

# Insurance and Real Estate Committee

## JOINT FAVORABLE REPORT

**Bill No.:** HB-6625

AN ACT REQUIRING THE INSURANCE COMMISSIONER TO ADOPT REGULATIONS ESTABLISHING CONTINUING EDUCATION REQUIREMENTS

**Title:** FOR PUBLIC ADJUSTERS.

**Vote Date:** 3/22/2021

**Vote Action:** Joint Favorable

**PH Date:** 3/18/2021

**File No.:**

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### SPONSORS OF BILL:

Insurance and Real Estate Committee

### REASONS FOR BILL:

This bill would allow the Insurance Commissioner to adopt regulations verifying continuing education requirements for public adjusters.

### RESPONSE FROM ADMINISTRATION/AGENCY:

None Expressed

### NATURE AND SOURCES OF SUPPORT:

**Chris Baxendale, Vice President and licensed public adjuster, CT Association of Public Adjusters** feels the legislation is straight-forward and designed to have regulations promulgated that establish the contours of a continuing education program.

The property and casualty sector of the insurance industry is complex and constantly changing. Continuing education should be required for public adjusters to stay current with the latest developments in policy change, law, technology and importantly, ethics. We believe public adjuster continuing education will benefit the Connecticut consumer.

Every year the CAPIA BOD meets with the Department of Insurance. We repeatedly hear from the DOI the number one complaint they receive on public adjusters is they sign up a claim and do not file a detailed claim in a timely manner. CAPIA members are held to a strict code of ethics and conduct that addresses this issue. We believe ethics training within continuing education will address this issue with the public adjuster's that are the repeat offenders.

### NATURE AND SOURCES OF OPPOSITION:

None Expressed

**Reported by:** Diane Kubeck

**Date:** March 30, 2021

