

**Subject: Home care Especially Right at Home**

I am writing to let you know about my experience with Right at Home agency for Elderly Care in Wethersfield Ct. We used them over 3 year's ago for my dad who was in hospice. We signed up for an aide for 12 hours at a time. We wanted our aide to be awake as my father didn't have much time. We were assured that the aides we used would be awake for the 12 hours they were tending to my dad. My mom was at home all he time but unable to take care of him. She trusted the aides to take care of him. She and I made it very clear that she wanted to be notified if he went downhill. Her wish was to be with him when he passed. Well the aide that was there from Right at Home the night he passed, fell asleep. Next thing my mother knew, that the aide was telling her that he had passed. My mother was beside herself. Her one wish to be with my father did not happen as this aide .... who we were paying for... did NOT inform her that the end was near! My mother passed 5 weeks ago. To her dying day she has had a horrible time trying to understand how this could have happened.

Our state does not have the laws or agencies that can oversee these agencies.. The elderly need to be helped... not left to fend on their own.

And the families that have to hire these care givers , many times are not given any time to research who to use or what questions need to be asked.

Please please please check out these agencies that we are entrusting our seniors care to  
Cheryl Flynn