

# Medicaid Managed Care Council

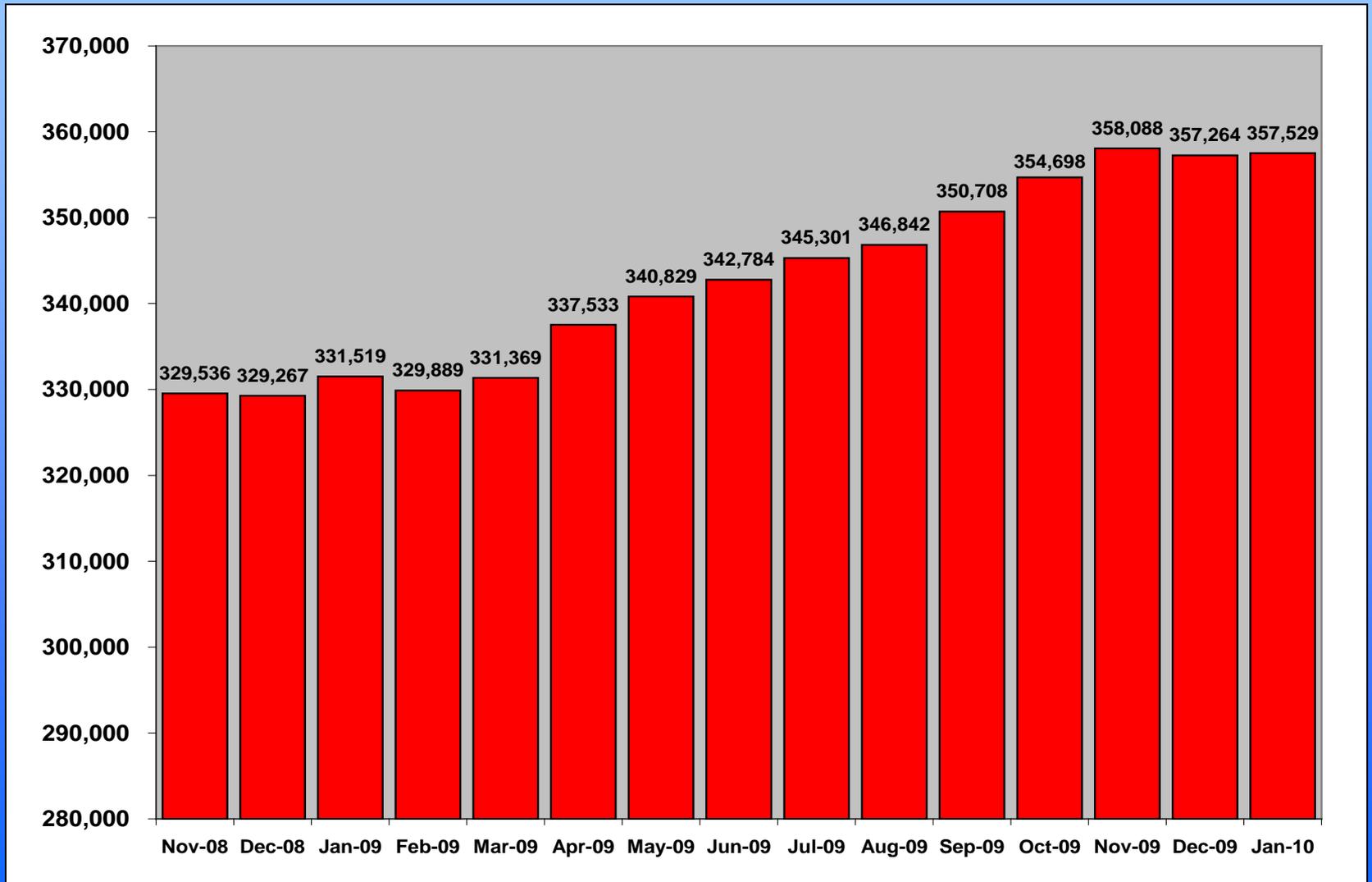


**HUSKY and Charter Oak Programs**

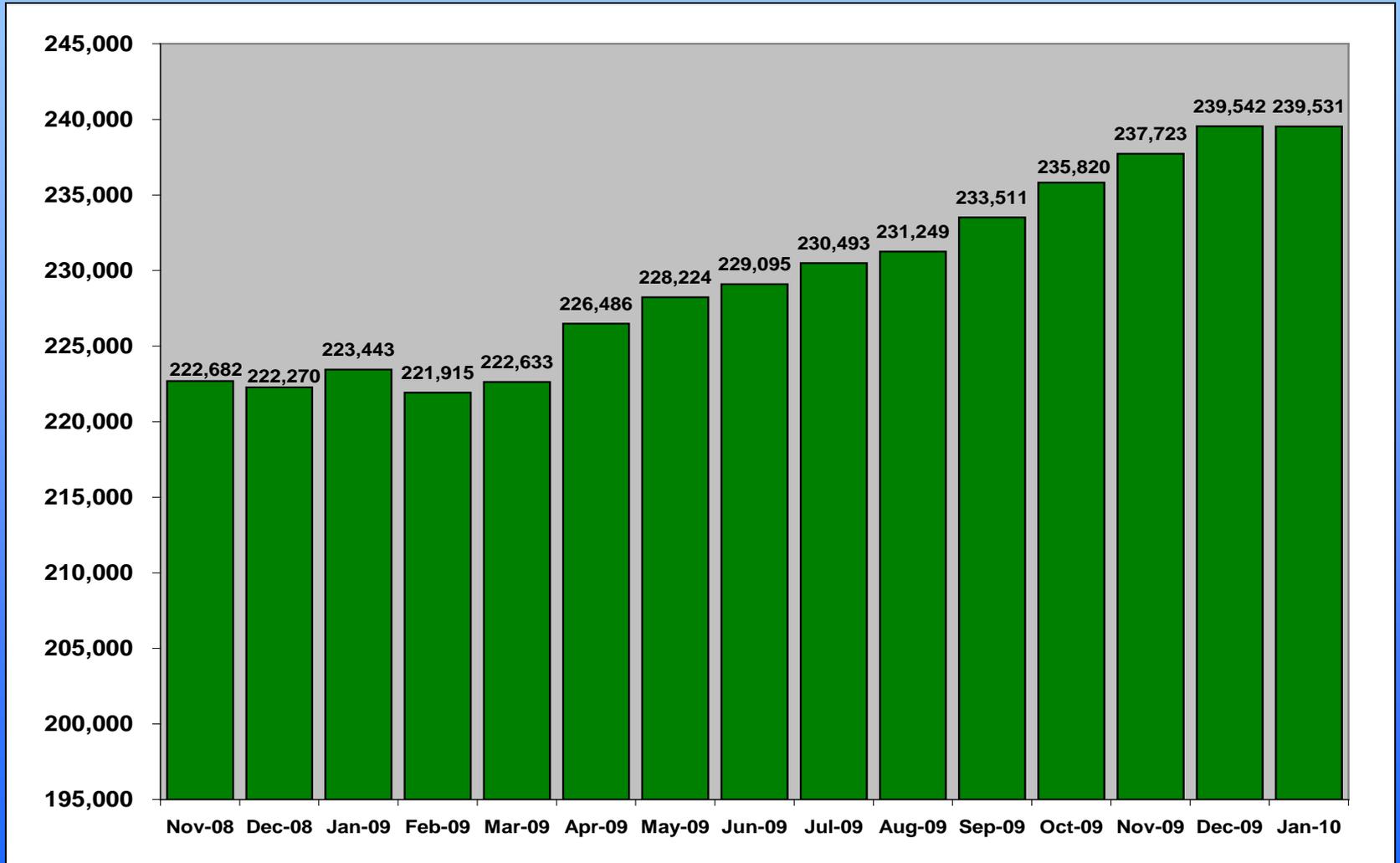
Update

*January 8, 2010*

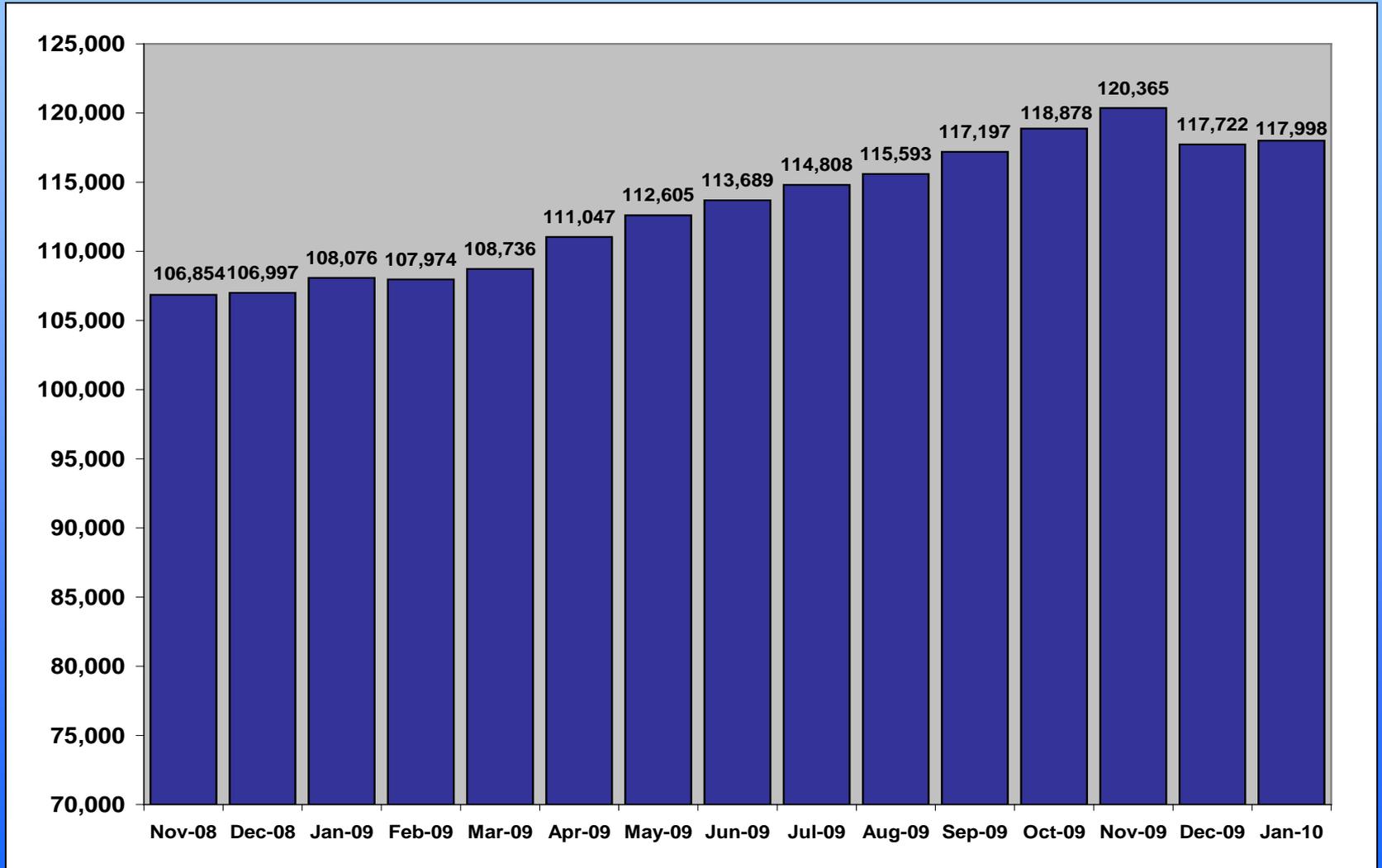
# HUSKY A Enrollment Growth by Month (Previous 15 Months)



