DOL Priority Areas for Core Services

DOL’s strategies to manage with limited resources: (State and Federal)

• Provide wage enforcement services as required by 160 separate statutory mandates
• Promote labor peace through enforcement of collective bargaining rights and mediation and arbitration services
• Expand business success by administering and promoting apprenticeship programs
• Promote and enforce workplace safety for state and municipal employees

Federally Funded Employment Security Division (80% Agency Resources)

• Provide unemployment compensation insurance payments in a timely, accurate manner to eligible individuals
• Provide reemployment assistance to those in need, including veterans.
• Promote economic expansion through the Governor’s statewide Workforce Investment Board and American Job Centers
• Collect, analyze and distribute accurate economic data and labor market information to assist public policy decisions
Department of Labor
DOL Management Strategies

DOL’s strategies to manage with limited resources
• Revitalize the current IT system to make the filing and adjudication of unemployment claims more efficient
• Limit hiring of refills of critical positions aligning with agency priorities
• LEAN case management processes
• Expand “no wrong door” collaborative LEAN efforts with sister agencies serving the same population
• Redeploy existing staff and expand cross training