



## NOTICE TO HUSKY HEALTH MEMBERS

### Your Provider is participating in the HUSKY Health PCMH+ Program

Dear Jane Doe:

There is a new and optional HUSKY Health program. The new program is called the “Person-Centered Medical Home *Plus*” program or **PCMH+** for short. PCMH+ will start on January 1, 2017. You have been getting care from a PCMH primary care provider who coordinates your care. That will not change.

#### What is PCMH+?

##### • Care Coordination

In the PCMH+ program you receive extra care coordination for you or your child. Care coordination in PCMH+ means help to get services you need. Things like seeing other doctors, help with housing, getting food or addressing other problems that impact your health. Even though your doctor is a part of PCMH+, you do not have to be. If you choose not to be a part of PCMH+, the care you get today will not change. The choice is yours.

##### • Shared Savings

Your care provider is part of a healthcare organization. In PCMH+, the organization will receive additional payments from HUSKY Health if the organization improves the quality of the care you receive while also saving money. This is called “shared savings” because the organization receives some of the savings. The organization has to meet quality standards in order to get these bonus payments.

The organization may use the savings to make additional improvements in care. These improvements might help you avoid unnecessary trips to the emergency room or hospital. They might also help avoid unnecessary tests and procedures. The organization may also share savings with your clinician for providing better care.

You should ask your doctor questions about why some health care services are being recommended or provided, or not recommended or provided. These choices need to be made together with your doctor. Please notify us at the number below if your questions have not been answered to your satisfaction.

---

Please call **[ENTER PCMH+ HOTLINE NUMBER WHEN AVAILABLE]** or call the member services line at **1-800-859-9889** to talk about any concerns.

#### You Have a Choice:

##### • You can choose to not participate or to “Opt-Out” of the program:

- Your services will not change and you can still see any provider you want.
- You will continue to receive any care coordination you get today. You may not get the extra care coordination that is part of PCMH+.
- Note that once you opt out, you will not be able to participate in PCMH+ for a full year starting January 1, 2017.
- If you do not want to be a part of PCMH+, you must do one of the following:
  1. Sign the “opt-out” letter to let us know that you do not want to be part of this program. The opt-out letter is attached to this notice.
  2. Call XXX-XXX-XXXX to let us know you do not want to be part of this program.
- If you do not take part in PCMH+, you can still get help. Call HUSKY Health Member Services at **1-800-859-9889** and ask about care coordination in the HUSKY Health program.

#### You can ***Do Nothing:***

- If you do nothing, you will be enrolled in PCMH+ and you may receive extra care coordination.

- You will still get services from your care provider or any provider you choose.

**Questions?**

If you have questions, please contact us at 1-888-888-8888 or visit [www.ct.gov](http://www.ct.gov).