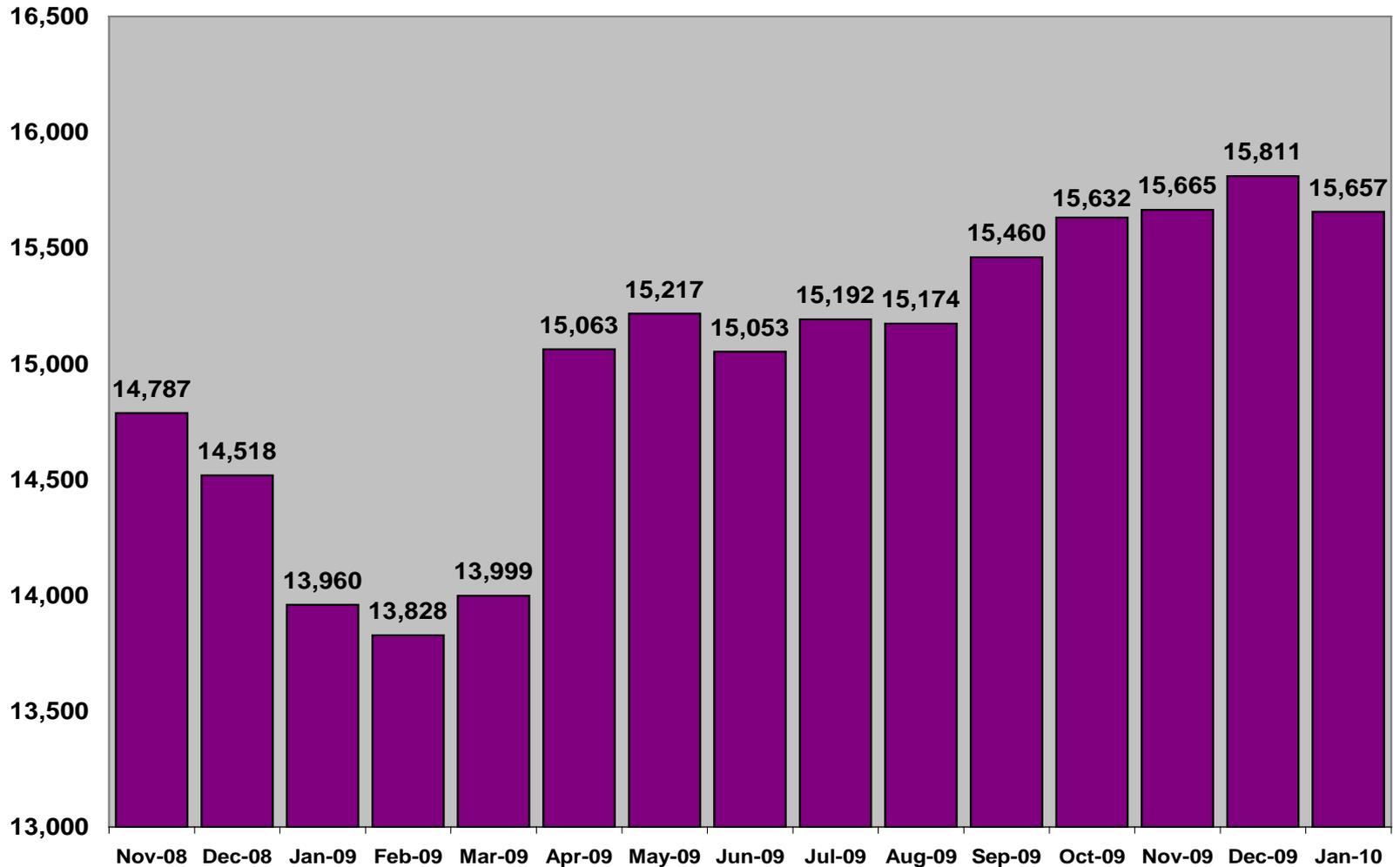
HUSKY A  
Under 19-Year-Olds  
Enrollment Growth by Month  
(Previous 15 Months)



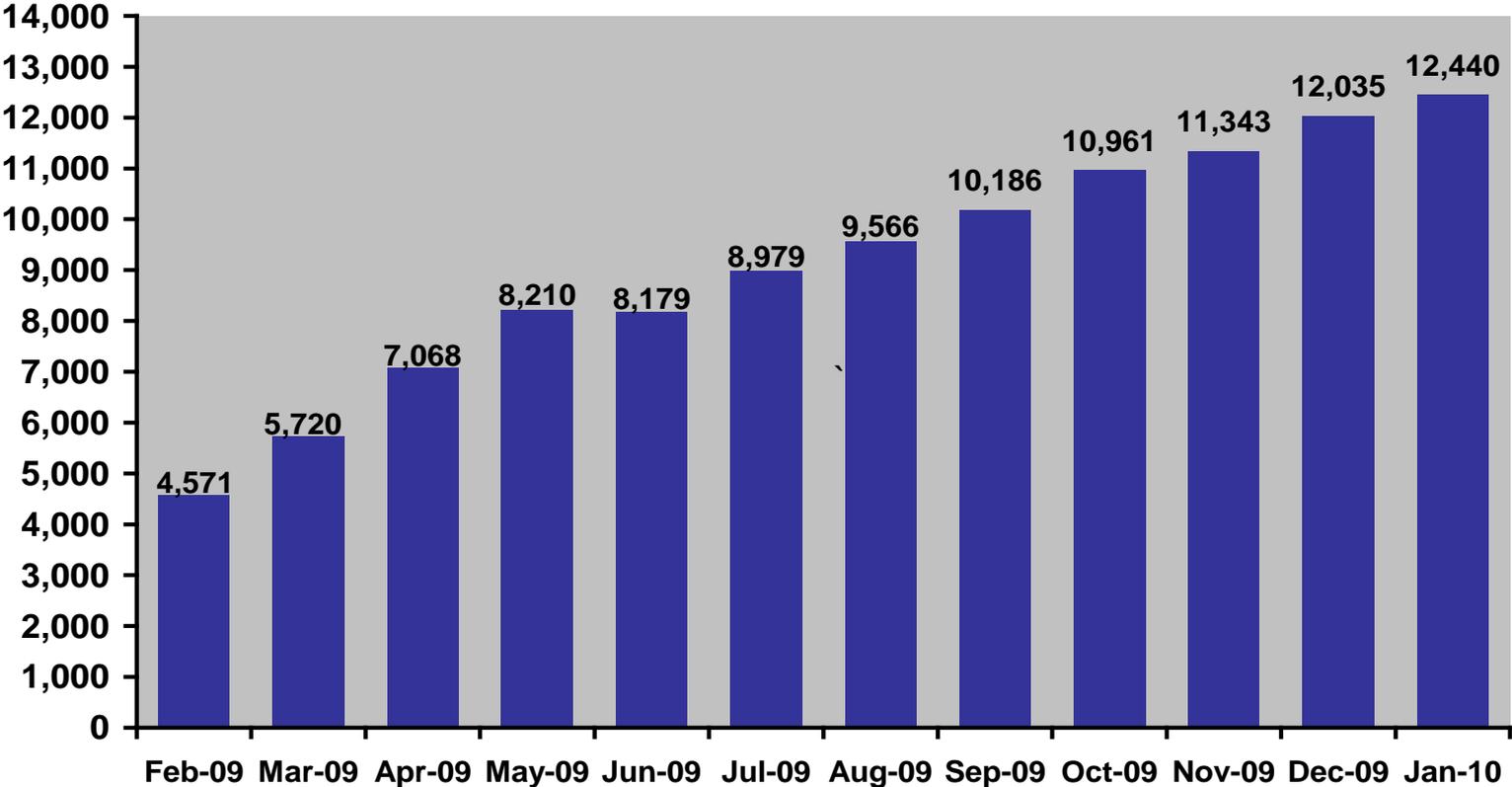
HUSKY A  
Adults  
Enrollment Growth by Month  
(Previous 15 Months)



