Request for an Amendment to a §1915(c) Home and Community-Based Services Waiver

1. Request Information

A. The State of Connecticut requests approval for an amendment to the following Medicaid home and community-based services waiver approved under authority of §1915(c) of the Social Security Act.

B. Program Title:
   Personal Care Assistance Waiver

C. Waiver Number: CT.0301
   Original Base Waiver Number: CT.0301.

D. Amendment Number:

E. Proposed Effective Date: (mm/dd/yy)
   10/01/19

   Approved Effective Date of Waiver being Amended: 10/01/19

2. Purpose(s) of Amendment

Purpose(s) of the Amendment. Describe the purpose(s) of the amendment:

Purpose of this amendment is to add Home Delivered Meals and Personal Emergency Response Systems (PERS) as waiver services.

3. Nature of the Amendment

A. Component(s) of the Approved Waiver Affected by the Amendment. This amendment affects the following component(s) of the approved waiver. Revisions to the affected subsection(s) of these component(s) are being submitted concurrently (check each that applies):

<table>
<thead>
<tr>
<th>Component of the Approved Waiver</th>
<th>Subsection(s)</th>
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<td>☐ Waiver Application</td>
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<td>☐ Appendix A Waiver Administration and Operation</td>
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<td>✕ Appendix C Participant Services</td>
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<td>☐ Appendix D Participant Centered Service Planning and Delivery</td>
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<td>☐ Appendix E Participant Direction of Services</td>
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<td>☐ Appendix F Participant</td>
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</table>
B. Nature of the Amendment. Indicate the nature of the changes to the waiver that are proposed in the amendment (check each that applies):

☐ Modify target group(s)
☐ Modify Medicaid eligibility
☒ Add/delete services
☐ Revise service specifications
☐ Revise provider qualifications
☐ Increase/decrease number of participants
☐ Revise cost neutrality demonstration
☐ Add participant-direction of services
☐ Other
  Specify:

Application for a §1915(c) Home and Community-Based Services Waiver

1. Request Information (1 of 3)

A. The State of Connecticut requests approval for a Medicaid home and community-based services (HCBS) waiver under the authority of §1915(c) of the Social Security Act (the Act).

B. Program Title (optional - this title will be used to locate this waiver in the finder):

  Personal Care Assistance Waiver

C. Type of Request: amendment

Requested Approval Period: (For new waivers requesting five year approval periods, the waiver must serve individuals who are dually eligible for Medicaid and Medicare.)

☐ 3 years ☒ 5 years

Original Base Waiver Number: CT.0301
Draft ID: CT.017.05.01

D. Type of Waiver (select only one):

  Regular Waiver

E. Proposed Effective Date of Waiver being Amended: 10/01/19
   Approved Effective Date of Waiver being Amended: 10/01/19

1. Request Information (2 of 3)
F. Level(s) of Care. This waiver is requested in order to provide home and community-based waiver services to individuals who, but for the provision of such services, would require the following level(s) of care, the costs of which would be reimbursed under the approved Medicaid state plan (check each that applies):

☐ Hospital
Select applicable level of care
   ☐ Hospital as defined in 42 CFR §440.10
      If applicable, specify whether the state additionally limits the waiver to subcategories of the hospital level of care:

   ☐ Inpatient psychiatric facility for individuals age 21 and under as provided in 42 CFR §440.160

☒ Nursing Facility
Select applicable level of care
   ☐ Nursing Facility as defined in 42 CFR §440.40 and 42 CFR §440.155
      If applicable, specify whether the state additionally limits the waiver to subcategories of the nursing facility level of care:

   ☐ Institution for Mental Disease for persons with mental illnesses aged 65 and older as provided in 42 CFR §440.140

☐ Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) (as defined in 42 CFR §440.150)
   If applicable, specify whether the state additionally limits the waiver to subcategories of the ICF/IID level of care:

1. Request Information (3 of 3)

G. Concurrent Operation with Other Programs. This waiver operates concurrently with another program (or programs) approved under the following authorities:
Select one:
   ☐ Not applicable
   ☒ Applicable
      Check the applicable authority or authorities:
      ☐ Services furnished under the provisions of §1915(a)(1)(a) of the Act and described in Appendix I
      ☒ Waiver(s) authorized under §1915(b) of the Act.
      Specify the §1915(b) waiver program and indicate whether a §1915(b) waiver application has been submitted or previously approved:

