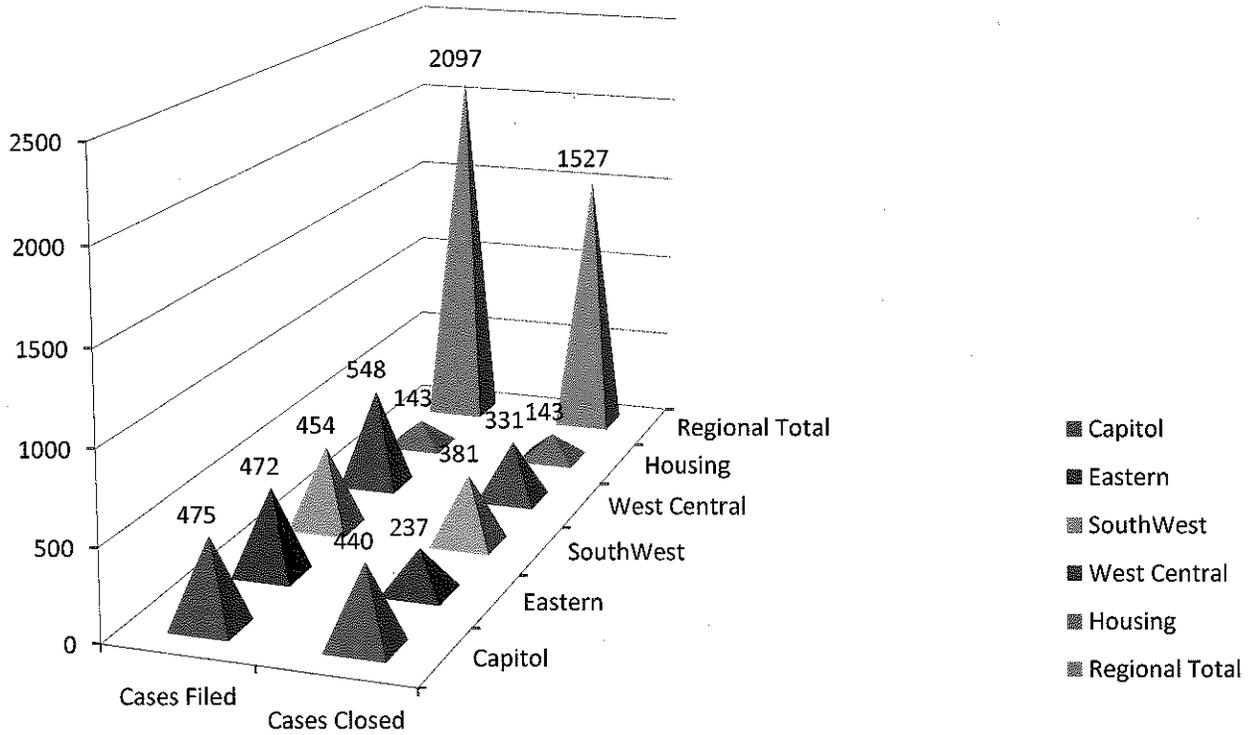


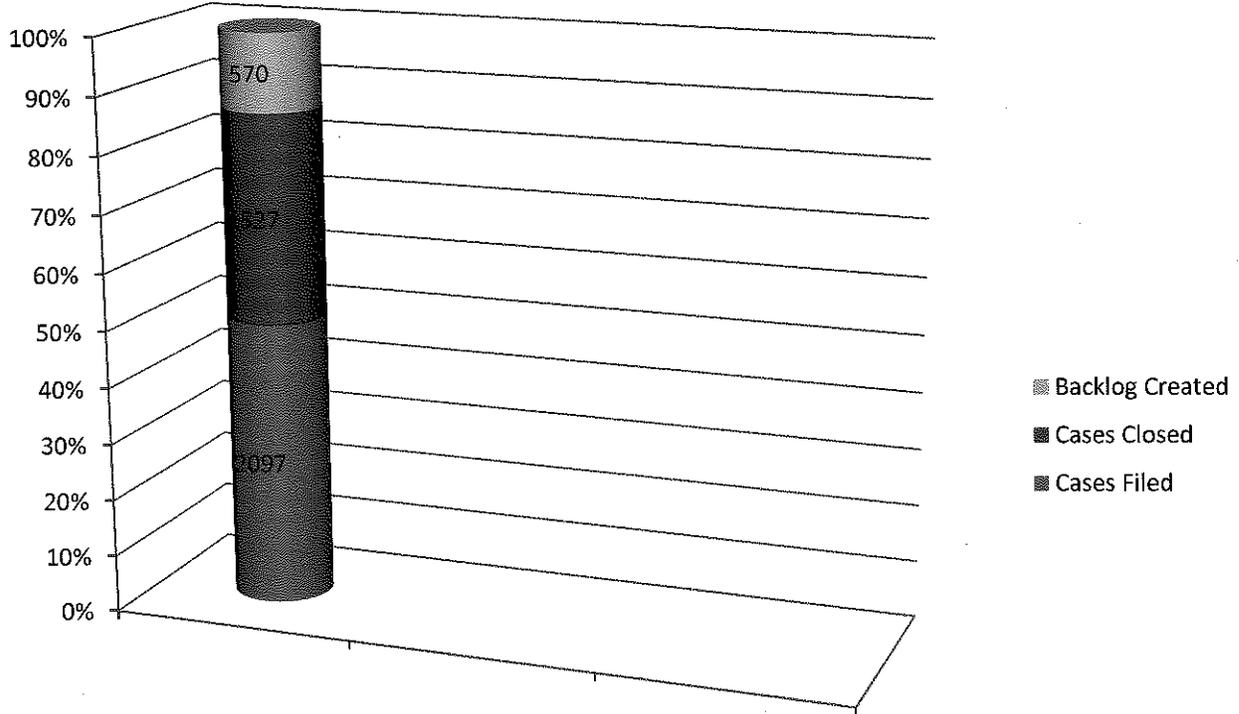
Case Status Report--Fiscal Year 2010-2011



	Cases Filed	Cases Closed
■ Capitol	475	440
■ Eastern	472	237
■ SouthWest	454	381
■ West Central	548	331
■ Housing	143	143
■ Regional Total	2097	1527

