



General Assembly

February Session, 2026

Raised Bill No. 5353

LCO No. 2220



Referred to Committee on GOVERNMENT OVERSIGHT

Introduced by:
(GOS)

AN ACT REQUIRING DATA TRANSPARENCY FOR SELF-DIRECTED HOME CARE PROGRAMS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective July 1, 2026*) (a) As used in this section, (1)
2 "self-directed home care programs" means Medicaid-funded programs
3 that allow a consumer to hire a personal care attendant, (2) "consumer"
4 and "personal care attendant" have the same meanings as provided in
5 section 17b-706 of the general statutes, (3) "department" means the
6 Department of Social Services, and (4) "fiscal intermediary" means the
7 organization that contracts with the department to provide payroll,
8 taxes and administrative services for self-directed home care programs.

9 (b) Except for public records exempted from disclosure under section
10 1-210 of the general statutes, commencing with information from the
11 quarterly period beginning on April 1, 2024, the Commissioner of Social
12 Services shall submit quarterly reports with the following information,
13 in accordance with the provisions of section 11-4a of the general statutes,
14 to the joint standing committees of the General Assembly having
15 cognizance of matters relating to human services, labor and government

16 oversight:

17 (1) The most recent completed audited financial statements of the
18 fiscal intermediary;

19 (2) All personal care attendant timesheet reports, including, but not
20 limited to, reports containing the (A) number of weekly consumer-
21 approved timesheets submitted, (B) number submitted on time, (C)
22 number resubmitted after correction, (D) number paid on time, (E)
23 timesheet processing error rate, (F) payroll processing error rate, and (G)
24 number and amount of penalties levied, on a monthly and weekly basis,
25 against the fiscal intermediary for violating provisions of the contract
26 concerning timesheets;

27 (3) All budget, customer service telephone call center and service
28 level agreement reports;

29 (4) The number of and average response time to general customer
30 service requests and the amount and number of penalties levied, on a
31 monthly and weekly basis, against the fiscal intermediary for violations
32 of the contract concerning response time for customer service requests;
33 and

34 (5) The (A) number of telephone calls, voice mail messages, electronic
35 mail and telephonic text messages received from consumers and
36 personal care attendants, (B) number responded to in the contractually
37 required time period and means of response by the fiscal intermediary,
38 and (C) number and amount of penalties levied against the fiscal
39 intermediary, on a monthly and weekly basis, for violating provisions
40 of the contract concerning response time to inquiries from such
41 consumers and personal care attendants.

This act shall take effect as follows and shall amend the following sections:		
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Section 1	July 1, 2026	New section
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Statement of Purpose:

To require the Department of Social Services to report additional data quarterly concerning self-directed home care programs.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]