



TO: Honorable Members of the General Law Committee

FROM: Connecticut Alarm & Systems Integrators Association (CASIA)

RE: Concerns with Senate Bill 3, "An Act Concerning Consumer Protection"

DATE: February 29, 2024

CASIA, the Connecticut Alarm and Systems Integrators Association, represents Connecticut's security industry professionals who work to protect lives and property through responsible use of electronic security, fire, and integrated alarm systems.

CASIA has concerns about Senate Bill 3, "An Act Concerning Consumer Protection," and specifically around the right-to-repair provisions in Section 8. CASIA is very concerned that provisions in this bill and ambiguity of certain definitions could require alarm device, electronic security, and access control manufacturers to make available to the general public information about how the devices operate, can be disabled, or reprogrammed, etc. As members of the electronic security and life safety industry, CASIA members are very concerned that this type of information, if placed into the wrong hands, could jeopardize customer safety and property security. Electronic devices such as sophisticated security alarm systems, security cameras, intrusion detection monitors, carbon monoxide detectors, fire alarm systems, and electronic locking mechanisms, just to name a few, should only be accessed by trained and trusted professionals in order to maintain the integrity, proper functioning, and programming necessary to protect life and property.

Applying this type of legislation to the products utilized in the electronic security and life safety industry is fraught with potential peril, liability, unintended consequences, and would not serve the best interests of our customers. CASIA therefore respectfully urges the Committee to include the following clarification language in the bill: "Nothing in this bill applies to security or life safety systems and devices, or to manufacturers of security or life safety systems and devices," to ensure the integrity of life safety systems throughout Connecticut.

Thank you to the Committee for your time and attention to our concerns with this legislation. For questions or more information, please contact Shannon Few, CASIA Executive Director.

Connecticut Alarm & Systems Integrators Association

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