In Fiscal Year 2010-2011, the CHRO had more complaints filed than it was able to close. When more complaints are filed in a fiscal year than can be closed a backlog of cases is created for that year and carries over into the next fiscal year.

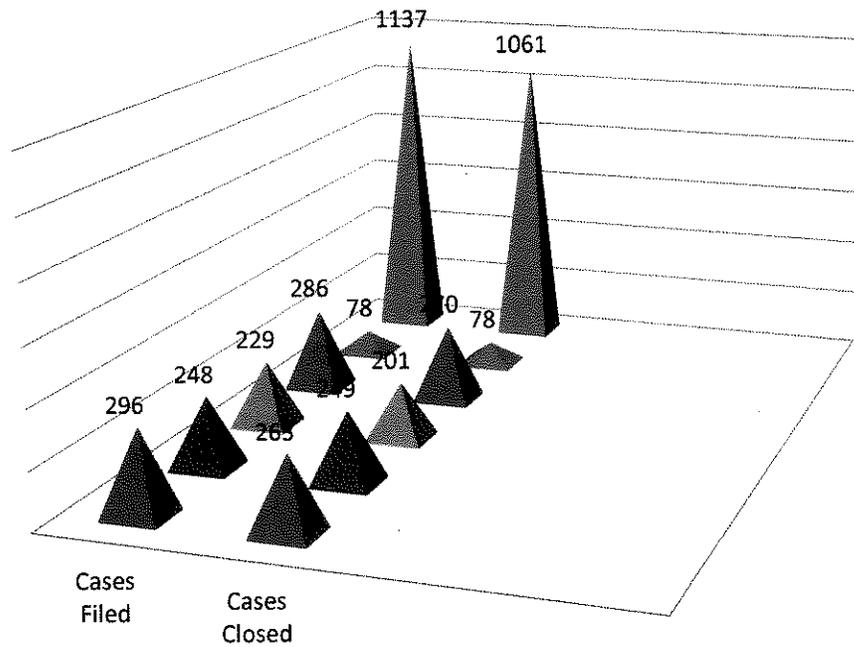
Backlog Created in Fiscal Year 2010-2011 Due to Understaffing



