

## PCMH+ INFORMATION SESSIONS

Department of Social Services (DSS) will be facilitating information sessions for the PCMH+ Program. The information sessions will focus on the key components of the PCMH+ Program (care coordination, shared savings and quality measures). Two onsite information sessions will be held in Hartford and either New Haven or Bridgeport (or centralized location between these cities).

**Dates:** December 13–14, 2016

**Target Audience(s):** Two distinct sessions will be provided each day with information tailored to the target audience:

- **AM Session:** Targets participating entities and participating entity staff
- **PM Session:** Targets members, families and community stakeholders

Morning Session: 9 am–12 pm	Afternoon Session: 4 pm–5 pm
<ul style="list-style-type: none"> <li>• Providers</li> <li>• Staff from Advanced Networks and Federally Qualified Health Centers</li> </ul>	<ul style="list-style-type: none"> <li>• Members</li> <li>• Community Agencies</li> <li>• Stakeholders</li> </ul>

**Locations:** Hartford and either New Haven or Bridgeport (or centrally located venue between these cities).

**Venues:** TBD Connecticut DSS

**Onsite Session Topic Areas:**

Provider Session (Morning)

PCMH+ Program Overview  
 Enhanced Care Coordination Activities  
 Provider Responsibilities  
 Member Opt-Out Process  
 Quality Measures and Quality Scoring  
 Shared Savings Model

Member Session (Afternoon)

PCMH+ Program Overview  
 Enhanced Care Coordination Activities  
 Member Opt-Out Process  
 Contacts and Process to Report Issues