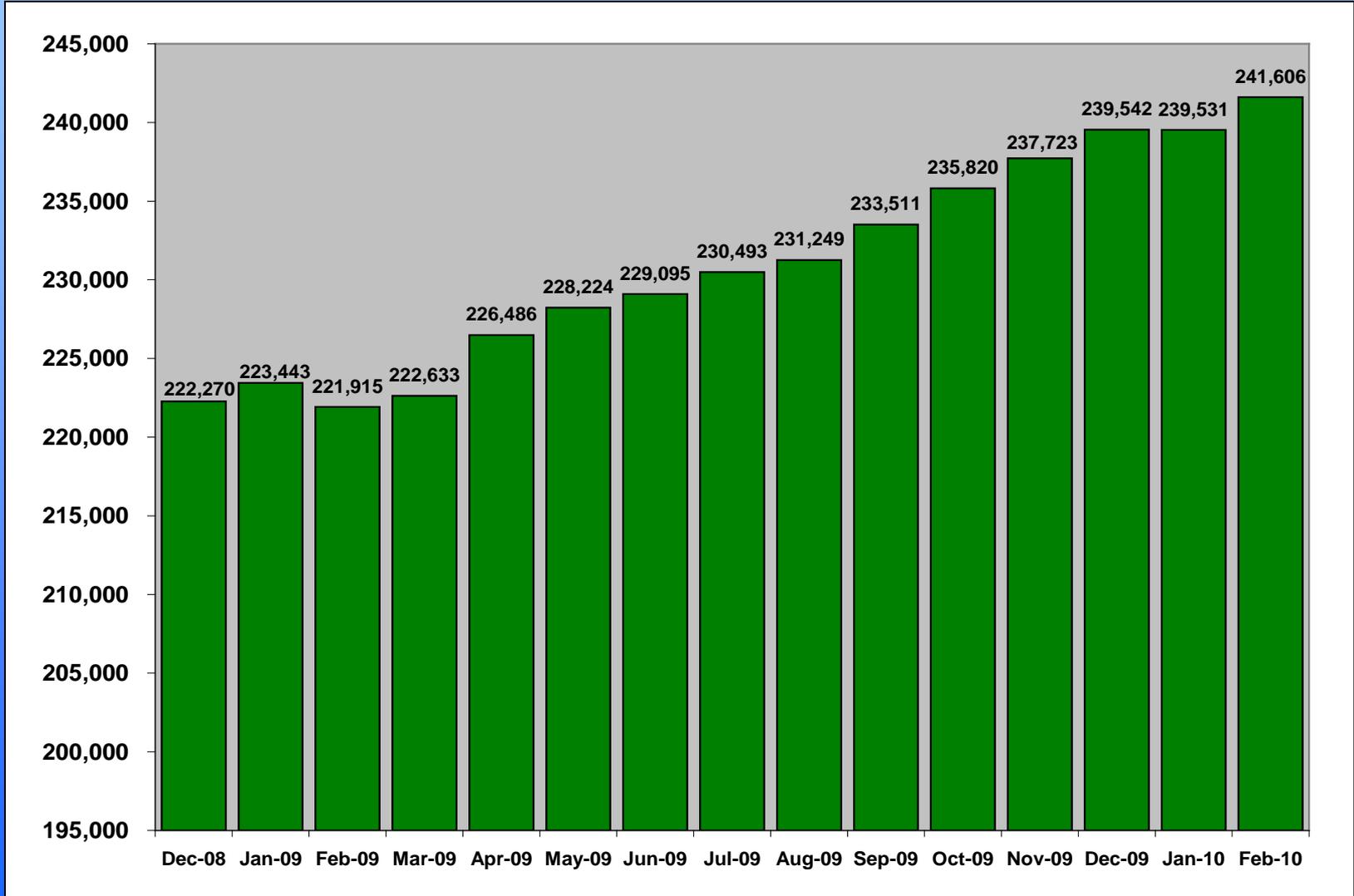
Update

February 5, 2010

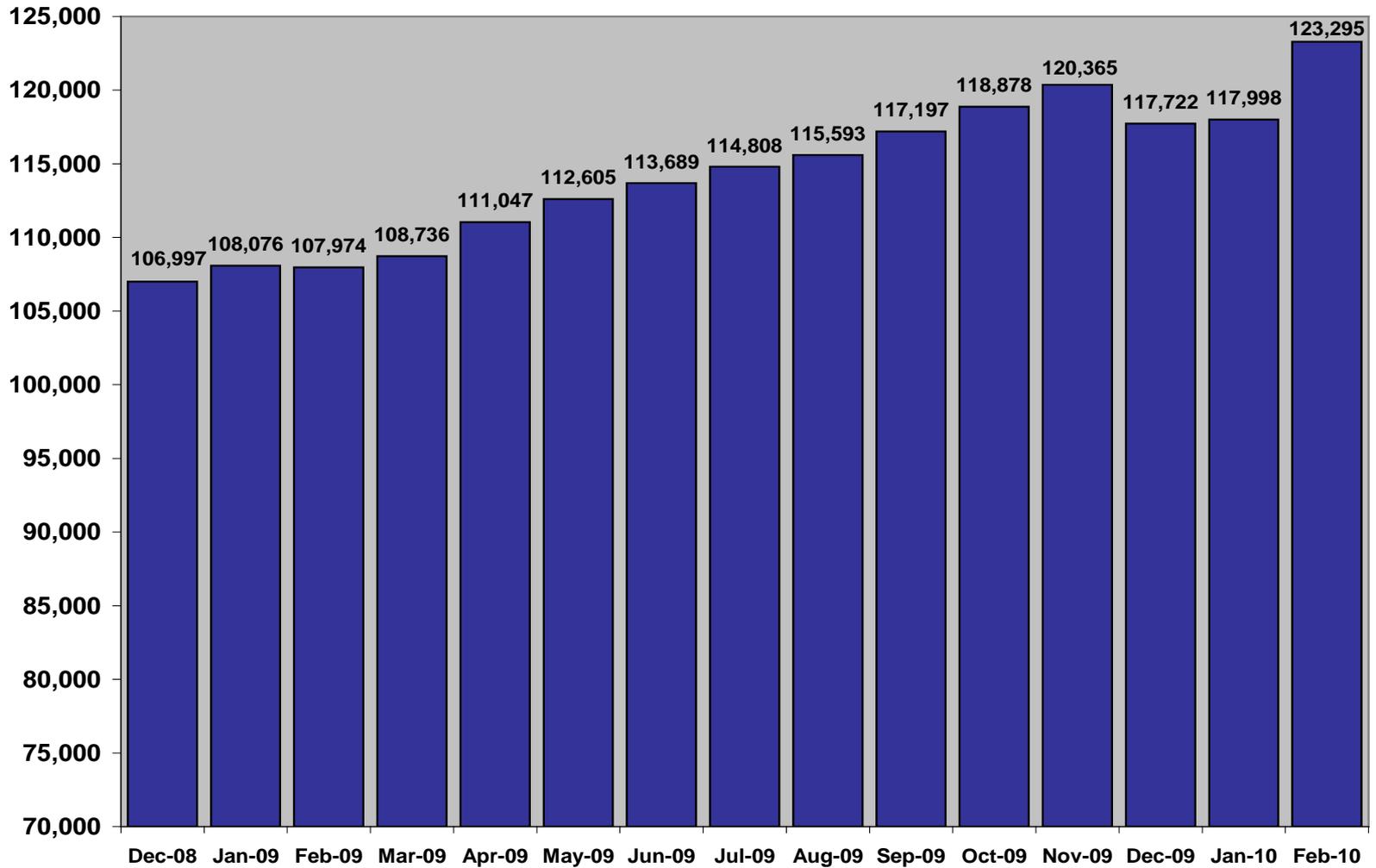
HUSKY A Enrollment Growth by Month (Previous 15 Months)



