



General Assembly

January Session, 2025

Proposed Bill No. 91

LCO No. 720



Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:
SEN. HWANG, 28th Dist.

**AN ACT CONCERNING EMERGENCY RESPONSE BY
TELECOMMUNICATIONS COMPANIES AFTER OUTAGES.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 That title 16 of the general statutes be amended to extend the
- 2 provisions of public act 20-5 to companies providing
- 3 telecommunications service or Internet service and to require such
- 4 companies to provide residential customers a credit of one hundred
- 5 dollars for each full day a service outage occurs for such customer.

Statement of Purpose:

To promote accountability for service outages and to protect consumers of Internet and telecommunications services.