



General Assembly

January Session, 2023

**Raised Bill No. 1059**

LCO No. 4328



Referred to Committee on GENERAL LAW

Introduced by:  
(GL)

**AN ACT CONCERNING CONSUMER BILLS AND ESTABLISHING A  
TASK FORCE TO STUDY THE OPERATIONS OF THE DEPARTMENT  
OF CONSUMER PROTECTION.**

Be it enacted by the Senate and House of Representatives in General  
Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2023*) (a) For the purposes of this  
2 section:

3 (1) "Consumer" means an individual who is a resident of this state  
4 and a recipient, or a prospective recipient, of consumer goods or  
5 services;

6 (2) "Consumer bill" means a bill or invoice for consumer goods or  
7 services delivered or provided to a consumer by, or on behalf of, a  
8 person doing business in this state;

9 (3) "Consumer goods or services" means articles or services that are  
10 purchased, leased, exchanged or received primarily for personal, family  
11 or household purposes; and

12 (4) "Person" means an individual, a corporation, a partnership, a  
13 limited liability company, an association, a joint stock company, a  
14 business trust, an unincorporated organization or other legal entity.

15 (b) Each person doing business in this state that delivers or provides  
16 consumer goods or services to consumers and issues, or causes to be  
17 issued, consumer bills in an electronic form shall provide to any  
18 consumer, on such consumer's request, consumer bills in paper form.  
19 No such person shall impose, or cause to be imposed, any charge or fee  
20 for providing any such consumer bill in paper form.

21 (c) The Commissioner of Consumer Protection may adopt  
22 regulations, in accordance with the provisions of chapter 54 of the  
23 general statutes, to carry out the purposes of this section.

24 Sec. 2. (*Effective from passage*) (a) There is established a task force to  
25 study the operations of the Department of Consumer Protection.

26 (b) The task force shall consist of the following members:

27 (1) Two appointed by the speaker of the House of Representatives;

28 (2) Two appointed by the president pro tempore of the Senate;

29 (3) One appointed by the majority leader of the House of  
30 Representatives;

31 (4) One appointed by the majority leader of the Senate;

32 (5) One appointed by the minority leader of the House of  
33 Representatives;

34 (6) One appointed by the minority leader of the Senate; and

35 (7) The Commissioner of Consumer Protection, or the commissioner's  
36 designee.

37 (c) Any member of the task force appointed under subdivision (1),  
38 (2), (3), (4), (5) or (6) of subsection (b) of this section may be a member  
39 of the General Assembly.

40 (d) All initial appointments to the task force shall be made not later  
41 than thirty days after the effective date of this section. Any vacancy shall

42 be filled by the appointing authority.

43 (e) The speaker of the House of Representatives and the president pro  
44 tempore of the Senate shall select the chairpersons of the task force from  
45 among the members of the task force. Such chairpersons shall schedule  
46 the first meeting of the task force, which shall be held not later than sixty  
47 days after the effective date of this section.

48 (f) The administrative staff of the joint standing committee of the  
49 General Assembly having cognizance of matters relating to consumer  
50 protection shall serve as administrative staff of the task force.

51 (g) Not later than January 1, 2024, the task force shall submit a report  
52 on its findings and recommendations to the joint standing committee of  
53 the General Assembly having cognizance of matters relating to  
54 consumer protection, in accordance with the provisions of section 11-4a  
55 of the general statutes. The task force shall terminate on the date that it  
56 submits such report or January 1, 2024, whichever is later.

|   |                        |             |
|---|------------------------|-------------|
| This act shall take effect as follows and shall amend the following sections: |                        |             |
| Section 1   | <i>October 1, 2023</i> | New section |
| Sec. 2  | <i>from passage</i>    | New section |

**Statement of Purpose:**

To (1) require certain persons doing business in this state to provide bills to certain consumers in paper form, (2) provide that certain persons doing business in this state shall not impose any charge or fee for providing bills to consumers in paper form, and (3) establish a task force to study the operations of the Department of Consumer Protection.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*