1915b-4 submitted approved through June 30, 2020

Specify the §1915(b) authorities under which this program operates (check each that applies):

   ☐ §1915(b)(1) (mandated enrollment to managed care)
   ☐ §1915(b)(2) (central broker)
   ☐ §1915(b)(3) (employ cost savings to furnish additional services)
      ☒ §1915(b)(4) (selective contracting/limit number of providers)
   ☐ A program operated under §1932(a) of the Act.
previously approved:

☐ A program authorized under §1915(i) of the Act.
☐ A program authorized under §1915(j) of the Act.
☐ A program authorized under §1115 of the Act.
Specify the program:

H. Dual Eligibility for Medicaid and Medicare.
Check if applicable:
☒ This waiver provides services for individuals who are eligible for both Medicare and Medicaid.

2. Brief Waiver Description

Brief Waiver Description. In one page or less, briefly describe the purpose of the waiver, including its goals, objectives, organizational structure (e.g., the roles of state, local and other entities), and service delivery methods.

The state assures that this waiver amendment or renewal will be subject to any provisions or requirements included in the state’s most recent and/or approved home and community-based settings Statewide Transition Plan. The state will implement any required changes by the end of the transition period as outlined in the home and community-based settings Statewide Transition Plan.

Goals and Objectives:
The Department of Social Services operates the Personal Care Assistance Waiver Program that assists eligible disabled adults by providing services to wrap around the 1915(k) state plan option established in July of 2015. The purpose of this Medicaid Waiver Program is to provide adults who have permanent, severe, and chronic physical disabilities, with access to both waiver and state plan services to help with self-care activities, enabling them to reside in the community rather than an institution. The goal of the PCA Waiver is to provide an alternative to institutionalization via a flexible, cost-effective program not based on the medical model, designed to give consumer’s control over their lives and to achieve greater independence in a community setting.

Organizational Structure:
The Department of Social Services (DSS), as the state Medicaid Agency pursuant to Connecticut General Statutes (CGS)section 17b-1, directly administers the PCA Waiver according to CGS section 17b-605. DSS assures that all individuals receiving waiver services meet the categorically and medically needy eligibility and income/asset requirements. DSS is responsible for calculating the consumer’s share of liability that can be applied to the cost of waiver services. DSS also informs individuals determined eligible to receive waiver services of their due process rights and gives them the choice of institutional or home and community-based services.
The Department’s Community Options Unit will administer the waiver, accept applications, perform the initial level of care determination and refer the client to a contracted case management provider for the initial evaluation, confirmation of the level of care and development of the service plan. DSS is responsible for determining both financial and functional eligibility for the waiver. The case management providers are required to do annual face-to-face evaluations.
DSS contracts with the fiscal agent to credential providers. Self-directed PCA is available in the state under the state plan 1915(k) option. Quarterly reports, at a minimum, are submitted to the Department to facilitate State oversight of the waiver program. In addition, routine quality assurance activities through staff meetings, training, case conferences, consumer record maintenance, and staff supervision are components of the Department’s oversight of the PCA waiver program.

3. Components of the Waiver Request
The waiver application consists of the following components. Note: Item 3-E must be completed.

A. Waiver Administration and Operation. Appendix A specifies the administrative and operational structure of this waiver.

B. Participant Access and Eligibility. Appendix B specifies the target group(s) of individuals who are served in this waiver, the number of participants that the state expects to serve during each year that the waiver is in effect, applicable Medicaid eligibility and post-eligibility (if applicable) requirements, and procedures for the evaluation and reevaluation of level of care.

C. Participant Services. Appendix C specifies the home and community-based waiver services that are furnished through the waiver, including applicable limitations on such services.

D. Participant-Centered Service Planning and Delivery. Appendix D specifies the procedures and methods that the state uses to develop, implement and monitor the participant-centered service plan (of care).

E. Participant-Direction of Services. When the state provides for participant direction of services, Appendix E specifies the participant direction opportunities that are offered in the waiver and the supports that are available to participants who direct their services. (Select one):

- ☐ Yes. This waiver provides participant direction opportunities. Appendix E is required.
- ☐ No. This waiver does not provide participant direction opportunities. Appendix E is not required.

F. Participant Rights. Appendix F specifies how the state informs participants of their Medicaid Fair Hearing rights and other procedures to address participant grievances and complaints.

G. Participant Safeguards. Appendix G describes the safeguards that the state has established to assure the health and welfare of waiver participants in specified areas.

