



NOTICE TO HUSKY HEALTH MEMBERS

Your Provider is participating in the HUSKY Health PCMH+ Program

Dear Jane Doe:

There is a new and optional HUSKY Health program. The new program is called the “Person-Centered Medical Home *Plus*” program or **PCMH+** for short. PCMH+ will start on January 1, 2017. You have been getting care from a PCMH primary care provider who coordinates your care. That will not change.

What is PCMH+?

• Care Coordination

In the PCMH+ program you receive extra care coordination for you or your child. Care coordination in PCMH+ means help to get services you need. Things like seeing other doctors, help with housing, getting food or addressing other problems that impact your health. Even though your doctor is a part of PCMH+, you do not have to be. If you choose not to be a part of PCMH+, the care you get today will not change. The choice is yours.

• Shared Savings

Your care provider is part of a healthcare organization. In PCMH+, ~~doctors who~~ organizations that meet quality standards and save money on care will get a bonus payment from HUSKY Health. This is called “shared savings” because the doctor-organization receives some of the savings that are achieved. If you think your care is being restricted, you are not being referred appropriately, or you are not being told about all care choices, only to save money, we want you to talk to your provider. Because of this, it is possible that you might not get the care you need or be told about all of the care choices that should be given to you. You should be aware of this. Do not be afraid to Ask your doctor questions about why some health care services are being recommended or provided, or not recommended or provided. Notify us at the number below if you ~~think that your doctor may have restricted your care or moved you to a different doctor without a good reason~~ have concerns after doing so.

Please call **[ENTER PCMH+ HOTLINE NUMBER WHEN AVAILABLE]** or call the member services line at **1-800-859-9889** to talk about any concerns.

You Have a Choice:

• You can choose to not participate or to “Opt-Out” of the program:

- Your services will not change and you can still see any provider you want.
~~— Your provider will not receive a bonus based on saving money on your care.~~
- You will continue to receive any care coordination you get today. You may not get the extra care coordination that is part of PCMH+.
- Note that once you opt out, you will not be able to participate in PCMH+ for a full year starting January 1, 2017.
- If you do not want to be a part of PCMH+, you must do one of the following:
 1. Sign the “opt-out” letter to let us know that you do not want to be part of this program. The opt-out letter is attached to this notice.
 2. Call XXX-XXX-XXXX to let us know you do not want to be part of this program.
- If you do not take part in PCMH+, you can still get help. Call HUSKY Health Member Services at **1-800-859-9889** and ask about care coordination in the HUSKY Health program.

You can Do Nothing:

- If you do nothing, you will be enrolled in PCMH+ and you may receive extra care coordination.
- You will still get services from your care provider or any provider you choose.
- Your provider may get a bonus payment.



Questions?

If you have questions, please contact us at 1-888-888-8888 or visit www.ct.gov.

DRAFT