

Questions for Revenue Services Commissioner Nominee

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Revenue Services Commissioner

The Department of Revenue Services (DRS) commissioner may, among other things, (1) adopt regulations and issue administrative pronouncements interpreting state tax laws, (2) make agreements with other states concerning reciprocal enforcement of tax laws, (3) negotiate agreements to collect municipal fees and taxes on municipalities' behalf, and (4) waive tax penalties and interest charges under certain circumstances. The commissioner must (1) maintain lists of delinquent taxpayers, (2) report certain tax data to the Office of Fiscal Analysis, and (3) report to the legislature on the overall incidence of certain taxes ([CGS §§ 12-2; 12-2d; 12-3; 12-7a; 12-7b; 12-7c; and 12-34c](#)).

Questions for Nominee

1. In 2022, the legislature expanded the scope of DRS's [Tax Incidence Report](#) and moved the deadline for the next study to this coming December. Is DRS on track to deliver this more robust tax incidence analysis? What organizational changes has DRS made to handle future iterations of the study?
2. The FY 22-23 budget included funding for a data analytics initiative in DRS. What is this initiative and what are its outcomes?
3. Can you provide an update on the department's implementation of the highway use fee? Will you be recommending any administrative changes to the program?
4. The budget implementer required DRS to study each of the taxes and fees it administers to determine their overall effectiveness. What were the study's findings? Are there any taxes or

fees that cost more to administer than they generate in revenue? Do you recommend any legislative changes to improve the administration of any of these taxes or fees?

5. Were there any notable tax-related court decisions in 2022? Do you anticipate any legislative responses to these decisions?
6. How has the implementation of DRS's new online tax filing system proceeded? How have businesses and individual taxpayers responded to it? Are there any ongoing issues to resolve?
7. How has remote work impacted Connecticut's income tax collections? Are there ways in which the state's tax structure can be reformed to improve and simplify income tax collection with respect to the remote workforce?
8. How did the wave of state employee retirements in 2022 affect DRS's workforce? Does DRS have adequate staff to administer the state's tax system?
9. What are the tax trends to watch in the coming year? What major tax initiatives do you foresee in the coming session?
10. Do you have suggestions on how to improve the customer experience at DRS and make the agency more user friendly, particularly for businesses?

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