H. Quality Improvement Strategy. Appendix H contains the Quality Improvement Strategy for this waiver.

I. Financial Accountability. Appendix I describes the methods by which the state makes payments for waiver services, ensures the integrity of these payments, and complies with applicable federal requirements concerning payments and federal financial participation.

J. Cost-Neutrality Demonstration. Appendix J contains the state's demonstration that the waiver is cost-neutral.

4. Waiver(s) Requested

A. Comparability. The state requests a waiver of the requirements contained in §1902(a)(10)(B) of the Act in order to provide the services specified in Appendix C that are not otherwise available under the approved Medicaid state plan to individuals who: (a) require the level(s) of care specified in Item 1.F and (b) meet the target group criteria specified in Appendix B.

B. Income and Resources for the Medically Needy. Indicate whether the state requests a waiver of §1902(a)(10)(C)(i)(III) of the Act in order to use institutional income and resource rules for the medically needy (select one):

- ☐ Not Applicable
- ☐ No
- ☐ Yes

C. Statewide. Indicate whether the state requests a waiver of the statewide requirements in §1902(a)(1) of the Act (select one):

- ☐ No
- ☐ Yes

If yes, specify the waiver of statewide that is requested (check each that applies):

☐ Geographic Limitation. A waiver of statewide is requested in order to furnish services under this waiver only to individuals who reside in the following geographic areas or political subdivisions of the state. Specify the areas to which this waiver applies and, as applicable, the phase-in schedule of the waiver by geographic area:
Limited Implementation of Participant-Direction. A waiver of statewidness is requested in order to make participant-direction of services as specified in Appendix E available only to individuals who reside in the following geographic areas or political subdivisions of the state. Participants who reside in these areas may elect to direct their services as provided by the state or receive comparable services through the service delivery methods that are in effect elsewhere in the state.

Specify the areas of the state affected by this waiver and, as applicable, the phase-in schedule of the waiver by geographic area:

5. Assurances

In accordance with 42 CFR §441.302, the state provides the following assurances to CMS:

A. Health & Welfare: The state assures that necessary safeguards have been taken to protect the health and welfare of persons receiving services under this waiver. These safeguards include:

1. As specified in Appendix C, adequate standards for all types of providers that provide services under this waiver;

2. Assurance that the standards of any state licensure or certification requirements specified in Appendix C are met for services or for individuals furnishing services that are provided under the waiver. The state assures that these requirements are met on the date that the services are furnished; and,

3. Assurance that all facilities subject to §1616(c) of the Act where home and community-based waiver services are provided comply with the applicable state standards for board and care facilities as specified in Appendix C.

B. Financial Accountability. The state assures financial accountability for funds expended for home and community-based services and maintains and makes available to the Department of Health and Human Services (including the Office of the Inspector General), the Comptroller General, or other designees, appropriate financial records documenting the cost of services provided under the waiver. Methods of financial accountability are specified in Appendix I.

C. Evaluation of Need: The state assures that it provides for an initial evaluation (and periodic reevaluations, at least annually) of the need for a level of care specified for this waiver, when there is a reasonable indication that an individual might need such services in the near future (one month or less) but for the receipt of home and community-based services under this waiver. The procedures for evaluation and reevaluation of level of care are specified in Appendix B.

D. Choice of Alternatives: The state assures that when an individual is determined to be likely to require the level of care specified for this waiver and is in a target group specified in Appendix B, the individual (or, legal representative, if applicable) is:

1. Informed of any feasible alternatives under the waiver; and,

2. Given the choice of either institutional or home and community-based waiver services. Appendix B specifies the procedures that the state employs to ensure that individuals are informed of feasible alternatives under the waiver and given the choice of institutional or home and community-based waiver services.

E. Average Per Capita Expenditures: The state assures that, for any year that the waiver is in effect, the average per capita expenditures under the waiver will not exceed 100 percent of the average per capita expenditures that would have been made under the Medicaid state plan for the level(s) of care specified for this waiver had the waiver not been granted. Cost-neutrality is demonstrated in Appendix J.

F. Actual Total Expenditures: The state assures that the actual total expenditures for home and community-based waiver and other Medicaid services and its claim for FFP in expenditures for the services provided to individuals under the waiver will not, in any year of the waiver period, exceed 100 percent of the amount that would be incurred in the absence of the waiver.
waiver by the state’s Medicaid program for these individuals in the institutional setting(s) specified for this waiver.

