Performance Measurement for the Medicare and Medicaid Eligible (MME) Population in Connecticut Survey Analysis

Methodology: 8 respondents

- The measures are incorporated into one of four sections: Highly Relevant and High Priority, Highly Relevant but not a High Priority, High Priority but not Highly Relevant or not a High Priority and not Highly Relevant.
- For a measure to be considered either highly relevant or a high priority, more than four or 50% of respondents needed to rate a measure highly relevant or a high priority.
- If less than four or 50% of the eight respondents rated the measure either somewhat relevant or not relevant than the measure was considered not highly relevant.
- If less than four or 50% of the eight respondents rated the measure either a moderate priority or not a priority than the measure was considered not a high priority.
- The respondents recommended use of the measure is in parentheses after the measure name. The respondents recommended use was split (i.e. 4 for reporting, 4 for performance measurement generally) then the parentheses list both recommendations).

Person-Centered Care QUESTION TO EXPERTS RE: SHOULD LOW PRIORITY/LOW ELIGIBILITY MEASURES BE RETAINED?

Highly Relevant and High Priority:

- Evidence of client and family choice and involvement in care plan design to desired extent (performance measurement generally)
- More than 10 percent of all unique patients seen by the EP are provided patient-specific education resources (performance measurement generally)

Highly Relevant but not a High Priority:

- Evidence of client receiving timely care, appointments, and information (performance measurement generally)
- Rating of communication with physician and/or other provider (performance measurement generally)
- Evidence client and family treated with respect and dignity (performance measurement generally)

High Priority but not Highly Relevant:

- Clinical summaries provided to patients for more than 50 percent of all office visits within 3 business days (performance measurement generally/reporting)

Not a High Priority and not Highly Relevant

- Person centered care planning questionnaire
- More than 50 percent of all unique patients seen by the EP have demographics recorded as structured data for (A)Preferred language, (B) Gender, (C) Race, (D) Ethnicity, (E) Date of birth
- More than 50 percent of all patients who request an electronic copy of their health information are provided it within 3 business days

- Conduct or review a security risk analysis in accordance with the requirements under 45 CFR 164.308(a)(1) and implement security updates as necessary and correct identified security deficiencies as part of its risk management process
- Generate at least one report listing patients of the EP with a specific condition
- At least 10 percent of all unique patients seen by the EP are provided timely (available to the patient within four business days of being updated in the certified EHR technology) electronic access to their health information subject to the EP's discretion to withhold certain information

Care Transitions

Highly Relevant and High Priority:

- *Percentage with Ambulatory Care-Sensitive Condition Hospital Admission (shared savings distribution)
- *Transition Record Transmitted to Health care Professional (from inpatient facility to community provider within 24 hours) (performance measurement generally/reporting)
- *Plan- All Cause Readmission within 30 days (shared savings distribution)
- Percentage of enrollees reporting service coordinators help them get what they need (performance measurement generally)
- Evidence of written care plan (performance measurement generally)
- Degree of administrative coordination between Medicare and Medicaid covered benefits (shared savings distribution)
- Evidence of adequate medical care/behavioral health integration (performance measurement generally)
- Evidence of adequate primary care/specialty care integration (performance measurement generally)
- Evidence of adequate medical care and long-term services and supports integration (performance measurement generally)
- Risk-standardized, all condition hospital readmission (shared savings distribution)
- Ambulatory sensitive hospital admissions for: congestive heart failure, chronic obstructive, pulmonary disease, diabetes, hypertension, hip fracture, stroke, dehydration, depression, acute myocardial infarction, pneumonia, and urinary tract infections (shared savings distribution)
- Hospitalization rates for care coordination-sensitive conditions in people with impaired mobility: bowel impaction, urinary tract infection, pressure ulcers, and autonomic dysreflexia (shared savings distribution)
- Rates of hospital readmissions within 7 days and 30 days (shared savings distribution)
- Maintain an up-to-date problem list of current and active diagnoses. More than 80 percent of all unique patients seen by the EP have at least one entry or an indication that no problems are known for the patient recorded as structured data (performance measurement generally)
- The EP who transitions or refers their patient to another setting of care or provider of care provides a summary of care record for more than 50 percent of transitions of care and referrals (reporting)

Highly Relevant but not a High Priority:

- Consumer rating of education and guidance provided by hospital staff at time of discharge (reporting)
- Consumer rating of education and guidance provided by SNF staff at time of discharge (reporting)

- Ease of referral and authorization process (performance measurement generally)

High Priority but not Highly Relevant:
Not a High Priority and not Highly Relevant

- Days to assess, implement care plan in those who become eligible for SNF
- Effective & user friendly complaints, grievance, and appeals process
- Percentage of practices or medical neighborhoods functioning as patient-centered medical homes, based on specific criteria
- Performed at least one test of certified EHR technology's capacity to electronically exchange key clinical information
- More than 40 percent of all clinical lab test results ordered by the EP during the EHR reporting period whose results are either in a positive/negative or numerical format are incorporated in certified EHR technology as structured data

