



House of Representatives

General Assembly

File No. 334

February Session, 2024

House Bill No. 5455

House of Representatives, April 8, 2024

The Committee on Human Services reported through REP. GILCHREST of the 18th Dist., Chairperson of the Committee on the part of the House, that the bill ought to pass.

AN ACT CONCERNING THE EFFICIENCY OF THE DEPARTMENT OF SOCIAL SERVICES IN DETERMINING ELIGIBILITY FOR MEDICAL ASSISTANCE AND RESPONDING TO REQUESTS FOR INFORMATION OR ASSISTANCE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (*Effective from passage*) (a) The Commissioner of Social
2 Services shall study the efficiency of the Department of Social Services
3 in (1) making eligibility determinations for medical assistance pursuant
4 to section 17b-80 of the general statutes, and (2) responding to
5 telephonic requests for information or assistance.

6 (b) Not later than October 1, 2024, the commissioner shall file a report,
7 in accordance with the provisions of section 11-4a of the general statutes,
8 with the joint standing committee of the General Assembly having
9 cognizance of matters relating to human services on (1) the percentage
10 of medical assistance eligibility determinations made within the
11 prescribed time periods pursuant to section 17b-80 of the general
12 statutes, (2) the average amount of time a person telephoning the

13 department for information or assistance waits for a response, and (3)
14 recommendations to improve the department's efficiency in making
15 such determinations and responding to such requests for information or
16 assistance.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	New section

HS *Joint Favorable*

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note**State Impact:** None**Municipal Impact:** None**Explanation**

The bill, which requires the Department of Social Services (DSS) to report on the efficiency of making eligibility determinations for medical assistance and responding to telephonic requests for information, is not anticipated to result in a fiscal impact as DSS has the expertise and resources necessary to meet the provisions of the bill.

The Out Years**State Impact:** None**Municipal Impact:** None

OLR Bill Analysis

HB 5455

AN ACT CONCERNING THE EFFICIENCY OF THE DEPARTMENT OF SOCIAL SERVICES IN DETERMINING ELIGIBILITY FOR MEDICAL ASSISTANCE AND RESPONDING TO REQUESTS FOR INFORMATION OR ASSISTANCE.

SUMMARY

The Office of Legislative Research does not analyze Special Acts.

COMMITTEE ACTION

Human Services Committee

Joint Favorable

Yea 21 Nay 0 (03/19/2024)