Backlog Created	570		
Cases Closed	1527		
Cases Filed	2097		

Case Status Report --Fiscal Year 2011-February of 2012

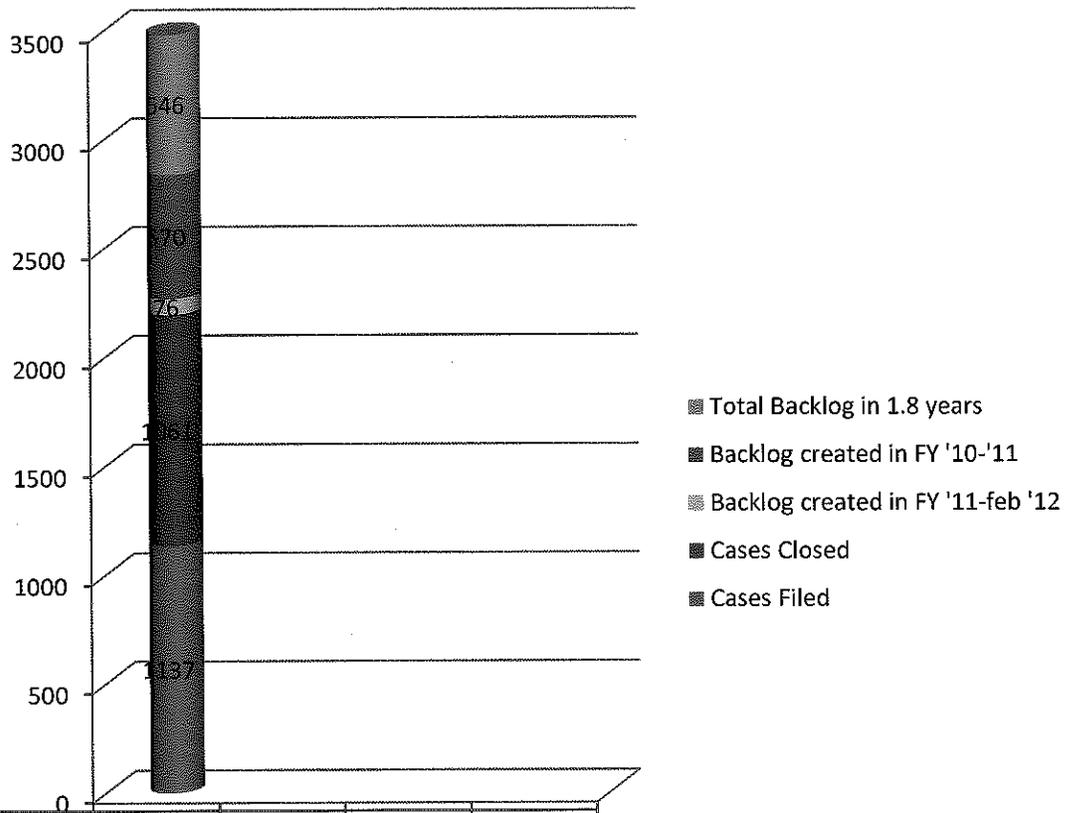
■ Capitol ■ Eastern ■ SouthWest ■ West Central ■ Housing ■ Regional Total



	Cases Filed	Cases Closed		
Capitol	296	263		
Eastern	248	249		
SouthWest	229	201		
West Central	286	270		
Housing	78	78		
Regional Total	1137	1061		

*These numbers may not reflect the closures of investigation cases done at Central office by the Legal Department

Backlog Created in Fiscal Year 2011-February 2012 coupled with backlog created in FY '10-11



■ Total Backlog in 1.8 years	646			
■ Backlog created in FY '10-'11	570			
■ Backlog created in FY '11-feb '12	76			
■ Cases Closed	1061			
■ Cases Filed	1137			

In October of 2011 Public Act 11-237 became effective and some of the case processing activities were transferred to CHRO's legal department. As a result of the transfer of duties and the legislative changes to expedite case processing, the backlog being created in fiscal year 2011-12 is far smaller than the previous year. However, the legal department was able to dedicate more time to case processing and mediation in fiscal year 2011-2012 because there was a 6 month delay in the appointment of Human Rights Referees. The Referees were recently appointed and the caseloads of the attorneys in the legal department have increased and will affect the amount of time that staff in the legal department can devote to investigative case processing. Thus, the critical staff shortages will result in a rapid increase in the backlog of cases once again.