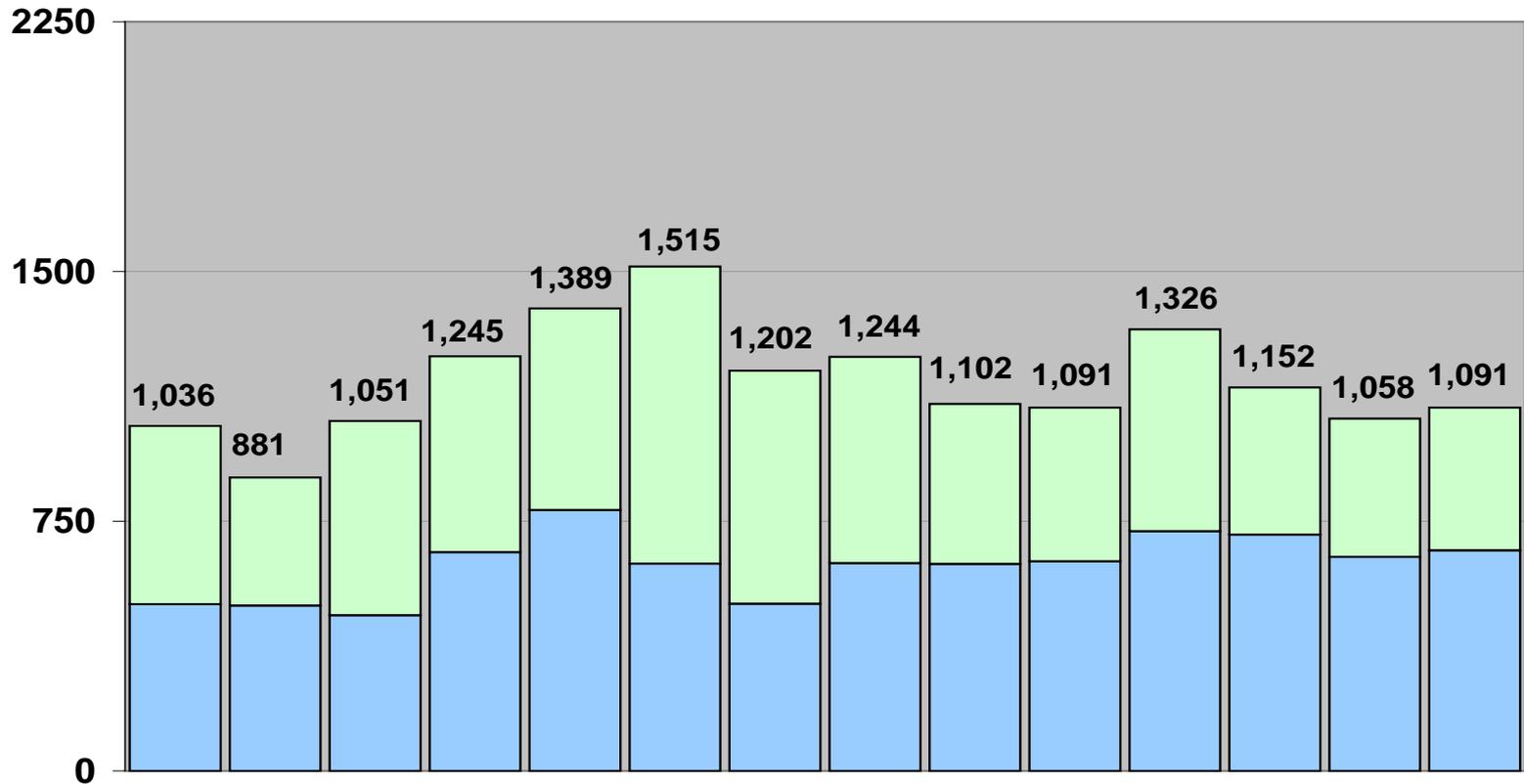
# HUSKY B Enrollment Growth by Month (Previous 15 Months)



