

Kess, Quinn

From: Ackerson, Dawn [REDACTED]
Sent: Monday, December 02, 2013 3:12 PM
To: CTPS
Subject: Puppy Stores.

I have gone into puppy stores and seen Dogs that are in display cages that are too small where they cannot stand up straight, I have seen kittens and cats with collar's that are too tight and one time where the collar had rubbed the neck raw. I get upset when I see them laying in display cases that the bottoms are made of crossed bars so the animal does not have a flat smooth area to stand or lay down on. Think about how standing on something like that would hurt your own feet or stomach or side if you had to lay on the same thing. When seeing these things I have reported the issues to the manager's and what usually happens is I get asked to leave the store and when I threaten to report the issues the common reaction from the store's is go right ahead.

Dawn Ackerson
Client Care Center
TyMetrix, a Wolters Kluwer Company

[REDACTED]
[REDACTED]
[REDACTED]