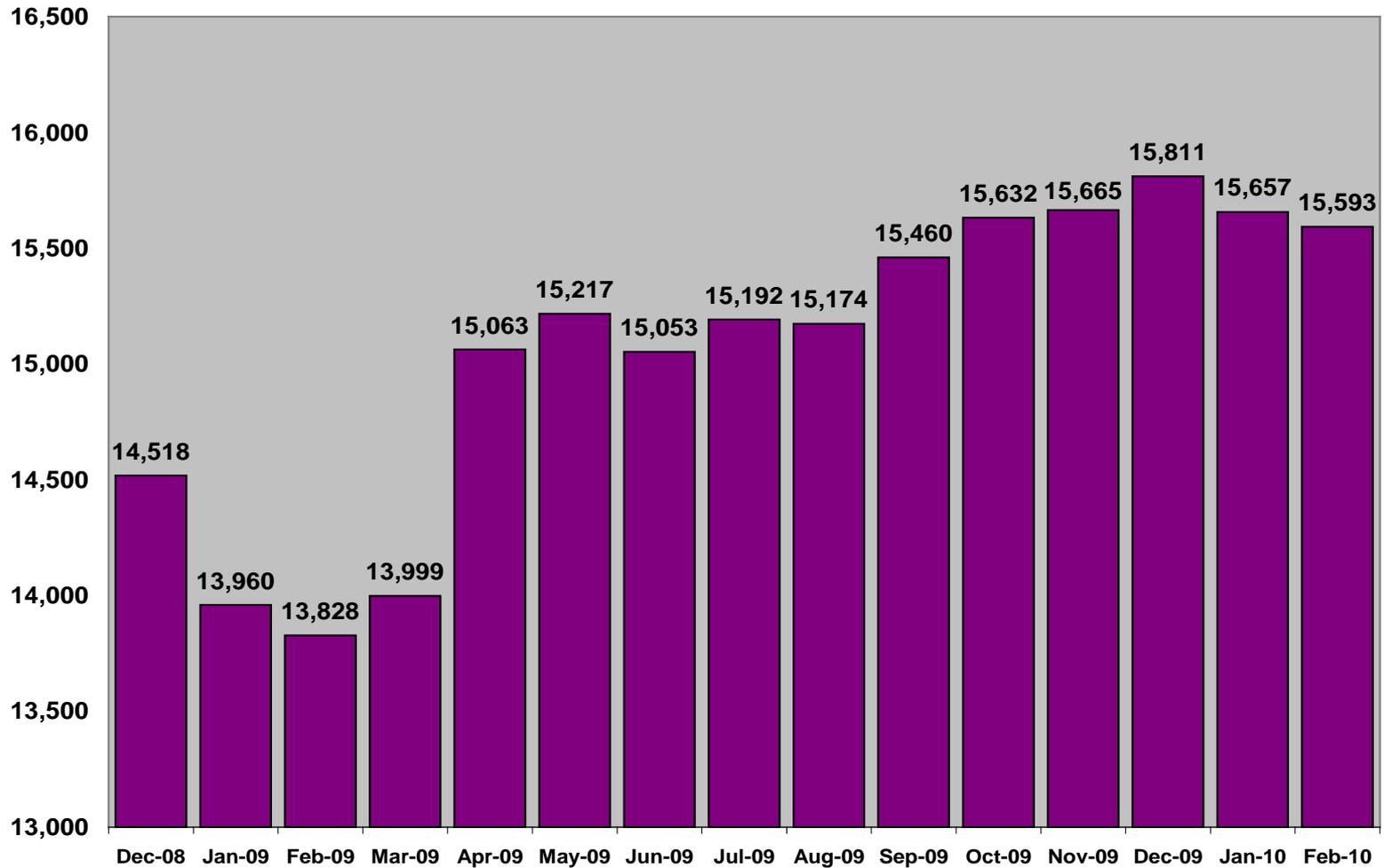
HUSKY A
Under 19-Year-Olds
Enrollment Growth by Month
(Previous 15 Months)



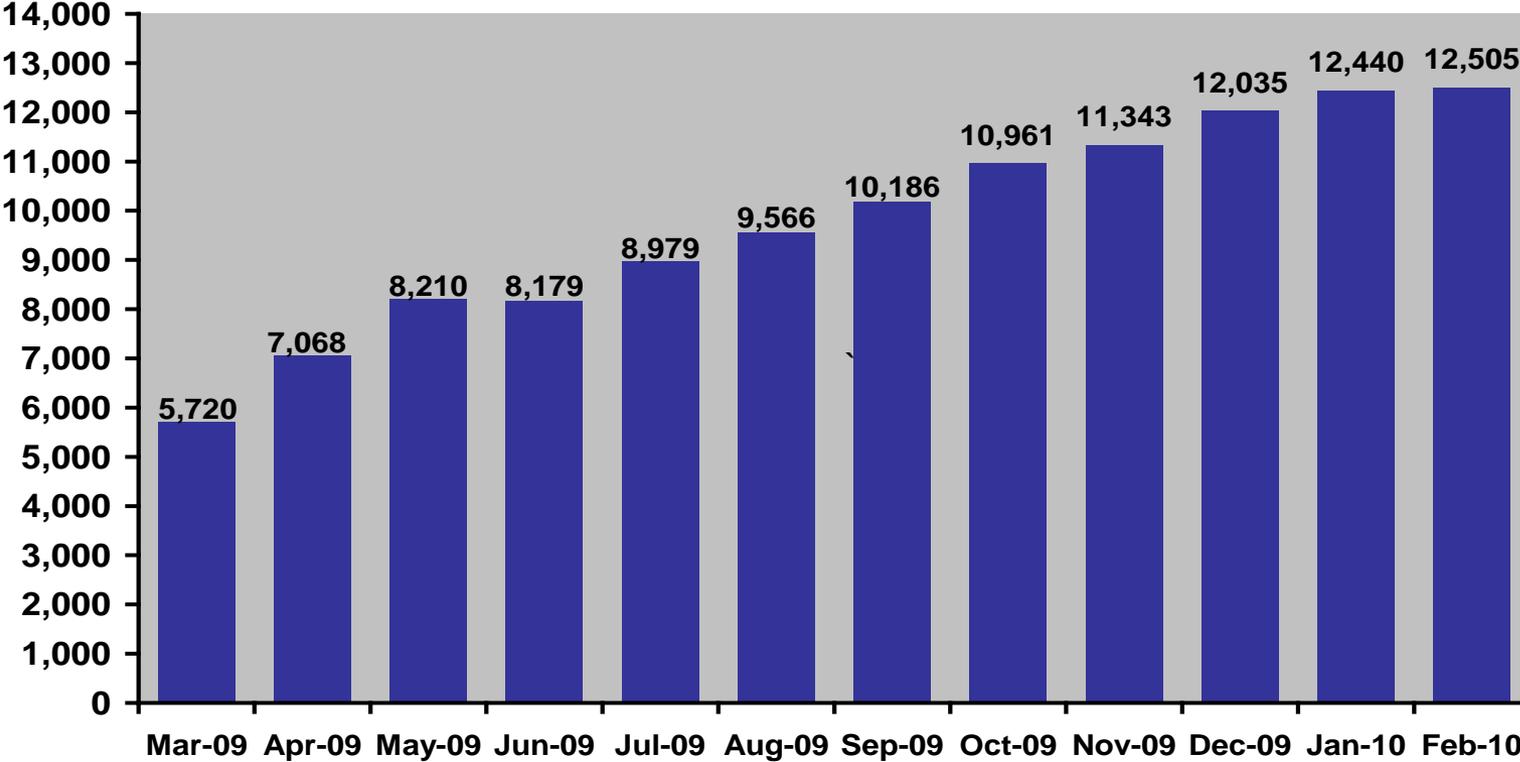
HUSKY A
Adults
Enrollment Growth by Month
(Previous 15 Months)



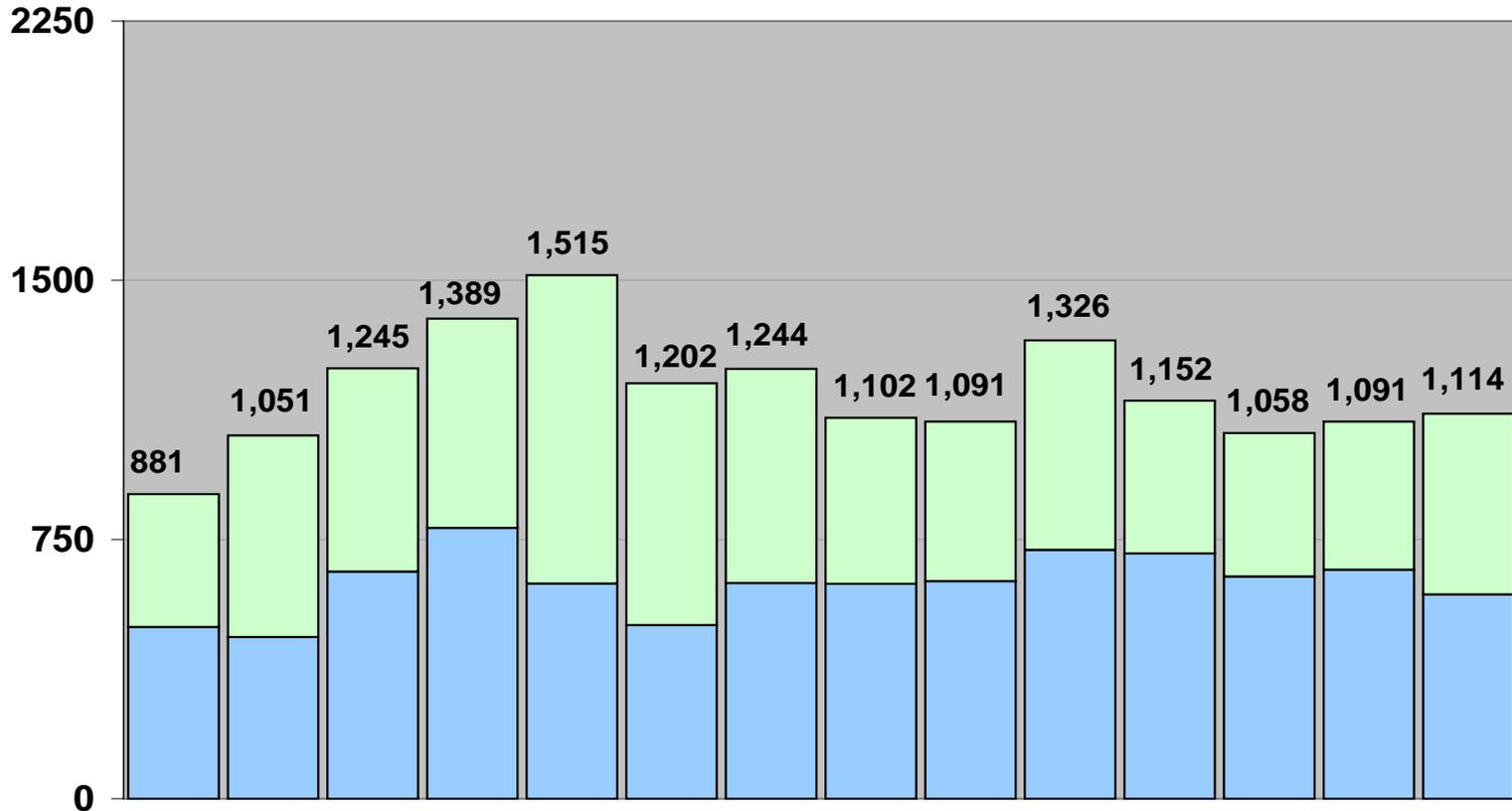
HUSKY B Enrollment Growth by Month (Previous 15 Months)



