



General Assembly

February Session, 2024

Raised Bill No. 5455

LCO No. 2429



Referred to Committee on HUMAN SERVICES

Introduced by:
(HS)

AN ACT CONCERNING THE EFFICIENCY OF THE DEPARTMENT OF SOCIAL SERVICES IN DETERMINING ELIGIBILITY FOR MEDICAL ASSISTANCE AND RESPONDING TO REQUESTS FOR INFORMATION OR ASSISTANCE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (*Effective from passage*) (a) The Commissioner of Social
2 Services shall study the efficiency of the Department of Social Services
3 in (1) making eligibility determinations for medical assistance pursuant
4 to section 17b-80 of the general statutes, and (2) responding to
5 telephonic requests for information or assistance.

6 (b) Not later than October 1, 2024, the commissioner shall file a report,
7 in accordance with the provisions of section 11-4a of the general statutes,
8 with the joint standing committee of the General Assembly having
9 cognizance of matters relating to human services on (1) the percentage
10 of medical assistance eligibility determinations made within the
11 prescribed time periods pursuant to section 17b-80 of the general
12 statutes, (2) the average amount of time a person telephoning the
13 department for information or assistance waits for a response, and (3)
14 recommendations to improve the department's efficiency in making

15 such determinations and responding to such requests for information or
16 assistance.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	New section

HS *Joint Favorable*