

Greeting Task Force Members,

My name is Luwannia Johnson-Martin and it gives me great pleasure to submit to you my testimony on the wrong doings of my friend whom I have been a conservator for over 5yrs because she has no family in Connecticut.

My friend recently had an aid hired through her DSS worker to take care of her for 8 hours a day Monday – Saturday. This aid would come to work and sign into work on my friend's phone and leave and sometimes not return until it was time for her to call again to check out.

I remember going to my friend's house on my lunch break and found her at home by herself and hungry. I asked her where was her aid and she had no idea. Her house reeked of a very bad odor because she wears a colostomy bag and it was in dire need of changing. I called the office on the aid and they said that they would look into it. They got back to me and told me that the aid had an appointment and my friend just forgot. I told her about the other instances, and she told me that if my friend let's their employee clock in and leave and doesn't report it there's nothing that they can do.

On another occasion I went for a visit and the aid hadn't come to work at all and the office informed me that they couldn't find anyone to fill in. My friend was left alone all day and night

That was it! I took matters into my own hands and got her the necessary care that my friend so desperately needed.

I write to tell my story because I know that a lot of seniors/disable folks need homecare and no one should be treated with disrespect no matter their conditions.

Respectfully Submitted,

Luwannia Johnson-Martin