Charter Oak Enrollment Growth By Month

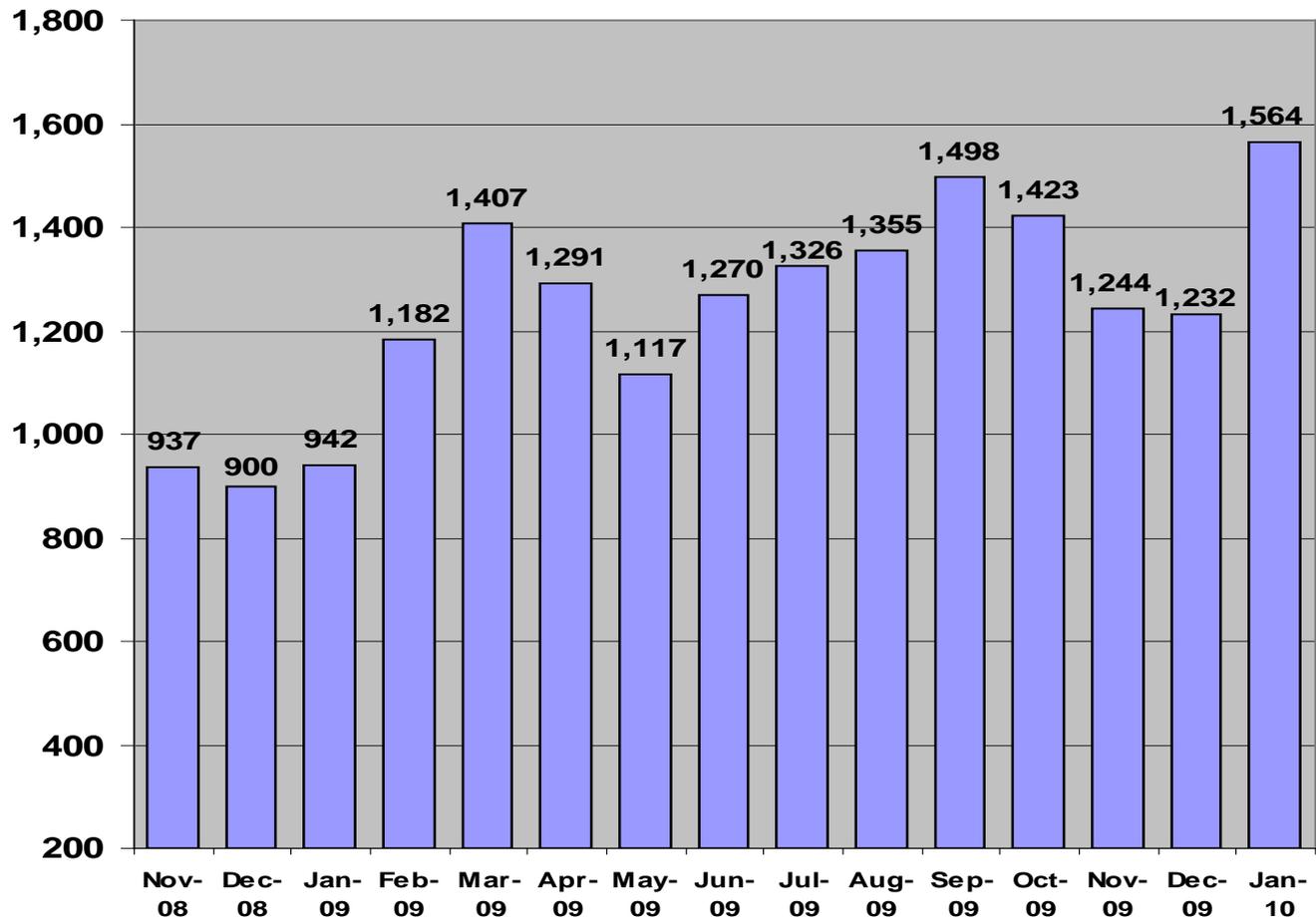


HUSKY (Only Children Applying) Applications Received New and Renewal

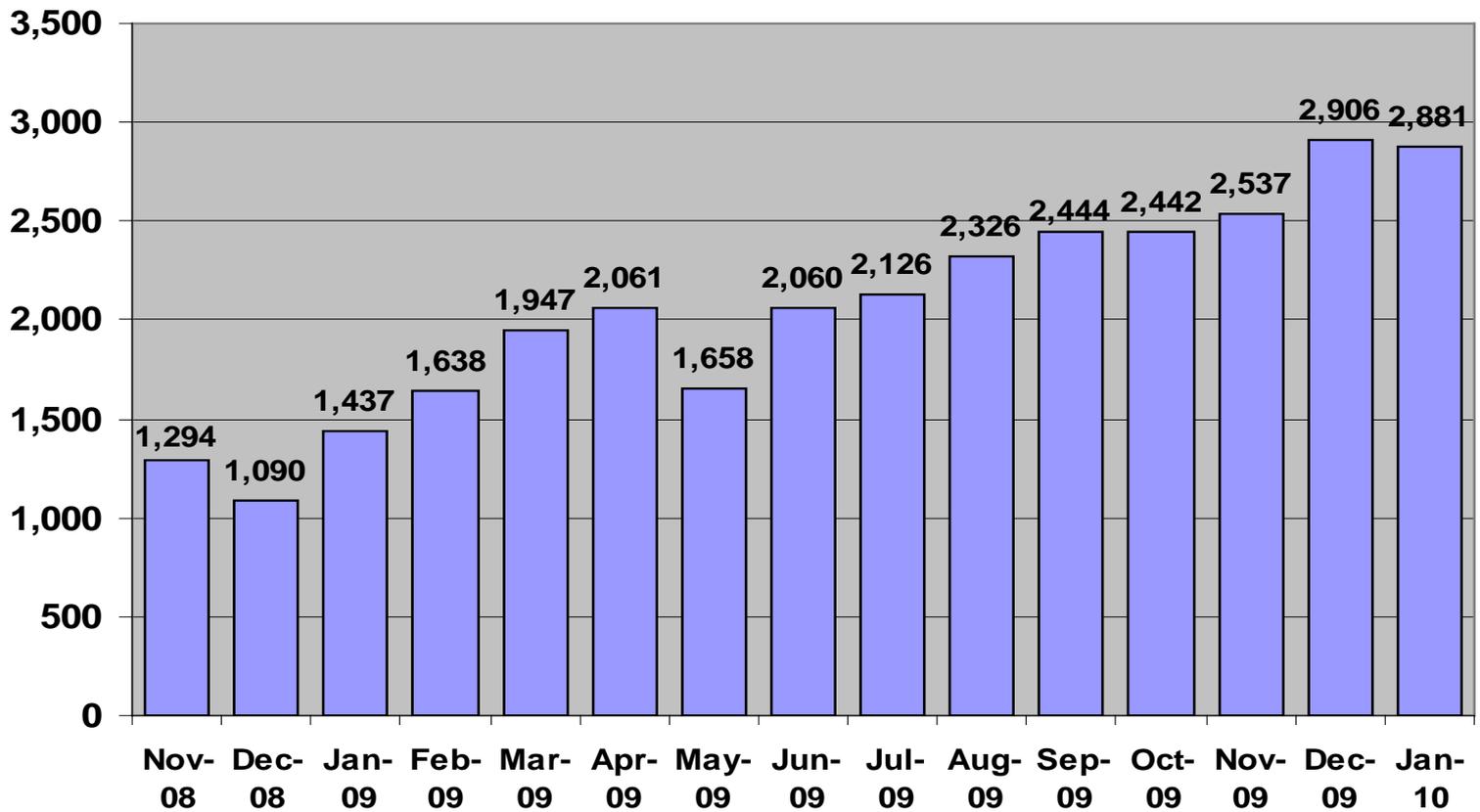


	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10
Renewal	384	583	588	605	892	700	620	480	461	606	442	415	428	523
New	497	468	657	784	623	502	624	622	630	720	710	643	663	591
Total	881	1,051	1,245	1,389	1,515	1,202	1,244	1,102	1,091	1,326	1,152	1,058	1,091	1,114

HUSKY/Charter Oak
(Both Children and Adults Applying)
Applications Received
New and Renewal



