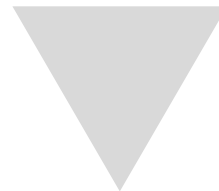
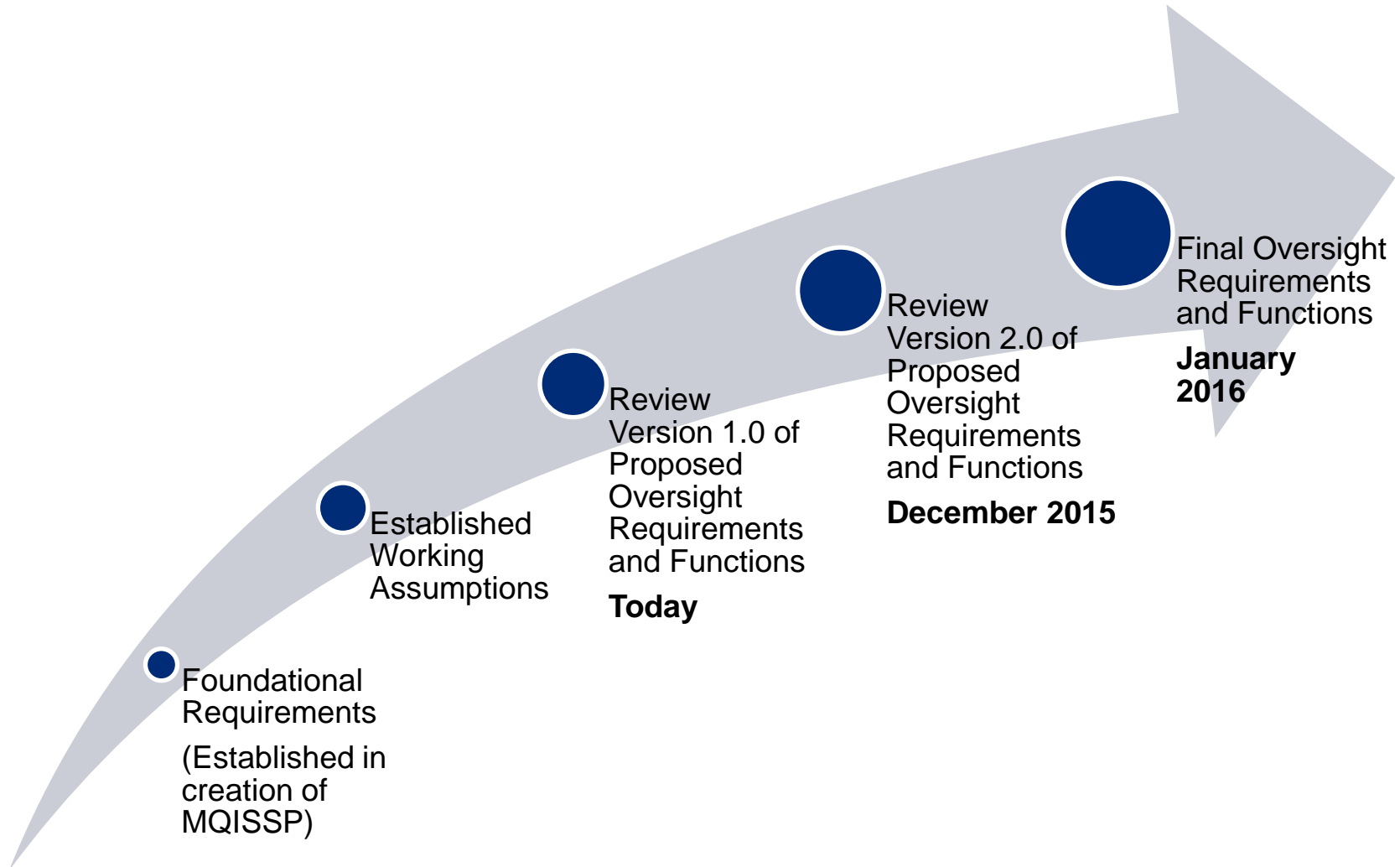


