



General Assembly

January Session, 2019

**Amendment**

LCO No. 7757



Offered by:  
SEN. KELLY, 21<sup>st</sup> Dist.

To: Subst. Senate Bill No. 698

File No. 447

Cal. No. 222

**"AN ACT CONCERNING COMPLAINTS OF WORKPLACE VIOLENCE OR ABUSIVE CONDUCT INVOLVING STATE EMPLOYEES."**

1 After the last section, add the following and renumber sections and  
2 internal references accordingly:

3 "Sec. 501. (NEW) (*Effective October 1, 2019*) (a) Not later than January  
4 1, 2020, the Commissioner of Administrative Services shall establish  
5 and operate a state-wide citizen hotline that citizens may call to  
6 complain of the service provided by state employees, including any  
7 alleged unfair treatment. The commissioner shall, within available  
8 appropriations, operate and staff such hotline during normal business  
9 hours.

10 (b) Not later than January 1, 2021, and annually thereafter, the  
11 Commissioner of Administrative Services shall submit a report on the  
12 citizen hotline established pursuant to subsection (a) of this section, in  
13 accordance with the provisions of section 11-4a of the general statutes,  
14 to the General Assembly. Such report shall include the number and

15 content of complaints received by state agency and the actions taken in  
16 light of each complaint."

This act shall take effect as follows and shall amend the following sections:		
Sec. 501	<i>October 1, 2019</i>	New section