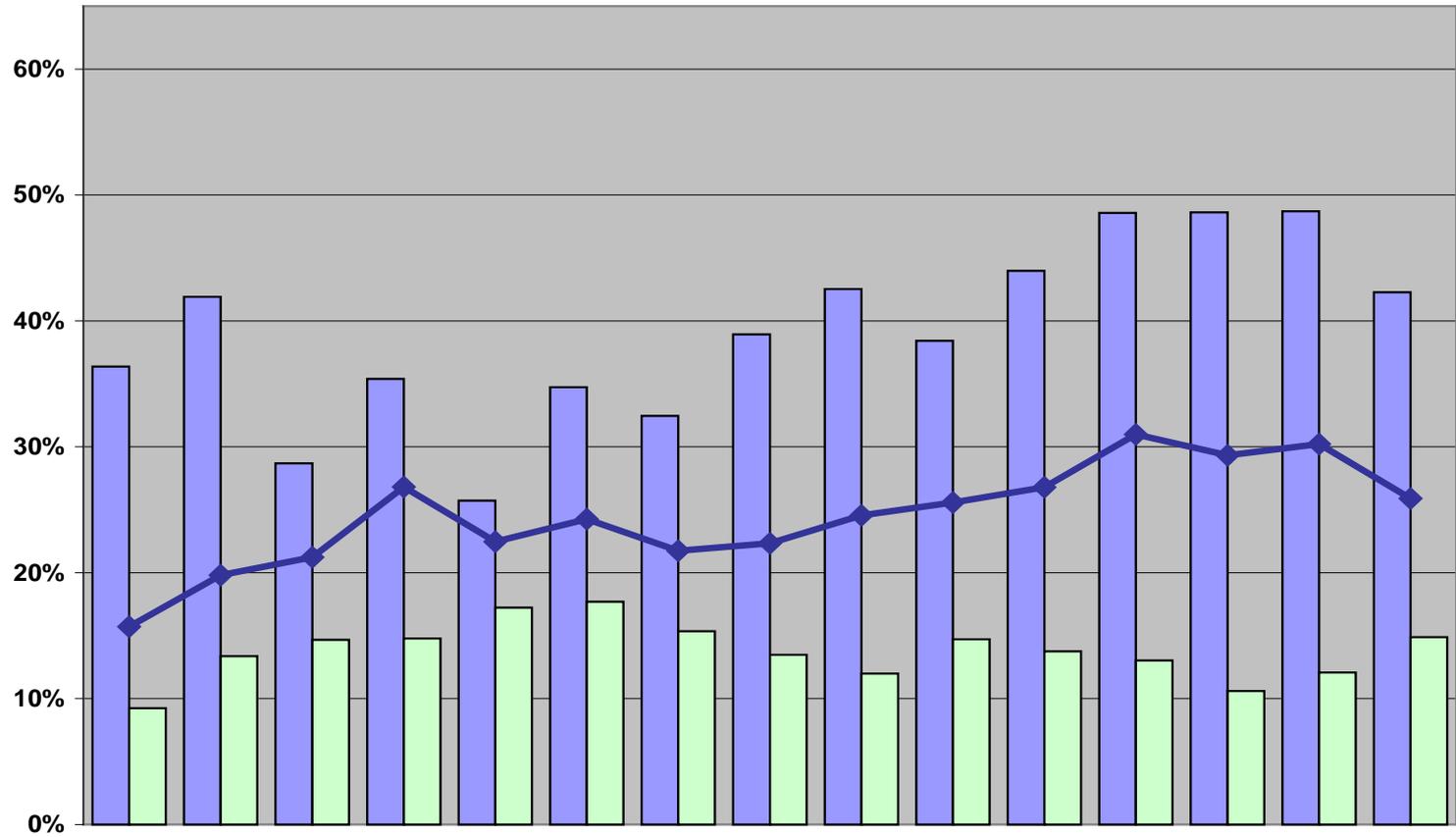
Charter Oak
(Only Adults Applying)
Applications Received
New and Renewal



HUSKY Only

Applications Referred to DSS

New, Renewal and Combined AUs

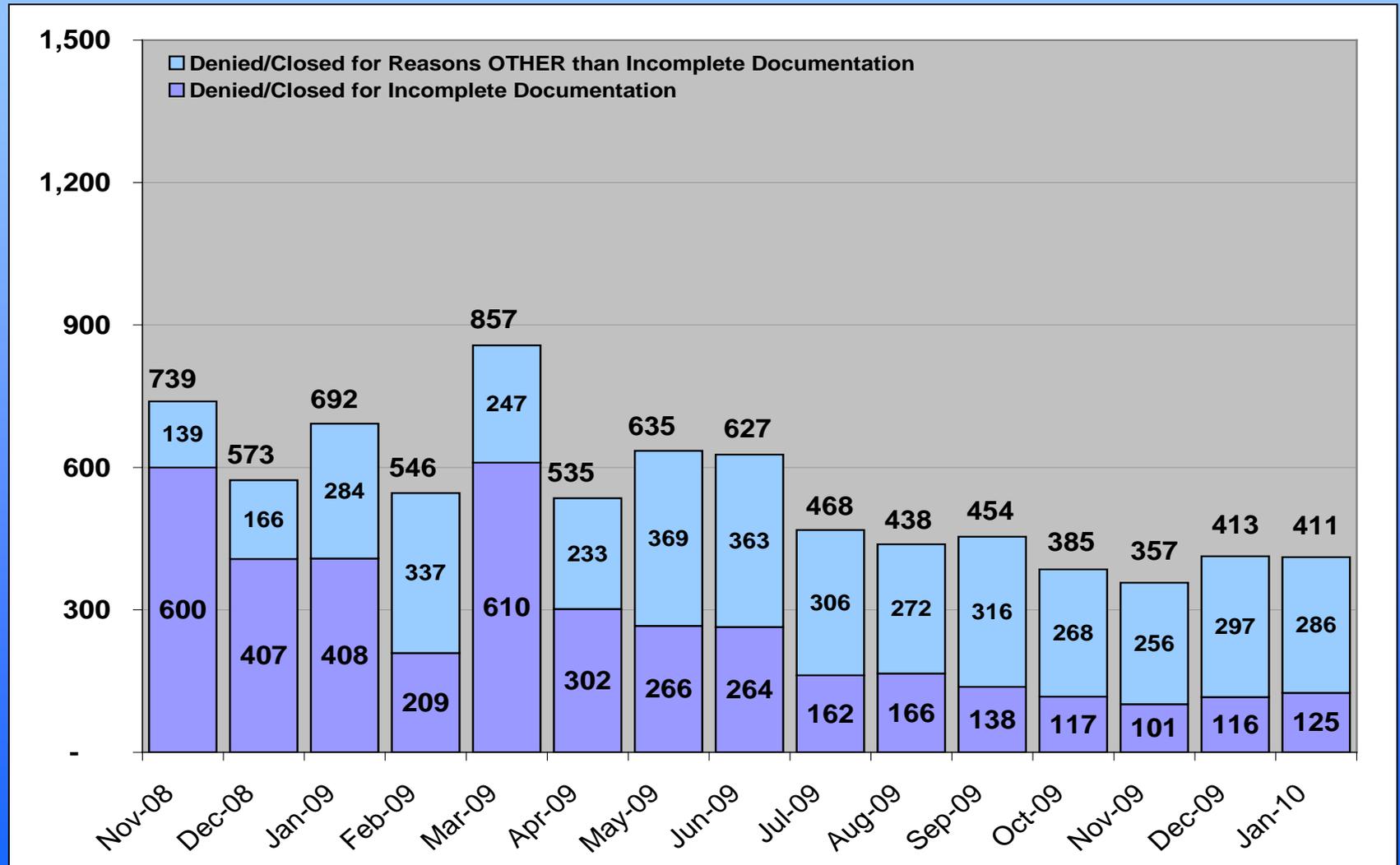


	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10
■ New	36.4%	41.9%	28.7%	35.4%	25.7%	34.7%	32.4%	38.9%	42.5%	38.4%	44.0%	48.6%	48.6%	48.7%	42.3%
■ Renewal	9.2%	13.4%	14.7%	14.8%	17.2%	17.7%	15.4%	13.5%	12.0%	14.7%	13.8%	13.0%	10.6%	12.1%	14.9%
◆ Combined	15.7%	19.8%	21.2%	26.8%	22.5%	24.3%	21.7%	22.3%	24.6%	25.6%	26.8%	31.0%	29.3%	30.2%	25.9%