Medication Management

Highly Relevant and High Priority:

- Percentage with evidence of medication reconciliation at the time of hospital discharge (performance measurement generally)
- Percentage with evidence of medication reconciliation at the time of SNF discharge (performance measurement generally)
- Percentage with evidence of annual monitoring of long-term medications (performance measurement generally)
- Emergent care for improper medication administration, or for medication side effects (performance measurement generally/reporting)
- Percent of patients with new Rx for warfarin who have INR within 6 weeks (reporting)
- Evidence of counseling about medications (performance measurement generally)
- Implement drug-drug and drug-allergy interaction checks. The EP has enabled this functionality for the entire EHR reporting period (performance measurement generally)
- More than 80 percent of all unique patients seen by the EP have at least one entry (or an indication that the patient has no known medication allergies) recorded as structured data (performance measurement generally)
- The EP performs medication reconciliation for more than 50 percent of transitions of care in which the patient is transitioned into the care of the EP (performance measurement generally)

Highly Relevant but not a High Priority:

- Osteoporosis medication management in older women after fracture (performance measurement generally/reporting)
- Percentage of individuals receiving medications on the most current Beers list (performance measurement generally)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- Percentage improved in management of oral medications
- Evidence of generic drugs on formularies

- Evidence of compliance with prescribed medications
- More than 30 percent of all unique patients with at least one medication in their medication list seen by the EP have at least one medication order entered using CPOE
- More than 80 percent of all unique patients seen by the EP have at least one entry (or an indication that the patient is not currently prescribed any medication) recorded as structured data
- More than 40 percent of all permissible prescriptions written by the EP are transmitted electronically using certified EHR technology
- Drug Formulary checks -The EP has enabled this functionality and has access to at least one internal or external formulary for the entire EHR reporting period

Prevention

Highly Relevant and High Priority:

- *Percentage receiving body mass index (BMI) assessment (performance measurement generally/reporting)
- Percentage receiving influenza immunization (performance measurement generally)
- Percentage receiving pneumococcal vaccination (performance measurement generally)
- Percentage with blood pressure measurement in preceding 2 years (performance measurement generally)
- Percentage of women with mammography screening per clinical practice guidelines (performance measurement generally)
- Percentage of women receiving screening for osteoporosis (DXA) per clinical practice guidelines (performance measurement generally/reporting)
- Percentage receiving glaucoma screening (performance measurement generally/reporting)
- Percentage receiving hearing loss assessment (performance measurement generally/reporting)
- Percentage receiving colorectal cancer screening (performance measurement generally)
- Percentage receiving fall risk assessment (performance measurement generally)
- Percentage receiving mental health assessment (performance measurement generally)
- Percentage screened for alcohol use (AUDIT-C or CAGE) (performance measurement generally/reporting)

Highly Relevant but not a High Priority:

- Percentage with documented tobacco use assessment and cessation intervention (performance measurement generally)
- Percentage receiving cognitive status assessment (performance measurement generally/reporting)
- Percentage receiving pain screening (performance measurement generally)
- Percentage screened for other substance use (performance measurement generally)
- Percentage screened for urinary incontinence (performance measurement generally)
- Percentage screened for elder abuse or neglect (performance measurement generally)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- Healthy days at home

- Implement one clinical decision support rule
- More than 40 percent of all clinical lab test results ordered by the EP during the EHR reporting period whose results are either in a positive/negative or numerical format are incorporated in certified EHR technology as structured data
- Performed at least one test of certified EHR technology's capacity to submit electronic data to immunization registries and follow up submission if the test is successful (unless none of the immunization registries to which the EP submits such information has the capacity to receive the information electronically)
- Performed at least one test of certified EHR technology's capacity to provide electronic syndromic surveillance data to public health agencies and follow-up submission if the test is successful (unless none of the public health agencies to which an EP submits such information has the capacity to receive the information electronically)

Behavioral Health

Highly Relevant and High Priority:

- *Follow-Up After Hospitalization for Mental Illness within 7 days of discharge (performance measurement generally)
- *Screening for Clinical Depression and Follow-up Plan (performance measurement generally)
- *Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (performance measurement generally)
- Ability to access behavioral services quickly (performance measurement generally)
- Percentage with newly diagnosed depression prescribed antidepressant with F/U appt in 30 days (performance measurement generally)
- Rate of readmission to psychiatric hospitals within 30 days and 180 days (ssd)
- Evidence of outpatient follow-up after hospitalization for mental health and/or substance use disorder (performance measurement generally)

Highly Relevant but not a High Priority:

