

Kess, Quinn

From: Deanna [REDACTED]
Sent: Monday, November 25, 2013 7:13 PM
To: CTPS
Cc: boyfriend
Subject: My experience at Puppies of Westport

To Whom It May Concern:

My name is Deanna and I am writing to share my wonderful experience at Puppies of Westport in Norwalk, CT. My boyfriend and I had been speaking at length about purchasing an English Bulldog as our first puppy. We searched all over Westchester, NY for the perfect dog and came in contact with many cute ones but we were not satisfied with the service of other pet stores. So we decided we would wait until the summer to start our search again.

Then, we heard about Puppies of Westport and decided on a whim to take a drive on a Sunday afternoon. We walked into a beautiful, clean, lively, fully stocked store with English Bulldogs on our minds! We saw 3 beautiful 9 week old puppies and 2 older puppies. I loved the signs on each cage that told customers the breed sex, birthday, and breeder information. We haven't seen that in any other pet store we have stepped foot in. Then, we instantly fell in love with the an all red baby girl and we just HAD to play with her. I asked to speak with the owner and Lauren came to chat with us. She was extremely warm, loving and knowledgable about the breed. She was not the least bit pushy to make a sale like other pet store owners. She explained to us the close relationship she had with her breeder and knew the puppy's history. It was obvious that Lauren loves what she does and is extremely good at it as well!

After a few hours of playing with the puppy and putting much thought into it, we decided that it would be a huge regret if we left the store that day without her. It was truly love at first sight! Lauren and Monty, the owners were absolutely amazing. They made sure that we had everything we needed and told us everything we had to do. (And I made sure I asked every question!) Lauren was even so kind enough to give out her personal number and told us to call anytime with any question. What a nice gesture! You can't find that type of service anywhere!! That was three weeks ago and believe me, I have taken Lauren up on that offer of calling her, several times! It truly is amazing how supportive, loving and encouraging she is!

Our experience at Puppies of Westport was everything we could have asked for and more! I am so happy this precious little bulldog girl (Cali) is in our lives and extremely thankful Lauren is too!

Kind regards,
Deanna