AGENCY MISSION:

The Department of Correction shall strive to be a global leader in progressive correctional practices and partnered re-entry initiatives to support responsive evidence-based practices aligned to law-abiding and accountable behaviors. Safety and security shall be a priority component of this responsibility as it pertains to staff, victims, citizens and offenders.
DOC Priorities:

• Maintain safe and secure facilities while meeting or exceeding all constitutional and statutory mandates requirements and obligations

• Improve wellness by reducing trauma and its effects throughout the system

• Maximize the utility of limited resources, increase and enhance collaboration, productivity and efficiencies and achieve operational and procedural consistency between DOC facilities and between DOC and its partners

• Reduce the cost of Connecticut’s Correctional System while enhancing outcomes and reducing recidivism
DOC Management Strategies

• While keeping aligned with our agency mission and strategic plan, control overtime usage and refill positions on a critical need basis.

• Improve wellness of both the staff and inmates by reducing the effects of trauma throughout the system. Improving the health and wellbeing will reduce the utilization of sick time and workers compensation by staff and reduce the cost of providing inmate medical care.

• Employ LEAN to eliminate non value added activities to streamline processes and procedures and leverage technology to create efficiencies, enhance communication and reduce labor requirements.

• Use data to drive decision making and to improve outcomes by measuring the performance of agency programs, policies and initiatives and by employing evidence based offender management and rehabilitation/reentry practices.