

PCMH+ INITIAL REVIEW AND WAVE 2 RFP: TIMELINE AND APPROACH

Draft Timeline

	February	March	April	May	June	July	August	Sept- Dec.
Wave 1 RFP Responses	Plan	Review Wave 1 RFP responses						
Data Review	Plan	Plan	Plan	Review data (plus ongoing data review in later months)				Claims data review in November
Stakeholder Engagement	Plan	Engage entities not in Wave 1, plan for May/June activities		Engage members and Wave 1 PEs				
MAPOC CMC	23-Feb Work session	8-Mar Meeting	12-Apr Work session	10-May Meeting	14-Jun Work session	12-Jul Meeting	9-Aug Work session	Monthly meetings/work sessions
RFP	Plan	DSS produces initial draft RFP	Continue refining RFP			DSS internal review	4-Aug DSS issues RFP	Amend contract as needed

Considerations

- **Wave 1 RFP response review**
 - Purpose is to evaluate need to ensure Wave 2 RFP, to the full extent possible within data constraints and procurement time constraints, is informed by the program experience of Wave 1.
 - DSS will incorporate findings, to the extent appropriate, in initial draft RFP for Wave 2.
- **Data and PCMH+ reports review**
 - Purpose is to identify any trends that need to be addressed in Wave 2 RFP.
 - Initial data sources: complaint data and member opt-out data.
 - DSS will coordinate with CHN and Xerox to obtain regular data reports.
 - When the first months of 2017 claims data with full claims run-out (time for claims to be submitted, processed, paid, and available in the data warehouse) becomes available towards the end of 2017, DSS will review the data and incorporate any findings in the PE contracts. To the extent feasible, DSS will also review claims data earlier.
- **Stakeholder engagement**
 - Engage key stakeholders to obtain feedback on Wave 1, including: members, Participating Entities (PEs), and entities not participating in Wave 1.
 - Engage members and PEs later in the review process to allow time to gain experience with PCMH+. Coordinate as possible with compliance review process to minimize burden for providers.
 - Engage with PEs at different areas of the organization:
 - Meetings with business staff.
 - Care coordinator survey: how program is being implemented.
 - Clinician survey (primary care): whether clinicians are aware of and using PCMH+ resources in their practice.
 - Clinician survey (specialist): whether specialists are seeing changes as a result of PCMH+.
 - Surveys will build into regular program monitoring reports.
 - Targeted member survey (e.g., members who used the emergency room for low acuity reasons).
 - Collect feedback from the Council on Medical Assistance Program Oversight (MAPOC) Care Management Committee (CMC) at monthly meetings/work sessions.
- **MAPOC CMC Meetings/Work Sessions: Tentative Potential Agenda Topics**
 - February: continue discussion of work plan/approach to the review.
 - March: procedural update.
 - April: procedural update, discussion of any initial findings from initial components of the review.
 - May: Procedural update, follow up on any outstanding items.
 - June: Procedural update, follow up on any outstanding items, any new recommendations for program changes.
 - July and August: Procedural update, follow up on any outstanding items, and summary of changes to Wave 2 RFP.
 - September – December: TBD
- **RFP**
 - Drafting process from March to June
 - Target Wave 2 PCMH+ RFP approximate release date: 8/4/17