G. Institutionalization Absent Waiver: The state assures that, absent the waiver, individuals served in the waiver would receive the appropriate type of Medicaid-funded institutional care for the level of care specified for this waiver.

H. Reporting: The state assures that annually it will provide CMS with information concerning the impact of the waiver on the type, amount and cost of services provided under the Medicaid state plan and on the health and welfare of waiver participants. This information will be consistent with a data collection plan designed by CMS.

I. Habilitation Services. The state assures that prevocational, educational, or supported employment services; or a combination of these services, if provided as habilitation services under the waiver are: (1) not otherwise available to the individual through a local educational agency under the Individuals with Disabilities Education Act (IDEA) or the Rehabilitation Act of 1973; and, (2) furnished as part of expanded habilitation services.

J. Services for Individuals with Chronic Mental Illness. The state assures that federal financial participation (FFP) will not be claimed in expenditures for waiver services including, but not limited to, day treatment or partial hospitalization, psychosocial rehabilitation services, and clinic services provided as home and community-based services to individuals with chronic mental illnesses if these individuals, in the absence of a waiver, would be placed in an IMD and are: (1) age 22 to 64; (2) age 65 and older and the state has not included the optional Medicaid benefit cited in 42 CFR §440.140; or (3) age 21 and under and the state has not included the optional Medicaid benefit cited in 42 CFR § 440.160.

6. Additional Requirements

Note: Item 6-I must be completed.

A. Service Plan. In accordance with 42 CFR §441.301(b)(1)(i), a participant-centered service plan (of care) is developed for each participant employing the procedures specified in Appendix D. All waiver services are furnished pursuant to the service plan. The service plan describes: (a) the waiver services that are furnished to the participant, their projected frequency and the type of provider that furnishes each service and (b) the other services (regardless of funding source, including state plan services) and informal supports that complement waiver services in meeting the needs of the participant. The service plan is subject to the approval of the Medicaid agency. Federal financial participation (FFP) is not claimed for waiver services furnished prior to the development of the service plan or for services that are not included in the service plan.

B. Inpatients. In accordance with 42 CFR §441.301(b)(1)(ii), waiver services are not furnished to individuals who are inpatients of a hospital, nursing facility or ICF/IID.

C. Room and Board. In accordance with 42 CFR §441.310(a)(2), FFP is not claimed for the cost of room and board except when: (a) provided as part of respite services in a facility approved by the state that is not a private residence or (b) claimed as a portion of the rent and food that may be reasonably attributed to an unrelated caregiver who resides in the same household as the participant, as provided in Appendix I.

D. Access to Services. The state does not limit or restrict participant access to waiver services except as provided in Appendix C.

E. Free Choice of Provider. In accordance with 42 CFR §431.151, a participant may select any willing and qualified provider to furnish waiver services included in the service plan unless the state has received approval to limit the number of providers under the provisions of §1915(b) or another provision of the Act.

F. FFP Limitation. In accordance with 42 CFR §433 Subpart D, FFP is not claimed for services when another third-party (e.g., another third party health insurer or other federal or state program) is legally liable and responsible for the provision and payment of the service. FFP also may not be claimed for services that are available without charge, or as free care to the community. Services will not be considered to be without charge, or free care, when (1) the provider establishes a fee schedule for each service available and (2) collects insurance information from all those served (Medicaid, and non-Medicaid), and bills other legally liable third party insurers. Alternatively, if a provider certifies that a particular legally liable third party insurer does not pay for the service(s), the provider may not generate further bills for that insurer for that annual period.

G. Fair Hearing: The state provides the opportunity to request a Fair Hearing under 42 CFR §431 Subpart E, to individuals:
care specified for this waiver; (b) who are denied the service(s) of their choice or the provider(s) of their choice; or (c) whose services are denied, suspended, reduced or terminated. Appendix F specifies the state's procedures to provide individuals the opportunity to request a Fair Hearing, including providing notice of action as required in 42 CFR §431.210.

H. Quality Improvement. The state operates a formal, comprehensive system to ensure that the waiver meets the assurances and other requirements contained in this application. Through an ongoing process of discovery, remediation and improvement, the state assures the health and welfare of participants by monitoring: (a) level of care determinations; (b) individual plans and services delivery; (c) provider qualifications; (d) participant health and welfare; (e) financial oversight and (f) administrative oversight of the waiver. The state further assures that all problems identified through its discovery processes are addressed in an appropriate and timely manner, consistent with the severity and nature of the problem. During the period that the waiver is in effect, the state will implement the Quality Improvement Strategy specified in Appendix H.

