

# Families With Service Needs: Proposed Service Delivery System

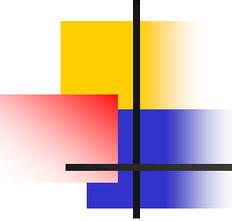
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October 26, 2006

The Judicial Branch Court Support Services  
Division

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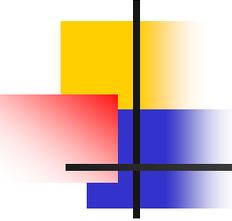
The Department of Children and Families



# CSSD and DCF Project Commitment

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- Interagency collaboration to address unmet needs
- Ensure consistency with Juvenile Justice Strategic Plan
- Focus on maintaining child in the home
- Incorporate lessons from other successful jurisdictions
- Rely on research and evidence-based practice
- Assure compliance with legislative mandate



# Outcomes

(by the end of year two)

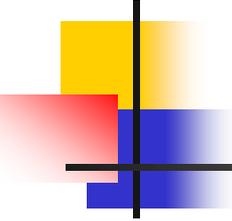
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## ■ System level

- Eliminate FWSN Violators in Detention
- Reduce judicial FWSN petitions
- Reduce FWSN violations
- Reduce the number of FWSN's with a subsequent delinquency charge

## ■ Juvenile/Family

- Improve school attendance
- Decrease school suspensions
- Improve family functioning
- Decrease stress/ perceived emotional distress
- Increase resiliency
- Improve community connections



# Effectively Diverting FWSNs & Meeting the 2007 Mandate

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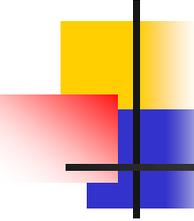
## Proposed Changes:

1. Revise the FWSN referral process
2. Provide effective services to the child and family during crisis
3. Offer a continuum of services for the highest need FWSN children and families

# Change FWSN Referral Process

## Current Process:

1. Referral logged in by Court Operations
2. Sent to Probation Supervisor
3. Supervisor reviews and determines handling (judicial or non-judicial)
4. Assigns to Probation Officer
  1. **If Judicial handling:**
    - Judge may enter orders
    - Child may violate Orders
    - Violation may be treated as a delinquent act
    - Child may be charged and adjudicated Delinquent
  1. **If Non-Judicial Handling,**
    - Probation Officer handles the case, may use community or CSSD services.
5. FWSN Protocol is utilized as necessary to access DCF services.

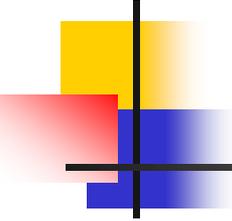


# Proposed FWSN Referral Process

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## **New Process:**

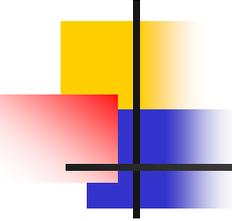
1. Referral logged in by Court Operations
2. Sent to Probation Supervisor
3. Supervisor reviews and determines handling
4. If case would have been judicially handled, case is referred to Family Support Center (FSC) for immediate response
5. If non-judicial, case goes to Probation Officer who
  - May make referrals to community services (CSSD, DCF)
  - May review with the FWSN Liaison and determine that a FSC referral is necessary



# Service Delivery Principles

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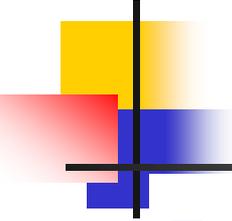
- Immediate Response
- Family Inclusive
- Strength Based
- Educational Focus
- Offered in the Community
- Culturally Competent
- Developmentally Appropriate
- Gender Responsive
- Trauma Informed
- Based on Need/Risk Level
- Holistic



# Existing Services - CSSD

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- All FWSN's have access to:
  - Multisystemic Therapy
  - Adolescent Clinical Treatment (IICAPS)
  - Juvenile Risk Reduction Center (and BSFT)
  - Psychological Evaluations
- In Waterbury and New Haven they have:
  - Access to CARE for FWSN girls

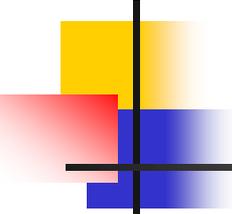


# Existing Services – DCF

(These services are available to children who meet specific criteria.)

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- Community Based Behavioral Health Services:
  - Emergency Mobile Psychiatric Services
  - Crisis Stabilization
  - Systems of Care/Care Coordination
  - Child Guidance Clinics
- Voluntary Services:
  - Extended Day
  - Residential Placement



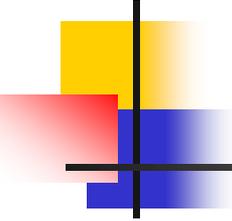
# Family Support Centers (FSC)

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FSC's will be designed and staffed to:

- Make contact with families within 24 hours of referral
- Begin assessment with juveniles and their families within 48 hours after initial contact
- Initial Case Planning will occur with the juvenile and his/her family
- Provide and Broker Services

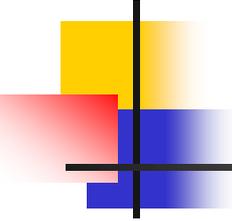
(Smaller FSC's will broker more services than larger FSC's)



# Core Components of *every* Family Support Center

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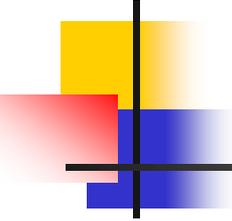
- **Immediate response to referrals**
- **Crisis Intervention**
- **Assessment & Case Planning**
- **Educational Advocacy**
- **Family Mediation**
- **Flex Funds**
- **Referrals to existing community services**
- **Referrals to Respite and Alternative Education**



# Additional Services

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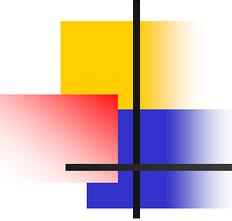
- Skills Training Groups
  - CBT, TARGET, Resiliency Skills
- Youth Development Groups and Opportunities
  - Girls Circle, Boys Circle, Life Skills
  - Vocational opportunities
  - Educational tutoring
- Individual and Family Therapy



# Offer Needed Respite Beds

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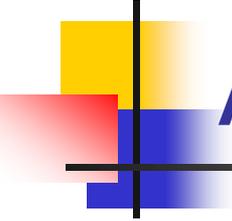
- CSSD reallocates 4 existing respite beds (girls) for statewide use
- CSSD reallocates 6 existing beds for higher need girls (longer term, more staff secure)
- CSSD bids out one new program for boys with 3 respite beds, 3 for higher need boys



# New FWSN Service System

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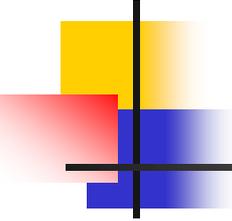
- FY 07/08
  - Open Family Support Centers (FSC) in the four largest court cities
  - Reallocate 10 Respite beds, develop 6 new
  - Ensure crisis intervention available statewide
  - Open PACE, STEP in Waterbury
- FY 08/09
  - Complete Service Delivery Network
    - Statewide access to FSC services for highest need FWSNs



# New FWSN Service System: Addressing Truancy

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- Truancy Prevention Partnership of DCF, CSSD, and SDE
- In 4 urban areas where FSC's are located, new educational initiatives with local schools



# Research and Evaluation

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- System Level Quality Assurance
- Program Level Quality Assurance
- Formative/ Process Evaluation
- Outcome Evaluation