



**SEIUHealthcare**  
United for Quality Care

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Audrey Thompson, CNA  
Villa of Stamford  
SEIU District 1199 New England  
Before the Public Health Committee

*In Support of* **SB 1030 AN ACT CONCERNING LONG-TERM CARE FACILITIES** *with changes.*

Good afternoon Senator Abrams, Representative Steinberg, and members of the Public Health Committee. My name is Audrey Thompson and I have been a CNA for over thirty years - twenty five of those have been at the Villa of Stamford. I am here today to urge you to pass Senate Bill 1030 because it would increase staffing levels for CNA's like me.

I love my job because I love my residents. Every resident has their own specific needs. One may be able to do more, while others require a lot of time to care for them. They might not just want their hair to be washed, they might want it styled too. Sometimes they want to reflect on their life with someone and if they get upset and cry they just want you to be there for them. They have emotions and they have feelings. And sometimes they just want the companionship.

There are many things that we as healthcare workers we lack on a daily basis, one of the biggest is staffing. Staffing has been a huge problem even before COVID 19, but now it's so much worse. Understaffing and neglect in my eyes are the same thing. Not being able to provide adequate care to our residents because we don't have adequate staffing seems to be something that is ignored and swept under the rug on a day to day basis by Management.

There is a difference in having a "body" and having trained staff. A body is management's way to pacify the situation. They don't care if the person is trained, they just want someone to fill that spot in so that they can say they have hit their number. We are expected to do everything and more while working with no staff. Staffing needs to be consistent on a daily basis to ensure residents are receiving the proper care they should be receiving, and it shouldn't consist of the bare minimum. Our residents deserve more.

That's why I urge you to pass Senate Bill 1030 because it gets back to basics with proper staffing levels. This bill would improve the quality of care just by adjusting the staffing levels. Please pass Senate Bill 1030. Thank you for your time.