# Charter Oak Enrollment Growth By Month

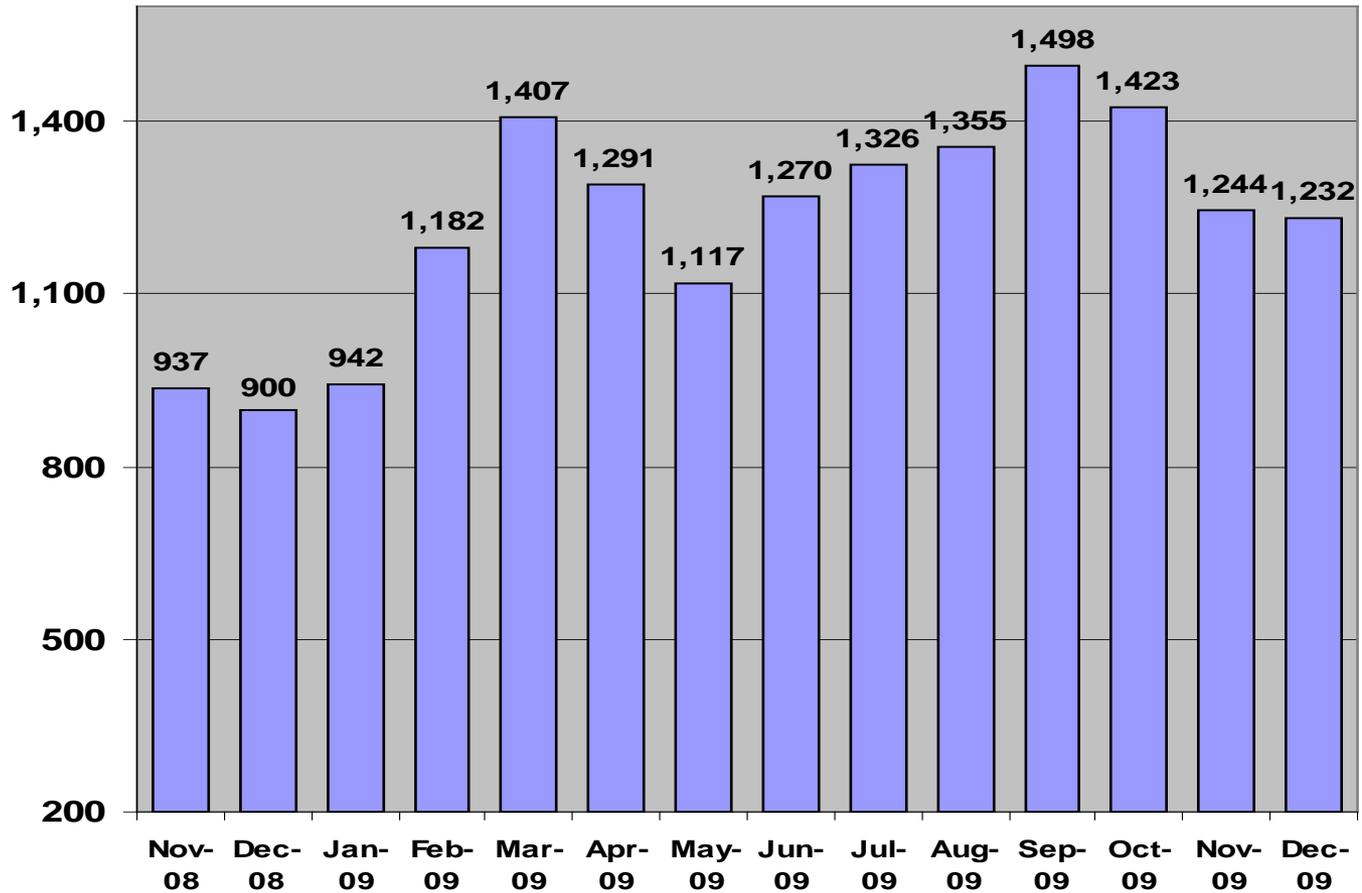


# HUSKY (Only Children Applying) Applications Received New and Renewal

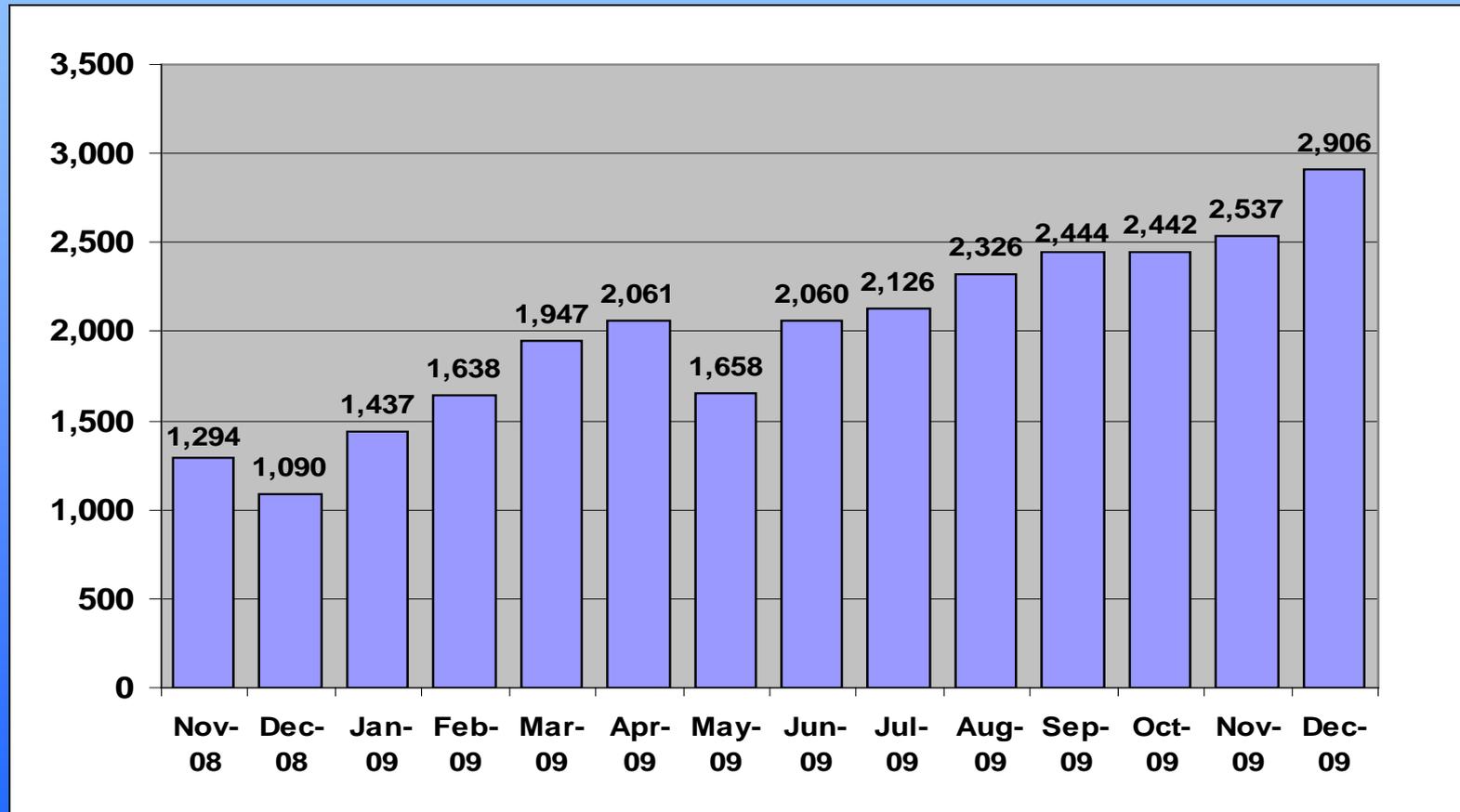


	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Renewal	535	384	583	588	605	892	700	620	480	461	606	442	415	428
New	501	497	468	657	784	623	502	624	622	630	720	710	643	663
<b>Total</b>	<b>1,036</b>	<b>881</b>	<b>1,051</b>	<b>1,245</b>	<b>1,389</b>	<b>1,515</b>	<b>1,202</b>	<b>1,244</b>	<b>1,102</b>	<b>1,091</b>	<b>1,326</b>	<b>1,152</b>	<b>1,058</b>	<b>1,091</b>

HUSKY/Charter Oak  
(Both Children and Adults Applying)  
Applications Received  
New and Renewal



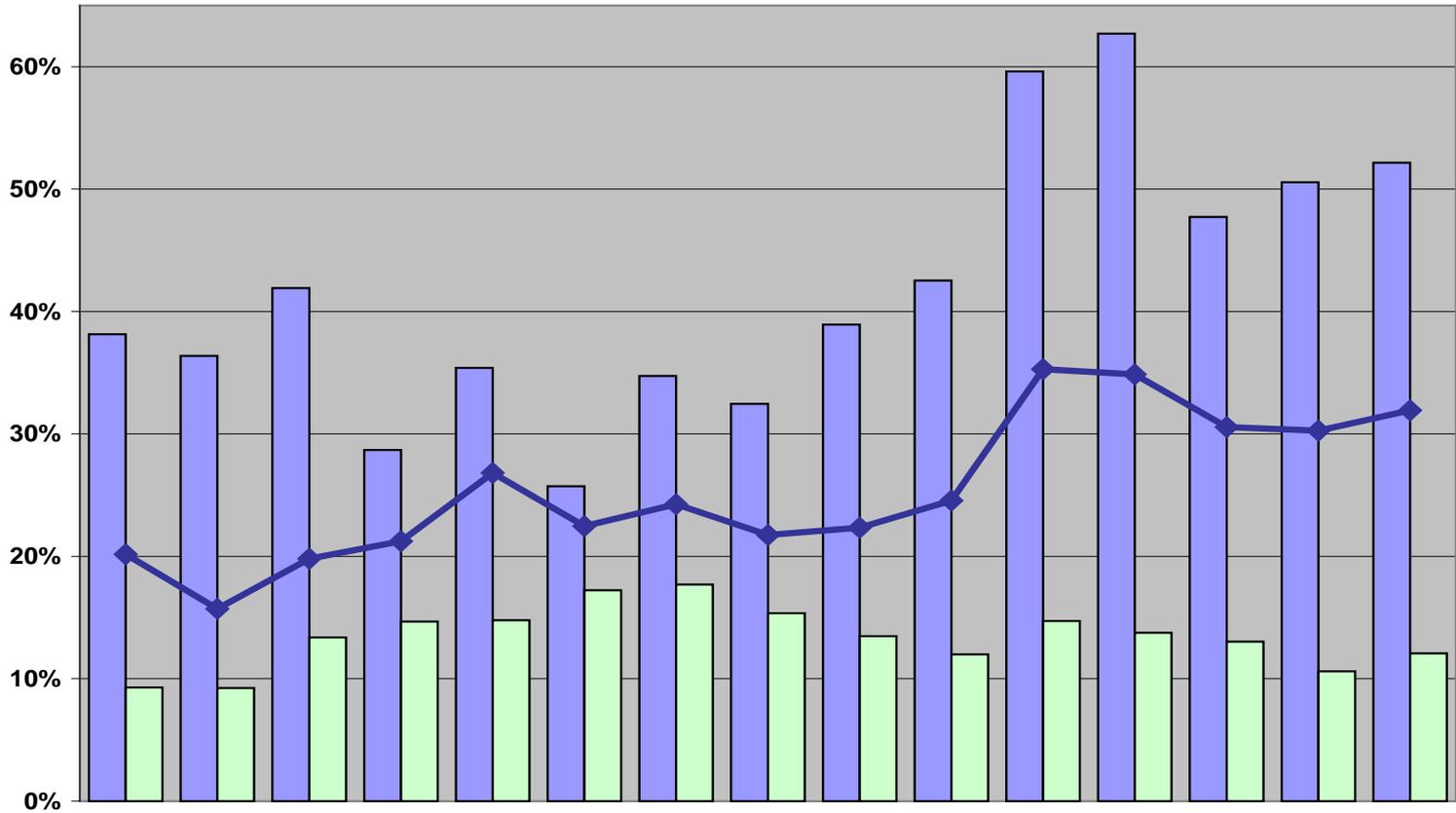
Charter Oak  
(Only Adults Applying)  
Applications Received  
New and Renewal



# HUSKY Only

## Applications Referred to DSS

### New, Renewal and Combined AUs

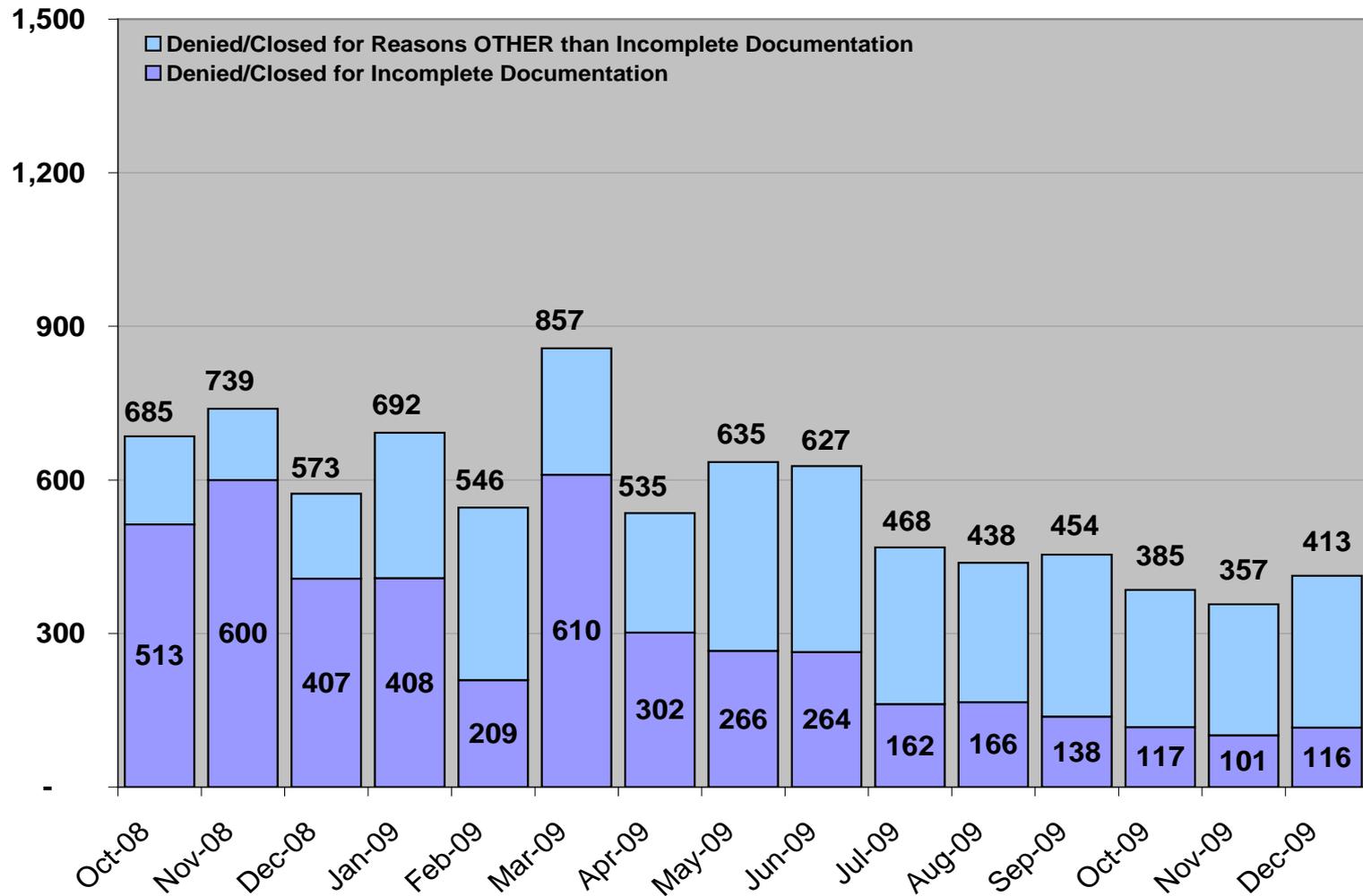


	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
<span style="color: blue;">■</span> New	38.2%	36.4%	41.9%	28.7%	35.4%	25.7%	34.7%	32.4%	38.9%	42.5%	59.6%	62.7%	47.7%	50.6%	52.1%
<span style="color: green;">■</span> Renewal	9.3%	9.2%	13.4%	14.7%	14.8%	17.2%	17.7%	15.4%	13.5%	12.0%	14.7%	13.8%	13.0%	10.6%	12.1%
<span style="color: darkblue;">◆</span> Combined	20.2%	15.7%	19.8%	21.2%	26.8%	22.5%	24.3%	21.7%	22.3%	24.6%	35.3%	34.9%	30.6%	30.3%	31.9%

