

Complex Care Committee Meeting Minutes April 26, 2013

Attendance: Tracy Wodatch, Quincy Abbot, Jill Benson, Hilary Teed, Karyl Lee Hall, Claudio Gualtieri, Deb Mignault, Kate McEvoy, Rivka Weiser, Bill Halsey, Siobhan Morgan, Lakisha Hyatt, Colleen Harrington, Jennifer Hutchinson, Maureen McCarthy, Rep. Susan Johnson, Molly Rees Gavin

Introduction:

Attendance sheet was distributed and handed to Representative Susan Johnson at the conclusion of the meeting for delivery to Olivia Puckett.

Update From DSS re: Implementation Application

Kate McEvoy provided a procedural/process update regarding the status of the CMS application:

The application was submitted to CMS/CMMI on May 31, 2012. At the time of submission CT thought that was the final application. The review process was attenuated. Ours was one of two "fee for service" applications; the other was the state of Washington. Thirty states submitted applications; there was considerable Congressional attention. There were particular concerns regarding beneficiary protections and choice.

More implementation detail was provided in January, 2013.

Our second application was submitted in April, 2013. Foundational changes included:

1. 100% federal funding for year 1, 75% federal funding for year 2
2. Extensive exchange regarding Memorandum of Understanding (MOU)
3. A state's "readiness review" will be conducted by an independent entity
4. No final guidance regarding performance measurement. NQF 2012 expectations will be required. There is a "white paper" available specific to Medicare/Medicaid Eligibles (MMEs)
5. There was some guidance regarding the shared savings calculation mechanics and some narrative guidance regarding ACO integration.

Review of Health Neighborhood Administration and Composition:

(reversed order of initial agenda)

Xerox is the sole source provider for enrollment/participation and related counseling; program evaluation and monitoring.

Rivka Weiser reported that the Request for Proposals (RFP) for Health Neighborhoods will NOT set out specific clusters but there will be cluster analyses available. A Bidders Conference will be held to address questions/answers.

Enrollment commences January 1, 2014

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Questions raised regarding potential impact of this proposal for homeless individuals (300 of whom have been identified as MMEs) and incarcerated persons. Although this demonstration does not specifically address these populations, the scope of this initiative has broadened to include mental health, recovery assistance and peer support for those individuals with Serious and Persistent Mental Illness (SPMI). While the project doesn't provide "bricks and mortar" funding for housing, outreach/retention and support strategies

Budget (Appendix A) was reviewed. It was noted that there is an identical salary for the Project Coordinator and the Project Assistant

Review of Care Coordination and Care Management /Payment Structure
(reversed order of initial agenda)

Care Coordination Agreements:

Caseload 80:1. Discussion and recognition by all parties that this ratio was developed from the state's past experiences with the CT Home Care Programs (CHCP) which serves a different case mix than this specific MME initiative. The appropriate ratio is a "work in progress" and must be reviewed at regular intervals. Concern was raised that there could be an "incentive" for care management providers to try to get "heavy user" individuals to "opt out" of the health neighborhood initiative. Individuals will be able to select their care management provider from an approved list of organizations. There will be five levels of acuity and considerable transportation costs.

Establish Process to Develop Grievance and Appeals Process:

Managed care initiatives have an easier route in this regard. There is no precedent in "fee for service" models. A small group will be convened to address this issue. Karyl Lee Hall, Claudio Gualtieri and Representative Susan Johnson volunteered to participate. DMHAS has a model which can be integrated here.

Question was raised as to whether or not there will be ombudsman services available through this project. There is no budgeted item for ombudsman.

Timetable for Development of RFP

Appendix E: Draft Implementation Plan was reviewed

Next Meeting Date and Time

May 24; time to be determined by Susan Johnson, Sheila Amdur and Kate McEvoy