I. Public Input. Describe how the state secures public input into the development of the waiver:

A notice of intent to renew the waiver was published in the CT Law Journal on 4/30/19 and posted on the DSS web site on 4/18/19.

Notice for this renewal was printed in the CT Law Journal on April 30,2019 and was posted on the Department's web site on April 18, 2019 at the following link:
https://portal.ct.gov/DSS/Health-And-Home-Care/Long-Term-Care/Community-Options/Renew

The CT tribes were notified via email on April 18, 2019.
The waiver was also presented to our legislative committees of cognizance for approval prior to submission. This is a public hearing in which the public has opportunity to comment.

For this amendment notice was published in the CT Law Journal on December 31,2019. In addition to the CT law Journal posting, the Department posted the renewal notice on its web site on January 02, 2020 under Partners and vendors and can be seen at the following link:
https://portal.ct.gov/DSS/Health-And-Home-Care/Medicaid-Waiver-Applications/Medicaid-Waiver-Applications

No comments were received from the postings.

The Ct tribes were notified via email on December 20,2019. They did not have any comments

J. Notice to Tribal Governments. The state assures that it has notified in writing all federally-recognized Tribal Governments that maintain a primary office and/or majority population within the State of the State's intent to submit a Medicaid waiver request or renewal request to CMS at least 60 days before the anticipated submission date is provided by Presidential Executive Order 13175 of November 6, 2000. Evidence of the applicable notice is available through the Medicaid Agency.


7. Contact Person(s)

A. The Medicaid agency representative with whom CMS should communicate regarding the waiver is:
Last Name: Bruni
First Name: Kathy
Title: Director, Community Options Unit
Agency: Department of Social Services
Address: 55 Farmington Ave
City: Hartford
State: Connecticut
Zip: 06105
Phone: (860) 424-5177 Ext: □ TTY
Fax: (860) 424-4963
E-mail: kathy.a.bruni@ct.gov

B. If applicable, the state operating agency representative with whom CMS should communicate regarding the waiver is:
Last Name: 
First Name: 
Title: 
Agency: 
Address: 
Address 2: 
City: 
State: Connecticut
Zip: 
8. Authorizing Signature

This document, together with the attached revisions to the affected components of the waiver, constitutes the state's request to amend its approved waiver under §1915(c) of the Social Security Act. The state affirms that it will abide by all provisions of the waiver, including the provisions of this amendment when approved by CMS. The state further attests that it will continuously operate the waiver in accordance with the assurances specified in Section V and the additional requirements specified in Section VI of the approved waiver. The state certifies that additional proposed revisions to the waiver request will be submitted by the Medicaid agency in the form of additional waiver amendments.

Signature: 

State Medicaid Director or Designee

Submission Date: 

Note: The Signature and Submission Date fields will be automatically completed when the State Medicaid Director submits the application.

Last Name: 

First Name: 

Title: 

Agency: 

Address: 

Address 2: 

City: 

State: Connecticut

Zip: 

Phone: 
Attachment #1: Transition Plan
Check the box next to any of the following changes from the current approved waiver. Check all boxes that apply.

☐ Replacing an approved waiver with this waiver.
☐ Combining waivers.
☐ Splitting one waiver into two waivers.
☒ Eliminating a service.
☐ Adding or decreasing an individual cost limit pertaining to eligibility.
☐ Adding or decreasing limits to a service or a set of services, as specified in Appendix C.
☐ Reducing the unduplicated count of participants (Factor C).
☐ Adding new, or decreasing, a limitation on the number of participants served at any point in time.
☒ Making any changes that could result in some participants losing eligibility or being transferred to another waiver under 1915(c) or another Medicaid authority.
☐ Making any changes that could result in reduced services to participants.

Specify the transition plan for the waiver:

Support Broker will be eliminated as a waiver service since it is available without limits under the state plan 1915(k) benefit based on an assessment of need. This will not result in a decrease in participant’s benefits. This service was utilized by 7 participants during SFY 18.

The state assures that this waiver amendment or renewal will be subject to any provisions or requirements included in the state’s most recent and/or approved home and community-based settings Statewide Transition Plan. The state will implement any required changes by the end of the transition period as outlined in the home and community-based settings Statewide Transition Plan.