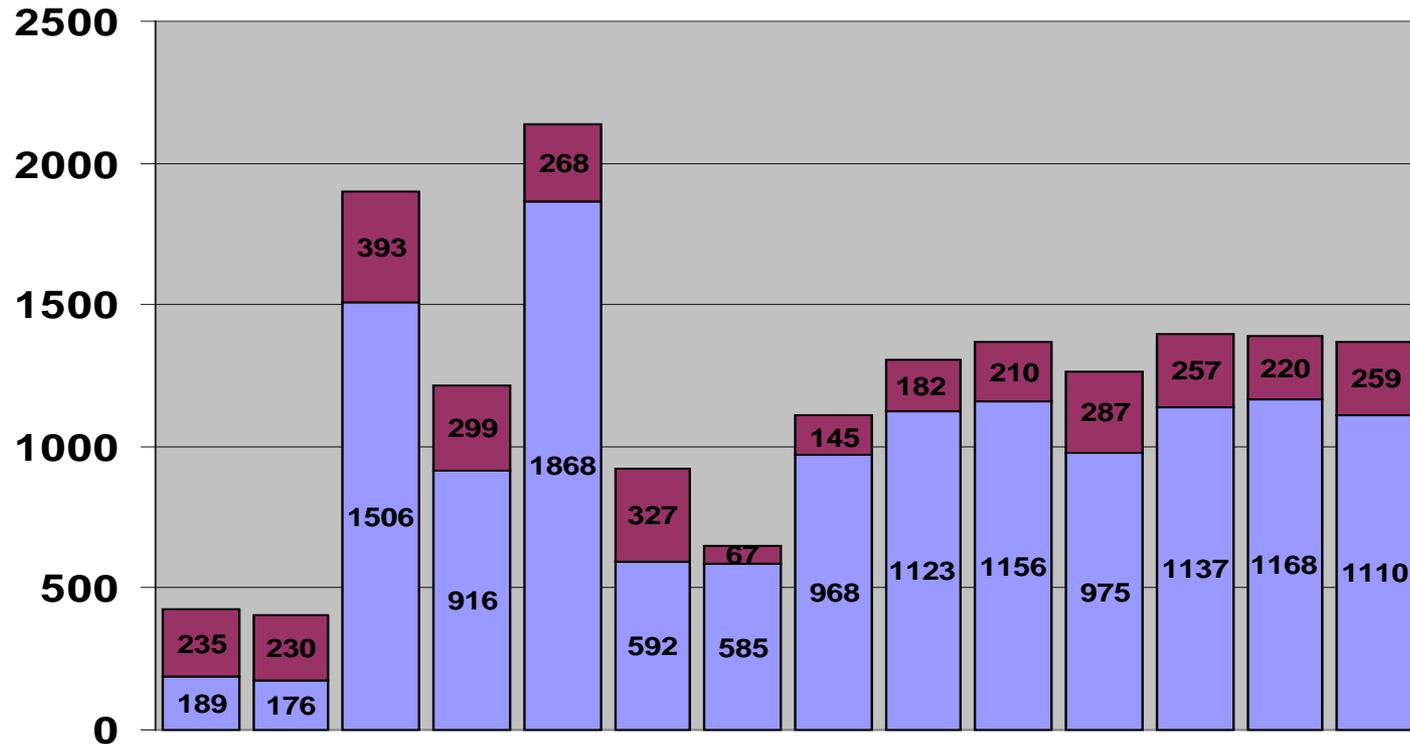
# HUSKY B Only

## Applications Denied or Closed

(Does not include Closed Renewals Eligible for HUSKY A)