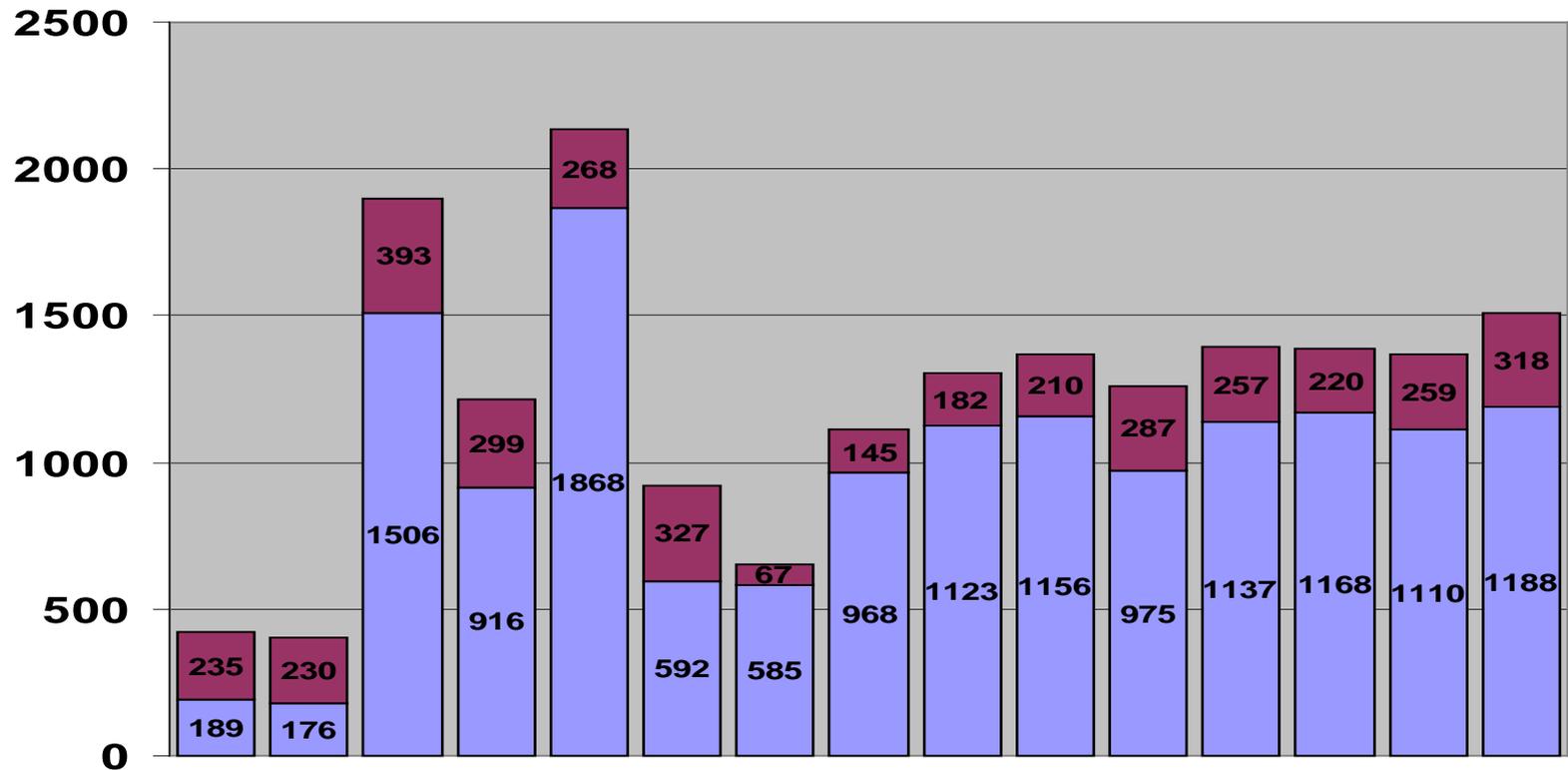
HUSKY B Only

Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

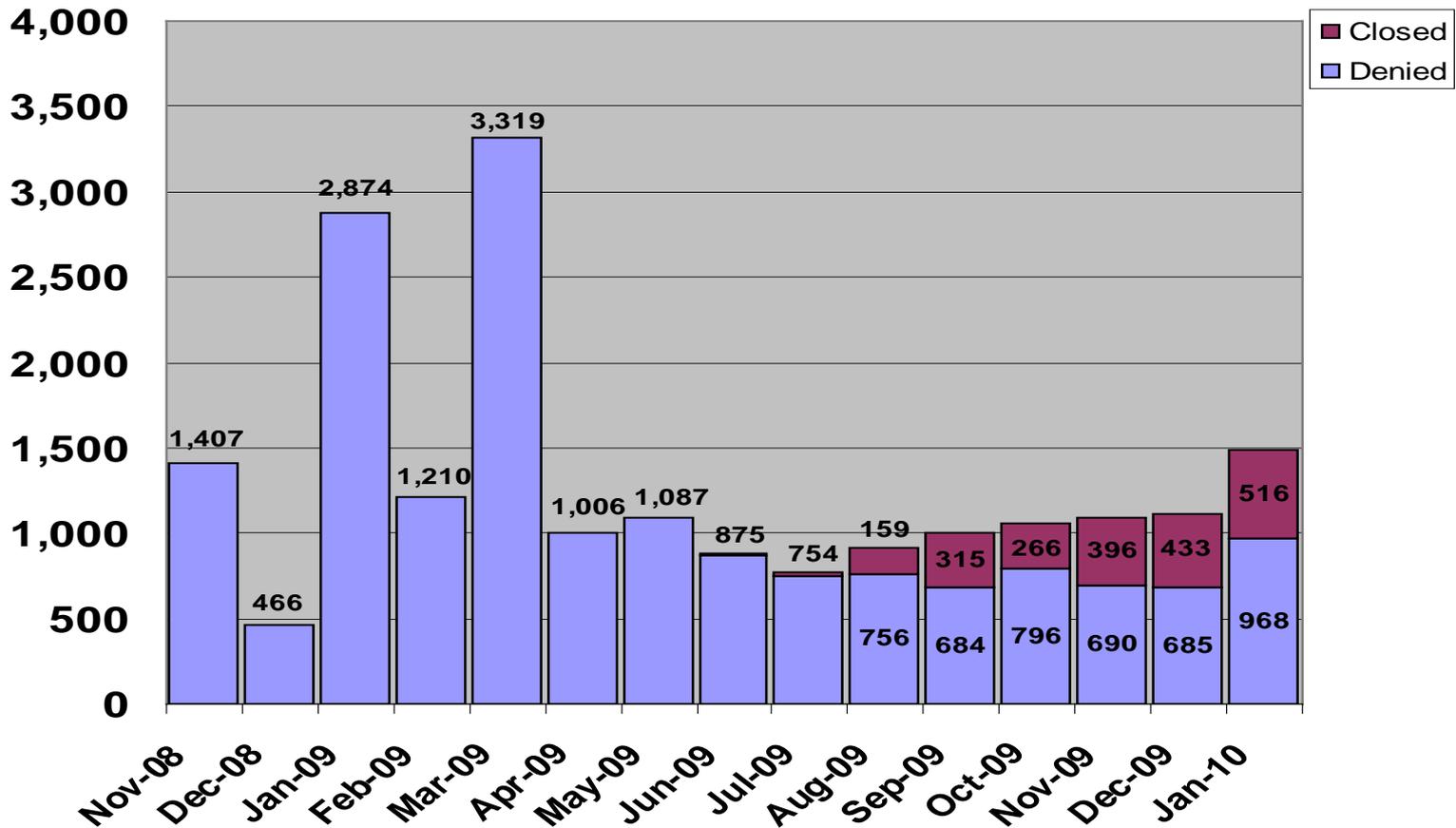


HUSKY B/Charter Oak Applications Denied or Closed



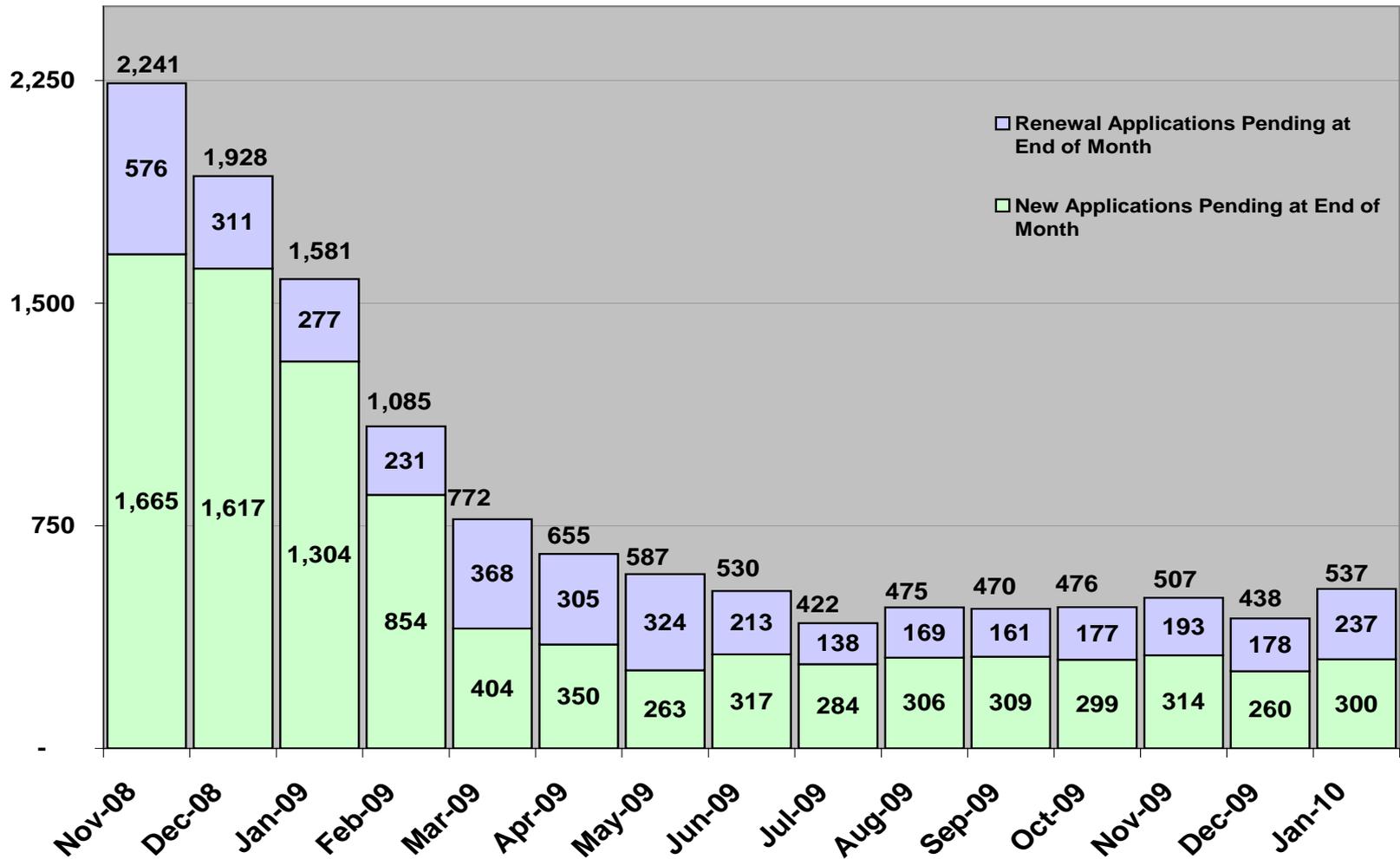
	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10
■ Closed	235	230	393	299	268	327	67	145	182	210	287	257	220	259	318
■ Denied	189	176	1506	916	1868	592	585	968	1123	1156	975	1137	1168	1110	1188

