

Meeting Summary: January 15, 2003

Chair: Irene Jay Liu

HUSKY Addresses/Re-enrollment

At the December meeting the inability of regional DSS offices to accept address changes from the MCOs creates a communication problem with HUSKY members when renewal notices are sent out by DSS. HUSKY members often call the MCO with changes and the regional office may not receive this. The DCF foster children often move and these address changes need to get into the system. After discussion, it was decided that:

- Rose Ciarcia (DSS) will explore the issue with the regional DSS directors to see if they are willing to accept address changes from the MCOs.
- Irene Liu will provide DSS with a pilot plan for SHOUT to obtain address changes from a HUSKY MCO and enter the information into the DSS mainframe information system.
- Rose will review the HIPAA requirements to ensure that MCOs and regional DSS offices can share address change information.

Consumer Input

There was discussion about how best to incorporate HUSKY consumer input into the subcommittee. It was suggested that:

- Specific topics such as legal immigrant access to HUSKY might be considered. The Children's Health Council will have a presentation on this at the January 30 RWJ HUSKY Outreach meeting.
- DSS communication letters could first be reviewed by families for clarity of content, perhaps using families involved with the Student Health Outreach program in New Haven, for a rapid turn around response to the communication.
- Develop a process that targets 'grass roots organizations' in clarifying and informing HUSKY members of program changes, and the implementation process of these changes.

The Subcommittee will meet **Wednesday Feb 19th, 10 AM**. While LOB RM 2600 is reserved, there may be an off site place for the meeting, such as CHNCT or a DSS meeting room during the legislative session. Public parking at the LOB is limited. Will email participants prior to the meeting regarding the meeting site.