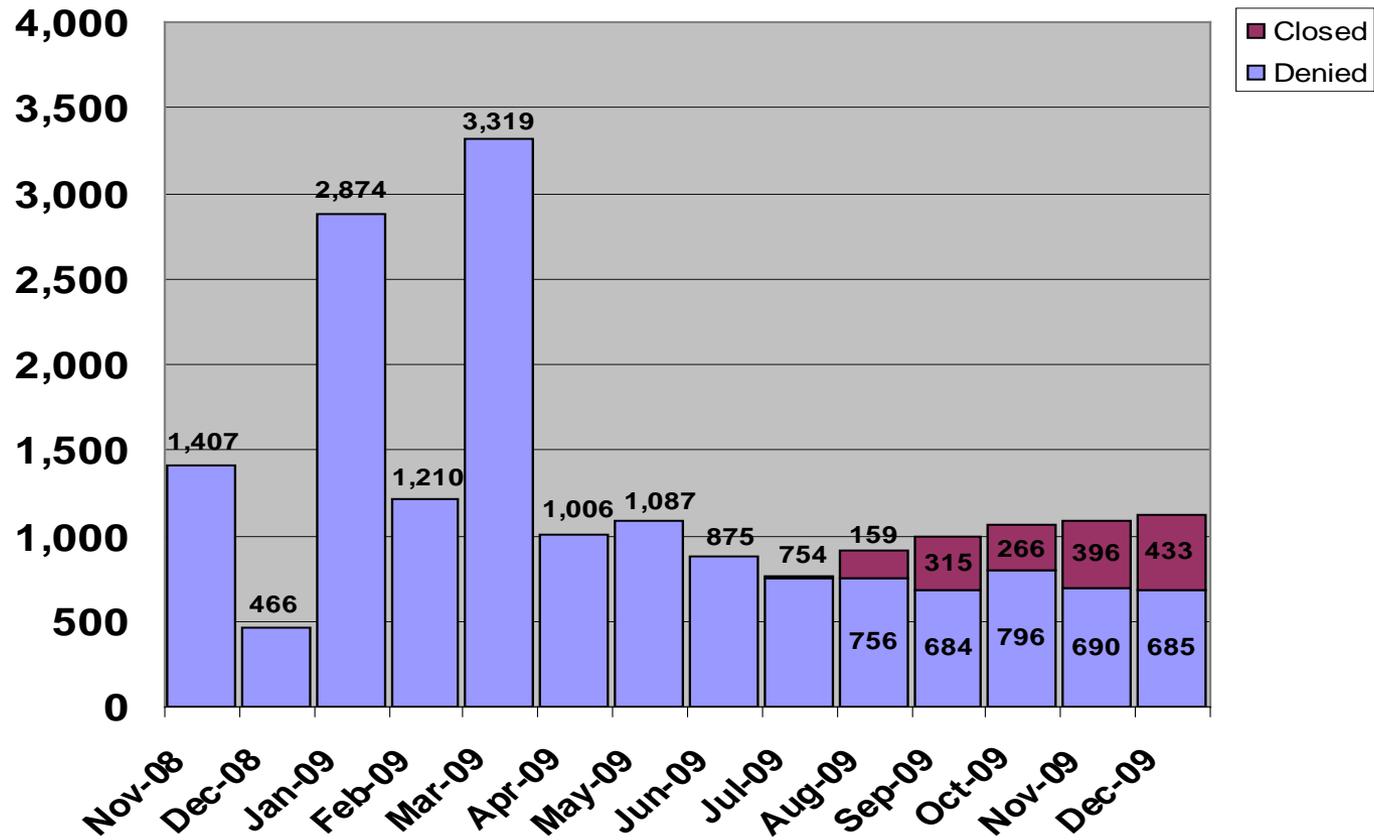


## HUSKY B/Charter Oak Applications Denied or Closed



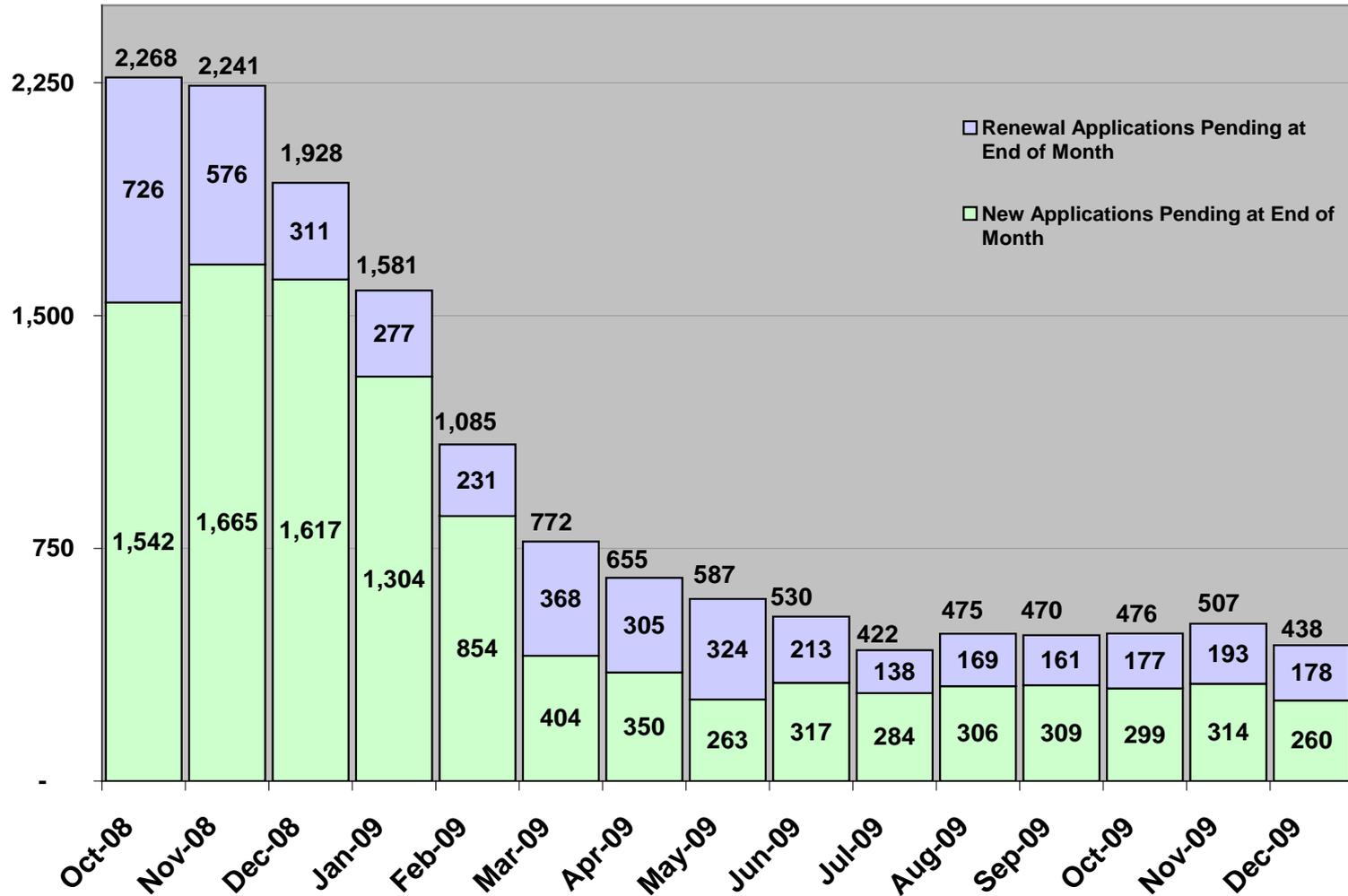
	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
■ Closed	235	230	393	299	268	327	67	145	182	210	287	257	220	259
■ Denied	189	176	1506	916	1868	592	585	968	1123	1156	975	1137	1168	1110