Charter Oak Applications Denied or Closed

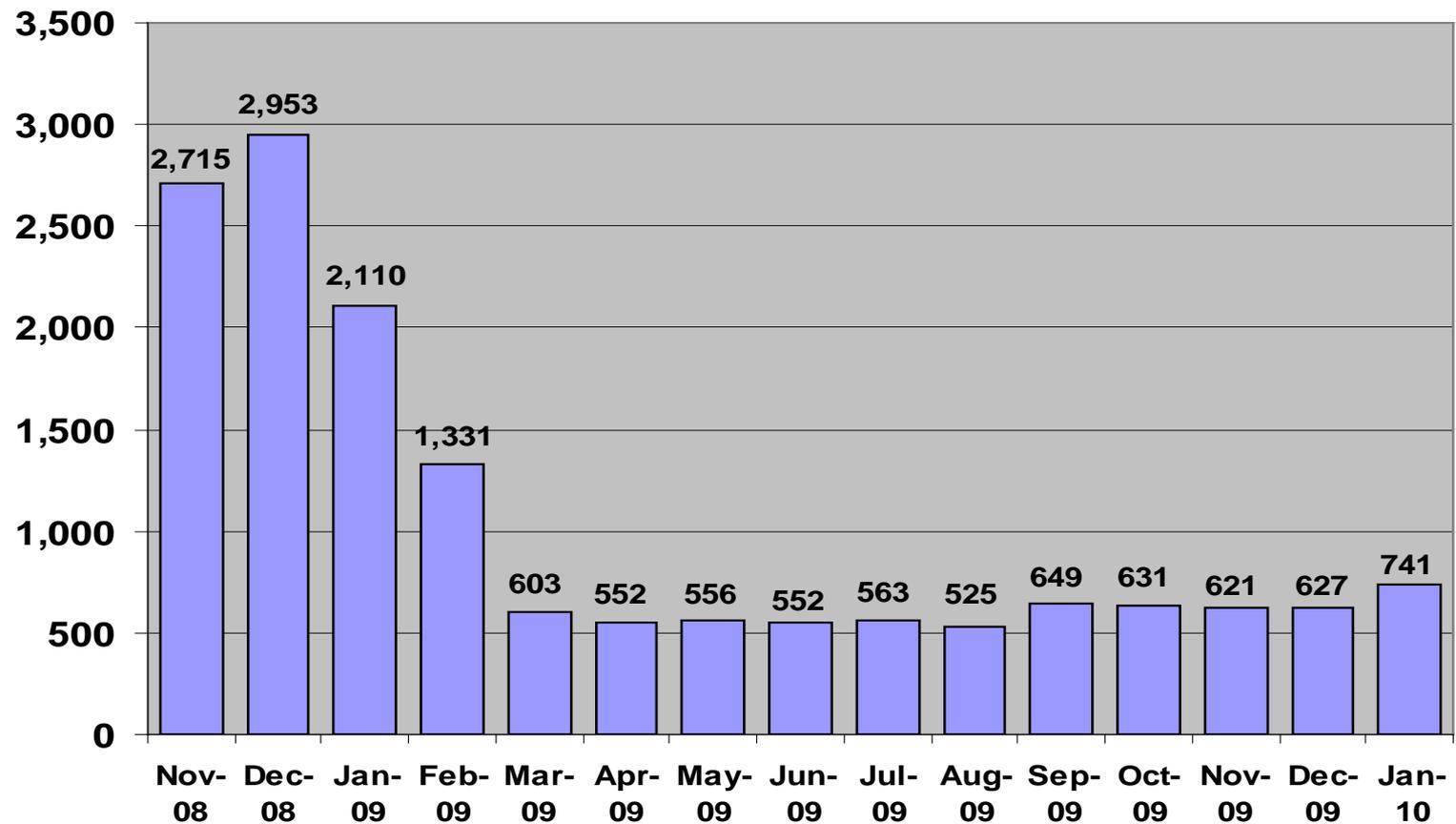


HUSKY B Only

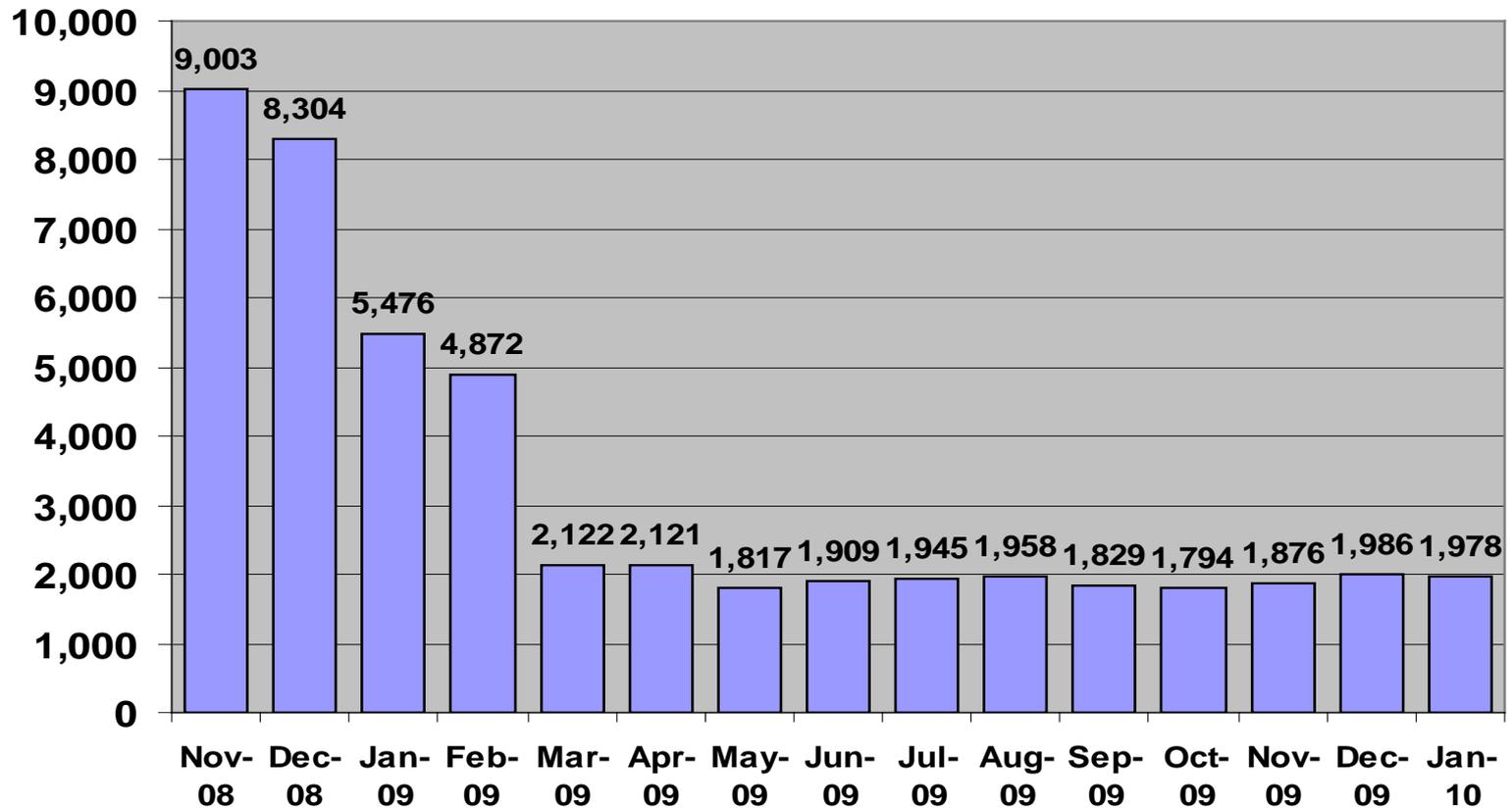
Applications Pending at End of Month



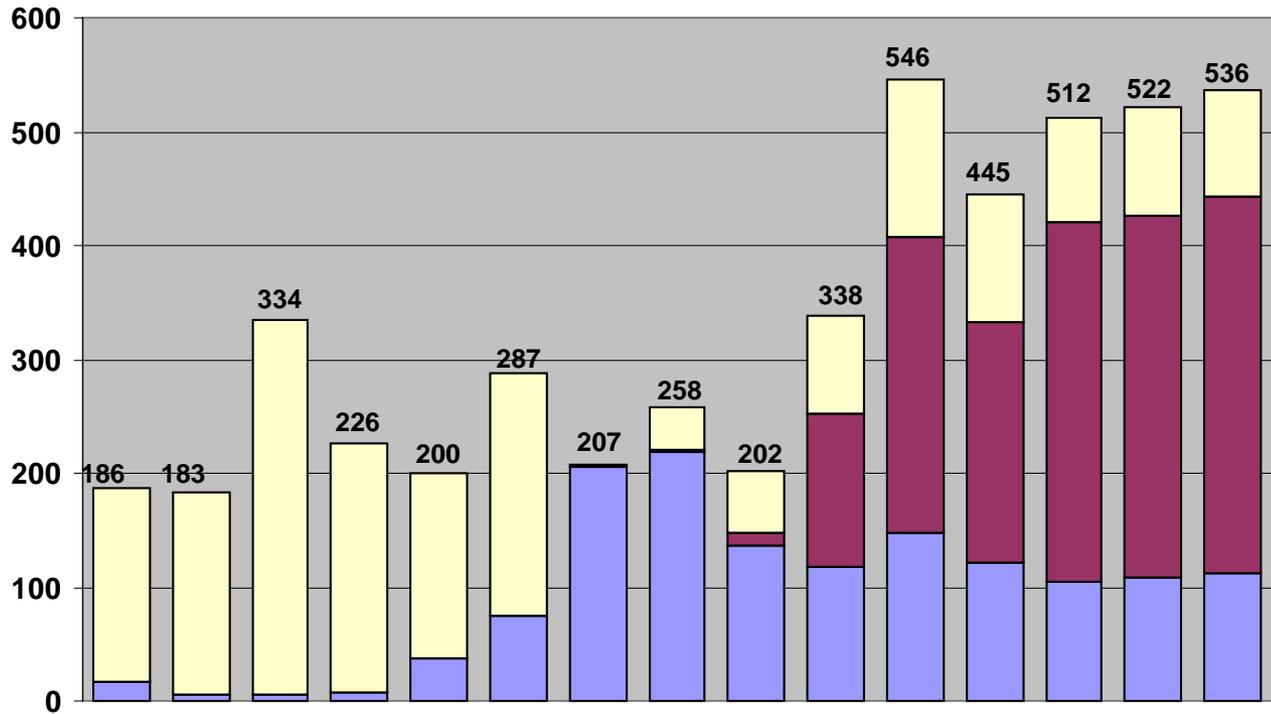
HUSKY B/Charter Oak Applications Pending at End of Month



Charter Oak Only Applications Pending at End of Month



Did Not Reapply at Renewal by Application Type

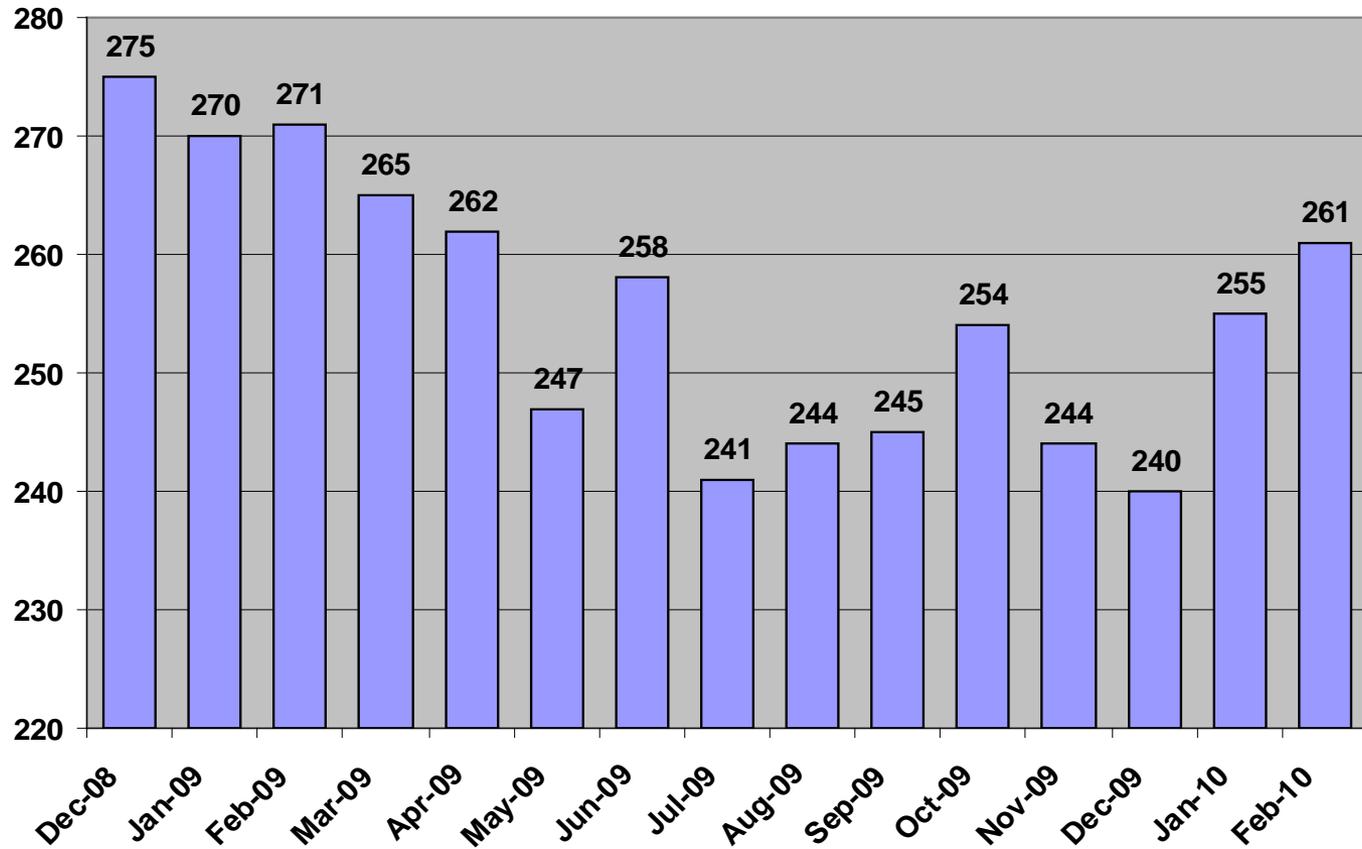


	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10
□ HUSKY B/Charter Oak	170	178	328	219	163	212	0	37	55	85	139	112	92	96	93
■ Charter Oak	0	0	0	0	0	0	1	3	10	135	259	212	316	317	331
■ HUSKY B	16	5	6	7	37	75	206	218	137	118	148	121	104	109	112