- More than 50 percent of all unique patients 13 years old or older seen by the EP have smoking status recorded as structured data (performance measurement generally)
- Social connectedness to and support from others in the community such as family, friends, co-workers, and classmates (performance measurement generally)

High Priority but not Highly Relevant:

- Increase in/no change in # of clients in stable housing situation from date of first service to date of last service (reporting)

Not a High Priority and not Highly Relevant

- Percentage improved in behavior problem frequency
- Percentage improved in anxiety level
- Percentage stabilized in cognitive function
- Depression remission 6 months after newly diagnosed depression
- Reduction in/no change in frequency of use at date of last service vs date of first service
- # of employed or in school at date of last service vs first service
- Reduction in/no change in # of arrests in past 30 days from date of first service to date of last service

Palliative and End-of-Life Care

Highly Relevant and High Priority:

- Percentage with evidence of advance care planning (performance measurement generally)
- Percentage who have discussed trajectory of disease and treatment options with providers (performance measurement generally)
- Percentage for whom a palliative care plan was developed, including pain management (performance measurement generally)
- Report of family caregiver indicating that the family member was treated according to their wishes and/or that their pain was adequately managed (performance measurement generally)

Highly Relevant but not a High Priority:

- Percentage for whom palliative care was provided in a setting of their choice (performance measurement generally/reporting)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- Percentage of individuals who died in the year (for end of life conditions) who were enrolled in hospice (within 7 days, 1 month, 6 months of death)
- Percentage of deaths that occurred in settings other than hospital or nursing facility (i.e. home)
- Percent of individuals who died with one of the following diagnoses documented in the record: Delirium, Dyspnea, Anxiety, Agitation, or Pain

Clinical Care Measures

Highly Relevant and High Priority:

- Percentage with blood pressure within normal range (ssd/reporting)
- Diabetes: percentage with Hemoglobin A1c poor control (>9 percent) (reporting)
- Diabetes composite: blood pressure <140/90 (performance measurement generally)
- Percentage with diabetes who receive the following: HbA1C test, Dilated eye exam, Lipid profile, Monitoring for neuropathy, Foot exam (reporting)
- Percentage of diabetics with elevated BMI with counseling for diet / exercise (reporting)
- Ischemic Vascular Disease (IVD): complete lipid profile and LDL control (reporting)
- IVD: use of aspirin or other antithrombotic (reporting)
- Heart failure: Beta blocker therapy for left ventricular systolic dysfunction (LVSD) (performance measurement generally)
- Coronary artery disease (CAD): drug therapy for lowering LDL-cholesterol (reporting)
- CAD and diabetes and/or LVSD: Angiotensin-converting enzyme (ACE) inhibitor or angiotensin receptor blocker (ARB) therapy (reporting)
- Percentage prescribed beta-blocker following AMI hospitalization (reporting)
- For more than 50 percent of all unique patients age 2 and over seen by the EP, height, weight, and blood pressure are recorded as structured data for (A) Height , (B) Weight , (C) Blood pressure , (D) Calculate and display body mass index (BMI), and (E) Plot and display growth charts for children 2-20 years, including BMI (reporting)

Highly Relevant but not a High Priority:

- Percentage with osteoarthritis of hip and/or knee with pain assessments (reporting)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- None

Access to Care

Highly Relevant and High Priority:

- Evidence of assessment of home environment for barriers to full mobility (reporting)
- Evidence that required co-payments for any services are hindering medication and/or ambulatory care use (reporting)

Highly Relevant but not a High Priority:

- Evidence of transportation availability assessment (reporting)
- Evidence of financial assessment to determine any barriers to needed health and social care (performance measurement generally/reporting)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- None

Functional Status Measures

Highly Relevant and High Priority:

- Percentage with evidence of functional status assessment (performance measurement generally)
- Assessment of assistive technology needs and unmet needs (performance measurement generally)
- Substantial decline in 3 or more activities of daily living (bathing, dressing, eating, transferring, toileting) (performance measurement generally)
- Percentage who develop pressure ulcer (performance measurement generally)

Highly Relevant but not a High Priority:

- Percentage stabilized in ambulation (performance measurement generally/reporting)
- Percentage improved in severity of dyspnea (shortness of breath) (performance measurement generally)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- Percentage improved in ambulation
- Percentage improved in bathing
- Percentage stabilized in bathing
- Percentage improved in transferring in and out of bed
- Percentage stabilized in transferring in and out of bed

Quality of Life

Highly Relevant and High Priority:

- Physical health (reporting)
- Psychological health (reporting)
- Community engagement (employment, education, volunteering) (reporting)

Highly Relevant but not a High Priority:

- Social relationships (reporting)
- Environment (reporting)
- Employment-related measure (reporting)

High Priority but not Highly Relevant:

- None

Not a High Priority and not Highly Relevant

- None