

Capital Budget Request

Department of Rehabilitation Services

Project Title

Deaf and Hard of Hearing Interpreter Services Program - Mobile Devices

Contact

Michelle Provost

Authorization Language

C.G.S. Sections 17b-650e, 46a-33a and 46a-33b - Interpreting services make it possible for the residents of Connecticut who have a hearing disability to obtain equal communication access within the community. This program provides Certified Interpreting Services for individuals who are deaf or hard of hearing in situations involving the person's legal and constitutional rights, health, safety, employment, educational opportunities and personal needs. Numerous state and municipal agencies, employers, private institutions and other individuals contract with this program for the services of an interpreter.

Justification

Equipping interpreters with writing capable mobile devices (tablets, laptops, smart phones) would enable electronic sign off from clients at time of assignment to gain agreement of charges and time to be invoiced. Today, no signatures are collected by the customer on-site to verify the accuracy of the interpreter's claimed work. The first time the customer views the assignment hours and billable travel time is when they receive their invoice for payment. On average this can be 4 to 6 weeks after services are provided. The time lapse causes confusion and disputes which in turn causes phone calls into the DHOH interpreter office, that usually result in a very labor intensive research and collections process.

Contingency plan in the event that IT Capital Investment Fund request is denied.

Description

The estimated development cost of \$84,300 is based on 109 days of business requirements, software development, testing, implementation, project management, documentation, training, end user testing and go-live support. Hardware cost of \$57,465 for 45 tablets. It is estimated that the initial investment will be recovered over a period of five years through the savings achieved resulting from a decrease in personal service hours spent resolving billing disputes and billing collection efforts.

Request Yr1	Gov. Yr1	Leg Rec Yr1
142,000.00	0.00	0.00
Request Yr2	Gov. Yr2	Leg. Yr2
0.00	0.00	0.00
Proj. Yr3	Proj. Yr4	Proj. Yr5
0.00	0.00	0.00

Statutory Ref	C.G.S. Sections 17b-650e, 46a-33a and 46a-33b
Town	Statewide
Program	CDHI Interpreter/Counseling Services

Prior State Authorizations

Capital Budget Request

Department of Rehabilitation Services

Section Act	Authorized	Unallocated
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Project Cost Estimates

Project Item	Total Project Cost	Previous Funding	Other Funds	Year1	Year2	Balance
Consulting Services	84,300.00	0.00	0.00	84,300.00	0.00	0.00
Computer Equipment	57,700.00	0.00	0.00	57,700.00	0.00	0.00

Previous Funding

Source	SBC Meeting Date	Amount
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Capital Budget Request

Department of Rehabilitation Services

Project Title

DORS Case Management System Data Warehouse

Contact

Michelle Provost

Authorization Language

In July of 2012, Public Act 12-1 created an independent agency named the Department of Rehabilitation Services (DORS). DORS provides a range of services to help Connecticut citizens with disabilities to live and learn independently and to work competitively.

Justification

Contingency plan in the event that IT Capital Investment Fund request is denied.

Description

The DORS Data Warehouse Project will consolidate the data for reporting and data extract purposes from 13 DORS programs and 21 sub-system applications into one commonly formatted database structure. Advanced End User reporting tools will be used to perform all mandatory and ad-hoc end user reporting. There will be the capability to incorporate data dashboards, displaying overall department goals and individual performance metrics on DORS PCs.

Request Yr1	Gov. Yr1	Leg Rec Yr1
1,000,200.00	0.00	0.00
Request Yr2	Gov. Yr2	Leg. Yr2
0.00	0.00	0.00
Proj. Yr3	Proj. Yr4	Proj. Yr5
0.00	0.00	0.00

Statutory Ref	Public Act 12-1
Town	Statewide
Program	Rehabilitation Support Programs

Prior State Authorizations

Section Act	Authorized	Unallocated
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Project Cost Estimates

Capital Budget Request

Department of Rehabilitation Services

Project Item	Total Project Cost	Previous Funding	Other Funds	Year1	Year2	Balance
Consulting Services	0.00	0.00	0.00	0.00	0.00	0.00

Previous Funding

Source	SBC Meeting Date	Amount
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