
OLR Bill Analysis

sHB 6856

AN ACT CONCERNING THE 2-1-1 INFOLINE SYSTEM.

SUMMARY

This bill requires the Office of Policy and Management (OPM) secretary to allocate sufficient state funding to ensure the 2-1-1 Infoline system operates 24 hours a day, seven days a week to provide support and referrals. (The bill does not establish what amount of funds would be sufficient to accomplish this.) The United Way of Connecticut operates the 2-1-1 Infoline system as an information and referral service for health and human services.

The bill also requires the OPM secretary to designate an OPM staff person to coordinate agency contracts with the 2-1-1 Infoline system.

EFFECTIVE DATE: July 1, 2023

COMMITTEE ACTION

Human Services Committee

Joint Favorable Substitute

Yea 21 Nay 0 (03/23/2023)