MQISSP PARTICIPATING ENTITY OVERSIGHT REQUIREMENTS

DECEMBER 3, 2015



BUILDING THE MQISSP PARTICIPATING ENTITY OVERSIGHT REQUIREMENTS



GUIDING PRINCIPLES FOR ENTITY OVERSIGHT REQUIREMENTS

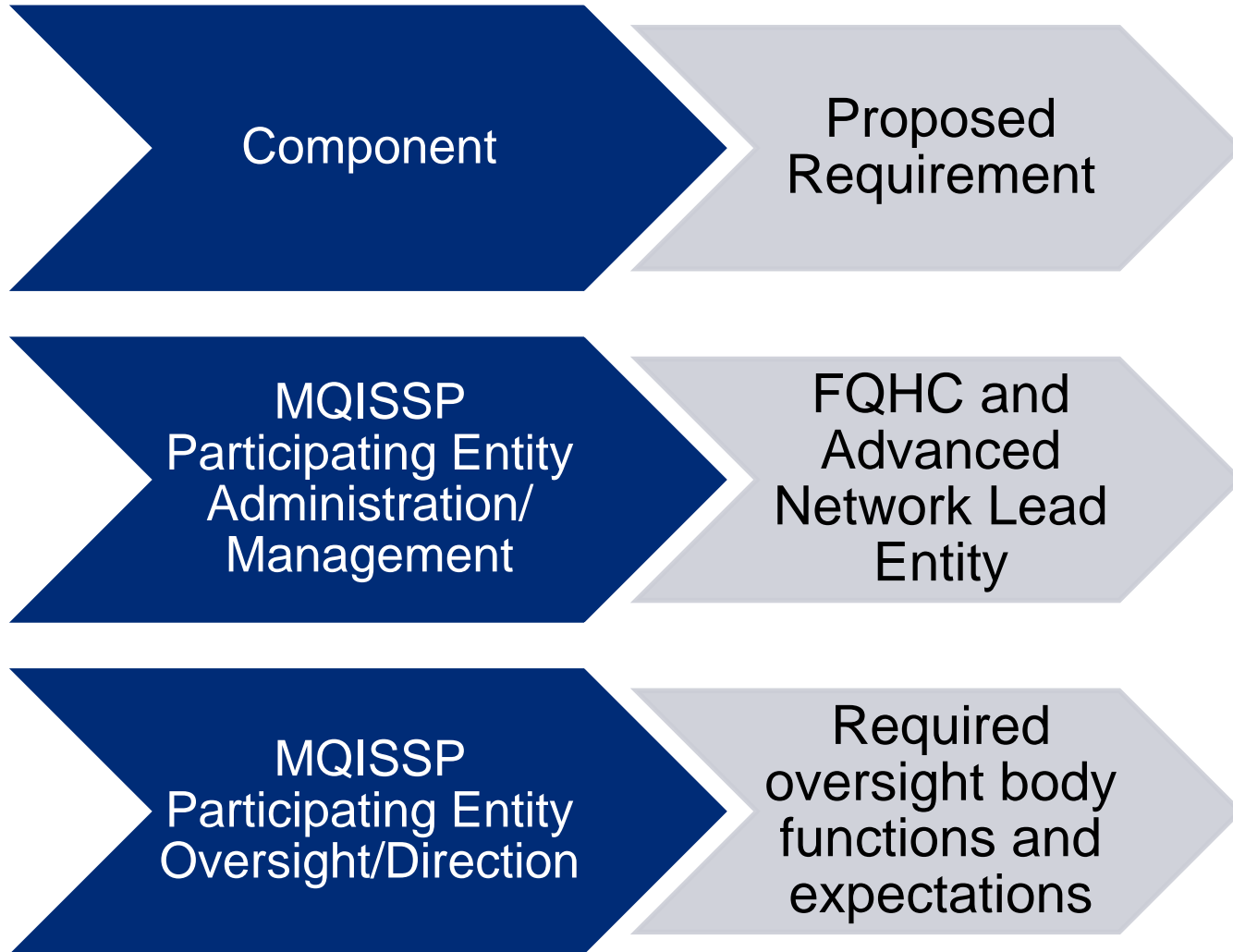
1. Build on foundation of existing requirements for federally qualified health centers (FQHCs) and Person-Centered Medical Home (PCMHs).
2. Create an appropriate level of oversight at the Participating Entity level for Medicaid Quality Improvement and Shared Savings Program (MQISSP) activities (separate from the Connecticut Department of Social Services' oversight of the program).
3. Include meaningful member and family member participation in oversight.
4. Ensure equal protections for members, no matter whether they are attributed to an FQHC or an Advanced Network.

EXISTING OVERSIGHT REQUIREMENTS FOR FQHCs AND PCMHs

	FQHCs	PCMHs
Governing Board	HRSA* has extensive board requirements for FQHCs. Board must meet monthly.	NCQA and The Joint Commission do not require PCMHs to have a governing board.
Quality Improvement Structure	HRSA requires FQHCs to have an ongoing quality assurance program.	NCQA and The Joint Commission require PCMHs to have a quality committee.
Patient/Family Involvement	Majority of the board of directors must be individuals served by the FQHC.	NCQA and The Joint Commission require involvement of patients/families in quality improvement activities, a quality improvement council or a general advisory council. Does not dictate who or how many patients/family members.

*HRSA: Health Resources and Services Administration

PROPOSED ENTITY OVERSIGHT REQUIREMENTS OVERVIEW



PROPOSED ENTITY OVERSIGHT REQUIREMENTS

- **All MQISSP Participating Entities must have an oversight body.**
- **Oversight Body Accountability:** Oversight body must be accountable to a Participating Entity's governing body.
- **Oversight Body Membership:** For every 2,500 MQISSP Members attributed to the Participating Entity, the oversight body must include:
 - At least one MQISSP Member who is living with a behavioral health condition.
 - At least one MQISSP Member who is living with a disability (inclusive of physical and intellectual disabilities).
 - At least one family member of a MQISSP Member.
 - At least one provider participating in the Advanced Network or FQHC.

PROPOSED ENTITY OVERSIGHT REQUIREMENTS (CONT'D)

- **Oversight Body Responsibilities:**
 - Review and provide feedback on the following:
 - MQISSP Quality Improvement (QI) Plan developed by the FQHC/Advanced Network Lead Entity.
 - Ongoing MQISSP QI activities.
 - MQISSP quality measure data.
 - MQISSP Member utilization data.
 - MQISSP Member complaints and grievances.
 - Identify and advise on means of mitigating underservice utilization.
- **Feedback Loops:** Written policies and procedures outlining mechanisms for the oversight body to share feedback and recommendations to the FQHC/Advanced Network Lead Entity and its participating PCMH(s).
- **Frequency of Oversight Body Meetings:** At least quarterly.

PROPOSED ENTITY OVERSIGHT REQUIREMENTS WRAP-UP

Based on...

- Guiding principles
- Existing requirements

We have built proposed...

- MQISSP Participating Entity oversight body expectations and functions

We seek Committee input...

- Today
- December 8, 2015 MAPOC Care Management Committee/DSS working session
- December 9, 2015 MAPOC Care Management Committee meeting

MAKE



**TOMORROW,
TODAY**