Attachment #2: Home and Community-Based Settings Waiver Transition Plan
Specify the state’s process to bring this waiver into compliance with federal home and community-based (HCB) settings requirements at 42 CFR 441.301(c)(4)-(5), and associated CMS guidance.

Consult with CMS for instructions before completing this item. This field describes the status of a transition process at the point in time of submission. Relevant information in the planning phase will differ from information required to describe attainment of milestones.

To the extent that the state has submitted a statewide HCB settings transition plan to CMS, the description in this field may reference that statewide plan. The narrative in this field must include enough information to demonstrate that this waiver complies with federal HCB settings requirements, including the compliance and transition requirements at 42 CFR 441.301(c)(6), and that this submission is consistent with the portions of the statewide HCB settings transition plan that are germane to this waiver. Quote or summarize germane portions of the statewide HCB settings transition plan as required.

Note that Appendix C-5 HCB Settings describes settings that do not require transition; the settings listed there meet federal HCB setting requirements as of the date of submission. Do not duplicate that information here.

Update this field and Appendix C-5 when submitting a renewal or amendment to this waiver for other purposes. It is not necessary for the state to amend the waiver solely for the purpose of updating this field and Appendix C-5. At the end of the state’s HCB settings transition process for this waiver, when all waiver settings meet federal HCB setting requirements, enter “Completed” in this field, and include in Section C-5 the information on all HCB settings in the waiver.

The state assures that this waiver renewal will be subject to any provisions or requirements included in the state’s most recent and/or approved home and community-based settings Statewide Transition Plan. The state will implement any required changes
Additional Needed Information (Optional)

Provide additional needed information for the waiver (optional):

PCA Waiver does not coordinate living settings through vendors. Participants live in private residences or with family members. The addition of Adult Family Living as a service necessitated coordination with provider networks to ensure this autonomous approach remains the manner in which services are implemented. Participants reside in private homes and may interact and conduct their daily routine as they see fit. The setting is chosen by the waiver participant as part of the person-centered planning process. The participant has free choice of qualified providers for any other services provided in addition to the Adult Family Living Provider. More than 99% of the persons who utilize Adult Family Living as a service, have a family member as the direct caregiver. The state's model is that this is a provider-managed service in which a provider agency oversees, trains and supervises the direct caregiver.

Adult Family Living facilitates community integration for the participant and supports full access to the greater community. The setting is selected by the individual from among settings options. Adult Family Living ensures individuals' rights of privacy, dignity, respect and freedom from coercion, optimizes autonomy and independence and facilitates choice regarding additional services. At each reassessment visit the care manager will assess the characteristics of the setting to ensure ongoing compliance with the final rules.

Adult Day Health is being added as a service to this waiver primarily because some waiver participants have been inquiring about the availability of the service as they would like to participate. This setting has been thoroughly evaluated by department clinical staff and the department has concluded that Adult Day Health is compliant with the settings requirements. This will be monitored by the care managers at annual reassessments. Settings questions have been included in the universal assessment instrument and are reviewed annually, at a minimum, with all waiver participants.

Although DSS has concluded that these service are compliant with the HCB settings requirements, DSS added language to its program regulations to specifically reflect the HCB settings requirements.
*Completed W-1LTC - every question needs to be answered

- If a question is not answered the application will not be processed until Community Options receives an answer to the question.

- If Community Options staff cannot contact the consumer or representative to obtain an answer, a memo will be sent to the access agency in Ascend.

- If the account number for an asset is not filled in on the application, the application can be processed. However, Community Options will request that the access agency follow up to retrieve the missing account numbers.

*REQUIRED VERIFICATIONS

INCOME

- If the gross income reported on the W-1LTC is less than $1900.00, no verification is required.
- If the gross income reported is greater than $1900.00, verification must be provided.
- No verification of Social Security is needed as Community Options has access to that information.
- If a consumer states they receive VA Aid & Attendance, verification of the breakdown of their VA benefit is required.

ASSETS – No verification of assets is required with the exception of the following:

- A full contract for all Annuities
- Documentation of all transfers of assets
- A copy of all Long Term Care insurance policies
- Documentation of all non-home property

MEDICAL EXPENSES – We need verification of all expenses used as PLA deductions

- We can allow deductions for any paid expenses that are incurred beginning with the month that we received the consumers referral
- We can allow deductions for unpaid expenses from any time as long as the consumer is liable for the expenses.
- In every case, divide the amount of the expense by 12 and allow the amount for 12 months.