

Glide Path Enhancements



Lessons Learned

- Need for a **proactive approach** in determining a practice's readiness to begin the Glide Path process
- Need for an evaluation tool to assess a practice's readiness to begin the Glide Path process
 - On-line **Readiness Evaluation tool**
- Need for **enhancements** to the **Glide Path application**
- Need for **practice support documents**

Practice Support Documents

- Readiness Evaluation Questionnaire
- 15-month Work Plan
- Timelines:
 - Not Recognized moving toward 2011
 - 2008 Recognized upgrading to 2011
- CHNCT 15-Month Glide Path Calendar



Enhancements to Glide Path Application

Standardized work plans
within the application



Add NCQA crosswalk reference
column to application



NCQA correlation within work
plan

Benefits



- Proactive approach to application submission
- Detailed program overview provided prior to PCMH/Glide Path application completion and submission
- Significantly reduces number of inaccurate and incomplete application submissions
- Better identifies and defines each practice's uniqueness prior to application process
- Supports a team of CPTS and Network Managers who are fully informed of a practice's status prior to interaction
- Decreases frustration - increases efficiency

Process for Applications Received to Date

- Plan to complete Readiness Evaluation Questionnaire with practice.
- Utilize new practice support documents to assist practices to identify potential gaps in work plans.
- Monitor and evaluate Glide Path progress toward NCQA recognition
- Educate practices on the process to submit supporting documentation to CHNCT.

Questions?