Did Not Reapply at Renewal Survey
February 2009 through January 2010

Termination Reason	Total by Reason
Employee sponsored insurance	76
Voluntarily left program	18
Private pay insurance	15
Eligible for HUSKY A benefits	13
Child/Family moved out of state	12
Child turned age 19	5
Dissatisfaction with program	5
State insurance available	4
Municipal insurance available	1
Terminal illness	0
Total	149

HUSKY PLUS Enrollment (Previous 15 Months)



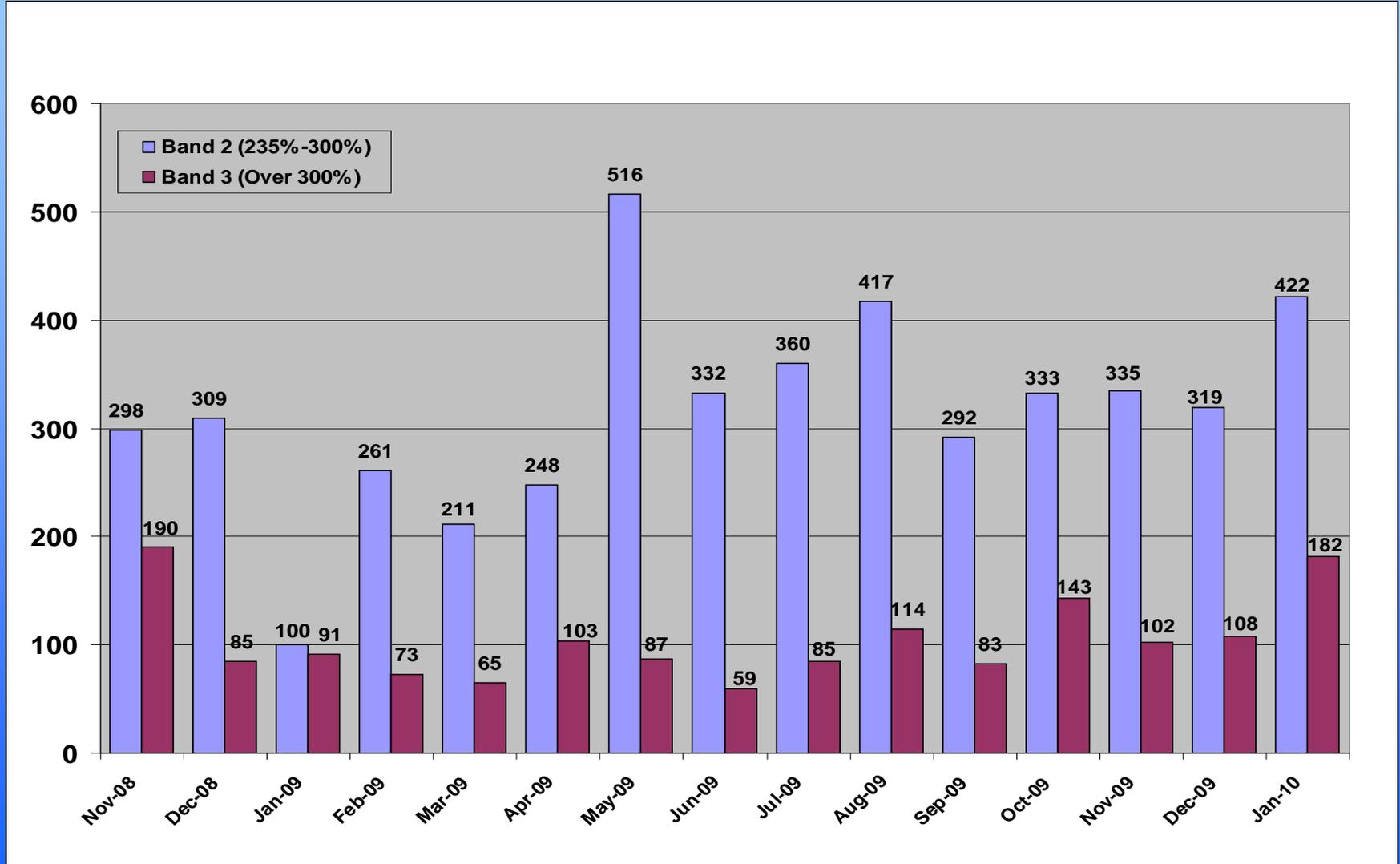
HUSKY A
Default Enrollments

Targeted Mandatories	9,654
Aetna Better Health	857
AmeriChoice	779
Community Health Network	935
Total Default Enrollments	2,571
Default Rate	26.6%
Mandatory Choice Rate	73.4%