# Charter Oak Applications Denied or Closed

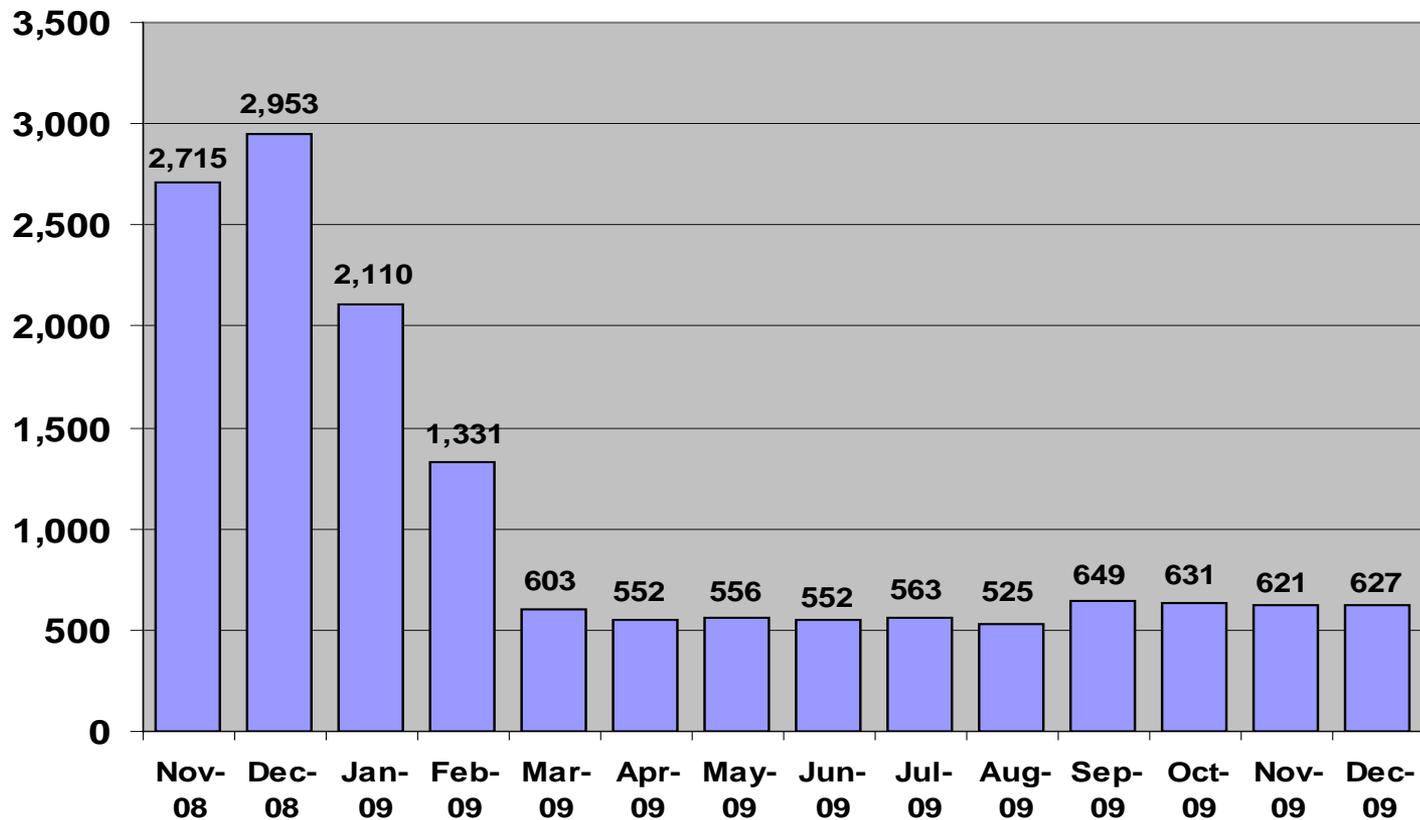


# HUSKY B Only

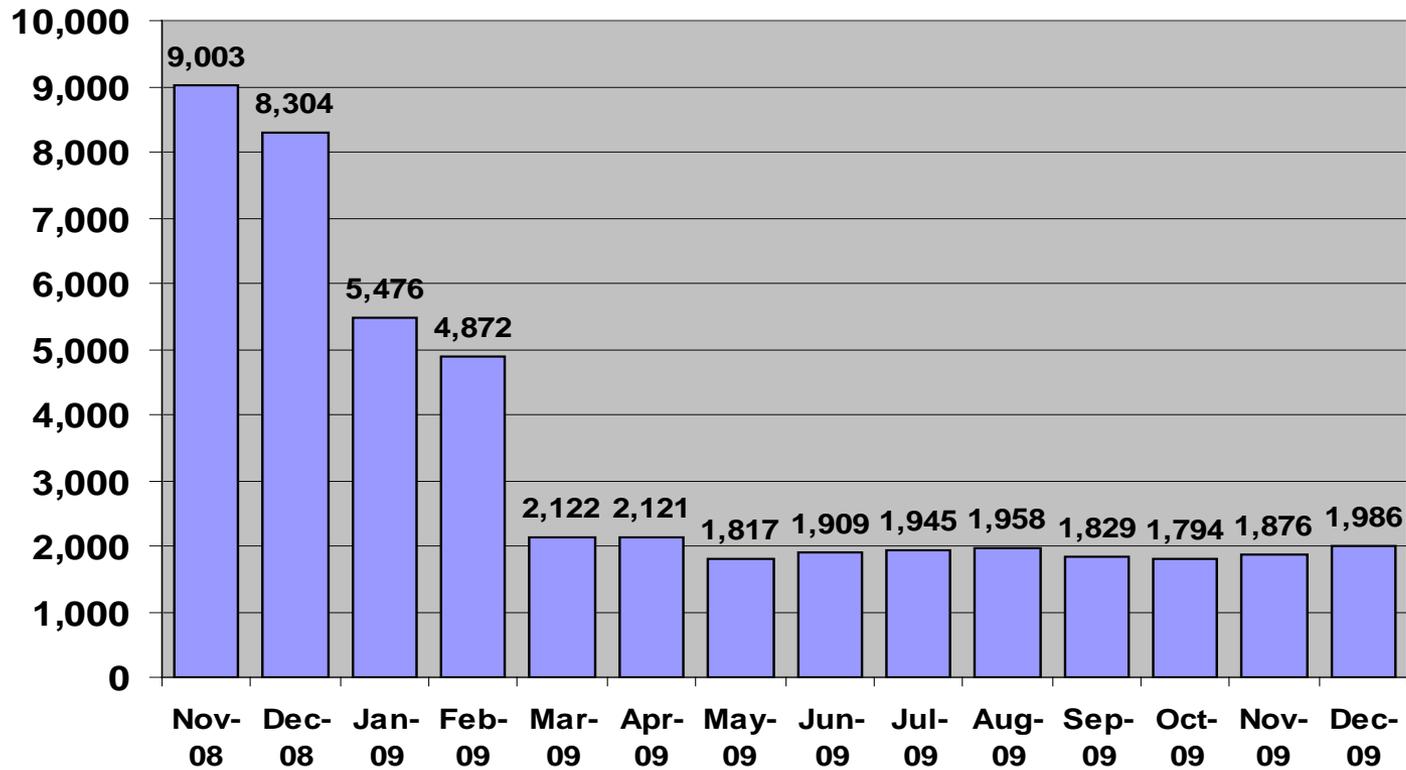
## Applications Pending at End of Month



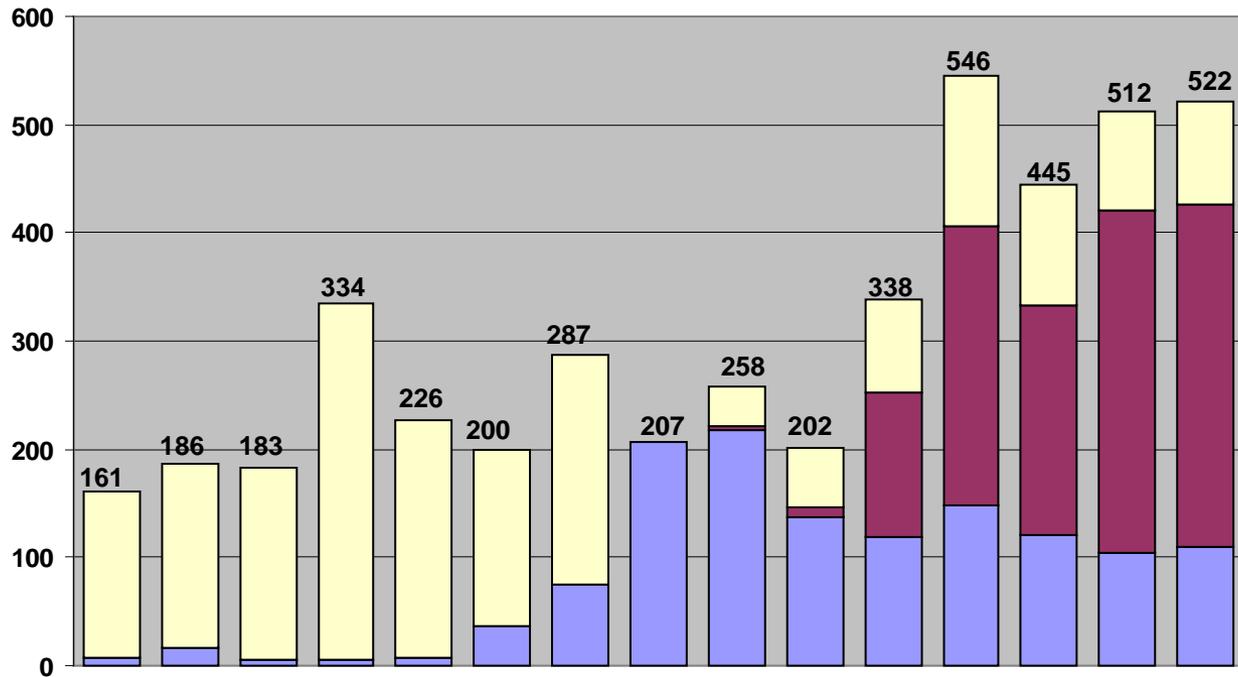
# HUSKY B/Charter Oak Applications Pending at End of Month



# Charter Oak Only Applications Pending at End of Month

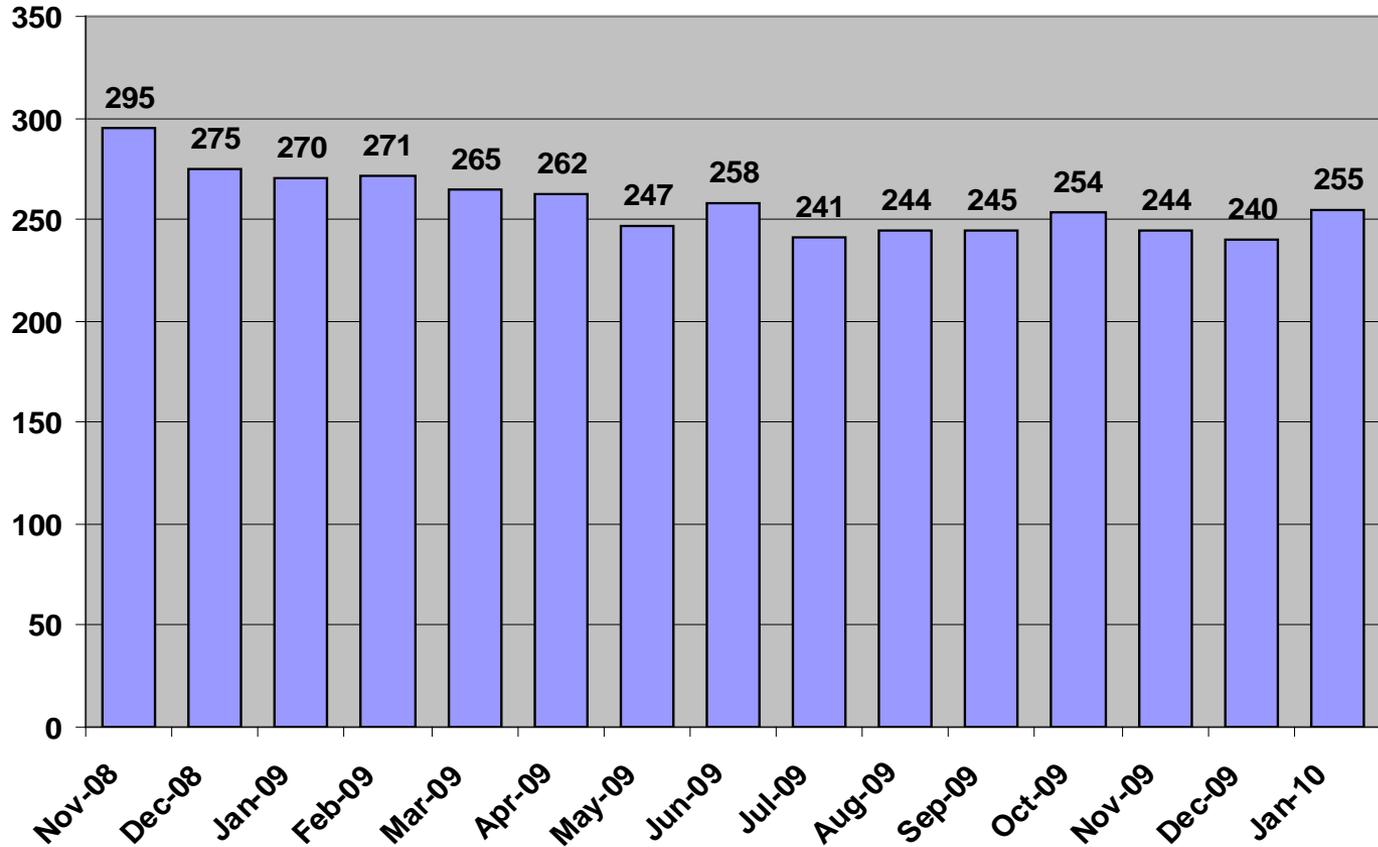


# Did Not Reapply at Renewal by Application Type



	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
HUSKY B/Charter Oak	153	170	178	328	219	163	212	0	37	55	85	139	112	92	96
Charter Oak	0	0	0	0	0	0	0	1	3	10	135	259	212	316	317
HUSKY B	8	16	5	6	7	37	75	206	218	137	118	148	121	104	109

