



General Assembly

January Session, 2023

**Raised Bill No. 6856**

LCO No. 5103



Referred to Committee on HUMAN SERVICES

Introduced by:  
(HS)

**AN ACT CONCERNING THE 2-1-1 INFOLINE SYSTEM.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (*Effective July 1, 2023*) The Commissioner of Social Services,
- 2 within available resources, shall allocate sufficient funding to the 2-1-1
- 3 Infoline system operated by the United Way of Connecticut to provide
- 4 additional staff to ensure support and referrals are provided to persons
- 5 using the system twenty-four hours a day, seven days a week.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>July 1, 2023</i>	New section

**Statement of Purpose:**

To require the Department of Social Services to transfer sufficient funding to the United Way of Connecticut to operate the 2-1-1 Infoline twenty-four hours a day, seven days a week.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*