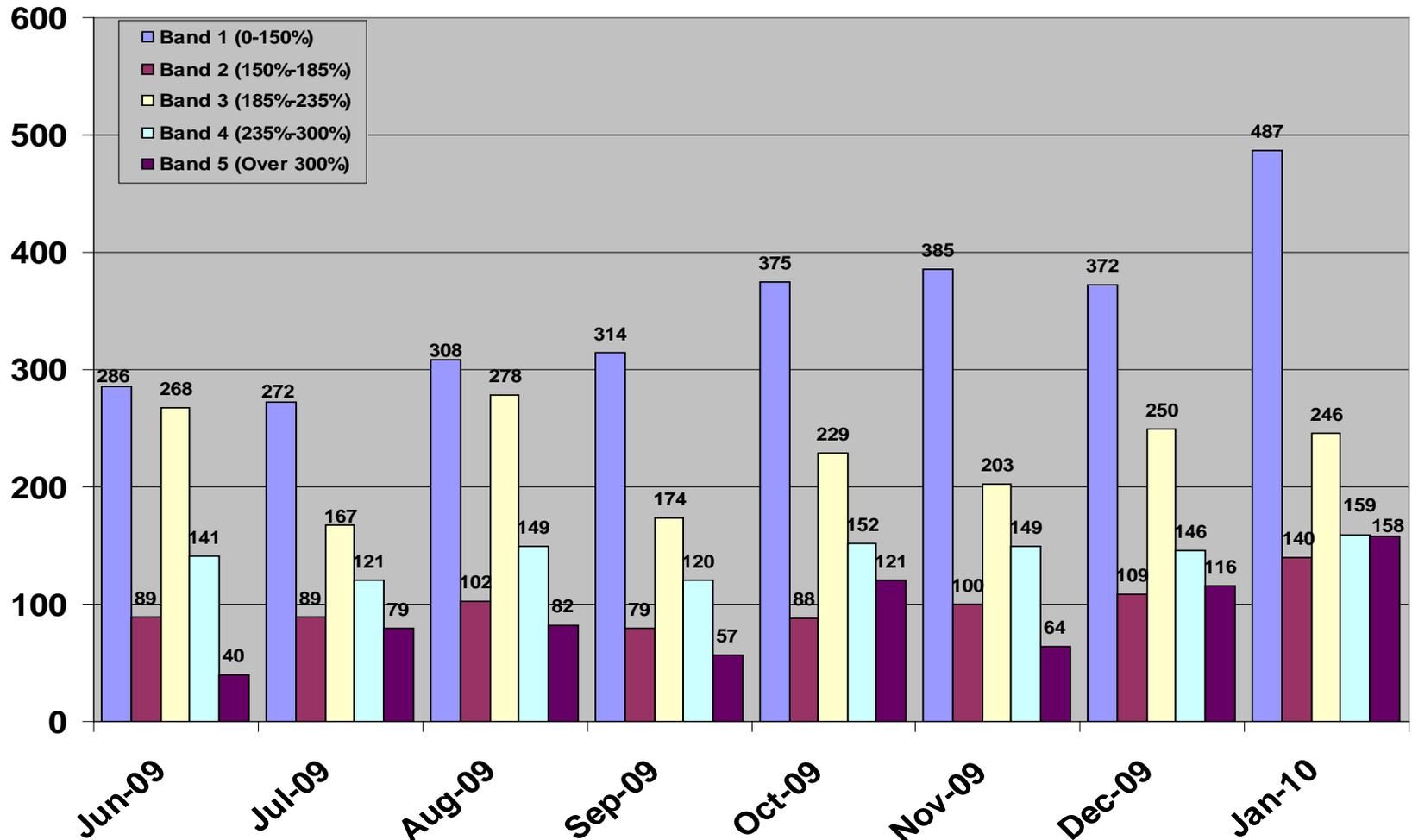
HUSKY A Gross Plan Changes By Reason

Disenrollment Reasons	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total	%
PCP not in plan	374	231	170	775	40.64%
No Reason Given	168	124	184	476	24.96%
Other (disenrollment)	134	116	91	341	17.88%
Client chose after auto default started	52	43	25	120	6.30%
Specialist not in plan	25	31	11	67	3.51%
Hospital/clinic not participating in plan	51	2	6	59	3.10%
Client's PCP left plan	13	2	19	34	1.77%
Dissatisfaction with plan	4	8	3	15	0.79%
Accidentally chose wrong plan	4	3	0	7	0.37%
Problem with plan's transportation	2	4	0	6	0.31%
Dissatisfaction with PCP	0	0	5	5	0.26%
Plan's providers too far	2	0	0	2	0.10%
			TOTAL	1,907	100.00%

HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



Charter Oak Program Disenrolled - Failure to Pay Premium



Charter Oak Program Failure to Pay Initial Premium Analysis

Band	Aug-09		Sep-09		Oct-09		Nov-09		Dec-09		Percentage of Lockouts Due to Non-payment of Initial Premium
	Did Not Pay Initial Premium	Total Lockouts	Did Not Pay Initial Premium	Total Lockouts	Did Not Pay Initial Premium	Total Lockouts	Did Not Pay Initial Premium	Total Lockouts	Did Not Pay Initial Premium	Total Lockouts	
Band 1	104	272	123	314	112	375	124	385	99	372	32.7%
Band 2	32	89	31	79	24	88	41	100	34	109	34.8%
Band 3	142	167	73	174	81	229	67	203	90	250	44.3%
Band 4	51	121	58	120	45	152	46	149	37	146	34.4%
Total	329	649	285	687	262	844	278	837	260	877	36.3%

Charter Oak Program
Lockout By Age – January 2010

Age Category	Total
19-30	285
31-40	184
41-50	299
51-64	422
Grand Total	1,190

HUSKY/Charter Oak Program Lockout Survey Results – January 2010

- Survey conducted for HUSKY and Charter Oak members who were placed in lockout and not reinstated within the last quarter
- Key Questions
 - Confirmed client's understanding of lockout process
 - Requested client's reason for non-payment of premium
 - Requested client's feedback on program and intent to re-enroll
- Refer to separate survey results handout

**HUSKY A Count of Enrollees By County By Plan
As of 02/01/2010**

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	PCCM	Total
Fairfield	18,373	12,483	46,403	0	77,259
Hartford	27,799	12,523	65,433	31	105,786
Litchfield	4,360	965	9,493	10	14,828
Middlesex	2,690	768	6,789	0	10,247
New Haven	22,286	9,595	73,940	247	106,068
New London	4,325	2,983	19,682	0	26,990
Tolland	2,697	1,194	4,836	12	8,739
Windham	3,085	1,778	10,099	22	14,984
Total	85,615	42,289	236,675	322	364,901

HUSKY B Count of Enrollees By County By Plan
As of 02/01/2010

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1,229	592	2,071	3,892
Hartford	1,494	254	2,199	3,947
Litchfield	423	70	738	1,231
Middlesex	243	34	392	669
New Haven	978	248	2,517	3,743
New London	208	71	700	979
Tolland	228	68	279	575
Windham	144	47	366	557
Total	4,947	1,384	9,262	15,593

Charter Oak Enrollment By County By Plan
As of 02/01/2010

County	Aetna Better Health	AmeriChoice by United Healthcare	Community Health Network	Total
Fairfield	1,446	695	624	2,765
Hartford	1,501	418	1,375	3,294
Litchfield	438	94	412	944
Middlesex	249	78	204	531
New Haven	1,785	497	942	3,224
New London	233	169	378	780
Tolland	236	76	196	508
Windham	186	54	219	459
Total	6,074	2,081	4,350	12,505

Charter Oak Enrollment By Plan By Band
As of 02/01/2010

Health Plan	Premium Bands					Total
	01 0-150%	02 150%-185%	03 185%-235%	04 235%-300%	05 Over 300%	
Aetna Better Health	2,842	811	1,115	796	510	6,074
AmeriChoice by United Healthcare	951	244	371	296	219	2,081
Community Health Network	2,105	529	839	603	274	4,350
Total Enrollment by Premium Band	5,898	1,584	2,325	1,695	1,003	12,505