# HUSKY PLUS Enrollment (Previous 15 Months)



## HUSKY A Default Enrollments

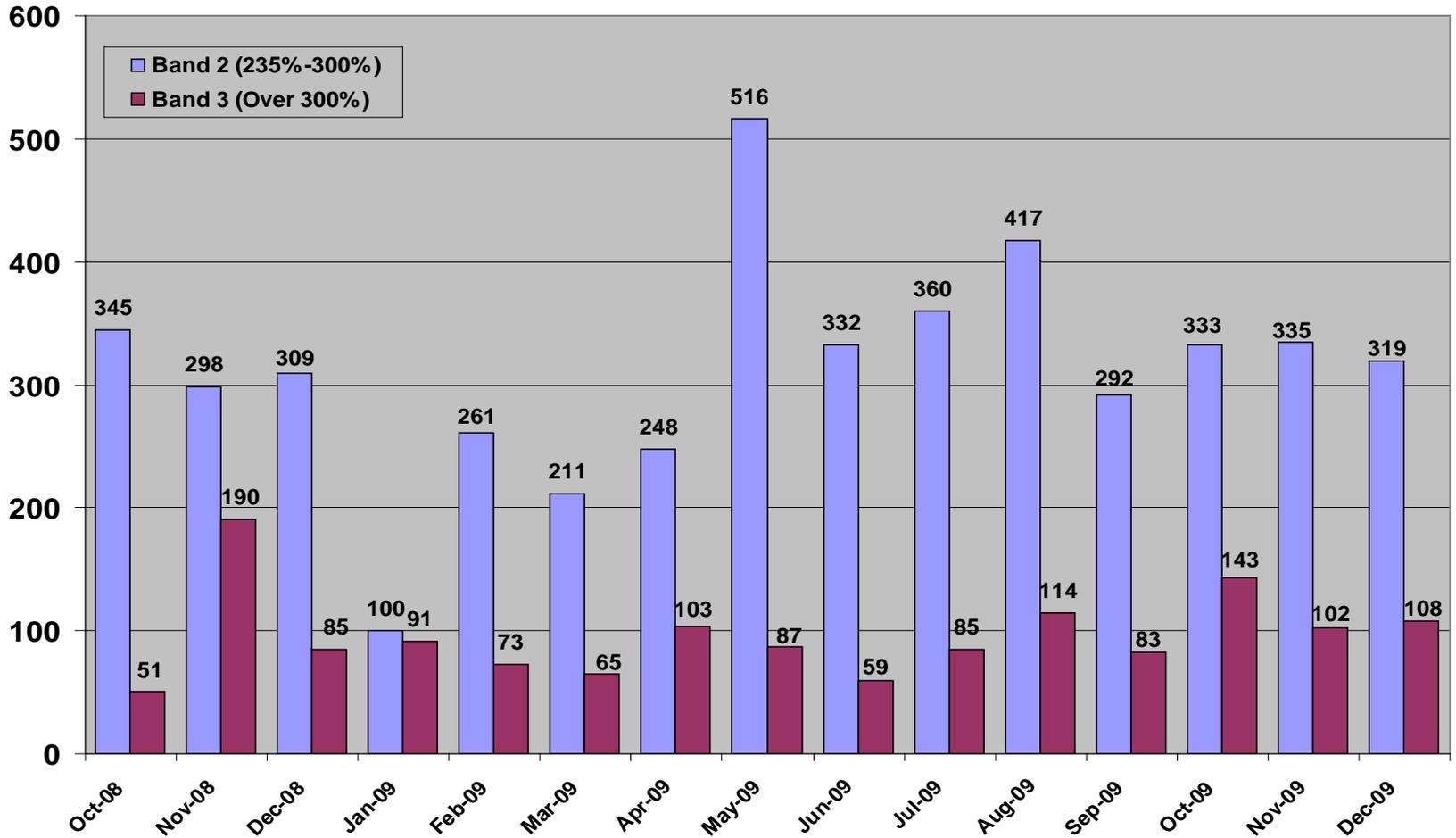
Targeted Mandatories	7,774
Aetna Better Health	761
AmeriChoice	808
Community Health Network	820
Total Default Enrollments	2,412
Default Rate	30.7%
Mandatory Choice Rate	69.3%

## HUSKY A

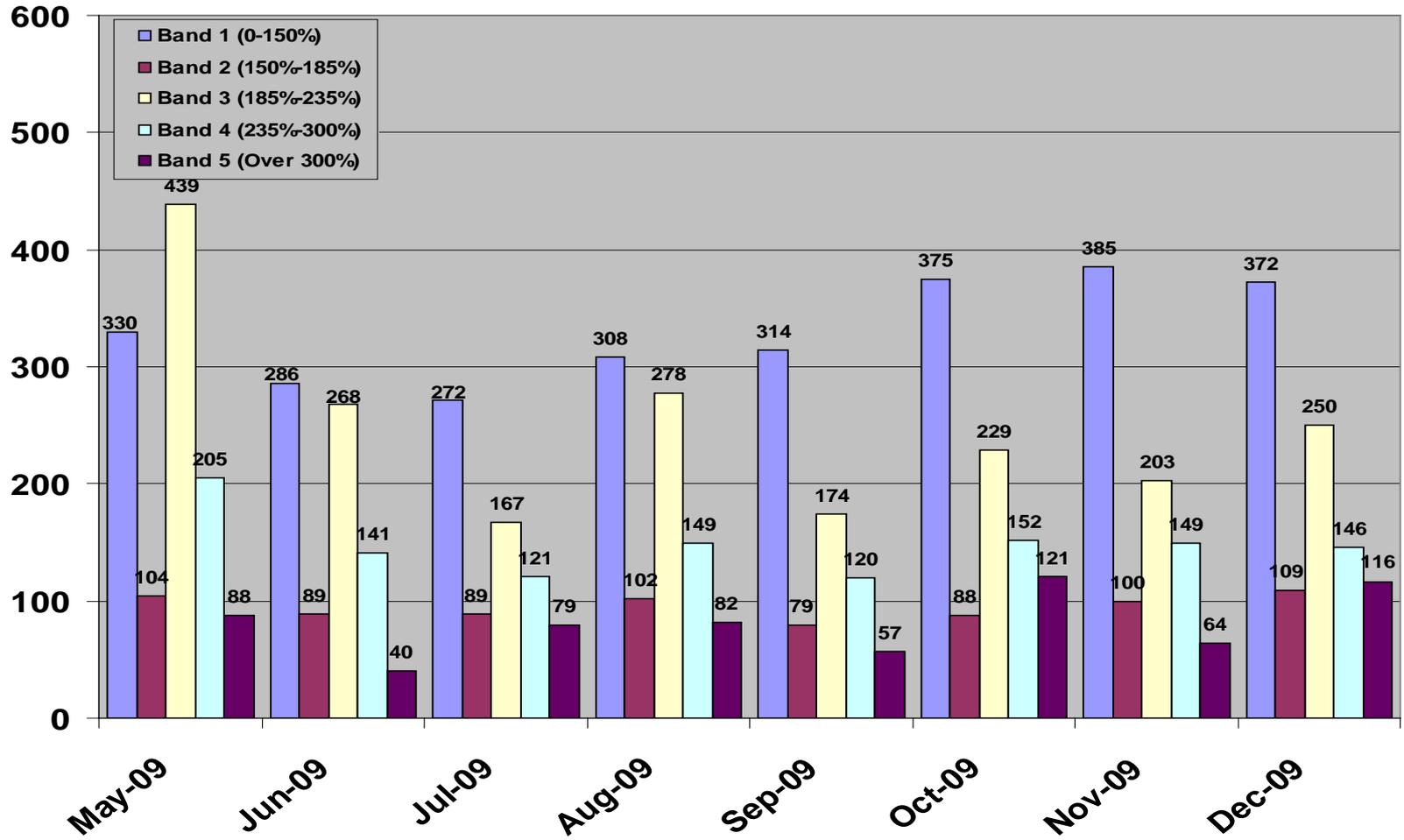
### Gross Plan Changes By Reason

<b>Disenrollment Reasons</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>	<b>%</b>
PCP not in plan	333	177	108	618	53.88%
Other (disenrollment)	98	49	59	213	18.57%
No Reason Given	70	44	58	172	15.00%
Client chose after auto default started	8	29	12	49	4.26%
Hospital/clinic not participating in plan	21	8	0	29	2.53%
Specialist not in plan	15	9	2	26	2.27%
Dissatisfaction with plan	9	5	5	21	1.83%
Client's PCP left plan	8	1	0	9	0.78%
Problem with plan's transportation	6	0	0	6	0.52%
Pharmacy not participating in plan	1	0	4	5	0.44%
Client moved out of service area	0	0	5	5	0.44%
Plan's providers too far	1	0	0	1	0.09%
				<b>1,147</b>	<b>100.00%</b>

# HUSKY B Program Disenrolled - Failure to Pay Premium (Last 15 Months)



# Charter Oak Program Disenrolled - Failure to Pay Premium



**HUSKY A Count of Enrollees By County By Plan  
As of 01/01/2009**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>PCCM</b>	<b>Total</b>
<b>Fairfield</b>	17,752	12,149	44,972	0	<b>74,873</b>
<b>Hartford</b>	27,135	12,411	64,102	5	<b>103,653</b>
<b>Litchfield</b>	4,271	961	9,418	9	<b>14,659</b>
<b>Middlesex</b>	2,621	759	6,666	0	<b>10,046</b>
<b>New Haven</b>	21,899	9,583	72,838	207	<b>104,527</b>
<b>New London</b>	4,224	2,998	19,283	0	<b>26,505</b>
<b>Tolland</b>	2,611	1,163	4,744	12	<b>8,530</b>
<b>Windham</b>	3,026	1,784	9,906	20	<b>14,736</b>
<b>Total</b>	<b>83,539</b>	<b>41,808</b>	<b>231,929</b>	<b>253</b>	<b>357,529</b>

**HUSKY B Count of Enrollees By County By Plan  
As of 01/01/2009**

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
<b>Fairfield</b>	1,227	591	2,148	3,966
<b>Hartford</b>	1,466	248	2,215	3,929
<b>Litchfield</b>	411	69	730	1,210
<b>Middlesex</b>	246	32	393	671
<b>New Haven</b>	970	251	2,541	3,762
<b>New London</b>	210	73	696	979
<b>Tolland</b>	221	68	285	574
<b>Windham</b>	146	48	372	566
<b>Total</b>	<b>4,897</b>	<b>1,380</b>	<b>9,380</b>	<b>15,657</b>

Charter Oak Enrollment By County By Plan  
As of 01/01/2009

<b>County</b>	<b>Aetna Better Health</b>	<b>AmeriChoice by United Healthcare</b>	<b>Community Health Network</b>	<b>Total</b>
Fairfield	1413	666	691	2,770
Hartford	1478	439	1379	3,296
Litchfield	441	91	390	922
Middlesex	248	74	204	526
New Haven	1,766	482	962	3,210
New London	233	159	382	774
Tolland	216	78	190	484
Windham	179	60	219	458
<b>Total</b>	<b>5,974</b>	<b>2,049</b>	<b>4,417</b>	<b>12,440</b>

Charter Oak Enrollment By Plan By Band  
As of 01/01/2009

Health Plan	Premium Bands					Total
	01 0-150%	02 150%-185%	03 185%-235%	04 235%-300%	05 Over 300%	
Aetna Better Health	2,843	826	1,058	767	480	<b>5,974</b>
AmeriChoice by United Healthcare	945	247	374	274	209	<b>2,049</b>
Community Health Network	2,154	553	842	594	274	<b>4,417</b>
<b>Total Enrollment by Premium Band</b>	<b>5,942</b>	<b>1,626</b>	<b>2,274</b>	<b>1,635</b>	<b>963</b>	<b>12,440</b>